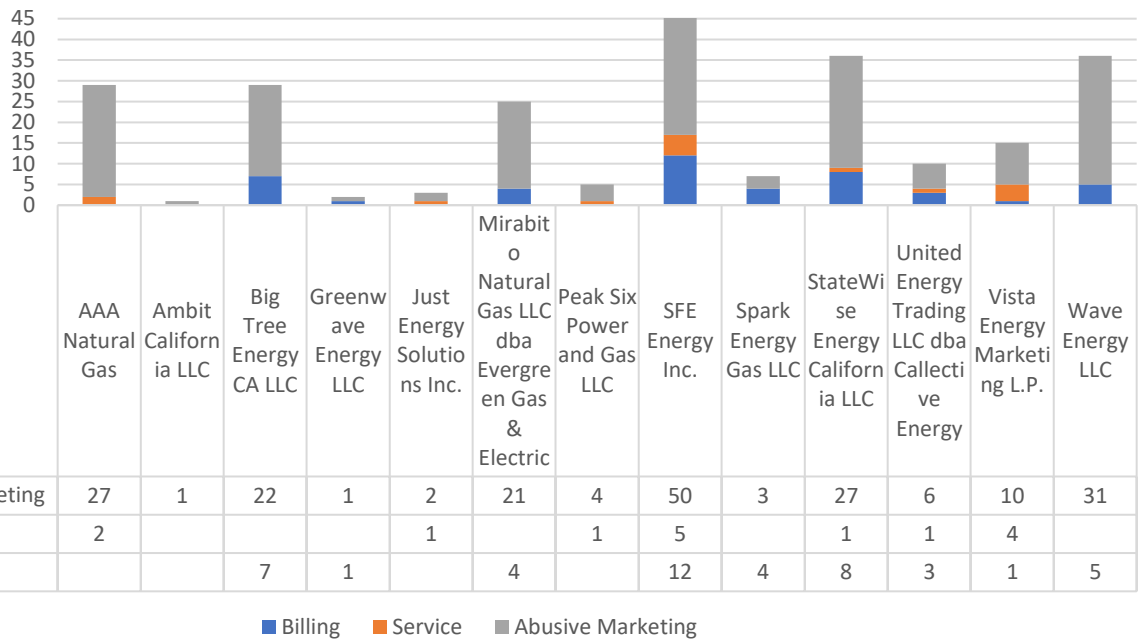


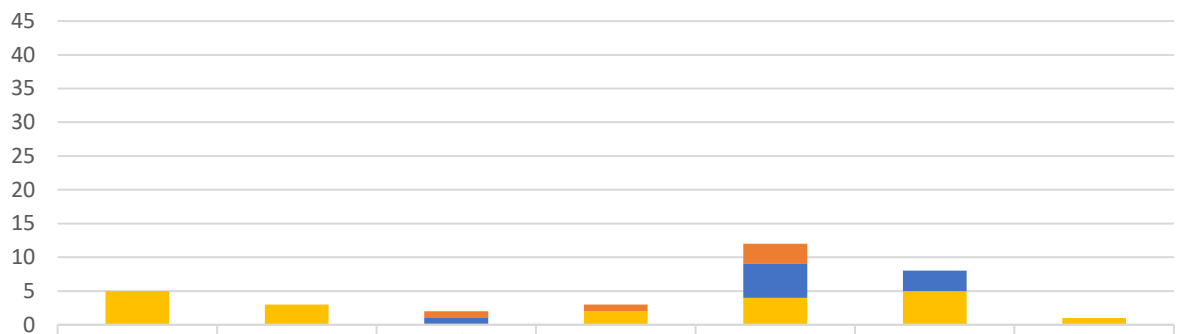
Utility Name	Billing	Service	Abusive Marketing	Total
AAA Natural Gas		2	27	29
Ambit California LLC			1	1
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	7		22	29
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC	1		1	2
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.		1	2	3
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	4		21	25
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC		1	4	5
SFE Energy Inc.	12	5	50	67
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC	4		3	7
StateWise Energy California LLC	8	1	27	36
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	3	1	6	10
Verde Energy USA CA LLC				0
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	1	4	10	15
Wave Energy LLC	5		31	36
XOOM Energy California LLC				0
Total				265

June 2026 Complaint Tracker



Utility Name	Unauthorized Enrollment	Misrepresentation	Deceptive Sales Tactics	Total
AAA Natural Gas	5			5
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	3			3
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC				0
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.				0
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric		1	1	2
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC	2		1	3
SFE Energy Inc.	4	5	3	12
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC				0
StateWise Energy California LLC	5	3		8
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy				0
Verde Energy USA CA LLC				0
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	1			1
Wave Energy LLC				0
XOOM Energy California LLC				0

