

# Consumer Protection and Enforcement Division

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MONTHLY ACTIVITY REPORT

June 2023



**California Public  
Utilities Commission**

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## TRANSPORTATION LICENSING AND ANALYSIS BRANCH (TLAB)

**TLAB’s Licensing Section** analyzes applications from carriers, issues permits and certificates to carriers that meet state requirements, writes proposed decisions to approve or deny carriers’ CPCN applications, manages changes to carrier operations, communicates with carriers, and tracks carrier compliance with permit requirements. **TLAB’s Analysis Section** functions as the Commission’s subject matter expert on policy matters, providing technical and advisory support to commissioners, administrative law judges, and all levels of agency management on transportation matters.

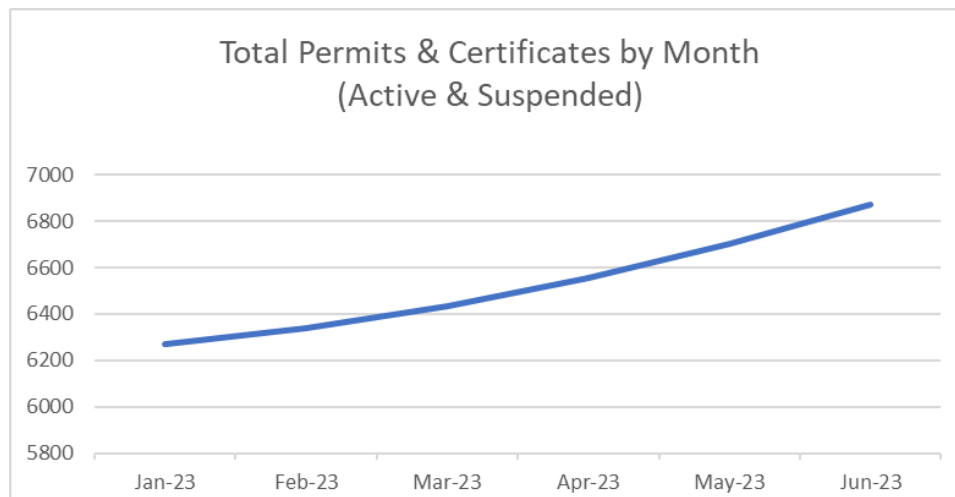
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### Processing Carrier Applications

TLAB’s Transportation Licensing Section is processing and managing applications for over 6,600 carriers throughout California. Items processed in June 2023 include applications, vehicle and driver updates, vehicle safety inspection results, and other requests. This work is accomplished through the CPUC Transportation Carrier Portal (TCPortal), an online system that allows carriers to submit applications and other requests electronically and make payments online. The TCPortal tracks certain licensing activities as shown in the following tables and figures.

#### Figure 1. Total Permits & Certificates

**Total Permits and Certificates.** Figure 1 shows the total number of operating authorities (active and suspended) by month.



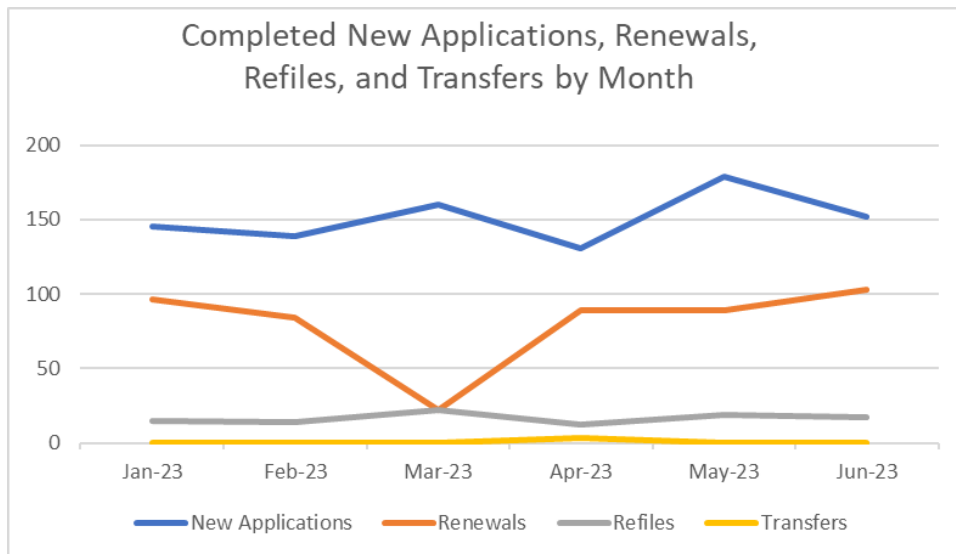
**Table 1. Permits and Certificates by Category**

**Permits and Certificates by Category.** The Commission grants permits and certificates for five categories of transportation carriers. Table 1 shows total numbers for those categories in the current month.

