



Public Utilities Commission  
STATE OF CALIFORNIA

**CITATION FOR VIOLATION  
OF PUBLIC UTILITIES CODE**

To: Luxury Coach of America LLC  
Attn: Shaun Leclerc

[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

File: TCP 42678 A (Revoked)

Date: July 7, 2025

Citation #: T.2025-07-003

Case #: CSE-000375

**VIOLATIONS**

You are hereby cited with having violated sections of the Public Utilities Code (P.U. Code) and a General Order (G.O.) as described below. These violations occurred during the period from November 28, 2024, to May 30, 2025.

- (1) Failure to produce records, in violation of P.U. Code Sections 5381 and 5389 and G.O. 157-E, Part 6.02 **[1 count]**.

**STATEMENT OF FACTS**

The above violations are documented in the attached Investigation Report, which consists of carrier's records and substantiating documents obtained from other sources.

**RESPONSE**

You are hereby called upon to answer this citation on or before July 28, 2025. By way of such answer, you may either:

- (1) Pay a fine of \$ 2,000 pursuant to P.U. Code Section 5378. Submit your check or money order payable to California Public Utilities Commission (Commission) using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by July 28, 2025, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority may be revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

*Lana Tran-Courney*

---

Lana Tran-Courney  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
Telephone number: (415) 703-5359  
E-mail address: [lane.tran-courney@cpuc.ca.gov](mailto:lane.tran-courney@cpuc.ca.gov)



## INVESTIGATION REPORT

**CARRIER:** Luxury Coach of America LLC  
A California Limited Liability Company # 202032210041 (Forfeited)

**MEMBERS:** Shaun Leclerc, Managing Member

**AUTHORITY:** TCP<sup>1</sup> 42678 A (Revoked)

**ADDRESSES:**

[REDACTED]  
[REDACTED]  
  
[REDACTED]  
[REDACTED]  
  
[REDACTED]  
[REDACTED]

**PHONE/EMAIL:**

[REDACTED]  
[REDACTED]

**VEHICLES:** 4

**EMPLOYEE- DRIVERS:** 5

**PL&PD<sup>2</sup> INSURANCE:** 5Star Specialty Programs

[REDACTED] [REDACTED]  
[REDACTED]

**WKCP<sup>3</sup> INSURANCE:** State Compensation Insurance Fund

[REDACTED] [REDACTED]  
[REDACTED]

**DRUG CONSORTIUM:**

[REDACTED]

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<sup>1</sup> Charter-Party Carrier (TCP)

<sup>2</sup> Public Liability and Property Damage (PL&PD)

<sup>3</sup> Workers' Compensation (WKCP)

## INTRODUCTION

On January 16, 2025, I was assigned to investigate the operations and practices of Luxury Coach of America LLC (hereinafter referred to as Luxury Coach) via a referral from the California Highway Patrol Border Division (CHP), Motor Carrier Safety Unit (MCSU), alleging Luxury Coach was operating with drivers not enrolled in the Department of Motor Vehicles (DMV) Employee Pull Notice Program (EPN), not enrolled in a Drug and Alcohol Program and not having an updated Vehicle Equipment List.

## VIOLATIONS

The investigation of Luxury Coach for the period of November 28, 2024, to May 30, 2025, disclosed the following violation of the Public Utilities (Pub. Util) Code and California Public Utilities Commission (Commission) General Order (G.O.) provisions.

- **Failure to produce records, in violation of Pub. Util. Code Sections 5381 and 5389 and G.O. 157-E, Part 6.02. [1 count]**

On April 22, 2025, Luxury Coach was sent an Order of Suspension for Failing to Maintain Adequate Public Liability & Property Damage (PL/PD) Insurance on-file [Attachment 1]. On May 1, 2025, I emailed Luxury Coach, Data Request No. 1 letter to [REDACTED] through Microsoft Outlook and the Commission's Kiteworks Secure File Transfer Protocol. I requested that its documents be submitted no later than May 15, 2025, close of business. On the same day, Enforcement Analyst Shawndra Miles mailed the data request letter to the business address [REDACTED] through the United States Postal Service (USPS) certified mail service [Attachment 2]. On May 8, 2025, I logged into the USPS website to track the data request letter and find out if Luxury Coach had received it. The tracking history showed it was 'Returned to Sender' on May 5, 2025, for 'Insufficient Address'. On the same day (May 8<sup>th</sup>), I conducted a search history of Shaun Leclerc, Managing Member, via LexisNexis. I also conducted a search of Luxury Coach's website (<https://luxcoachamerica.com>) and confirmed it was promoting its services on Facebook social media platform (<https://www.facebook.com/LuxCoachAmerica>), in addition to Yelp reviews (<https://www.yelp.com/biz/luxury-coach-of-america-quartzsite-2>). All confirmed

the active promotion and advertisement of Luxury Coach's services. In addition, I emailed Luxury Coach at [REDACTED] through Microsoft Outlook and the Commission's Kiteworks Secure File Transfer Protocol, reminding them that Data Request No. 1 was due no later than May 15, 2025, close of business [Attachment 3]. When the CHP MCSU referred their complaint, they included Luxury Coach's Safety Compliance Report. The report showed [REDACTED] as their Terminal's Street Address. A Notice to Cease and Desist (C&D) was mailed to that address through USPS certified mail service on May 27, 2025. On the same day, the same notice was emailed to Luxury Coach at [REDACTED] through Microsoft Outlook and the Commission's Kiteworks Secure File Transfer Protocol [Attachment 4]. As a result of the May 8<sup>th</sup> LexisNexis search of Shaun Leclerc (Managing Partner), the telephone number [REDACTED] showed as being associated with them. Additionally, the following email addresses also showed as being associated with them: [REDACTED] and [REDACTED]. I called telephone numbers [REDACTED], which show on Luxury Coach's website (<https://luxcoachamerica.com>), as well as [REDACTED]. I was unable to communicate or speak with anybody. However, I left voicemails at all three telephone numbers requesting a call back. I also sent a follow-up email to [REDACTED]; [REDACTED] and [REDACTED], all on May 27, 2025 [Attachment 5].

As of May 27, 2025, Luxury Coach has not acknowledged the data request letter, notice to cease and desist, nor have they provided the requested information or returned my calls. Luxury Coach has failed to produce the requested records despite multiple attempts to work with the carrier.

On June 13<sup>th</sup> and 30<sup>th</sup>, 2025, I logged into the USPS website to track the C&D and find out if Luxury Coach had received it. The USPS tracking history showed that a 'Delivery Attempt' was made on June 7<sup>th</sup> and a reminder to schedule a redelivery was left. On June 21<sup>st</sup> an alert of 'Unclaimed' and a 'Return to Sender' was processed [Attachment 6].

TEB's Internal Transportation Carrier Portal (TCP Console) illustrates 'Activity' taken place via communication with a carrier. When 'Notices' are sent to carriers regarding their authority status it illustrates when a carrier has 'Last Opened' a correspondence sent to them and confirms the carrier received it. During the period of investigation (November 28, 2024, to May 30, 2025),

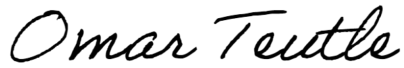
Luxury Coach received a total of three (3) notices regarding their authority status. The most recent notice (e.g., Last Opened) was on June 2, 2025, informing them of their revoked operating authority [**Attachment 7**].

On June 2, 2025, Luxury Coach submitted and were approved for Voluntary Revocation. An Order of Revocation was issued to Luxury Coach for Failing to Maintain Adequate Public Liability & Property Damage (PL/PD) Insurance on-file [**Attachment 8**]. However, this occurred outside of the investigation period, after the data request deadline, and after the C&D was issued and multiple attempts were made to contact the carrier.

## DECLARATION

I have read the foregoing and know the contents thereof. I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on July 7, 2025, at San Francisco, California.

A handwritten signature in black ink that reads "Omar Teutle". The signature is written in a cursive style with a horizontal line underneath the name.

Omar Teutle, Senior Enforcement Analyst

### **List of Attachments**

- Attachment 1: Order of Suspension Issued (April 22, 2025)**
- Attachment 2: Data Request No. 1 Sent (May 1, 2025)**
- Attachment 3: Certified Mail Tracker Check, Promotion & Advertisements, etc. (May 8, 2025)**
- Attachment 4: Notice to Cease and Desist Sent (May 27, 2025)**
- Attachment 5: Telephone calls & verbal communication attempted (May 27, 2025)**
- Attachment 6: Certified Mail Tracker Check (June 13<sup>th</sup> & 30<sup>th</sup>, 2025)**
- Attachment 7: TCP Console Activity Period of Investigation (November 28, 2024 – May 30, 2025)**
- Attachment 8: Voluntary Revocation Request/Approval & Order of Revocation Issued (June 2, 2025)**

# ATTACHMENT 1

## PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue  
San Francisco, CA 94102-3298



DBA:

PSG0042678

ATTN:LUXURY COACH OF AMERICA LLC



## CPUC Order of Suspension

This is notice from the California Public Utilities Commission (CPUC) that the **TCP A CERTIFICATE** listed on this letter is suspended.

The table below lists the reason(s) for suspension; the effective date of the suspension(s); and the date the permit/certificate will be revoked if the reason(s) for suspension are not resolved.

Suspension Reasons		
Reason	Suspension Date	Revocation Date
Failure to maintain adequate public liability and property damage (PL/PD) insurance	April 22, 2025	July 21, 2025

While voluntary suspensions may stay in effect until the permit or certificate expires, it may be revoked sooner for other reasons including failing to pay transportation user fees (PUCTRA) or failing to submit your annual CHP terminal safety inspection request(s).

After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a Passenger Stage Corporation (PSC) or a Transportation Charter-Party carrier (TCP) of passengers to conduct any operations as a carrier. (California Public Utilities Code §§ 1045, 5379). Unlawful operations are subject to fines and penalties as set forth in the California Public Utilities Code and may include permanent revocation of your operating authority or being permanently barred from receiving an operating authority.

A carrier whose certificate or permit is suspended due to failing to pass a vehicle inspection by the California Highway Patrol (CHP) (California Public Utilities Code § 5378.5, Commission Resolution TL-18336) may obtain a reinspection of its terminal and vehicles by the CHP by submitting a written request for reinstatement to CPUC and paying a reinstatement fee of one thousand dollars (\$1,000). (California Public Utilities Code § 5378.5(b)). Upon receipt of a written recommendation from CHP to suspend a carrier's operating authority, a carrier may request a hearing of the suspension by making a written request to CPUC and the CHP showing cause why the suspension should not be continued.

If your suspension is due to failing to maintain insurance, you must contact your insurance provider to reinstate your policy on-file with the CPUC.

Date: Apr 22, 2025

PUBLIC UTILITIES COMMISSION  
STATE OF CALIFORNIA

licensing@cpuc.ca.gov



# ATTACHMENT 2

**From:** [Teutle, Omar](#)  
**To:** [REDACTED]  
**Cc:** [Tran, Lana](#); [Teutle, Omar](#)  
**Subject:** Data Request – Luxury Coach of America LLC\_TCP-42678A (Suspended)  
**Date:** Thursday, May 1, 2025 4:00:46 PM  
**Attachments:** [Carrier Data Request Luxury Coach of America LLC\\_CSE-000375.pdf](#)  
**Importance:** High

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**Attn: Shaun Leclerc**

Greetings,

The attached Data Request (DR) letter details the records required by the California Public Utilities Commission (Commission).

Please provide, via the Commission's Secure File Transfer Protocol (Kiteworks), <https://cpucftp.cpuc.ca.gov>, copies of the requested information no later than Thursday May 15, 2025, close of business.

If you have any questions, please contact me at the email address or telephone number listed below.

Respectfully,

---

**Omar Teutle**

Senior Enforcement Analyst

Consumer Protection & Enforcement Division  
California Public Utilities Commission  
O: 415-703-1331  
[www.cpuc.ca.gov](http://www.cpuc.ca.gov) | [Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov)

**From:** [ftpadmin@cpuc.ca.gov](mailto:ftpadmin@cpuc.ca.gov)  
**To:** [REDACTED]  
**Cc:** [Teutle, Omar](#); [Tran, Lana](#)  
**Subject:** Data Request – Luxury Coach of America LLC\_TCP-42678A (Suspended)  
**Date:** Thursday, May 1, 2025 4:04:27 PM

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## Teutle, Omar sent you a secure message

Access message

**Attn: Shaun Leclerc**

Greetings,

The attached Data Request (DR) letter details the records required by the California Public Utilities Commission (Commission).

Please provide, via the Commission's Secure File Transfer Protocol (Kiteworks), <https://cpucftp.cpuc.ca.gov>, copies of the requested information no later than Thursday May 15, 2025, close of business.

If you have any questions, please contact me at the email address or telephone number listed below.

Respectfully,

---

**Omar Teutle**

Senior Enforcement Analyst

Consumer Protection & Enforcement Division  
California Public Utilities Commission

O: 415-703-1331

[www.cpuc.ca.gov](http://www.cpuc.ca.gov) | [Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov)



Attachments expire on Jun 30, 2025



**1 PDF**

Carrier\_Data Request\_Luxury Coach of America LLC\_CSE-000375.pdf

This message requires that you sign in to access the message and any file attachments.



## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE

SAN FRANCISCO, CA 94102-3298



May 1, 2025

TCP #: TCP-42678 A (Suspended)

Case #: CSE-000375

Luxury Coach of America LLC  
Attn: Shaun Leclerc

[REDACTED]  
[REDACTED]

Subject: Data Request No. 1

Dear Shaun Leclerc:

The California Public Utilities Commission's (Commission) Consumer Protection and Enforcement Division's (CPED) Transportation Enforcement Branch (TEB) is currently reviewing the Commission's records for intrastate transportation carriers that are regulated by the Commission.

Public Utilities Code Section 5389 authorizes the Commission staff to have access at any time to the land, buildings, or equipment of a charter-party carrier (TCP) used in connection with the operation of its business and to inspect the accounts, books, papers, and documents of the carrier.

General Order 157-E, Part 6.01 specifically states in part that every carrier shall institute and maintain in its offices a set of records which reflect information as to the transportation services performed, including waybills, driver records, and safety and maintenance records including copies of all lease and sub-carrier agreements. Such records shall be maintained for a minimum period of three years.

Pursuant to Public Utilities Code Section 5389, the Commission is requesting to review Luxury Coach of America LLC's (Luxury Coach) intrastate TCP records. Failure to provide access to records is a misdemeanor punishable by a maximum of \$5,000, where each violation is a separate and distinct offense (Public Utilities Code Section 2110).

I am requesting that you present the documents listed below in electronic format. Please email the requested documents via the Commission's Kiteworks Secure File Transfer Protocol, <https://cpucftp.cpuc.ca.gov>, to the undersigned at [Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov) by Thursday May 15, 2025, close of business.

1. A list and/or schedule of all of Luxury Coach's employed drivers,
2. A list and/or schedule of Luxury Coach's vehicle(s) utilized for passenger transportation,

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE

SAN FRANCISCO, CA 94102-3298



3. Evidence of current Public Liability and Property Damage insurance coverage showing liability limits, vehicles schedules, and insured drivers,
4. Evidence of current Workers' Compensation insurance coverage, with employee list and classifications as well as amount(s) of coverage and annual premiums,
5. All pre-employment and random drug test results for all your drivers within the last six (6) months and,
6. Waybills for all intrastate TCP transportation performed as Luxury Coach from November 28, 2024, to May 1, 2025.

TEB reserves the right to amend, add or revise this Data Request in the future if necessary.

Any responsive records provided by you that have been properly labeled and submitted as confidential will be treated as such under Public Utilities Code Section 583 (see also General Order 66-D). Confidential documents will not be released to the public except as required by law following a Public Records Request and redaction of confidential material.

