

**California Public Utilities Commission  
Service Quality Standards Reporting  
General Order No. 133-D**

Company Name: The Volcano Telephone Co.

U#: 1019

Report Year: 2025

Reporting Unit Type:  Total Company  Exchange  Wire Center

Reporting Unit Name: Total Company

Measurement (Compile monthly, file quarterly)		Date filed (05/15/2025) 1st Quarter			Date filed (08/15/2025) 2nd Quarter			Date filed (11/15/2025) 3rd Quarter			Date filed (02/15/2026) 4th Quarter				
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec		
		<b>Installation Interval</b> Min. standard = 5 bus. days		Total # of business days	35	30	30	31	15	9	11	9	12	11	15
		Total # of service orders	35	30	29	31	15	9	11	9	12	11	15	8	
		Avg. # of business days	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	
<b>Installation Commitment</b> Min. standard = 95% commitment met		Total # of installation commitments	272	262	244	324	308	242	202	302	218	190	201	208	
		Total # of installation commitment met	272	262	244	324	308	242	202	302	218	190	201	208	
		Total # of installation commitment missed	0	0	0	0	0	0	0	0	0	0	0	0	
		% of commitment met	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	
<b>Customers</b>		Acct # for voice or bundle, res+bus	8282	8245	8213	8039	7890	7778	7681	7474	7381	7243	7154	7167	
<b>Customer Trouble Report</b>															
<b>Min. Standard</b>	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines	9126	9088	9047	8872	8716	8604	8505	8297	8190	8089	7995	7746	
		Total # of trouble reports	47	60	60	70	52	71	53	60	60	61	55	81	
		% of trouble reports	0.005	0.007	0.007	0.008	0.006	0.008	0.006	0.007	0.007	0.007	0.008	0.007	0.010
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines													
		Total # of trouble reports													
		% of trouble reports													
	10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines													
		Total # of trouble reports													
		% of trouble reports													
<b>Adjusted Out of Service Report</b> Min. standard = 90% within 24 hrs	Total # of outage report tickets	16	21	20	16	20	24	10	17	12	14	16	15		
	Total # of repair tickets restored in ≤ 24hrs	16	20	19	16	19	24	10	15	12	14	16	15		
	% of repair tickets restored ≤ 24 Hours	100%	96%	95%	100%	95%	100%	100%	89%	100%	100%	100%	100%		
	Sum of the duration of all outages (hh:mm)	135.51	221.87	175.64	99.78	183.25	160.27	86.73	203.17	100.75	137.35	92.55	155.29		
	Avg. outage duration (hh:mm)	8.47	10.57	8.78	6.24	9.16	6.68	8.67	11.95	8.40	9.81	5.78	10.35		
	Indicate if catastrophic event is in month	No	No	No	No	No	No	No	No	No	No	No	No	No	
	Total # of unadjusted outage report tickets	16	21	20	16	20	24	10	17	12	14	16	15		
<b>Unadjusted Out of Service Report</b>	Total # of all repair tickets restored in ≤ 24hrs	16	18	18	16	17	23	9	12	11	13	15	15		
	% of all repair tickets restored ≤ 24 Hours	100%	86%	90%	100%	85%	96%	90%	71%	92%	93%	94%	100%		
	Sum of the duration of all outages (hh:mm)	135.51	267.07	197.84	99.78	245.50	243.75	106.58	287.55	145.58	159.16	115.17	155.29		
	Avg. unadjusted outage duration (hh:mm)	8.47	12.72	9.89	6.24	12.28	10.16	10.66	16.91	12.13	11.37	7.20	10.35		
<b>Refunds</b>	Number of customers who received refunds	0	0	0	0	0	0	0	0	0	0	0	0		
	Monthly amount of refunds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
<b>Answer Time (Trouble Reports, Billing &amp; Non-Billing)</b> Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/ a menu option to reach live agent)	Total # of calls for TR, Billing & Non-Billing														
	Total # of call seconds to reach live agent														
	% ≤ 60 seconds														

**Primary Utility Contact Information**

Name: Michael Bear

Phone: (209) 296-6352

Email: michaelb@volcanotel.com

Date Adopted: 7/28/09

Date Revised: 12/08/09 (Corrects typographical errors)

Date Revised: 05/04/10 (Added new lines and changed terms to reflect requirements of G.O.133-C)

Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)

**California Public Utilities Commission  
Service Quality Standards Reporting  
General Order No. 133-D**

Company Name: The Volcano Telephone Co.

