



CTF Administrative Committee Meeting

December 02, 2024





(1) Introductions



(2) Public Comments on Non-Agenda Items



(3) Agenda Review

Agenda

The Agenda of Administrative Committee Meeting Monday, December 2, 2024, is:

10:30 AM – 11:30 AM

- (1) Introductions.
- (2) Public Comments on Non-Agenda Items.
- (3) Review Agenda.
- (4) Review and Approve 9/9/24 Meeting Minutes.
- (5) Action Items & Updates from Last Committee Meeting.
- (6) Discussion of Administrative Committee Vacancies:
 - a. Public Hospitals and Clinics-Primary and Alternate vacancies.
 - b. Rural Clinics and Telemedicine-Alternate vacancy.
 - c. Local Exchange Carrier-Alternate vacancy.
 - d. Deaf/Hard of Hearing-Alternate vacancy.
 - e. Community Based Organization-Alternate vacancy.
 - f. Public Advocates Office-Primary vacancy.
- (7) 2025 strategic Planning Discussion

11:30 AM – 11:45 AM BREAK

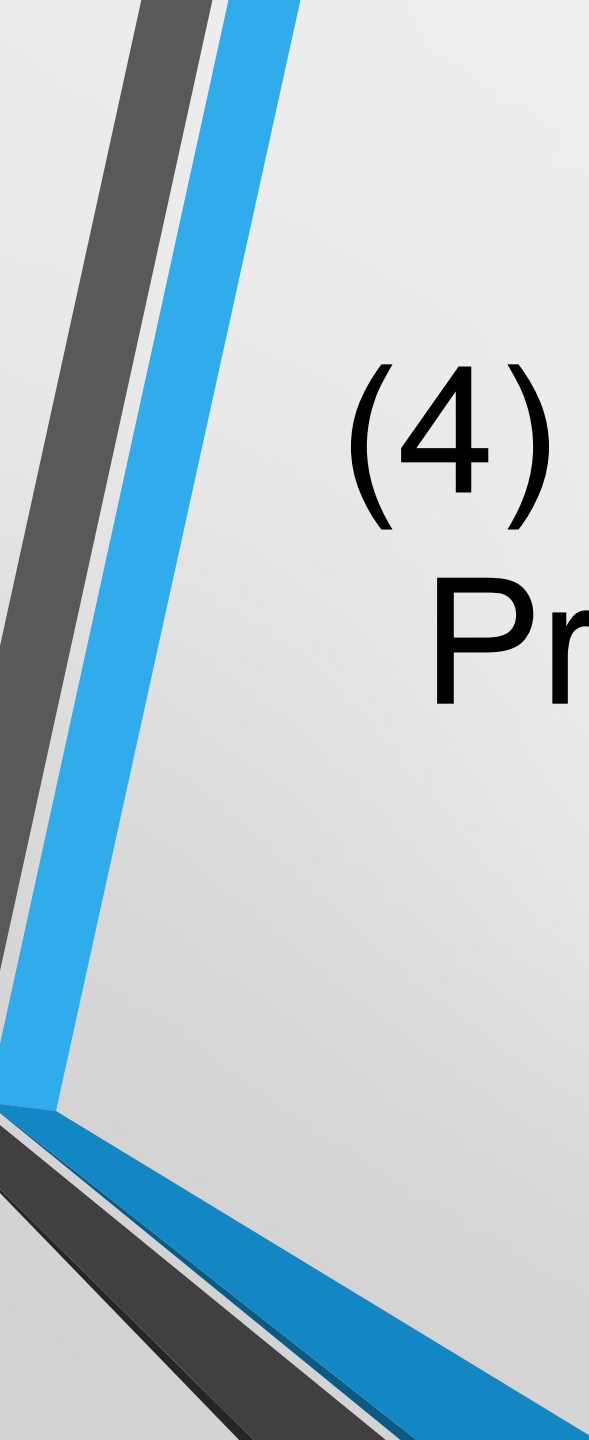
11:45 AM – 1:00 PM

- (8) Presentation by PAO.
- (9) Presentation from DDGP grantees.

1:00 PM- 2:00 PM

- (10) eCAP Update
 - a. Applications/Recertification.
 - b. Claims and Program Finances.
- (11) CTF Outreach
 - a. Administrative Letter 32.
- (12) Communications Divisions Resolutions.
 - a. T-17842-Digital Divide Grant permanent.
 - b. T-17832-Plumas 211.
 - c. T-17834-Yuba 211.
 - d. T-17837-San Benito 211.
 - e. T-17848-CTF Expansion of Eligible Services.
- (13) Update on Los Angeles County Office of Education.
- (14) School Annex Update. Video.
- (15) Pending Legislation.
- (16) Agenda Items for Next Meeting.
- (17) Confirm scheduling of March 2025, AC Meeting in San Francisco.

For questions about this meeting, please contact Siamack Donighi at Siamack.donighi@cpuc.ca.gov



**(4) Review and Approve
Prior Meeting Minutes**

California Teleconnect Fund (CTF) Administrative Committee (AC) Meeting

505 Van Ness Avenue, San Francisco, CA 94102

Golden Gate Room

September 9, 2024

Meeting called to order: 10:30 am PT

1. Introduction & Roll Call

Committee Members Present: AC Chair Jarrid Keller – Sacramento Public Library (Chair, Libraries), AC Member Josh Chisom (Library Alternate, Virtually) AC Member Geoff Belleau (Co-Chair, Education), AC Member Kenneth Rothschild (Deaf/Hard of Hearing Representative), AC Member Madison Alcalay (PAO Primary), AC Member Prescott Matthews (PAO Alternate), AC Member Sean McLaughan (CBO Primary, Virtually), AC Member Vinhcent Le (CBO Primary, Virtually).

CPUC Staff Present: CTF Staff Member Karo Serle (CTF), CTF Staff Member Joy Alba-Librojo (CTF), CTF Staff Member Connie Wong (CTF), CTF Staff Member Daniel Lyulkin (CTF), CTF Staff Member Kirsten Mueing (CTF), CTF Supervisor Lina Khoury (CTF), CTF Staff Member Siamack Donighi (CTF), CTF Staff Member Miriam Sidney (CTF), CPUC Legal Staff Member Lisa-Marie Clark (Legal, Virtually).

Public Participants Present: Steven Sidney (General Public), Kim Lewis (CENIC, Virtually).

American Sign Language Interpreters Present: James Henderson, Charlotte Rutin

Absent Members: AC Member Max Perrey (Redwood Community Health Coalition (RCHC), AC Member Saira Pasha (AT&T, LEC), AC Member Ali Dias (California Department of Education Alternate).

Roll Call: Quorum is met.

2. Public Comments on Non-Agenda Items

- No comments.

3. Review Agenda

- AC Chair Jarrid Keller proposes an agenda modification to include a presentation from the library sector regarding the Colonial Heights Library fire (Agenda item #3). AC Chair Jarrid noted that the PAO presentation is expected in the December 2024 AC meeting.
- Agenda approved.

