



Public Utilities Commission  
STATE OF CALIFORNIA

CITATION FOR VIOLATION  
OF PUBLIC UTILITIES CODE

To: Napa Valley G Experience LLC



File: TCP-43334

Citation#: T.2026-03-009

Date: March 17, 2026

Case #: CSE-880

**VIOLATIONS**

You are hereby cited with having violated sections of the Public Utilities (Pub. Util.) Code and a California Public Utilities Commission (CPUC) General Order (G.O.) as described below. These violations occurred on March 14, 2026.

- (1) Operated as a Charter-Party Carrier (TCP) after Suspended of authority, in violation of Pub. Util. Code Section 5379. **[1 count]**
- (2) Operated as a TCP without evidence of Worker Compensation insurance coverage in effect and on file with the CPUC, in violation of Pub. Util. Code Section 5378.1 **[1 count]**
- (3) Failure to enroll driver in the Department of Motor Vehicles (DMV) Employer Pull Notice (EPN) Program in violation of Pub. Util. Code Section 5374(a)(1)(D), G.O. 157-E Part 5.02, and the California Vehicle Code (CVC) Section 1808.1 **[1 counts]**

## **STATEMENT OF FACTS**

The above violations are documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

## **RESPONSE**

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before April 7, 2026. By way of such answer, you may either:

- (1) Pay a fine of \$3,000 pursuant to P.U. Code Section 5378. (Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by April 7, 2026, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

*Shirley Lei*

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Shirley Lei, Program and Project Supervisor  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
Telephone number: (415) 722-1548  
E-mail address [Shirley.lei@cpuc.ca.gov](mailto:Shirley.lei@cpuc.ca.gov)



Public Utilities Commission

STATE OF CALIFORNIA

## CITATION COMPLIANCE AGREEMENT

File No.: TCP-43334  
Citation #: T.2026-03-009  
Date: March 17, 2025  
Case #: CSE-880

I (we) hereby agree to comply with this citation dated March 17, 2026, and herewith pay the fine of \$3,000.

Napa Valley G Experience LLC



\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Title)

\_\_\_\_\_  
(Date)

Payment (cashier check or money order) should be made payable to *California Public Utilities Commission* and sent to:

California Public Utilities Commission  
Attn: Fiscal Office  
505 Van Ness Avenue  
San Francisco, CA 94102-3298

Automatic credit and debit card payments are also available. To arrange for autopay, fill out the attached CREDIT OR DEBIT CARD AUTHORIZATION form and email to our Fiscal Office at [FiscalOffice-.TECitations@cpuc.ca.gov](mailto:FiscalOffice-.TECitations@cpuc.ca.gov).

**INVESTIGATION REPORT**

**CARRIER:** Napa Valley G Experience LLC  
SOS Entity No. [REDACTED]

**MEMBERS:** John Paul Arrambide, Owner  
Steven Frank Arrambide, Owner

**AUTHORITY:** PSC 43334 (Expired)

**ADDRESS:** [REDACTED]

**PHONE/EMAIL:** [REDACTED]

**VEHICLES:** 1

**DRIVERS:** [REDACTED]

**PL&PD INSURANCE:** [REDACTED]  
Policy #: [REDACTED]  
Effective Date: [REDACTED]

**WORKERS' COMPENSATION INSURANCE:** N/A

**DRUG CONSORTIUM:** C-Dat  
[REDACTED]

## INTRODUCTION

On March 16, 2026, I was assigned to investigate TCP-43334 Napa Valley G Experience LLC (hereinafter referred to as G Experience). During the Napa Joint Operation with Napa County District Attorney's Office and the Saint Helena Police Department on March 14, 2026, Transportation Enforcement Branch (TEB) analysts observed G Experience operating a bus bearing license plate number [REDACTED] to pick up and drop off passengers between wineries in Saint Helena while the company's CPUC authority was in "Suspended" status. As a result, the Saint Helena Police Department impounded the bus [Attachment 1].

