



California Public  
Utilities Commission

# Monthly Activity Report

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CONSUMER PROTECTION AND  
ENFORCEMENT DIVISION

March 2026

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# TRANSPORTATION LICENSING AND ANALYSIS BRANCH (TLAB)

TLAB’s Licensing Section analyzes applications from carriers, issues permits and certificates to carriers that meet state requirements, writes proposed decisions to approve or deny carriers’ CPCN applications, manages changes to carrier operations, communicates with carriers, and tracks carrier compliance with permit requirements. TLAB’s Analysis Section functions as the Commission’s subject matter expert on policy matters, providing technical and advisory support to commissioners, administrative law judges, and all levels of agency management on transportation matters.

## Processing Carrier Applications

TLAB’s Transportation Licensing Section processes and manages applications for 9,500 carriers throughout California. Items processed in March 2026 include applications, vehicle and driver updates, vehicle safety inspection results, and other requests. This work is accomplished through the CPUC Transportation Carrier Portal (TCPortal), an online system that allows carriers to submit applications and other requests electronically and make payments online. The TCPortal tracks certain licensing activities as shown in the following tables and figures.

Figure 1. Total Permits & Certificates

**Total Permits and Certificates.** Figure 1 shows the total number of operating authorities (active and suspended) by month. Each carrier may have more than one operating authority.

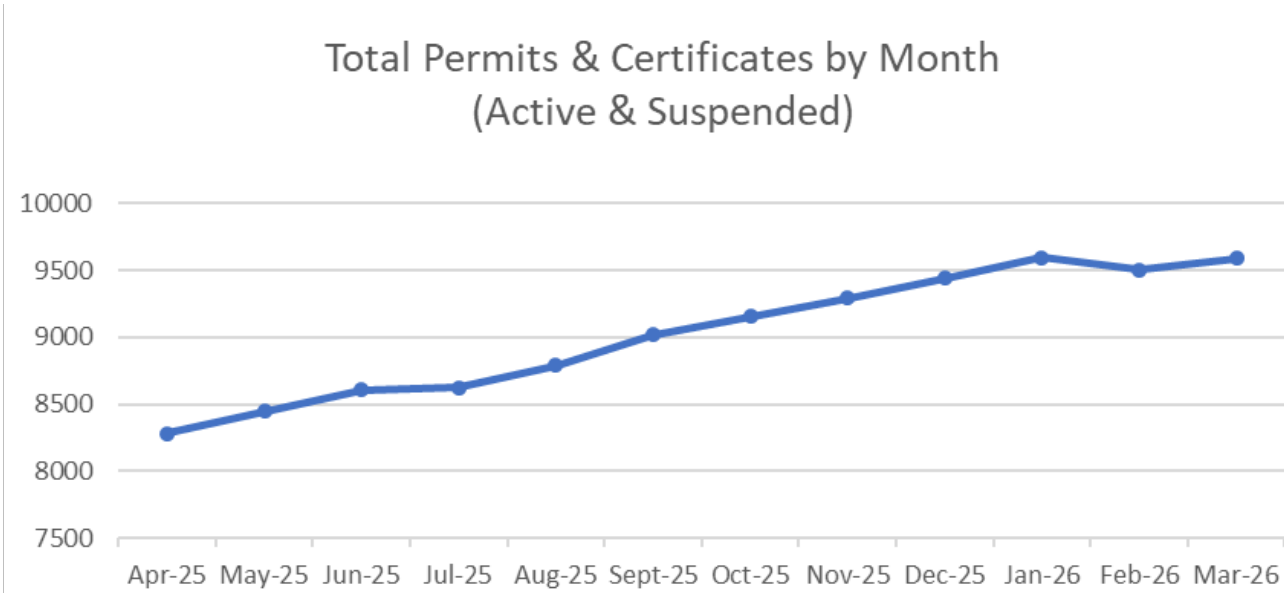


Table 1. Permits and Certificates by Category

**Permits and Certificates by Category.** The Commission grants permits and certificates for five categories of transportation carriers. Table 1 shows total numbers for those categories in the current month.

Carrier Type	Current Total
Transportation Charter Party	9,477
Passenger Stage Corporation	90
Vessel Common Carrier	15
Transportation Network Company	16
Autonomous Vehicle	5

Figure 2. Monthly Completions of Permit Categories

**Monthly Completions of Permit Categories.** In addition to new applications for operating authorities, TLAB processes refile applications, transfer applications, and renewal applications. Figure 2 shows the application numbers of each category completed by month.

