



Public Utilities Commission  
STATE OF CALIFORNIA

CITATION FOR VIOLATION  
OF PUBLIC UTILITIES CODE

To: Elfarissi Aboulfath  
Pilar Maria Calderon  
DBA Transport Seeker

File: TCP-P 29417 (Active)

Date: March 12, 2026

Citation: T.2026.03-05

Case : CSE-685

VIOLATIONS

You are hereby cited with having violated a section of the Public Utilities (Pub. Util.) Code and California Public Utilities Commission (CPUC) General Order (G.O.) as described below. This violation occurred during the period from September 9, 2025, through February 28, 2026.

- (1) Failure to produce records, in violation of Public Utilities (Pub. Util.) Code Sections 5381 and 5389 and General Order (G.O.) 157-E, Part 6.02 [**2 counts**].

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of carrier records and substantiating documents obtained from other sources.


RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before April 02, 2026. By way of such answer, you may either:

- (1) Pay a fine of \$2,000 pursuant to Pub. Util. Code Section 5378. Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by April 02, 2026, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.



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Lana Tran-Courney  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
Telephone Number: (415) 385-5513  
E-mail: lana.Tran-Courney@cpuc.ca.gov

Attachments

**INVESTIGATION REPORT**

**CARRIER:** Elfarissi Aboulfath and Pilar Maria Calderon DBA Transport Seeker

**PARTNERSHIP:** Elfarissi Aboulfath and Pilar Maria Calderon

**AUTHORITY:** TCP P-29417 (Active)

**MAILING ADDRESS:** 8844 De Haviland Ave, Westchester, CA 90045

**PHONE/EMAIL:** [REDACTED]

**VEHICLES:** 1

**EMPLOYEE-DRIVERS:** None

**PL&PD** [REDACTED]

**INSURANCE:** [REDACTED]  
[REDACTED]

**WORKERS'  
COMPENSATION**

**INSURANCE:** N/A

**DRUG CONSORTIUM:** [REDACTED]

## INTRODUCTION

On September 9, 2025, I was assigned to investigate the operations and practices of Elfarissi Aboulfath and Pilar Maria Calderon (hereinafter referred to as Transport Seeker). The Fiscal Office of the California Public Utilities Commission (CPUC) referred this complaint to the Transportation Enforcement Branch (TEB) on August 5, 2025. According to the CPUC Fiscal Office, the carrier failed to comply with multiple requests to provide its financial statements for an audit. **[Attachment 1]**

## VIOLATIONS

I investigated Transport Seeker for the period of September 09, 2025, through February 28, 2026, and found violations of the following provisions of the Public Utilities (Pub. Util.) Code and Commission General Order (G.O.):

- **Failure to produce records, in violation of Public Utilities (Pub. Util.) Code Sections 5381 and 5389 and General Order (G.O.) 157-E, Part 6.02 [2 counts].**

On September 30, 2025, I sent a data request via email to Transport Seeker informing it to provide the requested documentation to Fiscal. **[Attachment 2]**.

After no response, I sent the data request letter via Certified Mail on October 15, 2025 and December 31, 2025. The United States Post Office (USPS) website confirms delivery of the letter to the address listed in the Transportation Licensing and Analysis Branch (TLAB) database: 8844 De Haviland Ave, Westchester, CA 90045. **[Attachment 3]**

On December 3, 2025, December 18, 2025, and January 20, 2026, I called Transport Seeker and left several voicemails at the phone number [REDACTED] **[Attachment 4]**. As of February 25, 2025, Elfarissi Aboulfath and Pilar Maria Calderon of Transport Seekers have not responded nor provided the requested tax information. As a result, I issued a citation in the

amount of \$2,000 to Transport Seekers for failing to produce the requested records, despite multiple attempts to obtain them.

### **DECLARATION**

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on March 12, 2026 at Sacramento, California.

*Shawndra Miles*

**Shawndra Miles**  
**Public Utilities Regulatory Analyst II**

# **ATTACHMENTS**

- Attachment 1. Fiscal-Audit Notices
- Attachment 2. Data Request Letter
- Attachment 3. USPS Delivery Record
- Attachment 4. Call History

# **Attachment 1- Fiscal-Audit Notices**

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



## Audit Notice

6/3/2025

Elfarissi Aboufath And Calderon Pilar Maria  
8844 De Haviland Avenue  
Los Angeles, California 90045

Carrier ID: PSG0029417

Subject: Audit of Reported PUCTRA Revenue

To: Elfarissi Aboufath And Calderon Pilar Maria

This serves as an audit notice issued to Elfarissi Aboufath and Calderon Pilar Maria of its PUCTRA reported revenue for the years 2022, 2023 and 2024 pursuant to Section 423(c) of the California Public Utilities Code.

Please provide a copy of your financial statements to support the reported PUCTRA revenue for the years 2022, 2023 and 2024. You may submit your tax forms such as 1065, 1040, 1140 Schedule C, 1120S, and 1099 depending on your tax filing status. You may choose to send your supporting documentation either by mail to:

CPUC Fiscal Office  
400 R Street  
Sacramento, California 95811  
Attention: Fiscal Audits

or e-mail them to [Fiscalaudits@cpuc.ca.gov](mailto:Fiscalaudits@cpuc.ca.gov) by **June 17, 2025**.

**Failure to comply with this notice will result in further action taken by CPUC's Transportation Enforcement Branch (TEB).**

If you have any questions or need more information, please contact Fiscal Audits at [Fiscalaudits@cpuc.ca.gov](mailto:Fiscalaudits@cpuc.ca.gov).

Thank you,



## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



## Second Audit Notice

6/18/2025

Elfarissi Aboufath and Calderon Pilar Maria  
8844 De Haviland Avenue  
Los Angeles, California 90045

Carrier ID: PSG0029417

Subject: Second Notice of Audit - Reported PUCTRA Revenue

To: Elfarissi Aboufath and Calderon Pilar Maria

This serves as second audit notice issued to Elfarissi Aboufath and Calderon Pilar Maria of its PUCTRA reported revenue for the years 2022, 2023 and 2024 pursuant to Section 423(c) of the California Public Utilities Code.