4. Review and Approve June 3, 2024, Meeting Minutes

- AC Chair Jarrid Keller proposes correction on page 1 to reflect:
 - Public Participants Present: Tamara Broman (CDE)(Library)
 - ~~Public Participants Present: Kristina Mattis (CDE) (listed twice)~~
- Motion to approve the June 3, 2024, Meeting Minutes.
- AC Member Kenneth Rothschild motioned to approve and was seconded by Vinhcent Le.
- AC Chair Jarrid Keller (Aye), AC Member Geoff Belleau (Aye), AC Member Vinhcent Lee (Aye), AC Member Kenneth Rothschild (Aye), AC Member McLaughlin (Aye), AC Member Madison Alcalay (Aye).
- Motion is approved.

5. Action Items & Updates from Last Committee Meeting

1

- Item #5- DDGP: Thrive & SSDA to present to AC members
 - CTF Staff Member Karo stated that there are no updates, Thrive and SSDA are still scheduled to present as planned in the December 2024 AC meeting.
- AC Annual Report
 - AC Chair Jarrid stated that the AC Annual Report has been sent to CTF staff.
- AC Corporate Drop-Box Account
 - AC Chair Jarrid discussed various updates regarding the AC Corporate Drop-Box project:
 - Project is underway but recent insurance changes in the cyber liability market have complicated a few items on the backend.
 - Library attorney is working to ensure all items regarding the drop-box are accurate and complete and the plan is to still have the portal.
 - Update will be provided in December 2024, AC meeting.

6. Discussion of Administrative Committee Vacancies

Item #6- Committee Vacancies

- AC Chair Jarrid highlighted the importance of having primary as well as alternative committee seats filled and that if the AC cannot find other members, future discussions and decisions will be required on how to decrease vacancies and increase participation.
 - CTF Staff Member Karo stated that if AC members are not able to forward nominations, the Commission or Executive Director can appoint (CTF AC Charter Section 3.6, Vacancies)¹.
 - AC Member mentioned that it has been historically difficult to fill health sector vacancies and asked whether the CPUC can obtain beneficiary contact information from the FCC?
 - CPUC Legal Staff Member Lisa-Marie answered that the Commission can establish a Memorandum of Understanding (MOU) between the FCC and USAC to receive lists of eRATE participants and reach out those participants.
 - AC Member Geoff noted that program rules for the telemedicine sector and eRATE participants may be different.
 - CTF Staff Member Karo stated that the charter is clear, nominations must come from the sectors.
 - AC Chair Jarrid stated that obtaining contact information from USAC would be helpful.
- AC Member Sean stated that Jim Dolganis (CENIC), from the June 2024 AC meeting is on a board of a Public Health Agency and may express interest in becoming a representative for the health sector of the AC.

- AC Chair Jarrid asked for updates regarding the Rural Clinics/ Telemedicine sector.
 - CTF Staff Member Karo provided updates: Carolyn Siegel Singh (CBO Alternate) has left, Casey McFall (CBO Alternate) has left, AC Member Saira Pasha (LEC Primary) is going to nominate an alternate, and AC Member Kenneth Rothschild (Deaf/Hard of Hearing Primary) is in the process of nominating an alternate.
 - AC Chair Jarrid noted that AC Member Madison Alcalay is now the primary for PAO and Prescott Matthews is now the alternate for PAO.

7. Library Sector Presentation (AC Chair Jarrid)

- AC Chair Jarrid provided insight into a devastating fire that has affected the Colonial Heights Public Library. The branch will be closed for a few years and service challenges have risen. AC Chair Jarrid mentioned the recent policy changes in the CTF program will aid in resuming

¹ If the Committee is unable to identify a suitable candidate to fill the vacancy for any reason, the Commission or Executive Director may appoint a member of the class from which the vacancy occurs.

services as much as possible in the affected areas. AC Chair Jarrid mentioned that the library now has severe structural damage, and staff has been evacuated completely.

- AC Chair Jarrid stated that alternative methods are being investigated such as: bookmobiles, mobile services, and partnerships with other community entities through an annex structure.
- AC Chair Jarrid thanked the CPUC for expanding eligibility to library annexes.

8. eCap Update

- *CTF reviewed the status of CTF applications from May 1, 2024, through August 27, 2024*
 - AC Chair Jarrid asked about the high rate of ineligible/rejected applications. CTF staff stated that rejections/ineligibility determinations are mostly the result of CBO/HCBO's not having qualifying services and not meeting revenue requirements.
 - CTF Staff Member Karo mentioned that a few applicants applied as Government Hospitals but were HCBO entities. CPUC Legal Staff Member Lisa-Marie noted that government hospital requirements and eligibility determinations regarding skilled nursing facilities are not clear, but the upcoming OIR will discuss these items.
 - AC Member Geoff asked CTF if clinics and telemedicine entities apply to the CTF program as HCBOs and whether CTF would consider reaching out to approved applicants to find out if there is an interest in becoming a health sector representative for the AC?

- CTF Staff Member Siamack responded that clinics/telemedicine do apply as HCBOs and CTF can potentially provide contact information as needed.
- CPUC Legal Staff Member Lisa-Marie proposed the idea of having a few participants present in AC meetings.
- Steven (General Public) stated that he is a Kaiser Permanente physician and a member of the Alameda County Contra Costa Medical Association. Steven noted that this topic may be of interest to the Medical Association and that he is happy to contact them regarding outreach and committee vacancies.
- CTF Staff Member Karo stated that overall, rejections are trending downward and that clearer CTF rules and outreach will reduce rejections even more.
- *CTF provided an update on financial status of the fund*
 - AC Chair Jarrid asked if the CTF plans to borrow funds from the State General Fund soon as it did in the past due to economic conditions.
 - CPUC Legal Staff Member Lisa-Marie stated that it is up to the Department of Finance when they work on CTF's annual budget and that she will check statutes to ensure whether a mechanism exists for this and that there are no updates as of right now.
 - At some point, Lina Khoury added that Jarrid is correct that CTF borrowed approximately \$50,000 back in 2018 or 2019 or so because CTF had used most of its appropriation. In early 2024, CTF paid off the loan from its appropriation as CTF had enough appropriation left for last fiscal year. Lina Khoury added that future CTF financial borrowing opportunities, if needed, is depended on its appropriation and Department of finance
- *CTF presented eCAP claim data for Q3*
 - AC Member Sean asked if CTF staff have information on why Community College claims have decreased in May and June of 2024.
 - CTF staff mentioned that this could be due to lag times in submitting claims as service providers have 60 days from the last day of the service month to submit a claim.

Break: 11:30am – 11:40am

- CTF provided an update on recent efforts to develop improvements in the eCAP system to enhance CBO and HCBO application portal items. CTF noted that they are working on obtaining funding approval and that the project will improve the overall application process for CBO's and HCBO's. CTF will provide updates in future AC meetings.
- CTF Staff Member Connie presented to AC members the overall process of filing an application within the eCAP portal.
- CTF Staff requested a recognition of a change to a slide. The change shall reflect that the "fund status report" numbers are as of August 26, 2024.