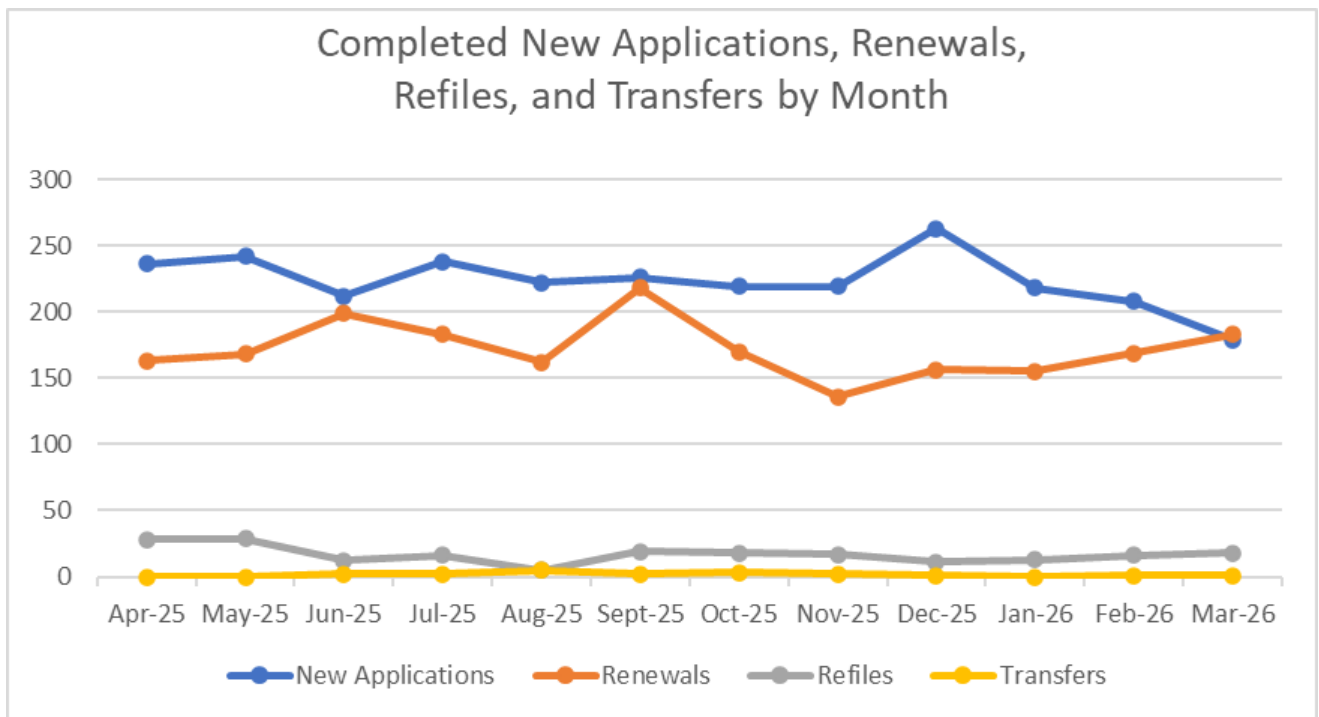


Figure 3. Suspensions and Revocations by Month

**Suspensions and Revocations.** Carriers can be suspended or revoked for various reasons such as failing to maintain active insurance or to file annual or quarterly PUCTRA statements. Carriers may also voluntarily suspend operations. Figure 3 shows both types of suspensions and revocations by month.