If you have any questions, please do not hesitate to call me at 415-703-1331 or e-mail [Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov).

Respectfully,

*Omar Teutle*

**Omar Teutle**, Senior Enforcement Analyst  
California Public Utilities Commission  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
Email: [Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov)  
Tel: (415) 703-1331

Cc: Lana Tran, Program and Project Supervisor

**From:** [Miles, Shawndra](#)  
**To:** [Teutle, Omar](#)  
**Subject:** FW: [EXTERNAL] Scan From 400R-HP215  
**Date:** Thursday, May 1, 2025 10:24:21 AM  
**Attachments:** [\[Untitled\].pdf](#)

---

Good Morning, Omar,

For your records.

Until next week,

Shawndra Miles  
Public Utilities Regulatory Analys

Consumer Protection & Enforcement Division  
California Public Utilities Commission  
M 279-977-2432  
[www.cpuc.ca.gov](http://www.cpuc.ca.gov) | [shawndra.miles@cpuc.ca.gov](mailto:shawndra.miles@cpuc.ca.gov)

-----Original Message-----

From: Mansuri, Sajjad <[Sajjad.Mansuri@cpuc.ca.gov](mailto:Sajjad.Mansuri@cpuc.ca.gov)>  
Sent: Wednesday, April 30, 2025 2:10 PM  
To: Miles, Shawndra <[Shawndra.Miles@cpuc.ca.gov](mailto:Shawndra.Miles@cpuc.ca.gov)>  
Subject: FW: [EXTERNAL] Scan From 400R-HP215

FYI your tracking number

Sajjad Mansuri  
Asset Management  
California Public Utilities Commission  
400 R St, Suite 250 | Sacramento, CA 95811  
(916) 823-4759 | [sajjad.mansuri@cpuc.ca.gov](mailto:sajjad.mansuri@cpuc.ca.gov) | [www.cpuc.ca.gov](http://www.cpuc.ca.gov) Cell (628) 217 1917

-----Original Message-----

From: Mansuri, Sajjad <[Sajjad.Mansuri@cpuc.ca.gov](mailto:Sajjad.Mansuri@cpuc.ca.gov)>  
Sent: Wednesday, April 30, 2025 2:21 PM  
To: Mansuri, Sajjad <[Sajjad.Mansuri@cpuc.ca.gov](mailto:Sajjad.Mansuri@cpuc.ca.gov)>  
Subject: [EXTERNAL] Scan From 400R-HP215

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

## SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Luxury Coach of  
America, LLC  
Attn: Shaun Leclerc



9590 9402 8911 4064 7377 29

2. Article Number (Transfer from service label)

9589 0710 5270 0076 6397 05

PS Form 3811, July 2020 PSN 7530-02-000-9053

## COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

☐ Agent☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ YesIf YES, enter delivery address below: ☐ No

3. Service Type

☐ Adult Signature☐ Adult Signature Restricted Delivery☒ Certified Mail®☐ Certified Mail Restricted Delivery☐ Collect on Delivery☐ Collect on Delivery Restricted Delivery☐ Insured MailMail Restricted Delivery  
(00)☐ Priority Mail Express®☐ Registered Mail™☐ Registered Mail Restricted  
Delivery☐ Signature Confirmation™☐ Signature Confirmation  
Restricted Delivery

Domestic Return Receipt

SHAWDRA



**From:** [Miles, Shawndra](#)  
**To:** [Teutle, Omar](#)  
**Cc:** [Tran, Lana](#); [Teutle, Omar](#)  
**Subject:** Re: Official Document Mailing to Carrier [Certified Mail]  
**Date:** Wednesday, April 30, 2025 9:48:32 AM

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Good Morning Omar,

Per your request, I will take care of it tomorrow.

Have a great day,

Shawndra

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Shawndra Miles  
Public Utilities Regulatory Analyst

Public Utilities Commission  
M:| 279-977-2432  
[www.cpuc.com](http://www.cpuc.com)  
[shawndra.miles@cpuc.ca.gov](mailto:shawndra.miles@cpuc.ca.gov)

---

**From:** Teutle, Omar <Omar.Teutle@cpuc.ca.gov>  
**Sent:** Wednesday, April 30, 2025 8:59:08 AM  
**To:** Miles, Shawndra <Shawndra.Miles@cpuc.ca.gov>  
**Cc:** Tran, Lana <lana.tran@cpuc.ca.gov>; Teutle, Omar <Omar.Teutle@cpuc.ca.gov>  
**Subject:** Official Document Mailing to Carrier [Certified Mail]

Good morning Shawndra,

Happy Hump Day! As discussed yesterday, please send the attached document via *Certified Mail* tomorrow, Thursday May 1<sup>st</sup>. Once sent, please provide me with a copy/photograph of the *Certified Mail Receipt* (**Green**). This document needs to be sent to the below address:

**Luxury Coach of America LLC**  
**Attn: Shaun Leclerc**

[REDACTED]  
[REDACTED]

Thank you very much for your assistance!

Respectfully,

---

**Omar Teutle**

Senior Enforcement Analyst

Consumer Protection & Enforcement Division

California Public Utilities Commission

O: 415-703-1331

[www.cpuc.ca.gov](http://www.cpuc.ca.gov) | [Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov)

# ATTACHMENT 3

# USPS Tracking®

Track Packages  
Anytime, Anywhere

Get the free Informed Delivery® feature to receive automated notifications on your packages

Learn More

Tracking / FAQs

Tracking Number:

9589071052700076639705

Copy Add to Informed Delivery

Remove X

## Latest Update

Your item was returned to the sender on May 5, 2025 at 7:16 am in QUARTZSITE, AZ 85346 because it could not be delivered as addressed.

Get More Out of USPS Tracking:  
USPS Tracking Plus®

### Alert

#### Return to Sender

QUARTZSITE, AZ 85346  
May 5, 2025, 7:16 am

#### Insufficient Address

QUARTZSITE, AZ 85346  
May 5, 2025, 7:16 am

#### Arrived at Post Office

QUARTZSITE, AZ 85346  
May 5, 2025, 7:15 am

#### Arrived at USPS Regional Facility

PHOENIX AZ DISTRIBUTION CENTER  
May 3, 2025, 11:20 am

#### In Transit to Next Facility

May 2, 2025

#### Arrived at USPS Regional Facility

SACRAMENTO CA DISTRIBUTION CENTER  
May 1, 2025, 9:51 pm

#### Hide Tracking History

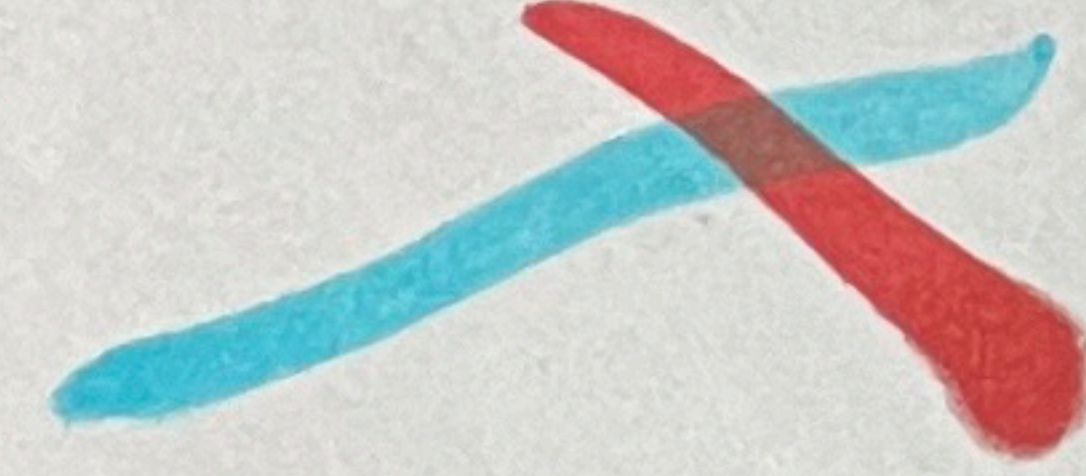
Feedback

What Do USPS Tracking Statuses Mean?



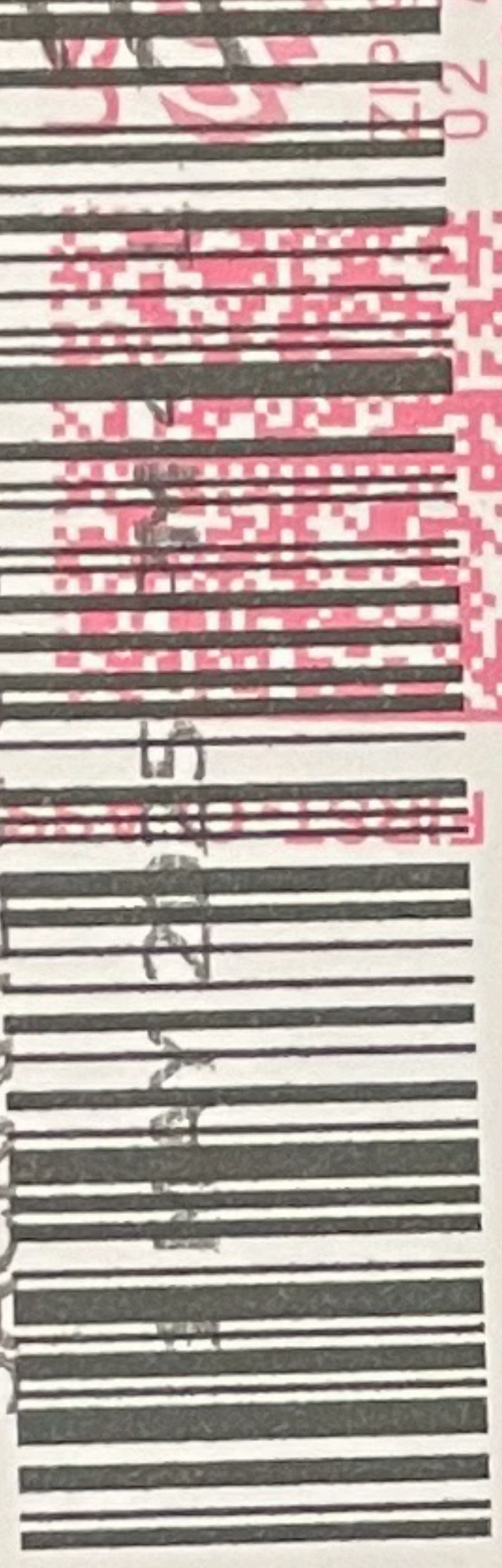
PUBLIC UTILITIES COMMISSION

STATE OF CALIFORNIA ■ 505 VAN NESS AVENUE  
■ SAN FRANCISCO CALIFORNIA ■ 94102-3298



CERTIFIED MAIL®

SACRAMENTO CA 957



5811

02TH

05

\$ 005.54°

MAY 01 2025

9589 0710 5270 0076 6397 05

Luxury Coach of America LLC  
Attn: Shaun Leclerc



NIXIE

850 FE 1

0005/08/25

RETURN TO SENDER  
NOT DELIVERABLE AS ADDRESSED  
UNABLE TO FORWARD

BC: 94102329899

\*1679-01325-08-16

UTF

9504510693298



Welcome to,

LUXURY COACH OF AMERICA!

**Book a Seat from  
Riverside, San Bernardino or  
Victorville to Vegas**

**Get a Quote for Private Bus Services or Charters**

REQUEST A QUOTE!

REDEFINING COMFORT,  
ONE MILE AT A TIME.



## DAILY SHUTTLES

## CHARTER SERVICES

## CORPORATE CONTRACTS

A woman in a white dress is running on a path through a wooded area. The path is made of dirt and is surrounded by trees and foliage. The woman is in the foreground, running towards the camera. The background is a dense forest with many trees and green leaves. The overall scene is bright and sunny, suggesting a pleasant day for a run.

REDEFINING COMFORT,  
ONE MILE AT A TIME.



## DAILY SHUTTLES

Daily shuttle busses from:  
LA, Glendora, Fontana and Victorville, To  
Excilbur, Baileys, and Golden Nugget.  
Phoenix AZ to Los Angeles CA  
Phoenix / Goodyear to Laughlin and LV

Included on your trip:

1. Meal Service and snacks
2. In-Ride Movies, XM Radio and Direct TV, and Wifi
3. Beverages and Starbucks coffee.



## CHARTER SERVICES

Charter services are tailored and private to your parties needs. Church groups, Schools, Tour Operators and Businesses all use private charter services

Included on your trip:

1. Delux Motorcoach with restroom
2. Wifi included
3. 110V Plugs and cup holders / Or tray tables at seats
4. TV/DVD/PA Systems



## CORPORATE CONTRACTS

Have a big corporate trip coming up? We can plan all your shuttle services for every passenger from your company.

**Included on your trip:**

1. On site management to insure smooth shuttling
2. Custom Vinyl bus wrapping\*
3. Beverages/ Bottles of water and on meal service if needed.\*

"Luxury Coach of America offers the best bus charter service in Arizona, California and Nevada."



## WHY CHOOSE LUXURY COACH OF AMERICA

➤ Top of the Line Service

From our office staff to the drivers, Lux Coach America provides service and passengers needs 1st. With a highly trained staff...

### Best In-Class Amenities

Most of our coaches have 110V plugs, Cup holders or tray tables. all have Wifi included and all have restrooms and AC/Heat..

- ✓ **Safe and Secure Transportation**

All our coaches endure a 45 day, 90 day and annual inspection along with state certified mechanics we have one of the most...

24/7 Service

Our business never sleeps, we are one of the only bus companies with no answering service. Only a live human will....



## OUR MISSION

Our purpose is to provide the best service to our clients. We want our clients to experience a seamless and cost-effective movement available. We pride our business on making the clients feel like it was a remarkable trip. We have a vision of excellence.







✓ **Safe and Secure Transportation**

All our coaches endure a 45 day, 90 day and annual inspection along with state certified mechanics we have one of the most...

✓ **24/7 Service**

Our business never sleeps, we are one of the only bus companies with no answering service. Only a live human will...

## OUR MISSION

Our purpose is to provide the best service to our clients. We want our clients to experience a seamless and cost-effective movement available. We pride our business on making the clients feel like it was a remarkable trip. We have a vision of excellence.

**Site Map**

- Home
- Daily Tickets
- About
- Services
- More

# Luxury Coach Of America



**About Us**

We at Luxury Coach of America currently serve the aires of California, Nevada, and Arizona. If you are a corporation, private group, school, organization, or business, then we have the charter bus solutions you need. All of our coaches have storage bays for equipment and luggage, comfortable seats, and other amenities to make your trip as comfortable as possible.







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### Our Team and More!

Our team of drivers are all professional, experienced, and trained. We choose only the best of the best because our customers deserve the best. Rest assured that our drivers follow strict driver standards and reputations to protect your safety.

On our website, you can get a lot of information about our availability, reputation, and location. We have plenty of testimonials and reviews to show you our quality of service. Plus, we have a dedicated customer service team in charge of responding to your inquiries and taking care of your requests. We are available 24/7, so reach out to us by calling 480-504-8174 today. You can also send an email to [support@luxcoachamerica.com](mailto:support@luxcoachamerica.com) if you want to learn more.