Please provide a copy of your financial statements to support the reported PUCTRA revenue for the years 2021, 2022 and 2023. You may submit your tax forms such as 1065, 1040, 1140 Schedule C, 1120S, and 1099 depending on your tax filing status. You may choose to send your supporting documentation either by mail to:

CPUC Fiscal Office  
400 R Street  
Sacramento, California 95811  
Attention: Fiscal Audits

or e-mail them to [Fiscalaudits@cpuc.ca.gov](mailto:Fiscalaudits@cpuc.ca.gov) by **July 2, 2025**.

**Failure to comply with this second audit notice will result in further action taken by CPUC's Transportation Enforcement Branch (TEB).**

If you have any questions or need more information, please contact Fiscal Audits at [Fiscalaudits@cpuc.ca.gov](mailto:Fiscalaudits@cpuc.ca.gov).

Thank you,



## **Attachment 2- Data Request Letters**

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



September 30, 2025

Elfarissi Aboulfath and Calderon Pilar Marina  
DBA Transport Seeker  
8844 De Haviland Ave.  
Los Angeles, CA 90045  
[chichi70@sbcglobal.net](mailto:chichi70@sbcglobal.net)

TCP P- 29417  
Case: CSE-685

Subject: **Data Request**

Dear Owner/Operators,

The California Public Utilities Commission's (Commission) Consumer Protection and Enforcement Division (CPED) Transportation Enforcement Branch is conducting proactive safety assurance compliance inspections of Commission regulated Transportation Charter-Party Carriers (TCP) and Passenger Stage Corporations (PSC) to ensure carriers are following statutory and regulatory requirements.

Public Utilities Code Section 5389 authorizes the Commission and its staff to have access at any time to the land, buildings, or equipment of a charter-party carrier of passengers used in connection with the operation of its business and may inspect the accounts, books, papers, and documents of the carrier.

General Order 157-E, Part 6.01 specifically states in part that every carrier shall institute and maintain in its offices a set of records which reflect information as to the transportation services performed, including waybills, driver records, and safety and maintenance records including copies of all lease and sub-carrier agreements. Such records shall be maintained for a minimum period of three years.

The commissions Fiscal department is requesting to verify your reported PUCTRA revenue for the years **2022, 2023, and 2024**, please submit a copy of your financial statements. Acceptable documentation includes any of the following tax forms, based on your filing status:

- Form 1065
- Form 1040
- Form 1040 Schedule C
- Form 1120S
- Form 1099

In addition, provide form 1099 K, if you have worked as a subcarrier for Uber and/or Lyft.

You may submit your documents via email directly to [Fiscalaudits@cpuc.ca.gov](mailto:Fiscalaudits@cpuc.ca.gov), **AND** cc: [shawndra.miles@cpuc.ca.gov](mailto:shawndra.miles@cpuc.ca.gov), or by certified mail to:

California Public Utilities Commission  
Fiscal Office  
400 R Street Sacramento, CA 95811  
Attn: Fiscal Audits

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



Please ensure your submission is received by **Friday, October 10, 2025**. If additional time is needed, contact us in advance. If sending by mail, kindly provide the tracking number for reference.

If you have any questions, please do not hesitate to call me at [REDACTED] or e-mail [shawndra.miles@cpuc.ca.gov](mailto:shawndra.miles@cpuc.ca.gov).

Sincerely,

*Shawndra Miles*

Shawndra Miles, Public Utilities Regulatory Analyst  
California Public Utilities Commission  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
[REDACTED]

Email: [shawndra.miles@cpuc.ca.gov](mailto:shawndra.miles@cpuc.ca.gov)

cc:

Lana Tran-Courney  
Program and Project Supervisor

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



December 31, 2025

Elfarissi Aboulfath and Calderon Pilar Marina  
DBA Transport Seeker  
8844 De Haviland Ave.  
Los Angeles, CA 90045  
[chichi70@sbcglobal.net](mailto:chichi70@sbcglobal.net)

TCP P- 29417  
Case: CSE-685

Subject: **Data Request-Final Request**

Dear Owner/Operators,

The California Public Utilities Commission's (Commission) Consumer Protection and Enforcement Division (CPED) Transportation Enforcement Branch is conducting proactive safety assurance compliance inspections of Commission regulated Transportation Charter-Party Carriers (TCP) and Passenger Stage Corporations (PSC) to ensure carriers are following statutory and regulatory requirements.

Public Utilities Code Section 5389 authorizes the Commission and its staff to have access at any time to the land, buildings, or equipment of a charter-party carrier of passengers used in connection with the operation of its business and may inspect the accounts, books, papers, and documents of the carrier.

General Order 157-E, Part 6.01 specifically states in part that every carrier shall institute and maintain in its offices a set of records which reflect information as to the transportation services performed, including waybills, driver records, and safety and maintenance records including copies of all lease and sub-carrier agreements. Such records shall be maintained for a minimum period of three years.

The commissions Fiscal department is requesting to verify your reported PUCTRA revenue for the years **2022, 2023, and 2024**, please submit a copy of your financial statements. Acceptable documentation includes any of the following tax forms, based on your filing status:

- Form 1065
- Form 1040
- Form 1040 Schedule C
- Form 1120S
- Form 1099

In addition, provide form 1099 K, if you have worked as a subcarrier for Uber and/or Lyft.

You may submit your documents via email directly to **[Fiscalaudits@cpuc.ca.gov](mailto:Fiscalaudits@cpuc.ca.gov)**, **AND** cc: **[shawndra.miles@cpuc.ca.gov](mailto:shawndra.miles@cpuc.ca.gov)**, or by certified mail to:

California Public Utilities Commission  
Fiscal Office  
400 R Street Sacramento, CA 95811  
Attn: Fiscal Audits

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



Please ensure your submission is received by **Friday, January 09, 2025**. If additional time is needed, contact us in advance. If sending by mail, kindly provide the tracking number for reference.

