

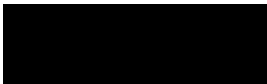


Public Utilities Commission

STATE OF CALIFORNIA

CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE

To: A & E Transportation Service LLC
Attn: Aaron Williams



File: Unlicensed
Date: May 7, 2024
Citation #: T.24-05-002
Case #: CSE-000049

VIOLATIONS

You are hereby cited with having violated section(s) of the Public Utilities (Pub. Util.) Code and a Commission General Order (G.O.) as described below. These violations occurred during the period October 1, 2023 through April 26, 2024.

- (1) Advertised as a charter-party carrier without a valid authority, in violation of Pub. Util. Code section 5414.5 [**3 counts**];
- (2) Failure to provide documentation in violation of Publ. Util. Code Sections 5389 and 5381, and G.O. 157-E, Part 6.02 [**1 count**].

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before May 28, 2024. By way of such answer, you may either:

- (1) Pay a fine of **\$5,000** pursuant to P.U. Code Section 5378. (Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by May 28, 2024, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Maria C. Solis

Maria C. Solis, P.E.
Program and Project Supervisor
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Telephone number: (916) 928-2534
E-mail address: maria.solis@cpuc.ca.gov

Attachments

INVESTIGATIVE REPORT

CARRIER: A & E Transportation Service LLC
A California Limited Liability Company, [REDACTED]

OFFICERS: Aaron Williams, CEO

ADDRESS: [REDACTED]

PHONE/EMAIL: [REDACTED]

AUTHORITY: None

EMPLOYEES: None

VEHICLES: 1 party bus

PL&PD INSURANCE: None

WORKERS' COMPENSATION INSURANCE: None

DRUG CONSORTIUM: None

NARRATIVE

On January 10, 2024, I was assigned to investigate A & E Transportation Service LLC (hereafter referred to as A & E Transportation Service) for operating without authority.

VIOLATIONS

The investigation disclosed A & E Transportation Service violated the following provisions of the Public Utilities Code (Pub. Util. Code) and Commission General Orders (GO) from October 1, 2023 through April 26, 2024:

- **Advertised as a charter-party carrier without a valid authority in violation of Pub. Util. Code section 5414.5. [3 counts]**

On December 9, 2023, A & E Transportation Service was observed in St. Helena, CA operating a bus displaying CA License Plat [REDACTED] [Attachment 1]. I sent the manager, Aaron Williams, a Notice to Cease and Desist (C&D) on March 5, 2024 [Attachment 2]. Mr. Williams called me on March 6, 2024 to discuss the C&D. After explaining why the C&D was sent, Mr. Williams said he wanted to do the right thing. He indicated he would start the application and would also abide by the C&D, which states “Your company must immediately Cease and Desist from any and all unlawful operations including advertising your business, on www.aaronstransit.com, www.yelp.com, and www.facebook.com.” However, A & E Transportation Service continues to advertise on its website, yelp and Facebook. **Table 1** shows all dates A & E Transportation Service advertised during the review period. **Attachment 3** shows advertisement from www.aaronstransit.com, www.yelp.com, and www.facebook.com.

TABLE 1 – Dates and internet site A & E Transportation advertised without authority

Internet site	Dates	Total # of days advertising
www.aarontransit.com	3/7, 3/8, 3/11, 3/12, 3/13, 3/14, 3/15, 3/18, 3/25, 3/26, 3/27, 3/28, 4/2, 4/3, 4/4, 4/5, 4/8, 4/9, 4/10, 4/11, 4/12, 4/15, 4/16, 4/17, 4/18, 4/19, 4/23, 4/24, 4/26	29
www.yelp.com	3/7, 3/8, 3/11, 3/12, 3/13, 3/14, 3/15, 3/18, 3/25, 3/26, 3/27, 3/28, 4/2, 4/3, 4/4, 4/5, 4/8, 4/9, 4/10, 4/11, 4/12, 4/15, 4/16, 4/17, 4/18, 4/19, 4/23, 4/24, 4/26	29
www.facebook.com	3/7, 3/8, 3/11, 3/12, 3/13, 3/14, 3/15, 3/18, 3/25, 3/26, 3/27, 3/28, 4/2, 4/3, 4/4, 4/5, 4/8, 4/9, 4/10, 4/11, 4/12, 4/15, 4/16, 4/17, 4/18, 4/19, 4/23, 4/24, 4/26	29

- **Failed to provide documentation in violation of Pub. Util. Code sections 5389 and 5381, and G.O. 157-E, Part 6.02 [1 count]**

Pub. Util. Code section 5389 states “The commission, each commission, and each officer and person employed by the commission may, at any time have access to the land, buildings, or equipment of a charter-party carrier of passengers...and may inspect the accounts, books, papers, and documents of the carrier.”