#### Site Map

- Home
- Daily Tickets
- About
- Services
- More

## Luxury Coach Of America



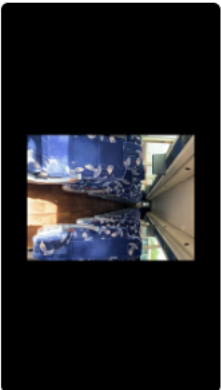
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[Home](#)[Daily Tickets](#)[About](#)[Services](#)[More](#)

## Lux, DBA LUXURY COACH OF AMERICA



### Riverside/San Bernardino/Victorville to Las Vegas

Welcome on our shuttle service that starts in Riverside CA with a stop in San Bernardino and Victorville arrival into Las Vegas NV

Location LOT 30 - Riverside, CA, United States

Starting from **US \$45.00**

[MORE DETAILS](#)

© Lux, DBA LUXURY COACH OF AMERICA 2025 • [Terms & Conditions](#)

[Site Map](#)[Home](#)[About Us](#)

We at Luxury Coach of America currently



Location LOT 30 – Riverside, CA, United States

Starting from **US \$45.00**

MORE DETAILS

Jezeqo

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## CONTACT US

# Transport Solutions

## Cities We Service:

Anaheim, CA, Los Angeles, CA, Long Beach, CA, Meza, AZ, Oceanisite, CA, Oakland, CA, Ontario, CA, Orange County, CA, Pasadena, CA, Parker, AZ, Palm Desert, CA, Palm Springs, CA, Buena Park, CA, Coastal Valley Flagstaff, AZ, Grand Canyon, AZ, Hemenet, AZ, Las Vegas, NV, Lake Havasu, AZ, Laughlin, NV, Phoenix, AZ, Riveriside, CA, Redlands, CA, Sacramento, CA, Santa Barbara, CA, San Diego, CA, San Francisco, CA, Summerlin, CA, Tulum, NV, West Hollywood, CA.

GET IN TOUCH WITH US!

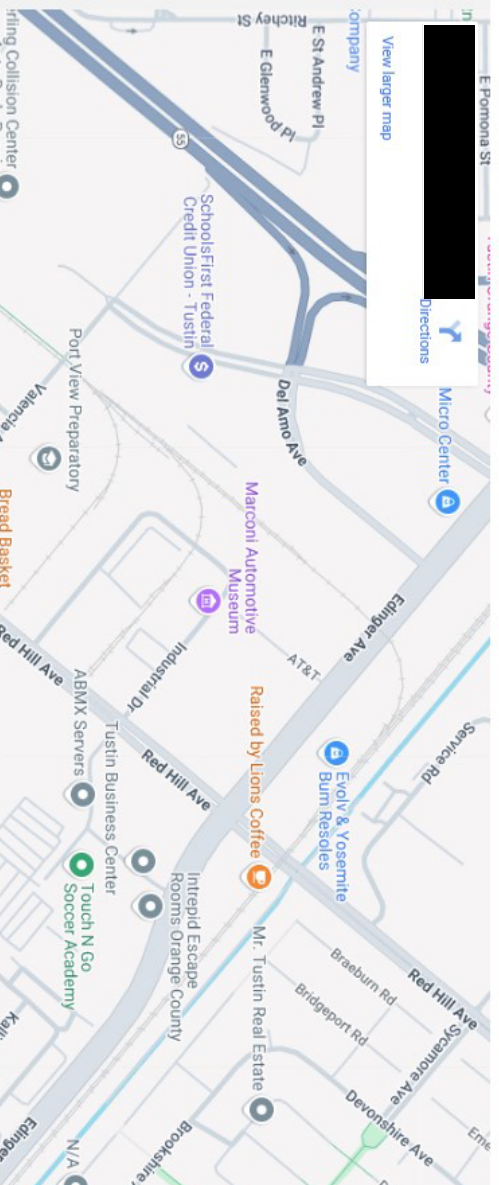
TELEPHONE:

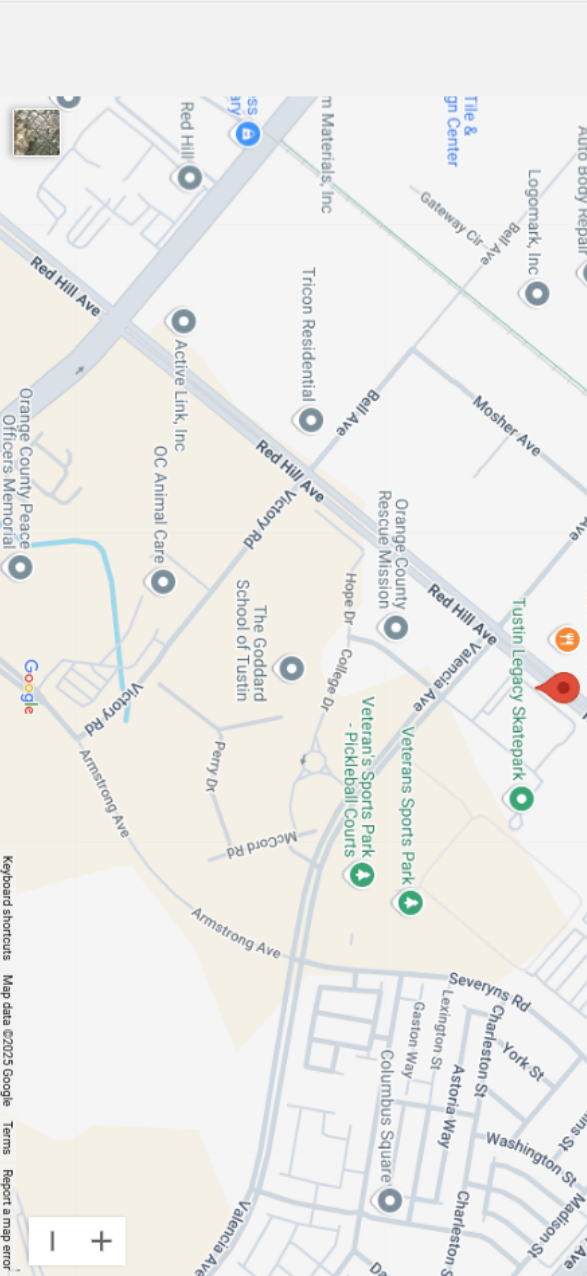
Sales ██████████

24 hour Dispatch

FULL NAME

EMAIL





PHONE

YOUR MESSAGE

☐

I'm not a robot



Submit

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# Luxury Coach Of America



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Let's get started!

What type of trip are you planning?



## One Way

Going from point A to point B.



### Round Trip

We'll drop you off back at the pickup.



## Shuttle

Continuous route between stops.



Other

Not sure? No problem.

How many passengers do you have?

Passengers

**Next**

# WHAT WE CAN DO FOR YOU

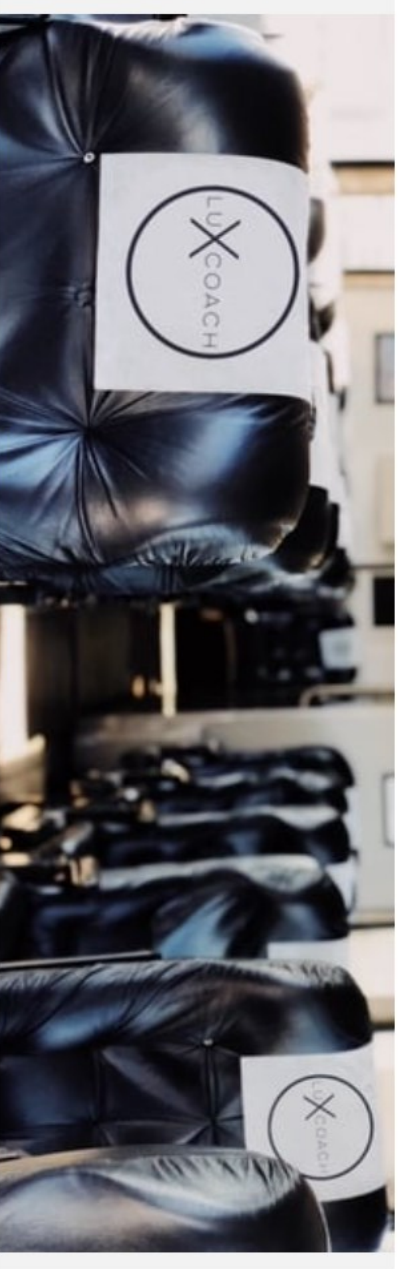
# Lux moving YOU!

## DAILY SHUTTLES

Daily shuttle busses from: LA, Glendora, Fontana and Victorville,  
To Escalibur, Baileys, and Golden Nugget.  
Los Angeles to Phoenix  
Phoenix/Goodyear to Laughlin and Las Vegas.

Included on your trip:

Meal Service and snacks  
In-Ride Movies, XM Radio and Direct TV, and Wifi  
Beverages and Starbucks coffee



# WHAT WE CAN DO FOR YOU

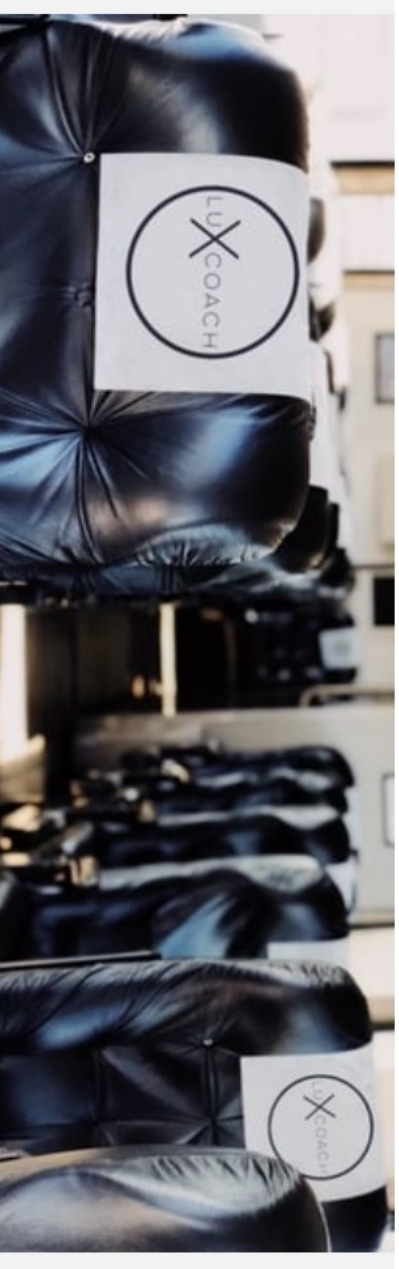
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Included on your trip:

Meal Service and snacks  
In-Ride Movies, XM Radio and Direct TV, and Wifi  
Beverages and Starbucks coffee



included on your trip:

Meal Service and snacks

In-Ride Movies, XM Radio and Direct TV, and Wifi

Beverages and Starbucks coffee



## CORPORATE CONTRACTS

Have a big corporate trip coming up? We can plan all your shuttle services for every passenger from your company.

Included on your trip:

On site management to insure

Custom Vinyl bus wrapping\*

\*15 at extra cost.



## CHARTER SERVICES

Charter services are tailored and private to your parties needs.

Church groups, Schools, Tour Operators and Businesses all use

private charter services

Included on your trip:

Delux Motorcoach with restroom

Wifi Included

110V Plugs and cup holders / Or tray tables at seats







### University and College Sports Teams

We provide sports teams transportation for many colleges such as Arizona Christian and Christian College in California and Harvard. We love sports here at Lux and always have a wonderful time with sports teams.

If you have any questions  
please reach out!

NAME


EMAIL

PHONE

YOUR MESSAGE

☐

I'm not a robot

  
reCAPTCHA  
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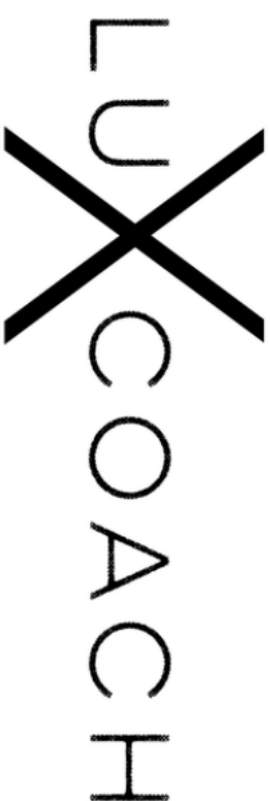
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## Luxury Coach of America

1.1K likes • 1.1K followers

 **Shop now**

 Message

 Like

Posts About Followers Photos Videos Live More ▾

⋮

## About

## Contact and basic info

Page transparency

## Categories

Travel &amp; Transportation

## Contact info

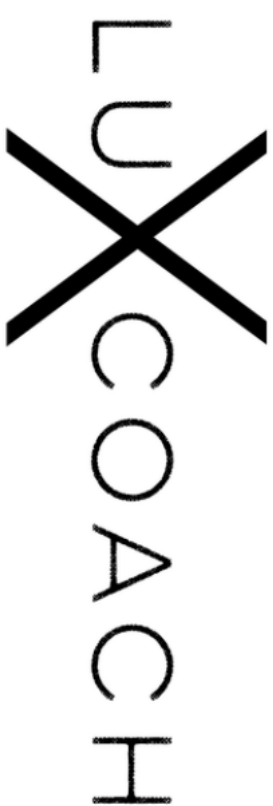
Las Vegas Valley, NV • Los Angeles County, CA • Phoenix, AZ  
Service Area

 Mobile [REDACTED]

Email 

## Websites and social links

 <http://www.luxcoachamerica.com/>  
Website



# Luxury Coach of America

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⋮

## About

## Contact and basic info

Page transparency

Page transparency

Facebook is showing information to help you understand the purpose of this Page.

Page ID

April 22, 2019

Creation date

Admin info

This Page can have multiple admins. They may have permission to post content, comment or send messages as the Page.

 This Page is not currently running ads.

**See all**

## Followers

Followers

Following

Luxury Coach of America's list of followers is unavailable.

**Luxury Coach of America**

Mobile

 Email

### Websites and social links

Website

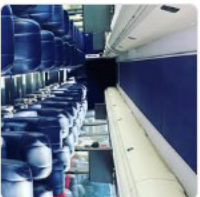
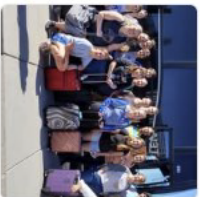
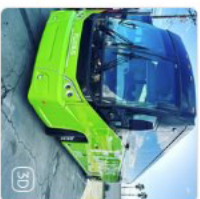
## Followers

Followers      Following

Luxury Coach of America's list of followers is unavailable.

## Photos

Luxury Coach of America's Photos Albums

[See all](#)



# LUXCOACH



Luxury Coach of America

1.1K likes • 1.1K followers

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- Message
- Like

- Posts
- About
- Followers
- Photos
- Videos
- Live
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## Intro

Charter Bus Company

- Page · Travel & Transportation

Las Vegas Valley, NV · Los Angeles County, CA · Phoenix, AZ

Phone icon

Address icon

Website icon

www.luxcoachamerica.com

## Photos



LUXCOACH

LUXCOACH

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## Posts

Filters

Luxury Coach of America

May 8, 2023 · 🌐

FlixBus we think our Motor Coach Industries j4500 looks sexy ! Viva LA Vegas !



**Luxury Coach of America**

## Intro

Charter Bus Company

## Page · Travel &amp; Transportation

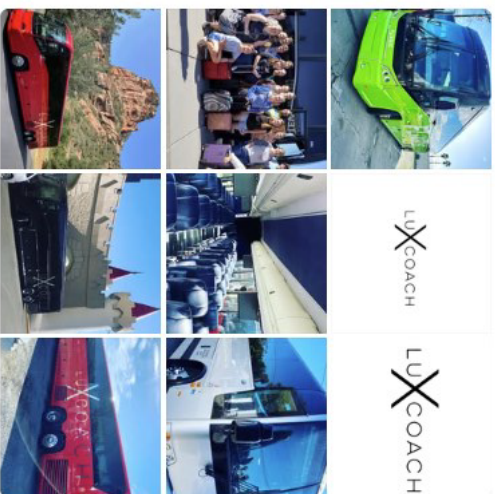
Las Vegas Valley, NV • Los Angeles County, CA • Phoenix, AZ

6



 [www.luxcoamerica.com](http://www.luxcoamerica.com)

## Photos



[See all photos](#)

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Move your mouse to view the photo in 3D

**Luxury Coach of America**  
May 8, 2023 • 9

May 8, 2023 · 

FlixBus we think our Motor Coach Industries j4500 looks sexy! Viva LA Vegas!

