



California Public
Utilities Commission

Monthly Activity Report

CONSUMER PROTECTION AND
ENFORCEMENT DIVISION

September 2026

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TRANSPORTATION LICENSING AND ANALYSIS BRANCH (TLAB)

TLAB's Licensing Section analyzes applications from carriers, issues permits and certificates to carriers that meet state requirements, writes proposed decisions to approve or deny carriers' CPCN applications, manages changes to carrier operations, communicates with carriers, and tracks carrier compliance with permit requirements. TLAB's Analysis Section functions as the Commission's subject matter expert on policy matters, providing technical and advisory support to commissioners, administrative law judges, and all levels of agency management on transportation matters.

Processing Carrier Applications

TLAB's Transportation Licensing Section processes and manages applications for more than 10,000 carriers throughout California. Items processed in September 2026 include applications, vehicle and driver updates, vehicle safety inspection results, and other requests. This work is accomplished through the CPUC Transportation Carrier Portal (TCPortal), an online system that allows carriers to submit applications and other requests electronically and make payments online. The TCPortal tracks certain licensing activities as shown in the following tables and figures.

Figure 1. Total Permits & Certificates

Total Permits and Certificates. Figure 1 shows the total number of operating authorities (active and suspended) by month. Each carrier may have more than one operating authority.

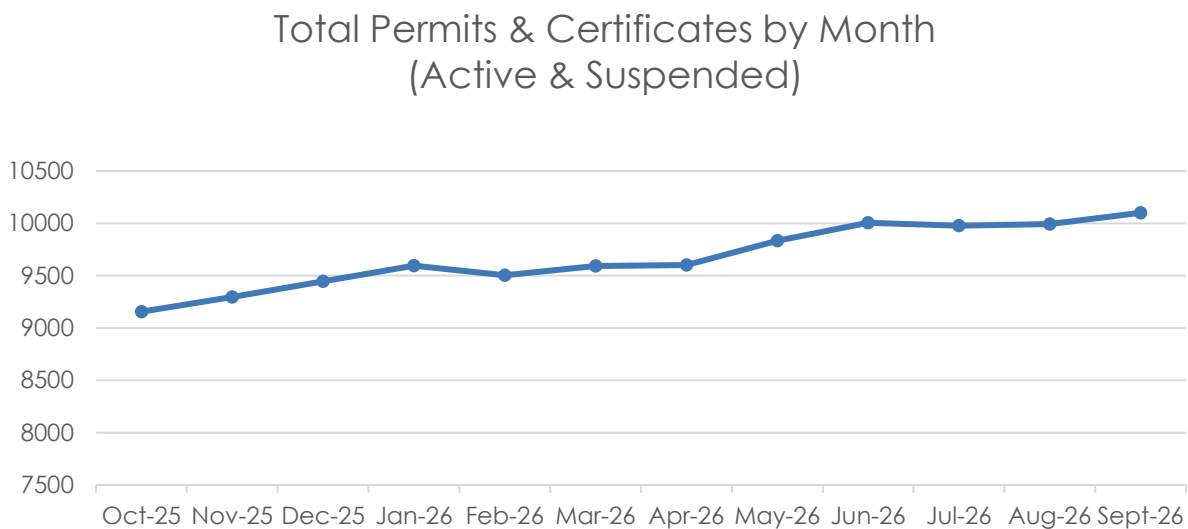


Table 1. Permits and Certificates by Category

Permits and Certificates by Category. The Commission grants permits and certificates for five categories of transportation carriers. Table 1 shows total numbers for those categories in the current month.

Carrier Type	Current Total
Transportation Charter Party	9,984
Passenger Stage Corporation	82
Vessel Common Carrier	15
Transportation Network Company	15
Autonomous Vehicle	5

Figure 2. Monthly Completions of Permit Categories

Monthly Completions of Permit Categories. In addition to new applications for operating authorities, TLAB processes refile applications, transfer applications, and renewal applications. Figure 2 shows the application numbers of each category completed by month.