Pub. Util Code section 5381 states “...the commission may supervise and regulate every charter-party carrier of passengers in the State...”

G.O. 157-E, Part 6.02 states “The duly authorized representatives of this Commission shall have the right at all times and shall be allowed...to have access to and to inspect any computer or electronic device used by any charter-party carrier for retention and production of any waybills and/or other documents or forms required by G.O 157-E for the purpose of inspecting the accounts, books, papers, and documents and for ascertaining whether or not these rules are being complied with and observed.”

On March 6, 2024, manager Aaron Williams agreed to submit an application for a charter-party carrier authority. He did submit one, but has never completed the application. A & E continues to advertise on www.aaronstransit.com, www.yelp.com, and www.facebook.com. On these platforms, there are reviews about trips that occurred during the review period from October 1, 2023 through April 26, 2024. However, no evidence was ever provided.

I emailed Mr. Williams Data Request 1 [**Attachment 4**] on April 8, 2024 via his email address, [REDACTED]. I gave him until April 17, 2024 to send me all requested documents – I never received any documents. I then sent a final Data Request [**Attachment 5**] on April 26, 2024 via GLS overnight. However, per GLS, no one was home to receive it. The data request was returned to CPUC, undeliverable.

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and as to those matters, I believe to be true.

Executed on May 7, 2024
at San Francisco, California



Eric Ow
Public Utilities Regulatory Analyst IV

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5. April 26, 2024 Final Data Request

ATTACHMENT 1



SCHOOL BUS
SCHOOL BUS

OBJECTS IN MIRROR ARE
CLOSER THAN THEY APPEAR

ATTACHMENT 2

PUBLIC UTILITIES COMMISSION505 Van Ness Avenue
San Francisco, CA 94102

March 5, 2024

TCP: Unlicensed
Case No.: CSE-000049

Sent via email: [REDACTED]

A & E Transportation Services LLC
Attn: Aaron Williams
[REDACTED]**NOTICE TO CEASE AND DESIST**

Dear Mr. Williams,

The California Public Utilities Commission (CPUC) became aware that you are operating without a valid authority.

Public Utilities Code (P.U. Code) Sections 1031 and 5371 state that it is unlawful for a Passenger Stage Corporation and a charter-party carrier of passengers to conduct any operations without a valid authority. P.U. Code Sections 1034.5 and 5414.5 state that it is unlawful to publish or advertise without holding a valid permit. Advertisements include, but are not limited, to advertising in local directories or yellow pages, business cards, internet websites, and any other form of advertisements.

YOUR COMPANY MUST IMMEDIATELY CEASE AND DESIST FROM ANY AND ALL UNLAWFUL OPERATIONS INCLUDING ADVERTISING YOUR BUSINESS, ON WWW.AARONSTRANSIT.COM, YELP, INSTAGRAM AND FACEBOOK. P.U. CODE SECTION 1037 STATES THAT ANY CARRIER WHICH OPERATES WITHOUT AUTHORITY IS GUILTY OF A MISDEMEANOR AND, IF A PERSON, IS PUNISHABLE BY A FINE NOT TO EXCEED \$1,000 OR BY IMPRISONMENT IN A COUNTY JAIL NOT TO EXCEED SIX MONTHS, OR BY BOTH SUCH FINE AND IMPRISONMENT, OR, IF A CORPORATION, SHALL BE PUNISHED BY A FINE NOT TO EXCEED \$1,000.

P.U. CODE SECTION 5411 STATES THAT ANY CARRIER WHICH OPERATES WITHOUT A VALID AUTHORITY IS GUILTY OF A MISDEMEANOR WHICH IS PUNISHABLE BY A FINE OF NOT LESS THAN \$1,000 AND NOT MORE THAN \$5,000 OR BY IMPRISONMENT IN A COUNTY JAIL FOR NOT MORE THAN THREE MONTHS, OR BOTH THAT FINE AND IMPRISONMENT.

