



Public Utilities Commission
STATE OF CALIFORNIA

CITATION FOR VIOLATION
OF PUBLIC UTILITIES CODE

To: Keven Machado



File: Unlicensed

Date: June 20, 2025

Citation: T.2025-06-008

Case: CSE-000582

VIOLATIONS

You are hereby cited with having violated a section of the Public Utilities (Pub. Util.) Code as described below. The violation occurred on June 18, 2025.

- (1) Operated as a charter-party carrier without an operating authority in violation of Pub. Util. Code Section 5371. [1 count]

STATEMENT OF FACTS

The above violation is documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before July 10, 2025. By way of such an answer, you may either:

- (1) Pay a fine of \$ 1,000 pursuant to Pub. Util. Code Section 5378. Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by July 10, 2025, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Type text here

Eric Hooks

Eric Hooks
Program and Project Supervisor
Transportation Enforcement Branch
Telephone number: (415) 703-2302
E-mail address: eric.hooks@cpuc.ca.gov

Attachments



Public Utilities Commission
STATE OF CALIFORNIA
CITATION COMPLIANCE AGREEMENT

File No.: Unlicensed
Citation # T.2025-06-008
Date: June 20, 2025
Case # CSE-000582

I (we) hereby agree to comply with this citation dated June 20, 2025, and herewith pay the fine of \$1,000.

Keven Machado

[Redacted Signature] 9

(Signature)

(Title)

(Date)

Automatic credit and debit card payments are available. To arrange for autopay, fill out the attached CREDIT OR DEBIT CARD AUTHORIZATION form and email it to our Fiscal Office at FiscalOffice-TECitations@cpuc.ca.gov.

Or

Payment (cashier's check or money order) should be made payable to *California Public Utilities Commission* and sent to:

California Public Utilities Commission
Attn: Fiscal Office
505 Van Ness Avenue
San Francisco, CA 94102-3298

INVESTIGATION REPORT

CARRIER: Keven Machado, an Individual

OWNER: Keven Machado

AUTHORITY: None (Unlicensed)

MAILING ADDRESS:

[REDACTED]

PHONE/EMAIL:

[REDACTED]

VEHICLE:

1 Car

[REDACTED]

EMPLOYEE-DRIVER: 1

PL&PD¹

INSURANCE: None

**WORKERS'
COMPENSATION
INSURANCE:**

None

DRUG CONSORTIUM: None

¹ Public Liability and Property Damage (PL&PD)

NARRATIVE

On June 19, 2025, I was assigned to investigate Keven Machado (hereinafter referred to as Kevin) after his vehicle was impounded by the California Highway Patrol (CHP) for operating without authority from the California Public Utilities Commission (CPUC) on June 18, 2025.

VIOLATIONS

The investigation for the date of June 18, 2025, disclosed violations of the following provisions of the Public Utilities (Pub. Util.) Code.

- **Operated as a charter-party carrier without an operating authority in violation of Pub. Util. Code Section 5371. [1 count]**

On June 18, 2025, I, Alexander Nera, Senior Enforcement Analyst with the CPUC Consumer Protection and Enforcement Division (CPED), Transportation Enforcement Branch (TEB), along with CHP Officer Tam, observed an unidentified female operating a vehicle bearing California license plate [REDACTED], while dropping off passengers in the international arrival zone at San Francisco International Airport (SFO) [Attachment 1].

During a commercial vehicle inspection, Officer Tam reviewed the Lyft application profile associated with the vehicle. He determined that the active driver profile did not match the unidentified female, who was actively engaged in providing TNC services [Attachment 2]. When asked to identify herself, she failed to produce a valid driver's license or any identification and attempted to assume the identity of Monique Correia Travers [Attachment 3].

This conduct violated CPUC regulations, which require all TNC drivers to complete a background check and receive approval by the TNC before providing services. The definition of TNC service includes the moment the app is opened, which means only approved individuals may legally operate under a TNC platform.

Keven Machado, the registered owner of the vehicle, was complicit in the unauthorized operation by allowing an unlicensed individual to drive on a TNC platform. By enabling the use of another person's app profile, Kevin allowed the operator to bypass the required safety screening and insurance provisions, resulting in an unapproved and unlicensed operation.


A records check conducted through the Transportation and Licensing Analysis Branch (TLAB) confirmed that Keven Machado has never held an operating authority.

As a result, I obtained approval from TEB Supervisor Eric Hooks to request that Officer Tam impound the vehicle in accordance with enforcement protocol [Attachment 4].

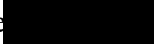
DECLARATION

I have read the foregoing and know the contents thereof and I declare that the foregoing is true and correct, except as to those matters stated on information and belief, and as to those matters, I believe to be true.

