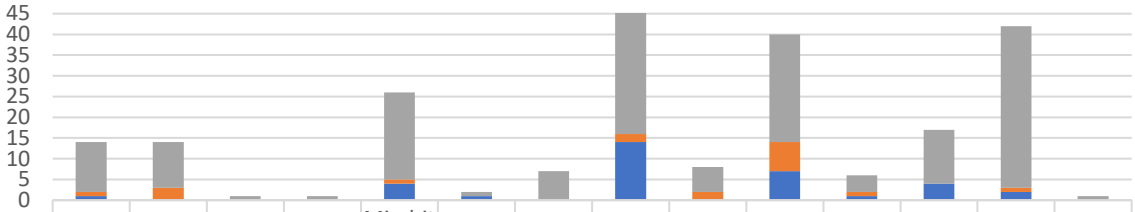
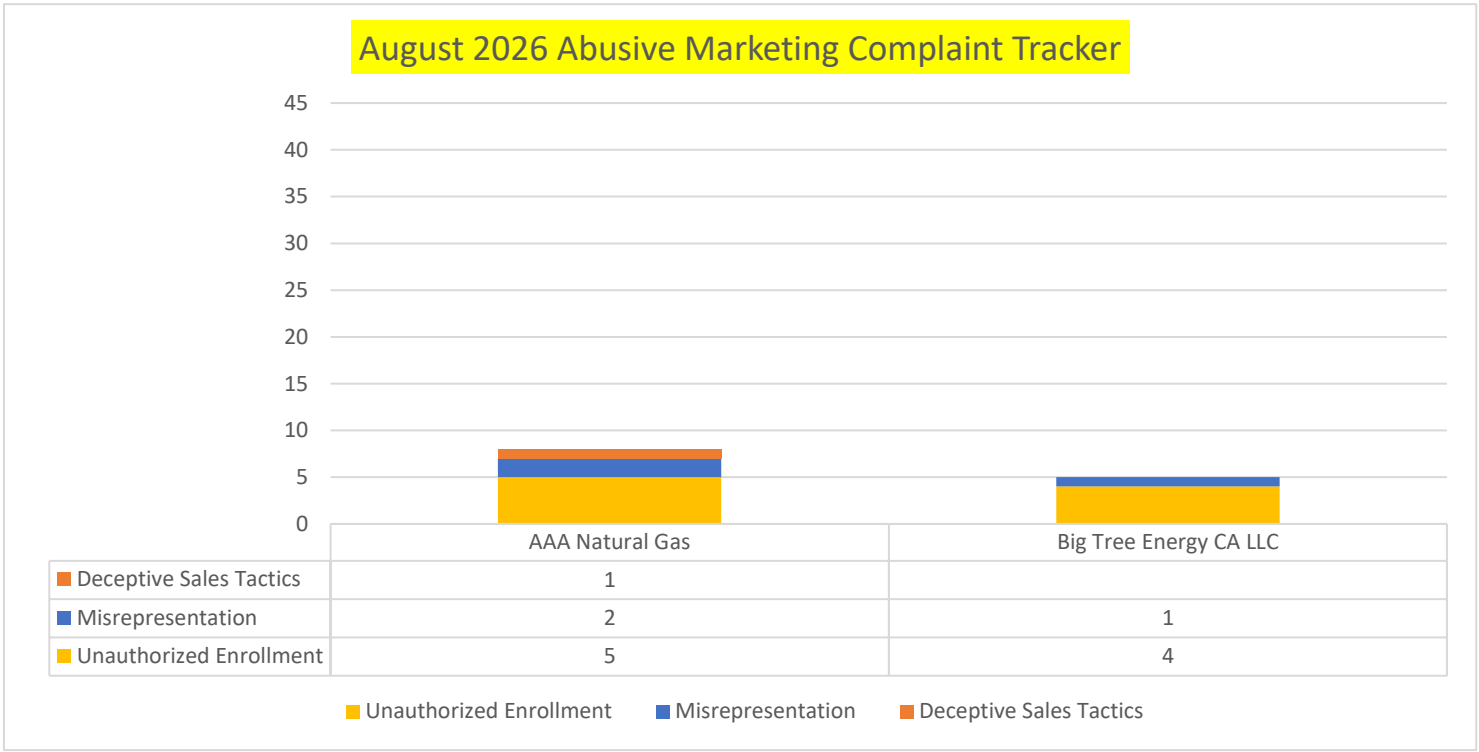
| Utility Name | Billing | Service | Abusive Marketing | Total |
|---|---|---|---|---|
| AAA Natural Gas | 1 | 1 | 12 | **14** |
| Ambit California LLC | | | | **0** |
| Anew RNG LLC dba Elements Markets Renewable Energy LLC | | | | **0** |
| Big Tree Energy CA LLC | | 3 | 11 | **14** |
| Bolt Energy Services LLC | | | 1 | **1** |
| BP Energy Company | | | | **0** |
| BP Energy Retail Company LLC | | | | **0** |
| Calpine Energy Solutions LLC | | | | **0** |
| Clean Energy Renewable Fuels LLC | | | | **0** |
| Commercial Energy of Montana Inc | | | | **0** |
| Constellation NewEnergy - Gas Division LLC | | | | **0** |
| Direct Energy Business LLC | | | | **0** |
| Everyday Energy LLC | | | | **0** |
| GHI Energy LLC | | | | **0** |
| Greenwave Energy LLC | | | | **0** |
| Interstate Gas Supply Inc | | | | **0** |
| Just Energy Solutions Inc. | | | 1 | **1** |
| Lumeo Ventures, LLC | | | | **0** |
| Mansfield Power and Gas LLC | | | | **0** |