This letter places your company on notice that continued violations of law without the required certificate may result in criminal prosecutions and possible termination of telephone service. There will be no further warnings.

For information on obtaining a permit or certificate, go to <http://www.cpuc.ca.gov/transportationlicensing/>.

If you have questions, please do not hesitate to call me at 415-314-8221.

Sincerely,

Eric Ow

Eric Ow, Public Utilities Regulatory Analyst IV
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: eric.ow@cpuc.ca.gov
Telephone: 415-314-8221

cc:

Maria C. Solis, PE
Program and Project Supervisor

ATTACHMENT 3



WELCOME TO OUR RIDE

Luxurious Sedans, Sprinters, SUV's, Executive Vehicles and Party Bus....Service to and from all airports serving Napa, Sonoma and the Bay Area...24 hour- a-day availability to meet your transportation needs...

ABOUT US!



We provide premium luxury services in the San Francisco Bay Area... We are a locally-owned and operated company providing outstanding chauffeured services to the Napa Valley and surrounding San Francisco Bay Area.

We are a fully licensed and insured transportation service dedicated to providing safe, comfortable, and carefree travel to our valued clientele....Please call or email us through our reservation system to reserve a vehicle... Let us provide you with exceptional service you can depend throughout the entire Bay

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Party Bus (20) Passengers Transportation



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VIDEO-EXECUTIVE PARTYBUS



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VIDEO-SPRINTER-PARTYBUS



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A&E Transportation Service

PRICING OPTIONS

We offer reliable transportation services for individuals and businesses. Our fleet of vehicles are modern and reliable and our drivers are professional. Please book whichever vehicle best suits your needs then submit deposit.



BOOKINGS

SEDANS

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**2021 ACCORD HYBRID (3) PASSENGERS \$160.00 +10%
GRATUITY W/ (2) HR. MIN.**

Please provide full itinerary below @ "Drop Us A Line!"

\$100.00 deposit is require to hold vehicles for scheduled booking.

PAY NOW

LUXURY SEDAN & LIMOUSINE



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ACCEPT

**2019 MERCEDES BENZ S550 (4) PASSENGERS \$400.00 +15%
GRATUITY W/(4) HRS. MIN.**

**Please provide full itinerary in Notes section of payment link or
scroll down to Drop Us A Line!**

PAY NOW

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**LIMOUSINE (8) PASSENGERS \$125.00 PER.HR. W/(4) HRS. MIN.
FUNERAL SERVICE \$450.00 (4)HRS.**

**Please provide full itinerary in Notes section of payment link or
scroll down to Drop Us A Line!**

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2020 MERCEDES GLE COUPE (3) PASSENGERS \$375.00 +15% GRATUITY W/(4)HRS. MIN.

Please provide full itinerary in Notes section of payment link or scroll down to Drop Us A Line!

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2020 GMC YUKON DENALI XL (6) PASSENGERS \$400.00 +15% GRATUITY W/(4) HRS. MIN.

Please provide full itinerary in Notes section of payment link or scroll down to Drop Us A Line!

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2020 MERCEDES METRIS VAN \$425.00 +15% GRATUITY W/(4)HRS. MIN.

Please provide full itinerary in Notes section of payment link or scroll down to Drop Us A Line!

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**2020 MERCEDES SPRINTER (11) PASSENGERS \$500.00 +15%
GRATUITY W/(4)HRS. MIN.**

Please provide full itinerary below @ “Drop Us A Line!”

\$100.00 deposit is require to hold vehicles for schedule date & time.

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**MERCEDES SPRINTER PARTYBUS (13) PASSENGERS \$550.00
+15% GRATUITY W/(4)HRS. MIN.**

Please provide full itinerary below @ “Drop Us A Line!”

\$100.00 deposit is require to hold vehicles for schedule date & time.

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**PARTYBUS (20) PASSENGERS \$600.00 +15% GRATUITY
W/(4)HRS. MIN W/ BAR, (3) COOLER AREAS, POLE, LED LIGHTS,
BLUETOOTH, MUSIC W/ KARAOKE MIC, REAR COLD A/C, FREE
BOTTLE WATERS AND ADDITIONAL BEVERAGES CAN BE
PROVIDE.**

Please provide full itinerary below @ “Drop Us A Line!”

\$100.00 deposit is require to hold vehicles for schedule date & time.

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EXECUTIVE PARTYBUS (26) PASSENGERS



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\$700.00 +15% GRATUITY W/(4) HRS. MIN.

