

## Public Utilities Commission

STATE OF CALIFORNIA

### **CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE AND GENERAL ORDER**

To: Uber Technologies, Inc.  
Attn: Ashley Fillmore, Sr. Counsel, Regulatory  
1725 3<sup>rd</sup> Street  
San Francisco, CA 94158

File: TCP 38150-A  
Citation #: T.2026-03-006  
Date: March 13, 2026  
Case #: CSE-000750

#### **VIOLATIONS**

You are hereby cited as having violated sections of the Public Utilities (Pub. Util.) Code and the California Public Utilities Commission (CPUC) General Order (G.O.) as described below. These violations occurred during the period of September 1, 2025.

- (1) Failure to maintain records on the driver for the required retention period, in violation of G.O. 157-E, Part 6.01 **[1 count]**;
- (2) Utilized a driver who had not completed a criminal background check, in violation of Pub. Util. Code Section 5445.2 and G.O. 157-E, Part 11.03 **[1 count]**;
- (3) Failure to obtain a driver's Department of Motor Vehicles (DMV) driving records and ensure a compliant driving history, in violation of Pub. Util. Code Section 5445.3, subdivision (a)(2)(B) and G.O. 157-E, Part 11.06 **[1 count]**;
- (4) Failure to notify a driver with required training, in violation of G.O. 157-E, Part 11.07 **[1 count]**;
- (5) Failure to ensure that the driver possessed a valid California Driver's License (CDL) or, in the instance of an active-duty military member or nonresident dependent of an active-duty military member, a valid driver's license issued by another state or US territory, in violation of Pub. Util. Code Section 5445.3, subdivision (a)(1)(2) and G.O. 157-E, Part 11.08 **[1 count]**;
- (6) Conducted operations using an unauthorized driver's unauthorized vehicle, resulting in the driver operating a vehicle not compliant with the required 19-point vehicle inspection, in violation of G.O. 157-E, Part 11.09 **[1 count]**;
- (7) Failure to maintain required records of driver's personal insurance, in violation of G.O. 157-E, Part 11.18 **[1 count]**;
- (8) Failure to provide the passenger with proper driver information disclosures, in violation of Pub. Util. Code Section 5445.1 **[1 count]**; and
- (9) Conducting airport operations on the property of or into any airport unless such operations are authorized by the airport authority involved, in violation of G.O. 157-E, Part 11.23. **[1 count]**.

STATEMENT OF FACTS

The above violation is documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before April 3, 2026. By way of such an answer, you may either:

- (1) Pay a fine of \$20,000 pursuant to Pub. Util. P.U. Code Section 5378. Submit your check or money order payable to CPUC using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by April 3, 2026, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

*Eric Hooks*

---

Eric Hooks  
Program and Project Supervisor  
Transportation Enforcement Branch  
Telephone number (415) 703-2302  
E-mail address: [eric.hooks@cpuc.ca.gov](mailto:eric.hooks@cpuc.ca.gov)

Cc: Ashley Fillmore, Sr. Counsel, Regulatory, Uber  
[ashley.fillmore@uber.com](mailto:ashley.fillmore@uber.com)

Kenneth Bruno, Chief – Transportation Enforcement Branch,  
CPUC [kenneth.bruno@cpuc.ca.gov](mailto:kenneth.bruno@cpuc.ca.gov)

Attachments

### INVESTIGATION REPORT

**CARRIER:** Uber Technologies, Inc.  
California Secretary of State No. 3318029 (Active)

**OFFICERS:** Dara Khosrowshahi, Chief Executive Officer  
Prashanth Mahendra-Rajah, Chief Financial Officer  
Tony West, Secretary