## VIOLATIONS

The investigation period of March 14, 2026, and found violations of the following provisions of the Public Utilities (Pub. Util.) Code and a California Public Utilities Commission (CPUC) General Order (G.O.):

- **Operated as a Charter-Party Carrier (TCP) during Suspension of authority, in violation of Pub. Util. Code Section 5379. [1 count]**

On February 13, 2026, the Transportation and Licensing Analysis Branch (TLAB) issued an Order of Suspension Notice to G Experience. The notice informed the carrier that its operating authority was suspended effective February 13, 2026, due to failure to maintain active status with the California Secretary of State [Attachment 2].

On March 14, 2026, G Experience was observed operating a bus bearing license plate number [REDACTED], transporting passengers (pick up/drop off) between wineries at Saint Helena while displaying company's name and logo [Attachment 3]. During the interview, driver [REDACTED] provided waybills associated with the trip. The waybill indicated he was transporting eight passengers between wineries from approximately 11:00 a.m. to 5:30 p.m. at a rate of [REDACTED] per hour [Attachment 4]. This observation confirms that G experience was operating during the time of suspended authority status.

- **Operated as a TCP without evidence of Worker Compensation insurance coverage in effect and on file with the CPUC, in violation of Pub. Util. Code Section 5378.1 [1 count]**

According to TLAB's database (TCPortal), G Experience reported having no employees and, therefore, did not maintain Workers' Compensation Insurance [Attachment 5]. However, information obtained from the Inspection Observation Report, Police Report, and a field interview with driver [REDACTED]. indicates that G Experience employed [REDACTED] to operate the bus bearing license plate number [REDACTED] on March 14, 2026 [Attachment 6].

- **Failure to enroll driver in the Department of Motor Vehicles (DMV) Employer Pull Notice (EPN) Program in violation of Pub. Util. Code Section 5374(a)(1)(D), G.O. 157-E Part 5.02, and the California Vehicle Code (CVC) Section 1808.1 [1 counts]**

I looked up G Experience's EPN requester code [REDACTED] in the DMV database and confirmed employee driver [REDACTED] was not enrolled in its EPN program at the time of the observation [Attachment 7].

**DECLARATION**

I have read the foregoing and know the contents thereof and I declare that the foregoing is true and correct, except as to those matters stated on information and belief, and as to those matters, I believe to be true.

Executed on March 17, 2025, in San Francisco, California.

*Mingfeng Li*

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Mingfeng Li, Enforcement Analyst II  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch

### **List of Attachments**

- Attachment 1. Inspection Observation Report, Cease and Dease Notice, Request to Impound Form, Police Report
- Attachment 2. Order of Suspension Notice
- Attachment 3. Photos of Bus LP [REDACTED]
- Attachment 4. Waybill
- Attachment 5. Worker Compensation Insurance
- Attachment 6. Driver License: [REDACTED] : [REDACTED]
- Attachment 7. DMV EPN Driver List

# **Attachment 1**

CALIFORNIA PUBLIC UTILITIES COMMISSION  
INSPECTION OBSERVATION REPORT

Date: 3/15/2006

Location: Airport/Other: NAVA PSC/TCP/TNC: 43384 Investigator: MIF

Prime Carrier: NAVA VALLEY EXPERIENCE Phone#: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_

Driver: \_\_\_\_\_ CDL#: \_\_\_\_\_ State: CA Class: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Years w/compan: \_\_\_\_\_ Prime Carrier: \_\_\_\_\_

Relationship with Carrier: Owner/ Employee/ Sub-carrier/ Other: \_\_\_\_\_  
(circle one)

Comments: \_\_\_\_\_

License Plate #: \_\_\_\_\_ VIN #: \_\_\_\_\_ Registration Exp: \_\_\_\_\_ Seats: \_\_\_\_\_

Registered Owner: THE 4 EXPERIENCE TRAVEL Leased/Owned  
(circle one)

Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone: \_\_\_\_\_

Violation(s): NO INSURANCE, NO WORKS COMP.