PARTYBUS (26) Passengers \$700.00 +15% gratuity w/(4)hrs. min w/ bar, (4) cooler areas, pole, led lights, Bluetooth, music w/ karaoke mic, rear cold A/C, FREE bottle waters and additional beverages can be provide.

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CONTACT US

We love our customers, so feel free to visit during normal business hours.

A & E TRANSPORTATION SERVICE





United

States



BUSINESS HOURS

Open today 05:00 am - 07:00 pm

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ACCEPT

Drop us a line!

Name

Email*

Message

SEND



This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply.

BUILD TRUST WITH QUALITY SERVICE

We love our customers, so feel free to visit during normal business hours.

AIRPORT TRANSFER HOURS

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Sun 06:00 am – 04:00 pm

Instagram

Yelp

Facebook

Instagram

Ye

Please open your camera within the QR code!

A & E PAYMENT OPTIONS



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Yelp for Business

Write a Review

Log In

Sign Up

ices

More



A & E Transportation Service

4.6 (16 reviews)

Claimed • Wine Tours, Town Car Service, Party Bus Rentals

Open Open 24 hours Hours updated 2 months ago See hours

See all 94 photos

Write a review

Add photo

Share

Save

+ Follow

Updates From This Business

Classic Car Transportation

Provided classic car transportation for Antioch... [read more](#)



Prom Transportation

Partybus 26 passengers pr Prom transportation... [rea](#)

Portfolio from the Business Sponsored

Request a Quote

Response time **10 minutes**

Response rate **100%**

Request a Quote

203 locals recently requested a quote



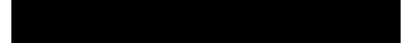
24 hours shuttle service

Book now

[aaronstransit.com](#)



[Get Directions](#)



Suggest an edit



Family Winery Tour in St Helena & Napa, Ca...

6 Photos

Kevin's wife bday dinner on Partybus to Sa...

3 Photos

David's Winery Tour

2 Photos

Wedding photo shoot

2 Photos

More Projects ▾

Highlights from the Business ⓘ



Locally owned & operated



24/7 Availability



Free consultations



Satisfaction guaranteed



Live music



Free WiFi

Services Offered Verified by Business ✓

Party bus rentals

Review Highlights



"**Aaron**, the owner and our driver, was communicative, gave us reasonable prices, flexible, and accommodating." [in 7 reviews](#)



"We had two days of multiple trips and they were prompt, **communication** was on point and the fleet of cars are top notch." [in 2 reviews](#)



"It was a **pleasure** to have them for my birthday and book their party buses and sprinter for my birthday, which are featured on the page." [in 2 reviews](#)

Location & Hours

Suggest an edit



Mon	Open 24 hours
Tue	Open 24 hours
Wed	Open 24 hours
Thu	Open 24 hours
Fri	Open 24 hours
Sat	Open 24 hours
Sun	5:00 AM - 12:00 AM (Next day)

Open now

Get directions

Serving Napa Area

Amenities and More

- ✓ Accepts Credit Cards
- 📶 Free Wi-Fi
- ✓ Offers Military Discount
- 🚪 Open to All

About the Business

 **Aaron W.**
Business Owner

We provide premium luxury services in the San Francisco Bay Area... We are a locally-owned and operated company providing outstanding chauffeured services to the Napa Valley and surrounding San Francisco Bay Area. We are a fully licensed and insured transportation service dedicated to pr...



Read more

Ask the Community

Ask a question +

Yelp users haven't asked any questions yet about A & E Transportation Service.

Recommended Reviews

 **Your trust is our top concern**, so businesses can't pay to alter or remove their reviews. [Learn more about reviews.](#) 

Username
Location
👤 0 📍 0

 Select your rating
[Start your review of A & E Transportation Service](#)

5 stars

Overall rating



16 reviews

4 stars

3 stars

2 stars

1 star

Yelp Sort

Filter by rating

Search reviews



Inez F.

Antioch, CA

106 6 2



★★★★★ Jan 25, 2024

I had the pleasure of riding with Mr. Aaron today of A&E Transportation, it was my first Uber ride (he's a Uber driver from time to time). He amazed me after speaking with him; I learned about his companies he started. Aaron is an amazing entrepreneur with so much compassion and wisdom to educate our young ones!

