



California Public
Utilities Commission

Monthly Activity Report

CONSUMER PROTECTION AND
ENFORCEMENT DIVISION

February 2026

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TRANSPORTATION LICENSING AND ANALYSIS BRANCH (TLAB)

TLAB’s Licensing Section analyzes applications from carriers, issues permits and certificates to carriers that meet state requirements, writes proposed decisions to approve or deny carriers’ CPCN applications, manages changes to carrier operations, communicates with carriers, and tracks carrier compliance with permit requirements. TLAB’s Analysis Section functions as the Commission’s subject matter expert on policy matters, providing technical and advisory support to commissioners, administrative law judges, and all levels of agency management on transportation matters.

Processing Carrier Applications

TLAB’s Transportation Licensing Section processes and manages applications for 9,500 carriers throughout California. Items processed in February 2026 include applications, vehicle and driver updates, vehicle safety inspection results, and other requests. This work is accomplished through the CPUC Transportation Carrier Portal (TCPortal), an online system that allows carriers to submit applications and other requests electronically and make payments online. The TCPortal tracks certain licensing activities as shown in the following tables and figures.

Figure 1. Total Permits & Certificates

Total Permits and Certificates. Figure 1 shows the total number of operating authorities (active and suspended) by month. Each carrier may have more than one operating authority.

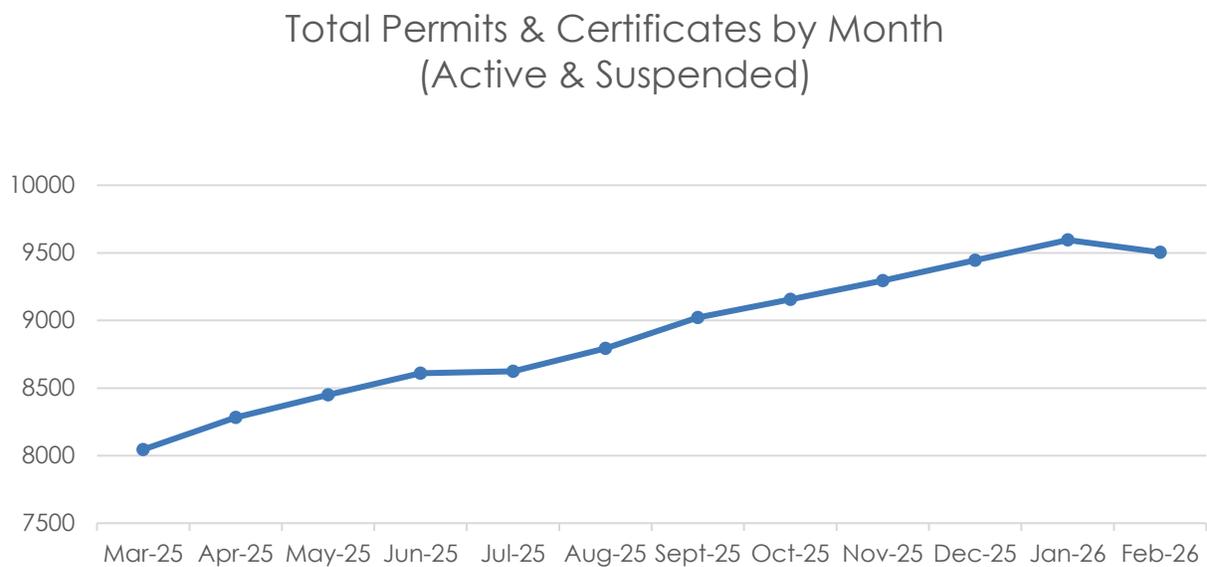


Table 1. Permits and Certificates by Category

Permits and Certificates by Category. The Commission grants permits and certificates for five categories of transportation carriers. Table 1 shows total numbers for those categories in the current month.

Carrier Type	Current Total
Transportation Charter Party	9,380*
Passenger Stage Corporation	90
Vessel Common Carrier	15
Transportation Network Company	15
Autonomous Vehicle	5

*A modification to the calculation of the number of Permits/Certificate has been made starting this month to exclude Permits/Certificates renewed before the currently effective Permit/Certificate has expired.

Figure 2. Monthly Completions of Permit Categories

Monthly Completions of Permit Categories. In addition to new applications for operating authorities, TLAB processes refile applications, transfer applications, and renewal applications. Figure 2 shows the application numbers of each category completed by month.

