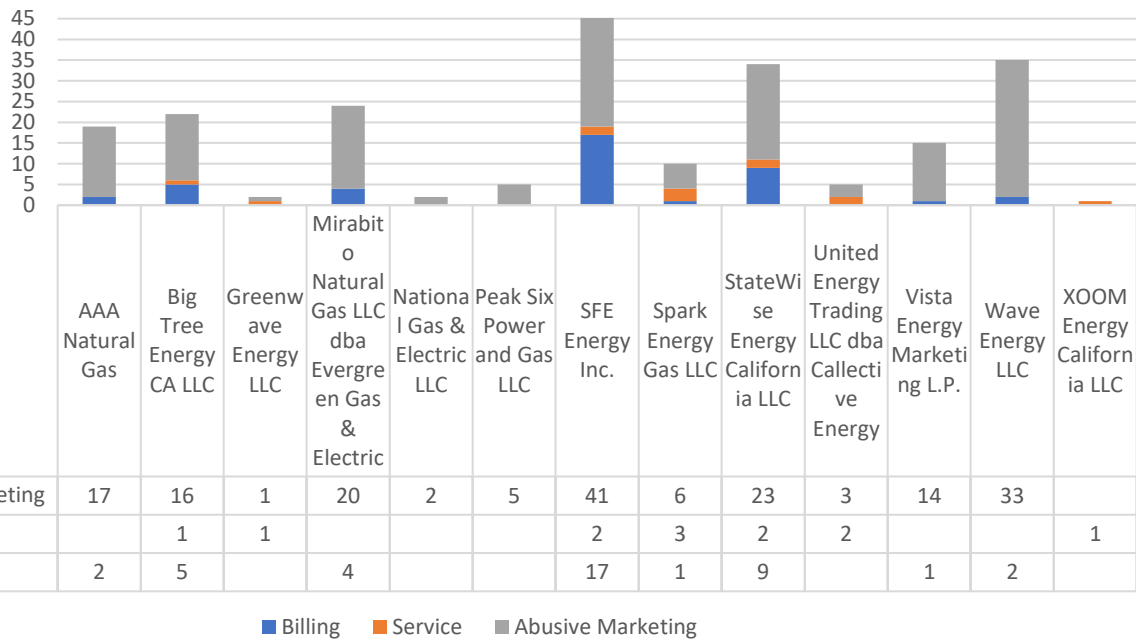


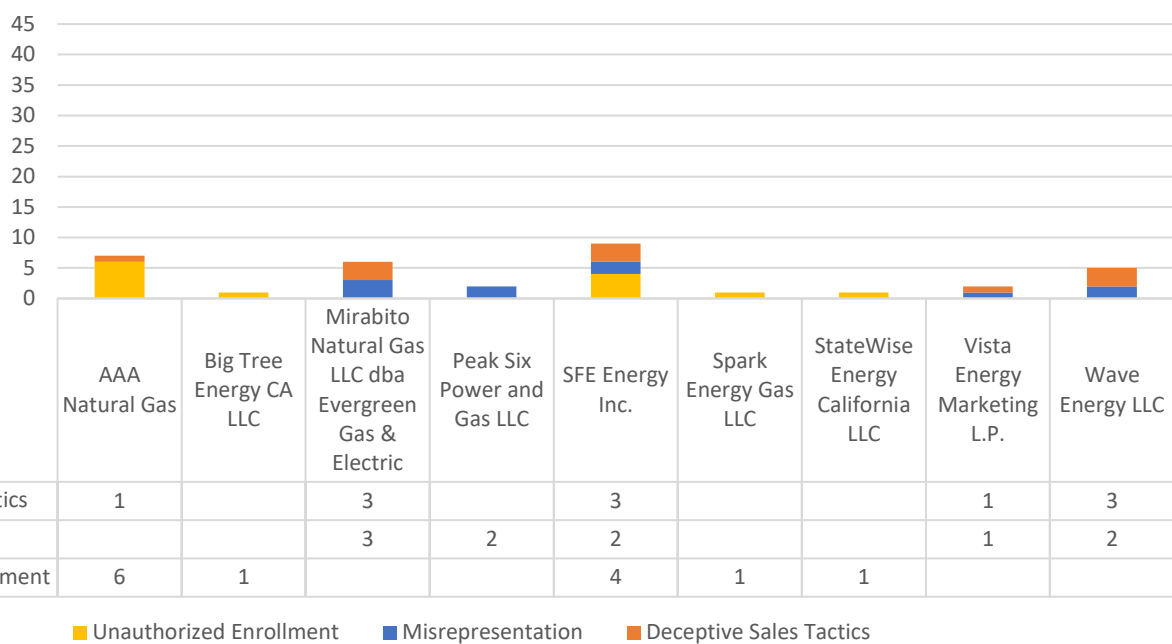
Utility Name	Billing	Service	Abusive Marketing	Total
AAA Natural Gas	2		17	19
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	5	1	16	22
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC		1	1	2
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	4		20	24
National Gas & Electric LLC			2	2
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC			5	5
SFE Energy Inc.	17	2	41	60
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC	1	3	6	10
StateWise Energy California LLC	9	2	23	34
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy		2	3	5
Verde Energy USA CA LLC				0
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	1		14	15
Wave Energy LLC	2		33	35
XOOM Energy California LLC		1		1
Total				234