Carrier Type	Current Total
Transportation Charter Party	6723
Passenger Stage Corporation	105
Vessel Common Carrier	17
Transportation Network Company	18
Autonomous Vehicle	7

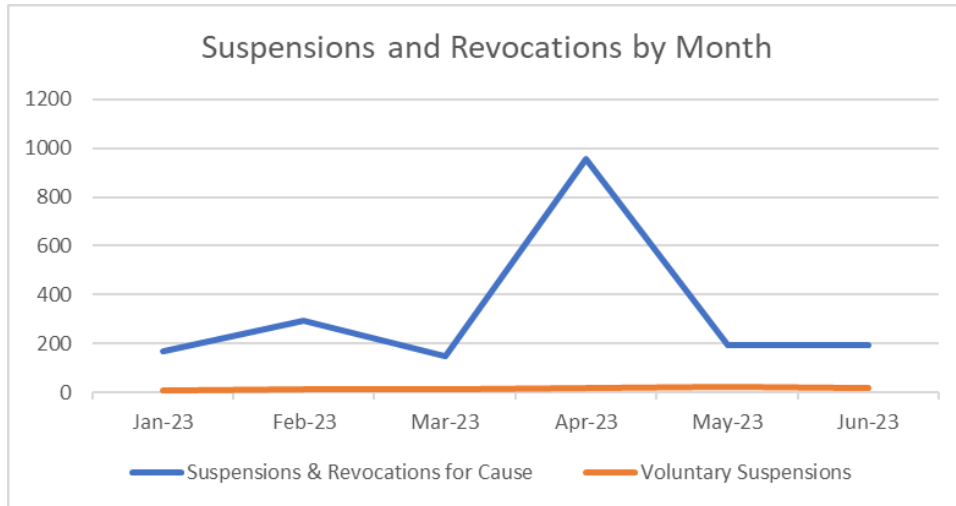
**Figure 2. Monthly Completions of Permit Categories**

**Monthly Completions of Permit Categories.** In addition to new applications for operating authorities, TLAB processes refile applications, transfer applications, and renewal applications. Figure 2 shows the numbers of each category completed by month.



### Figure 3. Suspensions and Revocations by Month

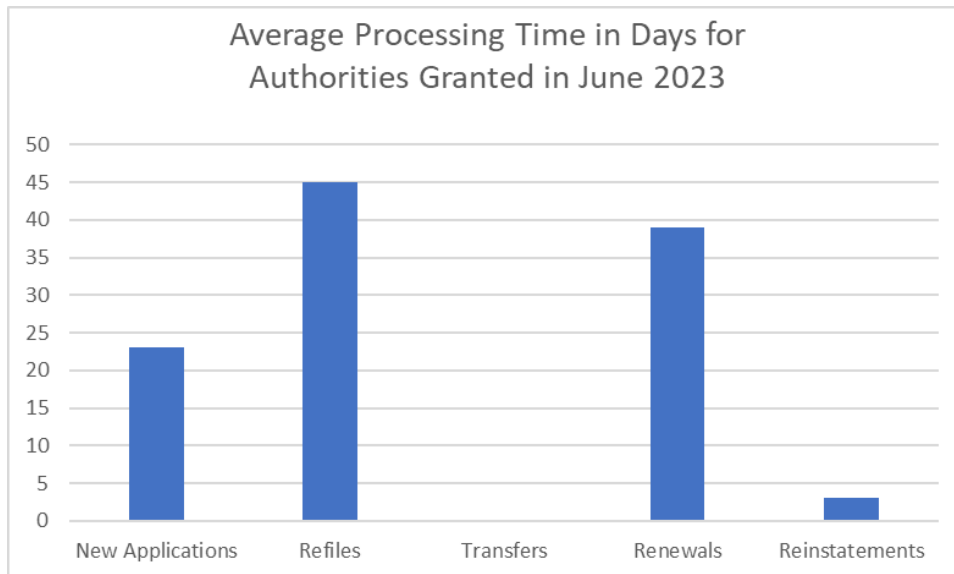
**Suspensions and Revocations.** Carriers can be suspended or revoked for various reasons such as failing to maintain active insurance or file annual or quarterly PUCTRA statements. Carriers may also voluntarily suspend operations. Figure 3 shows both types of suspensions/revocations by month.