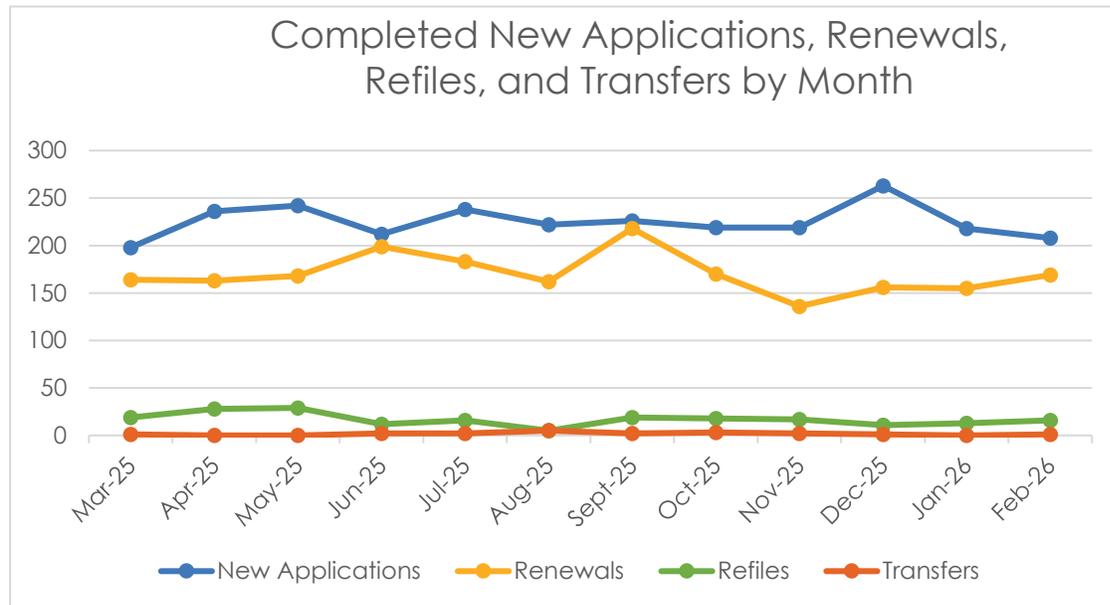


Figure 3. Suspensions and Revocations by Month

Suspensions and Revocations. Carriers can be suspended or revoked for various reasons such as failing to maintain active insurance or to file annual or quarterly PUCTRA statements. Carriers may also voluntarily suspend operations. Figure 3 shows both types of suspensions and revocations by month.

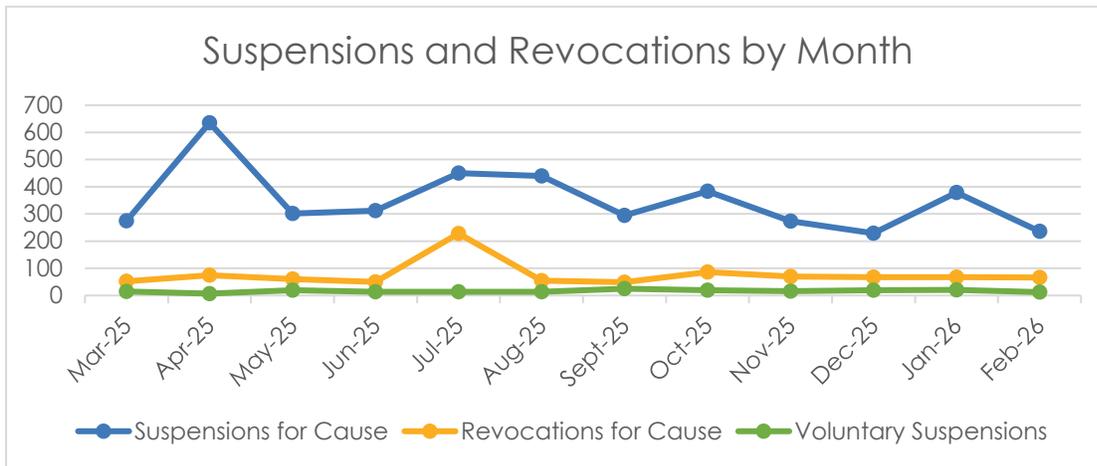
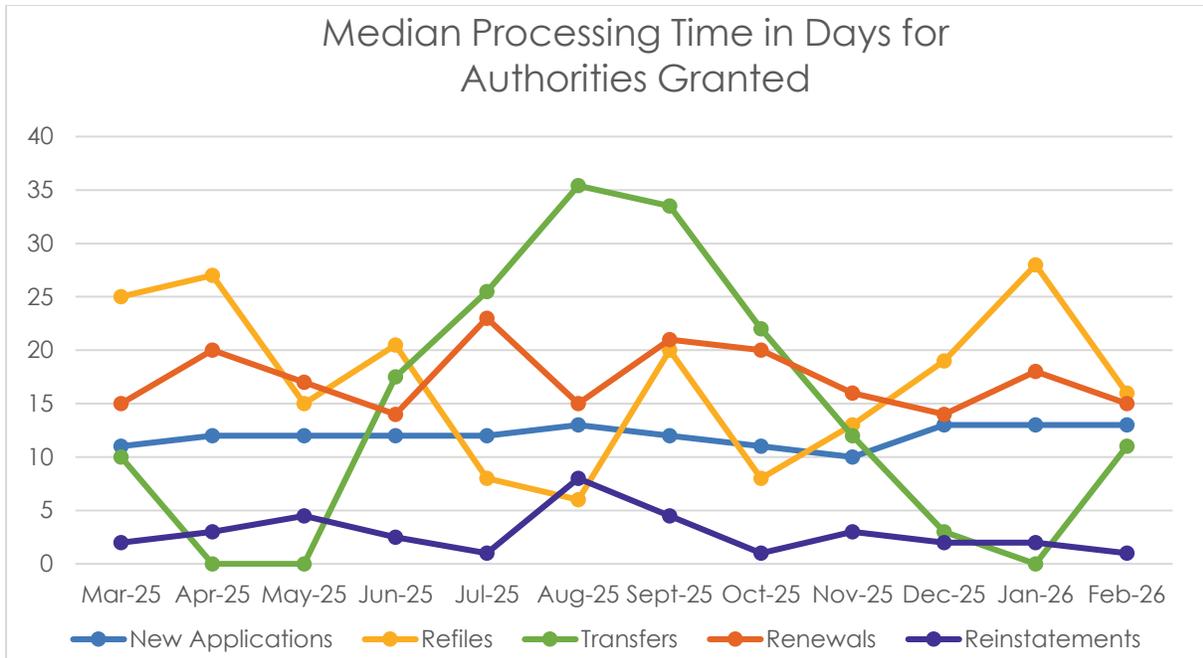