| Median Energy CA LLC | | | | **0** |
| Mirabito Natural Gas LLC dba Evergreen Gas & Electric | 4 | 1 | 21 | **26** |
| National Gas & Electric LLC | 1 | | 1 | **2** |
| North Star Gas Company LLC dba YEP Energy | | | | **0** |
| NRG Business Marketing LLC | | | | **0** |
| Pacific Summit Energy LLC | | | | **0** |
| Peak Six Power and Gas LLC | | | 7 | **7** |
| SFE Energy Inc. | 14 | 2 | 39 | **55** |
| Shell Energy North America (US) L.P. | | | | **0** |
| Smart One Energy LLC | | | | **0** |
| Spark Energy Gas LLC | | 2 | 6 | **8** |
| StateWise Energy California LLC | 7 | 7 | 26 | **40** |
| Think Natural Gas LLC | | | | **0** |
| Tiger Natural Gas Inc. | | | | **0** |
| Trillium USA Company LLC | | | | **0** |
| United Energy Trading LLC dba Callective Energy | 1 | 1 | 4 | **6** |
| Verde Energy USA CA LLC | | | | **0** |
| Viridian Energy PA LLC | | | | **0** |
| Vista Energy Marketing L.P. | 4 | | 13 | **17** |
| Wave Energy LLC | 2 | 1 | 39 | **42** |
| XOOM Energy California LLC | | | 1 | **1** |
| Total | | | | **234** |