2

Like

**Q** Comment

 Send

Share



Write a comment..







**Luxury Coach of America**

February 14, 2022 · G

One of our amazing drivers had the best group of kids in Arizona. We team with many schools across the state to move children safe and sound. Our driver (Bottom right) ... See more

Luxury Coach of America

Intro

Charter Bus Company

Page · Travel & Transportation








Las Vegas Valley, NV · Los Angeles County, CA · Phoenix, AZ

Website

www.luxcoachamerica.com

Photos

See all photos




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Luxury Coach of America

February 14, 2022 · 🌐

One of our amazing drivers had the best group of kids in Arizona. We team with many schools across the state to move children safe and sound. Our driver (Bottom right) was proud to drive them! #luxurycoachofamerica #luxcoachamerica #arizona #motorcoachsmoveamerica



...

Like Comment Send Share

1 comment

Rebecca Raber  
Fast forward two years to where we were promised in an email to receive a refund for a shorter trip...which we never received, only avoidance and rude treatment.  
BEWARE.

40w · Like · Reply

Write a comment...

Luxury Coach of America

December 21, 2021 · 🌐

Prevost we love our addition to the fleet X345  
Thank you

...







Photos for Luxury Coach of America

+

Add photos

🔍

Search photos



LUXCOACH

**You Might Also Consider** Sponsored ⓘ



**Sunset Charter & Tour Co**  
★★★★★ 4.7 (62 reviews)

Narrated Boat Tours and Excursions focused on the Scenic Beauty of the Colorado River Valley, its Wildlife and the History of the London Bridge & Lake Havasu City. We offer 5 Unique Boat Tours & Excursions and Private Charters. We... [read more](#)

## Amenities and More

- ✓ Accepts Credit Cards
- ✓ Offers Military Discount

## Ask the Community

Yelp users haven't asked any questions yet about Luxury Coach of America.

Ask a question +

People also searched for

- Q Transportation
- Q Hotels & Travel
- Q Driver Service
- Q Day Trips
- Q All Hotels
- Q What to Do

## Recommended Reviews

**Your trust is our priority**, so businesses can't pay to alter or remove their reviews. Learn more about reviews.



**Request pricing & availability**

You can now request a quote from this business directly from Yelp

Request pricing &amp; availability

[luxcoachamerica.com](http://luxcoachamerica.com)

[View Service Area](#)

 Suggest an edit





5 stars

4 stars

3 stars

2 stars

1 star

### Overall rating



11 reviews

Yelp Sort ▾

Filter by rating ▾

Search reviews

**Matt M.**

San Antonio, TX

0 1 0 0 0

Nov 7, 2024

Recently booked a trip with Luxury Coach in Riverside and the only mistake I made was not going there directly and instead going through a brokerage company. They were fantastic, helped make my trip for my Collegiate Baseball team even possible after we got screwed by the brokerage company. They bent over backwards to make sure my trip was even possible, let alone as smooth as it was. For anyone travelling to their areas of service I would highly recommend them and will be recommending them to any of my colleagues who travel to that area as well.

Helpful 1

Thanks 0

Love this 0

Oh no

**Micro Republic I.**

Brentwood, Los Angeles, CA

0 1 2 3 4

★ Apr 17, 2025

Run away!!!! This company took our payment for a bus reservation and NEVER showed up!!!!

We had 45 people waiting on the side of the road who were waiting for a bus that never came to take them to an event.

When we decided to car pool and leave after an hour of waiting patiently - we told them we were leaving and asked for a refund.

They responded by saying per the terms and conditions this is considered a same day cancellation and they will NOT refund anything.

You have been warned - book at your own risk!! Don't fall victim like we did!

Helpful 1

Thanks 1

Love this 1

Oh no 1

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luxcoachamerica.com

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 Suggest an edit

-  Helpful 1
-  Thanks 1
-  Love this 1
-  Oh no 1



**Rebecca R.**  
Bismarck, ND  
0 0 1 0

★ ★ ★ ★ ★  
Jul 1, 2024

If I could leave a -zero- I would. We booked and PAID for a trip last August. I wasn't sure of the flight dates, so I booked it a day on either side to be sure, with written email assurance that if we were shorter on our trip, we'd get a refund.

We were shorter by a day on either side. I wanted the refund before the trip, once we had our flights booked. They urged me to wait until after the trip. Then, after the trip I had to wait...and after soooo many texts (Staub), emails, and calls, I can't get any answers. They owe us a refund.

**AVOID under all costs.**

Helpful 2 Thanks 2 Love this 1 Oh no 1



**Tim D.**  
Burlington, WA  
👤 0 🌟 3 📅 2

Sep 13, 2023

I reached out to my company to rent a charter bus to California from AZ. In the summer, letting them know my trip wasn't until February. They quoted me a price and I told them I had to wait for approval which was going to be later in the summer (Sept). Not once did they say the original quote wouldn't be honored. When I emailed them back letting them know we were approved and ready to move forward, they informed me they no longer had a bus available and even if they did, it would cost 50% more than the original quote.

After reading reviews, I would avoid this company and their lack of professionalism.

Helpful 1 Thanks 2 Love this 2 Oh no 1



**Eric R.**  
Business Customer Service

Oct 1, 2023

Tim  
Thank you for your feed back but you are missing some information, you were quoted for a price and on the...  
[Read more](#)

[Read more](#)

**Carmen M.**  
Gilbert, AZ  
488 \* 98 9

•

...

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Request pricing &amp; availability

luxcoachamerica.com

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 [Suggest an edit](#)





**Carmen M. Gilbert, AZ**  
488 98 9

★ ★ ★ ★ ★ Feb 14, 2023

Our regional youth overseers booked two charters in which we prepaid. At 10pm the night before departure they called to let us know they canceled a bus. We have a group of 50 teenagers that have paid and now just a few hours before departure time the overseers are trying to scramble to figure out what to do. So we had to get vans, that they said they would pay for in addition they said they would reimburse the bus that they canceled along with the gas we prepaid but here we are almost two months later and they are not answering their calls. Please use any other charter. Now we are filing legal documents so that we at least get the bus money that they took from us. Please stay clear from this company.



**Jeff T.**  
Phoenix, AZ  
📧 16 📱 32 📧 105

★ ★ ★ ★ ★ Aug 18, 2022 ·  Updated review

We initially had some issues, but they are first class on how they handled them. Very concerned with their clients welfare. Will definitely recommend.



May 22, 2022 · Previous review

We used this service to transport our group from Phoenix to the north rim of the Grand Canyon. A five hour ride. Guess how long it took us to arrive? 12 hours!! This bus **BROKE DOWN** on 11.7. It...  
[Read more](#)



Joey V.  
Quartzsite, AZ  
0 0 1 0

★ ★ ★ ★ ★  
Feb 1, 2023

We used Lux Cosen of America for our wedding coach transportation. Unfortunately, Lux demonstrated extremely unprofessional & deceptive behavior following our event. They acknowledge they owe us a considerable sum from our initial deposit and have consistently misled us on its expected return date.

It's been 3 months since our event, and nearly 2 months since Lux provided a negative invoice acknowledging they owe us funds. The refund isn't disputed. They repeatedly acknowledged there's money owed. However, there have been consistent excuses as to why the refund hasn't been processed. On multiple occasions since early December, they've told us the checks in the mail." It's never arrived.

Most recently, Lux told the CEO of our wedding planning company that they'd mail a check on January 11, 2023 and would follow up the next day with a tracking number to monitor the shipment.

## Request pricing & availability

You can now request a quote from this business directly from Yelp

Request pricing &amp; availability

[luxcoachamerica.com](http://luxcoachamerica.com)

[View Service Area](#)

 [Suggest an edit](#)


















































































































































































































































































































































































**Note:** The reviews below are not factored into the business's overall star rating

3/23/2025      I completed two trips with this company, but they have not yet compensated me for the second trip. I find their handling of this situation to be quite unprofessional. They have stop responding. While I appreciated the positive

important to mention that the AC heater is not functioning. Therefore, I would advise others to consider this factor when scheduling trips for the summertime.

11/25/2024

Please do not use this bus company... the owner does not follow DoT regulations... its a safety hazard.

**Luxury Coach America: A Nightmare Experience**  
3/25/2024  
☆☆☆☆

I wish I could give Luxury Coach America zero stars, but unfortunately, that's not an option. If you're considering

I wish I could give Luxury Coach America zero stars, but unfortunately, that's not an option. If you're considering using their services, run the other way as fast as you can. This company is a textbook example of how not to run a business.

From the moment we looked with Luxury Coach America, it was clear that something was amiss. We were promised top-notch service and luxury coaches, but what we received was anything but. Our bus arrived late, looking like it had been through a war zone. Broken seats, malfunctioning air conditioning, and an overall lack of cleanliness greeted us as we stepped on board.






To make matters worse, the staff was incredibly rude and unprofessional. When we tried to address our concerns with the owner, Shaun, we were met with nothing but hostility and disdain. Shaun's behavior was nothing short of appalling, leaving us feeling disrespected and disregarded.

But the nightmare didn't end there. Despite promises of a refund, which Shaun initially agreed to via text, actually getting our money back has been a Herculean task. Emails have gone unanswered, and when we did manage to get a response, it was from a person named Eddie, who seemed to have a personality transplant from Shaun himself. Rude, dismissive, and outright hostile, Eddie refused to honor the refund promised by Shaun, leaving us feeling utterly betrayed.

To add insult to injury, when they offered us a credit towards a future booking, it was nothing but a cruel joke. Every attempt to redeem this credit was met with excuses and evasion, ultimately resulting in us never actually receiving the service we paid for.

And let's talk about the blatant deception regarding the staff. We were told we were communicating with a woman named Eddie and a man named Edward, but all our interactions were with a man named Eddie. It's clear that Luxury Coach America has no qualms about lying to their customers to save face.

In conclusion, Luxury Coach America is a scamming company, plain and simple. If you value your time, money, and sanity, steer clear of this disaster waiting to happen. Save yourself the headache and book with a reputable company that actually cares about its customers. Trust me, you'll thank yourself later.

     21/9/2025

we had an amazing trip, we had to book very last minute and was cancelled on by US Coachway and we had to find a bus on our own the day before, we sent a request quote came in like 20 min later was cheaper than what we paid the other company and had a great experience if we ever need buses again we would feel confident rebooking again.

★★★★★ 9/12/2024

Luxury Coach is a life saver! They chartered us a last minute bus to take our clients from airport to the

←

↺

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🔍https://www.yelp.com/not\_recommended\_reviews/luxury-coach-of-america-quartzsite-2

+

Not Recommended Reviews for L X

🔍

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📱

✕



Sam R.


👤 0 friends

📝 4/0 reviews

★★★★★

9/12/2024

Luxury Coach is a life savor! They chartered us a last minute bus to take our clients from airport to the convention. We were so happy that they were able to get us a bus with such short notice.



Sandra D. Mentee, CA

👤 0 friends

📝 1 review

★★★★★


7/25/2024

I recently had a fantastic experience with Luxury Coach of America with our trip to San Diego. From start to finish, their service was great. The booking process was straightforward, and the customer service team was friendly and efficient in answering all my questions for me and my group. On the day of travel, the coach arrived on time and was spotlessly clean. The seats were very comfortable, with ample legroom and reclining features that made the journey relaxing.

Our driver was professional and courteous, navigating the route smoothly and safely. There were thoughtful amenities on board, including Wi-Fi and charging ports, which kept everyone entertained and connected throughout the trip. The ride was not only comfortable but also enjoyable, thanks to the driver's cheerful demeanor and the overall pleasant atmosphere on the coach.

I highly recommend them and will be booking again for our next trip.

Thank you!



Corey C. Las Vegas, NV


👤 0 friends

📝 2 reviews

★★★★★

7/11/2022

We chartered LUX to take a group of kids from Las Vegas to Prescott Arizona for summer camp and back. Their initial quote for this service was out of our price range so they adjusted their price to accommodate us! Both trips were great and the drivers were very accommodating even making an unplanned stop upon request. Also the person in the office who booked the trip was very helpful and quick to respond to my emails even after hours. We would definitely go with LUX again and recommend them to others also!



Shaun L. CA, CA

👤 0 friends

📝 3 reviews

📷 5 photos

★★★★★

7/8/2022 · 🔄 Updated review

Excellent place in fact I work part time with a church and with luxury coach helping other churches with transportation for camp trips because they are so well priced.

★★★★★

12/23/2021 · 🔄 Previous review

Excellent service ! They helped us last min to book a trip fir our camp to AZ and came through. We... [Read more](#)

Page 1 of 1

**From:** [Teutle, Omar](#)  
**To:** [REDACTED]  
**Cc:** [Tran-Courney, Lana](#); [Teutle, Omar](#)  
**Subject:** RE: Data Request – Luxury Coach of America LLC\_TCP-42678A (Suspended)  
**Date:** Thursday, May 8, 2025 2:43:09 PM  
**Attachments:** [Carrier Data Request Luxury Coach of America LLC\\_CSE-000375.pdf](#)  
**Importance:** High

---

Good afternoon,

This is a friendly reminder that the requested information (attached) is due no later than Thursday May 15, 2025, close of business. When submitting please provide via the Commission's Secure File Transfer Protocol (Kiteworks) at <https://cpucftp.cpuc.ca.gov>.

If you have any questions, please contact me at the email address or telephone number listed below.

Thank you,

---

## **Omar Teutle**

Senior Enforcement Analyst

Consumer Protection & Enforcement Division  
California Public Utilities Commission  
O: 415-703-1331  
[www.cpuc.ca.gov](http://www.cpuc.ca.gov) | [Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov)

---

**From:** Teutle, Omar <[Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov)>  
**Sent:** Thursday, May 1, 2025 4:00 PM  
**To:** [REDACTED]  
**Cc:** Tran, Lana <[lane.tran@cpuc.ca.gov](mailto:lane.tran@cpuc.ca.gov)>; Teutle, Omar <[Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov)>  
**Subject:** Data Request – Luxury Coach of America LLC\_TCP-42678A (Suspended)  
**Importance:** High

**Attn: Shaun Leclerc**

Greetings,

The attached Data Request (DR) letter details the records required by the California Public Utilities Commission (Commission).

Please provide, via the Commission's Secure File Transfer Protocol (Kiteworks),

<https://cpucftp.cpuc.ca.gov>, copies of the requested information no later than Thursday May 15, 2025, close of business.

If you have any questions, please contact me at the email address or telephone number listed below.

Respectfully,

---

**Omar Teutle**

Senior Enforcement Analyst

Consumer Protection & Enforcement Division

California Public Utilities Commission

O: 415-703-1331

[www.cpuc.ca.gov](http://www.cpuc.ca.gov) | [Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov)



**From:** [ftpadmin@cpuc.ca.gov](mailto:ftpadmin@cpuc.ca.gov)  
**To:** [REDACTED]  
**Cc:** [Teutle, Omar](#); [Tran-Courney, Lana](#)  
**Subject:** RE: Data Request – Luxury Coach of America LLC\_TCP-42678A (Suspended)  
**Date:** Thursday, May 8, 2025 2:43:44 PM

---



## Teutle, Omar sent you a secure message

Access message

Good afternoon,

This is a friendly reminder that the requested information (attached) is due no later than Thursday May 15, 2025, close of business. When submitting please provide via the Commission's Secure File Transfer Protocol (Kiteworks) at <https://cpucftp.cpuc.ca.gov>.