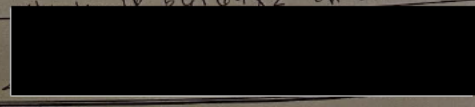
- Vehicle:  TCP # Not shown on rear/front bumper  
 Vehicle not listed with PUC  No Trade Dress  Front  Rear  
 PSC/TCP # not on side of vehicle\*  Carrier's name not on side of vehicle\*  
\*exempt for vehicles < 15 passengers incl. driver or leased < 30 days
- Waybill:  No waybill  Carrier Name /TCP#  Vehicle License Plate #  
 Driver's Name  Time/Date Charter arranged  Origin/Destination  
 No. of person in group  Name/address of persons arranging charter  
 Transportation arranged by phone or written contract  
 Name of at least 1 passenger in traveling party or identification of traveling party's affiliation
- TNC OPS:  No Trade Dress  Front  Rear  
 Profile Non-Match  
 Lack Proof of Prearranged Ride  
 Non-State CDL  
 No Airport Permit

NO EQUIPMENT LIST.

Violation(s):  Yes, as noted above and in comments below  No Violation

Law Enforcement Citation No.: \_\_\_\_\_

Comments: OPERATION WHILE SUSPENDED, AND OPERATING  
WHILE NOT INSURED ~~WORKS~~ AND NO WORKS COMP. THE 4 EXPERIENCE  
HAD ANOTHER ~~VEHICLE~~ EQUIPMENT ON SITE AS WELL.





# NOTICE TO CEASE AND DESIST

Date: 3/11/24

Carrier: The Experience

TCP number, if any 43324 Operating Status: Suspended

The California Public Utilities Commission (CPUC) has determined that you are operating without valid authority.

**YOUR COMPANY MUST IMMEDIATELY CEASE AND DESIST FROM ANY AND ALL OPERATIONS, INCLUDING ADVERTISING, UNTIL YOU MEET ALL LICENSING REQUIREMENTS AND RECEIVE VALID OPERATING AUTHORITY FROM THE CPUC.**

**ANY OPERATIONS, INCLUDING ADVERTISING, WHILE OPERATING IN A SUSPENDED, CANCELLED, REVOKED, OR DENIED STATE IS UNLAWFUL.**

This letter places your company on notice that any activity without the required permit or certificate is a violation and may result in civil or criminal prosecutions, possible fines, and possible termination of telephone service. To acknowledge receipt of this notice, please call 800-894-9444 within 5 business days of receipt.

**OPERATION WITHOUT AUTHORITY**  
Public Utilities Code Sections 5371 and 5387 (TCP)/Section 1031 (PSC). - Circle One

**OPERATION AFTER: SUSPENSION/REVOCATION/EXPIRATION/DENIAL OF AUTHORITY**  
Public Utilities Code Section 5379 (TCP)/Section 1045 (PSC). - Circle One

**ADVERTISEMENT WITHOUT AUTHORITY**  
Public Utilities Code Section 5414.5 (TCP)/ Section 1037 (PSC). - Circle One

Signature: \_\_\_\_\_ TITLE \_\_\_\_\_

\*\*\*\*\*P \*\*\*\*\* IS TO GIVE NOTICE TO RESPONSIBLE OWNER\*\*\*\*\*

COMMENTS: \_\_\_\_\_

See attached Inspection Observation Report Form for more detail.

MIF  
Enforcement Analyst Signature



STATE OF CALIFORNIA  
DEPARTMENT OF CALIFORNIA HIGHWAY PATROL  
**VEHICLE REPORT**  
CHP 180 (Rev. 4-16) OPI 061

*A 30 DAY IMPOUND*

NOTE: CHP 180 IS FURNISHED TO ALL PEACE OFFICERS BY THE CALIFORNIA HIGHWAY PATROL.