# August 2026 Complaint Tracker



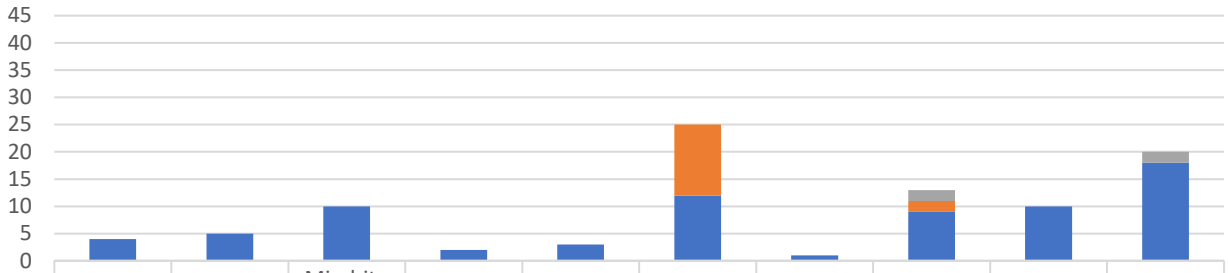

| | AAA Natural Gas | Big Tree Energy CA LLC | Bolt Energy Services LLC | Just Energy Solutions Inc. | Mirabito Natural Gas LLC dba Evergreen Gas... | National Gas & Electric LLC | Peak Six Power and Gas LLC | SFE Energy Inc. | Spark Energy Gas LLC | StateWise Energy California LLC | United Energy Trading LLC dba Callective Energy | Vista Energy Marketing L.P. | Wave Energy LLC | XOOM Energy California LLC |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Abusive Marketing | 12 | 11 | 1 | 1 | 21 | 1 | 7 | 39 | 6 | 26 | 4 | 13 | 39 | 1 |
| Service | 1 | 3 | | | 1 | | | 2 | 2 | 7 | 1 | | 1 | |
| Billing | 1 | | | | 4 | 1 | | 14 | | 7 | 1 | 4 | 2 | |

| Utility Name | Unauthorized Enrollment | Misrepresentation | Deceptive Sales Tactics | Total |
|---|---|---|---|---|
| AAA Natural Gas | 5 | 2 | 1 | **8** |
| Ambit California LLC | | | | **0** |
| Anew RNG LLC dba Elements Markets Renewable Energy LLC | | | | **0** |
| Big Tree Energy CA LLC | 4 | 1 | | **5** |
| Bolt Energy Services LLC | | | | **0** |
| BP Energy Company | | | | **0** |
| BP Energy Retail Company LLC | | | | **0** |
| Calpine Energy Solutions LLC | | | | **0** |
| Clean Energy Renewable Fuels LLC | | | | **0** |
| Commercial Energy of Montana Inc | | | | **0** |
| Constellation NewEnergy - Gas Division LLC | | | | **0** |
| Direct Energy Business LLC | | | | **0** |
| Everyday Energy LLC | | | | **0** |
| GHI Energy LLC | | | | **0** |
| Greenwave Energy LLC | | | | **0** |
| Interstate Gas Supply Inc | | | | **0** |
| Just Energy Solutions Inc. | | | | **0** |
| Lumeo Ventures, LLC | | | | **0** |
| Mansfield Power and Gas LLC | | | | **0** |
| Median Energy CA LLC | | | | **0** |
| Mirabito Natural Gas LLC dba Evergreen Gas & Electric | | | | **0** |
| National Gas & Electric LLC | | | | **0** |
| North Star Gas Company LLC dba YEP Energy | | | | **0** |
| NRG Business Marketing LLC | | | | **0** |
| Pacific Summit Energy LLC | | | | **0** |
| Peak Six Power and Gas LLC | | | | **0** |
| SFE Energy Inc. | | | | **0** |
| Shell Energy North America (US) L.P. | | | | **0** |
| Smart One Energy LLC | | | | **0** |
| Spark Energy Gas LLC | | | | **0** |
| StateWise Energy California LLC | | | | **0** |
| Think Natural Gas LLC | | | | **0** |
| Tiger Natural Gas Inc. | | | | **0** |
| Trillium USA Company LLC | | | | **0** |
| United Energy Trading LLC dba Callective Energy | | | | **0** |
| Verde Energy USA CA LLC | | | | **0** |
| Viridian Energy PA LLC | | | | **0** |
| Vista Energy Marketing L.P. | | | | **0** |
| Wave Energy LLC | | | | **0** |
| XOOM Energy California LLC | | | | **0** |
| | | | | |