If you have any questions, please do not hesitate to call me at (279) 977-2432 or e-mail [shawndra.miles@cpuc.ca.gov](mailto:shawndra.miles@cpuc.ca.gov).

Sincerely,

*Shawndra Miles*

Shawndra Miles, Public Utilities Regulatory Analyst  
California Public Utilities Commission  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch



Email: [shawndra.miles@cpuc.ca.gov](mailto:shawndra.miles@cpuc.ca.gov)

cc:

Lana Tran-Courney  
Program and Project Supervisor

# **Attachment 3- USPS Delivery Records**

Tracking Number:

Remove X

## 70222410000325448455

Copy

Add to Informed Delivery (<https://informedelivery.usps.com/>)

### Latest Update

Your item was delivered to an individual at the address at 5:11 pm on October 23, 2025 in LOS ANGELES, CA 90045.

#### Get More Out of USPS Tracking:

USPS Tracking Plus<sup>®</sup>

### Delivered

Delivered, Left with Individual

LOS ANGELES, CA 90045  
October 23, 2025, 5:11 pm

### Arrived at USPS Regional Facility

LOS ANGELES CA DISTRIBUTION CENTER  
October 22, 2025, 6:15 am

### In Transit to Next Facility

October 21, 2025

### Arrived at USPS Regional Facility

SACRAMENTO CA DISTRIBUTION CENTER  
October 20, 2025, 9:30 pm

Hide Tracking History

Feedback

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**Text & Email Updates**



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**USPS Tracking Plus®**



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**Product Information**



**See Less**

Track Another Package

Enter tracking or barcode numbers

## **Need More Help?**

Contact USPS Tracking support for further assistance.

**FAQs**

Tracking Number:

Remove X

## 9589071052702690482804

Copy

Add to Informed Delivery (<https://informedelivery.usps.com/>)

### Latest Update

Your item was delivered to an individual at the address at 10:05 am on January 3, 2026 in LOS ANGELES, CA 90045.

#### Get More Out of USPS Tracking:

USPS Tracking Plus<sup>®</sup>

#### Delivered

Delivered, Left with Individual

LOS ANGELES, CA 90045  
January 3, 2026, 10:05 am

#### Arrived at USPS Regional Facility

LOS ANGELES CA DISTRIBUTION CENTER  
January 2, 2026, 4:16 am

#### In Transit to Next Facility

January 1, 2026

#### Arrived at USPS Regional Facility

SACRAMENTO CA DISTRIBUTION CENTER  
December 31, 2025, 8:22 pm

Hide Tracking History

Feedback

---

**Text & Email Updates**



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**USPS Tracking Plus®**



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**Product Information**



**See Less**

Track Another Package

Enter tracking or barcode numbers

## **Need More Help?**

Contact USPS Tracking support for further assistance.

**FAQs**

## **Attachment 4- Call History**

10:24

●●● LTE 



## Call History

Outgoing Call  
4 seconds

1/20/26 · 11:43 AM

Outgoing Call  
57 seconds

12/18/25 · 11:56 AM

Outgoing Call  
49 seconds

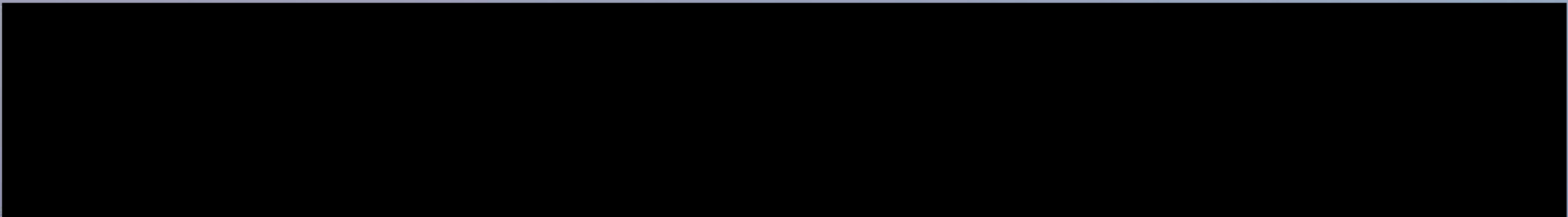
12/3/25 · 9:33 AM



Edit



UNKNOWN



Details

Voicemails

Outgoing Call  
49 seconds

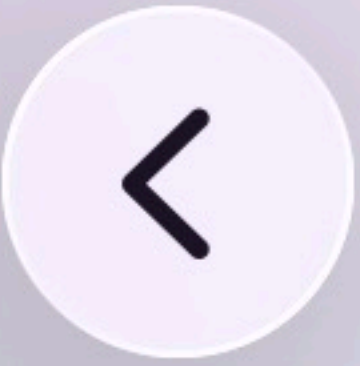
12/3/25 · 9:33 AM

Call History



10:23

LTE 

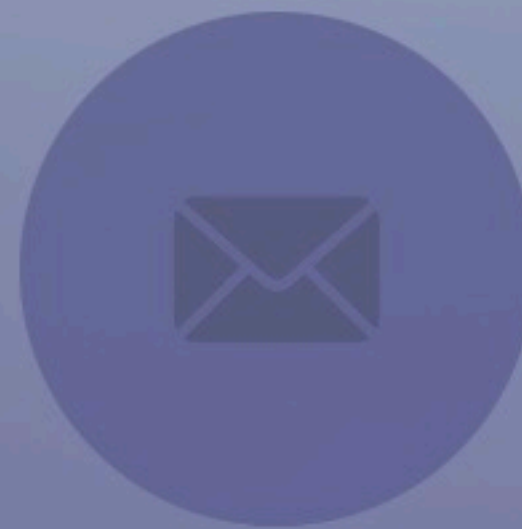
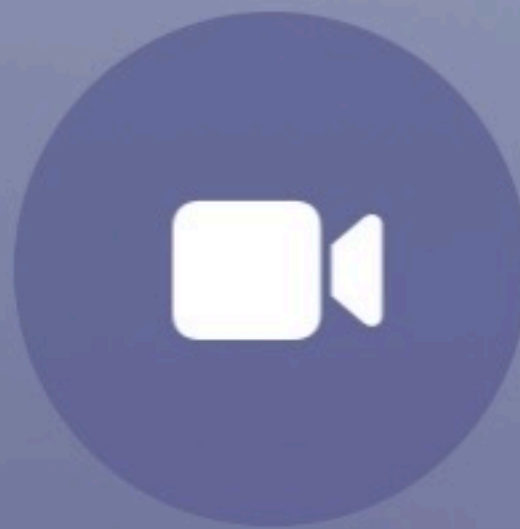