REPORTING DEPARTMENT: **SHPD** LOCATION CODE: **2801** DATE / TIME OF REPORT: **03/14/26** FILE NO. [REDACTED]  
 MILEAGE: [REDACTED] ODOMETER READING: [REDACTED] VIN CLEAR IN SVS?  YES  NO  
 LIC. CLEAR IN SVS?  YES  NO DATE / TIME DISPATCH NOTIFIED: [REDACTED] LOG NO. [REDACTED]  
 BODY TYPE: [REDACTED] LICENSE NO.: [REDACTED] STATE: [REDACTED]

VEHICLE IDENTIFICATION NO.: [REDACTED] ENGINE NO.: [REDACTED] VALUATION BY:  OFFICER  OWNER  
 0-500  501-4000  4001+  \$  
 REGISTERED OWNER: **THE G EXPERIENCE TRAVEL / TRANSPORTATION INC**  
 SAME AS R/O LEGAL OWNER: [REDACTED]

STORED  IMPOUNDED  RELEASED  RECOVERED - VEHICLE / COMPONENT

TOWING / STORAGE CONCERN (NAME ADDRESS PHONE): **LOS PRADOS** STORAGE AUTHORITY / REASON: **14602.9 CVC**

REASON FOR STOP: **TOP SUSPENDED** DRIVEABLE?  YES  NO  1  2  JUNK  UNK  VIN SWITCHED?  YES  NO

CONDITION	YES	NO	ITEMS	YES	NO	ITEMS	YES	NO	ITEMS	YES	NO	TIRES / WHEELS	CONDITION
WRECKED	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SEAT (FRONT)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	REGISTRATION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	CAMPER	<input type="checkbox"/>	<input type="checkbox"/>	LEFT FRONT	6000
BURNED HULK per 431(c) CVC	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SEAT (REAR)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	ALT. / GENERATOR	<input checked="" type="checkbox"/>	<input type="checkbox"/>	VESSEL AS LOAD	<input type="checkbox"/>	<input type="checkbox"/>	RIGHT FRONT	6000
VANDALIZED	<input checked="" type="checkbox"/>	<input type="checkbox"/>	RADIO	<input checked="" type="checkbox"/>	<input type="checkbox"/>	BATTERY	<input checked="" type="checkbox"/>	<input type="checkbox"/>	FIREARMS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	LEFT REAR	6000
ENG. / TRANS. STRIP	<input checked="" type="checkbox"/>	<input type="checkbox"/>	TAPE DECK	<input checked="" type="checkbox"/>	<input type="checkbox"/>	DIFFERENTIAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	OTHER	<input checked="" type="checkbox"/>	<input type="checkbox"/>	RIGHT REAR	6000
MISC. PARTS STRIP	<input checked="" type="checkbox"/>	<input type="checkbox"/>	TAPE	<input checked="" type="checkbox"/>	<input type="checkbox"/>	TRANSMISSION	<input checked="" type="checkbox"/>	<input type="checkbox"/>	LIANO	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SPARE	YES
BODY METAL STRIP	<input checked="" type="checkbox"/>	<input type="checkbox"/>	OTHER RADIO	<input checked="" type="checkbox"/>	<input type="checkbox"/>	AUTOMATIC	<input checked="" type="checkbox"/>	<input type="checkbox"/>	MANUAL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	HUB CAPS	NO
SURGICAL STRIP per 431(b) CVC	<input checked="" type="checkbox"/>	<input type="checkbox"/>	IGNITION KEY	<input checked="" type="checkbox"/>	<input type="checkbox"/>								NO

RELEASE VEHICLE TO:  R/O OR AGENT  AGENCY HOLD  22850.3 CVC [REDACTED] DATE / TIME: **3-14-26**

NAME OF PERSON / AGENCY AUTHORIZING RELEASE: [REDACTED] I.D. NO.: [REDACTED] DATE: [REDACTED]  
 SIGNATURE OF PERSON AUTHORIZING RELEASE: [REDACTED] SIGNATURE OF PERSON TAKING POSSESSION: [REDACTED]

