



PU Code Section 871 *et. seq.* requires the CPUC to promote universal service by making residential service affordable to low-income Californians. This program provides discounts to basic landline and wireless phone service to qualifying low-income residents to help them stay connected.

FY 21/22 Enacted Budget	FY 22/23 Enacted Budget
\$253.1 Million	\$274.4 Million

PROGRAM ELIGIBILITY

Household Income Thresholds	Or	Categorical Enrollment
1-2 members	\$32,500	Resident is eligible if already enrolled in Medicaid/Medi-Cal, Low Income Home Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI), Federal Public Housing Assistance or Section 8, CalFresh, Food Stamps or Supplemental Nutrition Assistance Program (SNAP), Women, Infants and Children Program (WIC), National School Lunch Program (NSLP), Temporary Assistance for Needy Families (TANF), Tribal TANF, Bureau of Indian Affairs General Assistance, Head Start Income Eligible (Tribal Only), Food Distribution Program on Indian Reservations, or Federal Veterans and Survivors Pension Benefit Program
3	\$37,700	
4	\$45,900	

For each additional member, add \$8,200

Each household must choose to get a discount on service for either a home phone or a cell phone.

Discount level

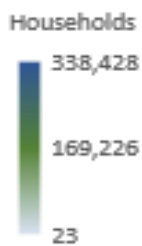
Each program participant receives up to a **\$19.00** discount from CA LifeLine in addition to up to a **\$9.25** discount from Federal LifeLine

Multi-lingual Access

- Applications available in:
- English
 - Spanish
 - Chinese
 - Tagalog
 - Korean
 - Japanese
 - Vietnamese

State operations constitute approximately 12% of the total program budget. For more information on California LifeLine: www.californialifeline.com

County	Households
ALAMEDA COUNTY	32,863
ALPINE COUNTY	23
AMADOR COUNTY	829
BUTTE COUNTY	7,670
CALAVERAS COUNTY	1,047
COLUSA COUNTY	497
CONTRA COSTA COUNTY	17,121
DEL NORTE COUNTY	945
EL DORADO COUNTY	2,451
FRESNO COUNTY	48,162
GLENN COUNTY	670
HUMBOLDT COUNTY	3,927
IMPERIAL COUNTY	11,106
INYO COUNTY	239
KERN COUNTY	40,853
KINGS COUNTY	4,846
LAKE COUNTY	2,510
LASSEN COUNTY	551
LOS ANGELES COUNTY	338,428
MADERA COUNTY	5,904
MARIN COUNTY	2,192
MARIPOSA COUNTY	884
MENDOCINO COUNTY	2,595
MERCED COUNTY	12,486
MODOC COUNTY	254
MONO COUNTY	52
MONTEREY COUNTY	10,554
NAPA COUNTY	1,269
NEVADA COUNTY	1,999
ORANGE COUNTY	68,425
PLACER COUNTY	3,775
PLUMAS COUNTY	408
RIVERSIDE COUNTY	68,401
SACRAMENTO COUNTY	56,739
SAN BENITO COUNTY	884
SAN BERNARDINO COUNTY	75,401
SAN DIEGO COUNTY	78,471
SAN FRANCISCO COUNTY	31,998
SAN JOAQUIN COUNTY	27,769
SAN LUIS OBISPO COUNTY	3,173
SAN MATEO COUNTY	6,323
SANTA BARBARA COUNTY	7,918
SANTA CLARA COUNTY	31,513
SANTA CRUZ COUNTY	5,391
SHASTA COUNTY	6,309
SIERRA COUNTY	74
SISKIYOU COUNTY	1,999
SOLANO COUNTY	8,387
SONOMA COUNTY	6,580
STANISLAUS COUNTY	19,992
SUTTER COUNTY	3,847
TEHAMA COUNTY	2,437
TRINITY COUNTY	314
TULARE COUNTY	17,736
TUOLUMNE COUNTY	1,292
VENTURA COUNTY	15,587
YOLO COUNTY	4,596
YUBA COUNTY	4,115
Grand Total	1,112,781



Number of Participants by County FY 22/23



July 2022

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