

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



April 15, 2025

To: California LifeLine Service Providers

**SUBJECT: CALIFORNIA LIFELINE PROGRAM HOUSEHOLD INCOME
LIMITS WILL CHANGE EFFECTIVE JUNE 1, 2025 THROUGH MAY
31, 2026 (ADMINISTRATIVE LETTER 8)**

The Communications Division (CD) of the California Public Utilities Commission (Commission) hereby notifies California LifeLine service providers of the changes to the California LifeLine income limits from June 1, 2025, through May 31, 2026.

Background

Per Commission's General Order (GO) 153, Section 5.2, CD must adjust California LifeLine income limits by April 15th of each year to reflect inflation based on the Federal Consumer Price Index – Urban Areas (CPI-U). Further, GO 153, Section 5.2.1.1 requires all California LifeLine Service Providers to implement the adjusted California LifeLine income limits by no later than June 1st of each year.

Calculations

The California LifeLine income limits used for the June 1, 2025 to May 31, 2026 period will increase by 2.9% CPI-U rate. CD obtained the 2.9% CPI-U rate from the U.S. Department of Labor, Bureau of Labor Statistics, Economic News Release, on January 15, 2025, for the 12 months ending December 2024, as reported at the following website address: <https://www.bls.gov/bls/news-release/cpi.htm> .

California LifeLine Income Limits	
Effective June 1, 2025 to May 31, 2026	
Household Size	Annual Income Limit
1	\$24,200
2	\$32,600
3	\$41,100
4	\$49,600
Each Additional Member	\$8,500

All California LifeLine Service Providers must implement the adjusted California LifeLine income limits set forth above, effective June 1, 2025 through May 31, 2026.

California LifeLine providers shall file a Tier 1 advice letter to revise their tariffs or schedule of rates and charges by May 1, 2025, to reflect the adjusted California LifeLine income limits for June 1, 2025 to May 31, 2026. However, service providers do not need to submit the Tier 1 advice letter if they previously revised their tariffs or schedule of rates and charges already include a link to the CPUC income limit webpage

<https://www.cpuc.ca.gov/CA-lifeline-eligibility#Income>. Additionally, California LifeLine Wireless Service Providers must submit, for review and approval, any marketing materials containing information about California LifeLine annual income limits to CaLLMarketing@cpuc.ca.gov by May 1, 2025.

If you have any questions regarding this administrative letter, please contact Tina Lee by phone at (415) 703-2285 or by e-mail at u17@cpuc.ca.gov.

Sincerely,

Gelareh Safavi

Gelareh Safavi
Program Manager, Communications Division
California Public Utilities Commission