



Public Utilities Commission
STATE OF CALIFORNIA

CITATION FOR VIOLATION
OF PUBLIC UTILITIES CODE

To: Happy Travelers Tours Inc.

File: TCP 40330-A

[REDACTED] _____

Date: December 5, 2025

Citation #: T.2025-12-001

[REDACTED] _____

Case #: CSE-000566

VIOLATIONS

You are hereby cited with having violated section(s) of the Public Utilities Code (P.U. Code) and California Public Utilities Commission (CPUC) General Order (G.O.) as described below. This violation occurred on May 31, 2025.

- **Failure to maintain equipment list in violation of Pub. Util. Code Section 5411 and G.O. 157-E Part 4.01 [1 count]**

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before December 27, 2025. By way of such answer, you may either:

- (1) Pay a fine of \$2,000 pursuant to P.U. Code Section 5378. Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by December 27, 2025, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Shirley Lei
Shirley Lei, Program and Project Supervisor
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Telephone number: (415) 231-9111
E-mail address: Shirley.Lei@cpuc.ca.gov



Public Utilities Commission

STATE OF CALIFORNIA

CITATION COMPLIANCE AGREEMENT

File No.: TCP 40330-A

Citation #: T.2025-12-001

Date: December 5, 2025

Case #: CSE-000566

I (we) hereby agree to comply with this citation dated December 5, 2025, and herewith pay the fine of \$2,000.

Happy Travelers Tours Inc.

Van Solkov



(Signature) (Title)

(Date)

Licensed Carriers:

Payments shall be submitted online via TCP Portal ([Welcome to TCP Portal \(ca.gov\)](#)) using a credit card or ACH.

Or

Payment (cashier check or money order) should be made payable to *California Public Utilities Commission* and sent to:

California Public Utilities Commission
Attn: Fiscal Office
505 Van Ness Avenue
San Francisco, CA 94102-3298

INVESTIGATION REPORT

CARRIER: Happy Travelers Tours Inc.
doing business as (dba) Happy Travelers Tours,
dba Old Vine Wine Tours
Secretary of State Entity: 4179084 (Active)

OFFICERS: Nancy Solkov, Chief Executive Officer (CEO)
Van Solkov, Chief Financial Officer (CFO)
Ronny Cheng, Secretary

AUTHORITY: TCP 40330-A

MAILING ADDRESS: [REDACTED]

PHONE/EMAIL: [REDACTED]

VEHICLES: 2

EMPLOYEE-DRIVERS: 7

PL&PD INSURANCE: National Indemnity Company
Policy #: [REDACTED]
Effective Date: [REDACTED]

**WORKERS'
COMPENSATION
INSURANCE:** Clear Spring Property and Casualty Company
Policy #: [REDACTED]
Effective Date: [REDACTED]

DRUG CONSORTIUM: [REDACTED].

INTRODUCTION

On June 16, 2025, I was assigned to investigate the operations and practices of Happy Travelers Tours Inc. dba Happy Travelers Tours; dba Old Vine Wine Tours (hereinafter referred to as Happy Travelers Tours). On May 31, 2025, Happy Travelers Tours was observed operating a white Ford Expedition (license plate [REDACTED]), while not being listed on its equipment list for the second time. Photos were taken of the vehicle, waybill, and driver's license belonging to employee-driver [REDACTED] **[Table 1 and Attachment 1]**. This observation took place during a joint operation with the Napa District Attorney's Office and the Saint Helena Police Department.

HISTORY OF ENFORCEMENT

Prior Case, CSE-247: On August 10, 2024, TEB observed Happy Travelers Tours operating a white Ford Expedition (license plate [REDACTED]), while not being listed on its equipment list for the first time. The driver [REDACTED] provided a waybill for the trip **[Attachment 2]**. This observation took place during a joint operation with the Napa District Attorney's Office and the Saint Helena Police Department.

During my investigation, I directed the CFO, Van Solkov, to add the vehicle; however, Mr. Solkov was unable to do so due to a title issue and the inability to register the vehicle commercially. On November 5, 2024, I issued a Warning Letter to Mr. Van Solkov, advising that if the vehicle is observed operating while not on the equipment list, it could result in a fine. Mr. Solkov returned the signed Warning Letter on November 7, 2024 **[Attachment 3]**.