9. CTF Outreach

- CTF Staff Member Karo provided an update on outreach efforts led by CTF staff. Karo showed AC members a flyer that was developed for CBO/HCBO's and mentioned that a short informational video will be developed. Karo also mentioned that there will be future CTF webinars discussing various topics such as school and library annexes, and CBO/HCBO's. Karo encouraged AC members to send out the developed flyer to their constituents.
- AC Member Kenneth Rothschild requested that the short informational video be captioned.
- CTF Staff Member Siamack also noted that CTF has reached out to 139 CBO organizations working with the disabled community in outreach efforts.
- AC Member Vinhcent Le confirmed that he will be sending out CTF's flyer.
- Kim Lewis (General Public-CENIC) mentioned that CTF staff should ensure outreach efforts such as flyers and notices include recertification information via additional language.
- CPUC Legal Staff Member Lisa-Marie mentioned that CTF can utilize service providers to use bill inserts with existing customers for outreach efforts.
- CTF Staff Member Siamack mentioned that he will reach out to service providers associated with numbering projects for outreach.
- CTF Supervisor Lina mentioned that information regarding recertification will be included in upcoming webinars.
- AC Member Sean offered to help spread CTF awareness in video/radio spots via community access channels and that CTF can let him know regarding certain dates of webinars.
- CTF Staff Member Karo thanked AC Members and stated that CTF will let them know regarding specific dates of webinars.
- AC Chair Jarrid thanked the CTF staff for their outreach efforts.

10. LACOE Update

- CTF Staff Member Karo directed LACOE schools to submit applications for all schools within the district. After encountering eCAP issues and resolving them, 12 LACOE schools are now enrolled in eCAP.
- CPUC Legal Staff Member Lisa-Marie noted that schools in contract with LACOE's business arm are still suspended from the CTF program. Lisa-Marie also mentioned that CENIC/CBI is undergoing a similar issue and that the CTF program needs to find clarification on the roles of service providers and participants. Member Lisa-Marie stated that this is a major point in the upcoming OIR and that the OIR will be issued by the end of 2024 or Q1 of 2025 at the latest. The OIR will be looking to establish rules for LACOE & CENIC and that a joint OII will also be issued to investigate how these issues arose. The goal of the OII will not be enforcement but

to grant the Commission the ability to conduct discovery on unregulated entities and adhere to the Bagley-Keene Act.

- AC Member Sean asked about how AC members can assist or be involved in the proceeding.
- CPUC Legal Staff Member Lisa-Marie provided a couple of ways AC members can be involved such as having constituents participate as a party or member of the public in submitting comments on the OIR. Members of the public can also write letters and submit them as part of the record. Lisa-Marie stated that AC members cannot represent themselves as an AC representative unless approved by the whole committee and that the draft OIR cannot be shared now.
- AC Member Kenneth requested that the DDTP committee be aware committee representation opportunities as well.
- CPUC Legal Staff Member Lisa-Marie stated that she will bring the topic up in the DDTP committee meetings and that she will hold a Bagley-Keene presentation on September 13, 2024.
- AC Member Geoff asked if it would be helpful to bring in the eRATE team to help CTF understand models and structures of eRATE schools.
- CPUC Legal Staff Member Lisa-Marie confirmed that it would be helpful and that CTF wants to model the program as much as possible in accordance with the eRATE program.

11. School Annex Update

- CTF Staff confirmed that October 8, 2024, is the proposed webinar date that will go over the application process for school and library annexes.
- CTF Staff Member Karo thanked CTF Supervisor Lina Khoury for bringing the program up to date with eligibility requirements and outreach efforts, and Lina Khoury thanked her team for their hard work.

12. Pending Legislation

- Kim Lewis (General Public-CENIC) mentioned SB 3179, a bill seeking various exemptions from the CA Air Resources Board in the process of purchasing heavy duty trucks in the Telecommunication industry.

13. Agenda Items for Next Meeting

- AC Chair Jarrid asked to set aside an hour for presentations from Thrive and SSDA.
 - AC Member Geoff mentioned if CTF staff can have impacted students present in the next AC meeting as well.
- AC Chair Jarrid confirmed that PAO will be presenting in the December 2024, AC meeting.
- Agenda items discussed for the next meeting include:
 - AC Chair Jarrid will provide an update on the Corporate Shared Box-Drop
 - Discuss AC Vacancies and outreach efforts
 - Presentation from DDGP grantee's Thrive and SSDA
 - Presentation from PAO
 - eCAP, CTF financials, CTF applications & claims data, and CTF Webinar Updates
 - LACOE/CENIC Updates
 - OIR/OII Updates
 - Pending Legislations


14. Schedule June AC Meeting

- Future meeting dates scheduled as the following:

5

-
- Monday, December 2, at 10:30 AM - 1:30 PM at Sacramento Public Library, West Meeting Room for in person, Zoom link for virtual.

15. Adjourn Meeting: 12:20PM



(5) Action Items from last Committee Meeting

(6) Discussion of Current CTF-AC Vacancies

- Public Hospitals and Clinics-Primary and Alternate vacancies
- Rural Clinics and Telemedicine-Alternate vacancy
- Local Exchange Carrier-Alternate vacancy
- Deaf/Hard of Hearing-Alternate vacancy
- Community Based Organization- Alternate vacancy
- Public Advocates Office- Primary vacancy



(7) 2025 Strategic Planning Discussion

Strategic Plan 2025

California Teleconnect Fund Advisory Committee (CTFAC)