U#: 1019

Report Year: 2025

Reporting Unit Type:  Total Company  Exchange  Wire Center

Reporting Unit Name: Kirkwood 258

Measurement (Compile monthly, file quarterly)		Date filed (05/15/2025)			Date filed (08/15/2025)			Date filed (11/15/2025)			Date filed (02/15/2026)			
		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
<b>Installation Interval</b> Min. standard = 5 bus. days	Total # of business days	0	1	0	3	1	1	2	0	0	0	1	0	
	Total # of service orders	0	1	0	3	1	1	2	0	0	0	1	0	
	Avg. # of business days	0.0	1.0	0.0	1.0	1.0	1.0	1.0	#DIV/0!	#DIV/0!	#DIV/0!	1.0	#DIV/0!	
<b>Installation Commitment</b> Min. standard = 95% commitment met	Total # of installation commitments	5	12	4	14	5	14	8	48	16	6	8	10	
	Total # of installation commitment met	5	12	4	14	5	14	8	48	16	6	8	10	
	Total # of installation commitment missed	0	0	0	0	0	0	0	0	0	0	0	0	
	% of commitment met	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	
<b>Customers</b>		Acct # for voice or bundle, res+bus	640	634	631	625	620	614	609	568	556	531	525	514
<b>Customer Trouble Report</b>														
<b>Min. Standard</b>	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines	745	739	732	727	721	715	710	669	648	637	628	617
		Total # of trouble reports	1	4	2	3	2	2	1	4	2	2	1	1
		% of trouble reports	0.001	0.005	0.003	0.004	0.003	0.003	0.001	0.006	0.003	0.003	0.002	0.002
<b>Adjusted Out of Service Report</b> Min. standard = 90% within 24 hrs	Total # of outage report tickets	0	0	1	0	0	1	0	2	2	0	1	0	
	Total # of repair tickets restored in ≤ 24hrs	0	0	1	0	0	1	0	0	2	0	1	0	
	% of repair tickets restored ≤ 24 Hours	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	1.000	#DIV/0!	1.000	0.000	
	Sum of the duration of all outages (hh:mm)	0.00	0.00	7.04	0.00	0.00	8.20	0.00	81.72	19.73		22.88		
	Avg. outage duration (hh:mm)	0.00	0.00	7.04	0.00	0.00	8.20	0.00	40.86	9.87	#DIV/0!	22.88	#DIV/0!	
	Indicate if catastrophic event is in month	No	No	No	No	No	No	No	No	No	No	No	No	
<b>Unadjusted Out of Service Report</b>	Total # of unadjusted outage report tickets	0	0	1	0	0	1	0	2	2		1		
	Total # of all repair tickets restored in ≤ 24hrs	0	0	1	0	0	1	0	0	2		1		
	% of all repair tickets restored ≤ 24 Hours	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	1.000	#DIV/0!	1.000	0.000	
	Sum of the duration of all outages (hh:mm)	0.00	0.00	7.04	0.00	0.00	8.20	0.00	81.72	19.73		22.88		
<b>Refunds</b>	Avg. unadjusted outage duration (hh:mm)	0.00	0.00	7.04	0.00	0.00	8.20	0.00	40.86	9.87	#DIV/0!	22.88	#DIV/0!	
	Number of customers who received refunds	0	0	0	0	0	0	0	0	0	0	0	0	
		Monthly amount of refunds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Answer Time (Trouble Reports, Billing & Non-Billing) Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/ a menu option to reach live agent)	Total # of calls for TR, Billing & Non-Billing													
	Total # of call seconds to reach live agent													
	% ≤ 60 seconds													

**Primary Utility Contact Information**

Name: Michael Bear

Phone: (209) 296-6352

Email: michaelb@volcanotel.com

Date Adopted: 7/28/09

Date Revised: 12/08/09 (Corrects typographical errors)

Date Revised: 05/04/10 (Added new lines and changed terms to reflect requirements of G.O.133-C)

Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)

**California Public Utilities Commission  
Service Quality Standards Reporting  
General Order No. 133-D**

Company Name: The Volcano Telephone Co.