Edit



UNKNOWN

1 (310) 869-8906



Details

Voicemails

Outgoing Call  
57 seconds

12/18/25 · 11:56 AM

Call History

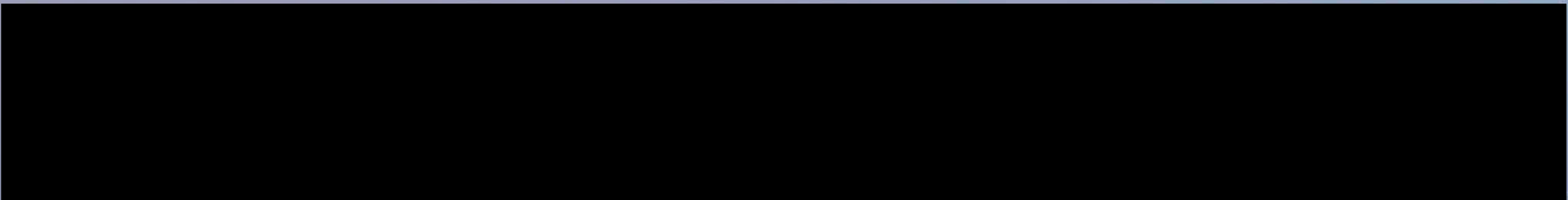




Edit



UNKNOWN



Details

Voicemails

Outgoing Call  
4 seconds

1/20/26 · 11:43 AM

Call History





Public Utilities Commission

STATE OF CALIFORNIA

CITATION COMPLIANCE AGREEMENT

File No.: TCP P-29417

Citation \_T.2026.03-005

Date: March 12, 2026

Case : CSE-685

I (we) hereby agree to comply with this citation dated March 12, 2026, and herewith pay the fine of \$ 2,000.00.

Elfarissi Aboufath and Pilar Marie Calderon  
DBA Transport Seeker  
Los Angeles

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(Signature)

(Title)

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(Date)

Payment shall be submitted online via TCP Portal ([Welcome to TCP Portal \(ca.gov\)](http://www.ca.gov)) using a credit card or ACH.

Or

Payment (cashier check or money order) should be made payable to *California Public Utilities Commission* and sent to:

California Public Utilities Commission  
Attn: Fiscal Office  
505 Van Ness Avenue  
San Francisco, CA 94102-3298

## HOW TO FILE AN APPEAL OF A TRANSPORTATION CITATION

IF YOU WISH TO APPEAL THIS CITATION, YOU MUST DO SO WITHIN 20 CALENDAR DAYS OF THE DATE YOU RECEIVED THE CITATION.

**[There are two options to file your appeal, both options require you to use of the Appeal Form located at the link below:](#)**

### [Appeal Form](#)

**Option 1:** You may file your appeal electronically by following the instructions on the CPUC's Filing A Document Electronically (E-filing) webpage [E-File a Document \(ca.gov\)](#)

**Option 2:** You may file your appeal by sending six (6) paper copies addressed to CPUC's Docket office:

**California Public Utilities Commission  
Docket Office, 2<sup>nd</sup> Floor  
505 Van Ness Ave  
San Francisco, CA 94102**

### **[After Filing your appeal, you must also serve the Notice of Appeal:](#)**

To serve copies of the Notice of Appeal, you must attach a “**Certificate of Service for a Citation Appeal.**” In the Notice of Appeal, you must state why you are appealing the citation.

**To properly serve the Notice of Appeal, send the Notice of Appeal and any attachments by e-mail to the following recipients:**

1. **CPUC Docket Office**, ALJ\_Docket\_Office@cpuc.ca.gov
2. **Transportation Enforcement Inbox**, TEB\_Citation\_Appeals@cpuc.ca.gov
3. **Terra Curtis, Director CPED**, Terra.Curtis@cpuc.ca.gov
4. **Michelle Cooke, Chief Administrative Law Judge**, Michelle.Cooke@cpuc.ca.gov
5. **ALJ Division Appeals Coordinator**, ALJ\_Div\_Appeals\_Coordinator@cpuc.ca.gov

***Please note if you are appealing by the Paper Copy process you must also file the Notice of Appeal either by emailing as described above or mailing to the following:***

***Original plus six copies to:***

1. **Docket Office**, California Public Utilities Commission, Docket Office, 2nd Floor, 505 Van Ness Ave., San Francisco, CA 94102

**One Copy Each to:**

2. **Terra Curtis, Director**, Consumer Protection and Enforcement Division, California Public Utilities Commission, 505 Van Ness Ave., 2nd Floor, San Francisco, CA 94102
3. **Michelle Cooke, Chief Administrative Law Judge**, California Public Utilities Commission, Administrative Law Division, 505 Van Ness Ave., 5th Floor, San Francisco, CA 94102
4. **ALJ Division Appeals Coordinator**, California Public Utilities Commission, Administrative Law Division, 505 Van Ness Ave., 5th Floor, San Francisco, CA 94102
5. **Kenneth Bruno, Program Manager**, Consumer Protection and Enforcement Division, Transportation Enforcement Branch, 320 W. 4th Street Los Angeles, CA 90013

**[You may request an extension of time to file an appeal](#)**

You may request up to 30 days additional time to file an appeal. To ask for extra time, contact the Supervisor listed on the citation on or before the due date to seek a 30-day extension. A copy of the letter granting you an extension must be attached to your appeal.