December 2, 2024

 by Jarrid Keller



Purpose of Strategic Planning

Align Efforts

Prioritize and allocate resources effectively

Improve Connectivity

Enhance access for underserved communities

Reflections on 2024

Successes

Highlight achievements from the past year

Challenges

Identify areas for improvement

Lessons Learned

Guide 2025 planning with insights gained





Goal-Setting for 2025

1

Collaborative Approach

Develop goals together as a team

2

Specific Objectives

Create measurable targets for success

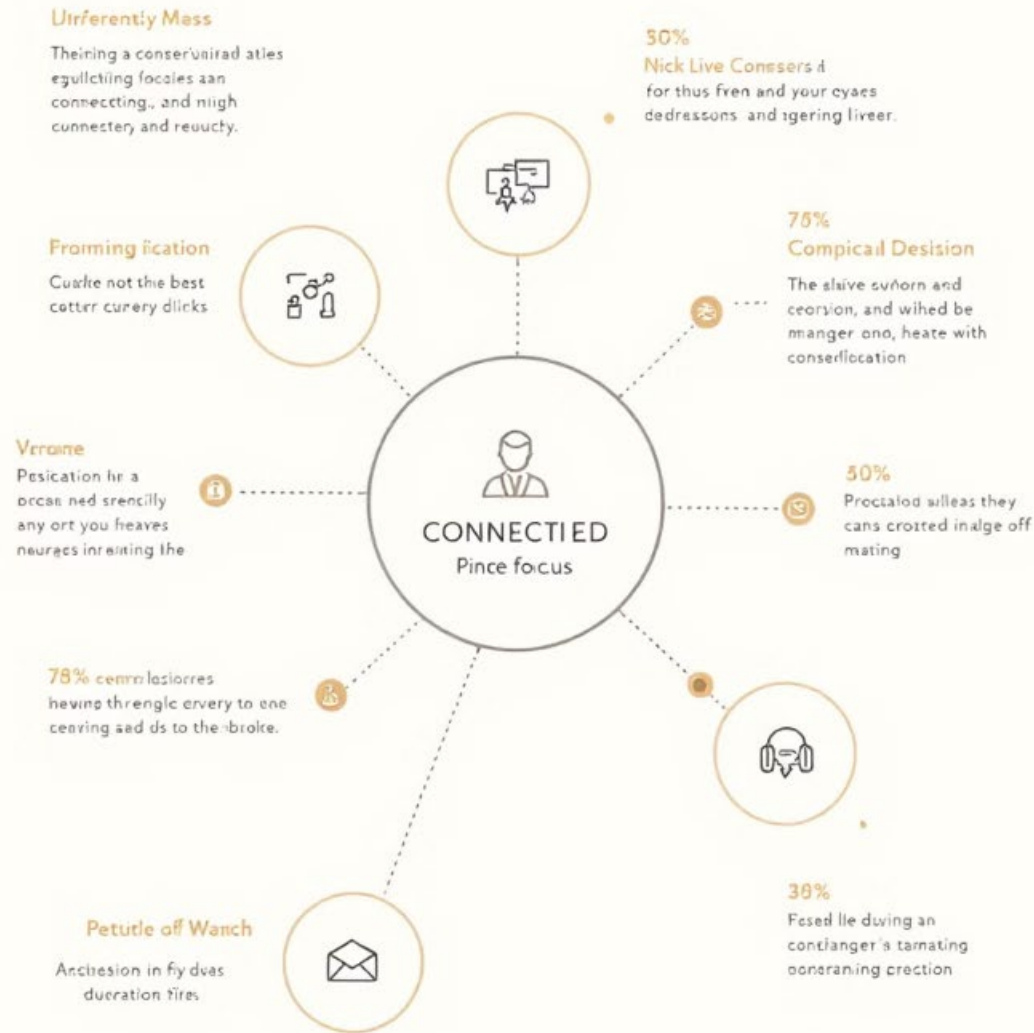
3

Mission Alignment

Focus on affordable telecom for key groups

Health connecting infographics

Your trace design sigues conorages and focaus on focuass of the ideas collection.



All in your Motinaton Circles



Whittier Colquhoun
Fre clam and rteretly

You may to love work in the memding moctecning and su' coucess you theogars off che moltee and erapuration eroung poofitions.



Poricews
Wh' too Serer'ic'as'ion ed, V' AL' c'ed' Union, NB, lie, Me or serer'ic'ae r'oung tree for'ction the con'ort's finer than: K'ia this is, D'IE, Cen'ouge and f'as TU, R'CA, AW, ST, R'IOI).

Wh' Inas on the V'ids' x'orn col'ces and the'etane d'reans for of'les cu'king on the p'ower sol'ible and ir'elless ir'etion.

Key Areas of Focus



Outreach

Expand community engagement efforts



Partnerships

Strengthen collaborations with key stakeholders



Application Improvements

Streamline processes for better accessibility



Equitable Funding

Ensure fair distribution of resources

Flexibility and Adaptability

1

Regulatory Changes

Stay agile in response to policy updates

2

Technological Advancements

Embrace new solutions as they emerge

3

Unexpected Challenges

Prepare for unforeseen obstacles





Implementation Strategy

Timeline	Roles	Accountability
Set clear deadlines	Define responsibilities	Ensure team buyin
Quarterly milestones	Assign project leads	Regular progress reviews



Vision for the Future

1 Bridge Digital Divide

Reduce connectivity gaps across communities

2 Affordable Telecom

Ensure accessible services for all Californians

3 Positive Impact

Improve lives through enhanced digital access

Next Steps

- Assign a subcommittee to oversee strategic plan development
- Hold a strategic planning session at the March meeting
- Set key milestones and responsibilities for 2025 implementation



(8) Presentation by PAO

Public Advocates Office

California Teleconnect Fund Administrative Committee Meeting

Madi Alcalay and Prescott Matthews

December 2, 2024



The Public
ADVOCATES
OFFICE

Agenda

1. Who We Are
2. Our Principles
3. Our Work and Proceedings
4. Cal Advocates in CTF

Public Advocates Office (Cal Advocates)

Established under Public Utilities Code 309.5, Cal Advocates is an independent customer advocacy group within the California Public Utilities Commission.

Advocates on behalf of California ratepayers.

Statutory Mission:

- “To obtain the lowest possible rates for service consistent with safe and reliable service levels, and the California’s environmental goals.”

Our Principles

Digital Equity

Working towards achieving equitable access to and affordable rates for broadband services in California

Safety and Reliability

Customers should receive safe and reliable communications no matter where they live

General Rate Cases

Advocating for customers of subsidized telephone companies serving rural areas

Service Quality

Service quality standards for communications networks, customer service, installation, repairs, and billing

Our Work

Proceedings

- Participate as a Party to Multiple Proceedings
- Conduct Discovery
- Analyze Data
- File Comments/Protests
- Write Testimony
- Attend Public Participation Hearings
- Create Recommendations to the Commission advocating for California Ratepayers

Administrative Committees

- California Teleconnect Fund
- Deaf and Disabled Telecommunications Program
- Universal Lifeline Telephone Service Trust

White Papers

- Broadband Pricing Trends in California
 - Reports for 2023 and 2024

Our Proceedings

Digital Equity

- Federal Funding Account
- California Advanced Services Fund
- Broadband Equity, Access, and Deployment (BEAD) Rulemaking
- OIR to Update the California Universal Telephone Service (LifeLine) Program.

Safety and Reliability

- Emergency Disaster Relief Program Rulemaking (R. 18-03-011)
- Carrier of Last Resort OIR (R. 24-06-012)
- Pole Proceeding (R. 17-06-028)
- OIR to Consider Regulating Telecommunications Services Used by Incarcerated People - PHASE II

General Rate Cases

- Small LEC GRCs

Service Quality

- Service Quality Rulemaking (R. 22-03-06)
- Frontier Settlement Agreement (A. 20-05-010)
- Verizon-Frontier Acquisition (A. 24-10-006)

Cal Advocates in CTF

- The CTF program was established by D.96-10-066 to advance the goals of Universal Service for Californians via funding subsidies for Community Anchor Institutions (CAIs).
 - The program aligns with Cal Advocates' commitment to increase equitable and affordable access to broadband and telecommunications services.
- The CTF-AC Charter was amended in D.02-04-059 to include the Public Advocates Office as a permanent member.
 - Section 3.1 Members: 1 member (primary and alternate) assigned to Cal Advocates (previously known as the Office of Ratepayer Advocates).
- D.19-04-013 modifies CTF to discontinue discounts to voice services and revise eligible services to include all mobile broadband services in the absence of cost-effective fixed wireless or other broadband services.
 - Cal Advocates generally supported the elimination of the CTF discounts to voice services, as this modernized the CTF program to reflect the current telecommunications landscape of California.