**AUTHORITY:** Transportation Network Company (TNC) / TCP 38150-A, Active

**MAILING ADDRESS:** 1725 3rd Street, San Francisco, CA 94158

**PHONE/EMAILS:** [REDACTED]

**VEHICLE:** None

**EMPLOYEE-DRIVER:** None

**PL&PD<sup>1</sup>  
INSURANCE (PL&PD):** AIG Insurance Company  
Primary Policy Number: [REDACTED]  
Effective Date: 09/01/2025  
Excess Policy Number: [REDACTED]  
Effective Date: 09/01/2025

**COMMERCIAL  
LIABILITY:** AIG Specialty Insurance Company  
Policy Number: [REDACTED]  
Effective Date: 09/01/2025

**WORKERS'  
COMPENSATION  
INSURANCE:** Old Republic Insurance Company  
Policy Number: [REDACTED]  
Effective Date: 04/01/2018

**DRUG CONSORTIUM:** None

---

<sup>1</sup> Public Liability and Property Damage (PL&PD)

## INTRODUCTION

The Transportation Enforcement Branch (TEB) of the Consumer Protection & Enforcement Division (CPED) of the California Public Utilities Commission (CPUC) investigated Uber Technologies, Inc. (hereinafter referred to as Uber), for Illegal Application Use, which was discovered during routine enforcement at the San Francisco International Airport (SFO) by the San Francisco Police Department (SFPD) in 2025. SFPD conducted commercial inspections, including checking the TNC application (app) profiles of the vehicles' drivers. In some instances, these SFO violations resulted in the impoundment of drivers' vehicles by the SFPD, including an incident on September 1, 2025.

## HISTORY OF ENFORCEMENT

Enforcement case records show Uber has a history of violating the CPUC's rules and regulations, as detailed below.

On April 25, 2025, and September 10, 2025, CPUC's Transportation Enforcement Analysts, Kim Quach-Castro and Manal Antabli, issued Citations T.2025-04-007 [**Attachment 1**] and T.2025.09-004 [**Attachment 2**], respectively, to Uber, for \$20,000 each for the violations listed below:

- Failure to maintain records on all drivers for the required retention period;
- Utilized drivers who had not completed a criminal background check;
- Failure to obtain a driver's Department of Motor Vehicles (DMV) driving records and ensure a compliant driving history;
- Failure to notify a driver with required training;
- Conducted operations using unauthorized drivers' unauthorized vehicles, resulting in drivers operating vehicles not compliant with the required 19-point vehicle inspection;
- Failure to maintain required records of driver's personal insurance;
- Failure to provide passengers with proper driver information disclosures; and
- Conducting airport operations on the property of or into any airport unless such operations are authorized by the airport authority involved.

## VIOLATIONS

TEB investigated Uber's conduct on September 1, 2025, and found violations of the following provisions of the Public Utilities (Pub. Util.) Code and the Commission's General Order (G.O.). A Ground Transportation Administrative Citation # [REDACTED], issued to driver [REDACTED] (Mr. [REDACTED]) by SFPD on September 1, 2025, revealed that Mr. [REDACTED] operated for one day and conducted one trip as an unauthorized driver on the Uber platform [**Attachment 3**]. The citation noted that Mr. [REDACTED] operated

without an airport authorization, a lack of proper trade dress or placard, and illegal app use of the account holder [REDACTED].

- **Failure to maintain records on the driver for the required retention period, in violation of G.O. 157-E Part 6.01. [1 count]**

Every carrier shall institute and maintain in its office a set of records that reflect information as to the services performed, including waybills. Uber has failed to maintain such records for Mr. [REDACTED].

- **Utilized a driver who had not completed a criminal background check, in violation of Pub. Util. Code Section 5445.2 and G.O. 157-E, Part 11.03. [1 count]**

The background screening for each TNC driver must be conducted prior to allowing the driver to operate on the TNC's platform and repeat at least once per year thereafter, for as long as the TNC driver is authorized to operate on the TNC's platform. As of September 1, 2025, driver [REDACTED] was not the authorized profile holder, nor had he undergone a criminal background check to be authorized for operation on Uber's platform.