Figure 4. Median Processing Times

Median Processing Times. The total time to process an application, from initial receipt to issuance or denial of a permit or certificate, depends on internal processing time and on the time for external entities to provide necessary information. Upon receipt of applications, CPUC staff review them for completeness and issue deficiency notices to carriers for any outstanding items.

Examples of these items include evidence of insurance coverage filed by the carrier’s insurance provider; evidence of compliance with drug and alcohol testing requirements; and inspection by the California Highway Patrol for modified limousines and vehicles with a seating capacity of 11 or more. Figure 4 shows the median processing time for the major categories of permits and certificates processed by TLAB.



Docket Activity

Current Policy and Program Proceedings. The Transportation Analysis Section supports three current proceedings. R.12-12-011 develops regulations relating to transportation network companies and autonomous vehicles; it’s successor proceeding, R.25-08-013 addresses policies, processes and rules regarding autonomous vehicle passenger transportation service. R.19-02-012 implementing Senate Bill 1376, incentivizing transportation network companies to provide on-demand service for persons with disabilities, including wheelchair users who need a wheelchair accessible vehicle was closed on January 15, 2026. R.21-11-014 implements the California Clean Miles Standard and Incentive Program, enacted through Senate Bill 1014, requiring the California Air Resources Board and the Commission to jointly work to lower greenhouse gas emissions from transportation network companies.

- **R.12-12-011 / TNC Rulemaking / Mason & Chiv / Baker**
 - Docket activity can be found [here](#)
- **R.21-11-014 / Clean Miles Standard / Goldberg / Reynolds**
 - Docket activity can be found [here](#)
- **R.25-08-013 / Autonomous Vehicle Passenger Transportation Service / Mason / Baker**
 - Docket activity can be found [here](#)

Carrier Application Proceedings. The Transportation Licensing Section assists the Commission in the regulation of Passenger Stage Corporations and Vessel Common Carriers. Passenger Stage

Corporations (PSCs) are carriers that transport passengers between points on an individual fare basis. Examples are fixed-route bus services and “share-the-ride” airport shuttle services. Vessel Common Carriers (VCCs) are carriers that transport persons or property between points in the state. Examples are commute ferry services in the San Francisco Bay and services between California mainland points and Catalina Island. PSCs and VCCs are common carriers and must file requests with the Commission through a formal process. Both carrier types require a “certificate of public convenience and necessity” (CPCN) from the Commission for the authority to operate in California.

- [A.25-09-003](#) / Application of CATALINA CHANNEL EXPRESS, INC. (VCC-52), a California Corporation, to increase the baseline rates for its vessel common carrier service and to retain its existing Zone of Rate Freedom./ **02/11/2026 Proposed Decision issued**

Joint Agency Collaboration/Outreach/Training

Joint Agency Collaboration. Information sharing and collaboration with other transportation agencies is a critical part of TLAB’s work.

