



Public Utilities Commission

STATE OF CALIFORNIA

CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE AND GENERAL ORDER

To: Adrian Nicolas Martinez Castillo
Attn: Kathleen Troncoso



File: Unlicensed
Date: February 9, 2026
Citation: T.2026-02-002
Case: CSE-000829

VIOLATIONS

You are hereby cited with having violated a section of the Public Utilities (Pub. Util.) Code and California Public Utilities Commission (CPUC) General Order (G.O.) as described below. The violation occurred on February 7, 2026.

- (1) Operated as a charter-party carrier without an operating authority in violation of Pub. Util. Code Section 5371. **[1 count]**

STATEMENT OF FACTS

The above violation is documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before March 2, 2026. By way of such an answer, you may either:

- (1) Pay a fine of \$ 1,500 pursuant to Pub. Util. P.U. Code Section 5378. Submit your check or money order payable to CPUC using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by March 2, 2026, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Eric Hooks

Eric Hooks
Program and Project Supervisor
Transportation Enforcement Branch
Telephone number (415) 703-2302
E-mail address: eric.hooks@cpuc.ca.gov

Attachments

INVESTIGATION REPORT

CARRIER: Adrian Nicolas Martinez Castillo, an Individual

OWNER: Kathleen Troncoso

AUTHORITY: None (Unlicensed)

MAILING ADDRESS:



PHONE/EMAIL: None

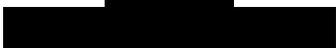
VEHICLE:

1 Car

License Plate #:



VIN¹ #:



EMPLOYEE-DRIVER: 1

PL&PD²

INSURANCE: None

WORKERS'

None

COMPENSATION

INSURANCE:

DRUG CONSORTIUM: None

¹ Vehicle Identification Number (VIN)

² Public Liability and Property Damage Insurance (PL&PD)

INTRODUCTION

On February 9, 2026, I was assigned to investigate Adrian Nicolas Martinez Castillo (hereinafter referred to as Adrian Castillo) after the vehicle he was operating was impounded by the California Highway Patrol (CHP) for operating without a valid authority from the California Public Utilities Commission (CPUC).

VIOLATIONS

I investigated Adrian Castillo for the date of February 7, 2026, and found a violation of the following provisions of the Public Utilities (Pub. Util.) Code.

- **Operated as a charter-party carrier without an operating authority in violation of Pub. Util. Code Section 5371. [1 count]**

On February 7, 2026, Michael Islas, Enforcement Analyst with the CPUC's Consumer Protection and Enforcement Division (CPED), Transportation Enforcement Branch (TEB), along with CHP Officer Robinson, observed Adrian Castillo, identified via Republica De Colombia Passport [**Attachment 1**], operating a vehicle bearing license plate [REDACTED] [**Attachment 2**], in the international arrival zone at San Francisco International Airport (SFO).

During a commercial vehicle inspection, Officer Robinson reviewed the Transportation Network Company (TNC) application (app) profile associated with the driver and determined that the active driver profile did not match Adrian Castillo, who was to conduct a ride via the Lyft app platform [**Attachment 3**]. This constituted a direct violation of CPUC Decision 13-09-045, specifically Ordering Paragraph 4, which mandates that each TNC driver must complete a background check and be approved before providing services. The decision further defines "providing TNC services" as beginning when the app is opened, meaning only individuals authorized by the CPUC may operate under a TNC platform.

In addition, Adrian Castillo's operation of a vehicle for passenger transport without holding CPUC authority violated California Pub. Util Code §5371, which requires any charter-party carrier of passengers, including TNC drivers, to obtain a CPUC certificate or permit before operating for

compensation. By using someone else's profile on the app, Adrian Castillo bypassed CPUC's required safety vetting and insurance provisions, making him an unauthorized and unlicensed operator.

A records check conducted through the Transportation and Licensing Analysis Branch (TLAB) confirmed that Adrian Castillo has never held operating authority with the CPUC.

As a result, a Cease-and-Desist Notice **[Attachment 4]** and an Inspection Observation Report [IOR] **[Attachment 5]** were issued to Adrian Castillo for operating without CPUC authority. Additionally, Michael Islas obtained approval from TEB Program Manager, Ken Bruno to request that Officer Robinson impound the vehicle in accordance with enforcement protocol **[Attachment 6]**.

