



California Public
Utilities Commission

ULTS Administrative Committee Meeting

Please join the California Public Utilities Commission (CPUC) for the Q1 2026
Universal LifeLine Telephone Service Administrative Committee Meeting

When: Tuesday, March 17, 2026 9a-Noon

Where: 505 Van Ness Ave., Hearing Room A, San Francisco, CA 94102

WebEx Meeting Link: 1st Quarter 2026 ULTS-AC Meeting Webinar Number 2498 410 7396

Call-in Number: 1-855-282-6330 Access Code: 249 841 07396 Meeting Password: 2026 (2026 when dialing from a phone or video system)

California LifeLine Program Meeting Agenda

Session 1: Welcome & Kick-Off

Session Outcome: Meeting Kick-Off

Session Topics: Welcome, Opening Remarks, Public Comments

9:00 a.m. – 9:05 a.m.	Introduction: David Avila, Chair
9:05 a.m. – 9:10 a.m.	Welcome:
9:10 a.m. – 9:15 a.m.	Approval of Minutes: Committee reviews and approval of the last meeting minutes prepared by the Communications Division (CD)
9:15 a.m. – 9:20 a.m.	Public Comments

Session 2: Program Alerts & New News

Session Outcome: Inform Critical Program Updates

Session Topics: New News, Alerts & Highlights

9:20 a.m. – 9:35 a.m.	CPUC Communications Division (CD) Updates: <ul style="list-style-type: none"> • Federal Transition (Decouple Programs) – Robert Sansone • FCC OIG Advisory Deceased Subscribers Report – Robert Sansone • Broadband Pilot – Chari Worster • MSS/SSA - Chari Worster
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Session 3: Program Performance & Metrics

Session Outcome: Understand "What's Working" vs. What's Not Working"

Session Topics: Internal & External Past Quarter Performance & Future Guidance

9:35 a.m. – 9:40 a.m.	Fiscal Report: Lalaine Semana
9:40 a.m. – 9:45 a.m.	CAB Consumer Contact Statistics Report: Inetha Mallard
9:45 a.m. – 9:50 a.m.	Claims Status Report: Travis Green

Session 4: Program Enrollment & Operations

Session Outcome: Understand Consumers Enrolling & Staying on the Program
Session Topics: Operational Topics & Updates

9:50 a.m. – 10:15 a.m.	<p>LifeLine Program Report: James Graettinger</p> <p>Program & Operation Reports</p> <ul style="list-style-type: none"> Completed Initiatives and Impact Upcoming Initiatives
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10:15 a.m. – 10:25 a.m.	BREAK
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Session 5: Committee Administration & Governance

Session Outcome: Lifeline Committee Management, Deliverables & Commitments
Session Topics: Committee Deliverables, Sub-Team Reports/Read-Outs, Calendars

10:25 a.m. – 10:30 a.m.	Annual Report – David Avila
10:30 a.m. – 10:45 a.m.	<p>Sub-Committees (2025/2026) Update:</p> <p>Marketing</p> <ul style="list-style-type: none"> Lead: Ceaser Motts Member: Member: <p>Retention</p> <ul style="list-style-type: none"> Lead: Jason VanArsdall Member: Saira Pasha Member: Kate Woodford <p>Acquisition</p> <ul style="list-style-type: none"> Lead: Ashley Salas Member: Robert Yap Member:

10:40 a.m. – 10:45 a.m.	<p>ULTS Administrative Committee Charter positions:</p> <p>10 Open Positions – 4 Primary, 6 Alternates</p> <ul style="list-style-type: none"> CLEC – 1 Primary, 1 Alternate Consumer – 1 Alternate CBO – 1 Primary, 2 Alternates Sister Agency – 1 Primary, 1 Alternate Office of the Tribal Advisor – 1 Primary, 1 Alternate
	Meeting Adjourned

ULTS-AC Member Roster as of 2Q2025

1	ILEC	Primary Alternate	Chris Burke Saira Pasha	Frontier Communication AT&T
2	CLEC	Primary Alternate	Vacant Vacant	
3	Wireless	Primary Alternate	David Avila Alex Gudkov	IM Telecom TruConnect
4	Wireless	Primary Alternate	Robert Yap Jason VanArsdall	GenMobile StandUp Wireless
5	Consumer Group	Primary Alternate	Ashley Salas Vacant	The Utility Reform Network (TURN)
6	CBO	Primary Alternate	Cesar Motts Vacant	Newstart Housing Corporation
7	CBO	Primary Alternate	Vacant Vacant	
8	CPUC's Public Advocates Office	Primary Alternate	Christopher Bartulo Chrystian Villareal	Public Advocates Office Public Advocates Office
9	Deaf/Hearing Impaired or Disabled Rep	Primary Alternate	Kate Woodford Brian Winic	Cntr for Accessible Technology CA Department of Rehabilitation
10	Sister Agency	Primary Alternate	Vacant Vacant	
11	CA Office of the Tribal Advisor	Primary Alternate	Vacant Vacant	