

Voice Options Program Monthly Summary December 2024

Current Month Accomplishments

- Since July 2020, the Voice Options Program (VOP) launch date, grantees have served approximately 4,055 individuals through short-term loan into the long-term device process.
- Since July 2023, the start date of the grant cycle, approximately 1,887 consumers completed the short-term loan and entered into the long-term device process.
- There was no Deaf and Disabled Telecommunications Program or Equipment Program Advisory Committee meetings in December.

Completed Dataset Statistics

- The VOP serves eligible Californians through 28 providers in all counties and offers services virtually and in-person to ensure comprehensive state-wide coverage.
- In December 2024, 105 individuals completed the short-term loan and entered the long-term device process.
- 60 percent of VOP referrals are made by Licensed Speech-Language Pathologists, 11 percent were regional center referrals, 7 percent were 'Other', 5 percent were medical providers, 4 percent were independent living centers, 3 percent were referred by family and friends' referrals, and 1 percent declined to state.
- 60 percent of consumers made telephone calls during the short-term loan period. 92 percent of these phone calls were considered successful by consumers, many of whom had never made a phone call prior to entering the VOP.

July 2024 through December 2024 - Completed Long-Term Devices by Region

| Region | Counties | Completed LTD |
|------------------|--|----------------------|
| Region 1 | Butte, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Siskiyou, Sutter, Tehama, Yolo, Yuba | 67 |
| Region 2 | Del Norte, Humboldt, Lake, Mendocino, Napa, Sonoma, Trinity | 28 |
| Region 3 | Alameda, Contra Costa, Marin, San Francisco, San Mateo, Santa Clara, Solano | 44 |
| Region 4 | Alpine, Amador, Calaveras, Madera, Mariposa, Merced, Mono, San Joaquin, Stanislaus, Tuolumne | 24 |
| Region 5 | Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura | 39 |
| Region 6 | Fresno, Inyo, Kern, Kings, Tulare | 31 |
| Region 7 | Riverside and San Bernardino | 44 |
| Region 8 | Los Angeles | 55 |
| Region 9 | Orange | 40 |
| Region 10 | Imperial and San Diego | 125 |
| Total | | 497 |

Speech Generating Applications Purchased

| | |
|----------------------------|-------------------------------|
| 58% Touch Chat HD | 4% Proloquo4Text |
| 27% Proloquo2Go | 1% Predictable |
| 5% LAMP | 0% TD Snap |
| 4% Go Talk Now Plus | 0% Predictable Spanish |

Funding for the Voice Options Program is made possible by the [California Public Utilities Commission](#) and the [Deaf and Disabled Telecommunications Program](#).

December 2024 Consumer Statistics

Disability Type

| | |
|------------------------------------|------------------------------|
| 64% Autism | 4% Apraxia |
| 8% Speech Delay | 4% Other |
| 8% Developmental Disability | 4% Down Syndrome/T-21 |
| 4% Cerebral Palsy | 1% Aphasia |

Race/Ethnicity

| | |
|----------------------------------|----------------------------|
| 48% Hispanic/Latinx | 2% Southeast Asian |
| 29% Caucasian/White | 1% Decline to State |
| 8% African American/Black | 1% Pacific Islander |
| 7% Asian Pacific | 1% Other |

Gender

| | |
|----------------------------|-------------------------|
| 72% Male | 26% Female |
| 1% Decline to state | 0% Self-Identify |

Age

| | |
|------------------------|---------------------------|
| 64% Age 0 to 6 | 2% Age 30 to 39 |
| 18% Age 7 to 17 | 1% Age 40 to 49 |
| 9% Age 18 to 22 | 1% Age 50 to 59 |
| 3% Age 23 to 29 | 2% Age 60 or Older |

Authorized by

| | |
|-------------------------|--------------------------------------|
| 84% Licensed SLP | 7% Family Physician |
| 4% State Agency | 2% Developmental Pediatrician |