If you have any questions, please contact me at the email address or telephone number listed below.

Thank you,

---

**Omar Teutle**

Senior Enforcement Analyst

Consumer Protection & Enforcement Division

California Public Utilities Commission

O: 415-703-1331

[www.cpuc.ca.gov](http://www.cpuc.ca.gov) | [Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov)

---

**From:** omar.teutle@cpuc.ca.gov

**Sent:** Thursday, May 1, 2025 4:04 PM

**To:** [REDACTED]

**Cc:** Tran, Lana <lane.tran@cpuc.ca.gov>; Teutle, Omar  
<omar.teutle@cpuc.ca.gov>

**Subject:** Data Request – Luxury Coach of America LLC\_TCP-42678A  
(Suspended)

**Attn: Shaun Leclerc**

Greetings,

The attached Data Request (DR) letter details the records required by the California Public Utilities Commission (Commission).

Please provide, via the Commission's Secure File Transfer Protocol (Kiteworks), <https://cpucftp.cpuc.ca.gov>, copies of the requested information no later than Thursday May 15, 2025, close of business.

If you have any questions, please contact me at the email address or telephone number listed below.

Respectfully,

---

**Omar Teutle**

Senior Enforcement Analyst

Consumer Protection & Enforcement Division  
California Public Utilities Commission  
O: 415-703-1331

[www.cpuc.ca.gov](http://www.cpuc.ca.gov) | [Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov)



Attachments expire on Jul 07, 2025



1 PDF

Carrier\_Data Request\_Luxury Coach of America LLC\_CSE-000375.pdf

This message requires that you sign in to access the message and any file attachments.



# ATTACHMENT 4

CHP 343 (Rev. 12-17) OPI 062

NEW TERMINAL INFORMATION	CA NUMBER	FILE CODE NUMBER	COUNTY CODE	BED
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	620535	511320	33	
TERMINAL TYPE	CODE	OTHER PROGRAM(S)	LOCATION CODE	SUBAREA
<input type="checkbox"/> Truck <input checked="" type="checkbox"/> Bus <input type="checkbox"/> Mod Limo	T		655	B13

CARRIER LEGAL NAME Luxury Coach of America LLC	TERMINAL NAME (IF DIFFERENT)	TELEPHONE NUMBER (W/ AREA CODE) [REDACTED]
---	------------------------------	---

TERMINAL STREET ADDRESS (NUMBER, STREET, CITY, ZIP CODE)

MAILING ADDRESS (NUMBER, STREET, CITY, ZIP CODE) (IF DIFFERENT FROM ABOVE)

INSPECTION LOCATION (NUMBER, STREET, CITY OR COUNTY)

## LICENSE, FLEET AND TERMINAL INFORMATION

HM LIC. NO.	HWT REG. NO.	IMS LIC. NO.	TRUCKS AND TYPES	TRAILERS AND TYPES	PASS VEHs BY TYPE I 9 II	Mod Limo	DRIVERS 3	Powered  Towed
EXP. DATE	EXP. DATE	EXP. DATE	REG. CT.	HW VEH.	HW CONT.	PPB/CSAT <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A		
TERMINALS IDENTIFIED IN SECTION 34515(b) CVC <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			FILE CODE NUMBERS OF TERMINALS INCLUDED IN INSPECTION AS A RESULT OF SECTION 34515(b) CVC					

**EMERGENCY CONTACTS** *(In Calling Order of Preference)*

EMERGENCY CONTACT (NAME) [REDACTED]	DAY TELEPHONE NO. (W/ AREA CODE) [REDACTED]	NIGHT TELEPHONE NO. (W/ AREA CODE) [REDACTED]
EMERGENCY CONTACT (NAME) [REDACTED]	DAY TELEPHONE NO. (W/ AREA CODE) [REDACTED]	NIGHT TELEPHONE NO. (W/ AREA CODE) [REDACTED]

ESTIMATED CALIFORNIA MILEAGE FOR THIS TERMINAL FOR LAST YEAR	2023

A	B	C	D	E	F	G	H	I
<input type="checkbox"/> UNDER 15,000	<input type="checkbox"/> 15,001 — 50,000	<input type="checkbox"/> 50,001 — 100,000	<input checked="" type="checkbox"/> 100,001 — 500,000	<input type="checkbox"/> 500,001 — 1,000,000	<input type="checkbox"/> 1,000,001 — 2,000,000	<input type="checkbox"/> 2,000,001 — 5,000,000	<input type="checkbox"/> 5,000,001 — 10,000,000	<input type="checkbox"/> MORE THAN 10,000,000

## OPERATING AUTHORITIES OR PERMITS

<b>PUC</b>	<input type="checkbox"/> T	<input checked="" type="checkbox"/> TCP <input type="checkbox"/> PSC 42678	MOTOR CARRIER OF PROPERTY PERMIT ACTIVE <input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A		IMS FITNESS EVALUATION <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<b>USDOT</b>	USDOT NUMBER 3327393	<input checked="" type="checkbox"/> MC <input type="checkbox"/> MX 1059785	<input type="checkbox"/> MC <input type="checkbox"/> MX	REASON FOR INSPECTION Annual Terminal Inspection	


INSPECTION FINDINGS		INSPECTION RATINGS: S = Satisfactory U = Unsatisfactory C = Conditional UR = Unrated N/A = Not Applicable					
REQUIREMENTS	VIOL	MAINTENANCE PROGRAM	DRIVER RECORDS	REG. EQUIPMENT	HAZARDOUS MATERIALS	TERMINAL	
MAINTENANCE PROGRAM	1	<u>1</u> UR <u>2</u> S <u>3</u> S <u>4</u> S	<u>1</u> UR <u>2</u> S <u>3</u> S <u>4</u> U	<u>1</u> UR <u>2</u> S <u>3</u> S <u>4</u> S	<u>1</u> N/A <u>2</u> N/A <u>3</u> N/A <u>4</u> N/A	<u>1</u> UR <u>2</u> S <u>3</u> S <u>4</u> U	
DRIVER RECORDS	8	No. 4 Time 2.0	No. 3 Time 11.0	No. 4 Time 8.0	TIME	TOTAL TIME 21.0	
DRIVER HOURS	2	HAZARDOUS MATERIALS <input checked="" type="checkbox"/> No H/M Transported <input type="checkbox"/> No H/M violations noted		CONTAINERS/TANKS No. Time	VEHICLES PLACED OUT-OF-SERVICE Vehicles 0 Units 0		
BRAKES	1	<div style="text-align: center;">See attached pages for inspection findings.</div>					
LAMPS & SIGNALS	1						
CONNECTING DEVICES							
STEERING & SUSPENSION							
TIRES & WHEELS							
EQUIPMENT REQUIREMENTS	3						
CONTAINERS & TANKS							
HAZARDOUS MATERIALS							

See attached pages for inspection findings.

INSPECTION TYPE <input type="checkbox"/> I <input type="checkbox"/> R	NON-BIT <input type="checkbox"/>	CPSS <input type="checkbox"/> Yes <input type="checkbox"/> No	CHP 345 <input checked="" type="checkbox"/>	CHP 100D COL.	INSPECTION DATE(S) 12/06/2024	TIME IN	TIME OUT
INSPECTED BY (NAME(S)) C. Ephraim , G. Valdivia Jr. - MCS I					ID NUMBER(S) A18194 , A16848	SUSPENSE DATE <input checked="" type="checkbox"/> Auto <input type="checkbox"/> None	

## MOTOR CARRIER CERTIFICATION

I hereby certify that all violations described hereon and recorded on the attached pages (2 through \_\_\_\_\_), will be corrected in accordance with applicable provisions of the California Vehicle Code and the California Code of Regulations. I understand that I may request a review of an unsatisfactory rating by contacting the Motor Carrier Safety Unit Supervisor at (858)944-6345 within 5 business days of the rating.

CURRENT TERMINAL RATING <b>UNSATISFACTORY</b>		CARRIER REPRESENTATIVE'S SIGNATURE <b>REFUSED TO SIGN</b>		DATE <b>01/03/2025</b>	
CARRIER REPRESENTATIVE'S PRINTED NAME <b>Shaun Leclerc</b>			TITLE <b>Owner</b>		DRIVER LICENSE NUMBER 
					STATE 

US DOT #  
3327393Legal: LUXURY COACH OF AMERICA LLC  
Operating (DBA):

MC/MX #: 000000 State #: [REDACTED] Federal Tax ID: [REDACTED] (EIN)

Review Type: Non-ratable Review - Special Study

Scope: Terminal Location of Review/Audit: Company facility in the U. S. Territory: F

## Operation Types Interstate Intrastate

Carrier: Non-HM N/A  
Shipper: N/A N/A  
Cargo Tank: N/ABusiness: Corporation  
Gross Revenue: for year ending:

## Company Physical Address:

[REDACTED]  
[REDACTED]

Contact Name: SHAUN LECLERC

Phone numbers: (1) [REDACTED] (2) [REDACTED] Fax

E-Mail Address: [REDACTED]

## Company Mailing Address:

[REDACTED]  
[REDACTED]

## Carrier Classification

Authorized for Hire Private Passenger, Business Other: 1059785

## Cargo Classification

Passengers

## Equipment

Owned Term Leased Trip Leased

Owned Term Leased Trip Leased

Motor Coach 9 0 0

Power units used in the U.S.: 9

Percentage of time used in the U.S.: 100

Does carrier transport placardable quantities of HM? No

Is an HM Permit required? N/A

## Driver Information

Inter Intra

Average trip leased drivers/month: 0

&lt; 100 Miles:

Total Drivers: 3

&gt;= 100 Miles: 3

CDL Drivers: 3



**LUXURY COACH OF AMERICA LLC - Terminal**

U.S. DOT #: 3327393

State #: 620535

Review Date:

12/06/2024

**Part A**

QUESTIONS regarding this report may be directed to the Border Division  
Motor Carrier Safety Unit at:

9330 Farnham St.  
San Diego, CA 92123  
(858) 944-6345

**This TERMINAL REVIEW deals only with safety compliance at this terminal.****Person(s) Interviewed****Name:** SHAUN LECLERC**Title:** MANAGING MEMBER**Name:****Title:**





LUXURY COACH OF AMERICA LLC - Terminal

U.S. DOT #: 3327393

State #: 620535

Review Date:

12/06/2024

## Part B Violations

1 STATE	Primary: 34507.5(a)(2) CVC CFR Equivalent: 390.19(b)(2)	Discovered 1	Checked 1	Drivers/Vehicles In Violation 1	Checked 1
<b>Description</b> A motor carrier shall ensure information associated with the United States Department of Transportation number assigned to the motor carrier is true and accurate. The information shall be updated before the motor carrier operates a commercial motor vehicle, at least once every two calendar years, and within 15 days of any change of information or cessation of regulated activity.					
<b>Example</b> Carrier failed to report accurate power unit count.					
2 STATE	Primary: 1808.1(c)CVC CFR Equivalent: 391.25(a)	Discovered 1	Checked 3	Drivers/Vehicles In Violation 1	Checked 3
<b>Description</b> Carrier does not obtain a Department of Motor Vehicles Pull Notice report at least every 12 months for each commercial driver it employs.					
<b>Example</b> Carrier failed to obtain and present driver employer pull notice (EPN) for the following commercial driver; Carrier requestor code: JC382  ██████████ # ██████████, Hire Date: 01/26/2024, Enrolled in EPN on 03/06/2024. Drove in the month of November 2024.					
3 STATE	Primary: 1808.1(a)CVC CFR Equivalent: 391.25(c)(1)	Discovered 1	Checked 3	Drivers/Vehicles In Violation 1	Checked 3
<b>Description</b> Carrier did not obtain driver's current Department of Motor Vehicles public record prior to employing.					
<b>Example</b> Carrier failed to obtain a DMV public record prior prior to operating a vehicle for the following driver;  ██████████ # ██████████, Hired 11/25/2024: Record of Duty Status (RODS) shows driver operating a tour bus on 11/15/2024 bus #5609. Employer Pull Notice is dated 11/19/2024, signed 12/03/2024 and employment application is dated 11/25/2024. Driver operated vehicle prior to hire date and EPN record date. Carrier had no public record on file.					
4 STATE	Primary: 13CCR1212.5(b) CFR Equivalent: 395.5(a)(1)	Discovered 2	Checked 90	Drivers/Vehicles In Violation 1	Checked 3
<b>Description</b> Interstate carrier permits or requires drivers of passenger carrying commercial motor vehicles to drive more than ten hours following eight consecutive hours off duty.					
<b>Example</b> 11/21/2024: Driver ██████████, drove a total of 3 hours 45 minutes after 10 hours driving, as evidenced by Electronic Logging Device (ELD)  11/23/2024: Driver ██████████, drove a total of 2 hours 57 minutes after 10 hours driving, as evidenced by Electronic Logging Device (ELD)					





LUXURY COACH OF AMERICA LLC - Terminal

U.S. DOT #: 3327393

State #: 620535

Review Date:

12/06/2024

## Part B Violations

5 STATE	Primary: 13CCR1213(f) CFR Equivalent: 395.8(e)	Discovered 6	Checked 90	Drivers/Vehicles In Violation 1	Checked 3
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**Description**

Carrier permits or requires drivers to submit false records of duty status.

**Example**

11/15/2024, Driver [REDACTED]: logged off duty at 2210 in Hemet, CA (ODO. 527,911), next change of duty status to driving occurred 11/16/2024 at 12:14 in Charter Oak, CA (ODO. 527,987). Vehicle moved 76 miles while driver was logged off duty.

11/15/2024, Driver [REDACTED]: logged on Personal conveyance at 15:41 in Hemet, CA Bus #5608 (Odometer: 527,750), drove to Burbank, CA (Odometer: 527,772) to passenger pickup location on 11/21/2024 at 07:11 per ERODS annotations.

11/17/2024, Driver [REDACTED]: logged on Personal conveyance at 08:51 in Hemet, CA Bus #5608 (Odometer: 528,245), drove to Julian, CA (Odometer: 528,319) to passenger pickup location on 11/17/2024 at 11:53 per ERODS annotations.

11/21/2024, Driver [REDACTED]: logged on Personal conveyance at 03:56 in Hemet, CA Bus #5608 (Odometer: 528,413), drove to Burbank, CA (Odometer: 528,523) to passenger pickup location on 11/21/2024 at 07:29 per ERODS annotations.

11/21/2024, Driver [REDACTED]: logged on Personal conveyance at 19:24 in Burbank, CA Bus #5608 (Odometer: 528,778) drove to Pomona, CA (Odometer: 528,828) return to Hemet yard on 11/22/2024 at 00:11 per ERODS annotations.

11/23/2024, Driver [REDACTED]: logged on Personal conveyance at 04:14 in Hemet, CA Bus #5608 (Odometer: 528,889), drove to San Fernando, CA (Odometer: 528,998) to passenger pickup location on 11/23/2024 at 06:50 per ERODS annotations.

6 STATE	Primary: 34505.5 (a) CFR Equivalent: 396.17(a)	Discovered 1	Checked 4	Drivers/Vehicles In Violation 2	Checked 4
------------	---	-----------------	--------------	---------------------------------------	--------------

**Description**

The motor carrier does not perform periodic vehicle inspections at least every 45 days, or more often if necessary to ensure safe operation.

**Example**

Carrier exceeded 45 days inspection interval on bus #5610. Inspection was performed on 06/25/2024, due by 08/09/2024. Carrier did not perform inspection until 09/08/2024 making it 75 days past due for inspection.