- **Failure to obtain a driver's Department of Motor Vehicles (DMV) driving records and ensure a compliant driving history, in violation of Pub. Util. Code Section 5445.3, subdivision (a)(2)(B) and G.O. 157-E, Part 11.06. [1 count]**

TNCs shall obtain each TNC driver's driving record before the driver begins providing service and quarterly thereafter. Uber failed to obtain Mr. [REDACTED] driving records before his operation on the Uber platform.

- **Failure to notify a driver with required training, in violation of G.O. 157-E, Part 11.07. [1 count]**

TNCs shall establish a driver training program to ensure that all drivers are safely operating the vehicle prior to the driver being able to offer service. Mr. [REDACTED] had not participated in any driver-required training program with Uber before offering service to the public.

- **Failure to ensure that the driver possessed a valid California Driver’s License (CDL) or, in the instance of an active-duty military member or nonresident dependent of an active-duty military member, a valid driver’s license issued by another state or US territory, in violation of Pub. Util. Code Section 5445.3, subdivision (a)(1)(2) and G.O. 157-E, Part 11.08. [1 count]**

TNC drivers must possess either: (a) a valid CDL or (b) in the case of a nonresident dependent of an active military member, a valid driver license issued by the other state or territory of the United States in which the member or dependent is a resident, be at least 21 years of age, and must provide at least one year of driving history before providing TNC services. Mr. [REDACTED] did not possess a valid California driver's license before providing service. Our records indicated that Mr. [REDACTED] possessed a passport from “República De Colombia” at the time of detainment on September 1, 2025 [Attachment 4].

- **Conducted operation using an unauthorized driver’s unauthorized vehicle, resulting in the driver operating a vehicle not compliant with the required 19-point vehicle inspection, in violation of G.O. 157-E, Part 11.09. [1 count]**

Each TNC must ensure that each personal vehicle used by its TNC drivers complies with all applicable regulations, including but not limited to the insurance requirements, a 19-point vehicle inspection performed at a California Bureau of Automotive Repair-licensed facility, and trade dress rules. Mr. [REDACTED] and his vehicle had not undergone the required 19-point inspection, which makes both unauthorized.

- **Failure to maintain required records of driver’s personal insurance, in violation of G.O. 157-E, Part 11.18. [1 count]**

TNCs shall obtain proof of insurance from each TNC driver before the driver begins providing service and for as long as the driver remains available to provide service. Uber did not collect and verify PL&PD insurance prior to Mr. [REDACTED] offering services to the public.

- **Failure to provide the passenger with proper driver information disclosures, in violation of Pub. Util. Code Section 5445.1. [1 count]**

A TNC shall provide all the following information to a passenger on its online-enabled application or platform at the time the passenger is matched with a TNC driver: (a) the driver’s first name and picture, (b) an image of the make and model of the TNC driver’s vehicle, and (c) the license plate number of the TNC driver’s vehicle. On September 1, 2025, the information and vehicle associated with Mr. [REDACTED] were inconsistent with the profile information recorded with Uber; the profile indicates that the vehicle plate number [REDACTED] is registered to [REDACTED] [Attachment 5].

- **Conducting airport operations on the property of or into any airport unless such operations are authorized by the airport authority involved, in violation of G.O. 157-E, Part 11.23. [1 count]**

TNCs shall not conduct any operations on the property of or into any airport unless such operations are authorized by the airport authority involved. SFPD cited Mr. [REDACTED] for not having an airport permit granting him the authority to operate at SFO.

### **DECLARATION**

I have read the foregoing and know the contents thereof, and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on March 13, 2026, in Los Angeles, California.