VIOLATION

The investigation of Happy Travelers Tours found the following provisions of the Public Utilities (Pub. Util.) Code and a Commission General Order (GO):

- **Failure to maintain equipment list in violation of Pub. Util. Code Section 5411 and G.O. 157-E Part 4.01 [1 count].**

On May 31, 2025, Happy Travelers Tours was observed operating its white Ford Expedition (license plate [REDACTED]), while not being listed on its equipment list for the second time. Photos were taken of the vehicle and the driver's license belonging to employee-driver [REDACTED] (see **Table 1 and Attachment 1**). During my investigation of this carrier, I checked the carrier's equipment list and confirmed that the observed vehicle was not listed [Attachment 4].

TABLE 1

DATE OF OPERATION	DRIVER NAME	LICENSE PLATE
August 10, 2024	[REDACTED]	[REDACTED]
May 31, 2025	[REDACTED]	[REDACTED]

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on December 5, 2025, in San Francisco, California

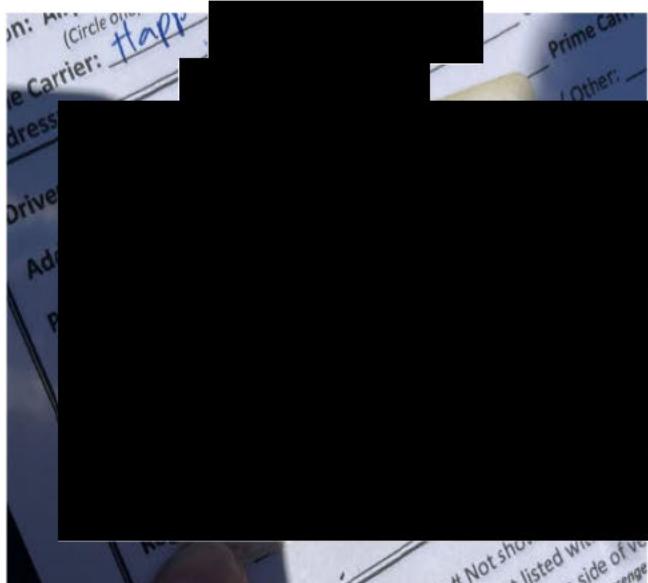
Destiny Graham

Destiny Graham, PURA III

List of Attachments

- **Attachment 1** – Observation Report (5/31/2025), waybill (5/31/2025), Ford Expedition photos, and California Driver's License (CDL) for Barrett Hughes
- **Attachment 2** – Waybill (8/10/2024)
- **Attachment 3** – Email and Warning Letter (11/5/2024)
- **Attachment 4** – Carrier Equipment List

**Attachment 1 – Observation Report (5/31/2025), waybill (5/31/2025),
Ford Expedition photos, and California Driver's License (CDL) for
[REDACTED]**



CALIFORNIA PUBLIC UTILITIES COMMISSION
INSPECTION OBSERVATION REPORT

Location: Airport/Other: Napa PSC/TCP/TNC: 40336 Investigator: DGR
(Circle one) Date: 5/31/125

Prime Carrier: Happy Travelers Tours Inc Phone#: _____

Address: _____ City: _____ Zip: _____

Driver: _____ DL# _____ State: _____ Class: C

Address: _____ City: _____ Zip: _____

Phone: _____ Years w/company: _____ Prime Carrier: _____

Relationship with Carrier: Owner/Employee/Sub-carrier/ Other: _____
(Circle one)

Comments: _____

License Plate #: _____ VIN #: _____ Registration Exp.: _____ Seats: _____

Registered Owner: _____ Leased/Owned
(Circle one)

Address: _____

City: _____ Zip: _____ Phone: _____

Violation(s):

Vehicle: TCP # Not shown on rear/front bumper
 Vehicle not listed with PUC No Trade Dress Front Rear
 PSC/TCP # not on side of vehicle* Carrier's name not on side of vehicle*
*Exempt for vehicles < 15 passengers incl. driver or leased <30 days

Waybill: No waybill Carrier Name /TCP# Vehicle License Plate #
 Driver's Name Time/Date Charter arranged Origin/Destination
 No. of person in group Name/address of persons arranging charter
 Transportation arranged by phone or written contract
 Name of at least 1 passenger in traveling party or identification of traveling party's affiliation