DECLARATION

I have read the foregoing and know the contents thereof, and I declare that the foregoing is true and correct, except as to those matters stated on information and belief, and as to those matters, I believe to be true.

Executed on February 9, 2026, in [Los Angeles], California

LaTasha James

LaTasha James, Enforcement Analyst

INDEX OF ATTACHMENTS

- Attachment 1. Republica De Colombia Passport
- Attachment 2. Photo of Vehicle with License Plate 
- Attachment 3. TNC application profile and trip details
- Attachment 4. CPUC Cease and Desist Notice
- Attachment 5. CPUC IOR
- Attachment 6. Request for Impound and CHP 180

Attachment One

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REPUBLICA DE COLOMBIA

**PASAPORTE
PASSPORT**

Tipo / Type: P Cod. país / Country code: COL
Apellidos / Surname: MARTINEZ CASTILLO
Nombres / Given names: ADRIAN NICOLAS
Nacionalidad / Nationality: COLOMBIANA

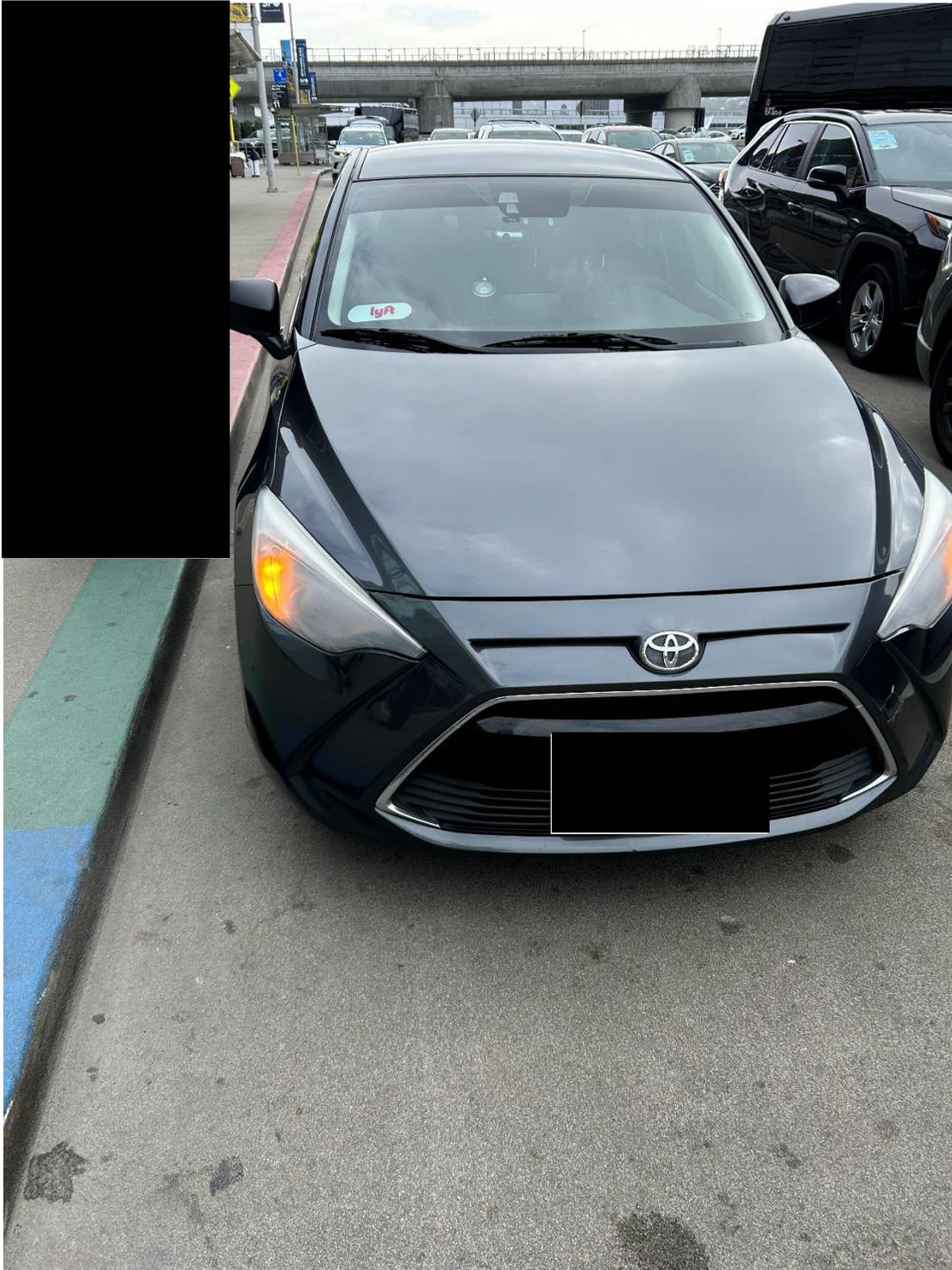
Lugar de nacimiento / Place of birth: [REDACTED]
Autoridad / Authority: [REDACTED]
Firma del titular / Holder's signature: [REDACTED]