*Kim Quach-Castro*

Kim Quach-Castro, Senior Enforcement Analyst  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
Email: [hkq@cpuc.ca.gov](mailto:hkq@cpuc.ca.gov) Telephone: 626-228-8660

## List of Attachments

- ATTACHMENT 1. Prior CPUC Enforcement Citation No. T.2025-04-007
- ATTACHMENT 2. Prior CPUC Enforcement Citations No. T.2025.09-004
- ATTACHMENT 3. Ground Transportation Administrative Citation # [REDACTED]
- ATTACHMENT 4. Mr. [REDACTED] Republica De Colombia Passport
- ATTACHMENT 5. Photo of Account Holder, [REDACTED], Uber Profile Information

# **ATTACHMENT 1**



## Public Utilities Commission

STATE OF CALIFORNIA

### **CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE AND GENERAL ORDER**

To: Uber Technologies, Inc.  
Attn: Ashley Fillmore, Sr. Counsel, Regulatory  
1515 3<sup>rd</sup> St.,  
San Francisco, CA 94158

File No.: TCP 38150-A  
Citation #: T.2025-04-007  
Date: April 25, 2025  
Case #: CSE-000430

#### **VIOLATIONS**

You are hereby cited as having violated sections of the Public Utilities (Pub. Util.) Code and General Order (G.O.) as described below. These violations occurred on December 4, 2024.

- 1) Failure to maintain records on all drivers for the required retention period in violation of G.O. 157-E, Part 6.01.
- 2) Utilized drivers who had not completed a criminal background check in violation of Pub. Util. Code Section 5445.2 and G.O. 157-E, Part 11.03.
- 3) Failure to obtain a driver's Department of Motor Vehicles (DMV) driving records and ensure a compliant driving history in violation of Pub. Util. Code Section 5445.3, subdivision (a)(2)(B) and G.O. 157-E, Part 11.06.
- 4) Failure to notify a driver with required training in violation of G.O. 157-E, Part 11.07.
- 5) Conducted operations using unauthorized drivers' unauthorized vehicles, resulting in drivers operating vehicles not compliant with the required 19-point vehicle inspection in violation of G.O. 157-E, Part 11.09.
- 6) Failure to maintain required records of driver's personal insurance in violation of G.O. 157-E, Part 11.18.
- 7) Failure to provide passengers with proper driver information disclosures in violation of Pub. Util. Code Section 5445.1.

- 8) Conducting airport operations on the property of or into any airport unless such operations are authorized by the airport authority involved in violation of G.O. 157-E, Part 11.23.

### **STATEMENT OF FACTS**

The above violations are documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

### **RESPONSE**

You are hereby called upon to answer this citation on or before May 15, 2025. By way of such an answer, you may either:

- (1) Pay a fine of \$20,000 pursuant to Pub. Util. Code Section 5378. Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the CPUC staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See the attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by May 15, 2025, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The CPUC may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and CPUC orders.

*Rahmon Momoh*

---

Rahmon Momoh  
Program and Project Supervisor  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
Telephone number: (415) 816-5754  
E-mail address: [rahmon.momoh@cpuc.ca.gov](mailto:rahmon.momoh@cpuc.ca.gov)

Cc: Ashley Fillmore, Sr. Counsel, Regulatory, Uber  
[ashley.fillmore@uber.com](mailto:ashley.fillmore@uber.com)

Kenneth Bruno, Chief – Transportation Enforcement  
Branch, CPUC [kenneth.bruno@cpuc.ca.gov](mailto:kenneth.bruno@cpuc.ca.gov)



## Public Utilities Commission

STATE OF CALIFORNIA

### CITATION COMPLIANCE AGREEMENT

File No.: TCP 38150-A  
Citation #: T.2025-04-007  
Date: April 25, 2025  
Case #: CSE-000430

I (we) hereby agree to comply with this citation dated April 25, 2025, and herewith pay the fine of \$20,000.

Uber Technologies, Inc.  
Ashley Fillmore, Sr. Counsel, Regulatory  
1515 3rd St.,  
San Francisco, CA 94158

---

(Signature)

(Title)

---

(Date)

Payment is to be submitted online via TCP Portal ([Welcome to TCP Portal \(ca.gov\)](https://www.cpuc.ca.gov/tcp-portal)) using a credit card, ACH, or check. Payment via credit card is recommended as it provides real-time verification, whereas ACH payments take two days to clear with the bank.