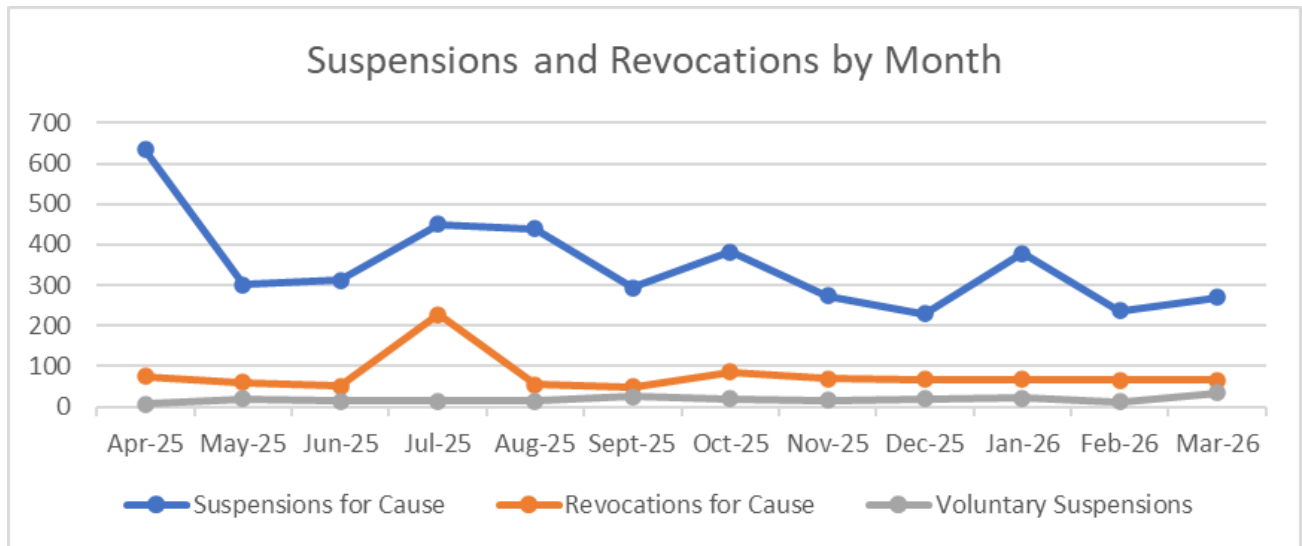
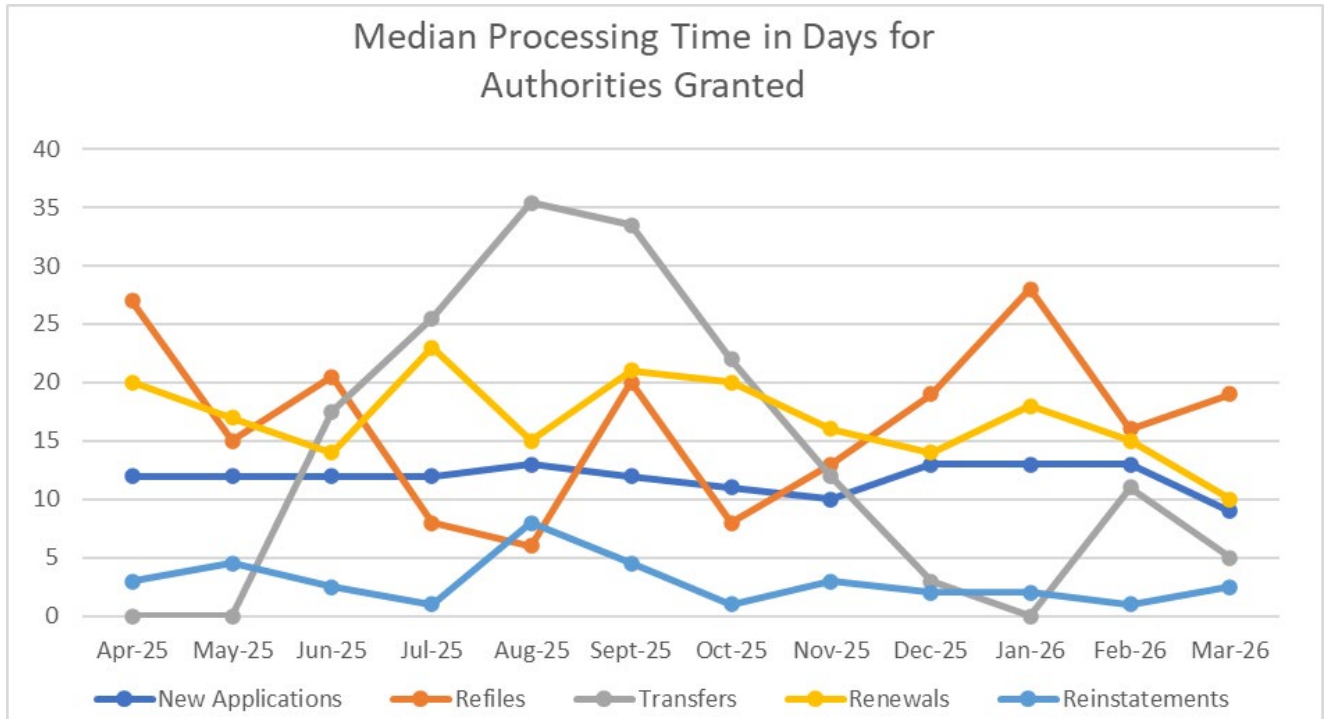


Figure 4. Median Processing Times

**Median Processing Times.** The total time to process an application, from initial receipt to issuance or denial of a permit or certificate, depends on internal processing time and on the time for external entities to provide necessary information. Upon receipt of applications, CPUC staff review them for completeness and issue deficiency notices to carriers for any outstanding items.

Examples of these items include evidence of insurance coverage filed by the carrier’s insurance provider; evidence of compliance with drug and alcohol testing requirements; and inspection by the California Highway Patrol for modified limousines and vehicles with a seating capacity of 11 or more. Figure 4 shows the median processing time for the major categories of permits and certificates processed by TLAB.



## Docket Activity

**Current Policy and Program Proceedings.** The Transportation Analysis Section supports three current proceedings. R.12-12-011 develops regulations relating to transportation network companies and autonomous vehicles; its successor proceeding, R.25-08-013 addresses policies, processes and rules regarding autonomous vehicle passenger transportation service. R.19-02-012 implementing Senate Bill 1376, incentivizing transportation network companies to provide on-demand service for persons with disabilities, including wheelchair users who need a wheelchair accessible vehicle was closed on January 15, 2026. R.21-11-014 implements the California Clean Miles Standard and Incentive Program, enacted through Senate Bill 1014, requiring the California Air Resources Board and the Commission to jointly work to lower greenhouse gas emissions from transportation network companies.

- **R.12-12-011 / TNC Rulemaking / Mason & Chiv / Baker**
  - Docket activity can be found [here](#)
- **R.21-11-014 / Clean Miles Standard / Goldberg / Reynolds**
  - Docket activity can be found [here](#)
- **R.25-08-013 / Autonomous Vehicle Passenger Transportation Service / Mason / Baker**
  - Docket activity can be found [here](#)

**Carrier Application Proceedings.** The Transportation Licensing Section assists the Commission in the regulation of Passenger Stage Corporations and Vessel Common Carriers. Passenger Stage Corporations (PSCs) are carriers that transport passengers between points on an individual fare basis. Examples are fixed-route bus services and “share-the-ride” airport shuttle services. Vessel Common Carriers (VCCs) are carriers that transport persons or property between points in the state. Examples are commute ferry services in the San Francisco Bay and services between California mainland points and Catalina Island. PSCs and VCCs are common carriers and must file requests with the Commission through a formal process. Both carrier types require a “certificate of public convenience and necessity” (CPCN) from the Commission for the authority to operate in California.