ORD BE95254130 SEP
SEP 2034

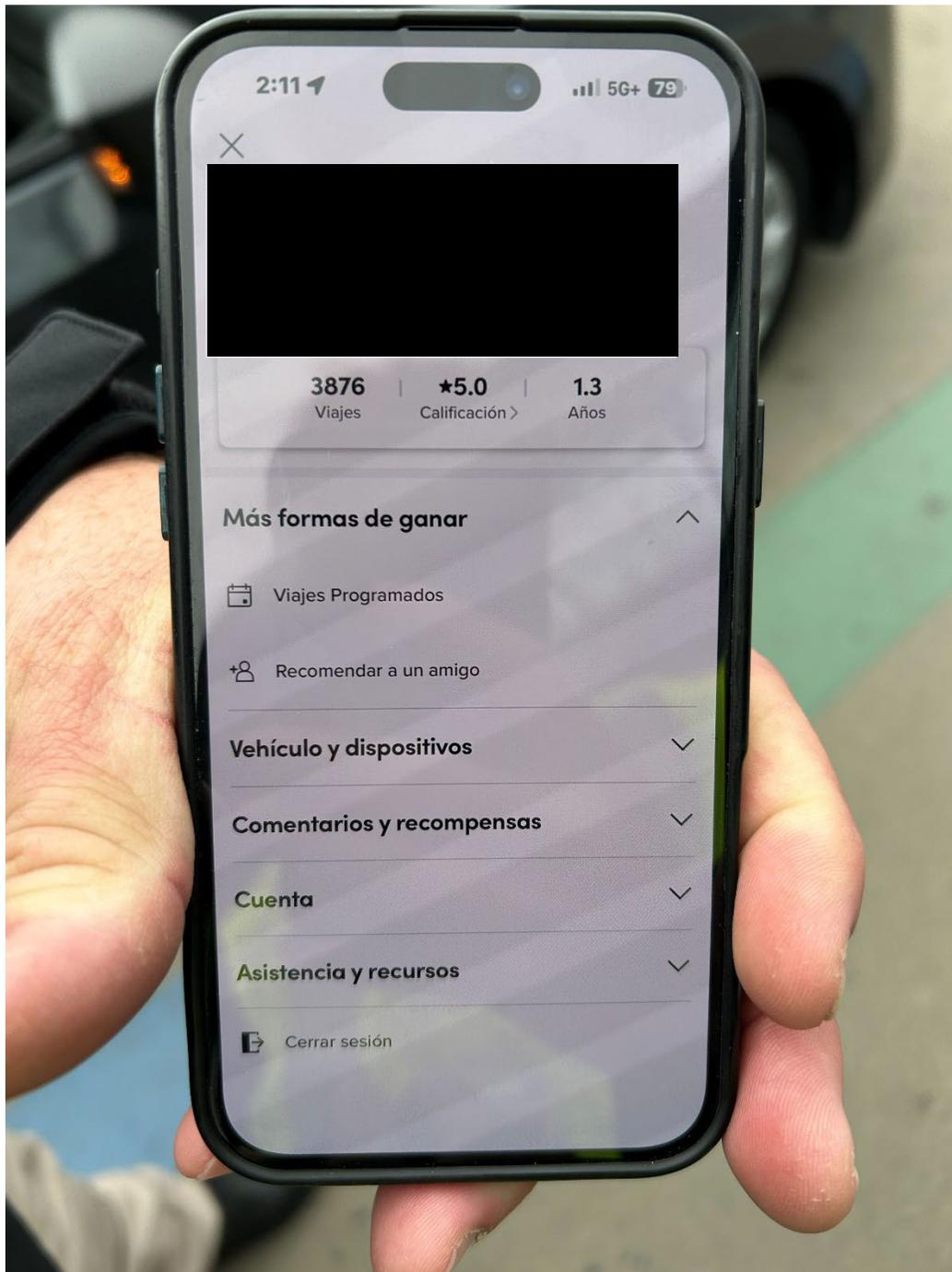
DRIVER'S NAME
ARRESTED / SECTION?
 YES NO
REPORTED BY
CARGO / TYPE?
 YES NO
VALUE \$
 BILL OF