## Figure 4. Average Processing Times

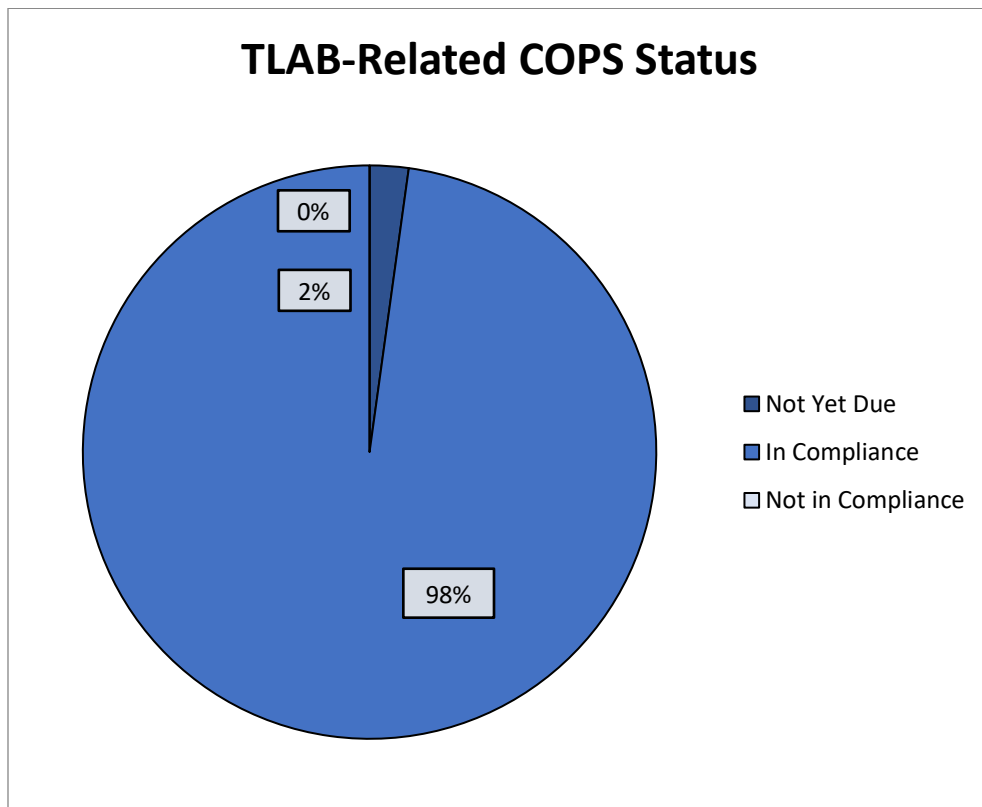
**Average Processing Times.** The total time to process an application, from initial receipt to issuance or denial of a permit or certificate, depends on internal processing time and on the time for external entities to provide necessary information. Upon receipt of applications, CPUC staff review them for completeness and issue deficiency notices to carriers for any outstanding items.

Examples of these items include evidence of insurance coverage filed by the carrier's insurance agent; evidence of compliance with drug and alcohol testing requirements; and inspection by the California Highway Patrol for vehicles with a seating capacity of 11 or more. Figure 4 shows the average total processing time for the major categories of permits and certificates processed by TLAB.



### Figure 5. Compliance with Ordering Paragraphs

The Transportation Program is currently responsible for **690** separate Ordering Paragraphs. Many Ordering Paragraphs result from decisions to approve CPCNs for passenger stage corporations, and include permit requirements such as obtaining appropriate insurances, enrolling in drug testing and California Department of Motor Vehicles (DMV) pull-notice programs, receiving bus terminal inspections by CHP and others. Other OPs uphold TEB enforcement actions and impose fines for carrier violations of law and wrongdoing against consumers. OPs also introduce new reporting requirements and transportation policies. Figure 5 shows compliance with the Ordering Paragraphs.



**Current Policy Proceedings.** The Transportation Analysis Section supports three current proceedings. **R.12-12-011** develops regulations relating to transportation network companies and autonomous vehicles. **R.19-02-012** implements Senate Bill 1376, incentivizing transportation network companies to provide on-demand service for persons with disabilities, including wheelchair users who need a wheelchair accessible vehicle. **R.21-11-004** implements the California Clean Miles Standard and Incentive Program, enacted through Senate Bill 1014, requiring the California Air Resources Board and the Commission to jointly work to lower greenhouse gas emissions from transportation network companies.

**R.12-12-011 / TNC Rulemaking / Mason & Chiv / Shiroma**

1. Commissioner Shiroma issued an Assigned Commissioner Ruling ordering a process to develop new data reporting requirements for the Autonomous Vehicles Driverless Deployment program on May 25, 2023. CPED staff held a workshop on June 22, 2023 to discuss new data collection options with stakeholders.
2. Commissioner Shiroma issued an Assigned Commissioner Ruling ordering reopening of the record to collect comments regarding the disclosure of TNC Annual Report from 2014-2019 on whether the timestamp data from each TNC trip should be aggregated. Opening comments were submitted June 15 and replies on June 29, 2023.

**R.19-02-012 / TNC Access Rulemaking / Chiv / Shiroma**

1. No Docket Activity.

**R.21-11-014 / Clean Miles Standard / Wang / Shiroma**

1. ALJ Wang issued a ruling requesting comments on a Phase 1 Supplemental Staff Proposal on May 10, 2023. Comments were due June 7, 2023 and reply comments are due June 26, 2023.

**Carrier Application Proceedings.** The Transportation Licensing Section assists the Commission in the regulation of Passenger Stage Corporations and Vessel Common Carriers. **Passenger Stage Corporations (PSCs)** are carriers that transport passengers between points on an individual fare basis. Examples are fixed-route bus services and “share-the-ride” airport shuttle services. **Vessel Common Carriers (VCCs)** are carriers that transport persons or property between points in the State. Examples are commute ferry services in the San Francisco Bay and services between California mainland points and Catalina Island. PSCs and VCCs are common carriers and must file requests with the Commission through a formal process. Both carrier types require a “certificate of public convenience and necessity” (CPCN) from the Commission for the authority to operate in California.



