



California Public
Utilities Commission

ULTS Administrative Committee Meeting

Please join the California Public Utilities Commission (CPUC) for the Q1 2025
Universal LifeLine Telephone Service Administrative Committee Meeting

When: Thursday, March 20, 2025 9a-Noon

Where: 505 Van Ness Ave., Golden Gate Room, San Francisco, CA 94102

WebEx Meeting Link: <https://cpuc.webex.com/cpuc/j.php?MTID=m5a7e801c4fbb83d9fc19c8f7fccb59d0>

Call-in Number: 1-855-282-6330 **Access Code:** 249 504 10006 **Meeting Password:** ultsac0325
(85872203 when dialing from a phone or video system)

California LifeLine Program Meeting Agenda

Session 1: Welcome & Kick-Off

Session Outcome: Meeting Kick-Off

Session Topics: Welcome, Opening Remarks, Public Comments

9:00 a.m. – 9:05 a.m.	Introduction: David Avila, Chair
9:05 a.m. – 9:10 a.m.	Welcome:
9:10 a.m. – 9:15 a.m.	Approval of Minutes: Committee reviews and approval of the last meeting minutes prepared by the Communications Division (CD)
9:15 a.m. – 9:20 a.m.	Public Comments

Session 2: Program Alerts & New News

Session Outcome: Inform Critical Program Updates

Session Topics: New News, Alerts & Highlights

9:20 a.m. – 9:40 a.m.	CPUC Communications Division (CD) Updates: Robert Sansone <ul style="list-style-type: none">• Program Updates
9:40 a.m. – 9:55 a.m.	USAC/Federal Updates: David Avila

Session 3: Program Performance & Metrics

Session Outcome: Understand "What's Working" vs. What's Not Working"

Session Topics: Internal & External Past Quarter Performance & Future Guidance

9:55 a.m. – 10:00 a.m.	Fiscal Report: Lalaine Semana
10:00 a.m. – 10:10 a.m.	CAB Consumer Contact Statistics Report: Inetha Mallard
10:10 a.m. – 10:20 a.m.	Claims Status Report: Lisa Anthony
10:20 a.m. – 10:30 a.m.	BREAK

Session 4: Program Enrollment & Operations

Session Outcome: Understand Consumers Enrolling & Staying on the Program

Session Topics: Operational Topics & Updates

10:30 a.m. – 10:50 a.m.	LifeLine Program Report: James Graettinger <ul style="list-style-type: none">• Completed Initiatives and Impact• Upcoming Initiatives• Program & Operation Reports
10:50 a.m. – 11:05 a.m.	Foster Youth LifeLine Program Report <ul style="list-style-type: none">• Youth Law Center Introduction: Jennifer Pokempner• Program & Operation Reports: James Graettinger

Session 5: Committee Administration & Governance

Session Outcome: Lifeline Committee Management, Deliverables & Commitments

Session Topics: Committee Deliverables, Sub-Team Reports/Read-Outs, Calendars

11:05 a.m. – 11:15 a.m.	Budget Proposal Review – Chari Worster
11:15 a.m. – 11:25 a.m.	Committee Vote – Vice Chair
11:25 a.m. – 11:45 a.m.	Committee Vote – Review and vote on vacancy applications – 3 applications
11:45 a.m. – 11:50 a.m.	ULTS Administrative Committee Charter positions: 14 Open Positions – 5 Primary, 9 Alternates <ul style="list-style-type: none">• ILEC – 1 Alternate• CLEC – 1 Primary, 1 Alternate• Wireless – 1 Alternate• Consumer – 1 Primary, 1 Alternate• CBO – 1 Primary, 2 Alternates• CPUC's Public Advocates Office – 1 Alternate• Sister Agency – 1 Primary, 1 Alternate• Office of the Tribal Advisor – 1 Primary, 1 Alternate
11:50 a.m. – 11:55 a.m.	Future Q1 Meeting Date
11:55 a.m. – Noon	Meeting Adjourned

ULTS-AC Member Roster as of 1Q2025

1	ILEC	Primary Alternate	Chris Burke Vacant	Frontier Communication
2	CLEC	Primary Alternate	Vacant Vacant	
3	Wireless	Primary Alternate	David Avila Alex Gudkov	TracFone Wireless, Inc. TruConnect
4	Wireless	Primary Alternate	Robert Yap Vacant	GenMobile
5	Consumer Group	Primary Alternate	Vacant Vacant	
6	CBO	Primary Alternate	Cesar Motts Vacant	Newstart Housing Corporation
7	CBO	Primary Alternate	Vacant Vacant	
8	CPUC's Public Advocates Office	Primary Alternate	Christopher Bartulo Vacant	Public Advocates Office
9	Deaf/Hearing Impaired or Disabled Rep	Primary Alternate	Kate Woodford Brian Winic	Cntr for Accessible Technology CA Department of Rehabilitation
10	Sister Agency	Primary Alternate	Vacant Vacant	
11	CA Office of the Tribal Advisor	Primary Alternate	Vacant Vacant	