Carrier allowed operation of bus #5608 on highway on 11/15,16,17/2024 and 11/21,23/2024, prior to conducting a 45 day inspection while deemed out of service for repairs on 04/08/2024 to 12/02/2024.

<b>Safety Fitness Rating Information:</b>		<b>OOS Vehicle (CR): 0</b>	
<b>Total Miles Operated</b>	270,000	<b>Number of Vehicle Inspected (CR): 4</b>	
<b>Recordable Accidents</b>	0	<b>OOS Vehicle (MCMIS): 0</b>	
		<b>Number of Vehicles Inspected (MCMIS): 0</b>	

Your proposed safety rating is :

**This Review is not Rated.**

**LUXURY COACH OF AMERICA LLC - Terminal**

U.S. DOT #: 3327393

State #: 620535

Review Date:

12/06/2024

### Part B Requirements and/or Recommendations

1. Carriers are required to maintain on file with the Commission an equipment list of all vehicles in use under each certificate and permit. The Commission must be notified within 10 days of the date any vehicle is put into or pulled out of service. Use Form PL 664 ("Equipment Statement of Applicant and CHP Inspection Request") to make additions or deletions to your equipment list. Submit the completed form and copy of the DMV commercial registration if adding vehicles to the License Section.
2. A motor carrier shall ensure information associated with the United States Department of Transportation number assigned to the motor carrier is true and accurate. The information shall be updated as required by Section 390.19T of Title 49 of the Code of Federal Regulations, before the motor carrier operates a commercial motor vehicle, at least once every two calendar years, and within 15 days of any change of information, or cessation or resumption of regulated activity.
3. 13CCR 1233.5 Carrier is required to notify the Department, in writing, of any change of address or cessation of regulated activity at any of the carrier's terminal. Such notification shall be made within 15 days of the change and shall be forwarded to:  
 CALIFORNIA HIGHWAY PATROL  
 COMMERCIAL RECORDS UNIT  
 P.O. BOX 942898  
 SACRAMENTO, CA 94298-0001



**LUXURY COACH OF AMERICA LLC - Terminal**

U.S. DOT #: 3327393

State #: 620535

Review Date:

12/06/2024

**Part C****Reason for Review:** Other Annual Inspection**Planned Action:** Compliance Monitoring**Parts Reviewed Certification:**

325 382 383 387 390 391 392 393 395 396 397 398 399 171 172 173 177 178 180

**Prior Reviews**

1/11/2024

12/12/2022

**Prior Prosecutions****Reason not Rated:** Special Study**Study Code:** F**Unsat/Unfit Information**

**Is the motor carrier of passengers subject to the safety fitness procedures contained in 49 CFR part 385 subpart A, AND does it transport passengers in a commercial motor vehicle?**

Yes - Interstate

**Does carrier transport placardable quantities of hazardous materials?**

**Unsat/Unfit rule:**

Not Applicable

**Corporate Contact:** SHAUN LECLERC**Corporate Contact Title:** MANAGING MEMBER**Special Study Information:****Remarks:**

TERMINAL NAME: Luxury Coach of America LLC

Terminal Address: [REDACTED]

CA # 620535

FCN - 511320

**RATING INFORMATION:****UNSATISFACTORY RATING**

In accordance with 13 CCR 1233, as a result of the inspection findings noted above, and documented in Part B of this report, this terminal has been rated Sufficiently Unsatisfactory due to:

-Failure to obtain periodic, up-to-date EPN printouts for all drivers.

-Failure to enroll all drivers in DMV's Employer Pull Notice program.

-Falsified hours-of-service records and hours-of-service violations exceeding 5% of the total days audited.

**MAINTENANCE PROGRAM VIOLATIONS:**

See Part B.

**DRIVER RECORDS VIOLATIONS:**

See Part B.

**HOURS OF SERVICE VIOLATIONS:**

See Part B.



**LUXURY COACH OF AMERICA LLC - Terminal**

U.S. DOT #: 3327393

State #: 620535

Review Date:

12/06/2024

**Part C****DIRECTIONS TO THE MOTOR CARRIER:**

1. Ensure a Department of Motor Vehicles public record is obtained, with an issue date less than 30 days prior to the date the carrier employs the driver.
2. Require all drivers to prepare complete accurate records of duty status for each day and the motor carrier shall maintain those records as required.
3. Immediately enroll all drivers in the Department of Motor Vehicles Pull Notice System.
4. Immediately obtain DMV EPN periodic (up-to-date) printouts for all drivers.
5. Motor Carrier shall ensure information associated with United States Department of Transportation number assigned to the motor carrier is true and accurate. The information shall be updated as required by Part 390.19 of Title 49 of the Code of Federal Regulations, before the motor carrier operates a commercial motor vehicle, at least once every two calendar years, and within 15 days of any change of information or cessation of regulated activity.
6. Carrier is directed to correct all violations and areas of non-compliance noted herein this report.
7. Carrier is directed to fully comply with all applicable Federal, State, Local laws / ordinances, statutory and regulatory requirements.

**CONSEQUENCES:**

A reinspection shall be conducted within 90 days of the date of the inspection. The reinspection will be unannounced by the California Highway Patrol. It is the motor carrier's responsibility, however, to ensure that all required records are made available for the reinspection. Failure to pass a reinspection may result in a recommendation to suspend your California Public Utility Commission Authority, TCP # 42678. This may be in addition to any other enforcement action deemed necessary by the California Highway Patrol.

**ADDITIONAL NOTES:**

Carrier's CPUC profile indicates they have two vehicles. Upon discovery of carrier's new yard (failed not notify CHP), I found nine buses, all registered in Arizona to the carrier. All nine buses are maintained and dispatched in California per carrier representative. They operate in both Interstate and Intrastate operation, primarily intrastate in Southern California. The carrier's principal place of business is located in Quartzsite, AZ. Also, carrier shows one driver on the CPUC website who is no longer employed. Carrier currently has three drivers employed and operating none of which are registered with CPUC. While inspecting driver records, it was discovered that application dates, pre-employment drug tests, employer pull notice (EPN) enrollment, pull notice print-outs, and Hours of Service do not coincide. Also, while in the office I noticed that there were several wall mounted file slots with the names "Dominike, Efren, and James" along with the other hired driver's names written on them. Inside the boxes were trip manifests (Contract for Transportation). When asked about those documents and names, the carrier stated "They are in the hiring process." Trip dates on the contracts where 12/06/2024 and 12/07/2024. Carrier said they were coming in the afternoon of 12/06/2024 to fill out employment applications. No records were in possession of the carrier for "Dominike, Efren, and James". I then recommended to the carrier to not allow those drivers to operate prior to following the proper hiring process for commercial drivers.

Carrier not available for signature on January 03, 2025. Stated he is not in town and has COVID-19.

<b>Upload Authorized:</b>	<b>Yes</b>	<b>No</b>
<b>Authorized by:</b>		<b>Date:</b>
<b>Uploaded:</b>	<b>Yes</b>	<b>No</b>
<b>Verified by:</b>		<b>Failure Code:</b>
		<b>Date:</b>



## NOTICE TO CARRIER

CHP 345 (REV 1-19) OPI 062

INSPECTION DATE

12/06/2024

TERMINAL NAME

Luxury Coach of America LLC

ADDRESS

CARRIER NAME (IF DIFFERENT)

PRINCIPAL (OWNERSHIP)

Shaun Leclerc

The ☐ motor carrier ☒ terminal named above was inspected this date and has been rated UNSATISFACTORY. This is the 1st unsatisfactory rating. As indicated on the accompanying Carrier Inspection/Safety Compliance Report, the principal areas of noncompliance are: (Carrier is to initial spaces beside each box checked.)

☐ Maintenance Program/Records ☒ Pull-Notice Program ☐ Hazardous Materials  
☒ Driver Records/Hours of Service ☐ Vehicles/Tanks/Containers ☐ Drug & Alcohol Test Program

You are advised that:

- ☐ Failure to correct the noted deficiencies and to upgrade compliance to satisfactory before the next inspection (see below) may result in action number(s) \_\_\_\_\_ below by this Department.
- ☒ As a result of the inspection findings indicated above, this Department will initiate action number(s) 1, 4, 5, 6 below without further notice. You may, within 5 business days of this notice, request a review of the inspection findings and the action(s) to be taken. To request a prompt and impartial review by the Division Special Services Commander, contact BORDER Division at (858)944-6345.
- ☒ 1. A recommendation to the ☐ Department of Motor Vehicles (DMV) to suspend or revoke your motor carrier of property permit \_\_\_\_\_ or ☐ private carrier of passengers certificate \_\_\_\_\_;  
☒ Public Utilities Commission (PUC) to deny, suspend, or revoke your operating authority \_\_\_\_\_;  
☐ Department of Consumer Affairs (DCA) to suspend, or revoke your operating authority \_\_\_\_\_.  
Carrier is placed on notice that the DMV/PUC/DCA will deny or suspend its permit, operating authority, or private carrier of passengers certificate on receipt of a written recommendation from the CHP, without further notice to the carrier. The DMV/PUC/DCA may thereafter revoke the carrier's permit, operating authority, or private carrier of passengers certificate.
- ☐ 2. A recommendation to the Department of Toxic Substances Control for administrative action, to include possible suspension, denial, revocation or assessment of significant monetary penalties regarding Hazardous Waste Transporter Registration, Number \_\_\_\_\_.
- ☐ 3. Suspension or revocation of your ☐ Hazardous Materials Transportation License, Number \_\_\_\_\_;  
☐ Inspection and Maintenance Station License, Number \_\_\_\_\_; or  
☐ School Bus Contractor License, Number \_\_\_\_\_.
- ☒ 4. A complaint being filed with the District Attorney's office for prosecution. (A criminal or civil action may follow.)
- ☒ 5. A recommendation to the Federal Motor Carrier Safety Administration for administrative action against your United States Department of Transportation registration.
- ☒ 6. Other: Any actions deemed necessary by the Department, including suspension of vehicle registration per 8800 CVC.
- ☒ A reinspection is ☒ required in 90 days(s) ☐ tentatively scheduled in \_\_\_\_\_ day(s).
- ☒ After a recommendation has been forwarded to the DMV/PUC/DCA, no reinspection will be conducted for the purpose of operating authority or permit reinstatement until requested by the DMV/PUC/DCA.

If you desire further information concerning this notice, you may telephone the Border Division Motor Carrier Safety Unit at (858)944-6345

I acknowledge receipt and understanding of the above notice.

SIGNATURE	TITLE		
REFUSED TO SIGN	Managing Member		
NAME (PRINTED)	DRIVER LICENSE NUMBER	STATE	DATE
Shaun Leclerc			01/03/2025
ISSUED BY	I.D. NUMBER		
C. Ephraim	A18194		





California Highway Patrol  
601 N. 7th Street  
Sacramento, CA 95811  
Phone: (530)568-6010 Fax: (916)843-3898  
Internationally Accredited Agency

Report Number: CANE1E001766  
Inspection Date: 12/04/2024  
Start: 7:00 AM PT End: 8:54 AM PT  
Inspection Level: V - Terminal  
HM Inspection Type: None

Carrier: LUXURY COACH OF AMERICA LLC

DBA:

[REDACTED]

Driver:

License#:

State:

Date of Birth:

CoDriver:

License#:

State:

Date of Birth:

USDOT: 3327393

Phone#:

MC/MX#: 1059785

Fax#:

State#: 620535

Location:

Milepost: 92545 Shipper: N/A

Highway:

Origin:

Bill of Lading: N/A

County:

Destination:

Cargo:

Email:

#### VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate	Equipment ID	VIN	GVWR	CVSA Existing	CVSA #
1	BU	PREO	2010	AZ	[REDACTED]	5604	[REDACTED]	53000		

#### BRAKE ADJUSTMENTS

Axle #	1	2	3
Right	N/A	N/A	N/A
Left	N/A	N/A	N/A
Chamber	DISC	DISC	DISC

#### VIOLATIONS

Section	Type	Unit	OOS	Citation #	Verify	Crash	Violations Discovered
1269(b)(3) T-13	S	1	N		N	N	Emergency exit window operating instructions required--392.2: Exit 3 left side, exits 2 and 3 right side are missing operating instructions for emergency exit.
393.78	F	1	N		N	N	Wipers - Inoperative / missing / damaged wipers: Left windshield wiper blade damaged.

HazMat: No HM transported

Placard:

Cargo Tank:

Special Checks: No data for special checks

#### State Information:

Odometer: 617386; File Code Number: 511320; Fuel Type: D; Passenger Capacity: 57; WC Passenger Capacity: 0; Bus Type: 1; Beat/Sub Area: B13; Regulated Vehicle: Y; Pre-Cleared Vehicle: N; Veh #1 Type: 10; Seat Belt Equipped: Y

#### Co-Inspector(s):

Johns (A17016)

Pursuant to Section 24004 CVC, violations recorded on this SafetyNet Inspection Report must be corrected prior to redispach. Violations marked out of service must be corrected before the vehicle is operated on the highway. For your convenience, KEEP THIS REPORT OR A COPY IN THE VEHICLE UNTIL ALL VIOLATIONS ARE CLEARED. This document should NOT be forwarded to the court for clearance procedures. DO NOT RETURN THIS FORM TO THE CALIFORNIA HIGHWAY PATROL.



#### TRUCKERS AGAINST TRAFFICKING

If you suspect human trafficking please contact 911 and call the National Human Trafficking Hotline at 1-888-373-7888. Make the call, save lives! Go to <https://truckersagainstrafficking.org/> to learn more.

Report Prepared By:

C. Ephraim

Unit #:

600

ID/Badge #:

A18194

Copy Received By:

X

X





California Highway Patrol  
9330 Farnham Street  
San Diego, CA 92123  
Phone: (858) 944-6349  
Internationally Accredited Agency CHP407F/343A

Report Number: CANE1E001769  
Inspection Date: 12/04/2024  
Start: 1:00 PM PT End: 2:51 PM PT  
Inspection Level: V - Terminal  
HM Inspection Type: None

Carrier: LUXURY COACH OF AMERICA LLC

DBA:

[REDACTED]

Driver:

License#:

State:

Date of Birth:

CoDriver:

License#:

State:

Date of Birth:

USDOT: 3327393

Phone#:

MC/MX#: 1059785

Fax#:

State#: 620535

Location:

Milepost: 92545 Shipper: N/A

Highway:

Origin: N/A

Bill of Lading: N/A

County:

Destination: N/A

Cargo: N/A

Email:

#### VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate	Equipment ID	VIN	GVWR	CVSA Existing	CVSA #
1	BU	MCI	2015	AZ	[REDACTED]	5607	[REDACTED]	54000		

#### BRAKE ADJUSTMENTS

Axle #	1	2	3
Right	N/A	N/A	N/A
Left	N/A	N/A	N/A
Chamber	DISC	DISC	DISC

#### VIOLATIONS

Section	Type	Unit	OOS	Citation #	VerifyCrash	Violations Discovered
393.78A-WS	F	1	N		N	Washers - Inoperative washing system.: Windhsield washer system inoperative

HazMat: No HM transported

Placard:

Cargo Tank:

Special Checks: No data for special checks

#### State Information:

Odometer: 493954; File Code Number: 511320; Fuel Type: D; Passenger Capacity: 57; WC Passenger Capacity: 0; Bus Type: 1; Beat/Sub Area: B13; Regulated Vehicle: Y; Pre-Cleared Vehicle: N; Veh #1 Type: 10; Seat Belt Equipped: N

#### Co-Inspector(s):

Johns (A17016)

Pursuant to Section 24004 CVC, violations recorded on this SafetyNet Inspection Report must be corrected prior to redispach. Violations marked out of service must be corrected before the vehicle is operated on the highway. For your convenience, KEEP THIS REPORT OR A COPY IN THE VEHICLE UNTIL ALL VIOLATIONS ARE CLEARED. This document should NOT be forwarded to the court for clearance procedures. DO NOT RETURN THIS FORM TO THE CALIFORNIA HIGHWAY PATROL.