- **TL-19141** / Extension of Vessel Common Carrier Authority to Adjust their Fares and Rates Without Specific Commission Approval by Resolution TL-19139/ **Approved at the June 8, 2023 Commission Meeting**
- **A.22-10-016** In the Matter of the Application of Blue & Gold Fleet, L.P. (VCC-77) For Authorization to Increase Passenger Fares on Its Vessel Common Carrier Service On San Francisco Bay Between Sausalito and San Francisco and for Authority to Adjust Fares Within a Zone of Rate Freedom / **June 12, 2023 Scoping Ruling Issued**
- **A.22-10-020** / In the matter of the Application of THE SONOMA COUNTY AIRPORT EXPRESS, INC. PSC-1120 ) to establish new base tariff rates and to establish a Zone of Rate Freedom ("ZORF") of Plus 15% or Minus 15%, to that newly established tariff, pursuant to provisions of Pub. Util. Code Section 454.2 / **TL-19142 approved at June 8, 2023 Commission Meeting**
- **A.22-10-019/A.23-01-019** Application of Bill's Bus Inc. (PSC18345) to Amend its Certificate of Public Convenience and Necessity to Increase its Zone of Rate Freedom (ZORF) fares for its existing route and for permission to abandon San Diego Route from San Diego State to Pacific Beach due to lack of staff and financial viability / **June 29, 2023 Decision Issued**
- **A.23-02-012** Application of Angel Island-Tiburon Ferry, Inc. (VCC-82) for a General Fare Increase Pursuant to Public Utilities Code Section 454 and for Authority to Establish a Zone of Rate Freedom / **June 29, 2023 Decision Adopted**

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## Joint Agency Collaboration/Outreach/Training

**Joint Agency Collaboration.** Information sharing and collaboration with other transportation agencies is a critical part of TLAB's work.

- Bi-monthly TLAB Staff and CARB Staff coordination meeting on the Clean Miles Standard
- Monthly TLAB and Department of Motor Vehicles Autonomous Vehicles meeting
- Monthly TLAB Meeting w/ California Highway Patrol

**Outreach and Education.** TLAB provides outreach and education to potential and current carriers through presentations on application fundamentals at venues such as SFO and LAX, and attendance at functions sponsored by transportation-related organizations such as the Greater

California Livery Association and the California Bus Association.

**Training.** TLAB managers and staff regularly attend all trainings required by the Commission, as well as trainings for developing work skills and industry-specific trainings. For example:

- Cybersecurity Training
- Hot Weather Heat training
- New Employee Training
- Supervisory Development Training
- TCT Phase 1-training
- Ethics Training

## TRANSPORTATION ENFORCEMENT BRANCH (TEB)

The Transportation Enforcement Branch (TEB) regulates Charter-Party Carrier of Passengers (TCP) (e.g., limousines, airport shuttles, chartered and scheduled bus operators, Transportation Network Companies (TNC)) and vessels in California to safeguard the public by ensuring compliance with Commission General Orders (GO), Public Utilities (PU) Codes, and other applicable laws and regulations. TEB ensures compliance through investigations, enforcement, proactive compliance inspections, and field surveillance and inspections. TEB also supports a consumer complaint 800 phone line ([Transportation Complaint \(ca.gov\)](https://www.cpuc.ca.gov/transportation-complaint)), and conducts outreach and training activities for passenger carriers, law enforcement, and prosecutors, on regulations that affect passenger carriers.

Consistent with the Commission’s Strategic Directives<sup>1</sup> and Enforcement Policy<sup>2</sup>, TEB developed the TEB Safety Management System that is implemented through the following concepts Transportation Safety Assurance, Transportation Risk Management, and Transportation Safety Promotion.

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### Transportation Safety Management System

TEB reports the following progress for June 2023, for the following program elements.

1. **Transportation Safety Assurance** – Assuring that entities the Commission regulates comply with the law and have sufficient training and resources to ensure the safety of the public, their workers, and the environment. For TEB, this includes Investigations, Carrier Inspections, Field Operations, and related Enforcement Activities.

- **Safety Field Operations**

- Disneyland-Grad Nite
- Napa Valley Wine Region
- John Wayne Airport (SNA)
- Los Angeles International Airport (LAX)
- Oakland International Airport (OAK)
- San Jose Mineta International Airport (SJO)

- **Formal Enforcement Proceedings:**

- **I.21-12-001/Uber Technologies, Inc., and Uber Black Sub-carriers/ALJ Stevens/Commissioner Shiroma.** On December 2, 2021, the Commission opened an Order Instituting Investigation (OII) to determine whether passenger carriers violated any provisions of the Public Utilities Code or

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<sup>1</sup> [CPUCs Strategic Directives \(ca.gov\)](https://www.cpuc.ca.gov/strategic-directives)

<sup>2</sup> [CPUC Adopts Enforcement Policy to Promote Maximum Compliance, Transparency, and Public Safety](#)  
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other applicable rules and regulations.