Attachment Two





Attachment Three





7 de feb, 1:04 p. m.

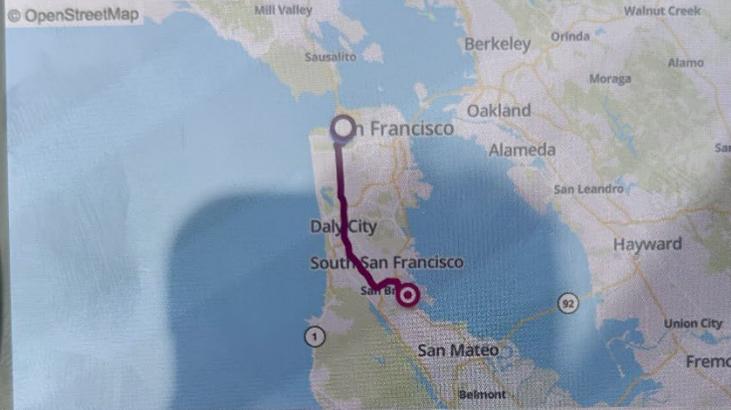
Ganancias estimadas: US\$17,16

Tiempo total y distancia

Estimado
39 min • 15,99 mi

Real
46 min • 15,99 mi

[Consultar los detalles >](#)



Ruta del viaje

-  Viaje aceptado 1:04 p. m.
-  Se recogió a pasajero 1:12 p. m.
8 min 21 s • 0,21 mi
-  Se dejó a pasajero en su destino 1:49 p. m.
37 min 16 s • 15,78 mi

Ganancias

[Horario prioritario](#)

Pago del pasajero US\$33,95 ⓘ

Cargos externos estimados -US\$10,99 ∨

Cargo estimado de Lyft -US\$4,06 ⓘ

Tus ganancias US\$18,90 ∨

Attachment Four


NOTICE TO CEASE AND DESIST

Date: 2-7-2026
Carrier: Adrian Nicolas Martinez Castillo
TCP number: _____ Operating Status: for illegal app use

The California Public Utilities Commission (CPUC) has determined that you are operating without valid authority.

YOUR COMPANY MUST IMMEDIATELY CEASE AND DESIST FROM ANY AND ALL OPERATIONS, INCLUDING ADVERTISING, UNTIL YOU MEET ALL LICENSING REQUIREMENTS AND RECEIVE VALID OPERATING AUTHORITY FROM THE CPUC.

ANY OPERATIONS, INCLUDING ADVERTISING, WHILE OPERATING IN A SUSPENDED, CANCELLED, REVOKED, OR DENIED STATE IS UNLAWFUL.

This letter places your company on notice that any activity without the required permit or certificate may result in civil or criminal prosecutions, and possible fines, and possible termination of telephone service.

OPERATION WITHOUT AUTHORITY
 Public Utilities Code Sections 5371 and 5387 (TCP)/Section 1031 (PSC) - Circle One

OPERATION AFTER: SUSPENSION/REVOCATION/EXPIRATION/DENIAL OF AUTHORITY
Public Utilities Code Section 5379 (TCP)/Section 1045 (PSC) - Circle One

ADVERTISEMENT WITHOUT AUTHORITY
Public Utilities Code Section 5414.5 (TCP)/Section 1037 (PSC) - Circle One

Signature Nicolas Martinez Title _____

*****IF DRIVER IS NOT RESPONSIBLE, DRIVER IS TO GIVE NOTICE TO RESPONSIBLE OWNER*****

COMMENTS: illegal app use, failure to produce driver's licence.