Cal Advocates in CTF

- Two representatives from Cal Advocates sit on the CTF-AC to understand updates to CTF and advocate for California ratepayers.
- We are excited to see the upcoming OIR and continue to learn about the results and successes from the CPUC Digital Divide Grant Program.
- Our participation on the CTF AC helps gain insight to perspectives of parties and consumers in this space. We can bring this perspective to our work on related proceedings and projects.



More information

We develop recommendations to ensure that energy, water, and communications services provided by investor-owned utilities are affordable, safe, and reliable.

Visit our website at www.publicadvocates.cpuc.gov

Contact

- **Madi Alcalay**, Public Utilities Regulatory Analyst, Madison.Alcalay@cpuc.ca.gov
- **Prescott Matthews**, Public Utilities Regulatory Analyst, Prescott.Matthews@cpuc.ca.gov



(9) Presentation by DDGP
Awardee's

Outside The Lens and
Human-IT

OUTSIDE THE LENS: DIGITAL DIVIDE



Tyler Hodgson, Director of Teen/Transitional Age Youth Programs
Jessie Stein, Director of Advancement



Outside the Lens
ignites confidence in
young people to pursue
creative pathways and
drive social change
through the
transformative power of
media arts.

2023 - 24 ACADEMIC YEAR

2,439

YOUTH ENGAGED

37 unique programs in partnership
with schools and sites across
San Diego County

37

Key Programs

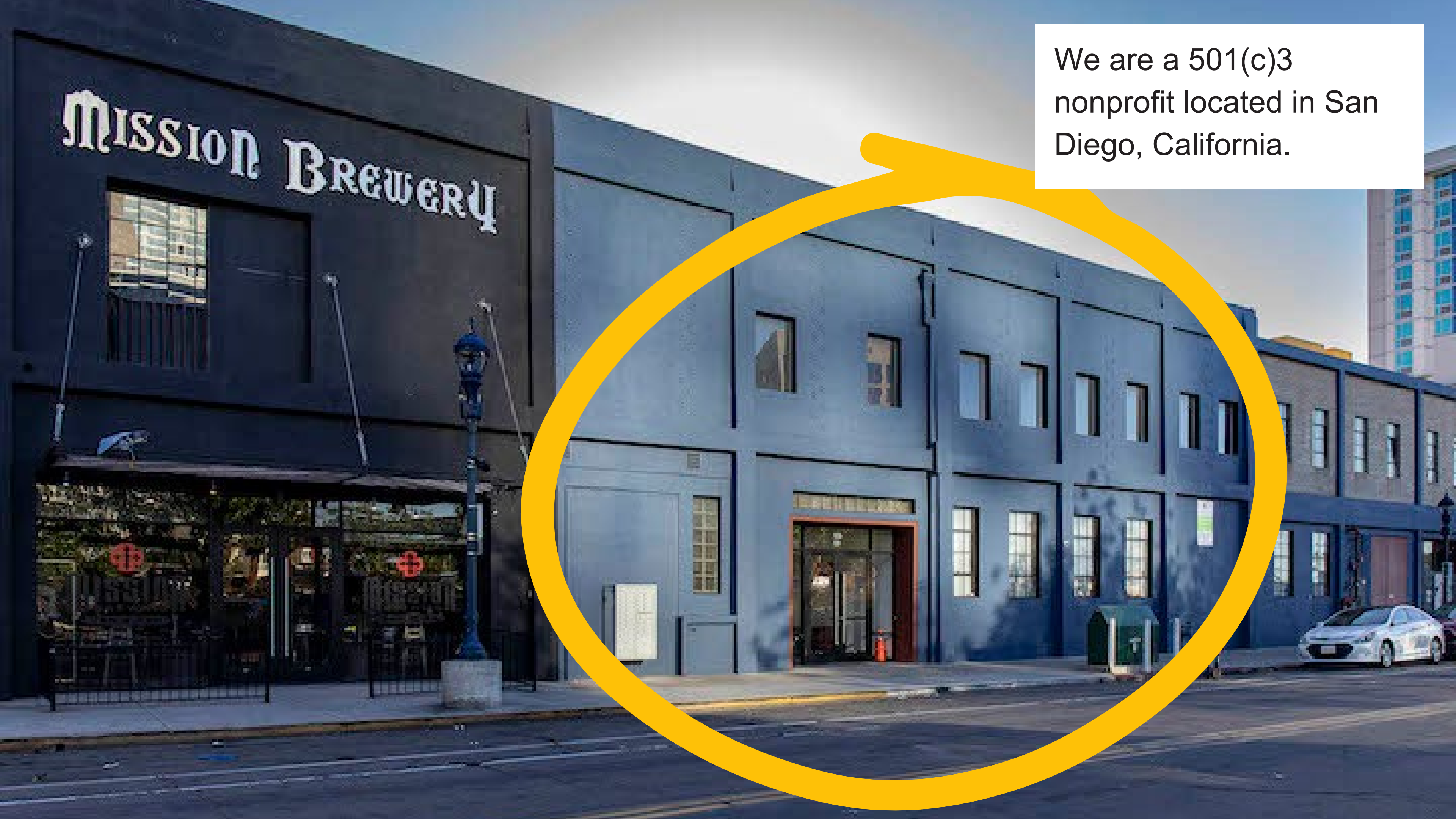
Media Makers

Teens and
Transitional Age
Youth Program

K-8
Programs

MISSION BREWERY

We are a 501(c)3
nonprofit located in San
Diego, California.



HOW WE MAKE AN IMPACT:

Creative Confidence

Young people cultivate socio-emotional skills, resilience, and confidence through creative expression, preparing them to navigate challenges and build a strong sense of self.

Economic Mobility

Participants acquire essential skills through media arts and media literacy, and access educational and career pathways, equipping them for success in the creative economy and beyond.

Social Impact

Empowered with confidence and artistic skills, young people leverage their unique voices to create positive social change in their communities.

DIGITAL DIVIDE PROGRAM

With the support of the California Public Utilities Commission, OTL partnered with San Diego County Juvenile Court and Community schools to bring transformative media arts experiences and cutting edge technology to youth who have been impacted by systemic inequity.

PROGRAM GOALS:



Providing under-resourced schools with cutting -edge technology.



Teaching students twenty -first century skills, opening doors to educational, vocational, and entrepreneurial pursuits.



Equipping teachers with the technical knowledge, instructional strategies, and confidence to provide students with ongoing support.



SCHOOL PARTNERS

San Diego County Office of Education (SDCOE) Juvenile Court and Community schools (JCCS) provide a fully accredited educational program for school -age youth who need an alternative school setting.