- On June 13, 2023, Closing Arguments & Exhibit Admission were conducted.

2. **Transportation Risk Management** – Continually identifying, assessing, and reducing operational risks through mitigation measures faced or posed by the entities the CPUC regulates.

- Continued with data collection from TEB Field activities for internal operations analysis.

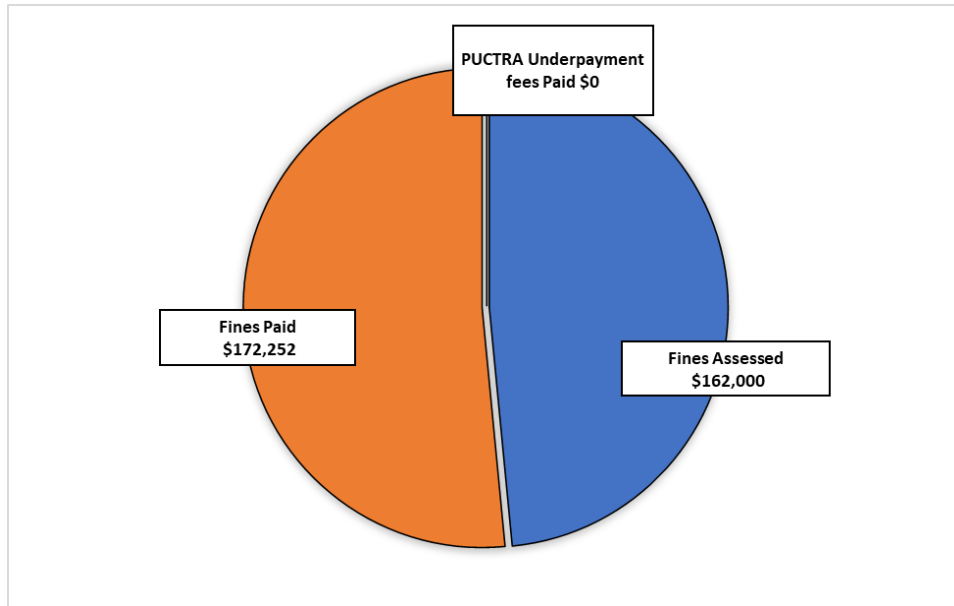
3. **Transportation Safety Promotion** – Supporting efforts to assure that the public and regulated transportation entities can make informed choices and know how to respond to unsafe situations. For TEB, this includes Training and Education, Outreach Efforts with Industry and Law Enforcement, and Commission Engagement.

- Redding Regional Airport (RDD)
- Stockton Metropolitan Airport (SCK)

**Table 2. TEB Enforcement Activities**

12 Month Enforcement Activity	Jul 2022	Aug 2022	Sept 2022	Oct 2022	Nov 2022	Dec 2022	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Total
<b>Open Investigations</b>	90	72	64	80	77	74	76	70	76	81	74	70	N/A
<b>New Investigations</b>	7	3	11	27	8	7	13	10	15	12	11	8	132
<b>Investigations Completed</b>	10	16	24	9	11	12	9	15	23	8	20	9	166
<b>Investigations Open Longer than 6 Months</b>	35	23	32	21	25	25	23	37	20	34	13	18	N/A
<b>% Of investigations Open Longer than 6 Months</b>	39%	32%	50%	26%	32%	32%	30%	52%	26%	42%	18%	25%	N/A
<b>Cease and Desist Notices</b>	12	16	12	20	13	2	4	5	7	15	8	8	122
<b>Warning Letters</b>	4	1	2	2	0	0	1	1	0	2	4	3	20
<b>Telephone Disconnects</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Citations</b>	2	1	0	4	7	1	2	4	2	2	4	1	30
<b>Civil Compromise Actions</b>	12	10	22	13	5	0	1	0	1	2	0	2	68
<b>Vehicle Impounds</b>	9	14	19	13	9	1	0	1	1	1	0	5	73

**Figure 6. TEB Fines Assessed and Amounts Collected from Investigations  
July 2022 – June 2023**



**Table 3. Consumer Intake Unit (CIU) Statistics**

CIU Statistics	
Open complaints as of June 1, 2023	4
New complaints received during month	8
Subtotal	12
Less: Complaints closed by CIU directly	3
Complaints Referred to Enforcement during month	6
Open CIU complaints as of June 30, 2023	3