See attached Inspection Observation Report Form for more details.

Michael Doherty
Enforcement Analyst Signature

CPUC COPY

Attachment Five

**CALIFORNIA PUBLIC UTILITIES COMMISSION
INSPECTION OBSERVATION REPORT**

Date: 2-27-26

Location: Airport/Other: SFO PSC/TCP/TNC: Lyft Investigator: MZ9
(circle one)

Prime Carrier: _____ Phone: _____
Address: _____ City: _____ Zip: _____

Driver: Martinez Castillo, Adrian CDL#: _____ State: _____ Class: _____
Nicolas
Address: _____ City: _____ Zip: _____

Phone: _____ Years w/company: _____ Prime Carrier: _____

Relationship with Carrier: Owner/ Employee/ Sub-carrier/ Other: _____
(circle one)

Comments: _____

License # _____

Registered Owner: to Kathleen Irsocoso Leased/Owned _____
(circle one)

Address: _____
City: _____

Violation(s): _____

Vehicle: TCP # Not shown on rear/front bumper
 Vehicle not listed with PUC No Trade Dress Front Rear
 PSC/TCP # not on side of vehicle* Carrier's name not on side of vehicle*
*except for vehicles < 25 passengers incl. driver or leased < 30 days

Waybill: No waybill Carrier Name /TCPR Vehicle License Plate #
 Driver's Name Time/Date Charter arranged Origin/Destination
 No. of person in group Name/address of persons arranging charter
 Transportation arranged by phone or written contract
 Name of at least 1 passenger in traveling party or identification of traveling party's affiliation

TNC OPS: No Trade Dress Front Rear
 Profile Non-Match
 Lack Proof of Prearranged Ride
 Non-State CDL
 No Airport Permit

Violation(s): Yes, as noted above and in comments below No Violation

Law Enforcement Citation No.: _____

Comments: Driver using application illegally and failure to produce driver's license,

Nicolas Martinez
Signature and Title
CPUC COPY

Attachment Six

STATE OF CALIFORNIA
DEPARTMENT OF CALIFORNIA HIGHWAY PATROL

VEHICLE REPORT

CHP 180 (Rev. 4-16) OPI 061

30 DAY HOLD

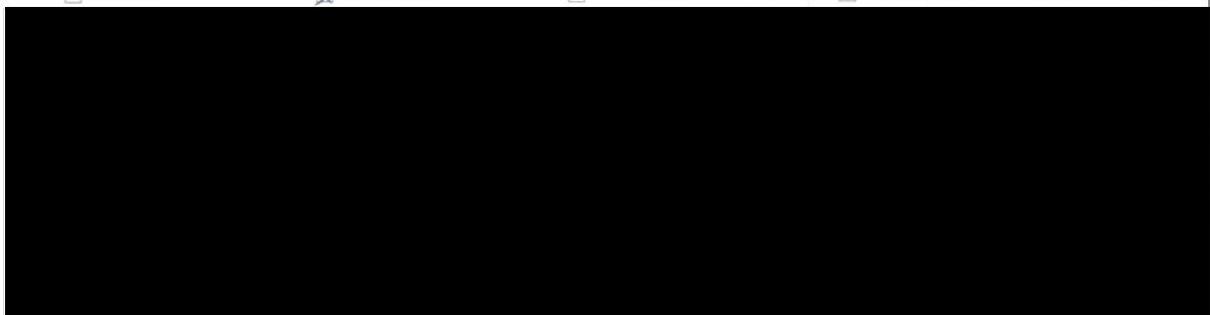
NOTE: CHP 180 IS FURNISHED TO ALL PEACE OFFICERS BY THE CALIFORNIA HIGHWAY PATROL

REPORTING DEPARTMENT CHP - SAN FRANCISCO	LOCATION CODE 9335	DATE / TIME OF REPORT 2/7/26/1400	NOTICE OF STORED VEHICLE DELIVERED PERSONALLY <input type="checkbox"/>	FILE NO.
LOCATION TOWED / STOLEN FROM SFO INTL AIRPORT DEPARTURE	INTL TERMINAL		VIN CLEAR IN SVS? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO LIC. CLEAR IN SVS? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	DATE / TIME DISPATCH NOTIFIED 2/7/26 /