- [A.22-10-013](#) / Application of PACIFIC MARITIME GROUP, Inc., a California corporation, doing business as PACIFIC TUGBOATS (VCC-88), For Authorization To Increase Rates on its Vessel Common Carrier Service Operated Out of Los Angeles, Long Beach and Redondo Beach Harbors and Connecting to Avalon, Two Harbors and the Isthmus on Santa Catalina Island and all the Camps and Beaches That Surround Santa Catalina Island / **03/03/2026 Decision issued**
- [A.25-10-013](#) / Application of Macca Rentals LLC. for authority to operate as a schedule Passenger Stage Corporation between San Ysidro and Sacramento, California and named intermediate points, and to establish a zone of Rate Freedom / **03/09/2026 Executive Director’s Order issued**
- [A.26-03-027](#) / Application of The Landline Company, for authority to operate as a scheduled passenger stage corporation between points to Charles M. Schulz-Sonoma County Airport and San Francisco International Airport and to establish a Zone of Rate Freedom (ZORF) fare structure / **03/20/2026 Application filed**
- [A.25-09-003](#) / Application of CATALINA CHANNEL EXPRESS, INC. (VCC-52), a California Corporation, to increase the baseline rates for its vessel common carrier service and to retain its existing Zone of Rate Freedom/ **03/23/2026 Decision issued**
- [A.25-12-001](#) / Application of Avalon Freight Services LLC (VCC-91) For Authorization to Modify Rates for Its Scheduled Vessel Common Carrier Freight Service Between the Port of Los Angeles, California on the one hand, and Avalon on Santa Catalina Island on the other hand / **03/25/2026 Decision issued granting motion for Interim Rate Order**

## Joint Agency Collaboration/Outreach/Training

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**Joint Agency Collaboration.** Information sharing and collaboration with other transportation agencies is a critical part of TLAB’s work.

- Bi-monthly TLAB Staff and CARB Staff coordination meeting on the Clean Miles Standard
- Bi-monthly Staff Work Group meeting between TLAB and Department of Motor Vehicles Autonomous Vehicles Branch

**Outreach and Education.** TLAB provides outreach and education to potential and current carriers through presentations on application fundamentals at venues such as SFO and LAX, and attendance at functions sponsored by transportation-related organizations such as the Greater California Livery Association and the California Bus Association.

**Training.** TLAB managers and staff regularly attend all trainings required by the Commission, as well as trainings for developing work skills and industry-specific trainings. For example:

- New Employee Training
- Supervisory Development Training
- Cybersecurity Training
- Harassment Prevention and Diversity and Bias Awareness Training
- Leadership Training

# TRANSPORTATION ENFORCEMENT BRANCH (TEB)

The Transportation Enforcement Branch (TEB) regulates for-hire Charter-Party Carriers of Passengers (TCP) (e.g., limousines, airport shuttles, autonomous vehicles while in passenger service, chartered and scheduled bus operators, Transportation Network Companies (TNC) and vessels in California to safeguard the public by ensuring compliance with Commission General Orders (GO), Public Utilities (PU) Codes, and other applicable laws and regulations. TEB conducts our core safety assurance through compliance inspections, investigations, and enforcement activities. TEB also promotes safety by conducting outreach activities for passenger carriers, training for law enforcement on applicable General Order regulations, and reviews all public complaints that it receives.

Consistent with the Commission’s Strategic Directives<sup>1</sup> and Enforcement Policy,<sup>2</sup> TEB developed and utilizes a Safety Management System that is implemented through the following pillars: Transportation Safety Assurance, Transportation Risk Management, and Transportation Safety Promotion.

## Transportation Safety Management System

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TEB reports the following progress for March 2026 for the following program elements.

**Transportation Safety Assurance** – TEB’s program is designed to check that the Commission’s regulated transportation carriers comply with the Public Utilities Code, Commission decisions, and General Orders to ensure the safety of the public. TEB performs regular Safety Assurance functions through investigations, field operations, and related enforcement activities.

TEB Field Activities:

- San Ysidro-Field Operation-03/02/2026
- Napa-Field Operation-03/14/2026

Transportation Safety Complaint Referrals:

- For the month of March 2026, TEB received a total of 46 complaints from CAB and other sources:

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<sup>1</sup> [CPUCs Strategic Directives \(ca.gov\)](#)

<sup>2</sup> [CPUC Adopts Enforcement Policy to Promote Maximum Compliance, Transparency, and Public Safety](#)

Table 2. Transportation Safety Complaint Referrals

Complaints Referred By:	Received
Consumer Affairs Branch (CAB)	8
CPUC Executive Office	3
John Wayne Airport	1
Los Angeles Department of Transportation (LADOT)	1
Los Angeles World Airport Police Department (LAWA)	18
Safety Enforcement Division (SED)	3
San Francisco Ground Transportation Unit (SFO GTU)	5
TCP Carrier	2
Transportation Licensing and Analysis Branch (TLAB)	5

**TEB Operational Analysis** – Continually identifying, assessing, and reducing operational risks through mitigation measures faced or posed by the entities the CPUC regulates. Continued monitoring of information, including but not limited to data obtained from field enforcement operations for emerging trends and any associated risks above the risk tolerance level.