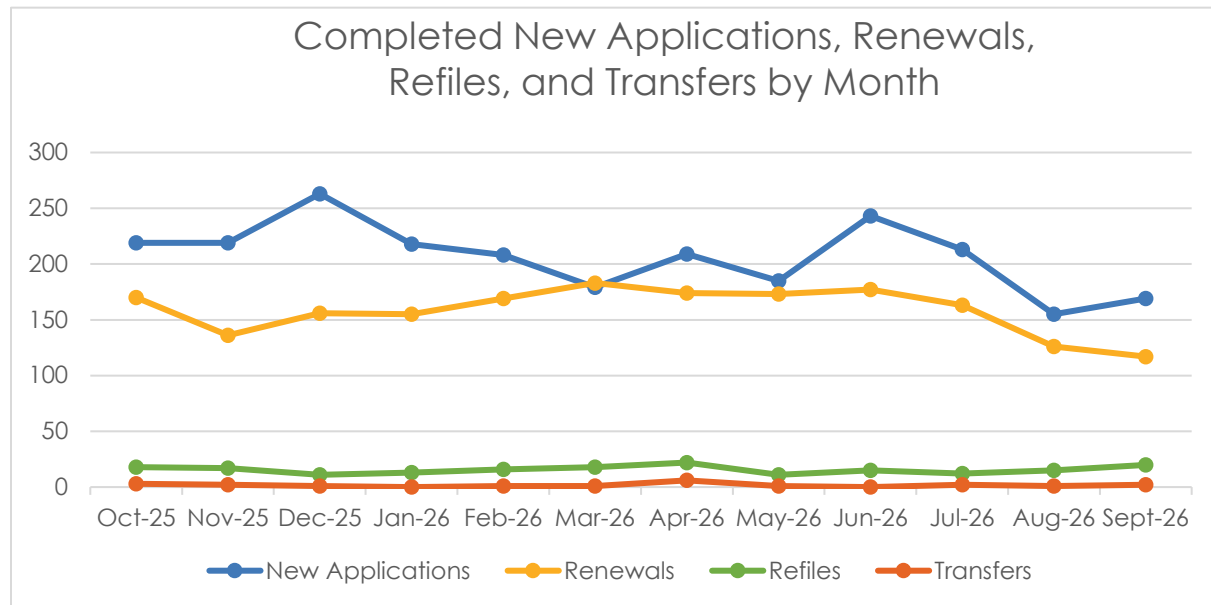


Figure 3. Suspensions and Revocations by Month

Suspensions and Revocations. Carriers can be suspended or revoked for various reasons such as failing to maintain active insurance or to file annual or quarterly PUCTRA statements. Carriers may also voluntarily suspend operations. Figure 3 shows both types of suspensions and revocations by month.

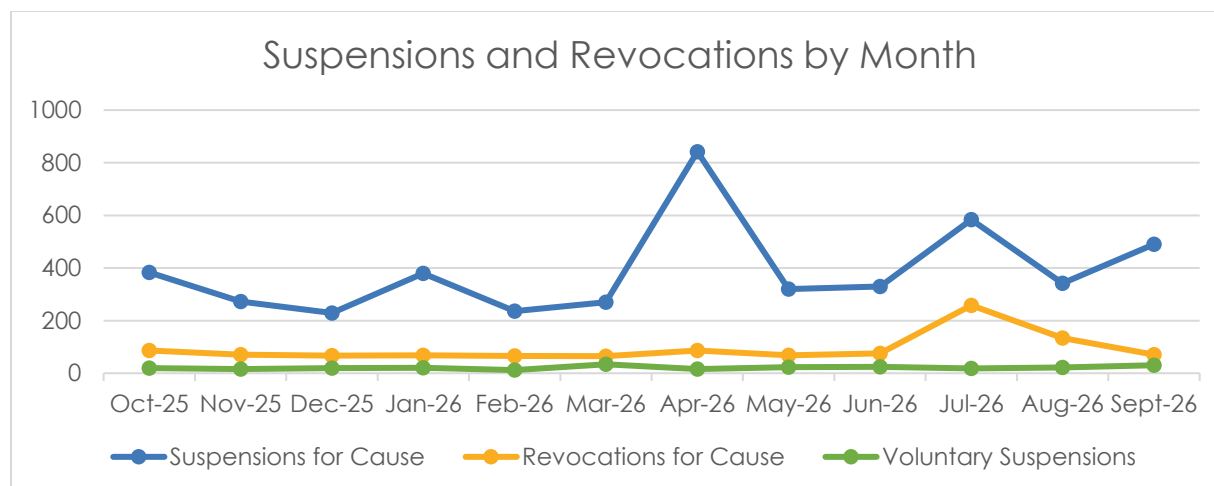
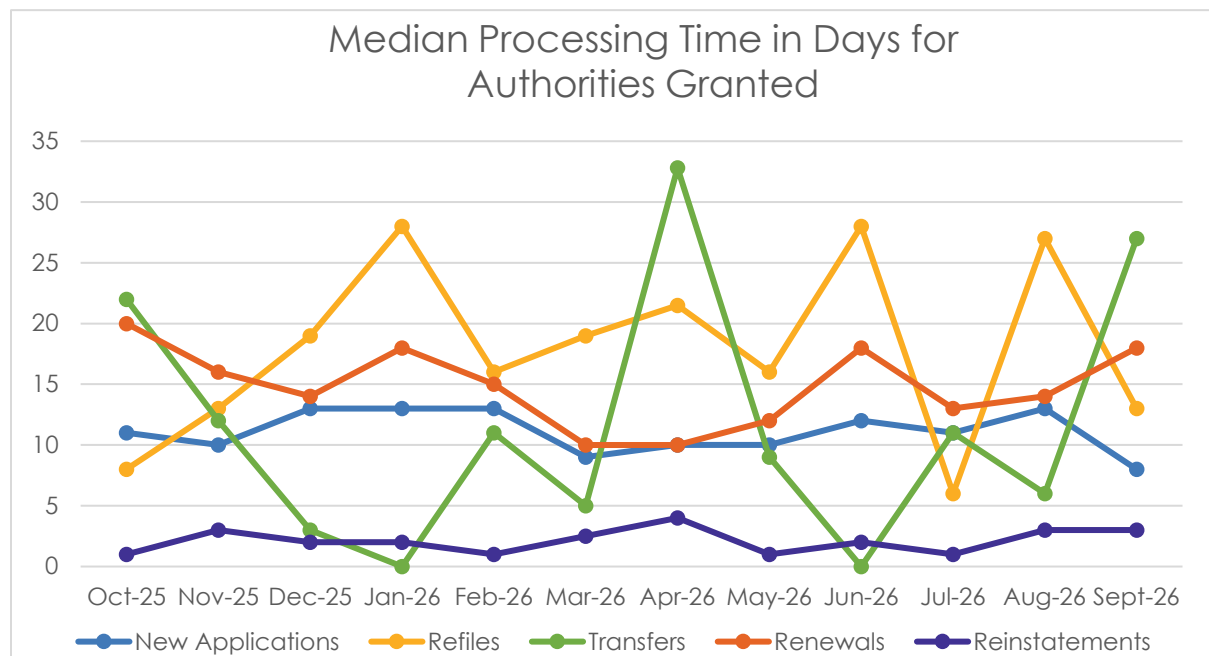