Helpful 0 Thanks 1 Love this 0 Oh no 0

Kenisha B.

San Leandro, CA

222 2 1



★★★★★ Feb 19, 2024

My girlfriends and I are super busy professionals with very busy lives and on the rare occasion we have the opportunity to have a girls trip we splurge and do it right. This experience was probably the most difficult for us to plan for multiple reasons but when we finally did it we were excited and we found A&E Transportation on Yelp and were happy with the ratings pictures and the price point for the time we wanted was perfect. Unfortunately yelp doesn't have a multi select rating system so let me break my rating down to you because I want to be transparent and honest.

Cleanliness - 5: With the recent weather we expected there would be some dustiness but was pleasantly surprised that it was very clean.

Driver & Safety - 4: The driver was very professional and friendly. He had water and ice for us and promptly took care of things we asked for. The blue tooth wasn't working properly when we started but he was great and helped immediately with it. It delayed our start but we had music so we were happy. The air conditioner also wasn't working and he provides us with options for this and it worked out. The only reason he didn't get a 5 was because of the time it took for us to get to our first stop. It took so long we had to ask for an unplanned stop for two of our ladies to use the restroom. It took longer to get back but that was due to the weather and it rained hard and he got us all home safely. Thank you sir!

Customer Service - 0:

- A. The owner/scheduler weren't on the same page with the start time so they tried to charge us for an additional 1.75 mins when we only went over 45mins even though we technically had a late start due to the blue tooth and air conditioner. I have cameras in front and behind my home and have time stamps of when we left and arrived and they tried to charge us for different times.
B. It was raining during the later part of our trip and the safety hatch on the roof was leaking so badly it was like it was raining inside. We wanted to inform the agency of what was happening to ensure they were aware and instead of saying thank you for letting us know the person on the other end was rude, blamed the driver and basically stated our experience was like it was because we were late and took extra stops.
C. The number of messages received after we closed out the situation with a 10% refund was absolutely unprofessional. We were called complainers, accused of asking for a full refund, and accused of disrespecting black ones businesses and we were just being informative.

At the end of the day we had a fantastic time and even tried to make the best of getting rained on. We had a great driver, the vehicle even though the air didn't work, the plugs were not useful, the blue tooth wasn't working and we were Rained on, was super awesome and most importantly we

made it safe. It's unfortunate the owners do not have very good customer service when dealing with issues.

I'd post all the messages as there were a ton but the owner said they've already been shared. I haven't seen them.

I'm being generous with the 3stars as the experience with the owner was absolutely unprofessional. We had a great time so that helped.

Note: We NEVER ASKED FOR A FULL REFUND and we were a total of 45mins late (Our time was 10:30-6:30) The driver arrived early, we loaded at around 10:40 and left at nearly 11 due to Blue tooth and Airconditioning issues. We arrived at the final stop at 7:20pm and that was primarily due to the weather as it was raining extremely hard on our way back, which is why the safety hatch leak was so extensive. It was NOT little at all.



Helpful 0



Thanks 0



Love this 1



Oh no 0

Aaron W.

Business Owner

Feb 19, 2024

A&E Transportation Service Strives to give all customers great service with over 48 5 stars reviews, unfortunately one or two customers is not satisfied with our service and after 8 hrs plus 1hr 41 minutes over...

[Read more](#)

Astra M.

Martinez, CA

0 3 1

...

Mar 24, 2024

1 photo

We used this company to transport our teens to their prom. The rate was reasonable, communication was excellent, and the service was flawless. Our driver, Charles, was easygoing and great with the kids. We wouldn't hesitate to use this company again!

On the way to the prom!



Helpful 0



Thanks 0



Love this 0



Oh no 0

Aaron W.

Business Owner

Mar 24, 2024

Thank you Astra, Charles said the teenagers was great and he really happy they had a good time...Thanks again



My L. Elite 24

Oakley, CA

101 68 130

...

May 16, 2023 · Updated review

4 photos



A&E Transportation has been an amazing service. It was a pleasure to have them for my birthday and book their party buses and sprinter for my birthday, which are featured on the page. I am wearing the pink pants with a pink matching hat. The customer service is excellent. They are polite, respectful they kept us on time. We were able to play our own music and the party bus and sprinter accommodate 35 people comfortably. Very satisfied I would use them again thank you to the owner Aaron.