**Transportation Safety Promotion** – Supporting efforts to assure that the public and regulated transportation entities can make informed choices and know how to respond to unsafe situations. For TEB, this includes Training and Education, Outreach Efforts with Industry and Law Enforcement, and Commission Engagement.

- Greater California Livery Association (GCLA), Meeting-Los Angeles– 3/10/2026
- California Ground Transportation Regulatory Group (CGTRG), Meeting-Los Angeles– 3/18/2026

Table 3. TEB Enforcement Activities<sup>3</sup>

2025 Enforcement Activity	Jan 2026	Feb 2026	Mar 2026	April 2026	May 2026	June 2026	July 2026	Aug 2026	Sept 2026	Oct 2026	Nov 2026	Dec 2026	Total
Beginning Investigations Balance	118	98	108										N/A
(+) New Investigations	5	43	23										71
(-) Closed Investigations	25	33	41										99
Ending Investigations Balance	98	108	90										N/A
Investigations Open Longer than 6 Months	1	2	5										N/A
% Of investigations Open Longer than 6 Months	1%	2%	5%										N/A
Cease and Desist Notices	5	12	8										25
Airport Authority Warning Letters (G.O. 3.02)	0	3	1										4
Warning Letters	8	8	8										24
Citations	4	10	13										27
Vehicle Impounds	0	8	3										11

<sup>3</sup> Effective January 2024, TEB will submit data based on the calendar year.

Table 4. TEB Fines Assessed from Investigations

Date	Citations/Fines
January 2026	\$43,500.00
February 2026	\$18,000.00
March 2026	\$80,200.00
Cumulative 2026	\$141,700.00

Table 5. Citation Appeal Proceedings

Docket No./ ALJ / Enforcement Analyst / Supervisor	Entity	Status
<p>K.24-05-024 K.24-05-027 ALJ Kelly CPED: Alex Nera / Lana Tran-Courney</p> <p>[CONSOLIDATION ALERT: Per ALJ Kelly's 7/15/2024 E-Mail Ruling, K.24-05-024 and K.24-05-027 were consolidated.]</p>	<p>Tutor Time Learning Center, LLC (TCP 41692)</p>	<p>Citation T. 24-04-004 for \$15,000 served on April 29, 2024. Appeal filed on May 30, 2024. ALJ Gerald F. Kelly assigned on June 4, 2024. Hearing was held on November 5 and 6, 2024. Email ruling received April 17, 2025. CPED filed opening briefs on May 19, 2025, and Reply Briefs on June 13, 2025. On June 23, 2025, Tutor Time requested permission to submit a Sur-Reply Brief. This request has been granted. Brief filed by Tutor Time on August 1, 2025.</p> <p>Citation T.22-11-003 for \$16,000 served on November 22, 2022. Appeal filed on May 30, 2024. ALJ Gerald F. Kelly assigned on July 2, 2024. Tutor Time Learning Center, LLC's motion to dismiss, was denied on November 4, 2024. Hearings were held on November 5 and 6, 2024. Email ruling received April 17, 2025. CPED filed opening briefs on May 19, 2025, and Reply Briefs on June 13, 2025. On June 23, 2025, Tutor Time requested permission to submit a Sur-Reply Brief. This request has been granted. Brief filed by Tutor Time on August 1, 2025.</p> <p>On January 12, 2026, Draft Resolution ALJ-489 was issued by the ALJ which denies Tutor Time Learning Center, LLC's appeals and affirmed two CPED citations. The draft resolution instructs Tutor Time</p>