U#: 1019

Report Year: 2025

Reporting Unit Type:  Total Company  Exchange  Wire Center

Reporting Unit Name: West Point 293

Measurement (Compile monthly, file quarterly)		Date filed (05/15/2025)			Date filed (08/15/2025)			Date filed (11/15/2025)			Date filed (02/15/2026)			
		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
<b>Installation Interval</b> Min. standard = 5 bus. days	Total # of business days	12	10	6	11	3	4	4	2	3	5	2	2	
	Total # of service orders	12	10	6	11	3	4	4	2	3	5	2	2	
	Avg. # of business days	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	
<b>Installation Commitment</b> Min. standard = 95% commitment met	Total # of installation commitments	78	50	53	58	51	36	35	44	34	34	24	47	
	Total # of installation commitment met	78	50	53	58	51	36	35	44	34	34	24	47	
	Total # of installation commitment missed	0	0	0	0	0	0	0	0	0	0	0	0	
	% of commitment met	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	
<b>Customers</b>	Acct # for voice or bundle, res+bus	1482	1478	1470	1451	1431	1419	1411	1384	1378	1367	1358	1469	
<b>Customer Trouble Report</b>														
<b>Min. Standard</b>	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines	1614	1609	1601	1584	1564	1552	1545	1517	1509	1498	1488	1339
		Total # of trouble reports	7	14	11	11	12	8	6	9	7	11	11	19
		% of trouble reports	0.004	0.009	0.007	0.007	0.008	0.005	0.004	0.006	0.005	0.007	0.007	0.014
	10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
<b>Adjusted Out of Service Report</b> Min. standard = 90% within 24 hrs	Total # of outage report tickets	4	5	5	1	6	6	1	2	2	4	2	4	
	Total # of repair tickets restored in ≤ 24hrs	4	4	5	1	5	6	1	2	2	4	2	4	
	% of repair tickets restored ≤ 24 Hours	1.000	0.800	1.000	1.000	0.833	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
	Sum of the duration of all outages (hh:mm)	13.37	81.98	54.28	7.55	116.57	36.52	3.23	15.05	10.45	33.23	7.42	17.93	
	Avg. outage duration (hh:mm)	3.34	16.40	10.86	7.55	19.43	6.09	3.23	7.53	5.23	8.31	3.71	4.48	
	Indicate if catastrophic event is in month	No	No	No										
<b>Unadjusted Out of Service Report</b>	Total # of unadjusted outage report tickets	4	5	5	1	6	6	1	2	2	4	2	4	
	Total # of all repair tickets restored in ≤ 24hrs	4	3	5	1	5	5	1	1	2	4	2	4	
	% of all repair tickets restored ≤ 24 Hours	1.000	0.600	1.000	1.000	0.833	0.833	1.000	0.500	1.000	1.000	1.000	1.000	
	Sum of the duration of all outages (hh:mm)	13.37	103.97	54.28	7.55	116.57	120.00	3.23	36.93	10.45	33.23	7.42	17.93	
	Avg. unadjusted outage duration (hh:mm)	3.34	20.79	10.86	7.55	19.43	20.00	3.23	18.47	5.23	8.31	3.71	4.48	
<b>Refunds</b>	Number of customers who received refunds	0	0	0	0	0	0	0	0	0	0	0	0	
	Monthly amount of refunds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Answer Time (Trouble Reports, Billing & Non-Billing) Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/ a menu option to reach live agent)	Total # of calls for TR, Billing & Non-Billing													
	Total # of call seconds to reach live agent													
	% ≤ 60 seconds													

**Primary Utility Contact Information**

Name: Michael Bear

Phone: (209) 296-6352

Email: michaelb@volcanotel.com

Date Adopted: 7/28/09  
 Date Revised: 12/08/09 (Corrects typographical errors)  
 Date Revised: 05/04/10 (Added new lines and changed terms to reflect requirements of G.O.133-C)  
 Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)

**California Public Utilities Commission  
Service Quality Standards Reporting  
General Order No. 133-D**

Company Name: The Volcano Telephone Co.