Or

Payment (cashier check or money order) should be made payable to *California Public Utilities Commission* and sent to:

California Public Utilities Commission  
Attn: Fiscal Office  
505 Van Ness Avenue  
San Francisco, CA 94102-3298

# **ATTACHMENT 2**



## Public Utilities Commission

STATE OF CALIFORNIA

### CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE AND GENERAL ORDER

To: Uber Technologies, Inc.  
Attn: Ashley Fillmore, Senior Regulatory Counsel  
1515 3<sup>rd</sup> Street  
San Francisco, CA 94158

File: TNC 38150-A  
Citation #: T.2025-09-004  
Date: September 10, 2025  
Case #: CSE-000541

#### **VIOLATIONS**

You are hereby cited as having violated sections of the Public Utilities (Pub. Util.) Code and the California Public Utilities Commission (CPUC) General Order (G.O.) as described below. These violations occurred during the period of October 23, 2024.

- (1) Failure to maintain records on the driver for the required retention period, in violation of G.O. 157-E, Part 6.01 **[1 count]**;
- (2) Utilized a driver who had not completed a criminal background check, in violation of Pub. Util. Code Section 5445.2 and G.O. 157-E, Part 11.03 **[1 count]**;
- (3) Failure to obtain a driver's Department of Motor Vehicles (DMV) driving records and ensure a compliant driving history, in violation of Pub. Util. Code Section 5445.3, subdivision (a)(2)(B) and G.O. 157-E, Part 11.06 **[1 count]**;
- (4) Failure to notify a driver with required training, in violation of G.O. 157-E, Part 11.07 **[1 count]**;
- (5) Failure to ensure that the driver possessed a valid California Driver's License (CDL) or, in the instance of an active-duty military member or nonresident dependent of an active-duty military member, a valid driver's license issued by another state or US territory, in violation of Pub. Util. Code Section 5445.3, subdivision (a)(1)(2) and G.O. 157-E, Part 11.08 **[1 count]**;
- (6) Conducted operations using an unauthorized driver's unauthorized vehicle, resulting in the driver operating a vehicle not compliant with the required 19-point vehicle inspection, in violation of G.O. 157-E, Part 11.09 **[1 count]**;
- (7) Failure to maintain required records of driver's personal insurance, in violation of G.O. 157-E, Part 11.18 **[1 count]**; and
- (8) Failure to provide the passenger with proper driver information disclosures, in violation of Pub. Util. Code Section 5445.1 **[1 count]**.

## STATEMENT OF FACTS

The above violation is documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

## RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before October 1, 2025. By way of such an answer, you may either:

- (1) Pay a fine of \$20,000 pursuant to Pub. Util. P.U. Code Section 5378. Submit your check or money order payable to CPUC using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by October 1, 2025, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.



---

ERIC HOOKS  
Program and Project Supervisor  
Transportation Enforcement Branch  
Telephone number (415) 703-2302  
E-mail address: [eric.hooks@cpuc.ca.gov](mailto:eric.hooks@cpuc.ca.gov)

Attachments



Public Utilities Commission

STATE OF CALIFORNIA

**CITATION COMPLIANCE AGREEMENT**

File No.: TNC 38150-A  
Citation #: T.2025-09-004  
Date: September 10, 2025  
Case #: CSE-000541

I (we) hereby agree to comply with this citation dated September 10, 2025, and herewith pay the fine of \$20,000.