MONTHLY ACTIVITY REPORT – CPED

		must pay \$31,000 in fines, immediately stop all passenger transportation operations, and apply for a valid charter-party carrier permit with required insurance, safety certification, and qualified driver documentation. Failure to comply may result in referral to the Riverside County District Attorney and potential permanent disqualification from future CPUC proceedings. The Commission granted CPED’s motions for confidential treatment of sensitive personal and vehicle information, which will remain confidential indefinitely. The resolution is pending Commission approval.
K.24-07-007 ALJ Petersen CPED: Mingfeng Li / Shirley Lei	Mexicoach, Inc. Active (TCP 36804) (PSG 5956)	Citation T.24-05-007 for \$20,000 served on May 23, 2024. Mexicoach filed an appeal on July 12, 2024. ALJ Patrick Petersen was assigned July 23, 2024. On March 2, 2026, ALJ Petersen approved Adoption of Settlement Agreement reducing the fine from \$20,000 to \$7,500, to be paid in five monthly installments of \$1500.
K.25-07-007 ALJ: Margery Melvin CPED: Kim Quach-Castro Hang / Eric Hooks	Silvio Sales Botelho (TCP 40613-B)	Citation T.2025-06-005 was served June 24, 2025. Compliance Filing filed July 31, 2025. Hearing scheduled for October 2, 2025, at 11:00 AM. The carrier provided documents on October 13, 2025. CPED has no additional documents to submit. Awaiting the ALJ’s ruling on the Appeal.
K.25-10-009 ALJ: Patricia Miles CPED: Steve Esguerra / Shirley Lei	Armando Jimenez Diaz DBA Vineyard Limousine and Wine Tours (TCP 28177-B)	Citation T.2025-08-003 served August 8, 2025. Appeal Filed October 21, 2025. On October 28, 2025, ALJ Miles was assigned and issued a ruling setting a deadline of November 17, 2025, for Compliance Filing. The case was settled on November 20, 2025, the \$4,000 citation was reduced to \$2,000; On November 25, 2025, Mr. Diaz paid \$2,000; On November 26, 2025, the analyst advised ALJ Miles of the settlement and the parties will file a Joint Motion to Withdraw this appeal. On December 17, 2025, the Joint Motion to withdraw the appeal was filed and served. ALJ Miles stated she will act on the motion. On 2/27/26, ALJ Miles sent a draft resolution to the analyst accepting settlement. Pending Commission Approval. On 3/4/26, the analyst returned the draft resolution accepting settlement to ALJ Miles. Awaiting ALJ’s ruling.

MONTHLY ACTIVITY REPORT – CPED

<p>K.25-10-012 ALJ: Theresa Moore CPED: Steve Esguerra / Shirley Lei</p>	<p>White Diamond Limousine LLC (TCP 41682-A)</p>	<p>Citation T.2025-09-006 served September 11, 2025. Appeal Filed October 27, 2025. On November 6, 2025, ALJ Theresa Moore was assigned to the appeal. Appeal Hearing scheduled for December 17, 2025. On December 17, 2025, the analyst testified at the Appeal hearing. On 1/23/26, ALJ Moore instructed White Diamond Limousine LLC to file tax returns for the last two years within 10 days of the date of the ruling. On 2/17/26, analyst requested a copy of the appellants’ financial documents from ALJ Moore. On 3/26/26, Shirley Lei, PPS reviewed the appellants’ financial documents at ALJ Moore’s office.</p>
<p>K.25-10.018 ALJ: Jaime Ormond CPED: Shantanro Taylor / Eric Hooks</p>	<p>Osama Rashed dba Mayar Limousine Service-Millbrae (TCP 21447-P)</p>	<p>Citation #T.2025-09-003 served on September 8, 2025. Appeal Filed November 4, 2025. On February 3, 2026, ALJ Ormond requested the carrier’s financials, and the settlement agreement must be submitted via email by COB on 2/20/26. The financials and settlement agreement were emailed to ALJ Ormond as directed on 2/20/26. Awaiting ALJ’s ruling.</p>
<p>K.25-12.003 ALJ: Patrick Petersen CPED: Ronald Truss/ Lana Tran-Courney</p>	<p>EKMK, Inc. TCP 40635-B</p>	<p>Citation # T.2025-10-008 served on October 10, 2025. Appeal filed on December 02, 2025. On December 16, 2025, ALJ Patrick Petersen was assigned to the appeal. Settlement agreement mailed out USPS Certified Tracking # 95890710527014700121-01. On January 29, 2026, legal filed a Joint Motion of EKMK Incorporation and the Consumer Protection and Enforcement Division for Commission Adoption of Settlement Agreement. Awaiting ALJ’s acceptance of the Settlement Agreement.</p>

MONTHLY ACTIVITY REPORT – CPED

<p>K.26-02-006</p> <p>ALJ: P. Peterson</p> <p>CPED: Bezawit Dilgassa/ Lana Tran-Courney</p>	<p>ISS Action, Inc., Chula Vista, TCP 39348 Z</p>	<p>Citation T.26-01-018 served January 21, 2026. Appeal Filed February 12, 2026. Compliance Filing filed on February 26, 2026. On February 27, 2026, the ALJ instructed CPED to amend appeal. On March 19, 2026, CPED filed an amended Motion, and it was granted on March 24, 2026.</p>
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Table 6. TEB Field and Airport Operations – Total Vehicles Observed<sup>4</sup>

Month	Transportation Charter-Party (TCP)	Transportation Network Companies (TNC)	Passenger Stage Corporations (PSC)	Autonomous Vehicle Passenger Service (AV)
January 2026	40	0	0	0
February 2026	204	294	2	11
March 2026	29	0	0	0

Table 7. Joint Operations with Law Enforcement Agencies

Agency	Operation
San Diego Police Department	San Ysidro-Wildcatting TCP/TNC/PSC Passenger Carrier Joint Operation
Napa DA and St. Helena Police Department	Napa TCP/TNC/PSC Passenger Carrier Joint Operation

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<sup>4</sup> Effective January 2024, TEB will submit data based on the calendar year.