REGISTERED OWNER KATHLEEN TRONCOSO	<input type="checkbox"/> SAME AS R/O	LEGAL OWNER
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STORED
 IMPOUNDED
 RELEASED
 RECOVERED - VEHICLE / COMPONENT

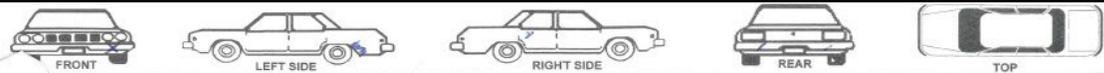
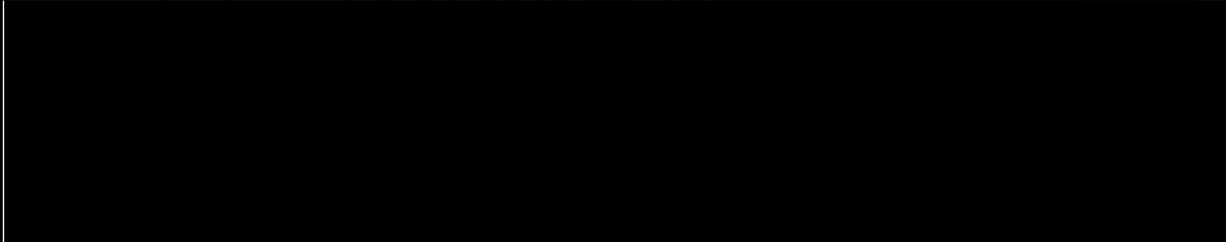


SIGNATURE OF PERSON AUTHORIZING RELEASE	SIGNATURE OF PERSON TAKING POSSESSION
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STOLEN VEHICLE / COMPONENT
 EMBEZZLED VEHICLE
 PLATE(S) REPORT

DATE / TIME OF OCCURRENCE	DATE / TIME REPORTED	NAME OF REPORTING PARTY (R/P)	DRIVER LICENSE NO. / STATE
LAST DRIVER OF VEHICLE	DATE / TIME	ADDRESS OF R/P	TELEPHONE OF R/P ()

I CERTIFY OR DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FOREGOING IS TRUE AND CORRECT.



NAME OF OFFICER TAKING REPORT TIM	SUPERVISOR SINCAH	REQUIRED NOTICES SENT TO REGISTERED AND LEGAL OWNERS PER 22852 CVC? <input type="checkbox"/> YES <input type="checkbox"/> NO	DATE NOTIFIED
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An Internationally Accredited Agency



Public Utilities Commission
STATE OF CALIFORNIA
Request to Impound

Indicate seating capacity of vehicle (including driver): 5

Indicate number of passengers (including driver): 1

One of the following is required:

- No TCP permit or certificate issued
- TCP/PSC: _____ (circle one) pending, suspended, revoked, expired, or denied.
- Driver does not possess a valid and current CDL for vehicle operated license class, endorsement, or required certificate

Name of CPUC Enforcement Analyst requesting impound: Michael Islas

Charge one of the following:

- PU Code Sections 5411/1037 ref PU Code Sections 5371/1031 - Misdemeanor/Unlawful to operate without proper PUC operating authority.
- PU Code Sections 5411/1037 ref PU Code Sections 5379/1045 - Misdemeanor/Unlawful to operate with suspended, revoked, or expired authority.

In body of citation indicate: "Vehicle impounded per 14602.9 CVC."

Name of person, who within 2 DAYS, notified the legal owner of the impound by certified mail:

Shon Taylor

Citing/Arresting Officer Name: CHP Officer Tam

Allied Agency Case Number: [REDACTED]

Date: 2-7-2026

Reason for stop and additional notes on back of this form.

CERTIFICATE OF SERVICE

I certify that I have on this day served the following documents on

Adrian Nicolas Martinez Castillo

TCP - Unlicensed

Case # CSE-000829

1. Administrative Citation T.2026-02-002
2. Citation Compliance Agreement
3. Investigation Report and Attachments
4. Credit/Debit Card Authorization Form
5. How to File an Appeal
6. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
7. Resolution ALJ-187
8. Certificate of Service

Date: February 9, 2026

LaTasha James

LaTasha James
TEB Enforcement Analyst