

Voice Options Program Monthly Summary April 1 – April 30, 2024

Current Month Accomplishments

- Since July 2020, the Voice Options Program (VOP) served approximately 3,052 individuals through short-term loan into the long-term device process.
- Emailed Grant Amendments to VOP Providers on April 18th. The amendment begins July 1, 2024 – June 30, 2025. The deadline to complete and submit the amendment is May 10, 2024.
- Staff attended the California Public Utilities Commission (CPUC) quarterly meeting and discussed program updates, reviewed and discussed the monthly report, grant extensions. [REDACTED]
- Attended the Equipment Program Advisory Committee (EPAC) on Friday, April 12th and provided VOP program updates.
- Attended the Deaf and Disabled Telecommunications Program (TADDAC) on Friday, April 26th and provided VOP program updates.

Commented [RC1]: Removed this comment, Brent is supposed to send instructions for the certification.

Completed Dataset Statistics: Summary July 2023-April 2024

- The VOP serves eligible Californians through 29 providers in all counties and offers services virtually and in-person to ensure comprehensive state-wide coverage.
- Since July 2023, approximately 887 consumers completed the short-term loan and entered the long-term device process.
- In April 2024, 123 individuals completed the short-term loan and entered into the long-term device process.
- 83 percent of VOP referrals are made by Licensed Speech-Language Pathologists, five percent are made by a Family Physician, four percent of the referrals are made by a Rehabilitation Counselor and by a state agency. Three percent are referred by a Developmental Pediatrician.
- 57 percent of consumers made telephone calls during the short-term loan period. 98 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the VOP.

Region Long-Term Devices: Summary July 2023-April 2024

Region	Counties	Number of LTD's Distributed
Region 1	Butte, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Siskiyou, Sutter, Tehama, Yolo, Yuba	64
Region 2	Del Norte, Humboldt, Lake, Mendocino, Napa, Sonoma, Trinity	42
Region 3	Alameda, Contra Costa, Marin, San Francisco, San Mateo, Santa Clara, Solano	49
Region 4	Alpine, Amador, Calaveras, Madera, Mariposa, Merced, Mono, San Joaquin, Stanislaus, Tuolumne	44
Region 5	Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura	37
Region 6	Fresno, Inyo, Kern, Kings, Tulare	27
Region 7	Riverside and San Bernardino	81
Region 8	Los Angeles	79
Region 9	Orange	63
Region 10	Imperial and San Diego	84
Total		570

April 1, 2024 through April 30, 2024

Region	Counties	Number of LTD's Distributed	Number Allocated	Differential
Region 1	Butte, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Siskiyou, Sutter, Tehama, Yolo, Yuba	13	30	17
Region 2	Del Norte, Humboldt, Lake, Mendocino, Napa, Sonoma, Trinity	8	24	16
Region 3	Alameda, Contra Costa, Marin, San Francisco, San Mateo, Santa Clara, Solano	17	24	7
Region 4	Alpine, Amador, Calaveras, Madera, Mariposa, Merced, Mono, San Joaquin, Stanislaus, Tuolumne	12	30	18
Region 5	Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura	7	30	23
Region 6	Fresno, Inyo, Kern, Kings, Tulare	5	24	19
Region 7	Riverside and San Bernardino	21	28	7
Region 8	Los Angeles	20	32	12
Region 9	Orange	13	24	11
Region 10	Imperial and San Diego	20	28	8
Totals		136	274	138

Consumer Statistics from Completed Datasets (117) July 2023-April 2024

Preference for Speech Generating Applications

- 45% Proloquo2Go
- 42% Touch Chat HD
- 5% Go TALK NOW PLUS
- 4% LAMP
- 2% Proloquo4Text
- 1% Predictable
- 1% TD Snap
- 0% Predictable Spanish

Demographics

- 44% Hispanic/Latinx
- 26% Caucasian/White
- 9% Southeast Asian
- 7% African American/Black
- 6% Asian/Pacific
- 3% Decline to state
- 2% South East Indian
- 1% Native American
- 1% Pacific Islander

Gender

- 68% Male
- 28% Female
- 3% Decline to State

Age

- 51% Age 0 to 6
- 27% Age 7 to 17
- 8% Age 23 to 29
- 6% Age 18 to 22
- 4% Age 30 to 39
- 2% Age 60 or Older
- 2% Age 40 to 49
- 1% Age 50 to 59

Disability Type

- 56% Autism
- 14% Speech Delay
- 9% Developmental Disability
- 5% Apraxia
- 4% Down Syndrome/T-21
- 4% Cerebral Palsy
- 3% Aphasia
- 3% Other

Authorized by

- 83% Speech-Language Pathologist
- 5% Family Physician
- 4% Rehabilitation Counselor
- 4% State Agency
- 3% Developmental Pediatrician
- 1% Licensed Physician Asst.
- 1% Nurse Practitioner
- 0% Federal Agency
- 0% Audiologist