- Bi-monthly TLAB Staff and CARB Staff coordination meeting on the Clean Miles Standard
- Bi-monthly Staff Work Group meeting between TLAB and Department of Motor Vehicles Autonomous Vehicles Branch

Outreach and Education. TLAB provides outreach and education to potential and current carriers through presentations on application fundamentals at venues such as SFO and LAX, and attendance at functions sponsored by transportation-related organizations such as the Greater California Livery Association and the California Bus Association.

Training. TLAB managers and staff regularly attend all trainings required by the Commission, as well as trainings for developing work skills and industry-specific trainings. For example:

- New Employee Training
- Supervisory Development Training
- Cybersecurity Training
- Harassment Prevention and Diversity and Bias Awareness Training
- Leadership Training

TRANSPORTATION ENFORCEMENT BRANCH (TEB)

The Transportation Enforcement Branch (TEB) regulates for-hire Charter-Party Carriers of Passengers (TCP) (e.g., limousines, airport shuttles, autonomous vehicles while in passenger service, chartered and scheduled bus operators, Transportation Network Companies (TNC) and vessels in California to safeguard the public by ensuring compliance with Commission General Orders (GO), Public Utilities (PU) Codes, and other applicable laws and regulations. TEB conducts our core safety assurance through compliance inspections, investigations, and enforcement activities. TEB also promotes safety by conducting outreach activities for passenger carriers, training for law enforcement on applicable General Order regulations, and reviews all public complaints that it receives.

Consistent with the Commission’s Strategic Directives¹ and Enforcement Policy,² TEB developed and utilizes a Safety Management System that is implemented through the following pillars: Transportation Safety Assurance, Transportation Risk Management, and Transportation Safety Promotion.

Transportation Safety Management System

TEB reports the following progress for February 2026 for the following program elements.

Transportation Safety Assurance – TEB’s program is designed to check that the Commission’s regulated transportation carriers comply with the Public Utilities Code, Commission decisions, and General Orders to ensure the safety of the public. TEB performs regular Safety Assurance functions through investigations, field operations, and related enforcement activities.

TEB Field Activities:

- Palo Alto, Mountain View and San Jose -AV Field Operation-02/05/2026
- Oakland International Airport-Field Operation-02/06/2026
- San Jose International Airport-Joint Field Operation-02/06/2026
- San Francisco International Airport-02/07/2026
- Santa Clara Joint Field Operation-02/08/2026
- Hollywood-Joint Field Operation-02/27/2026

¹ [CPUCs Strategic Directives \(ca.gov\)](#)

² [CPUC Adopts Enforcement Policy to Promote Maximum Compliance, Transparency, and Public Safety](#)

Transportation Safety Complaint Referrals:

- For the month of February 2026, TEB received a total of 54 complaints from CAB and other sources:

Table 2. Transportation Safety Complaint Referrals

Complaints Referred By:	Received
Consumer Affairs Branch (CAB)	9
Los Angeles Police Department (LAPD)	1
Los Angeles World Airport Police Department (LAWA)	25
Oakland International Airport (OAK)	1
San Francisco Ground Transportation Unit (SFO GTU)	9
Transportation Licensing and Analysis Branch (TLAB)	9

TEB Operational Analysis – Continually identifying, assessing, and reducing operational risks through mitigation measures faced or posed by the entities the CPUC regulates. Continued monitoring of information, including but not limited to data obtained from field enforcement operations for emerging trends and any associated risks above the risk tolerance level.

Transportation Safety Promotion – Supporting efforts to assure that the public and regulated transportation entities can make informed choices and know how to respond to unsafe situations. For TEB, this includes Training and Education, Outreach Efforts with Industry and Law Enforcement, and Commission Engagement.

- Industry Day, California Highway Patrol (CHP), Calexico-02/25/2026
- Palm Springs International Airport (PSP) Enforcement Training, Palm Springs-02/25/2026

Table 3. TEB Enforcement Activities³

³ Effective January 2024, TEB will submit data based on the calendar year.

MONTHLY ACTIVITY REPORT – CPED

2025 Enforcement Activity	Jan 2026	Feb 2026	Mar 2026	April 2026	May 2026	June 2026	July 2026	Aug 2026	Sept 2026	Oct 2026	Nov 2026	Dec 2026	Total
Beginning Investigations Balance	118	98											N/A
(+) New Investigations	5	43											48
(-) Closed Investigations	25	33											58
Ending Investigations Balance	98	108											N/A
Investigations Open Longer than 6 Months	1	2											N/A
% Of investigations Open Longer than 6 Months	1%	2%											N/A
Cease and Desist Notices	5	12											17
Airport Authority Warning Letters (G.O. 3.02)	0	3											3
Warning Letters	8	8											16
Citations	4	10											14
Vehicle Impounds	0	8											8

