



## Public Utilities Commission

STATE OF CALIFORNIA

### **CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE AND GENERAL ORDER**

To: Four-Season Travel LLC  
Attn: Richard Sun  
13139 Ramona Blvd. E  
Irwindale, CA 91706

File No.: TCP 28330-A  
Citation #: T.2025-08-001  
Date: August 5, 2025  
Case #: CSE-000369

#### **VIOLATIONS**

You are hereby cited as having violated a section of the Public Utilities (Pub. Util.) Code, a California Public Utilities Commission (CPUC) General Order (G.O.), and the California Vehicle Code (CVC) as described below. This violation occurred during the period of August 3, 2023.

- (1) Failed to enroll one (1) driver in the Department of Motor Vehicles (DMV) Employer Pull Notice (EPN) Program, in violation of Pub. Util. Code Section 5374(a)(1)(D), G.O. 157-E Part 5.022, and the CVC Section 1808.1 [**1 count**].

## **STATEMENT OF FACTS**

The above violations are documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

## **RESPONSE**

You are hereby called upon to answer this citation on or before August 26, 2025. By way of such an answer, you may either:

- (1) Pay a fine of \$2,000 pursuant to Pub. Util. Code Section 5378. Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the CPUC staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See the attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by August 26, 2025, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The CPUC may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and CPUC orders.



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Eric Hooks  
Program and Project Supervisor  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
Telephone number: (415) 703-2302  
E-mail address: [eric.hooks@cpuc.ca.gov](mailto:eric.hooks@cpuc.ca.gov)

Attachments

**INVESTIGATION REPORT**

**CARRIER:** Four-Season Travel LLC  
California Secretary of State No. 201110210114, A California Limited Liability Company (Active)

**OFFICER:** Richard Sun, Chief Executive Officer

**AUTHORITY:** Transportation Charter-Party (TCP) 28330-A, Active

**MAILING ADDRESS:** 13139 Ramona Blvd. E, Irwindale, CA 91706

**PHONE/EMAIL:** (626) 228-3131 / [op@4seasontravel.com](mailto:op@4seasontravel.com)

**VEHICLES:** 12

**EMPLOYEE-DRIVERS:** 59

**PL&PD<sup>1</sup>  
INSURANCE:** Texas Insurance Company  
Policy Number: [REDACTED]  
Effective Date: June 25, 2025

**PL&PD  
INSURANCE  
(EXCESS):** Lexington Insurance Company  
Policy Number: [REDACTED]  
Effective Date: February 21, 2025

**PL&PD  
INSURANCE  
(EXCESS):** Endurance American Specialty Insurance Company  
Policy Number: [REDACTED]  
Effective Date: February 21, 2025

**PL&PD  
INSURANCE  
(PRIMARY):** Texas Insurance Company  
Policy Number: [REDACTED]  
Cancellation Date: July 25, 2025

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<sup>1</sup> Public Liability and Property Damage (PL&PD)

**WORKERS'  
COMPENSATION  
INSURANCE:**

Republic Indemnity Company of America  
Policy Number: [REDACTED]  
Effective Date: February 8, 2025

**DRUG CONSORTIUM:** Lobdock Impairment Detection

## **INTRODUCTION**

On January 7, 2025, I was assigned to investigate the operations and practices of Four-Season Travel LLC (hereinafter referred to as Four-Season) because of a consumer complaint alleging that Four-Season was involved in hitting a pedestrian while operating during the suspension of its authority.