**Table 4. Citation Appeal Proceedings**

Docket No.	Entity	Status
K.22-11-012	Edwin Torres, North Hollywood, unlicensed	On November 10, 2022, appeal was filed. Case assigned to ALJ Robert W. Haga. On December 20, 2022, the case was reassigned to ALJ Jacob Rambo for ADR. The case is still pending, awaiting an appeal hearing date.
K.23-01-021	Ali B Zanjani dba Royalty Limousine (TCP 16194)	On February 1, 2023, the Acceptance of Appeal Notice from the Docket Office (Appeal File Date: January 25, 2023; Citation T.23-01-001 imposing a \$5,000 fine). A Virtual Evidentiary Hearing took place on February 28, 2023 @ 10AM. No updates waiting for ALJ's decision.
K.23-04-007	Lkhavasuren Dulmaa, Moraga, unlicensed. PSG 5804	On April 12, 2023, an appeal was filed. ALJ Sumner Matthews assigned case on April 18, 2023. Compliance filing filed on April 26, 2023. Hearing scheduled for June 22, 2023. Prior to hearing, Mr. Dulmaa and CPED resolved citation. Mr. Dulmaa will pay \$1,000 fine and is working with TLAB to obtain TCP authority. ALJ Mathews accepted resolution. She instructed Mr. Dulmaa to withdraw his appeal. Awaiting ALJ Mathews resolution.

**Table 5. TEB Field Operations – Probable Violations and Observation Summary**

Month	Transportation Charter-Party (TCP)		Transportation Network Companies (TNC)		Passenger Stage Corporations (PSC)	
	Observed	Probable Violations	Observed	Probable Violations	Observed	Probable Violations
Jun 2023	79	10	18	5	0	0
May 2023	16	3	335	66	1	0
Apr 2023	204	47	113	47	1	1
Mar 2023	79	22	13	6	2	0
Feb 2023	26	10	69	19	0	0
Jan 2023	144	32	110	85	0	0
Dec 2022	72	14	37	20	0	0
Nov 2022	144	28	46	16	0	0
Oct 2022	78	18	321	49	3	0
Sept 2022	79	17	280	31	11	13
Aug 2022	470	23	562	109	0	0
Jul 2022	208	6	366	45	1	0



**Table 6. Joint Operations with Law Enforcement Agencies**

Agency	Operation
California Highway Patrol (CHP)	TCP, PSC, and TNC passenger carrier operation at Disneyland in Anaheim.
Saint Helena Police Department	TCP, PSC, and TNC passenger carrier operation at Napa.

## UTILITIES ENFORCEMENT BRANCH (UEB)

UEB protects California utility consumers from fraud and abuse by developing enforcement mechanisms and ensuring service providers comply with consumer protection laws and regulations. UEB investigates alleged violations by utilities, including communications (both wireline and wireless), energy (both electric and gas), and water companies. When sufficient evidence of violation is uncovered, UEB brings cases before the Commission to seek appropriate penalties and remedies for consumers.

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### Monthly Highlights

- **Dagobah Systems Inc. (A.22-02-020):** On June 8, 2023, ALJ Melvin issued a Scoping Memo and Ruling setting forth issues, schedule, category and other matters necessary to scope this proceeding. The ALJ determined that no evidentiary hearing is needed, and that the proposed decision is expected to be issued 90 days from the date of submission for public review and comment.
- **Resolution UEB-013:** On June 8, 2023, the Commission approved Resolution UEB-013, adopting a citation program to enforce compliance with the natural gas utility minimum design standards established by D.06-09-039, pursuant to D.22-07-002.
- **San Diego Community Power (SDCP) RA Citation Appeal (K.21-03-005):** On June 8, 2023, the Commission issued draft resolution ALJ-442 denying SDCP's appeal of citation E-4195-0098 issued by CPED on February 3, 2021, in the amount of \$388,288.
- **Orange County Power Authority (OCPA) RA Citation Appeal (K.22-05-017):** On June 9, 2023, ALJ Petersen issued a ruling setting citation appeal status conference and joint status conference statements by June 30, 2023. On June 22, 2023, CPED issued DR-#L#-00195-2 to OCPA with a due date of July 6, 2023. On June 29, 2023, OCPA requested and was granted an extension until July 27, 2023. On June 30, 2023, CPED and OCPA filed joint status conference statements.
- **MetroPCS OII (I.22-04-005):** On June 9, 2023, MetroPCS provided supplemental responses to CPED's September 27, 2021, data request. On June 13, 2023, MetroPCS provided an updated supplemental response to CPED's September 27, 2021, data request. On June 16, 2023, CPED and MetroPCS met and conferred to discuss the remaining discovery issues. MetroPCS also provided CPED with additional information after the meet and confer. On June 22, 2023, CPED notified ALJ Mason that CPED has completed its review of MetroPCS's supplemental responses to CPED's September 27, 2021, data request and found MetroPCS's Supplemental Responses of May 1, 2023, Second Supplemental Responses of June 9, 2023, Addendum to Second