TNC OPS: No Trade Dress Front Rear
 Profile Non-Match Lack Proof of Prearranged Ride
 Non-State CDL No Airport Permit

Violation(s): Yes, as noted above and in comments below No Violation

Law Enforcement Citation No.: _____

Comments: Driver not listed, & vehicle not listed

Note: Failure to take corrective action may result in enforcement action, including imposition of fines

HAPPY TRAVELERS TOURS INC. dba OLD VINE WINE TOURS 40330 - WAYBILL				
DAY: Sat	VEHICLE	NO. OF PSSNGRS:	2	
DATE: May 31, 2025	2019 Expedition	1 ST PICK UP:	AM/PM	
NAME: [REDACTED]	PLATE NUMBER: [REDACTED]	2 ND PICK UP:	AM/PM	
PHONE: [REDACTED]	[REDACTED]	DEPOSIT:	YES	NO
PICKUP: [REDACTED]	DRIVER: [REDACTED]	ESTIMATED HOURS:		
CITY, ZIP: Napa	[REDACTED]	REFERRED BY:		
SPECIAL INSTRUCTIONS/DESTINATIONS:	Caymus Oakville Grocery Cakebread Cellars Groth Vineyards			
BOOKED DATE: 4/9/2025	CONTACT METHOD: Electronic Lead Form and Email			
RATE INFORMATION				
BASE RATE PER VEHICLE: \$ [REDACTED] FOR THE FIRST: <u>5</u> HR(S) _____	O/T Rate: [REDACTED]r		Driver Gratuity: [REDACTED]	
TRANSPORTATION DETAILS				
	1 ST PICK UP	2 ND PICK UP		
START TIME:				
END TIME:				
NET TIME:				
START MILEAGE:				
END MILEAGE:				
NET MILEAGE:				
BILLING INFORMATION				
NAME ON CARD:				

CREDIT CARD #:			
Billing Address:	Street	City	State
BILLING ZIP CODE:	EXP:	CVC:	
IMPORTANT ADDITIONAL INFORMATION			
<p>This Quote is valid for 30 days from issue. If you Cancel more than 72 hours prior to your tour there is no charge. If you cancel within 72 hours of your tour we will charge 25% of our Minimum, which is 149.75. The Driver reserves the right to terminate service for any form of physical or verbal abuse without refund. If a passenger gets sick in the vehicle there will be a \$300.00 clean up fee charged to the client. If a passenger gets sick on the outside of the vehicle, a \$100.00 clean up fee will be charged to the client. In either case, service will be terminated immediately and without refund. Behavior resulting in damage to the vehicle will be charged in full to the clients, for repairs and loss of use. CLIENT INITIALS:</p> <hr/> <p>Time starts when we leave our Yard in Sonoma unless other arrangements have been made CLIENT INITIALS: _____</p> <p>Additions:</p> <p><input type="checkbox"/> Concierge Service (if you need help deciding where to go or booking appointments? \$99</p> <p>Add Ons:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Toast to the Day \$30 per Bottle <input type="checkbox"/> Boxed Lunches \$25 Each – Menu Attached <input type="checkbox"/> Personal Charcuterie Boxes \$25 Each <input type="checkbox"/> Group Souvenir \$10 per Person 			

Attachment 2 – Waybill (8/10/2024);

HAPPY TRAVELERS TOURS INC. dba OLD VINE WINE TOURS 40330 - WAYBILL				
DAY: Sat	VEHICLE	NO. OF PSSNGRS:	4	
DATE: August 10, 2024	2019 Expedition	1 ST PICK UP:	AM/PM	
NAME: [REDACTED]	PLATE NUMBER: [REDACTED]	2 ND PICK UP:	AM/PM	
PHONE: [REDACTED]	[REDACTED]	DEPOSIT:	YES	NO
PICKUP: [REDACTED]	DRIVER: [REDACTED]	ESTIMATED HOURS:		
CITY, ZIP: Napa	[REDACTED]	REFERRED BY:		
SPECIAL INSTRUCTIONS/DESTINATIONS:	Castello di Amorosa Rombauer Louis Martini			
BOOKED DATE: 7/14/2024	CONTACT METHOD: Electronic Lead Form and Email			
RATE INFORMATION				
BASE RATE PER VEHICLE: \$ [REDACTED] FOR THE FIRST: <u>5</u> HR(S) _____			O/T Rate: [REDACTED]	Driver Gratuity: [REDACTED]
TRANSPORTATION DETAILS				
	1 ST PICK UP	2 ND PICK UP		
START TIME:				
END TIME:				
NET TIME:				
START MILEAGE:				
END MILEAGE:				
NET MILEAGE:				
BILLING INFORMATION				
NAME ON CARD:				