June 2026 Abusive Marketing Complaint Tracker

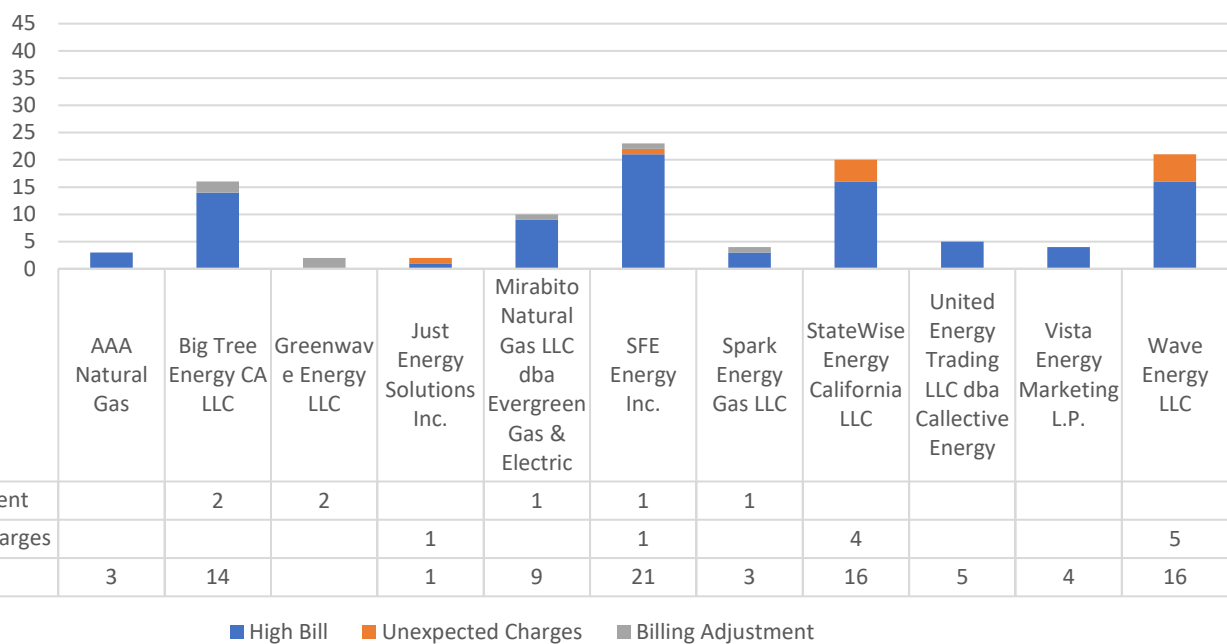


Deceptive Sales Tactics			1	1	3		
Misrepresentation			1		5	3	
Unauthorized Enrollment	5	3		2	4	5	1

■ Unauthorized Enrollment
 ■ Misrepresentation
 ■ Deceptive Sales Tactics

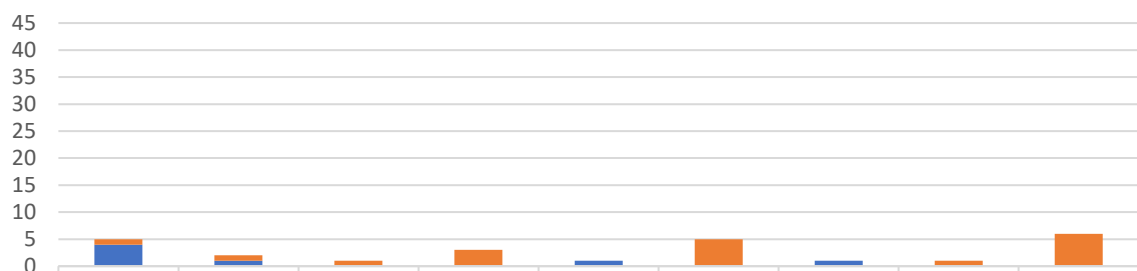
Utility Name	High Bill	Unexpected Charges	Billing Adjustment	Total
AAA Natural Gas	3			3
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	14		2	16
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC			2	2
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.	1	1		2
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric	9		1	10
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC				0
SFE Energy Inc.	21	1	1	23
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC	3		1	4
StateWise Energy California LLC	16	4		20
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy	5			5
Verde Energy USA CA LLC				0
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.	4			4
Wave Energy LLC	16	5		21
XOOM Energy California LLC				0

June 2026 Billing Complaint Tracker



Utility Name	Customer Service Inadequacies	Tedious Cancellation Process	Unauthorized Termination	Total
AAA Natural Gas	4	1		5
Ambit California LLC				0
Anew RNG LLC dba Elements Markets Renewable Energy LLC				0
Big Tree Energy CA LLC	1	1		2
Bolt Energy Services LLC				0
BP Energy Company				0
BP Energy Retail Company LLC				0
Calpine Energy Solutions LLC				0
Clean Energy Renewable Fuels LLC				0
Commercial Energy of Montana Inc				0
Constellation NewEnergy - Gas Division LLC				0
Direct Energy Business LLC				0
Everyday Energy LLC				0
GHI Energy LLC				0
Greenwave Energy LLC				0
Interstate Gas Supply Inc				0
Just Energy Solutions Inc.		1		1
Lumeo Ventures, LLC				0
Mansfield Power and Gas LLC				0
Median Energy CA LLC				0
Mirabito Natural Gas LLC dba Evergreen Gas & Electric		3		3
National Gas & Electric LLC				0
North Star Gas Company LLC dba YEP Energy				0
NRG Business Marketing LLC				0
Pacific Summit Energy LLC				0
Peak Six Power and Gas LLC	1			1
SFE Energy Inc.		5		5
Shell Energy North America (US) L.P.				0
Smart One Energy LLC				0
Spark Energy Gas LLC				0
StateWise Energy California LLC	1			1
Think Natural Gas LLC				0
Tiger Natural Gas Inc.				0
Trillium USA Company LLC				0
United Energy Trading LLC dba Collective Energy		1		1
Verde Energy USA CA LLC				0
Viridian Energy PA LLC				0
Vista Energy Marketing L.P.		6		6
Wave Energy LLC				0
XOOM Energy California LLC				0

June 2026 Service Complaint Tracker



Unauthorized Termination									
Tedious Cancellation Process	1	1	1	3		5		1	6
Customer Service Inadequacies	4	1			1		1		

■ Customer Service Inadequacies
 ■ Tedious Cancellation Process
 ■ Unauthorized Termination