## **VIOLATIONS**

I investigated Four-Season for the date of August 3, 2023, and found a violation of the following provisions of the Public Utilities (Pub. Util.) Code and California Public Utilities Commission (CPUC) General Order (G.O.):

- **Failed to enroll one (1) driver in the Department of Motor Vehicles (DMV) Employer Pull Notice (EPN) Program, in violation of Pub. Util. Code Section 5374(a)(1)(D), G.O. 157-E Part 5.02, and the California Vehicle Code (CVC) Section 1808.1. [1 count]**

Pub. Util. Code 5374(a)(1)(D) states “(a) (1) Before a permit or certificate is issued or renewed, the commission shall require the applicant to establish reasonable fitness and financial responsibility to initiate and conduct or continue to conduct the proposed or existing transportation services. The commission shall not issue or renew a permit or certificate pursuant to this chapter unless the applicant meets all of the following requirements: (D) It participates in a program to regularly check the driving records of all persons, whether employees or subcarriers, operating vehicles used in transportation for compensation.”

G.O. 157-E, Part 5.02 states, “Every carrier shall enroll in the “Pull Notice Program” of the Department of Motor Vehicles as defined in Vehicle Code Section 1808.1. A charter-party vehicle shall not be operated by any driver who is presumed to be a negligent operator under Vehicle Code Section 12810.5.”

On May 30, 2025, I searched for Four-Season’s DMV EPN program with the requester code [REDACTED], showing that Four-Season has been enrolled in the program since December 19, 2011

[Attachment 1]. The program shows that the driver, [REDACTED] (hereinafter referred to as [REDACTED]), was enrolled from February 27, 2024, to February 29, 2024 [Attachment 2].

The CPUC's Consumer Affairs Branch, provided a Traffic Crash Report and photos highlighting an accident that took place on August 3, 2023, where the driver, [REDACTED], was operating a Four-Season vehicle displaying the license plate [REDACTED] and TCP 28330-A, providing for-hire transportation [Attachment 3]. My investigation disclosed that Four-Season operated with one driver for one day and completed one trip without being enrolled in Four-Season's DMV EPN program.

### DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on August 5, 2025, in Los Angeles, California.

Manal Antabli

Manal Antabli, Enforcement Analyst

### **List of Attachments**

- Attachment 1. Four-Season's DMV EPN
- Attachment 2. [REDACTED] DMV EPN Enrollment
- Attachment 3. August 3, 2023, Traffic Crash Report and Photos

# TABLE OF CONTENTS

# ATTACHMENT 1



Drivers

Employers

EMPLOYER SEARCH

Requester Code

Employer Name

DBA

City

Search

Reset

Requester Code	RC Status	Employer Name	DBA	City
	A	FOUR SEASON TRAVEL LLC		IRWINDALE

< Previous

Displaying 1 of 1 Pages (1 records total)

Next >

FOUR SEASON TRAVEL LLC

REQUESTER CODE:

CONTACT PERSON: RICHARD SUN

PHONE NUMBER:

EMAIL: op@4seasontravel.com

EFFECTIVE: 12/19/2011

REASON CLOSED:

RESTORE:

DBA NAME:

ADDRESS: 13139 RAMONA BLVD STE E, IRWINDALE, CA 91706

RC STATUS: A

CLASS/DESC: G / 0

EXPIRES: 01/01/2040

CUTOFF:

TOTAL DRIVERS: 59

Close

# ATTACHMENT 2

Drivers

Employers

DRIVER SEARCH

Driver Name

DL Number

Requester Code

Add Date

Delete Date

Search

Reset

h

Print

Driver Name	DL Number	Requester Code	Add Date	Delete Date	Status
			02/27/2024	02/29/2024	Deleted
			04/06/2023		Enrolled

< Previous

Displaying 1 of 1 Pages (2 records total)

Next >

REQUESTER CODE: DL NUMBER:

EMPLOYER NAME: FOUR SEASON TRAVEL LLC ADDRESS: 13139 RAMONA BLVD STE E, IRVINDALE, CA 91706

DLA NAME:

DELETION DATE: 02/29/2024

PENDING DATE:

ADD DATE: 02/27/2024

EXPIRE DATE:

EXPIRE CODE: 99

CONDITION CODE: 35

REASON CODE: 4

INFO CODE: 2

COMMENTS: REKLANKINGNP212

STATUS: Deleted

LAST ANNUAL FULL NOTICE DATE: 02/27/2024

-----NOTICE INFORMATION-----

---DATE--- ---REASON----- TYPE/USR

LAST UPDATE: 03/01/2024 BY: Release Admin

Close

# ATTACHMENT 3

STATE OF CALIFORNIA  
DEPARTMENT OF CALIFORNIA HIGHWAY PATROL  
**TRAFFIC CRASH REPORT**  
CHP 555 Page 1 (Rev. 3-20) OPI 060

SPECIAL CONDITIONS <b>Severe Injury</b>		NUMBER INJURED <b>1</b>	DRIVER KILLED <input type="checkbox"/>	CITY <b>Los Angeles</b>	JUDICIAL DISTRICT <b>Los Angeles</b>		
HUMMER KILLED <b>0</b>		POT & RUN MISDEMEANOR <input type="checkbox"/>	COUNTY <b>Los Angeles</b>	REPORTING DISTRICT <b>9999</b>	BEAT <b>26137-W3</b>	DATE OF WEEK <b>Thursday</b>	TOW AWAY <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
CRASH OCCURRED ON <b>S/B San Diego Freeway on ramp</b>		NO. DAY YEAR <b>08/03/2023</b>		TIME (H/M) <b>17:45</b>		NOISE <b>1942</b>	OFFICER ID <b>10X88-W5</b>
MULTIPOINT INFORMATION FED/STATE/LOCAL OF <b>EAST</b>		GPS COORDINATES LATITUDE <b>34.05</b>		LONGITUDE <b>118.25</b>		STATE MAY REL. <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
AT INTERSECTION WITH <input checked="" type="checkbox"/> ON 10 <b>Haskell Av</b>							
PARTY 1 DRIVER'S LICENSE NUMBER <b>[REDACTED]</b>		STATE <b>CA</b>	CLASS <b>1</b>	AIR BAG <b>1</b>	SAFETY EQUIP. <b>1</b>	VEH. YEAR <b>2010</b>	MAKE/MODEL/COLOR <b>[REDACTED]</b>
OWNER NAME (FIRST, MIDDLE, LAST) <b>[REDACTED]</b>		OWNER'S NAME <input type="checkbox"/> SAME AS DRIVER					
STREET ADDRESS <b>[REDACTED]</b>		OWNER'S ADDRESS <input type="checkbox"/> SAME AS DRIVER					
CITY/STATE/ZIP <b>[REDACTED]</b>		DISPOSITION OF VEHICLE ON ORDERS OF: <input type="checkbox"/> OFFICER <input checked="" type="checkbox"/> DRIVER <input type="checkbox"/> OTHER					
SEX <b>[REDACTED]</b>		HAIR <b>[REDACTED]</b>	EYES <b>[REDACTED]</b>	HEIGHT <b>[REDACTED]</b>	WEIGHT <b>[REDACTED]</b>	BIRTHDATE <b>[REDACTED]</b>	RACE <b>[REDACTED]</b>
HOME PHONE <b>[REDACTED]</b>		BUSINESS PHONE <b>[REDACTED]</b>					
INSURANCE CARRIER <b>[REDACTED]</b>		POLICY NUMBER <b>[REDACTED]</b>					
DIR OF TRAVEL <b>E</b>		ON STREET OR HIGHWAY <b>405 On ramp</b>	LANE <b>0</b>	THRU LANES <b>0</b>	TOTAL LANES <b>0</b>	SPEED LIMIT <b>0</b>	CA <b>CA</b>
PARTY 2 DRIVER'S LICENSE NUMBER <b>[REDACTED]</b>		STATE <b>CA</b>	CLASS <b>1</b>	AIR BAG <b>1</b>	SAFETY EQUIP. <b>1</b>	VEH. YEAR <b>2010</b>	MAKE/MODEL/COLOR <b>[REDACTED]</b>
OWNER NAME (FIRST, MIDDLE, LAST) <b>[REDACTED]</b>		OWNER'S NAME <input type="checkbox"/> SAME AS DRIVER					