#### TRUCKERS AGAINST TRAFFICKING

If you suspect human trafficking please contact 911 and call the National Human Trafficking Hotline at 1-888-373-7888. Make the call, save lives! Go to <https://truckersagainsttrafficking.org/> to learn more.

Report Prepared By:

C. Ephraim

Unit #:

600

ID/Badge #:

A18194

Copy Received By:

X

X





California Highway Patrol  
9330 Farnham Street  
San Diego, CA 92123  
Phone: (858) 944-6349  
Internationally Accredited Agency CHP407F/343A

Report Number: CANE1E001768  
Inspection Date: 12/04/2024  
Start: 11:00 AM PT End: 12:51 PM PT  
Inspection Level: V - Terminal  
HM Inspection Type: None

Carrier: LUXURY COACH OF AMERICA LLC

DBA:

[REDACTED]

Driver:

License#:

State:

Date of Birth:

CoDriver:

License#:

State:

Date of Birth:

USDOT: 3327393

Phone#:

MC/MX#: 1059785

Fax#:

State#: 620535

Location:

Milepost: 92545 Shipper: N/A

Highway:

Origin:

Bill of Lading: N/A

County:

Destination:

Cargo:

Email:

#### VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate	Equipment ID	VIN	GVWR	CVSA Existing	CVSA #
1	BU	MCI	2016	AZ	[REDACTED]	5609	[REDACTED]	54000		

#### BRAKE ADJUSTMENTS

Axle #	1	2	3
Right	N/A	N/A	N/A
Left	N/A	N/A	N/A
Chamber	DISC	DISC	DISC

#### VIOLATIONS

Section	Type	Unit	OOS	Citation #	Verify	Crash	Violations Discovered
1245(k)(2) T-13	S	1	N		N	N	Applied air loss exceeds leakage rates specified in regulation-392.2-SLLEQP: Axle 3 right side applied air loss at chamber fitting. Compressor compensates.
393.9A-HLLH	F	1	N		N	N	Lighting - Headlamp(s) fail to operate on low and high beam: Left side high beam inoperative.

HazMat: No HM transported

Placard:

Cargo Tank:

Special Checks: No data for special checks

#### State Information:

Odometer: 527499; File Code Number: 511320; Fuel Type: D; Passenger Capacity: 57; WC Passenger Capacity: 0; Bus Type: 1; Beat/Sub Area: B13; Regulated Vehicle: Y; Pre-Cleared Vehicle: N; Veh #1 Type: 10; Seat Belt Equipped: N

#### Co-Inspector(s):

Johns (A17016)

Pursuant to Section 24004 CVC, violations recorded on this SafetyNet Inspection Report must be corrected prior to redispach. Violations marked out of service must be corrected before the vehicle is operated on the highway. For your convenience, KEEP THIS REPORT OR A COPY IN THE VEHICLE UNTIL ALL VIOLATIONS ARE CLEARED. This document should NOT be forwarded to the court for clearance procedures. DO NOT RETURN THIS FORM TO THE CALIFORNIA HIGHWAY PATROL.



#### TRUCKERS AGAINST TRAFFICKING

If you suspect human trafficking please contact 911 and call the National Human Trafficking Hotline at 1-888-373-7888. Make the call, save lives! Go to <https://truckersagainsttrafficking.org/> to learn more.

Report Prepared By:

C. Ephraim

Unit #:

600

ID/Badge #:

A18194

Copy Received By:

X

X





California Highway Patrol  
601 N. 7th Street  
Sacramento, CA 95811  
Phone: (530)568-6010 Fax: (916)843-3898  
Internationally Accredited Agency

Report Number: CANE1E001767  
Inspection Date: 12/04/2024  
Start: 9:00 AM PT End: 10:50 AM PT  
Inspection Level: V - Terminal  
HM Inspection Type: None

Carrier: LUXURY COACH OF AMERICA LLC

DBA:

[REDACTED]

USDOT: 3327393

Phone#:

[REDACTED]

MC/MX#: 1059785

Fax#:

State#: 620535

Location:

[REDACTED]

Highway:

[REDACTED]

County:

[REDACTED]

Email:

[REDACTED]

Driver:

License#:

State:

Date of Birth:

CoDriver:

License#:

State:

Date of Birth:

Milepost: 92545 Shipper: N/A

Origin: N/A

Destination: N/A

Bill of Lading: N/A

Cargo: N/A

#### VEHICLE IDENTIFICATION

Unit	Type	Make	Year	State	Plate	Equipment ID	VIN	GVWR	CVSA Existing	CVSA #
1	BU	MCI	2016	AZ	[REDACTED]	5610	[REDACTED]	54000		

#### BRAKE ADJUSTMENTS

Axle #	1	2	3
Right	N/A	N/A	N/A
Left	N/A	N/A	N/A
Chamber	DISC	DISC	DISC

**VIOLATIONS:** No violations were discovered

**HazMat:** No HM transported

**Placard:**

**Cargo Tank:**

**Special Checks:** No data for special checks

#### State Information:

Odometer: 571021; File Code Number: 511320; Fuel Type: D; Passenger Capacity: 57; WC Passenger Capacity: 1; Bus Type: 1; Beat/Sub Area: B13; Regulated Vehicle: Y; Pre-Cleared Vehicle: N; Veh #1 Type: 10; Seat Belt Equipped: N

#### Co-Inspector(s):

Johns (A17016)



#### TRUCKERS AGAINST TRAFFICKING

If you suspect human trafficking please contact 911 and call the National Human Trafficking Hotline at 1-888-373-7888. Make the call, save lives! Go to <https://truckersagainsttrafficking.org/> to learn more.

Report Prepared By:

C. Ephraim

Unit #:

600

ID/Badge #:

A18194

Copy Received By:

X

X



**From:** [Teutle, Omar](#)  
**To:** [REDACTED]  
**Cc:** [Tran-Courney, Lana](#); [Teutle, Omar](#)  
**Subject:** NOTICE TO CEASE AND DESIST  
**Date:** Tuesday, May 27, 2025 3:25:04 PM  
**Attachments:** [Notice to Cease and Desist - Luxury.Coach.of.America.LLC\\_CSE000375.pdf](#)  
**Importance:** High

---

Attn: **Shaun Leclerc.**

Attached is a Notice to Cease and Desist from all charter-party carrier operations for [Luxury Coach of America LLC](#).

The California Public Utilities Commission (Commission) became aware that your company is operating without Commission authority. The attached Cease-and-Desist Notice details the Commission's rules and regulations as well as [information](#) on how to obtain a valid operating authority.

If you have any questions, please contact me at the telephone number or email address listed below.

Thank you,

---

**Omar Teutle**

Senior Enforcement Analyst

Consumer Protection & Enforcement Division  
California Public Utilities Commission  
O: 415-703-1331  
[www.cpuc.ca.gov](http://www.cpuc.ca.gov) | [Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov)

**From:** [ftpadmin@cpuc.ca.gov](mailto:ftpadmin@cpuc.ca.gov)  
**To:** [REDACTED]  
**Cc:** [Teutle, Omar](#); [Tran-Courney, Lana](#)  
**Subject:** NOTICE TO CEASE AND DESIST  
**Date:** Tuesday, May 27, 2025 3:25:34 PM

---



## Teutle, Omar sent you a secure message

Access message

Attn: **Shaun Leclerc.**

Attached is a Notice to Cease and Desist from all charter-party carrier operations for **Luxury Coach of America LLC.**

The California Public Utilities Commission (Commission) became aware that your company is operating without Commission authority. The attached Cease-and-Desist Notice details the Commission's rules and regulations as well as information on how to obtain a valid operating authority.

If you have any questions, please contact me at the telephone number or email address listed below.

Thank you,

---

**Omar Teutle**

Senior Enforcement Analyst

Consumer Protection & Enforcement Division

California Public Utilities Commission

O: 415-703-1331

[www.cpuc.ca.gov](http://www.cpuc.ca.gov) | [Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov)



Attachments expire on Jul 26, 2025



**1 PDF**

Notice to Cease and Desist - Luxury.Coach.of.America.LLC\_CSE000375.pdf

This message requires that you sign in to access the message and any file attachments.





U.S. Postal Service™  
**CERTIFIED MAIL® RECEIPT**  
*Domestic Mail Only*

For delivery information, visit our website at [www.usps.com](http://www.usps.com)®.

**OFFICIAL USE**

Certified Mail Fee

\$

Extra Services & Fees (check box, add fee as appropriate)

- ☐ Return Receipt (hardcopy) \$ \_\_\_\_\_
- ☐ Return Receipt (electronic) \$ \_\_\_\_\_
- ☐ Certified Mail Restricted Delivery \$ \_\_\_\_\_
- ☐ Adult Signature Required \$ \_\_\_\_\_
- ☐ Adult Signature Restricted Delivery \$ \_\_\_\_\_

Postage

\$

Total Postage and Fees

\$

Sent To

Street and Apt. No./on PO Box No.

City, State ZIP+4®

Postmark  
Here

7022 2410 0003 2544 8769

**PUBLIC UTILITIES COMMISSION**

505 Van Ness Avenue  
San Francisco, California, 94102



May 27, 2025

TCP: 42678 A (Suspended)

Case No.: CSE-000375

Luxury Coach of America LLC

Dbas: LuXCoach

Attn: Shaun LeClerc

[REDACTED]

[REDACTED]

Email: [REDACTED]

**NOTICE TO CEASE AND DESIST**

Dear Shaun M. Leclerc:

The California Public Utilities Commission (CPUC) has become aware that your company is operating within the State of California without a valid authority.

Public Utilities (Pub. Util.) Code Sections 1031 and 5371 state that it is unlawful for a Charter-Party Carrier to conduct any operations without valid authority. Pub. Util. Code Sections 1034.5 and 5414.5 state that it is unlawful to publish or advertise without holding a valid operating authority. Advertisements include, but are not limited to, advertising in local directories or Yellow Pages, business cards, [internet websites](#), and any [other forms advertisement](#).

**Luxury Coach of America LLC must immediately cease and desist from all unlawful operations including advertising within California.**

**Pub. Util. Code Section 5411 states in part that any TCP carrier which operates without a valid authority is guilty of a misdemeanor and is punishable by a fine not less than \$1,000.**

This letter places your company on notice that continued violations of the law without the required operating authority may result in enforcement actions, including criminal prosecutions. There will be no further warnings.

For information on obtaining a permit or certificate, go to:

<http://www.cpuc.ca.gov/transportationlicensing/>.

Please contact me within five (5) days of receiving this notice at the telephone number or email address listed below.

Sincerely,

*Omar Teutle*

**Omar Teutle**, Senior Enforcement Analyst  
California Public Utilities Commission  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
Email: [Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov)  
Telephone: (415) 703-1331

Cc: Lana Tran-Courney, Program and Project Supervisor

# ATTACHMENT 5

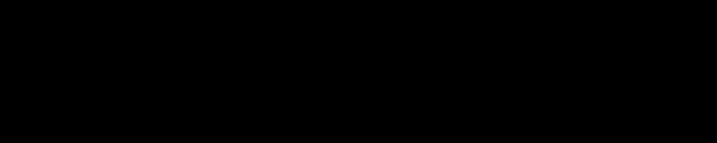
Edit

All

Missed

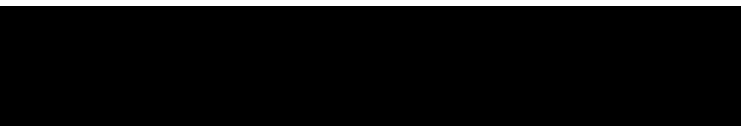
# Recents

Search



Corona, CA

9:05 AM



Phoenix, AZ

9:03 AM



Phoenix, AZ

8:59 AM



Los Angeles, CA

Thursday



phone

Wednesday



mobile

Wednesday



mobile

Wednesday



Favorites



Recents



Contacts



Keypad



Voicemail



Telephone call "Luxury Coach of America LLC" [70250327]

(1)

(2)

(3)

\* ICT/CHP Report:  
\* Sales on their website  
Lexis/Nexis

(1) Left VM @ 08:59 AM on 5/27 requesting to have Mr. Shaun LeClerc return my call. Asked to be called

@ 415-703-1331 office number.

(2) Left VM @ 09:03 AM on 5/27 requesting to have

Mr. Shaun LeClerc return my call.

(3) Same as before, left VM, asked to get return my calls.



**From:** [Teutle, Omar](#)  
**To:** [REDACTED]  
**Cc:** [Tran-Courney, Lana](#); [Teutle, Omar](#)  
**Subject:** Re: Luxury Coach of America LLC\_TCP-42678A\_Request to Return Call(s)  
**Date:** Tuesday, May 27, 2025 9:27:21 AM  
**Attachments:** [Data Request Luxury Coach of America LLC\\_TCP-42678A \(Suspended\).msg](#)  
**Importance:** High

---

Good morning,

This is a follow-up email to the telephone voicemails/messages I left at the following numbers:

- [REDACTED] \*24 hour Dispatch per [business website](#)\*
- [REDACTED] \*Sales per [business website](#)\*
- [REDACTED]

This is in regards to the [for hire/pre-arranged transportation](#) services provided by the above mentioned entity. Please return my calls at your earliest convenience. Thank you.

Respectfully,

---

**Omar Teutle**

Senior Enforcement Analyst

Consumer Protection & Enforcement Division  
California Public Utilities Commission  
O: 415-703-1331  
[www.cpuc.ca.gov](http://www.cpuc.ca.gov) | [Omar.Teutle@cpuc.ca.gov](mailto:Omar.Teutle@cpuc.ca.gov)



# ATTACHMENT 6

Tracking Number:

70222410000325448769



## Latest Update

This is a reminder to arrange for redelivery of your item before June 16, 2025 or your item will be returned on June 17, 2025. You may arrange redelivery by using the Schedule a Redelivery feature on this page or may pick up the item at the Post Office indicated on the notice.

**Get More Out of USPS Tracking:**



**Delivery Attempt: Action Needed**

**Reminder to Schedule Redelivery of your item before June 16, 2025**

June 7, 2025

**Notice Left (No Authorized Recipient Available)**

HEMET, CA 92543

June 2, 2025, 4:07 pm

### No Access to Delivery Location

HEMET, CA 92543

May 31, 2025, 11:49 am

**Out for Delivery**

HEMET, CA 92543

May 31, 2025, 8:38 am

Arrived at Post Office

HEMET, CA 92543

May 31, 2025, 8:27 am

## In Transit to Next Facility

May 30, 2025

Arrived at USPS Regional Facility

MORENO VALLEY CA DISTRIBUTION CENTER

May 29, 2025, 3:10 am

Arrived at USPS Regional Facility

SAN FRANCISCO CA DISTRIBUTION CENTER

May 27, 2025, 9:32 pm

[Hide Tracking History](#)

## What Do USPS Tracking Statuses Mean?

Feedback

Tracking Number:

70222410000325448769

 Copy
  Add to Informed Delivery

## Latest Update

Your item could not be delivered on June 21, 2025 at 4:39 pm in HEMET, CA 92543. It was held for the required number of days and is being returned to the sender.

