

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



April 15, 2024

To: California LifeLine Service Providers

**SUBJECT: CALIFORNIA LIFELINE PROGRAM HOUSEHOLD INCOME
LIMITS EFFECTIVE JUNE 1, 2024 THROUGH MAY 31, 2025
(ADMINISTRATIVE LETTER 4)**

The Communications Division (CD) of the California Public Utilities Commission (Commission) hereby notifies California LifeLine service providers of the California LifeLine income limits for June 1, 2024 through May 31, 2025.

Background

The Commission's General Order (GO) 153, Section 5.2, provides that CD must adjust California LifeLine income limits by April 15th of each year to reflect inflation based on the Federal Consumer Price Index – Urban Areas (CPI-U). Further, GO 153, Section 5.2.1.1 states, "All California LifeLine Service Providers shall implement the adjusted California LifeLine income limits by no later than June 1st of each year."

Calculations

A. June 1, 2024 to May 31, 2025

The California LifeLine income limits used for the June 1, 2024 to May 31, 2025 period will increase by 3.4% CPI-U rate. CD obtained the 3.4% CPI-U rate from the U.S. Department of Labor, Bureau of Labor Statistics, Economic News Release, on January 11, 2024, for the 12 months ending December 2023, as reported at the following website address:

<http://www.bls.gov/news.release/cpi.toc.htm>.

B. Separated Household Size 1 - 2

The California LifeLine Income Limits chart will now include household 1 separately from 2. The calculation of the household income eligible for state support used 150% of the 2024 federal poverty guideline income levels and increased it by a CPI of 3.4%.

California LifeLine Income Limits	
Effective June 1, 2024 to May 31, 2025	
Household Size	Annual Income Limit
1	\$23,400
2	\$31,700
3	\$40,000
4	\$48,400
Each Additional Member	\$8,400

All California LifeLine Service Providers must implement the adjusted California LifeLine income limits set forth above, effective June 1, 2024 through May 31, 2025. California LifeLine providers shall file a Tier 1 advice letter to revise their tariffs or schedule of rates and charges by May 1, 2024, to reflect the adjusted California LifeLine income limits for June 1, 2024 to May 31, 2025. Service providers do not need to submit the Tier 1 advice letter if they revised their tariff or schedule of rates and charges previously to include the website link to the CPUC income limit webpage <https://www.cpuc.ca.gov/CA-lifeline-eligibility#Income>. California LifeLine Wireless Service Providers shall submit, for review and approval, any marketing materials containing information about California LifeLine annual income limits to CaLLMarketing@cpuc.ca.gov by May 1, 2024.

If you have any questions regarding this administrative letter, please contact Tina Lee by phone at (415) 703-2285 or by e-mail at u17@cpuc.ca.gov.

Sincerely,



Robert Osborn
 Director, Communications Division
 California Public Utilities Commission