

# Voice Options Pilot Program Summary: May 2021

## Current Month Accomplishments

- As of May 25, 2021, DOR has completed 183 Short-Term Loans.  
These individuals have initiated the process to receive a Long-Term Loan but have not yet received a Long-Term Loan iPad with a speech-generating application.
- As of May 25, 2021, DOR has completed 124 Long-Term Loans.  
These individuals have received a Long-Term Loan iPad with a speech-generating application.
- In May 2021, outreach was provided by the DOR to 53 new organizations identified for potential partnerships.
- DOR is finalizing agreements with Mellisa Essenburg, SLP; North Star Speech and Language Pathology Center; First Expressions Speech-Language Pathology Services; Specialized Therapy Services; and A Voice Discovered to become new Voice Options Program Providers.
  - Those five new providers have a combined six office locations and will cover Imperial, Riverside, San Diego, Santa Barbara, and Ventura counties.
  - In-person services will increase from 72% of California's population to 90%.

## Statistics from Completed Datasets: Summary

- 72% of California has access to in-person services.
- Remote services are available statewide.
- 183 consumers have completed their Short-Term Loans and have requested to enter into Long-Term Loans.
- 124 datasets have been submitted for completed Long-Term Loans.
- 58% of authorizations were provided by Speech Language Pathologists.
- 99% of consumers stated their Voice Options device will be used as their primary communication device.
- 57% of consumers made telephone calls during the Short-Term Loan period. 96% of these phone calls were considered successful by consumers, many of whom indicated that this was the first time they had attempted to make a phone call.

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## Statistics from Completed Datasets (109)

### Consumer Preference for Speech Generating Applications

- 41% Touch Chat HD
- 32% Go Talk Now Plus
- 14% Proloquo4Text
- 6% LAMP
- 6% Predictable
- 1% Predictable Spanish

### Consumer Demographics

- 38% Hispanic/Latinx
- 37% Caucasian/White
- 15% Asian Pacific
- 5% African American/Black
- 2% East Indian
- 2% Other
- 1% Native American
- 1% Pacific Islander
- 1% Decline to State

### Gender of Long-Term Loan Recipients

- 66% Male
- 33% Female
- 1% Decline to State

### Age of Long-Term Loan Recipients

- 21% Age 0 to 6
- 35% Age 7 to 17
- 9% Age 18 to 22
- 17% Age 23 to 29
- 3% Age 30 to 39
- 2% Age 40 to 49
- 5% Age 50 to 59
- 8% Age 60 or Greater

### Consumer Disability Demographics

- 37% Autism
- 30% Developmental Disability
- 11% Cerebral Palsy
- 6% Down Syndrome
- 5% Traumatic Brain Injury
- 3% Muscle Weakness
- 3% Other
- 2% ALS/Lou Gehrig's disease
- 2% Stroke
- 1% Apraxia
- 1% Dysarthria

### How Consumers Learned about the Voice Options Program

- 26% Medical Provider
- 21% Speech Language Pathologist
- 19% Independent Living Center
- 11% Friend or Family
- 11% Other
- 6% Assistive Technology Center
- 4% Internet

### Types of Consumer Short-Term Loan Calls

- 65% Call Friend/Family
- 14% Video Appointment
- 11% Other
- 9% Schedule Medical Appt.
- 2% Call Bank