The Citation Appeals Process can be found in Appendix A of CPUC Resolution ALJ-377, available through this link: [ALJ-377 Appendix A Citation Appeal Rules](#). The relevant Citation Appeals Process is also included in the packet you received along with the citation.

**[Paying the Citation and Availability of Payment Plans](#)**

If you do not want to file an appeal and agree to comply with the citation and pay the fine, sign the Citation Compliance Agreement. Contact the Supervisor listed on the citation before the due date to seek authorization for any payment plans as necessary.

**[Frequently Asked Questions](#)**

**WHAT HAPPENS IF I DON'T RESPOND?**

If you do not respond to the citation within the 20 calendar days, you will be in default of the citation, and will lose your right to appeal the citation. In addition, CPED will immediately suspend your operating authority. If you do not pay the citation amount or make a payment arrangement by 30 days after suspension of your operating authority, CPED will revoke your operating authority. Once we revoke your operating authority, we cannot reinstate it. Instead, first you must pay the citation fine, and then apply to the CPUC for **new** operating authority and pay a filing fee. The CPUC may also act through a civil or criminal proceeding to recover any unpaid fines and to ensure compliance with applicable statutes and CPUC orders.

**WHAT ARE MY RIGHTS?**

If you file a Notice of Appeal, the CPUC will set a **hearing date** for your appeal to be heard before an Administrative Law Judge (ALJ).

**[Hearing Venue:](#)**

Appeal hearings may be conducted by telephone, by WebEx, or in person. The date, time, and location (remote or in-person) for your hearing will be provided by the ALJ in advance of your hearing.

### **At the hearing:**

There are two different types of Hearing Procedures for an Appeal to be heard before a CPUC Administrative Law Judge.

#### **Expedited Citation Appeal Procedure**

Resolution ALJ-377 provides for an expedited process for citations at or below the jurisdictional limit of the Small Claims Court in California as referenced in Public Utilities Code § 1702.1. This is currently \$10,000 for individuals and \$5,000 for corporations.

- Attorneys or representatives are not allowed to represent parties in the expedited process.
- No court reporters will be present, nor will a transcript be provided.
- You are entitled to have an interpreter present at the hearing to translate for you. The CPUC will provide the interpreter free of charge. To have an interpreter at the hearing, you must make a written request to the Chief Administrative Law Judge and to the Office of the Public Advisor (see contact information, on this form) no later than five business days before the date of your hearing.
- You may provide evidence and call witnesses to testify for you. If you will be providing evidence for the record of the hearing, you must provide that evidence to CPED no later than three days before the date of your hearing.
- A party who is subject to the Expedited Citation Appeal Procedure, may at any time before the swearing in of the first witness at the evidentiary hearing, request termination of the Expedited Citation Appeal Procedure, and that the matter be recalendared for hearing under the Commission's regular procedure for Citation Appeals. The Commission or the assigned Administrative Law Judge, when the public interest so requires, may at any time before the filing of a resolution addressing the Citation Appeal, terminate the Expedited Citation Appeal Procedure and recalendar the matter for hearing under the Commission's regular procedure for Citation Appeals.

#### **Regular Procedure for Citation Appeals**

For cases exceeding the small claims threshold above, or when the appellant requests termination of the expedited procedure, the CPUC will use the regular procedure for citation appeals.

- You may have an attorney or someone else represent you, but you must pay for the attorney or other representative.
- You may ask for a transcript of the hearing, but you must pay the cost of the transcript.
- You are entitled to have an interpreter present at the hearing to translate for you. The CPUC will provide the interpreter, and you will not have to pay for the interpreter's service. To have an interpreter at the hearing, you must make a written request to the Acting Chief Administrative Law Judge and to the Office of the Public Advisor (see contact information, below) no later than five business days before the date of your hearing.

- You may provide evidence and call witnesses to testify for you. If you will be providing evidence for the record of the hearing, you must provide that evidence to CPED no later than three days before the date of your hearing.

### **WHERE CAN I GET HELP?**

The CPUC's **Public Advisor's Office** can help you file your appeal. The Public Advisor's Office cannot appear at the hearing with you or help you present your appeal but can help you understand the appeal process. The Public Advisor's Office can be reached at:

Telephone: 866-849-8390 or 415-703-2074

Email: [public.advisor@cpuc.ca.gov](mailto:public.advisor@cpuc.ca.gov)

Mail: CPUC Public Advisor, 505 Van Ness Avenue, San Francisco, CA 94102

**Administrative Law Judge Division  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102**



**CALIFORNIA PUBLIC UTILITIES COMMISSION (CPUC)  
INSTRUCTIONS FOR FILING A NOTICE OF APPEAL AND  
CERTIFICATE OF SERVICE FOR A CITATION APPEAL**

*Note: When filing a citation appeal, it is important to review both the specific Citation Program under which your citation has been issued and Resolution ALJ-377. The Pilot Rules enacted in Resolution ALJ-299<sup>1</sup> and these Revised Rules enacted in Resolution ALJ-377<sup>2</sup> require citation appeals after January 1, 2015 to be filed with the CPUC's Docket Office.<sup>3</sup> Appendix A of Resolution ALJ-377 lists the Citation Appellate and General Order Appellate Rules ("Citation Appellate Rules"). Appendix B of Resolution ALJ-377 describes the interaction between Resolution ALJ-377 and the individual Citation Programs in existence as of the adoption of Resolution ALJ-377. The cited entity initiating the appeal is referred to as an "appellant" under Resolution ALJ-377, Citation Appellate Rule 2.*

*Resolution ALJ-377 can be found at the following link and the citing authority should provide a copy of it when the citation is issued:*

*<https://docs.cpuc.ca.gov/ResolutionSearchForm.aspx>.*

*A copy of the Citation Program under which the citation is issued can be obtained from the CPUC Division issuing the citation.*

*It is useful to also refer to the CPUC's Rules of Practice and Procedure (P&P Rules), as they are referred to in Resolution ALJ-377. The P&P Rules can be found on the CPUC's webpage <http://www.cpuc.ca.gov/codelawsrules/>.*

*The requirements for formatting your document and how and where to file are generally set forth in P&P Rules 1.5, 1.6 and 1.13. There is no filing fee for filing the Notice of*

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<sup>1</sup> Effective as of January 1, 2015

<sup>2</sup> Effective as of July 1, 2020

<sup>3</sup> Rule 2 of the Citation Appellate Rules refers to a "Citation Program" as the "individual applicable statute, General Order or Resolution authorizing the issuance of a citation or authorizing the revocation of a license."