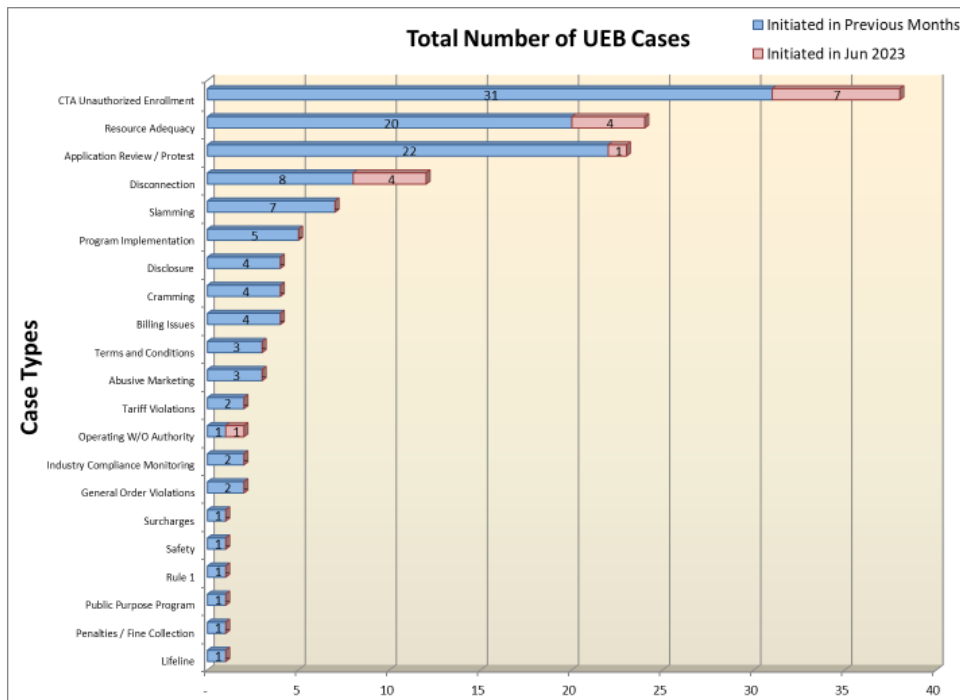
Supplemental Responses of June 13, 2023, and Confidential Exhibit U of June 16, 2023, to be responsive to CPED's September 27, 2021, data request.

- **TC Telephone (I.22-10-007):** On June 12, 2023, ALJ Mason issued a Scoping Memo and Ruling setting forth issues, schedule, category and other matters necessary to scope this proceeding. The ALJ determined that no evidentiary hearing is needed, and that parties' file opening briefs on July 7, 2023.
- **Desert Community Energy (DCE) RA Citation Appeal (K.23-05-017):** On June 14, 2023, CPED issued data request DR-ELE-217-1 to DCE with a due date of June 29, 2023. On June 23, 2023, DCE requested and was granted an extension until July 28, 2023. On June 29, 2023, ALJ Chiv issued a ruling requesting parties file a joint response to five questions by July 21, 2023.

## Key Activities

UEB is working on a total of 141 cases. Investigations center primarily on CTA Unauthorized Enrollment, Resource Adequacy, Application Review/Protest and Disconnection. UEB’s cases come from a variety of sources, with Inter-Division referrals and UEB’s own scanning activities playing key roles.

**Figure 7. UEB Total Number of Cases by Type as of June 30, 2023**



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## Citations/Fines/Reparation

During the month of June 2023, UEB issued three RA Citations totaling \$3,350,506.

Cumulative 2023 fines, reparations and penalties imposed are shown below.

**Table 7. UEB Fines, Reparations, and Penalties**

Date	Citations/Fines/ Reparation
January – May	\$10,389,927
June 2023	\$3,350,506
Cumulative 2023	\$13,740,433

- **Resource Adequacy (RA) Citation Program:**<sup>3</sup> UEB issues citations and levies fines to enforce Load Serving Entities' (LSE) compliance with system, local, and flexible resource adequacy requirements pursuant to Resolution E-4195, as modified by Decisions 10-06-036, Decisions 10-06-038, 11-06-022, 14-06-050, 19-06-026, 20-06-031, 21-06-029 and 22-06-050. UEB received five case referrals in June 2023 and issued three citations totaling \$3,350,506. In June, UEB received citation payments totaling \$3,213,983.
- **Disconnection Citation Program:** UEB issues citations to enforce compliance with the disconnections-related consumer protection rules in D.20-06-003. This citation program is applicable to Southern California Edison Company (SCE), Pacific Gas and Electric Company (PG&E), San Diego Gas & Electric Company (SDG&E), and Southern California Gas Company (SoCalGas), collectively referred to as California's large investor-owned utilities (IOUs). On June 21, 2023, Fiscal received and processed payment for Citation No. UEB-006-0001 in the amount of \$1,000 issued May 22, 2023.
- **Core Transport Agent (CTA):** UEB reviews CTA-related complaints received by the Commission to enforce compliance with the standards for verification of change in provider requirements in D. 18-02-002, and to identify acts constituting grounds for suspension or revocation of registration pursuant to Pub. Util. Code Section 983.5.

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<sup>3</sup> "Energy Division consulted with Legal Division and determined that year-ahead RA citations contain market sensitive information related to load serving entities' net short position. Therefore, Energy Division asked that all information related to year-ahead RA citations be kept confidential until after the final compliance month with deficiencies have passed. As a result, UEB will no longer provide detailed information regarding RA citations issued. Please refer to the Commission's Website at [Utility Enforcement Branch \(ca.gov\)](https://www.cpuc.ca.gov/utility-enforcement-branch) for publicly available information on RA citations."

