Voice Options Program Summary December 1 – December 31, 2023

Current Month Accomplishments

- Since July 2020, the Voice Options Program (VOP) served approximately 2,636 individuals through short-term loan into the long-term device process.
- Submitted the Annual 2023 Assistive Technology Annual Program Report , VOP report data included the number of demonstrations, short term loans, and the number of reutilizations.
- Continued working internally within DOR to procure TD Snap applications to be added to each short-term loan device.

Statistics from Completed Datasets: Summary July-December 2023

- The VOP serves eligible Californians through 29 providers in all counties and offers services virtually and in-person to ensure comprehensive state-wide coverage.
- Since July 2023, approximately 467 consumers completed the short-term loan and entered into the long-term device process.
- In December 2023, 121 individuals completed the short-term loan and entered into the long-term device process.
- 89 percent of VOP referrals are made by Speech-Language Pathologists and nine percent are made by a Family Physician and one percent made by a state agency.
- 59 percent of consumers made telephone calls during the short-term loan period. 100 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the VOP.

Consumer Statistics from Completed Datasets (40) July-December 2023

Preference for Speech Generating Applications

- 46% Proloquo2Go
- 44% Touch Chad HD
- 5% LAMP
- 3% Proloquo4Tex

Demographics

- 40% Hispanic/Latinx
- 32% Caucasian/White
- 12% Southeast Asian
- 6% Asian Pacific
- 3.6% Decline to state

Gender

- 72% Male
- 27% Female

Age

- 61% Age 0 to 6
- 14% Age 7 to 17
- 13% Age 18 to 22
- 5% Age 23 to 29

Disability Type

- 50% Autism
- 14% Speech Delay
- 6% Cerebral Palsy
- 6% Apraxia
- 6% Aphasia
- 5% Down Syndrome/T-21

Authorized by

- 89% Speech-Language Pathologist
- 8% Family Physician
- 2% Developmental Pediatrician
- 1% State Agency
- 0% Rehabilitation Counselor

- 2% Go TALK NOW PLUS
- 1% Predictable
- 0% Predictable Spanish
- 0% TD Snap
- 3% East Indian
- 2% African American/Black
- 1% Native American
- 1% Decline to state
- 1% Filipino
- 1% Decline to State
- 3% Age 50 to 59
- 2% Age 30 to 39
- 2% Age 40 to 49
- 2% Age 60 or Older
- 4% Development Disability
- 2.7% Other
- 1% ALS
- 1% Parkinson's Disease
- 1% Muscle Weakness
- 1% Oral Cancer
- 0% Licensed Physician Asst.
- 0% Nurse Practitioner
- 0% Federal Agency
- 0% Audiologist