Figure 4. Median Processing Times

Median Processing Times. The total time to process an application, from initial receipt to issuance or denial of a permit or certificate, depends on internal processing time and on the time for external entities to provide necessary information. Upon receipt of applications, CPUC staff review them for completeness and issue deficiency notices to carriers for any outstanding items.

Examples of these items include evidence of insurance coverage filed by the carrier's insurance provider; evidence of compliance with drug and alcohol testing requirements; and inspection by the California Highway Patrol for modified limousines and vehicles with a seating capacity of 11 or more. Figure 4 shows the median processing time for the major categories of permits and certificates processed by TLAB.



Docket Activity

Current Policy and Program Proceedings. The Transportation Analysis Section supports three current proceedings. R.12-12-011 develops regulations relating to transportation network companies and autonomous vehicles; its successor proceeding, R.25-08-013 addresses policies, processes and rules regarding autonomous vehicle passenger transportation service. R.19-02-012 implementing Senate Bill 1376, incentivizing transportation network companies to provide on-demand service for persons with disabilities, including wheelchair users who need a wheelchair accessible vehicle was closed on January 15, 2026. R.21-11-014 implementing the California Clean Miles Standard and Incentive Program, enacted through Senate Bill 1014, requiring the California Air Resources Board and the Commission to jointly work to lower greenhouse gas emissions from transportation network companies was closed on September 3, 2026.

- **R.12-12-011 / TNC Rulemaking / Mason & Chiv / Baker**
 - Docket activity can be found [here](#)
- **R.21-11-014 / Clean Miles Standard / McGary / Harada**
 - Docket activity can be found [here](#)
- **R.25-08-013 / Autonomous Vehicle Passenger Transportation Service / Mason / Baker**
 - Docket activity can be found [here](#)

Carrier Application Proceedings. The Transportation Licensing Section assists the Commission in the regulation of Passenger Stage Corporations and Vessel Common Carriers. Passenger Stage Corporations (PSCs) are carriers that transport passengers between points on an individual fare basis. Examples are fixed-route bus services and “share-the-ride” airport shuttle services. Vessel Common Carriers (VCCs) are carriers that transport persons or property between points in the state. Examples are commute ferry services in the San Francisco Bay and services between California mainland points and Catalina Island. PSCs and VCCs are common carriers and must file requests with the Commission through a formal process. Both carrier types require a “certificate of public convenience and necessity” (CPCN) from the Commission for the authority to operate in California.

- [A.26-06-002](#) / Application of James Scrivano dba as Lucky Bus Services for Authority to Operate as a Scheduled Individual Fare, Shuttle Service, Passenger Stage Corporation between Metropolitan Bakersfield and the Hard Rock Casino Tejon, and to establish Zone of Rate Freedom / **09/14/2026 Order issued**
- [A.26-03-027](#) / Application of The Landline Company, for authority to operate as a scheduled passenger stage corporation between points to Charles M. Schulz-Sonoma County Airport and San Francisco International Airport and to establish a Zone of Rate Freedom (ZORF) fare structure / **09/08/2026 Order issued**

Joint Agency Collaboration/Outreach/Training

Joint Agency Collaboration. Information sharing and collaboration with other transportation agencies is a critical part of TLAB’s work.