August 2026 Abusive Marketing Complaint Tracker
45
40
35
30
25
20
15
10
5
0
AAA Natural Gas
Big Tree Energy CA LLC
Deceptive Sales Tactics
1
Misrepresentation
2
1
Unauthorized Enrollment
5
4
Unauthorized Enrollment
Misrepresentation
Deceptive Sales Tactics

| Utility Name | High Bill | Unexpected Charges | Billing Adjustment | Total |
|---|---|---|---|---|
| AAA Natural Gas | 4 | | | **4** |
| Ambit California LLC | | | | **0** |
| Anew RNG LLC dba Elements Markets Renewable Energy LLC | | | | **0** |
| Big Tree Energy CA LLC | 5 | | | **5** |
| Bolt Energy Services LLC | | | | **0** |
| BP Energy Company | | | | **0** |
| BP Energy Retail Company LLC | | | | **0** |
| Calpine Energy Solutions LLC | | | | **0** |
| Clean Energy Renewable Fuels LLC | | | | **0** |
| Commercial Energy of Montana Inc | | | | **0** |
| Constellation NewEnergy - Gas Division LLC | | | | **0** |
| Direct Energy Business LLC | | | | **0** |
| Everyday Energy LLC | | | | **0** |
| GHI Energy LLC | | | | **0** |
| Greenwave Energy LLC | | | | **0** |
| Interstate Gas Supply Inc | | | | **0** |
| Just Energy Solutions Inc. | | | | **0** |
| Lumeo Ventures, LLC | | | | **0** |
| Mansfield Power and Gas LLC | | | | **0** |
| Median Energy CA LLC | | | | **0** |
| Mirabito Natural Gas LLC dba Evergreen Gas & Electric | 10 | | | **10** |
| National Gas & Electric LLC | 2 | | | **2** |
| North Star Gas Company LLC dba YEP Energy | | | | **0** |
| NRG Business Marketing LLC | | | | **0** |
| Pacific Summit Energy LLC | | | | **0** |
| Peak Six Power and Gas LLC | 3 | | | **3** |
| SFE Energy Inc. | 12 | 13 | | **25** |
| Shell Energy North America (US) L.P. | | | | **0** |
| Smart One Energy LLC | | | | **0** |
| Spark Energy Gas LLC | 1 | | | **1** |
| StateWise Energy California LLC | 9 | 2 | 2 | **13** |
| Think Natural Gas LLC | | | | **0** |
| Tiger Natural Gas Inc. | | | | **0** |
| Trillium USA Company LLC | | | | **0** |
| United Energy Trading LLC dba Callective Energy | | | | **0** |
| Verde Energy USA CA LLC | | | | **0** |
| Viridian Energy PA LLC | | | | **0** |
| Vista Energy Marketing L.P. | 10 | | | **10** |
| Wave Energy LLC | 18 | | 2 | **20** |
| XOOM Energy California LLC | | | | **0** |
| | | | | |