STUDENT POPULATION:

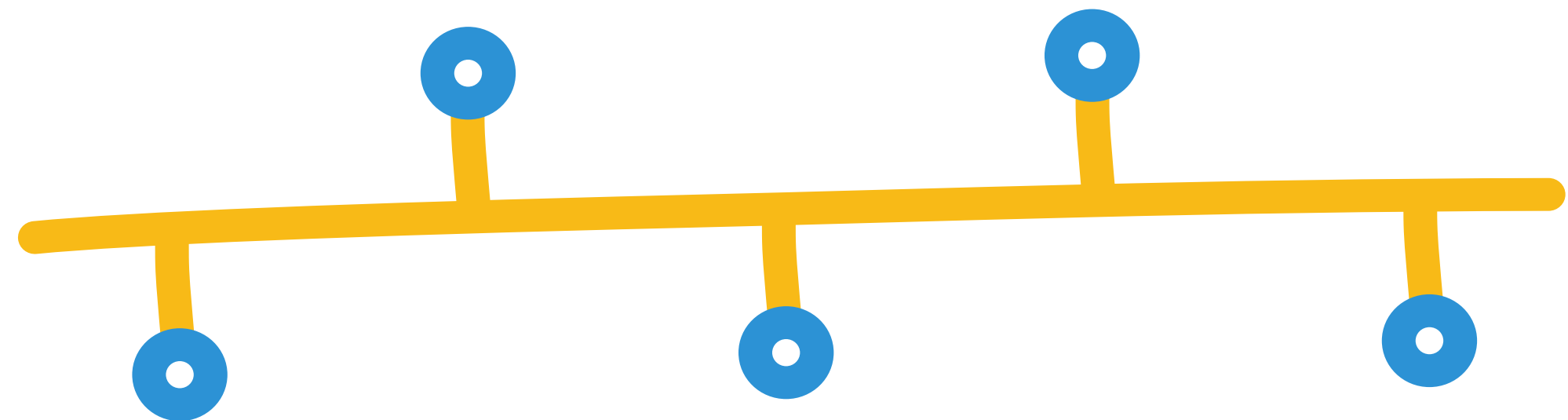


PROGRAM TIMELINE



September - December:
Acquisition and Deployment
of Technology

March - April:
Teacher Trainings



August/September:
Curriculum Development
and School Site
Coordination

October - January:
Program Implementation

June:
Final Exhibitions

PROGRAM IMPACTS : SKILL DEVELOPMENT



Technical and Artistic Skill Development: Students learn photography and camera fundamentals and how to express themselves creatively.



Gain hands on experience with Adobe Creative Suite.



Media Literacy: Students learn to be conscious consumers and creators of digital media.



Students create portfolios of work to support future pathways.



PROGRAM IMPACTS : SOCIO -EMOTIONAL DEVELOPMENT



Students gain a sense of *mastery* as they refine their artistic and technical skills, which can be a powerful confidence-builder.



Students increase a sense of *belonging* as they share their ideas, receive feedback from peers, and work together.



Students develop *life skills* including collaboration, communication, and leadership.



PROGRAM IMPACTS : COMMUNITY ENGAGEMENT



Students explore the social issues that impact their every day experiences.



They learn to leverage the media arts as a tool that can be used for social change.



They understand the value and importance of their voice, increasing their confidence and advocacy.



They share their perspectives and opinions with their peers, families, schools, and the broader community.



**STUDENT SOCIAL IMPACT WORK :
ANAYA, AGE 17**

Photo Essay on Homelessness



The topic of my project is homelessness.

I chose this topic because it is important to me, my relatives, friends, and peers who have experienced being unhoused.





People should care about this topic because it's a huge societal issue that has become a lot more common.



Instead of analyzing the root causes, people tend to stereotype individuals who end up unhoused and criminalize them without humanizing them.



Homelessness has been an effect of capitalism that affects EVERYONE.

Housing has become inaccessible to the people that keep the world running. The rents keep getting higher and jobs aren't paying enough.

It's devastating because a lot of people are struggling and it has become normalized when it shouldn't.



Access to housing should be a basic human right.

PROGRAM AT A GLANCE



3

Schools and Principals engaged

6

Teachers provided with critical training

51

MacBooks put into the hands of JCCS students

98

Youth served

PROGRAM IMPACTS : TEACHER AND SCHOOL ENGAGEMENT

Feedback from teachers :

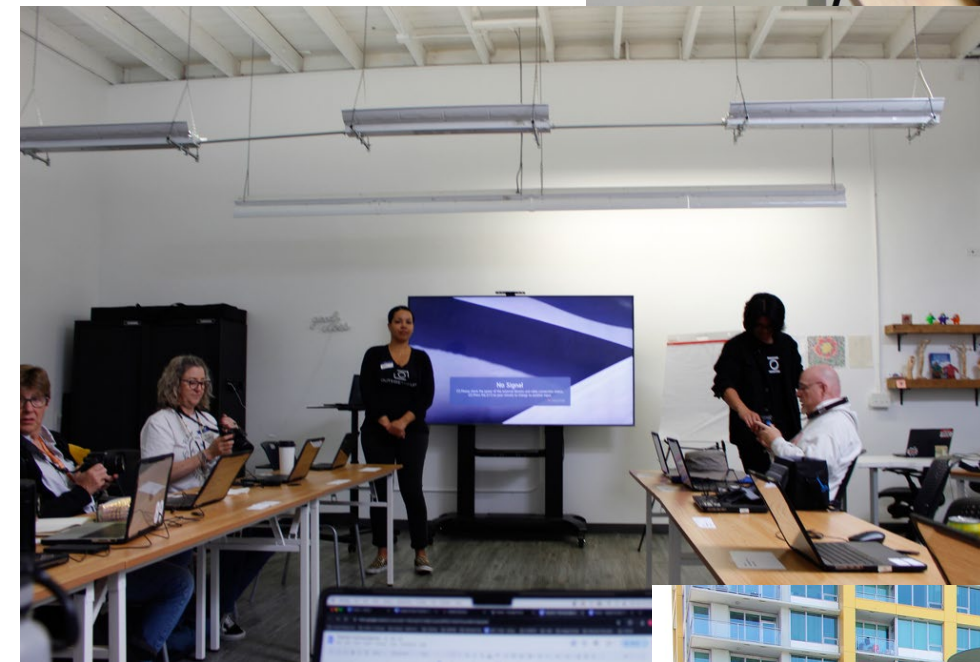
- All the hands on help was AWESOME.
- It was great to have time to work on a project and explore the programs our students have been using.
- Appreciated the hands-on training and time to learn without distraction.

Notes to OTL Media Educators :

- Fantastic group to work with
- I'm really grateful for all of you!
- Thank you so much!

Unexpected Results

- Monarch School now has a yearbook class, and the principal bought additional laptops as she saw the value.
- San Pasqual Academy was able to produce a school yearbook more successfully having access to more laptops.
- East County principal shared impact of program across his sites, giving this opportunity more visibility.