Ashley Fillmore, Senior Regulatory Counsel  
Uber Technologies, Inc.  
1515 3<sup>rd</sup> Street  
San Francisco, CA 94158

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Title)

\_\_\_\_\_  
(Date)

Payment (cashier's check or money order) should be made payable to *California Public Utilities Commission* and sent to:

California Public Utilities Commission  
Attn: Fiscal Office  
505 Van Ness Avenue  
San Francisco, CA 94102-3298

Or

Payment is to be submitted online via TCP Portal ([Welcome to TCP Portal \(ca.gov\)](https://www.cpuc.ca.gov/tcp-portal)) using a credit card, ACH, or check. Payment via credit card is recommended as it provides real-time verification, whereas ACH payments take two days to clear with the bank.

# **ATTACHMENT 3**



**AIRPORT COMMISSION  
SAN FRANCISCO INTERNATIONAL AIRPORT  
GROUND TRANSPORTATION ADMINISTRATIVE CITATION**



**Date of Observation:** 9/1/2025      **Time:** 13:52 PDT      **Day:** Monday  
**Plate #:** [REDACTED]      **VIN #:** [REDACTED]  
**Make:** Toyota      **Model:** Prius      **Style:** 4 Door      **Color:** Gray  
**Driver Id:** [REDACTED]  
**Driver First Name:** [REDACTED]      **Driver Last Name:** [REDACTED]  
**Company:** Uber Technologies Inc      **TCP #:** 038150  
**Location:** IT Dep

**Violated Rules and Regulations**

- 4.7(A) Failure to comply with permit terms, directives, and requirements of Rule 4.7(A)
- 4.7(A)(4)(a) Lack of or improper trade dress, placard, TCP# or decal

**Comment:** AA CITE: [REDACTED]

- UBER TRADE DRESS AND SFO PERMIT PLACARD NOT VISIBLE
- ILLEGAL APP USED (ACCOUNT HOLDER: [REDACTED])

**Issuing Authority:** SFPD  
**Date of Notice:**

**Issuer Id:** [REDACTED]

FINES SHALL BE ASSESSED PER RULE 14 OF SFIA AIRPORT RULES AND REGULATIONS AND/OR APPLICABLE OPERATING PERMIT, AND/OR APPLICABLE OPERATING PERMIT. Consistent with Rule 14.5(A) of the Airport Rules and Regulations, you may request review of this Citation. All requests for review must include a detailed basis for review and must be received within 10 days of the date of this Notice. Failure to submit a properly documented and timely request for review will be considered acceptance of the Citation.