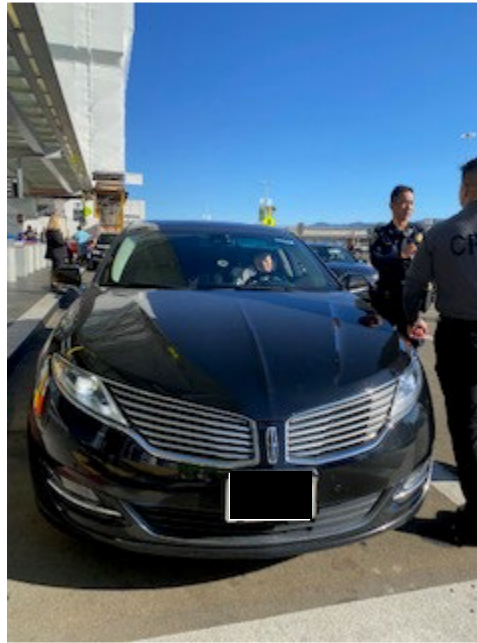
Executed on June 20, 2025
at Sacramento, California


Alexander Nera,
Senior Enforcement Analyst

INDEX OF ATTACHMENTS

- Attachment 1. Photo of car License Plate 
- Attachment 2. Lyft TNC application profile
- Attachment 3. DMV/Cal Photo Identification Monique Correia Tavares
- Attachment 4. Request for Impound and CHP 180

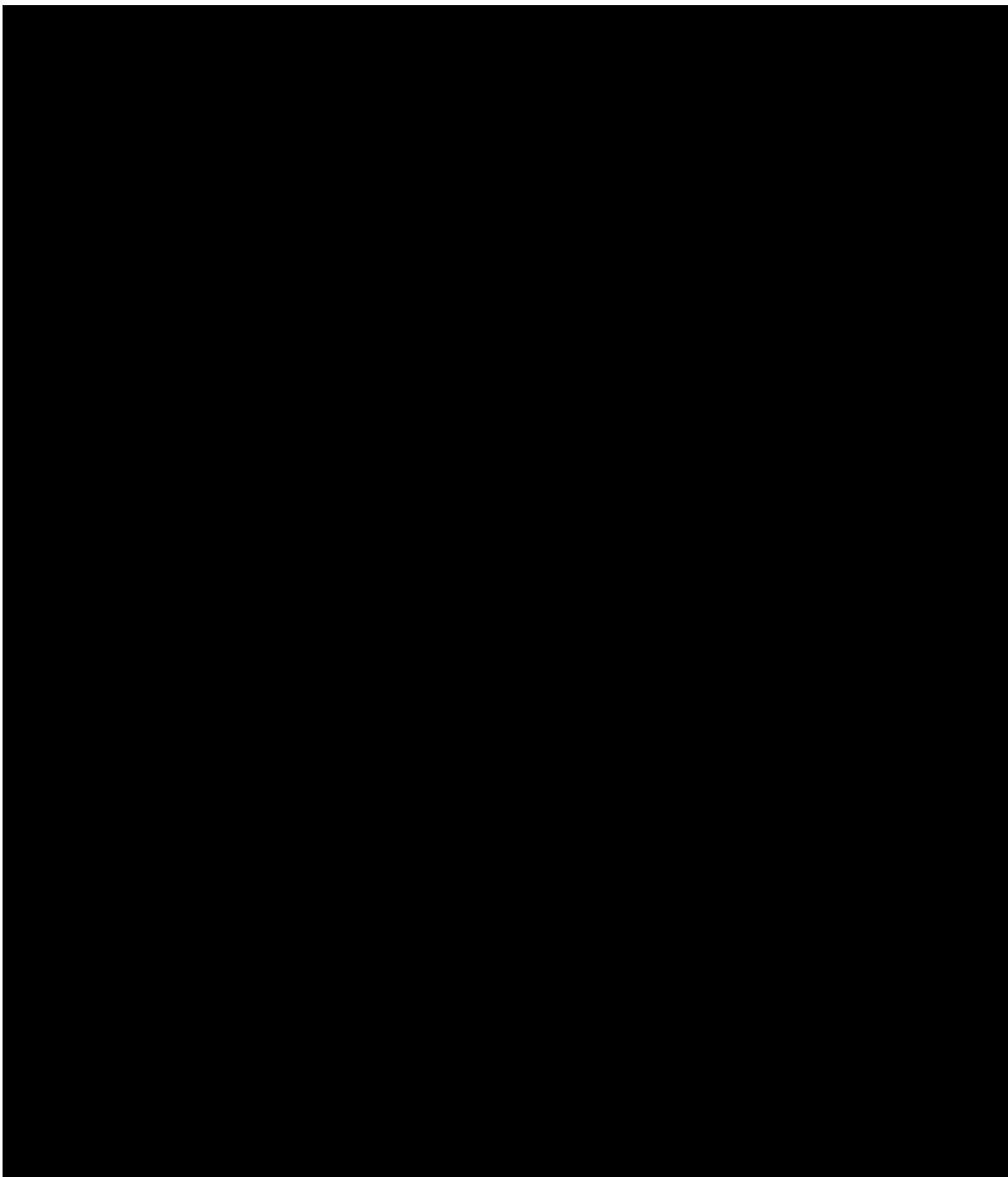
Attachment 1



Attachment 2



Attachment 3



CERTIFICATE OF SERVICE

I certify that I have on this day served the following documents on

Kevin Machado
TCP/TNC Unlicensed
Case # CSE 000582

1. Administrative Citation T.2025-06-008
2. Citation Compliance Agreement
3. Investigation Report and Attachments
4. Credit/Debit Card Authorization Form
5. How to File an Appeal
6. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
7. Resolution ALJ-187
8. Certificate of Service

Date: June 20, 2025



Alexander Nera
TEB Senior Enforcement Analyst