July 2026 Complaint Tracker



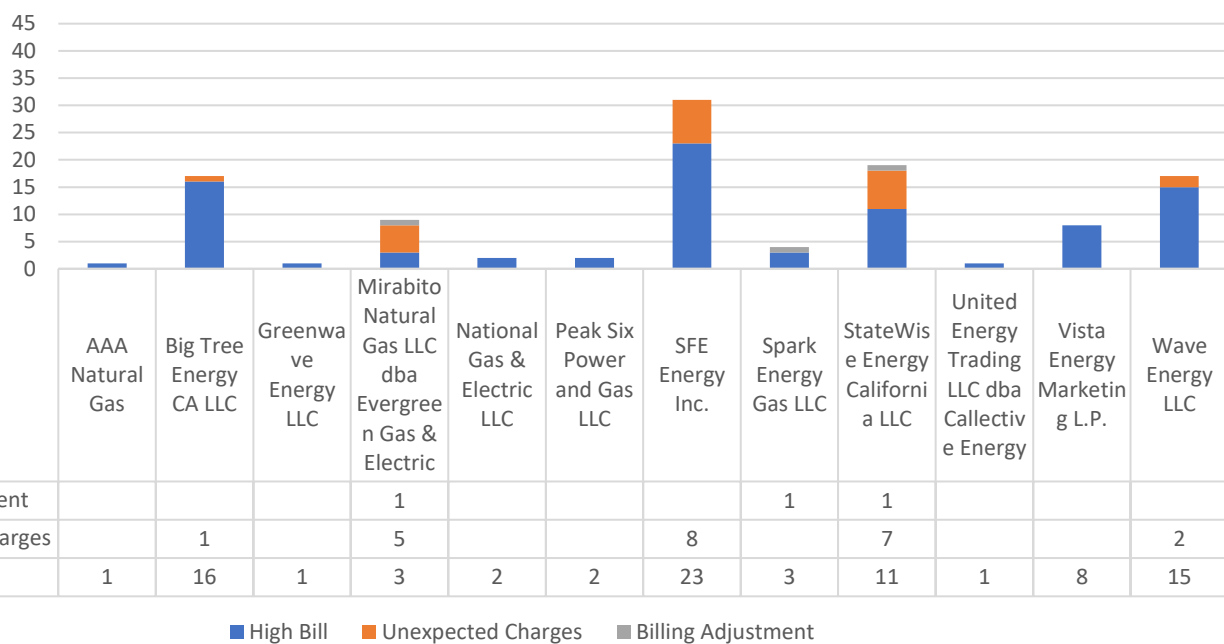
Utility Name	Unauthorized Enrollment	Misrepresentation	Deceptive Sales Tactics	Total
AAA Natural Gas	6		1	7
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	1			1
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC				0
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric		3	3	6
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC		2		2
SFE Energy Inc.	4	2	3	9
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC	1			1
StateWise Energy California LLC	1			1
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy				0
Verde Energy USA CA LLC				0
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.		1	1	2
Wave Energy LLC		2	3	5
XOOM Energy California LLC				0

July 2026 Abusive Marketing Complaint Tracker



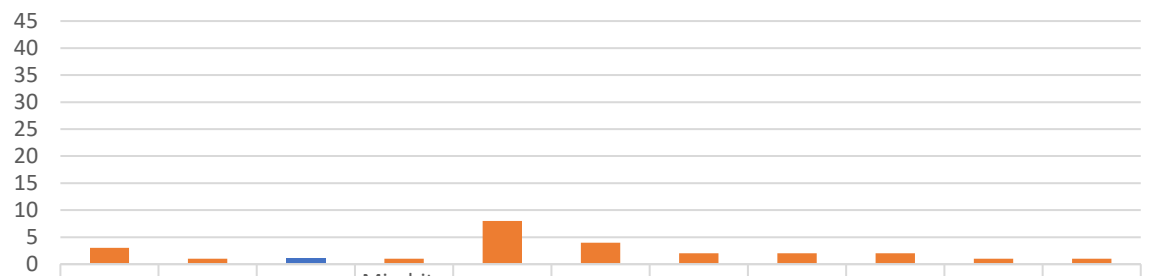
Utility Name	High Bill	Unexpected Charges	Billing Adjustment	Total
AAA Natural Gas	1			1
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	16	1		17
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC	1			1
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	3	5	1	9
National Gas & Electric LLC	2			2
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC	2			2
SFE Energy Inc.	23	8		31
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC	3		1	4
StateWise Energy California LLC	11	7	1	19
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	1			1
Verde Energy USA CA LLC				0
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	8			8
Wave Energy LLC	15	2		17
XOOM Energy California LLC				0

July 2026 Billing Complaint Tracker



Utility Name	Customer Service Inadequacies	Tedious Cancellation Process	Unauthorized Termination	Total
AAA Natural Gas		3		3
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC		1		1
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC	1			1
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric		1		1
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC				0
SFE Energy Inc.		8		8
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC		4		4
StateWise Energy California LLC		2		2
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy		2		2
Verde Energy USA CA LLC				0
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.		2		2
Wave Energy LLC		1		1
XOOM Energy California LLC		1		1

July 2026 Service Complaint Tracker



	AAA Natural Gas	Big Tree Energy CA LLC	Greenwa ve Energy LLC	Mirabito Natural Gas LLC dba Evergree n Gas & Electric	SFE Energy Inc.	Spark Energy Gas LLC	StateWis e Energy California LLC	United Energy Trading LLC dba Collectiv e Energy	Vista Energy Marketin g L.P.	Wave Energy LLC	XOOM Energy California LLC
Unauthorized Termination											
Tedious Cancellation Process	3	1		1	8	4	2	2	2	1	1
Customer Service Inadequacies			1								

■ Customer Service Inadequacies
 ■ Tedious Cancellation Process
 ■ Unauthorized Termination