Table 4. TEB Fines Assessed from Investigations

Date	Citations/Fines
January 2026	\$43,500.00
February 2026	\$18,000.00
Cumulative 2026	\$61,500.00

Table 5. Citation Appeal Proceedings

MONTHLY ACTIVITY REPORT – CPED

Docket No./ ALJ / Enforcement Analyst / Supervisor	Entity	Status
<p>K.24-05-024 K.24-05-027 ALJ Kelly CPED: Alex Nera / Lana Tran- Courney</p> <p>[CONSOLIDATION ALERT: Per ALJ Kelly's 7/15/2024 E-Mail Ruling, K.24-05-024 and K.24-05-027 were consolidated.]</p>	<p>Tutor Time Learning Center, LLC (TCP 41692)</p>	<p>Citation T. 24-04-004 for \$15,000 served on April 29, 2024. Appeal filed on May 30, 2024. ALJ Gerald F. Kelly assigned on June 4, 2024. Hearing was held on November 5 and 6, 2024. Email ruling received April 17, 2025. CPED filed opening briefs on May 19, 2025, and Reply Briefs on June 13, 2025. On June 23, 2025, Tutor Time requested permission to submit a Sur-Reply Brief. This request has been granted. Brief filed by Tutor Time on August 1, 2025.</p> <p>Citation T.22-11-003 for \$16,000 served on November 22, 2022. Appeal filed on May 30, 2024. ALJ Gerald F. Kelly assigned on July 2, 2024. Tutor Time Learning Center, LLC's motion to dismiss, was denied on November 4, 2024. Hearings were held on November 5 and 6, 2024. Email ruling received April 17, 2025. CPED filed opening briefs on May 19, 2025, and Reply Briefs on June 13, 2025. On June 23, 2025, Tutor Time requested permission to submit a Sur-Reply Brief. This request has been granted. Brief filed by Tutor Time on August 1, 2025.</p> <p>On January 12, 2026, Draft Resolution ALJ-489 was issued by the ALJ which denies Tutor Time Learning Center, LLC's appeals and affirmed two CPED citations. The draft resolution instructs Tutor Time must pay \$31,000 in fines, immediately stop all passenger transportation operations, and apply for a valid charter-party carrier permit with required insurance, safety certification, and qualified driver documentation. Failure to comply may result in referral to the Riverside County District Attorney and potential permanent disqualification from future CPUC proceedings. The Commission granted CPED's motions for confidential treatment of sensitive personal and vehicle information, which will remain confidential indefinitely. The resolution is pending Commission approval.</p>

MONTHLY ACTIVITY REPORT – CPED

<p>K.24-07-007 ALJ Petersen CPED: Mingfeng Li / Shirley Lei</p>	<p>Mexicoach, Inc. Active (TCP 36804) (PSG 5956)</p>	<p>Citation T.24-05-007 for \$20,000 served on May 23, 2024. Filed July 12, 2024. ALJ Patrick Petersen was assigned July 23, 2024. On September 23, 2024, ALJ ruled granting CPED’s Motion to file its confidential filing under seal. ALJ ruled ordering parties to file a Joint Status Conference Statement by July 15, 2025. Joint Motion for Commission Adoption of Settlement Agreement filed on July 15, 2025. The appeals are converted into an agreed settlement and currently pending Commission approval.</p>
<p>K.25-09-013 ALJ Theresa Moore CPED: James Barbarick / Lana Tran- Courney</p>	<p>Carey Limousine S.F. Inc dba A Chauffeured Limousines Active (TCP 9906)</p>	<p>Citation T.24-05-006 for \$20,000 was served on September 12, 2025. Carey Limousine S.F. Inc. Appeal was filed by Carey Limousine S.F. Inc. on September 29, 2025. Appeal from Citation K.25-09-013 is being assigned to Administrative Law Judge Theresa Moore on October 7, 2025. Compliance filing filed on October 13, 2025. PHC was conducted on November 24, 2025. The 2nd PHC scheduled for February 19, 2026, and an in-person appeal hearing is scheduled for March 3, 2026. On February 19, 2026, the carrier filed to withdraw the appeal and agreed to pay the full citation amount of \$20,000.</p>
<p>K.25-07-007 ALJ: Margery Melvin CPED: Kim Quach-Castro Hang / Eric Hooks</p>	<p>Silvio Sales Botelho (TCP 40613-B)</p>	<p>Citation T.2025-06-005 was served June 24, 2025. Compliance Filing filed July 31, 2025. Hearing scheduled for October 2, 2025, at 11:00 AM. The carrier provided documents on October 13, 2025. CPED has no additional documents to submit. Awaiting the ALJ’s ruling on the Appeal.</p>
<p>K.25-10-009 ALJ: Patricia Miles CPED: Steve Esguerra / Shirley Lei</p>	<p>Armando Jimenez Diaz DBA Vineyard Limousine and Wine Tours (TCP 28177-B)</p>	<p>Citation T.2025-08-003 served August 8, 2025. Appeal Filed October 21, 2025. On October 28, 2025, ALJ Miles was assigned and issued a ruling setting a deadline of November 17, 2025, for Compliance Filing. The case was settled on November 20, 2025, the \$4,000 citation was reduced to \$2,000; On November 25, 2025, Mr. Diaz paid \$2,000; On November 26, 2025, the analyst advised ALJ Miles of the settlement and the parties will file a Joint Motion to Withdraw this appeal. On December 17, 2025, the Joint Motion to withdraw the appeal was filed and served. ALJ Miles stated she</p>

