



Compliance Status and Number of Wireline Service Providers Submitting Emergency Operations Plans (EOPs) (Aggregated Data 2021-23): Year-over-year trend chart showing the number of wireline service providers filing Emergency Operations Plans (EOPs) pursuant to D. 21-02-029, and whether these EOPs were accepted (“Compliant Filings”) by the Commission’s Communications Division (CD). In 2021, when the EOP annual filing requirements went into effect, the Commission’s Communications Division (CD) actively pursued service providers’ compliance when providers either failed to file Emergency Operations Plans (EOPs), or did not provide sufficient data in its EOP (“Non-Compliant Filings”). The following year, 2022, the Commission saw an increase of 19% in the number of compliant filings in response to CD efforts. By 2023, 91% of EOPs were accepted by the Commission. CD continues to monitor service providers’ compliance with filing EOPs as part of their requirement to develop comprehensive network resiliency strategies to prepare for catastrophic disasters and power outages.