*Appeal. If you are filing your Notice of Appeal in hard copy, then submit an original and six exact copies of the document (including any attachments but not including the transmittal letter, if any.) (See P&P Rule 1.13(a)(2).) If you are filing electronically, please refer to the requirements in P&P Rule 1.13(b).*

*If you need general assistance with or have a question about filing the Notice of Appeal, contact the CPUC's Public Advisor's Office:*

The Public Advisor – CPUC  
505 Van Ness Avenue  
San Francisco, CA 94102  
(866) 849-8390 (toll free)  
[public.advisor@cpuc.ca.gov](mailto:public.advisor@cpuc.ca.gov)

**Specific Instructions for Using the Citation Appeal Forms:**

*Insert the following information into the blanks with the corresponding letters.*

**NOTICE OF APPEAL FORM**

- A. Insert the name of the person or entity filing the Notice of Appeal.  
(Citation Appellate Rule 3 and P&P Rule 1.6(b).)
- B. Insert the number of the citation being appealed and the date the citation was issued. (e.g., Citation Number 12345 issued on January 1, 2015).  
(Citation Appellate Rule 3.)
- C. Insert the amount of the citation. (Citation Appellate Rule 3.)
- D. Insert the name of the person or entity filing the Notice of Appeal.
- E. Insert the date of the citation that is appealed. (Citation Appellate Rule 5.)
- F. Insert the amount of the fine.

- G. Insert the date of any extension of time to file the appeal granted by CPED (if applicable).
- H. Insert the rationale for the appeal as specifically instructed in the Citation Program. If a Citation Program is silent on instructions for setting forth the rationale for the appeal, the Notice of Appeal must state the grounds for the appeal. The Notice of Appeal must also set forth additional items, if any, as required by the Citation Program. (Citation Appellate Rule 5.) If the Citation Program authorizes appellant to request an extension of time from a Division Director to file a Notice of Appeal, any extension received must be in writing and attached to the Notice of Appeal. (Citation Appellate Rules 4 and 5.)
- I. Insert the date that the Notice of Appeal is signed.
- J. Insert the name of the city in which the Notice of Appeal is signed.
- K. Insert the signature, name, mailing address, telephone number and, if available, electronic mail address of the person authorized to receive service and other communications on behalf of the person tendering the document. (P&P Rules 1.6 and 1.8.) This information is very important because it will be used by the CPUC to develop the official service list to give you notice of further required actions, hearing dates, etc. in the citation appeal. *Note: P&P Rule 1.8 requires this document to be signed. Please read the rule carefully as to who may sign the document, how to handle a document tendered on behalf of more than one person, and what representations are made by the signature.*
- L. List here all attachments to the Notice of Appeal and make sure the documents are attached in the format and manner required by P&P Rules 1.5 and 1.13. *Note: Citation Appellate Rule 4 requires any authorization of an extension of time to file a Notice of Appeal to be writing and attached to the Notice of Appeal. Rule 4 states: "Unless authorized by a Citation Program, there shall be no extension of time to file a Notice of Appeal from a citation issued pursuant to a Citation Program.....Any authorization of an extension of time to file a Notice of Appeal must be made by the Director (or designee) of the Commission Division*

*which issued the citation, in writing, subject to the provisions of the Citation Program, and must be attached to the Notice of Appeal.”*

## **CERTIFICATE OF SERVICE FORM**

**Note 1:** *If you are filing the Notice of Appeal in hard copy, the Certificate of Service MUST be attached to the Notice of Appeal. If you are filing the Notice of Appeal electronically, according to P&P Rule 1.13(b), the Certificate of Service must be transmitted with the document as a separate document when filing electronically, and this separate document must have its own caption. (See generally Citation Appellate Rule 6 and P&P Rule 1.9(e).)*

**Note 2:** *A Citation Appeal must be served at a minimum on the Chief Administrative Law Judge (with a copy to: [ALJ Div Appeals Coordinator@cpuc.ca.gov](mailto:ALJ_Div_Appeals_Coordinator@cpuc.ca.gov)), and on the Director of the Consumer Protection and Enforcement Division, on the same day that the Notice of Appeal is filed. The Notice of Appeal must also be served on other entities if required by the Citation Program. (See Citation Appellate Rule 6.)*

M. Insert the date that the Notice of Appeal is served.

N. Insert the names and addresses (and email addresses if served electronically) of the persons served with the Notice of Appeal. The generic position names and addresses for the Chief Administrative Law Judge and Director of the Consumer Protection and Enforcement Division are listed on the template. Because the persons in these positions may change, you will have to look up the individual names and email addresses to insert in the template. These names and email addresses can be found on the Commission website.

O. Insert the date the Certificate of Service is signed.

P. Insert the name of the city in which the Certificate of Service is signed.

Q. The person who serves the Notice of Appeal must sign the Certificate of Service and their name must be printed under the signature line.