MONTHLY ACTIVITY REPORT – CPED

		will act on the motion. On 2/27/26, ALJ Miles sent a draft resolution to the analyst accepting settlement. Pending Commission Approval.
K.25-10-012 ALJ: Theresa Moore CPED: Steve Esguerra / Shirley Lei	White Diamond Limousine LLC (TCP 41682-A)	Citation T.2025-09-006 served September 11, 2025. Appeal Filed October 27, 2025. On November 6, 2025, ALJ Theresa Moore was assigned to the appeal. Appeal Hearing scheduled for December 17, 2025. On December 17, 2025, the analyst testified at the Appeal hearing. On 1/23/26, ALJ Moore instructed White Diamond Limousine LLC to file tax returns for the last two years within 10 days of the date of the ruling. On 2/17/26, analyst requested a copy of the appellants’ financial documents from ALJ Moore.
K.25-10.018 ALJ: Jaime Ormond CPED: Shantanro Taylor / Eric Hooks	Osama Rashed dba Mayar Limousine Service-Millbrae (TCP 21447-P)	Citation #T.2025-09-003 served on September 8, 2025. Appeal Filed November 4, 2025. On February 3, 2026, ALJ Ormond requested the carrier’s financials, and the settlement agreement must be submitted via email by COB on 2/20/26. The financials and settlement agreement were emailed to ALJ Ormond as directed on 2/20/26.
K.25-12.003 ALJ: Patrick Petersen CPED: Ronald Truss/ Lana Tran-Courney	EKMK, Inc. TCP 40635-B	Citation # T.2025-10-008 served on October 10, 2025. Appeal filed on December 02, 2025. On December 16, 2025, ALJ Patrick Petersen was assigned to the appeal. Settlement agreement mailed out USPS Certified Tracking # 95890710527014700121-01. January 29, 2026, legal filed a Joint Motion of EKMK Incorporation and The Consumer Protection and Enforcement Division for Commission Adoption of Settlement Agreement. Currently pending ALJ’s acceptance of the Settlement Agreement.

MONTHLY ACTIVITY REPORT – CPED

<p>K.26-02-006</p> <p>ALJ: P. Peterson</p> <p>CPED: Bezawit Dilgassa/ Lana Tran-Courney</p>	<p>ISS Action, Inc., Chula Vista, TCP 39348 Z,</p>	<p>Citation T.26-01-018 served January 21, 2026. Filed February 12, 2026. Compliance Filing filed on February 26, 2026. On February 27, 2026, the ALJ instructed CPED to amend appeal.</p>
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6. TEB Field and Airport Operations – Total Vehicles Observed⁴

Month	Transportation Charter-Party (TCP)	Transportation Network Companies (TNC)	Passenger Stage Corporations (PSC)	Autonomous Vehicle Passenger Service (AV)
January 2026	40	0	0	0
February 2026	204	294	2	11

Table 7. Joint Operations with Law Enforcement Agencies

Agency	Operation
SJC Airport Operations and California Highway Patrol (CHP)	San Jose International Airport TCP/TNC/PSC Passenger Carrier Joint Operation
San Francisco International Airport (SFO)	San Francisco International Airport TCP/TNC/PSC Passenger Carrier Joint Operation
Santa Clara Police Department and California Highway Patrol (CHP)	Levi Stadium (Superbowl) TCP/TNC Passenger Carrier Joint Operation
Los Angeles Police Department (LAPD)	Hollywood Entertainment District TCP/PSC Passenger Carrier Joint Operation

⁴ Effective January 2024, TEB will submit data based on the calendar year.

UTILITIES ENFORCEMENT BRANCH (UEB)

UEB protects California utility consumers from fraud and abuse by developing enforcement mechanisms and ensuring service providers comply with consumer protection laws and regulations. UEB investigates alleged violations by utilities, including communications (both wireline and wireless), energy (both electric and gas), and water companies. When sufficient evidence of violation is uncovered, UEB brings cases before the Commission to seek appropriate penalties and remedies for consumers.