U#: 1019

Report Year: 2025

Reporting Unit Type:  Total Company  Exchange  Wire Center

Reporting Unit Name: Pioneer 295

Measurement (Compile monthly, file quarterly)		Date filed (05/15/2025)			Date filed (08/15/2025)			Date filed (11/15/2025)			Date filed (02/15/2026)			
		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
<b>Installation Interval</b> Min. standard = 5 bus. days	Total # of business days	8	7	10	9	9	2	4	3	5	4	5	5	
	Total # of service orders	8	7	10	9	9	2	4	3	5	4	5	5	
	Avg. # of business days	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	
<b>Installation Commitment</b> Min. standard = 95% commitment met	Total # of installation commitments	109	120	80	122	138	90	71	85	73	71	103	82	
	Total # of installation commitment met	109	120	80	122	138	90	71	85	73	71	103	82	
	Total # of installation commitment missed	0	0	0	0	0	0	0	0	0	0	0	0	
	% of commitment met	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	
<b>Customers</b>		Acct # for voice or bundle, res+bus												
Customer Trouble Report														
<b>Min. Standard</b>	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines	3386	3373	3357	3279	3215	3167	3127	3067	3027			
		Total # of trouble reports	17	17	27	29	22	35	28	30	29			
		% of trouble reports	0.005021	0.00504	0.008043	0.008844	0.006843	0.011051	0.008954	0.009782	0.00958			
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines										2982	2937	2893
		Total # of trouble reports										24	19	34
		% of trouble reports										0.008	0.006	0.012
	10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
<b>Adjusted Out of Service Report</b> Min. standard = 90% within 24 hrs	Total # of outage report tickets	4	6	5	5	4	11	7	9	6	4	8	6	
	Total # of repair tickets restored in ≤ 24hrs	4	6	5	5	4	11	7	9	6	4	8	6	
	% of repair tickets restored ≤ 24 Hours	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
	Sum of the duration of all outages (hh:mm)	14.78	46.62	40.42	34.63	10.68	62.30	56.28	69.62	49.57	32.75	41.27	99.13	
	Avg. outage duration (hh:mm)	3.70	7.77	8.08	6.93	2.67	5.66	8.04	7.74	8.26	8.19	5.16	16.52	
	Indicate if catastrophic event is in month	No	No	No	No	No	No	No	No	No	No	No	No	
	Total # of unadjusted outage report tickets	4	6	5	5	4	11	7	9	6	4	8	6	
<b>Unadjusted Out of Service Report</b>	Total # of all repair tickets restored in ≤ 24hrs	4	6	5	5	3	11	6	7	6	4	8	6	
	% of all repair tickets restored ≤ 24 Hours	1.000	1.000	1.000	1.000	0.750	1.000	0.857	0.778	1.000	1.000	1.000	1.000	
	Sum of the duration of all outages (hh:mm)	14.78	46.62	40.42	34.63	49.78	62.30	76.13	132.12	49.57	32.75	41.27	99.13	
	Avg. unadjusted outage duration (hh:mm)	3.70	7.77	8.08	6.93	12.45	5.66	10.88	14.68	8.26	8.19	5.16	16.52	
<b>Refunds</b>	Number of customers who received refunds	0	0	0	0	0	0	0	0	0	0	0	0	
	Monthly amount of refunds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Answer Time (Trouble Reports, Billing & Non-Billing) Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/ a menu option to reach live agent)	Total # of calls for TR, Billing & Non-Billing													
	Total # of call seconds to reach live agent													
	% ≤ 60 seconds													

**Primary Utility Contact Information**

Name: Michael Bear

Phone: (209) 296-6352

Email: michaelb@volcanotel.com

Date Adopted: 7/28/09

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Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)

**California Public Utilities Commission  
Service Quality Standards Reporting  
General Order No. 133-D**

Company Name: The Volcano Telephone Co.