I also use their black tie airport service to drop me off at the airport every time I leave town



Helpful 0



Thanks 0



Love this 0



Oh no 0



Nov 30, 2022 · Previous review

This company was hired to transport myself and several friends and family for my birthday and they were Awesome !!!! They were reasonably priced and the vehicles fit my needs without being...

[Read more](#)



Sep 9, 2022 · Previous review

We got a business card for this company when attending an event where Raheem Devaughn was performing. This company did his transportation. They are new and black owned....

[Read more](#)



Sep 6, 2022 · Previous review

I appreciate this company, the fleet of vehicles are top of the line, they are clean, newer models. The staff is timely. I'm identifiable uniform and VERY professional!!!! I WOULD RECOMMEND THEM!!! Als...

[Read more](#)

Paola G.

Concord, CA

@ 4 📷 27 📩 31

...



Jan 9, 2024

2 photos

Was lucky enough to have a A&E transportation take a group of us to San Francisco for my husband's birthday from Concord. The driver Gordon was super friendly showed up early we had a blast with him. He was amazing and really made our night extra special, have no complaints have multiple friends requesting information for their next party bus needs.



Helpful 0



Thanks 0



Love this 1



Oh no 0

Aaron W.

Business Owner

Jan 10, 2024

We here @ A&E Transportation appreciate the time out of our customers busy day to return back to Yelp for review...We offer 15% discount for all future transportation with us...Thank you again Aaron/Owner

MS F.

Berkeley, CA

📍 1 🗳️ 22 📷 9

...

★★★★★ Jan 16, 2024

Great and friendly service! Initially requested a point to point one way and Aaron the manager offered me a discount so my friends and I were not left out in the city. We got a last minute round trip deal that turned out to be very convenient and fabulous. Our driver was patient and kind. The only feedback would be airing out the van because there was a slight weed aroma but other than that I would recommend A&E Transportation Services! Great customer service, dependable and good prices.



Helpful 0



Thanks 0



Love this 0



Oh no 0

Aaron W.

Business Owner

Jan 16, 2024

A&E apologize for smell of marijuana but our Partybus (20) passengers is 4/20 friendly...

Melissa F.

Palo Alto, CA

📍 15 🗳️ 3 📷 1

...

★★★★★ Sep 7, 2023

📷 1 photo

What a wonderful experience! Booked 18 passenger party bus for 18th birthday from Bay Area to Sacramento for a boat party. Aaron, the owner and our driver, was communicative, gave us reasonable prices, flexible, and accommodating. He allowed us to decorate the party bus and even made an extra stop for passengers to use the restroom on our way to our destination and get food on the way back home...and did this within our time allotted. Would recommend and also use

18 passenger party bus



Helpful 0



Thanks 0



Love this 0



Oh no 0

Lori R. Elite 24

Southern California, CA

📍 1 🗳️ 97 📷 7

...

★★★★★ May 16, 2023

I found them on Yelp searching for a car service from Oakland airport to Napa. Then back after a few days when I was returning. They were great! The drivers were on time, professional and the cars were nice. I will be using them again the next time I'm in the area and will refer to my family & friends.



Helpful 0 Thanks 0 Love this 0 Oh no 0

Aaron W.
Business Owner

May 17, 2023

Thank you your review is much appreciated!

Kenya M.
Tracy, CA

@ 57 + 20

...

★★★★★ Mar 2, 2023

If you are looking to pamper yourself while out on a date with that special someone in your life or if you're planning on spending some quality time with your friends or family. Whether you're heading to a business meeting, an event, or just heading to the airport, I recommend you use A & E Transportation.

Aaron is very professional and offers some great treats for you to enjoy while on your ride. He's got beverages and, most importantly, some good tunes you can enjoy, or if you feel particularly bold, you can even partake in some backseat karaoke, lol

Even if you can't sing so well, do your best and know you're gonna something fun to remember!

Create some awesome memories, all while having a good time with your people while relaxing as someone else does the driving.

I'm looking forward to creating more of my own memories.

Great job, Aaron & A & E Transpirtation!!!

Helpful 0 Thanks 0 Love this 0 Oh no 0

Sharyn B.
Santa Rosa, CA

@ 0 + 7

...

★★★★★ Apr 26, 2023

I recently had an amazing experience with A&E. I contacted them for transportation for a large group flying to Hawaii for a family reunion. Lisa was our driver both to and from the airport. You can imagine how stressful it can be transporting 11 people to and from the airport (which included very young children). Lisa contacted me the day before each ride to inform me what time she would be arriving. She was early on both occasions which was comforting when arriving at SFO with 11 people at midnight. They also stored our car seat and had it set up upon arrival.