Monthly Highlights

- **Easton Telecom Services, L.L.C CPCN Application Protest (A.25-10-0022):** On February 11, 2026, CPED protested Easton Telecom Services, L.L.C. (Easton Telecom) CPCN Application because the application contained false statements in violation of Rule 1.1. Specifically, Easton Telecom failed to disclose that it was named a debtor to the Chapter 11 Bankruptcy filed by its parent company, as required by Commission decisions and regulations. In addition, Easton Telecom failed to disclose in its application that it had several regulatory matters that resulted in settlements, suspensions, and revocations.
- **Havasu Water Company Investigation (I.25-08-007):** On February 13, 2026, ALJ LeQuang issued a Presiding Officer Decision (POD) resolving the OII and OSC. The POD found that Havasu violated Pub. Util. Code Section 2713(a) and General Order 103-A when it failed to provide all records of its inspection, repair, and replacement of all its fire hydrants in its service area in the last ten years to the CPUC’s Water Division. The POD also found that Havasu violated Rule 1.1 when it submitted incorrect information on its December 8, 2023, Advice Letter, misled Commission staff in its data request response, and failed to comply with D.24-03-035. The POD ordered the following:
 - CPED’s request to petition for a receivership in California Superior Court for the Havasu Water Company is granted because the company failed to comply with the laws and regulations governing the manner in which consumers are provided with safe and reliable water service.
 - Citation W.25-05-001 is affirmed and Havasu shall pay \$10,000 to the California General Fund.
 - Havasu shall pay \$23,000 in penalties (\$500 penalty for failing to comply with D.24-03-053, \$500 penalty for failing to pay the penalty for Citation No. W.22-09-001, \$2,000 for the initial penalty for Citation No. W.22-09-001, and \$20,000 penalty for failing to comply with October 11, 2024, data request).

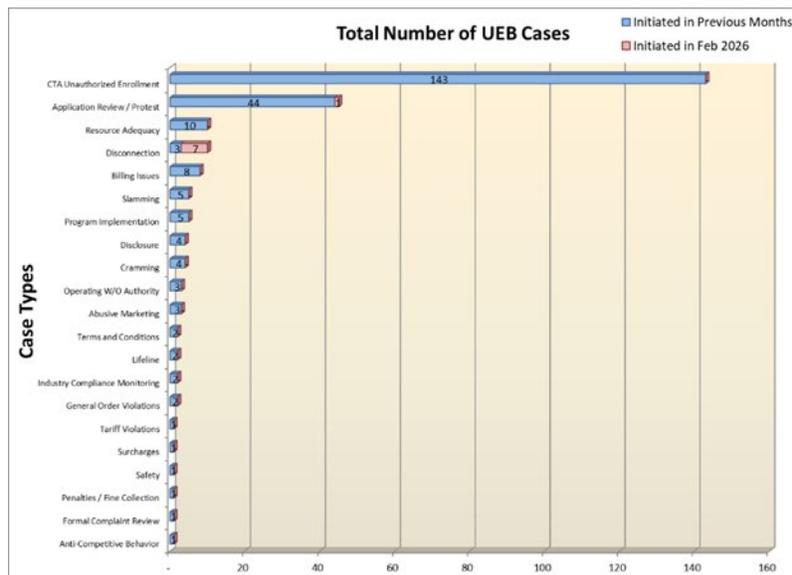
If no Appeal or Request for Review is filed within 30 days of the date of issuance of the POD, the decision will become the decision of the Commission.

- San Jose Clean Energy Resource Adequacy Citation Appeal (K.19-03-024):** On February 27, 2026, the Commission issued Resolution ALJ-488, upholding citation E-4195-0052 and affirming the penalty of \$6,791,155 in full for San Jose Clean Energy’s (SJCE) failure to meet its Year Ahead system and flexible Resource Adequacy requirements. The resolution found that SJCE’s citation appeal failed to meet its burden to establish that its deficiency could not have been cured because no system or flexible RA was available.

Key Activities

UEB is working on a total of 254 cases. Investigations center primarily on Core Transport Agent (CTA) Unauthorized Enrollment and Application Review/Protest. UEB’s cases come from a variety of sources, with Inter-Division referrals and UEB’s own scanning activities playing key roles.

Figure 5. UEB Total Number of Cases by Type as of February 28, 2026



Citations/Fines/Reparation

In February 2026, UEB issued 6 CTA citations, each in the amount of \$1,000 to Wave Energy, for failure to provide valid proof of enrollment verification.

Cumulative 2026 fines, reparations and penalties imposed from UEB’s cases are shown below.