- Bi-monthly TLAB Staff and CARB Staff coordination meeting on the Clean Miles Standard
- Bi-monthly Staff Work Group meeting between TLAB and Department of Motor Vehicles Autonomous Vehicles Branch

Outreach and Education. TLAB provides outreach and education to potential and current carriers through presentations on application fundamentals at venues such as SFO and LAX, and attendance at functions sponsored by transportation-related organizations such as the Greater California Livery Association and the California Bus Association.

Training. TLAB managers and staff regularly attend all trainings required by the Commission, as well as trainings for developing work skills and industry-specific trainings. For example:

- New Employee Training
- Supervisory Development Training
- Cybersecurity Training
- Harassment Prevention and Diversity and Bias Awareness Training
- Leadership Training

TRANSPORTATION ENFORCEMENT BRANCH (TEB)

The Transportation Enforcement Branch (TEB) regulates for-hire Charter-Party Carriers of Passengers (TCP) (e.g., limousines, airport shuttles, autonomous vehicles while in passenger service, chartered and scheduled bus operators, Transportation Network Companies (TNC) and vessels in California to safeguard the public by ensuring compliance with Commission General Orders (GO), Public Utilities (PU) Codes, and other applicable laws and regulations. TEB conducts our core safety assurance through compliance inspections, investigations, and enforcement activities. TEB also promotes safety by conducting outreach activities for passenger carriers, training for law enforcement on applicable General Order regulations, and reviews all public complaints that it receives.

Consistent with the Commission’s Strategic Directives¹ and Enforcement Policy,² TEB developed and utilizes a Safety Management System that is implemented through the following pillars: Transportation Safety Assurance, Transportation Risk Management, and Transportation Safety Promotion.

Transportation Safety Management System

TEB reports the following progress for September 2026 for the following program elements.

Transportation Safety Assurance – TEB’s program is designed to check that the Commission’s regulated transportation carriers comply with the Public Utilities Code, Commission decisions, and General Orders to ensure the safety of the public. TEB performs regular Safety Assurance functions through investigations, field operations, and related enforcement activities.

TEB Field Activities:

- Petco Park Joint Operation with San Diego Police Department (SPD) – September 4, 2026
- San Francisco AV Operation- September 9, 2026
- San Jose International Airport – September 16, 2026
- Yosemite National Park Joint Operation with California Highway Patrol (CHP) – September 25-26, 2026

¹ [CPUCs Strategic Directives \(ca.gov\)](https://www.cpuc.ca.gov/strategic-directives)

² [CPUC Adopts Enforcement Policy to Promote Maximum Compliance, Transparency, and Public Safety](#)

Transportation Safety Complaint Referrals:

- For the month of September 2026, TEB received a total of 57 complaints from CAB and other sources:

Table 2. Transportation Safety Complaint Referrals

Complaints Referred By:	Received
Consumer Affairs Branch (CAB)	15
Department of Motor Vehicles (DMV)	3
Los Angeles World Airport Police Department (LAWA)	24
Safety Enforcement Division	2
San Francisco Ground Transportation Unit (SFO GTU)	3
San Jose International Airport (SJC)	1
Transportation Licensing and Analysis Branch (TLAB)	9

TEB Operational Analysis – Continually identifying, assessing, and reducing operational risks through mitigation measures faced or posed by the entities the CPUC regulates. Continued monitoring of information, including but not limited to data obtained from field enforcement operations for emerging trends and any associated risks above the risk tolerance level.

Transportation Safety Promotion – Supporting efforts to assure that the public and regulated transportation entities can make informed choices and know how to respond to unsafe situations. For TEB, this includes Training and Education, Outreach Efforts with Industry and Law Enforcement, and Commission Engagement.

- No Safety Promotion Activities for September 2026

Formal Enforcement Proceedings:

- Administrative Consent Order (ACO), Case: CSE-828, Carey Limousine S.F., Inc. TCP 9906-A and Squire Limousine Service, TCP 9905-A; Carey and Squire operated at the Super Bowl on February 8, 2026, after receiving a Cease and Desist (C&D) Notice and with vehicles that were not commercially registered; On May 15, 2026, Carey agreed to a global settlement of \$67k, which the Commission adopted on September 17, 2026; Carey will pay in six wire transfer payments with the first \$11,000 payment due by October 15, 2026.
- Administrative Consent Order (ACO), Lyft Inc. TCP 32513. Lyft failed to ensure compliance with G.O. 157-E Part 4.05 (19-Point Inspection). On May 1, 2026, Lyft agreed

to an ACO settlement of \$1.25M with corrective actions, which the Commission adopted on September 3, 2026. Lyft paid the settlement amount on September 15, 2026.