In addition to my experience with Lisa, Paris handled all of the logistics of my reservation and kept on close contact with me via text throughout my reservations.

Lisa was prompt, professional and a delight. I absolutely will be doing follow on business with A&E and will be requesting Lisa. Thank you so much Lisa for your exceptional customer service!!

Helpful 0 Thanks 0 Love this 0 Oh no 0

< 1 2 >

1 of 2

42 other reviews that are not currently recommended

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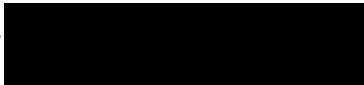
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Hot Air Balloon Rides
Hot Air Balloons
Limo Rental
Limo Wine Tours
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Long Term Parking
Medical Transportation
Non Emergency Medical Transportation
Personal Driver
Private Driver
Rolls Royce Rental
School Bus Rental
Shuttle Service
Sprinter Van Rental
Taxi Cab Service
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Wine Tour Bus



Wine Tours

Winery

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Intro

We provide premium luxury services in the San Francisco Bay Area... We are a locally-owned and operated company providing outstanding chauffeured services to the Napa Valley and surrounding San Francisco Bay Area.

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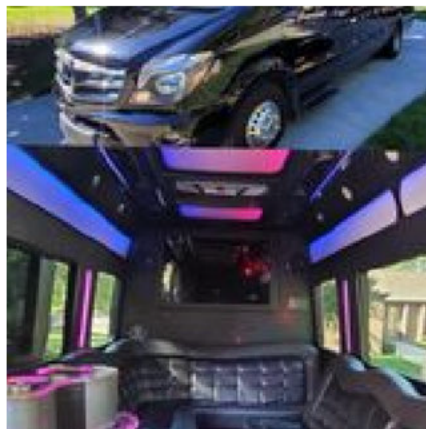
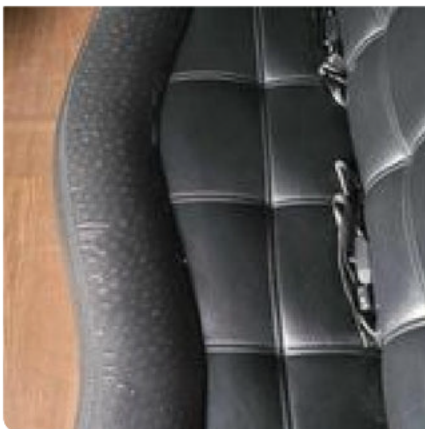
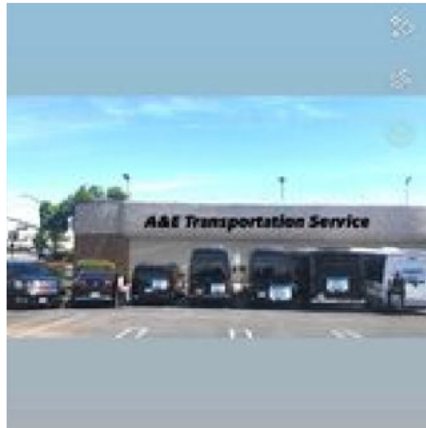




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ATTACHMENT 4

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



April 8, 2024

A & E Transportation Services LLC
Attn: Aaron Williams

File: Unlicensed
Case: CSE-000049

Sent Via Email: [REDACTED]

Subject: Data request for the period covering October 1, 2023 through March 31, 2024

Dear Mr. Williams:

The California Public Utilities Commission's (Commission) Consumer Protection and Enforcement Division (CPED) Transportation Enforcement Branch (TEB) is currently reviewing the Commission's records for intrastate transportation carriers that are regulated by the Commission.

Public Utilities Code Section 5389 authorizes the Commission and its staff to have access at any time to the land, buildings, or equipment of a charter-party carrier of passengers used in connection with the operation of its business and may inspect the accounts, books, papers, and documents of the carrier.

General Order 157-E, Part 6.01 specifically states in part that every carrier shall institute and maintain in its offices a set of records which reflect information as to the transportation services performed, including waybills, driver records, and safety and maintenance records including copies of all lease and sub-carrier agreements. Such records shall be maintained for a minimum period of three years.