# August 2026 Billing Complaint Tracker

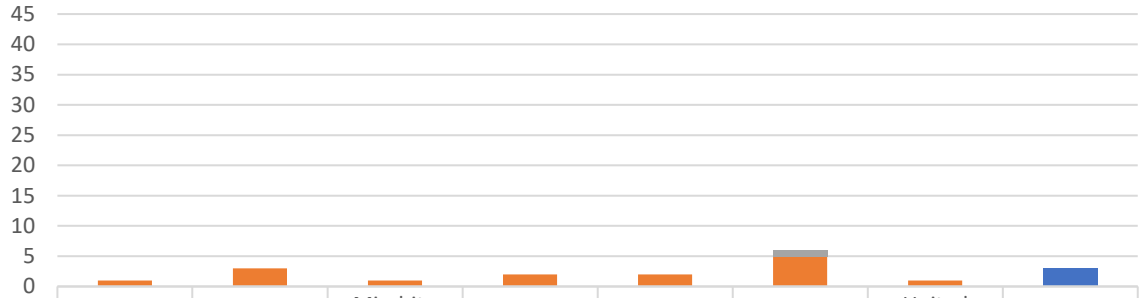



| | AAA Natural Gas | Big Tree Energy CA LLC | Mirabito Natural Gas LLC dba Evergreen Gas & Electric | National Gas & Electric LLC | Peak Six Power and Gas LLC | SFE Energy Inc. | Spark Energy Gas LLC | StateWise Energy California LLC | Vista Energy Marketing L.P. | Wave Energy LLC |
|---|---|---|---|---|---|---|---|---|---|---|
| Billing Adjustment | | | | | | | | 2 | | 2 |
| Unexpected Charges | | | | | | 13 | | 2 | | |
| High Bill | 4 | 5 | 10 | 2 | 3 | 12 | 1 | 9 | 10 | 18 |

High Bill  Unexpected Charges  Billing Adjustment

| Utility Name | Customer Service Inadequacies | Tedious Cancellation Process | Unauthorized Termination | Total |
|---|---|---|---|---|
| AAA Natural Gas | | 1 | | **1** |
| Ambit California LLC | | | | **0** |
| Anew RNG LLC dba Elements Markets Renewable Energy LLC | | | | **0** |
| Big Tree Energy CA LLC | | 3 | | **3** |
| Bolt Energy Services LLC | | | | **0** |
| BP Energy Company | | | | **0** |
| BP Energy Retail Company LLC | | | | **0** |
| Calpine Energy Solutions LLC | | | | **0** |
| Clean Energy Renewable Fuels LLC | | | | **0** |
| Commercial Energy of Montana Inc | | | | **0** |
| Constellation NewEnergy - Gas Division LLC | | | | **0** |
| Direct Energy Business LLC | | | | **0** |
| Everyday Energy LLC | | | | **0** |
| GHI Energy LLC | | | | **0** |
| Greenwave Energy LLC | | | | **0** |
| Interstate Gas Supply Inc | | | | **0** |
| Just Energy Solutions Inc. | | | | **0** |
| Lumeo Ventures, LLC | | | | **0** |
| Mansfield Power and Gas LLC | | | | **0** |
| Median Energy CA LLC | | | | **0** |
| Mirabito Natural Gas LLC dba Evergreen Gas & Electric | | 1 | | **1** |
| National Gas & Electric LLC | | | | **0** |
| North Star Gas Company LLC dba YEP Energy | | | | **0** |
| NRG Business Marketing LLC | | | | **0** |
| Pacific Summit Energy LLC | | | | **0** |
| Peak Six Power and Gas LLC | | | | **0** |
| SFE Energy Inc. | | 2 | | **2** |
| Shell Energy North America (US) L.P. | | | | **0** |
| Smart One Energy LLC | | | | **0** |
| Spark Energy Gas LLC | | 2 | | **2** |
| StateWise Energy California LLC | | 5 | 1 | **6** |
| Think Natural Gas LLC | | | | **0** |
| Tiger Natural Gas Inc. | | | | **0** |
| Trillium USA Company LLC | | | | **0** |
| United Energy Trading LLC dba Callective Energy | | 1 | | **1** |
| Verde Energy USA CA LLC | | | | **0** |
| Viridian Energy PA LLC | | | | **0** |
| Vista Energy Marketing L.P. | | | | **0** |
| Wave Energy LLC | 3 | | | **3** |
| XOOM Energy California LLC | | | | **0** |
| | | | | |

# August 2026 Service Complaint Tracker




| | AAA Natural Gas | Big Tree Energy CA LLC | Mirabito Natural Gas LLC dba Evergreen Gas & Electric | SFE Energy Inc. | Spark Energy Gas LLC | StateWise Energy California LLC | United Energy Trading LLC dba Callective Energy | Wave Energy LLC |
|---|---|---|---|---|---|---|---|---|
| Unauthorized Termination | | | | | | 1 | | |
| Tedious Cancellation Process | 1 | 3 | 1 | 2 | 2 | 5 | 1 | |
| Customer Service Inadequacies | | | | | | | | 3 |

Customer Service Inadequacies  Tedious Cancellation Process  Unauthorized Termination