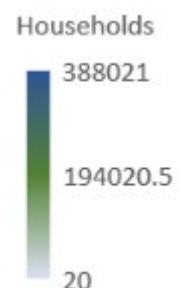
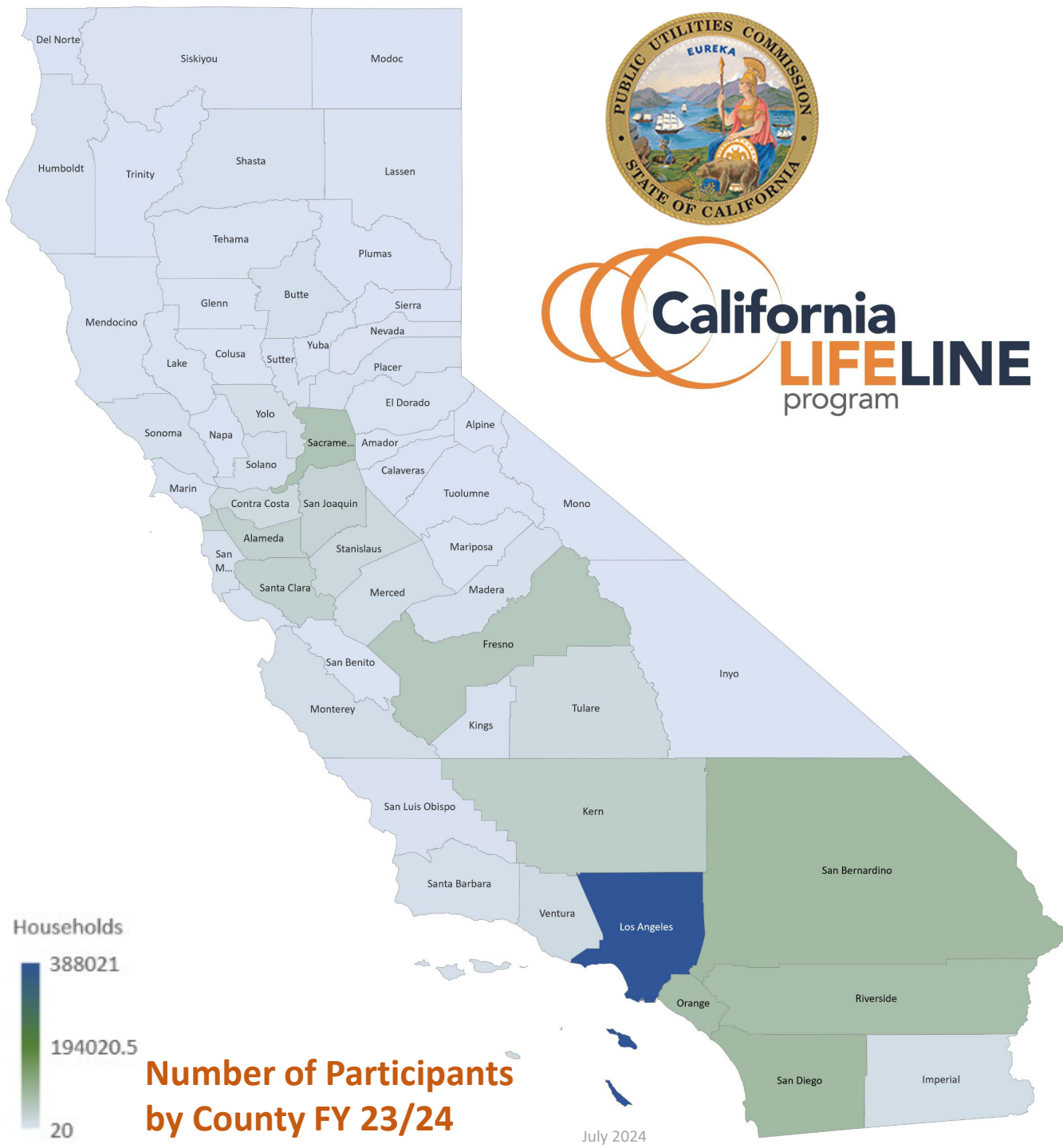


County	Households
Alameda County	47959
Alpine County	22
Amador County	904
Butte County	10125
Calaveras County	1138
Colusa County	688
Contra Costa County	28123
Del Norte County	1082
El Dorado County	2612
Fresno County	60830
Glenn County	886
Humboldt County	4897
Imperial County	26556
Inyo County	282
Kern County	58510
Kings County	6481
Lake County	2616
Lassen County	741
Los Angeles County	414943
Madera County	8000
Marin County	2639
Mariposa County	913
Mendocino County	3355
Merced County	15410
Modoc County	310
Mono County	50
Monterey County	15140
Napa County	2070
Nevada County	2479
Orange County	91347
Placer County	4527
Plumas County	388
Riverside County	99069
Sacramento County	73282
San Benito County	1174
San Bernardino County	111236
San Diego County	103738
San Francisco County	39114
San Joaquin County	34242
San Luis Obispo County	3514
San Mateo County	8382
Santa Barbara County	10564
Santa Clara County	34734
Santa Cruz County	6715
Shasta County	8602
Sierra County	65
Siskiyou County	2029
Solano County	15069
Sonoma County	7802
Stanislaus County	24088
Sutter County	4963
Tehama County	2958
Trinity County	292
Tulare County	22799
Tuolumne County	1472
Ventura County	16557
Yolo County	5869
Yuba County	5167
<b>Total</b>	<b>1459519</b>



**Number of Participants by County FY 23/24**

July 2024

PU Code Section 871 *et. seq.* requires the CPUC to promote universal service by making residential service affordable to low-income Californians. This program provides discounts to basic landline and wireless phone service to qualifying low-income residents to help them stay connected.

FY 22/23 Enacted Budget	FY 23/24 Enacted Budget
<b>\$231 Million</b>	<b>\$346.7 Million</b>

**PROGRAM ELIGIBILITY**

Household Income Thresholds	Or	Categorical Enrollment
Household Annual Income Limits		Resident is eligible if already enrolled in Medicaid/Medi-Cal, Low Income Home Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI), Federal Public Housing Assistance or Section 8, CalFresh, Food Stamps or Supplemental Nutrition Assistance Program (SNAP), Women, Infants and Children Program (WIC), National School Lunch Program (NSLP), Temporary Assistance for Needy Families (TANF), Tribal TANF, Bureau of Indian Affairs General Assistance, Head Start Income Eligible (Tribal Only), Food Distribution Program on Indian Reservations, or Federal Veterans and Survivors Pension Benefit Program
1		
2		
3		
4		
<b>For each additional member, add \$8,400</b>		
<b>Each household must choose to get a discount on service for either a home phone or a cell phone.</b>		

**Discount level**  
Each program participant receives up to a **\$19.00** discount from CA LifeLine in addition to up to a **\$9.25** discount from Federal LifeLine

**Multi-lingual Access**  
Applications available in:

- English
- Spanish
- Chinese
- Tagalog
- Korean
- Japanese
- Vietnamese

State operations constitute approximately 8.5% of the total program budget. For more information on California LifeLine: [www.californialifeline.com](http://www.californialifeline.com)