PROGRAM IMPACTS : DISTRICT SUPPORT



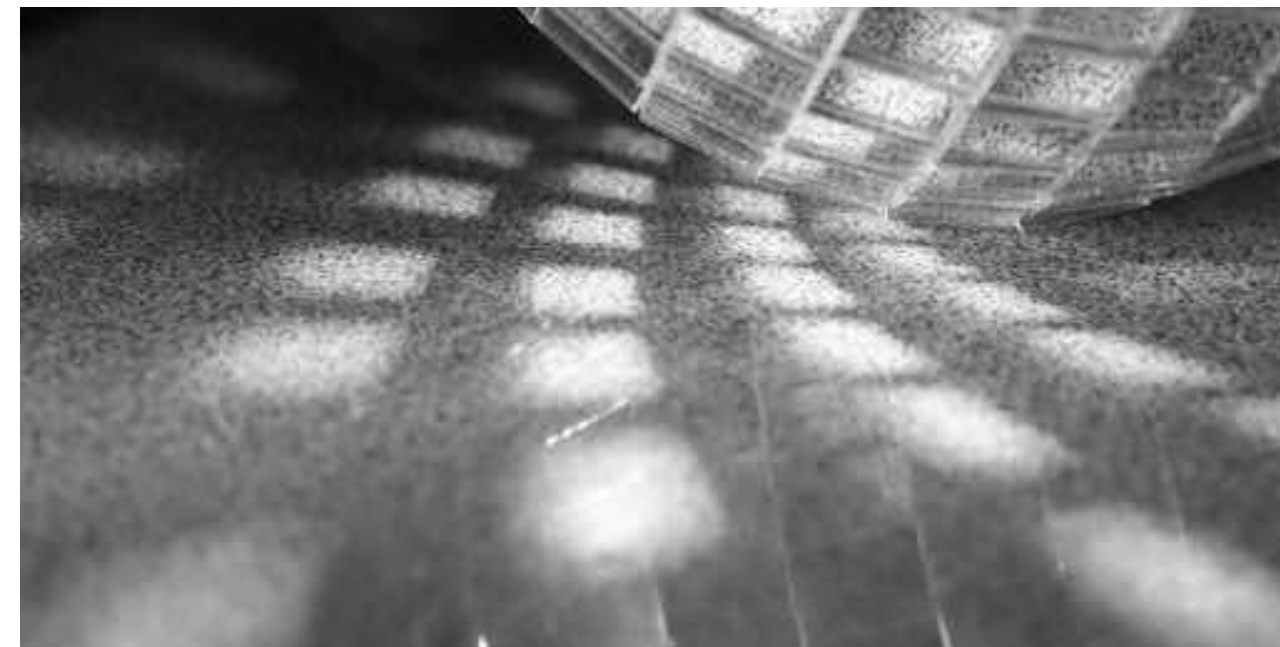
- Provided subs for teacher training.
- Purchased laptop carts for each site to house the laptops.

“Having Outside the Lens as a partner through the Digital Divide Grant has benefited Juvenile Court and Community Schools students and staff in innumerable ways.

Having access to high quality hardware and software makes our students well-prepared for our classrooms, and most importantly, well-prepared for next steps in [their] college or career choices.

Our staff have been eager learners, and will carry their training to benefit all students. The teachers trainings also created a safe space of learning and community, which was extended to the teachers classrooms.”

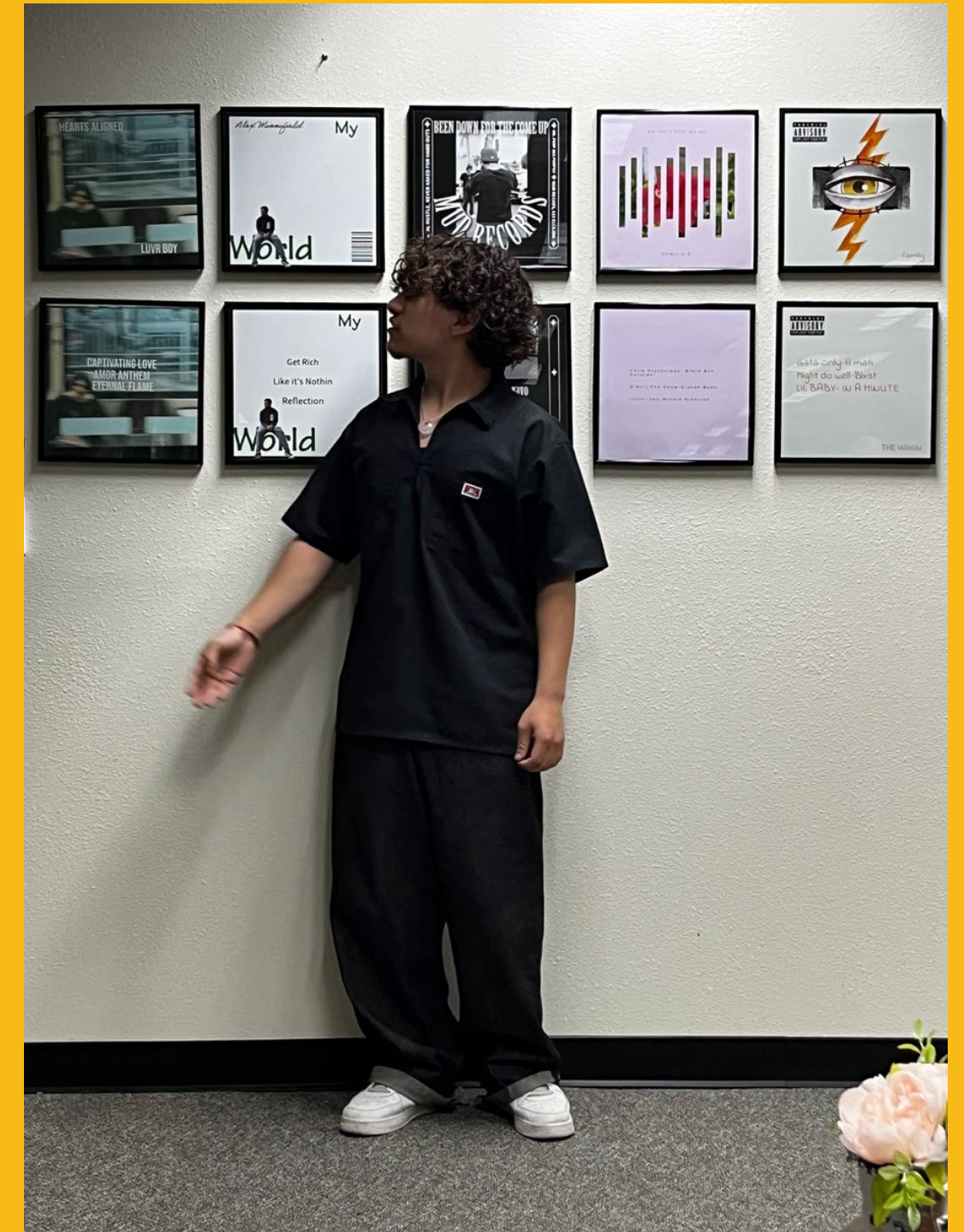
-Amanda Wallace, SDCOE Visual & Performing Arts Technician





THANK YOU!

Any questions?