## **PRIVACY NOTICE FORM**

***Note:** The citation appeal is filed with the CPUC, becomes a public record, and will be posted on the Commission's website. Therefore, any information you provide in the Notice of Appeal, including but not limited to, your name, address, city, state, zip code, telephone number, email address, the facts of your rationale for the citation appeal and any other facts stated therein, will be available on-line for later public viewing. The Privacy Statement attached to the Notice of Appeal must be filled out.*

*In limited circumstances, the CPUC may file a document under seal. If you wish to seek to file the Notice of Appeal with some or all of the information under seal, you cannot file electronically and must file in hard copy. Furthermore, that document must be tendered with a motion setting forth the rationale and legal citations as to why portions of the document should be filed under seal and tendered as follows. The Notice of Appeal itself and requisite exact copies should be tendered in both a redacted form (e.g., the document with the alleged confidential information excised) and unredacted form (e.g., a complete copy of the document, with both the public and allegedly confidential information included, in a sealed envelope). It is anticipated that Notices of Appeal for citation appeals will be filed as public documents. In the unlikely event you believe that there are legal grounds for filing a portion of the Notice of Appeal under seal, it may be helpful to consult a private attorney or representative to assist in your representation. However, please note that the timeframes for filing a Notice of Appeal in many citation appeals are short, so you should commence this process as soon as possible.*

R. Sign and date the Privacy Notice and print your name under the signature.

**See Next Page for  
Notice of Appeal Form**

**\*(Note: The capital letters in parenthesis correspond to the instruction sheet and are not part of the official filing.)\***

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

Appeal of

(A)\* \_\_\_\_\_

\_\_\_\_\_ from (B) \_\_\_\_\_

In the amount of (C) \_\_\_\_\_ issued by the California Public  
Utilities Commission Consumer Protection and Enforcement

Division

(Leave blank for PUC use)

**NOTICE OF APPEAL**

(D) \_\_\_\_\_ files this Notice of Appeal from the citation issued  
on (E) \_\_\_\_\_ with a fine amount of (F)\$ \_\_\_\_\_.

An extension was granted by CPED (if applicable) to (G) \_\_\_\_\_ to file  
this appeal.

The rationale for the appeal is as follows:

(H) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_.

Dated (I) \_\_\_\_\_, at (J) \_\_\_\_\_, California.

(K) \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Attachments

(L) \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**CERTIFICATE OF SERVICE**

***(Note: The Certificate of Service is attached to the Notice of Appeal only when filing by hard copy. If filing by electronic copy, you must file the Certificate of Service as a separate document. A template for the Certificate of Service as a separate document is also attached to this package.)***

I certify that on (M) \_\_\_\_\_, I have by mail this day served a true copy of the original attached Notice of Appeal on: (N) (Insert Name of Chief Administrative Law Judge \_\_\_\_\_), Chief Administrative Law Judge, California Public Utilities Commission, 505 Van Ness Avenue, 5<sup>th</sup> Floor, San Francisco, CA 94102, (Insert email of Chief Judge) \_\_\_\_\_; [ALJ\\_Div\\_Appeals\\_Coordinator@cpuc.ca.gov](mailto:ALJ_Div_Appeals_Coordinator@cpuc.ca.gov) (electronically); (Insert Name of Director of Consumer Protection and Enforcement Division \_\_\_\_\_, Director, Consumer Protection and Enforcement Division, 505 Van Ness Avenue, San Francisco, CA 94102, (Insert email of Director of CPED) \_\_\_\_\_); and (Insert the names, addresses and emails of anyone else required to be served by the Citation Program you are cited under):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_.

Dated (O) \_\_\_\_\_, at (P) \_\_\_\_\_, California.

(Q)

\_\_\_\_\_  
\_\_\_\_\_

**Privacy Notice**

This message is to inform you that the Docket Office of the California Public Utilities Commission (CPUC) intends to file the above-referenced Notice of Appeal electronically instead of in paper form as it was submitted.

Please note: Whether or not your Notice of Appeal is filed in paper form or electronically, Notices of Appeal filed with the CPUC become a public record and may be posted on the CPUC's website. Therefore, any information you provide in the Notice of Appeal, including but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the rationale of your Notice of Appeal may be available on-line for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced Notice of Appeal.

(R)

\_\_\_\_\_  
Signature (same as person authorized to sign the Notice of Appeal)      \_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name

**See Next Page for  
Certificate of Service Form  
For Electronic Filings**

***\*(Note: The capital letters in parenthesis correspond to the instruction sheet and are not part of the official filing.)***

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

Appeal of

(A)\* \_\_\_\_\_

\_\_\_\_\_ from (B) \_\_\_\_\_

In the amount of (C) \_\_\_\_\_ issued by the California Public

Utilities Commission Consumer Protection and Enforcement

Division

(Leave blank for PUC use)

**CERTIFICATE OF SERVICE**

I certify that on (M) \_\_\_\_\_, I have by mail this day served a true copy of the original attached Notice of Appeal on (N)(Insert Name of Chief Administrative Law Judge \_\_\_\_\_, Chief Administrative Law Judge, California Public Utilities Commission, 505 Van Ness Avenue, 5<sup>th</sup> Floor, San Francisco, CA 94102, (Insert email of Chief Judge); [ALJ\\_Div\\_Appeals\\_Coordinator@cpuc.ca.gov](mailto:ALJ_Div_Appeals_Coordinator@cpuc.ca.gov) (electronically); (Insert Name of Director of Consumer Protection and Enforcement Division) \_\_\_\_\_, Director, Consumer Protection and Enforcement Division, 505 Van Ness Avenue San Francisco, CA 94102, (Insert email of Director of CPED) \_\_\_\_\_);

and (Insert the names, addresses and emails of anyone else required to be served by the Citation Program you are cited under):

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Dated (O) \_\_\_\_\_, at (P) \_\_\_\_\_, California.

(Q)

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***(Note: This Certificate of Service as a separate document is to be used if you are filing the Notice of Appeal electronically. If you are filing the Notice of Appeal by hard copy, you must attach the Certificate of Service to the Notice of Appeal.)***

**PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

Resolution ALJ-187  
Administrative Law Judge Division  
September 22, 2005

**R E S O L U T I O N**

RESOLUTION ALJ-187. Adopts Procedures for Appeal of Citations Issued to Household Goods Carriers, Charter Party Carriers, and Passenger Stage Corporations.

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By a series of previous resolutions, the Commission has developed a program under which the Consumer Protection and Safety Division (CPSD) is authorized to issue citations to various classes of carriers for violation of the Public Utilities Code or Commission orders. In turn, a carrier issued such a citation may accept the fine imposed or contest it through a process of appeal. Now, in an effort to make this program more comprehensive and this process more efficient, the Commission has prepared new procedures to govern the appeal of these citations.