Table 3. TEB Enforcement Activities

2026 Enforcement Activity	Jan 2026	Feb 2026	Mar 2026	April 2026	May 2026	June 2026	July 2026	Aug 2026	Sept 2026	Oct 2026	Nov 2026	Dec 2026	Total
Beginning Investigations Balance	118	98	108	90	77	85	111	123	109				N/A
(+) New Investigations	5	43	23	28	37	50	48	26	18				278
(-) Closed Investigations	25	33	41	41	29	24	36	40	28				297
Ending Investigations Balance	98	108	90	77	85	111	123	109	99				N/A
Investigations Open Longer than 6 Months	1	2	5	2	1	4	4	4	4				N/A
% Of investigations Open Longer than 6 Months	1%	2%	6%	3%	1%	4%	3%	4%	4%				N/A
Cease and Desist Notices	5	12	8	7	8	15	18	12	8				93
Airport Authority Warning Letters (G.O. 3.02)	0	3	1	1	4	3	3	2	1				18
Warning Letters	8	8	8	3	6	0	9	8	8				58
Citations	5*	10	12*	6	10	13*	13	12	5				86
Vehicle Impounds	0	8	3	1	1	14	5	3	0				35

*Correction: Citations Data-Jan, Mar, Jun

Table 4. TEB Fines Assessed from Investigations

Date	Citation Penalties
Jan - July 2026	\$299,200
August 2026	\$83,500.00
September 2026	\$16,000.00
Cumulative 2026	\$398,700.00

Formal Enforcement Penalties
PSG 32513-LYFT. Fine Amount: \$1,250,000 (PAID)

Table 5. Citation Appeal Proceedings

Docket No./ ALJ / Enforcement Analyst / Supervisor	Entity	Status
K.24-05-024 K.24-05-027 ALJ Kelly CPED: Alex Nera / Lana Tran- Courney [CONSOLIDA TION ALERT: Per ALJ Kelly's 7/15/2024 E- Mail Ruling, K.24-05-024	Tutor Time Learning Center, LLC (TCP 41692)	Citation T. 24-04-004 for \$15,000 served on April 29, 2024. Appeal filed on May 30, 2024. ALJ Gerald F. Kelly assigned on June 4, 2024. Hearing was held on November 5 and 6, 2024. Email ruling received April 17, 2025. CPED filed opening briefs on May 19, 2025, and Reply Briefs on June 13, 2025. On June 23, 2025, Tutor Time requested permission to submit a Sur-Reply Brief. This request has been granted. Brief filed by Tutor Time on August 1, 2025. Citation T.22-11-003 for \$16,000 served on November 22, 2022. Appeal filed on May 30, 2024. ALJ Gerald F. Kelly assigned on July 2, 2024. Tutor Time Learning Center, LLC's motion to dismiss, was denied on November 4, 2024. Hearings were held on November 5 and 6, 2024. Email ruling received

and K.24-05 – 027 were consolidated.]		April 17, 2025. CPED filed opening briefs on May 19, 2025, and Reply Briefs on June 13, 2025. On June 23, 2025, Tutor Time requested permission to submit a Sur-Reply Brief. This request has been granted. Brief filed by Tutor Time on August 1, 2025. On January 12, 2026, Draft Resolution ALJ-489 was issued by the ALJ which denies Tutor Time Learning Center, LLC's appeals and affirmed two CPED citations. The draft resolution instructs Tutor Time must pay \$31,000 in fines, immediately stop all passenger transportation operations, and apply for a valid charter-party carrier permit with required insurance, safety certification, and qualified driver documentation. Failure to comply may result in referral to the Riverside County District Attorney and potential permanent disqualification from future CPUC proceedings. The Commission granted CPED's motions for confidential treatment of sensitive personal and vehicle information, which will remain confidential indefinitely. The resolution is pending Commission approval. On April 22, 2026, ALJ Kelly reopened the record, requiring action from the parties. As of June 2, 2026, an Email Ruling Requiring Actions of the Parties was issued. CPED filed its Opening Brief on this issue on June 24, 2026. On July 8, 2026, Tutor Time filed a reply brief. No updates for September.
K.25-07-007 ALJ: Margery Melvin CPED: Kim Quach-Castro Hang / Eric Hooks	Silvio Sales Botelho (TCP 40613-B)	Citation T.2025-06-005 was served June 24, 2025. Compliance Filing filed July 31, 2025. Hearing scheduled for October 2, 2025, at 11:00 AM. The carrier provided documents on October 13, 2025. CPED has no additional documents to submit. Awaiting the ALJ's ruling on the Appeal. No updates for September.
K.25-12.003 ALJ: Patrick Petersen CPED: Ronald Truss/ Lana Tran-Courney	EKMK, Inc. (TCP 40635-B)	Appeal filed on December 2, 2025. On December 16, 2025, ALJ Patrick Petersen was assigned to the appeal. Settlement agreement mailed out USPS Certified Tracking # 95890710527014700121-01. On January 29, 2026, legal filed a Joint Motion of EKMK Incorporation and the Consumer Protection and Enforcement Division for Commission Adoption of Settlement Agreement. Awaiting ALJ's acceptance of the Settlement Agreement. No updates for September.