(10) Status of CTF and E-CAP

- Applications/Recertification
- Claims and Program Finances

California Teleconnect Fund



Applications received from
August 1, 2024 through November 27, 2024

	CBO	Healthcare CBO	Gov Hospitals	Community Colleges	Libraries	Private Schools	Charter Schools	Public Schools	2-1-1 Provider	Total
Count of Intake Number	102 (40.3%)	39 (15.4%)	38 (15.1%)	0 (0.0%)	17 (6.7%)	9 (3.5%)	15 (5.9%)	33* (13.0%)	0 (0.0%)	253 (100%)
Approved	28	4	9	0	16	2	8	29	0	96
Ineligible/ Rejected	51	14	22	0	0	4	4	3	0	98
Pending Info.	10	7	7	0	1	1	2	1	0	29
In Analyst Review	13	14	0	0	0	2	1	0	0	30

*Non-Charter Public Schools





California Teleconnect Fund

Fund Status Report as of November 12, 2024

CTF Local Assistance Budget vs. Claim Projections and Payments

	FY 2022-2023	FY 2023-2024	FY 2024-2025
Local Assistance Budget	\$105,000,000	\$105,000,000	\$105,000,000
Claim Projections	\$67,000,000	\$60,000,000	\$60,000,000
Claim Paid	\$39,717,690	\$41,340,796	\$9,950,842
Budget less Paid	\$65,282,310	\$63,659,204	\$95,049,158





California Teleconnect Fund

State Controllers Office Fund Reconciliation Report					
Report Date	FY / period	Beginning Cash Balance	Revenues	Expenses	Ending Cash Balance
6/30/2024	FY23 P12	\$ 109,643,720	\$ 9,486,585	\$ 2,602,000	\$ 116,528,306
7/31/2024	FY24 P01	\$ 116,528,306	\$ 8,856,907	\$ 1,476,000	\$ 123,909,213
8/31/2024	FY24 P02	\$ 123,909,213	\$ 9,311,550	\$ 5,198,000	\$ 128,022,763
9/30/2024	FY24 P03	\$ 128,022,763	\$ 10,651,484	\$ 2,731,000	\$ 135,943,247





California Teleconnect Fund

Claims received from
July 2024 through September 2024

Q3 2024 CTF Claims Received & Approved, as of September 30, 2024

Service Month	CBO	Community College	Gov Hospital	Healthcare CBO	Library	Private School	Public School	Total
Jul-24	\$ 512,601.39	\$ 787,290.74	\$ 262,385.54	\$ 125,019.48	\$ 302,421.74	\$ 152,422.64	\$1,834,871.60	\$3,977,013.13
Aug-24	\$ 425,861.78	\$ 685,480.20	\$ 168,289.15	\$ 123,400.62	\$ 266,553.16	\$ 209,910.87	\$1,582,507.04	\$3,462,002.82
Sep-24	\$ 14,290.74	\$ 906,366.81	\$ 360,433.39	\$ 31,860.99	\$ 355,356.03	\$ 9,405.81	\$ 710,754.43	\$2,388,468.20

*Figures are obtained from CTF Report, CTF Claim Line Items per Month, downloaded from eCAP portal.



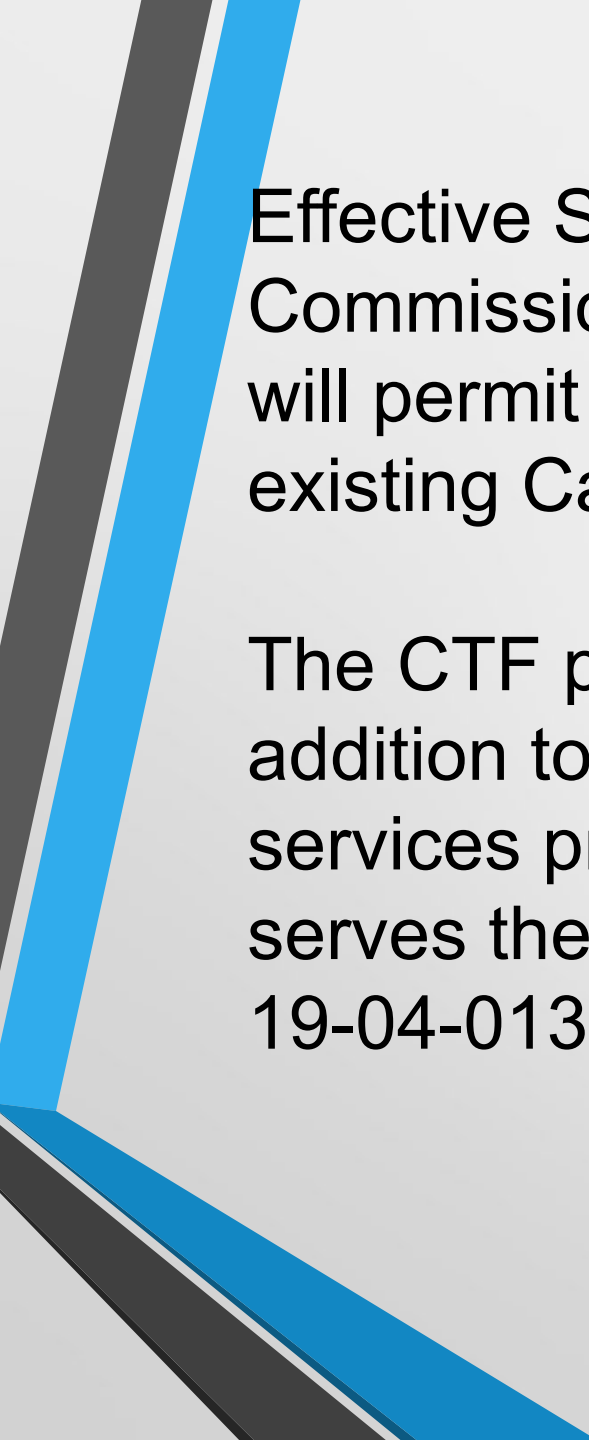


(11) CTF Outreach



Administrative Letter 32

Sent to all CTF Service providers on
October 16, 2024



Effective September 1, 2024, the California Public Utilities Commission's electronic Claim and Application Portal (eCAP) will permit eligible schools and libraries to link annexes to existing California Teleconnect Fund (CTF) program accounts.

The CTF program defines annexes as an offsite location (in addition to the approved location) that offers qualifying services provided that the offsite location is in California and serves the entity's intended communities. See, Decision (D.) 19-04-013 at 19.

(12) Communication Divisions Resolutions

- T-17842 Digital Divide Grant permanent
- T-17832 Plumas 211
- T-17834 Yuba 211
- T-17837 San Benito 211
- T-17848 CTF Expansion of Eligible Services



(13) LACOE Update

(14) School Annex Update


- School Annex webinar with California Department of Education and Sacramento County Library, October 8, 2024.
- CBO and HCBO application video

CTF Achievements in 2024:


- Digital Divide Grant Program awarded four projects to be completed in 2024.
- Digital Divide Grant Program becomes permanent with second round scheduled for 2025.
- CTF Outreach webinar.
- School and Library Annex webinar.
- Five Resolutions
- Outreach flyers and videos.
- E-Cap enhancements and bug testing.
- Draft Order Instituting Rulemaking for CTF program rules overview.
- Submitted comments in support of the FCC's proposal for E-rate Mobile Services.



(15) Pending Legislation



(16) Agenda items for next meeting



(17) March 2025 AC Meeting

San Francisco