Table 8. UEB Fines, Reparations, and Penalties

Date	Citations/Fines/Reparation
January 2026	\$47,992

MONTHLY ACTIVITY REPORT – CPED

February 2026	\$6,000
Cumulative 2026	\$53,992

- Resource Adequacy (RA) Citation Program:** UEB issues citations and levies fines to enforce Load Serving Entities’ (LSE) compliance with system, local, and flexible resource adequacy requirements pursuant to Resolution E-4195, as modified by Decisions 10-06-038, 11-06-022, 14-06-050, 19-06-026, 20-06-031, 21-06-029, 22-06-050, 23-04-010, 23-06-029 and 24-06-004.
- Disconnection Citation Program:** UEB issues citations to enforce compliance with the disconnections-related consumer protection rules in D.20-06-003. This citation program is applicable to Southern California Edison Company (SCE), Pacific Gas and Electric Company (PG&E), San Diego Gas & Electric Company (SDG&E), and Southern California Gas Company (SoCalGas), collectively referred to as California’s large investor-owned utilities (IOUs). There were no citation activities for the month of February 2026.
- Core Transport Agent (CTA):** UEB reviews CTA-related complaints received by the Commission to enforce compliance with the standards for verification of change in provider requirements in D. 18-02-002, and to identify acts constituting grounds for suspension or revocation of registration pursuant to Pub. Util. Code Section 983.5.

In February 2026, UEB reviewed 435 CTA-related complaints that Consumer Affairs Branch (CAB) received during the prior month (January 2026) and identified 111 needing investigations for potential unauthorized enrollment. Staff plans to issue data requests for proof of enrollment authorization. Therefore, CTA investigations in January are still ongoing.

In February 2026, UEB issued 6 CTA citations in the total amount of \$6,000 to Wave Energy (UEB-003-0632 to 0635, UEB-003-0637, and UEB-003-0638) for its failure to provide valid proof of enrollment authorization.

Table 10. UEB CTA-Related Complaints

Month Reviewed	CTA-Related Complaints		Data Requests Issued	Proof of Authorization Obtained	Citations Issued	Cease and Desist Letters Issued
	Total Reviewed	Unauthorized Enrollment				
February	435	111	0	0	6	0

Compliance with Ordering Paragraphs

There were no new Ordering Paragraphs added to UEB’s COPs Tracker for the month of February 2026. UEB was responsible for 41 separate Ordering Paragraphs. As of February 2026, 41 of the Ordering Paragraphs (representing 100%) have been complied with, thus none are out of compliance.

Ordering Paragraphs related to UEB’s work are attributable to the imposition of fines, adoption of settlements, ordering of consumer refunds or reparation and other remedies and corrective actions, including reporting requirements, resulting from UEB’s investigations of violations of law and wrongdoing against consumers.

The ordering paragraphs assigned to UEB’s COPs Tracker do not include tracking for compliance with payment of citations, penalties, surcharges, or the like, which are assigned to Fiscal Office under the Fiscal Payment Tracker (FPT) system. However, UEB staff tracks such payments separately in our case management system and informs fiscal of any identified issues.

UEB-Related Proceedings

Table 10. UEB-Related Proceedings

Proceeding	Description	ALJ	Commissioner
R.18-07-005	Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs.	Kelly	Houck
K.19-03-024	Appeal of San Jose Clean Energy to Citation E-4195- 0052 issued on February 27, 2019 by the Consumer Protection and Enforcement Division.	Kelly	N/A
I.22-10-007	Application for Rehearing of D.25-03-011. Order Instituting Investigation into the Operations and Practices of TC Telephone and Order to Show Cause to Determine Whether Respondents Violated the Laws, Rules, and Regulations Governing the California Universal LifeLine Program	Mason	Baker
H.24-02-005	Application for Rehearing of ALJ-481 in H.24-02-005. In the Matter of FETP Unlawful Participation in The CTF and Violation of CTF Program Rules	Kelly	N/A
K.24-05-026	Appeal of San Diego Community Power to citation E-4195-0173 issued on April 30, 2024 by Consumer Protection & Enforcement Division	Afary	N/A
I.25-08-007	Order Instituting Investigation into the Operations, Maintenance, and Practices of Havasu Water Company (WID-352) for Failure to Comply With the Laws, Rules, and Regulations of this State Governing the Manner in which California Consumers are Provided with Safe and Reliable Water	LeQuang	Baker

	Service and Order to Show Cause Why the Commission Should Not Petition the Superior Court for the Appointment of a Receiver.		
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Outreach/Training/Other Activities

SNAP Summary: There was no February SNAP call. Staff contacted the NARUC liaison about a March call and will attend if one is scheduled.