MONTHLY ACTIVITY REPORT – CPED

K.26-02-006 ALJ: P. Peterson CPED: Bezawit Dilgassa/ Lana Tran-Courney	ISS Action, Inc., Chula Vista, (TCP 39348-Z)	Citation T.26-01-018 served January 21, 2026. Appeal Filed February 12, 2026. Compliance Filing filed on February 26, 2026. On February 27, 2026, the ALJ instructed CPED to amend appeal. On March 19, 2026, CPED filed an amended Motion, and it was granted on March 24, 2026. On August 13, 2026, the assigned ALJ ordered the parties to prepare and file a joint status conference statement by September 11, 2026, and set a remote status conference for September 17, 2026, at 1:30 p.m. TEB requested for an extension and filed the joint status conference statement on September 14, 2026. During the remote status conference on September 17, 2026, the parties to the proceeding informed the ALJ that they have reached a settlement agreement. The parties shall file the agreement by November 3, 2026.
K.26-07-022 ALJ: Watts-Zagha CPED: Maika Renda/ Eric Hooks	Mun Bor Cheung, San Jose (TCP 32499-P)	Citation T.2026-07-005 served July 7, 2026. Filed July 25, 2026. Appeal accepted July 31, 2026. CPED submitted a Motion to Late File on September 10, 2026. ALJ Watts-Zagha granted CPED's Motion and Docket Office is directed to accept the compliance filing on September 21, 2026. On September 24, 2026, ALJ Watts-Zagha set an evidentiary hearing for October 5, 2026.
K.26-09-004 ALJ: Alberto Rosas CPED: Ming Li/Eric Hooks	Amador Stage Lines, Inc. Sacramento (TCP-40)	Citation T.2026-08-009 served August 19, 2026. Appeal Filed September 14, 2026. Compliance Filing-Pending.

Table 6. Citation Appeal Metrics (Year-to-Date)

Metric	
Citations Issued	86
Appeals Filed	4
Citation Appeal Rate	5%
Appeals Open	3
Appeals Closed	1
Appeals Sustained (CPED prevailed)	1
Appeal Sustained Rate	100%

Table 7. TEB AV, Field and Airport Operations – Total Vehicles Observed³

Month	Transportation Charter-Party (TCP)	Transportation Network Companies (TNC)	Passenger Stage Corporations (PSC)	Autonomous Vehicle Passenger Service (AV)
January 2026	40	0	0	0
February 2026	204	294	2	11
March 2026	29	0	0	0
April 2026	181	107	0	0
May 2026	99	1	0	24
June 2026	299	60	0	0
July 2026	182	71	0	0
August 2026	85	164	0	0
September 2026	65	75	1	30

³ Effective January 2024, TEB will submit data based on the calendar year.

Table 8. Joint Operations with Law Enforcement Agencies

Agency	Operation
Petco Park Joint Operation with San Diego Police Department (SDPD)	Petco Park TCP/'TNC/PSC Passenger Carrier Joint Operation
Yosemite National Park Joint Operation with Yosemite Park Rangers and California Highway Patrol (CHP)	Yosemite National Park TCP/PSC Passenger Carrier Joint Operation

UTILITIES ENFORCEMENT BRANCH (UEB)

UEB protects California utility consumers from fraud and abuse by developing enforcement mechanisms and ensuring service providers comply with consumer protection laws and regulations. UEB investigates alleged violations by utilities, including communications (both wireline and wireless), energy (both electric and gas), and water companies. When sufficient evidence of violation is uncovered, UEB brings cases before the Commission to seek appropriate penalties and remedies for consumers.