U#: 1019

Report Year: 2025

Reporting Unit Type:  Total Company  Exchange  Wire Center

Reporting Unit Name: Pine Grove 296

Measurement (Compile monthly, file quarterly)		Date filed (05/15/2025)			Date filed (08/15/2025)			Date filed (11/15/2025)			Date filed (02/15/2026)			
		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
<b>Installation Interval</b> Min. standard = 5 bus. days	Total # of business days	15	12	14	8	2	2	1	4	4	2	7	1	
	Total # of service orders	15	12	13	8	2	2	1	4	4	2	7	1	
	Avg. # of business days	1.0	1.0	1.1	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	
<b>Installation Commitment</b> Min. standard = 95% commitment met	Total # of installation commitments	80	80	107	130	114	102	88	125	95	79	66	69	
	Total # of installation commitment met	80	80	107	130	114	102	88	125	95	79	66	69	
	Total # of installation commitment missed	0	0	0	0	0	0	0	0	0	0	0	0	
	% of commitment met	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	
<b>Customers</b>		Acct # for voice or bundle, res+bus												
Customer Trouble Report														
<b>Min. Standard</b>	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines	3381	3367	3357	3282	3216	3170	3123	3044	3006			
		Total # of trouble reports	22	25	20	27	16	26	18	17	22			
		% of trouble reports	0.006507	0.007425	0.005958	0.008227	0.004975	0.008202	0.005764	0.005585	0.007319			
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines										2972	2942	2897
		Total # of trouble reports										24	24	27
		% of trouble reports										0.008	0.008	0.009
	10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
<b>Adjusted Out of Service Report</b> Min. standard = 90% within 24 hrs	Total # of outage report tickets	8	10	9	10	10	6	2	4	2	6	5	5	
	Total # of repair tickets restored in ≤ 24hrs	8	10	8	10	10	6	2	4	2	6	5	5	
	% of repair tickets restored ≤ 24 Hours	1.000	1.000	0.889	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
	Sum of the duration of all outages (hh:mm)	107.36	93.27	73.90	57.60	56.00	53.25	27.22	36.78	21.00	71.37	20.98	38.23	
	Avg. outage duration (hh:mm)	13.42	9.33	8.21	5.76	5.60	8.88	13.61	9.20	10.50	11.90	4.20	7.65	
	Indicate if catastrophic event is in month	No	No	No	No	No	No	No	No	No	No	No	No	
	Total # of unadjusted outage report tickets	8	10	9	10	10	6	2	4	2	6	5	5	
<b>Unadjusted Out of Service Report</b>	Total # of all repair tickets restored in ≤ 24hrs	8	9	7	10	9	6	2	4	1	5	4	5	
	% of all repair tickets restored ≤ 24 Hours	1.000	0.900	0.778	1.000	0.900	1.000	1.000	1.000	0.500	0.833	0.800	1.000	
	Sum of the duration of all outages (hh:mm)	107.36	116.48	96.10	57.60	79.15	53.25	27.22	36.78	65.83	93.18	43.60	38.23	
	Avg. unadjusted outage duration (hh:mm)	13.42	11.65	10.68	5.76	7.92	8.88	13.61	9.20	32.92	15.53	8.72	7.65	
<b>Refunds</b>	Number of customers who received refunds	0	0	0	0	0	0	0	0	0	0	0	0	
	Monthly amount of refunds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Answer Time (Trouble Reports, Billing & Non-Billing) Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/ a menu option to reach live agent)	Total # of calls for TR, Billing & Non-Billing													
	Total # of call seconds to reach live agent													
	% ≤ 60 seconds													

**Primary Utility Contact Information**

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Date Adopted: 7/28/09

Date Revised: 12/08/09 (Corrects typographical errors)

Date Revised: 05/04/10 (Added new lines and changed terms to reflect requirements of G.O.133-C)

Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)