In June, UEB reviewed 91 CTA-related complaints received by the Consumer Affairs Branch (CAB) in May 2023 and identified 25 needing investigation for potential unauthorized enrollment. Staff issued seven data requests for proof of enrollment authorization. UEB received proof of enrollment authorization for 22 customers; 2 customers were not enrolled with the subject CTA based on the information provided to CIMS; and 1 customer did not have enough information in CIMS to further investigate. Currently, staff is contacting customers to confirm the legitimacy of proof of authorization. Therefore, the CTA investigation for May is ongoing.

On June 23, 2023, Fiscal received and processed payment for Citation No. UEB-003-0187 (issued on May 24, 2023 for \$1,000).

**Table 8. UEB CTA-Related Complaints**

Month Received	CTA-Related Complaints		Data Requests Issued	Proof of Authorization Obtained	Citations Issued	Cease and Desist Letters Issued
	Total Reviewed	Unauthorized Enrollment				
May	91	25	7	22	0	0

Compliance with Ordering Paragraphs

There were no new Ordering Paragraphs added to UEB’s COPS tracker for the month of June. UEB was responsible for 41 separate Ordering Paragraphs. As of June 2023, 41 of the Ordering Paragraphs (representing 100%) have been complied with, thus none are out of compliance.

Ordering Paragraphs related to UEB’s work are attributable to the imposition of fines, adoption of settlements, ordering of consumer refunds or reparation and other remedies and corrective actions, including reporting requirements, resulting from UEB’s investigations of violations of law and wrongdoing against consumers.

The numbers reported above tracks compliance with ordering paragraphs assigned to UEB and do not include tracking for compliance with payment of fines, penalties, surcharges, or the like, which are

assigned to Fiscal Office under the COPs system. However, UEB staff also tracks such payments separately in our case management system and informs fiscal of any identified issues.

UEB-Related Proceedings

**Table 10. UEB-Related Proceedings**

Docket No.	Title	ALJ	Commissioner
R.18-07-005	Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs.	Kelly	Houck
K.19-03-024	Appeal of San Jose Clean Energy to Citation E-4195-0052 issued on February 27, 2019 by the Consumer Protection and Enforcement Division.	Kim	N/A
K.21-03-005	Appeal of San Diego Community Power to citation E-4195-98 issued on February 3, 2021 by Consumer Protection & Enforcement Division.	Chiv	N/A
K.21-03-006	Appeal of Western Community Energy to citation E-4195-99 issued on February 9, 2021 by Consumer Protection & Enforcement Division.	Wercinski	N/A
K.21-11-018	Appeal of Shell Energy North America to citation E-4195-113 issued on October 21, 2021 by Consumer Protection & Enforcement Division.	Cai	N/A
K.22-05-017	Appeal of Orange County Power Authority to citation E-4195-116 issued on April 20, 2022 by Consumer Protection & Enforcement Division.	Petersen	N/A
K.23-05-017	Appeal of Desert Community to citation E-4195-133 issued on April 17, 2023 by Consumer Protection & Enforcement Division.	Chiv	N/A
K.23-05-019	Appeal of Orange County Power Authority to citation E-4195-134 issued on April 24, 2023, by Consumer Protection & Enforcement Division.	Kelly	N/A
I.22-04-005	Order Instituting Investigation on the Commission's Own Motion into MetroPCS California LLC Failure to Remit Prepaid Mobile Telephony Service Surcharges and User Fees	Mason	Houck

I.22-10-007	Order Instituting Investigation into the Operations and Practices of TC Telephone and Order to Show Cause to Determine Whether Respondents Violated the Laws, Rules, and Regulations Governing the California Universal LifeLine Program	Mason	Shiroma
K.22-10-024	Appeal of Orange County Power Authority to citation E-4195-125 issued on September 16, 2022 by Consumer Protection & Enforcement Division.	Zhang	N/A
K.22-11-007	Appeal of Constellation New Energy to citation E-4195-130 issued on October 7, 2022 by Consumer Protection & Enforcement Division.	Zhang	N/A
A.22-02-020	Application of Dagobah Systems, Inc., dba Dagobah Communications Systems, Inc. for Registration as an Interexchange Carrier Telephone Corporation pursuant to the Provisions of Public Utilities Code Section 1013.	Melvin	Reynolds
A.22-10-005	Application of Digital Future UUC LLC for Registration as an Interexchange Carrier Telephone Corporation Pursuant to the Provisions of Public Utilities Code Section 1013.	Tran	Shiroma
A.22-11-011	Application of Kloud Communications, Inc. for Registration as an Interexchange Carrier Telephone Corporation pursuant to the Provisions of Public Utilities Code Section 1013.	Wilson	Shiroma

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## Outreach/Training/Other Activities

**State National Action Plan (SNAP):** On June 15, 2023, the FCC representative discussed the FCC's extension on the planned support phase-out for the voice service through the LifeLine program. There was also a discussion on the current rural digital opportunity fund regarding areas where bidding fell short.