# UTILITIES ENFORCEMENT BRANCH (UEB)

UEB protects California utility consumers from fraud and abuse by developing enforcement mechanisms and ensuring service providers comply with consumer protection laws and regulations. UEB investigates alleged violations by utilities, including communications (both wireline and wireless), energy (both electric and gas), and water companies. When sufficient evidence of violation is uncovered, UEB brings cases before the Commission to seek appropriate penalties and remedies for consumers.

## Monthly Highlights

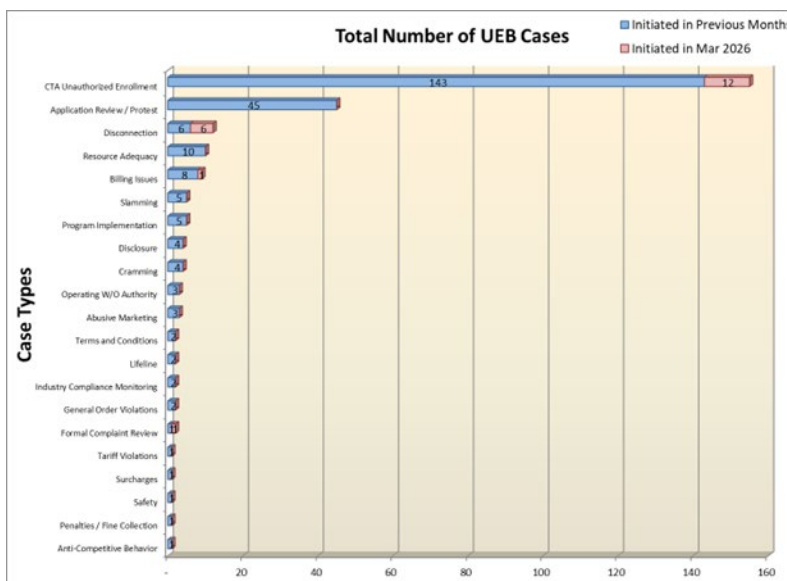
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- **Havasu Water Company Investigation (I.25-08-007):** On March 11, 2026, CPED filed an appeal to the Presiding Officer Decision (POD) issued on February 13, 2026. CPED generally supports the POD, but raised several technical and factual errors in its appeal. Therefore, CPED requests that the Commission modify the POD to correct the errors identified in the appeal. On March 16, 2026, Havasu filed a Notice of Appeal of the POD on the same due process and jurisdictional arguments it made throughout the proceeding.
- **Foothill Education and Technology Partnerships (H.24-02-005):** On March 20, 2026, the Commission issued an order in D.26-03-045 disposing the application for rehearing of Resolution ALJ-481 filed by Creighton Grenoble. The Commission determined that good cause has not been demonstrated by Mr. Grenoble to grant rehearing of the Resolution. FETP initially filed a request for hearing of CPED’s Administrative Enforcement Order (#CPUC-12-AEO), but after failing to attend the hearing, Resolution ALJ-481 was issued to dismissed FETP’s hearing request.
- **Astound Broadband (DVS-00002):** On March 20, 2026, Astound Broadband remitted owed annual fee payment to the Commission in the amount of \$11,772. CPED assisted Communications Division in investigating and directing Astound Broadband to remit owed user fee to the Commission as required pursuant to Resolution T-17877.
- **San Jose Clean Energy Resource Adequacy Citation Appeal (K.19-03-024):** On March 30, 2026, SJCE filed an application for rehearing of Resolution ALJ-488, arguing the Commission failed to apply the five penalty factors raised in D.98-12-075 to reduce or eliminate the fine.

## Key Activities

UEB is working on a total of 270 cases. Investigations center primarily on Core Transport Agent (CTA) Unauthorized Enrollment and Application Review/Protest. UEB’s cases come from a variety of sources, with Inter-Division referrals and UEB’s own scanning activities playing key roles.

Figure 5. UEB Total Number of Cases by Type as of March 31, 2026



## Citations/Fines/Reparation

On March 20, 2026, as a result of UEB’s investigation and enforcement action, Astound Broadband remitted owed user fee to the Commission in the amount of \$11,772.

In March 2026, UEB issued 3 CTA citations to Wave Energy in the amount of \$3,000 and 1 citation to Big Tree Energy, in the amount of \$1,000. Both citations were issued for failure to provide valid proof of enrollment verification.

Cumulative 2026 fines, reparations and penalties imposed from UEB’s cases are shown below.

Date	Citations/Fines/Reparation
January to February 2026	\$53,992
March 2026	\$15,772
Cumulative 2026	\$69,764

- **Resource Adequacy (RA) Citation Program:** UEB issues citations and levies fines to enforce Load Serving Entities' (LSE) compliance with system, local, and flexible resource adequacy requirements pursuant to Resolution E-4195, as modified by Decisions 10-06-038, 11-06-022, 14-06-050, 19-06-026, 20-06-031, 21-06-029, 22-06-050, 23-04-010, 23-06-029 and 24-06-004.
- **Disconnection Citation Program:** UEB issues citations to enforce compliance with the disconnections-related consumer protection rules in D.20-06-003. This citation program is applicable to Southern California Edison Company (SCE), Pacific Gas and Electric Company (PG&E), San Diego Gas & Electric Company (SDG&E), and Southern California Gas Company (SoCalGas), collectively referred to as California's large investor-owned utilities (IOUs). There were no citation activities for the month of February 2026.
- **Core Transport Agent (CTA):** UEB reviews CTA-related complaints received by the Commission to enforce compliance with the standards for verification of change in provider requirements in D. 18-02-002, and to identify acts constituting grounds for suspension or revocation of registration pursuant to Pub. Util. Code Section 983.5.