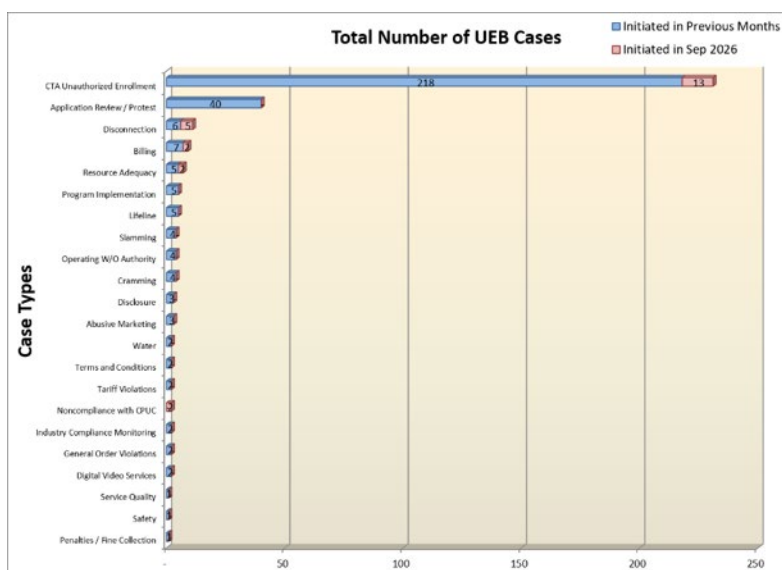
Monthly Highlights

- **American Broadband and Telecommunications Company (AMBT) (A.26-03-003):** On September 4, 2026, AMBT filed its reply to CPED’s August 28, 2026, protest against AMBT’s Application for Appeal. A pre-hearing conference was held on September 8, 2026.
- **AAA Natural Gas (AAA) Administrative Consent Order (ACO):** On September 8, 2026, the Commission issued Resolution UEB-017, approving the ACO and settlement agreement between CPED and AAA. AAA agreed to pay a penalty of \$300,000 to resolve all issues involving AAA’s failure to comply with the standards for Change in Providers requirements established in D.18-02-002 and Resolution UEB-003 beginning in 2023.
- **United Energy Trading LLC (UET) CTA Citation Appeal (K.26-05-011):** On September 17, 2026, CPED and UET filed a joint status conference statement identifying stipulated and disputed facts. A status conference was held on September 24, 2026.
- **San Jose Clean Energy (SJCE) RA Citation Appeal (K.19-03-024):** On September 21, 2026, the Commission issued D.26-09-074, modifying Resolution ALJ-488 and denying SJCE’s Application for Rehearing. D.26-09-074 determined that good cause has not been demonstrated to grant rehearing.
- **Investigation of Southern California Edison’s (SCE) Billing for Security Deposits:** On September 25, 2026, draft resolution UEB-018 was mailed for comments. Draft resolution UEB-018 approves an administrative consent order (ACO) and agreement between CPED and SCE, resolving allegations that SCE billed customers for deposits from April 1, 2020, to August 31, 2021. SCE agrees to pay a penalty of \$7,767,700.00 at shareholders’ expense. The ACO resolution may appear before the Commission as early as the October 29, 2026, Voting Meeting.

Key Activities

UEB is working on a total of 344 cases. Investigations center primarily on Core Transport Agent (CTA) Unauthorized Enrollment and Application Review/Protest. UEB's cases come from a variety of sources, with Inter-Division referrals and UEB's own scanning activities playing key roles.

Figure 5. UEB Total Number of Cases by Type as of September 30, 2026



Citations/Fines/Reparation/Appeals

The Commission issued Resolution UEB-017 approving an ACO and Settlement Agreement between CPED and AAA Natural Gas. AAA agrees to pay a penalty of \$300,000 to resolve all issues involving AAA's failure to comply with the standards for Change in Providers requirements.

In September 2026, UEB issued one CTA citation to SFE Energy, Inc in the amount of \$1,000 for failure to provide valid proof of enrollment authorization.

Cumulative 2026 fines, reparations and penalties imposed from UEB's cases are shown below.

Cumulative 2026 fines, reparations and penalties imposed from UEB’s cases are shown below.

Table 8. UEB Fines, Reparations, and Penalties

Date	Citations/Fines/Reparation
January to August 2026	\$443,764
September 2026	\$301,000
Cumulative 2026	\$744,764

- Resource Adequacy (RA) Citation Program:** UEB issues citations and levies fines to enforce Load Serving Entities’ (LSE) compliance with system, local, and flexible resource adequacy requirements pursuant to Resolution E-4195, as modified by Decisions 10-06-038, 11-06-022, 14-06-050, 19-06-026, 20-06-031, 21-06-029, 22-06-050, 23-04-010, 23-06-029 and 24-06-004. For the month of September 2026, UEB did not issue any RA citations.
- Disconnection Citation Program:** UEB issues citations to enforce compliance with the disconnections-related consumer protection rules in D.20-06-003. This citation program is applicable to Southern California Edison Company (SCE), Pacific Gas and Electric Company (PG&E), San Diego Gas & Electric Company (SDG&E), and Southern California Gas Company (SoCalGas), collectively referred to as California’s large investor-owned utilities (IOUs). There were no citation activities for the month of September 2026.
- Core Transport Agent (CTA):** UEB reviews CTA-related complaints received by the Commission to enforce compliance with the standards for verification of change in provider requirements in D. 18-02-002, and to identify acts constituting grounds for suspension or revocation of registration pursuant to Pub. Util. Code Section 983.5.