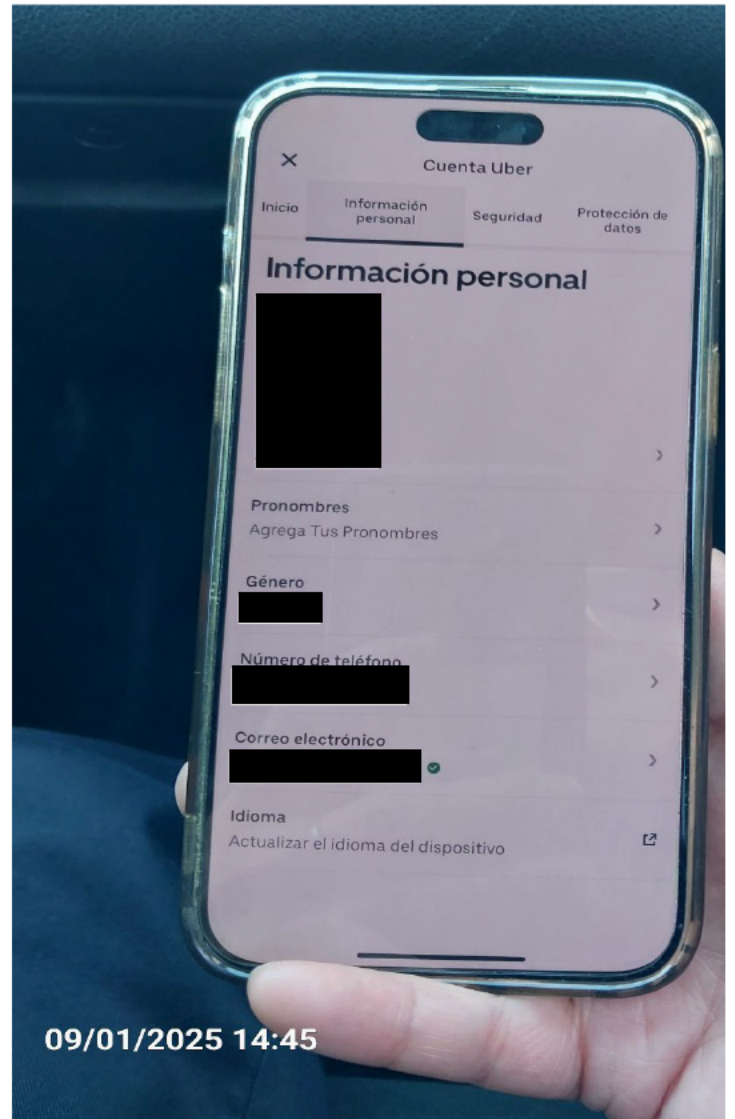
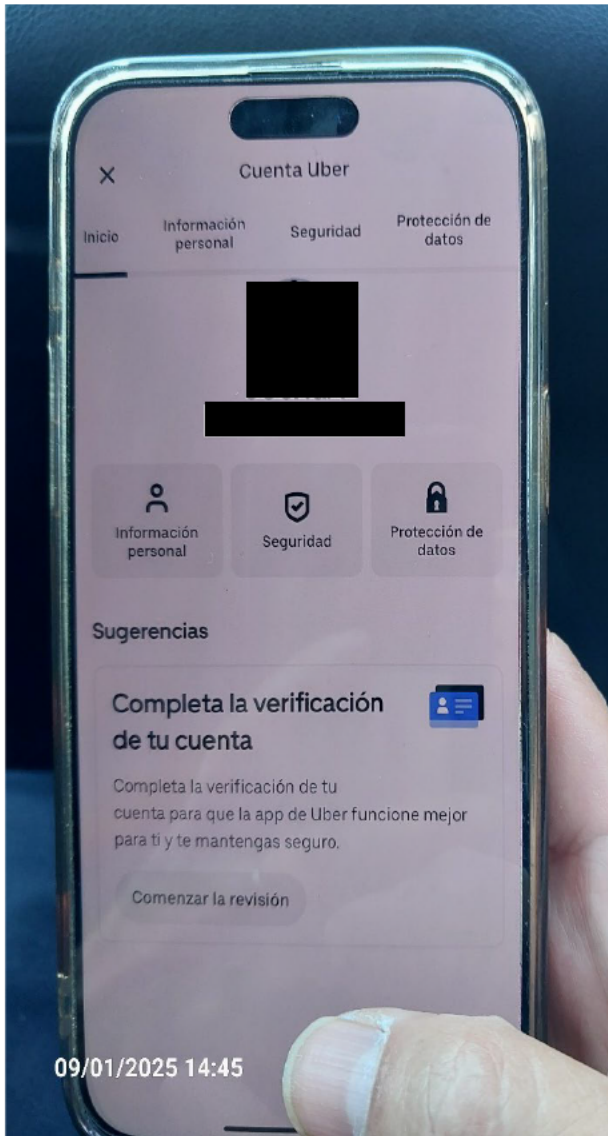


# **ATTACHMENT 4**



09/01/2025 14:13

# **ATTACHMENT 5**



## CERTIFICATE OF SERVICE

I certify that I have this day served the following documents on

**Uber Technologies, Inc.**

**TCP 38150-A**

**Case # CSE-000750**

1. Administrative Citation T.2026-03-006
2. Citation Compliance Agreement
3. Investigation Report and Attachments
4. How to File an Appeal
5. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
6. Resolution ALJ-187
7. Certificate of Service

Date: March 13, 2026

*Kim Quach-Castro*

Kim Quach-Castro  
TEB Enforcement Analyst