In March 2026, UEB reviewed 387 CTA-related complaints that Consumer Affairs Branch (CAB) received during the prior month (February 2026) and identified 123 needing investigations for potential unauthorized enrollment. Staff issued 12 data requests for proof of enrollment authorization. UEB received proof of enrollment authorization for 109 customers. Therefore, CTA investigations from February are still ongoing.

On March 16, and 17, 2026, UEB separately issued Wave Energy, LLC Citation No. UEB-003-0641 for \$1,000 and 0642-0643 in the amount of \$2,000. On March 20, 2026, UEB issued Big Tree Energy CA Citation No. UEB-003-0640 in the amount of \$1,000. Both citations were issued for failure to provide valid proof of enrollment authorization.

On March 12, 2026, UEB issued 1 Cease and Desist Letter to Big Tree Energy CA for providing and using a customer's Pacific Gas and Electric Company (PG&E) account information that was initially obtained by another CTA as its proof of customer enrollment authorization.

On March 19, 2026, UEB issued 1 Warning Letter to United Energy Trading, Inc. notifying them that it is required to provide valid proof of enrollment authorization per D.18-02-002 and Resolution UEB-003 for all customers, no matter when the customer was enrolled. UET did not retain an active customer's proof of authorization from their enrollment back in 2016. In addition, UEB recommended UET revise its record retention policy to retain proof of enrollment authorization for customers as long as they remain with UET, including customers who remained on a month-to-month basis after their initial term ended.

Table 10. UEB CTA-Related Complaints

Month Reviewed	CTA-Related Complaints		Data Requests Issued	Proof of Authorization Obtained	Citations Issued	Cease and Desist Letters Issued
	Total Reviewed	Unauthorized Enrollment				
March	387	123	0	0	3	1

## Compliance with Ordering Paragraphs

There were no new Ordering Paragraphs added to UEB’s COPs Tracker for the month of March 2026. UEB was responsible for 41 separate Ordering Paragraphs. As of March 2026, 41 of the Ordering Paragraphs (representing 100%) have been complied with, thus none are out of compliance.

Ordering Paragraphs related to UEB’s work are attributable to the imposition of fines, adoption of settlements, ordering of consumer refunds or reparation and other remedies and corrective actions, including reporting requirements, resulting from UEB’s investigations of violations of law and wrongdoing against consumers.

The ordering paragraphs assigned to UEB’s COPs Tracker do not include tracking for compliance with payment of citations, penalties, surcharges, or the like, which are assigned to Fiscal Office under the Fiscal Payment Tracker (FPT) system. However, UEB staff tracks such payments separately in our case management system and informs fiscal of any identified issues.

## UEB-Related Proceedings

Table 11. UEB-Related Proceedings

Proceeding	Description	ALJ	Commissioner
R.18-07-005	Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs.	Kelly	Houck
K.19-03-024	Appeal of San Jose Clean Energy to Citation E-4195- 0052 issued on February 27, 2019 by the Consumer Protection and Enforcement Division.	Kelly	N/A
I.22-10-007	Application for Rehearing of D.25-03-011. Order Instituting Investigation into the Operations and Practices of TC Telephone and Order to Show Cause to Determine Whether Respondents Violated the Laws, Rules, and Regulations Governing the California Universal LifeLine Program	Mason	Baker

MONTHLY ACTIVITY REPORT – CPED

H.24-02-005	Application for Rehearing of ALJ-481 in H.24-02-005. In the Matter of FETP Unlawful Participation in The CTF and Violation of CTF Program Rules	Kelly	N/A
K.24-05-026	Appeal of San Diego Community Power to citation E-4195-0173 issued on April 30, 2024 by Consumer Protection & Enforcement Division	Afary	N/A
I.25-08-007	Order Instituting Investigation into the Operations, Maintenance, and Practices of Havasu Water Company (WTD-352) for Failure to Comply With the Laws, Rules, and Regulations of this State Governing the Manner in which California Consumers are Provided with Safe and Reliable Water Service and Order to Show Cause Why the Commission Should Not Petition the Superior Court for the Appointment of a Receiver.	LeQuang	Baker
A.25-10-022	Registration of Easton Telecom Services for a Certificate of Public Convenience and Necessity to Provide Non-Facilities Based Digital Voice Fixed Interconnected VoIP Services Pursuant to Public Utilities Code Section 1013.	Goldberg	Houck

## Outreach/Training/Other Activities

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**SNAP Summary:** There was no March SNAP call. Staff contacted the National Association of Regulatory Utility Commission (NARUC) liaison about an April call, and will attend if one is scheduled.