STREET ADDRESS <b>[REDACTED]</b>		OWNER'S ADDRESS <input type="checkbox"/> SAME AS DRIVER					
CITY/STATE/ZIP <b>[REDACTED]</b>		DISPOSITION OF VEHICLE ON ORDERS OF: <input type="checkbox"/> OFFICER <input type="checkbox"/> DRIVER <input type="checkbox"/> OTHER					
SEX <b>[REDACTED]</b>		HAIR <b>[REDACTED]</b>	EYES <b>[REDACTED]</b>	HEIGHT <b>[REDACTED]</b>	WEIGHT <b>[REDACTED]</b>	BIRTHDATE <b>[REDACTED]</b>	RACE <b>[REDACTED]</b>
HOME PHONE <b>[REDACTED]</b>		BUSINESS PHONE <b>[REDACTED]</b>					
INSURANCE CARRIER <b>[REDACTED]</b>		POLICY NUMBER <b>[REDACTED]</b>					
DIR OF TRAVEL <b>S</b>		ON STREET OR HIGHWAY <b>Haskell Av</b>	LANE <b>N/A</b>	THRU LANES <b>2</b>	TOTAL LANES <b>2</b>	SPEED LIMIT <b>35</b>	CA <b>CA</b>
PARTY 3 DRIVER'S LICENSE NUMBER <b>[REDACTED]</b>		STATE <b>CA</b>	CLASS <b>1</b>	AIR BAG <b>1</b>	SAFETY EQUIP. <b>1</b>	VEH. YEAR <b>2010</b>	MAKE/MODEL/COLOR <b>[REDACTED]</b>
OWNER NAME (FIRST, MIDDLE, LAST) <b>[REDACTED]</b>		OWNER'S NAME <input type="checkbox"/> SAME AS DRIVER					
STREET ADDRESS <b>[REDACTED]</b>		OWNER'S ADDRESS <input type="checkbox"/> SAME AS DRIVER					
CITY/STATE/ZIP <b>[REDACTED]</b>		DISPOSITION OF VEHICLE ON ORDERS OF: <input type="checkbox"/> OFFICER <input type="checkbox"/> DRIVER <input type="checkbox"/> OTHER					
SEX <b>[REDACTED]</b>		HAIR <b>[REDACTED]</b>	EYES <b>[REDACTED]</b>	HEIGHT <b>[REDACTED]</b>	WEIGHT <b>[REDACTED]</b>	BIRTHDATE <b>[REDACTED]</b>	RACE <b>[REDACTED]</b>
HOME PHONE <b>[REDACTED]</b>		BUSINESS PHONE <b>[REDACTED]</b>					
INSURANCE CARRIER <b>[REDACTED]</b>		POLICY NUMBER <b>[REDACTED]</b>					
DIR OF TRAVEL <b>S</b>		ON STREET OR HIGHWAY <b>Haskell Av</b>	LANE <b>N/A</b>	THRU LANES <b>2</b>	TOTAL LANES <b>2</b>	SPEED LIMIT <b>35</b>	CA <b>CA</b>
DISPATCH NOTED <input type="checkbox"/> YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> N/A		DATE REVIEWED <b>8-1-23</b>					

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INC#





FOUR SEASON TRAVEL LLC  
IRVINDALE, CA  
USDOT 2250538  
TCP 0028330-A  
MC 767676  
CA 421918

## **CERTIFICATE OF SERVICE**

I certify that I have this day served the following documents on

**Four-Season Travel LLC**

**TCP-28330-A**

**Case # CSE-000369**

1. Administrative Citation T.2025-08-001
2. Citation Compliance Agreement
3. Investigation Report and Attachments
4. How to File an Appeal
5. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
6. Resolution ALJ-187
7. Certificate of Service

Date: August 5, 2025

*Manal Antabli*

Manal Antabli  
TEB Enforcement Analyst