**Get More Out of USPS Tracking:**



## Alert

### Unclaimed/Being Returned to Sender

HEMET, CA 92543

June 21, 2025, 4:39 pm

### Reminder to Schedule Redelivery of your item

June 7, 2025

**Notice Left (No Authorized Recipient Available)**

HEMET, CA 92543

June 2, 2025, 4:07 pm

**No Access to Delivery Location**

HEMET, CA 92543

May 31, 2025, 11:49 am

**Out for Delivery**

HEMET, CA 92543

May 31, 2025, 8:38 am

Arrived at Post Office

HEMET, CA 92543

May 31, 2025, 8:27 am

## In Transit to Next Facility

May 30, 2025

Arrived at USPS Regional Facility

MORENO VALLEY CA DISTRIBUTION CENTER

May 29, 2025, 3:10 am

Arrived at USPS Regional Facility

SAN FRANCISCO CA DISTRIBUTION CENTER

May 27, 2025, 9:32 pm

[Hide Tracking History](#)

## What Do USPS Tracking Statuses Mean?

Feedback

06/25/25

RETURN TO SENDER  
UNABLE TO FORWARD  
RETURN TO SENDER

925435135-IN

-R-T-S-

**FIRST CLASS MAIL**

Luxury Coach of America LLC  
Dba: LcX Coach

6.2-25  
15th +  
N.L.

9-16

Omni Talk (720)  
PUBLIC UTILITY COMMISSION  
STATE OF CALIFORNIA  
SAN FRANCISCO, CA 94102





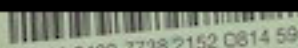
**Tyvek**  
Protect What's Inside

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Luxury Coach of America LLC  
Attn: Shawn LeClerc  
[Redacted Address]



9590 9402 7738 2152 0814 59

2. Article Number (Transfer from service label)

7022 2410 0003 2544 8769

PS Form 3811, July 2020 PSN 7530-02-000-9053

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature

- ☐ Agent  
☐ Addressee

X

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1?  
If YES, enter delivery address below:

- ☐ Yes  
☐ No

3. Service Type

- ☐ Adult Signature  
☐ Adult Signature Restricted Delivery  
☐ Certified Mail  
☐ Certified Mail Restricted Delivery  
☐ Collect on Delivery  
☐ Collect on Delivery Restricted Delivery  
☐ Insured Mail  
☐ Insured Mail Restricted Delivery (over \$500)

- ☐ Priority Mail Express  
☐ Registered Mail™  
☐ Registered Mail Restricted Delivery  
☐ Signature Confirmation™  
☐ Signature Confirmation Restricted Delivery

Domestic Return Receipt



STATE OF CALIFORNIA  
PUBLIC UTILITIES COMMISSION  
505 Van Ness Avenue  
San Francisco, California, 94102

GAVIN NEWSOM, Governor



TCP: 42678 A (Suspended)  
Case No.: CSE-000375

May 27, 2025

Luxury Coach of America LLC  
Db: LuXCoach  
Attn: Shaun LeClere

Email: [REDACTED]

### NOTICE TO CEASE AND DESIST

Dear Shaun M. Leclere:

The California Public Utilities Commission (CPUC) has become aware that your company is operating within the State of California without a valid authority.

Public Utilities (Pub. Util.) Code Sections 1031 and 5371 state that it is unlawful for a Charter-Party Carrier to conduct any operations without valid authority. Pub. Util. Code Sections 1034.5 and 5414.5 state that it is unlawful to publish or advertise without holding a valid operating authority. Advertisements include, but are not limited to, advertising in local directories or Yellow Pages, business cards, internet websites, and any other forms advertisement.

Luxury Coach of America LLC must immediately cease and desist from all unlawful operations including advertising within California.

Pub. Util. Code Section 5411 states in part that any TCP carrier which operates without a valid authority is guilty of a misdemeanor and is punishable by a fine not less than \$1,000.

This letter places your company on notice that continued violations of the law without the required operating authority may result in enforcement actions, including criminal prosecutions. There will be no further warnings.

For information on obtaining a permit or certificate, go to:

# ATTACHMENT 7



Filters: All time • All activities • All types

Refresh • Expand All • View All

Upcoming & Overdue

Received All CHP Terminal Inspection Results

TCP has an upcoming task with Shaun Leclerc about 00355787

July • 2025

CPUC Notice of PUCTRA Fee Statement Due -- Q2 2025

tcportal@cpuccagov sent an email to Shaun Leclerc and 1 other

June • 2025

CPUC Notice of Revoked Operating Authority

tcportal@cpuccagov sent an email to Shaun Leclerc

CPUC Notice of Update in Status of a Request

tcportal@cpuccagov sent an email to Shaun Leclerc and 1 other

CPUC Notice of Update in Status of a Request

tcportal@cpuccagov sent an email to Shaun Leclerc and 1 other

May • 2025

CPUC Cancellation of Insurance E-Filing

tcportal@cpuccagov sent an email to Shaun Leclerc and 1 other

CPUC Notice of Impending Suspension Due to Insurance Cancellation

tcportal@cpuccagov sent an email to Shaun Leclerc and 1 other

We found no potential duplicates of this Account.

Applications & Insurance

File An Application

Submit New Policy Information

Carrier Profile Actions

Related List Quick Links

Account History (10+)

Associated Locations (0)

Cases (10+)

Insurances (Carrier) (8)

Notes (0)

Files (2)

Show All (30)

6:22 AM

7/1/2025

May • 2025

CPUC Cancellation of Insurance E-Filing

tcportal@cpu.ca.gov sent an email to Shaun Leclerc and 1 other

1:00 AM | May 31

2 Months Ago

CPUC Notice of Impending Suspension Due to Insurance Cancellation

tcportal@cpu.ca.gov sent an email to Shaun Leclerc and 1 other

12:01 AM | May 3

✓ April • 2025

## CPUc Notice of Update in Status of a Request

tcportal@cpu.ca.gov sent an email to Shaun Leclerc and 1 other

2:20 PM | Apr 30

3 Months Ago

CPUC Request Update: Case Denial

tcportal@cpuc.ca.gov sent an email to Shaun Leclerc

3:05 PM | Apr 29

## CPUc Notice of Update in Status of a Request

tcportal@cpu.ca.gov sent an email to Shaun Leclerc and 1 other

3:00 PM | Apr 29

CPUC Notice of Suspended Operating Authority  Last opened Apr 22

.....  
tportal@cpuc.ca.gov sent an email to Shaun Leclerc

5:02 AM | Apr 22

CPUC Cancellation of Insurance E-filing

tcportal@cpuca.gov sent an email to Shaun Leclerc and 1 other  
.....

1:00 AM | Apr 22

CFOC Notice of update in status of a Request

reporta@cpr.ca.gov sent an email to Shaun Leclerc and I other

3:17 PM | Apr 14

or we can operate differently later on. 

..... [report@wiscpractices.gov](mailto:report@wiscpractices.gov) 311 or call 608 262 2222 to speak to a research specialist

0:00 AM | April 11

toportal@cpcu.ca.gov sent an email to Shaun Leclerc and 1 other  
 .....

tcportal@cpanu.ca.gov sent an email to Shaun Leclerc and 1 other  
.....



CPUC Notice of Impending Suspension: File your Q4/Annual 2024 PUCTRA Report before April 15, 20... 

tpoporta@cpuc.ca.gov sent an email to Shaun Leclair and 1 other

3:01 PM | Apr 9 

CPUC Notice of Impending Suspension Due to Insurance Cancellation  
tportata@cpuc.ca.gov sent an email to Shaun leaderc and 1 other

CPUC Notice of PUCTRA Fee Statement Due --- Q1 2025  
tporta@cpuc.ca.gov sent an email to Shaun Leachic and 1 other

March • 2025 4 Months Ago

CPUC Notice of Impending Suspension Due to Insurance Cancellation  
tportala@cpuc.ca.gov sent an email to Shaun Lederer and 1 other  
.....  
12:00 AM | Mar 25

CPUC Notice of Impending Suspension: Failure to File PUCTRA Report  
tptorla@cpubca.gov sent an email to Shaun Lederer  
8:07 AM | Mar 17

CPUC Request Update: Deficiency Letter #1 

tporta@cpucca.gov sent an email to Shaun Leader 

1:22 PM | Mar 12 

CPUC Notice of Update in Status of a Request  
tporta@cpuc.ca.gov sent an email to Shaun Leader and 1 other  
1:17 PM | Mar 12

CPUC Notice of Update in Status of a Request

tpporta@cpucca.gov sent an email to Shaun leaderic and 1 other

7:03 PM | Mar 10

CPUC Notice of Impending Suspension Due to Insurance Cancellation  
tportia@cpuc.ca.gov sent an email to Shaun Leclair and 1 other

12:00 AM | Mar 10

5 Months Ago

CPUC Notice of Update in Status of a Request  
tportala@cpuc.ca.gov sent an email to Shaun Lederer and 1 other  
.....  
3:20 PM | Feb 28

CPUC Notice of Update in Status of a Request  
tportora@cpuc.ca.gov sent an email to Shaun Lederer and 1 other  
.....  
9:34 AM | Feb 27

CPUC Notice of Update in Status of a Request  
tcportal@cpuc.ca.gov sent an email to Shaun Iederc and 1 other

 [CPUC Notice of Update in Status of a Request](#)

tcportal@cpuc.ca.gov sent an email to Shaun Leclerc and 1 other

 [CPUC Notice of Update in Status of a Request](#)

tportal@cpuc.ca.gov sent an email to Shaun Leclerc and 1 other

 [CPUC Notice of Update in Status of a Request](#)

tportal@cpub.ca.gov sent an email to Shaun Leclerc and 1 other

>  CPUC Notice of Update in Status of a Request

tportal@cpub.ca.gov sent an email to Shaun Leclerc and 1 other

Reminder: Please Submit Puctra Fee Statement Period Q4 2024

tportal@cpub.ca.gov sent an email to Shaun Leclerc and 1 other

▼ January • 2025

6 Months Ago

>  CPUC Notice of Impending Suspension Due to Insurance Cancellation  
tportal@cpuc.ca.gov sent an email to Shaun leclerc and 1 other

CPUC Notice of Update in Status of a Request

tcportal@cpuc.ca.gov sent an email to Shaun Leclerc and 1 other

[CPUC Notice of Update in Status of a Request](#)

tcportal@cpuc.ca.gov sent an email to Shaun Leclerc and 1 other

CPUC Notice of Impending Suspension: Failure to Undergo CHP Vehicle Terminal Inspection

tportal@cpuc.ca.gov sent an email to Shaun Leclerc

CPUC Notice of PUCTRA Fee Statement Due -- Q4 2024

tcportal@cpuc.ca.gov sent an email to Shaun Leclerc and 1 other

▼ December • 2024

## Last Year





Last year

CPUC Confirmation of Insurance E-Filing

tcportal@cpuc.ca.gov sent an email to Shaun Leclerc and 1 other

CPUC Confirmation of Insurance E-Filing

tcportal@cpu.ca.gov sent an email to Yesenia Zepeda Guillen and 1 other

## CPUC Notice of Update in Status of a Request

tcportal@cpuc.ca.gov sent an email to Shaun Leclerc and 1 other

CPUC Notice of Impending Suspension Due to Insurance Cancellation

tcportal@cpuc.ca.gov sent an email to Shaun Leclerc and 1 other

CPUC Request Update: Deficiency Letter #1

tportal@cpuc.ca.gov sent an email to Shaun Leclerc

## CPUC Notice of Update in Status of a Request

tcportal@cpuc.ca.gov sent an email to Shaun Leclerc and 1 other

## CPUC Notice of Update in Status of a Request

tportal@cpuc.ca.gov sent an email to Shaun Leclerc and 1 other

Cybersecurity and Information Technology Division

tportal@cuc.ca.gov sent an email to Shaun Leclerc

CPUC Confirmation of Insurance E-Filing

tcportal@cpuc.ca.gov sent an email to rebecca.burgos and 1 other

CPUC Confirmation of Insurance E-Filing

tcportal@cpuc.ca.gov sent an email to Shaun Leclerc and 1 other

CPUc Notice of Suspended Operating Authority  Last opened Nov 13, 2024 

tcportal@cpu.ca.gov sent an email to Shaun Leclerc

## CPUC Cancellation of Insurance E-Filing

tcportal@cpuc.ca.gov sent an email to Shaun Leclerc and 1 other

# ATTACHMENT 8





CPUC Notice of Update in Status

https://ca-cpuclightningforce.com/lightning/r/EmailMessage/02scs00000gdY88AAE/view?ws=%2Fighting%2F%2FAccount%2F0018z000004ELInAAO%2Fview

Search...

TCP Console

Home

Luxury Coach of Am...

Luxury Coach of ...

CPUC No...

CPUC Not...

CPUC Notice of Update in Status of a Request

Message

Details

From: Transportation Carrier Portal

To: Shaun Leclerc

3:42 PM | Jun 2

\*\*\* THIS IS AN AUTOMATED MESSAGE. DO NOT REPLY DIRECTLY TO THIS E-MAIL. MESSAGES TO TPORTAL@CPUC.CA.GOV WILL NOT RECEIVE A RESPONSE. CONTACT LICENSING@CPUC.CA.GOV FOR ASSISTANCE\*\*\*

PSG - Account Name: - Luxury Coach of America LLC

Case Number: -

Hello:

This is a message from the California Public Utilities Commission (CPUC) Transportation Licensing Section. There is an update on the status of a pending Voluntary Revocation request request is Submitted.

To access your account, visit the CPUC Transportation Carrier Portal at: https://tportal.cpuc.ca.gov/TCP/s. Visit the Help/FAQ page for more information on how to use the system.

Thank you,

CPUC Transportation Licensing Section

\*\*\* THIS IS AN AUTOMATED MESSAGE. DO NOT REPLY DIRECTLY TO THIS E-MAIL. MESSAGES TO TPORTAL@CPUC.CA.GOV WILL NOT RECEIVE A RESPONSE. \*\*\*

Related

Attachments (0)

Sender and Recipients (1)

Shaun Leclerc

Type: Contact

View All

Other Related People (0)

Related To (1)

Case

12:28 PM

7/2/2025

**PUBLIC UTILITIES COMMISSION**

505 Van Ness Avenue  
San Francisco, CA 94102-3298



DBA:

PSG0042678

ATTN:LUXURY COACH OF AMERICA LLC

**TCP A CERTIFICATE****Order of Revocation**

This is notice from the California Public Utilities Commission (CPUC) that the operating authority listed on this letter is revoked effective **June 02, 2025**.

After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a Passenger Stage Corporation (PSC) or a Transportation Charter-Party carrier (TCP) of passengers to conduct any operations as a carrier. (California Public Utilities Code §§ 1045, 5379). Unlawful operations are subject to fines and penalties as set forth in the California Public Utilities Code and may include permanent revocation of your operating authority or being permanently barred from receiving an operating authority.

There is a ninety (90) day period in which a revoked carrier may apply to reinstate the revoked operating authority unless it was permanently revoked.

Date: Jun 02, 2025

PUBLIC UTILITIES COMMISSION  
STATE OF CALIFORNIA

licensing@cpuc.ca.gov

**Revocation Reasons**

Reason	Revocation Date
Failure to maintain adequate public liability and property damage (PL/PD) insurance	July 21, 2025

## CERTIFICATE OF SERVICE

I certify that I have this day served the following documents on

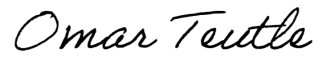
Luxury Coach of America LLC

TCP 42678 A (Revoked)

Case # CSE-000375

1. Administrative Citation T.2025-07-003 dated July 7, 2025
2. Investigation Report and Attachments
3. Citation Compliance Agreement
4. Credit/Debit Card Authorization Form
5. How to File an Appeal
6. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
7. Resolution ALJ-187
8. Certificate of Service

Date: July 7, 2025



Omar Teutle

Senior Enforcement Analyst