In September 2026, UEB reviewed 271 CTA-related complaints that Consumer Affairs Branch (CAB) received during the prior month (August 2026) and identified 72 needing investigations for potential unauthorized enrollment. Staff issued 13 data requests for proof of enrollment authorization. UEB received proof of enrollment authorization for 49 customers. Therefore, CTA investigations from August are still ongoing.

UEB issued one (1) CTA citations to SFE Energy (Citation No. UEB-0676) in the amount of \$1,000 for failure to provide valid proof of enrollment authorization.

Table 10. UEB CTA-Related Complaints

Month Reviewed	CTA-Related Complaints		Data Requests Issued	Proof of Authorization Obtained	Citations Issued	Enforcement Actions Issued
	Total Reviewed	Unauthorized Enrollment				
September	271	72	13	49	1	0

- Citation Appeals:** UEB received 1 CTA citation appeal on May 19, 2026, from United Energy Trading (K.26-06-011). On September 21, 2026, the Commission issued D.26-09-074, denying SJCE’s Application for Rehearing of Resolution ALJ-488. As such, K.19-03-024 is closed. One other open RA citation appeal is awaiting ALJ ruling for final decision (K.24-05-026). From January to September 2026, UEB issued 306 citations and received 1 appeal.

Table 11. UEB Total Citation Appeal Metrics (Year-to-Date)

Metric	
Citations Issued January to September 2026	306
Appeals Filed January to September 2026	1
Citation Appeal Rate	0.3%
Appeals Open	2
Appeals Closed	1
Appeals Sustained (CPED prevailed)	1
Appeal Sustained Rate	100%

Compliance with Ordering Paragraphs

There were no new Ordering Paragraphs added to UEB’s COPs Tracker for the month of September 2026. UEB is responsible for three separate Ordering Paragraphs. As of September

2026, one of the Ordering Paragraphs is still pending, and two are out of compliance. Assigned UEB Staff will follow up with Fiscal Office to ensure they will pursue compliance.

Ordering Paragraphs related to UEB’s work are attributable to the imposition of fines, adoption of settlements, ordering of consumer refunds or reparation and other remedies and corrective actions, including reporting requirements, resulting from UEB’s investigations of violation of law and wrongdoing against consumers.

UEB-Related Proceedings

Table 11. UEB-Related Proceedings

Proceeding	Description	ALJ	Commissioner
R.18-07-005	Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs.	Kelly	Houck
I.22-10-007	Application for Rehearing of D.25-03-011. Order Instituting Investigation into the Operations and Practices of TC Telephone and Order to Show Cause to Determine Whether Respondents Violated the Laws, Rules, and Regulations Governing the California Universal LifeLine Program.	Mason	Baker
H.24-02-005	Application for Rehearing of ALJ-481 in H.24-02-005. In the Matter of FETP Unlawful Participation in The CTF and Violation of CTF Program Rules	Kelly	N/A
K.24-05-026	Appeal of San Diego Community Power to citation E-4195-0173 issued on April 30, 2024, by Consumer Protection & Enforcement Division	Afary	N/A
I.25-08-007	Order Instituting Investigation into the Operations, Maintenance, and Practices of Havasu Water Company (WTD-352) for Failure to Comply With the Laws, Rules, and Regulations of this State Governing the Manner in which California Consumers are Provided with Safe and Reliable Water Service and Order to Show Cause Why the Commission Should Not Petition the Superior Court for the Appointment of a Receiver.	LeQuang	Baker
A.25-10-022	Registration of Easton Telecom Services for a Certificate of Public Convenience and Necessity to Provide Non-Facilities Based Digital Voice Fixed Interconnected VoIP Services Pursuant to Public Utilities Code Section 1013.	Goldberg	Baker

MONTHLY ACTIVITY REPORT – CPED

K.26-05-011	Appeal of United Energy Trading, LLC d/b/a Collective Energy from Citation No. UEB-003-0645 in the amount of \$1,000 issued by the Consumer Protection and Enforcement Division.	Petersen	N/A
A.26-06-003	Application of American Broadband and Telecommunications Company LLC (U-4457-C) for Appeal Request for Expedited Schedule.	Odell/Toy	Reynolds

Outreach/Training/Other Activities

SNAP Summary: The SNAP call scheduled for September 24, 2026, was cancelled.