A draft of this resolution was issued on August 19, 2005, for public review and comment. No one filed comments. The resolution is adopted as originally proposed with minor clarifications.

**IT IS THEREFORE RESOLVED** that the following procedures shall govern appeals of citations for violation of statutes or Commission orders relating to household goods carriers, charter party carriers, and passenger stage corporations:

1. *Citation: Contents.* The citation served upon the respondent by the investigator shall include:
  - (a) A specification of each statute or Commission order allegedly violated;
  - (b) A statement of the facts upon which each alleged violation is based;
  - (c) A statement that the respondent may either pay the amount of the fine set forth in the citation or appeal the citation, as set forth herein, and that the respondent will forfeit the right to appeal the citation by failing to do either of these things within the allowable period;

- (d) An explanation of how to file an appeal, including an explanation of the respondent's right to have a hearing, to have a representative at the hearing, to request a transcript, and to request an interpreter; and
  - (e) A form of Notice of Appeal, and the form for requesting an interpreter.
2. *Citation: Response.* The respondent, within 20 days after the date of service of the citation, shall either remit payment of the full amount of the fine to CPSD, agree with CPSD on conditions for payment, or serve a Notice of Appeal upon CPSD. Upon request made to CPSD before the expiration of this deadline, the time to pay the fine or serve a Notice of Appeal may be extended by CPSD for a reasonable period not to exceed 30 days. CPSD may, in its discretion, grant one additional extension at the request of the respondent.
3. *Citation: Payment of fine; default.* If the respondent pays the full amount of the fine within the time allowed hereunder, the citation shall become final. If the respondent, within the time allowed pursuant to Paragraph 2, fails to pay the full amount of the fine or to file a Notice of Appeal, or if the respondent, having entered into an agreement with CPSD, fails to comply with any provision of that agreement, the respondent shall be in default, and the citation shall become final. In this event, the respondent shall have forfeited its right to appeal the citation, and CPSD shall immediately suspend the respondent's license. If the respondent fails to pay the full amount of the fine within 30 days thereafter, CPSD shall revoke the respondent's license, and may take any other action provided by law to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.
4. *Citation: Appeal.*
- (a) The Chief Administrative Law Judge shall designate an Administrative Law Judge to hear appeals of citations.
  - (b) Appeals of citations shall be heard in the Commission's San Francisco or Los Angeles courtrooms on regularly scheduled days. Appeals shall be calendared accordingly, except that a particular matter may be recalendared at the direction of the designated Administrative Law Judge.
  - (c) The appeal shall be brought by serving a Notice of Appeal upon CPSD, and the respondent shall indicate the grounds for the appeal in the notice. CPSD shall promptly advise the Chief Administrative Law Judge upon receipt of a timely Notice of Appeal.
  - (d) Upon advice from CPSD that a citation has been appealed, the Chief Administrative Law Judge shall promptly forward the matter to the

designated Administrative Law Judge, who shall set the matter for hearing on the first Citation Calendar not less than 10 days after advice of the appeal is received from CPSD. The Administrative Law Judge may, for good cause shown or upon agreement of the parties, grant a reasonable continuance of the hearing.

- (e) The respondent may order a transcript of the hearing, and shall pay the cost of the transcript in accordance with the Commission's usual procedures.
  - (f) The respondent shall be entitled to the services of an interpreter at the Commission's expense upon written request to the Chief Administrative Law Judge not less than three business days prior to the date of the hearing.
  - (g) The respondent may be represented at the hearing by an attorney or other representative, but such representation shall be at the respondent's sole expense.
  - (h) At the hearing, CPSD shall open and close. The Administrative Law Judge may, in his or her discretion, alter the order of presentation. Formal rules of evidence do not apply, and all relevant and reliable evidence may be received in the discretion of the Administrative Law Judge.
  - (i) Ordinarily, the appeal shall be submitted at the close of the hearing. In the discretion of the Administrative Law Judge upon a showing of good cause, the record may be kept open for a reasonable period to permit a party to submit additional evidence or argument.
  - (j) The Administrative Law Judge shall issue an order resolving the appeal not later than 30 days after the appeal is submitted, and the order shall be placed on the first available agenda, consistent with the Commission's applicable rules.
  - (k) From the date that CPSD receives a Notice of Appeal to and including the date when the final order is issued, neither the respondent nor the investigator, or agent or other person on behalf of the respondent or investigator, may communicate regarding the appeal, orally or in writing, with a Commissioner, Commissioner's advisor, or Administrative Law Judge, except as expressly permitted under these procedures.
5. *New Operating Authority.* A carrier whose license has been revoked hereunder may apply for new operating authority upon paying the fine in full. The application shall document (1) full payment of the fine, (2) correction of all violations for which the carrier was cited, (3) actions the carrier proposes in

order to prevent future violations, and (4) any other evidence demonstrating the carrier's ability and commitment to conducting its proposed operations in compliance with statutes and Commission orders.

This resolution becomes effective today.

I certify that this resolution was adopted by the Public Utilities Commission at its regular meeting on September 22, 2005, the following Commissioners approving it:

/s/ STEVE LARSON

STEVE LARSON  
Executive Director

MICHAEL R. PEEVEY  
President  
GEOFFREY F. BROWN  
SUSAN P. KENNEDY  
DIAN M. GRUENEICH  
JOHN A. BOHN  
Commissioners

## CERTIFICATE OF SERVICE

I certify that I have on this day served the following documents on  
Elfarissi Aboufath and Pilar Marie Calderon DBA Transport Seeker  
TCP-P 29417 (Active)  
CSE-685

1. Administrative Citation T.2026.03.05, dated 03/12/2026
2. Investigation report and Attachments
3. Citation Compliance Agreement
4. How to File an Appeal
5. *Notice of Appeal Form* and *Certificates of Service Form* (from Resolution ALJ-377)
6. Resolution ALJ-187
7. Certificate of Service

Date: March 12, 2026

*Shawndra Miles*

Shawndra Miles

Public Utilities Regulatory Analyst II