CREDIT CARD #:			
Billing Address:	[REDACTED]	City [REDACTED]	State [REDACTED]
BILLING ZIP CODE: [REDACTED]	EXP:	CVC:	

IMPORTANT ADDITIONAL INFORMATION

This Quote is valid for 30 days from issue. If you Cancel more than 72 hours prior to your tour there is no charge. If you cancel within 72 hours of your tour we will charge 25% of our Minimum, which is 149.75. The Driver reserves the right to terminate service for any form of physical or verbal abuse without refund. If a passenger gets sick in the vehicle there will be a \$300.00 clean up fee charged to the client. If a passenger gets sick on the outside of the vehicle, a \$100.00 clean up fee will be charged to the client. In either case, service will be terminated immediately and without refund. Behavior resulting in damage to the vehicle will be charged in full to the clients, for repairs and loss of use. **CLIENT INITIALS:**

Time starts when we leave our Yard in Sonoma unless other arrangements have been made **CLIENT INITIALS:** _____

Additions:

Concierge Service (if you need help deciding where to go or booking appointments? \$99

Add Ons:

Toast to the Day \$30 per Bottle

Boxed Lunches \$25 Each – Menu Attached

Personal Charcuterie Boxes \$25 Each

Group Souvenir \$10 per Person

Attachment 3 – Email and Warning Letter (11/5/2024)

RE: [EXTERNAL] Update on 8LOB012 TCP 40330

 Graham, Destiny
To Van Solkov

Tue 11/5/2024 1:15 PM

 Happy Travelers Tours Warning Letter.pdf 
158 KB

Good afternoon, Van,

Thank you for providing me with the picture and letting me know the next steps regarding your vehicle. I am attaching a warning letter that needs your signature by Monday, November 11, 2024.

Please note that until you complete the process of adding the vehicle to your equipment list, you are unable to drive it. If you are seen operating this vehicle before it has been approved and is on your equipment list, this may result in a fine.

Please let me know if you have any questions.

Thank you.

Destiny Graham
Public Utilities Regulatory Analyst III

Transportation Enforcement Branch
Consumer Protection & Enforcement Division
California Public Utilities Commission
628-217-1952 | Destiny.Graham@cpuc.ca.gov
www.cpuc.ca.gov

STATE OF CALIFORNIA
PUBLIC UTILITIES COMMISSION
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3208

Gavin Newsom, Governor



November 5, 2024

Case No.: CSE-000247

Van Solkov
Happy Travelers Tours
[REDACTED]

WARNING LETTER

On November 5, 2024, Destiny Graham of the Transportation Enforcement Branch of the Public Utilities Commission of the State of California admonished Van Solkov, owner, for violation(s) of the following:

Reference: Item/Section:	Violation
G.O. 157-E 4.01	Failure to maintain equipment list
G.O. 157-E 4.04	Failure to display TCP number properly on vehicle

You are also placed on notice that a re-examination of the transportation records of Happy Travelers Tours may be conducted in the future, and if similar violations are found at that time, penalties as provided in the Public Utilities Code may be incurred.

I have read the above and
furnished a copy.

Carrier Representative

Happy Travelers Tours

Dated 11/7/24

Destiny Graham

Destiny Graham
PURA III

Dated November 5, 2024

Attachment 4 – Carrier Equipment List

Active Equipment (Assets) (2)

2 items • Sorted by License Plate • Filtered by Status • Updated 3 hours ago



VIN Number	License Plate	Seats (Including Driver)	Body Type	Terminal Address	Status
1	[REDACTED]	12	Bus	[REDACTED]	Active
2	[REDACTED]	15	Bus	[REDACTED]	Active