Pursuant to Public Utilities Code Section 5389, the Commission is requesting a review of the Charter-Party intrastate transportation records for A & E Transportation Services LLC. Failure to provide access to records is a misdemeanor punishable by a maximum of \$5,000, or by imprisonment in a county jail not exceeding one year, or by both fine and imprisonment, where each violation is a separate and distinct offense (Public Utilities Code Section 2110).

We are requesting that you present your documents listed below in electronic form for the period covering October 1, 2023 through March 31, 2024. Please scan the following documents and email a copy to Eric Ow at eric.ow@cpuc.ca.gov by April 17, 2023.

1. Daily Driver's log, vehicle safety and maintenance records,
2. Your Public Liability and Property Damage insurance (PL&PD) policy showing schedule of vehicles and drivers insured,
3. Your Workers' Compensation (WKCP) insurance policy,
4. List of all sub-carriers and agreements,

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



5. Agreement with your Drug Consortium and a list of all drivers enrolled showing dates added and/or deleted,
6. Vehicle accident records including insurance loss runs showing dates of accidents and drivers' names,
7. Last three (3) years of filed Federal and State Income Tax Returns,
8. Other Fictitious Business Names (FBN) doing business as (dba),
9. All pre-employment and random drug test results for all your drivers.

CPED reserves the right to amend, add to or revise this Data Request in the future if necessary. Any responsive records provided by you that have been properly labeled and submitted as confidential will be treated as such, under Public Utilities Code Section 583 (see also General Order 66-D). Confidential documents will not be released to the public except as required by law following a Public Records Request and redaction of confidential material.

If you have any questions, please do not hesitate to call me at 415-314-8221 or e-mail eric.ow@cpuc.ca.gov.

Sincerely,

Eric Ow

Eric Ow, Public Utilities Regulatory Analyst IV
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: eric.ow@cpuc.ca.gov
Telephone: 415-314-8221

cc: Maria C. Solis, PE, Program and Project Supervisor

ATTACHMENT 5

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



April 26, 2024

A & E Transportation Service LLC
Attn: Aaron Williams

File: Unlicensed
Case: CSE-000049

Sent Via Email: [REDACTED]

Subject: Data request for the period covering October 1, 2023 through April 26, 2024

Dear Mr. Williams:

The California Public Utilities Commission's (Commission) Consumer Protection and Enforcement Division (CPED) Transportation Enforcement Branch (TEB) is currently reviewing the Commission's records for intrastate transportation carriers that are regulated by the Commission.

Public Utilities Code Section 5389 authorizes the Commission and its staff to have access at any time to the land, buildings, or equipment of a charter-party carrier of passengers used in connection with the operation of its business and may inspect the accounts, books, papers, and documents of the carrier.

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Pursuant to Public Utilities Code Section 5389, the Commission is requesting a review of the Charter-Party intrastate transportation records for A & E Transportation Services LLC. Failure to provide access to records is a misdemeanor punishable by a maximum of \$5,000, or by imprisonment in a county jail not exceeding one year, or by both fine and imprisonment, where each violation is a separate and distinct offense (Public Utilities Code Section 2110). This is your final request as you did not respond to the April 8, 2024 data request that was emailed to you at aaronstransit@gmail.com.

We are requesting that you present your documents listed below in electronic form for the period covering October 1, 2023 through April 26, 2024. Please scan the following documents and email a copy to Eric Ow at eric.ow@cpuc.ca.gov by May 3, 2024.

1. Daily Driver's log, vehicle safety and maintenance records,
2. Your Public Liability and Property Damage insurance (PL&PD) policy showing schedule of vehicles and drivers insured,
3. Your Workers' Compensation (WKCP) insurance policy,

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
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4. List of all sub-carriers and agreements,
5. Agreement with your Drug Consortium and a list of all drivers enrolled showing dates added and/or deleted,
6. Vehicle accident records including insurance loss runs showing dates of accidents and drivers' names,
7. Last three (3) years of filed Federal and State Income Tax Returns,
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If you have any questions, please do not hesitate to call me at 415-314-8221 or e-mail eric.ow@cpuc.ca.gov.

Sincerely,

Eric Ow

Eric Ow, Public Utilities Regulatory Analyst IV
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: eric.ow@cpuc.ca.gov
Telephone: 415-314-8221

cc: Maria C. Solis, PE, Program and Project Supervisor