STOLEN VEHICLE / COMPONENT  EMBEZZLED VEHICLE  PLATE(S) REPORT

DATE / TIME OF OCCURRENCE: [REDACTED] DATE / TIME REPORTED: [REDACTED] NAME OF REPORTING PARTY (R/P): [REDACTED] DRIVER LICENSE NO. / STATE: [REDACTED]  
 LAST DRIVER OF VEHICLE: [REDACTED] DATE / TIME: [REDACTED] ADDRESS OF R/P: [REDACTED] TELEPHONE OF R/P: [REDACTED]  
 I CERTIFY OR DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FOREGOING IS TRUE AND CORRECT. SIGNATURE OF PERSON MAKING REPORT: [REDACTED]

**REMARKS**  
(LIST PROPERTY, TOOLS, VEHICLE DAMAGE, ARRESTS)

ARRESTED / SECTION?  YES  NO REPORTED BY: **F. BIANCO** CARGO / TYPE?  YES  NO VALUE \$: [REDACTED] BILL OF LADING ATTACHED:  YES  NO  
**MINOR SCRATCHES ALL AROUND, SMALL DENTS ALL AROUND  
 DRIVERS SIDE RUNNING BOARD DAMAGED  
 FRONT BUMPER CRACKED (PAINT DAMAGE)  
 MISC ITEMS INSIDE / WATER BOTTLES & METALL**



SIGNATURE OF OFFICER TAKING REPORT: [REDACTED] I.D. NO.: **28** SUPERVISOR: [REDACTED] REQUIRED NOTICES SENT TO REGISTERED AND LEGAL OWNERS PER 22852 CVC?  YES  NO DATE NOTIFIED: [REDACTED]

An Internationally Accredited Agency

# **Attachment 2**

**PUBLIC UTILITIES COMMISSION**

505 Van Ness Avenue  
San Francisco, CA 94102-3298



DBA:

PSG0043334

ATTN:NAPA VALLEY G EXPERIENCE LLC



**CPUC Order of Suspension**

This is notice from the California Public Utilities Commission (CPUC) that the **TCP A CERTIFICATE** listed on this letter is suspended.

The table below lists the reason(s) for suspension; the effective date of the suspension(s); and the date the permit/certificate will be revoked if the reason(s) for suspension are not resolved.

<b>Suspension Reasons</b>		
<b>Reason</b>	<b>Suspension Date</b>	<b>Revocation Date</b>
Corporation, LLC or LP suspended by CA Secretary of State	February 13, 2026	May 14, 2026

While voluntary suspensions may stay in effect until the permit or certificate expires, it may be revoked sooner for other reasons including failing to pay transportation user fees (PUCTRA) or failing to submit your annual CHP terminal safety inspection request(s).

After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a Passenger Stage Corporation (PSC) or a Transportation Charter-Party carrier (TCP) of passengers to conduct any operations as a carrier. (California Public Utilities Code §§ 1045, 5379). Unlawful operations are subject to fines and penalties as set forth in the California Public Utilities Code and may include permanent revocation of your operating authority or being permanently barred from receiving an operating authority.

A carrier whose certificate or permit is suspended due to failing to pass a vehicle inspection by the California Highway Patrol (CHP) (California Public Utilities Code § 5378.5, Commission Resolution TL-18336) may obtain a reinspection of its terminal and vehicles by the CHP by submitting a written request for reinstatement to CPUC and paying a reinstatement fee of one thousand dollars (\$1,000). (California Public Utilities Code § 5378.5(b)). Upon receipt of a written recommendation from CHP to suspend a carrier's operating authority, a carrier may request a hearing of the suspension by making a written request to CPUC and the CHP showing cause why the suspension should not be continued.

If your suspension is due to failing to maintain insurance, you must contact your insurance provider to reinstate your policy on-file with the CPUC.

Date: Feb 13, 2026

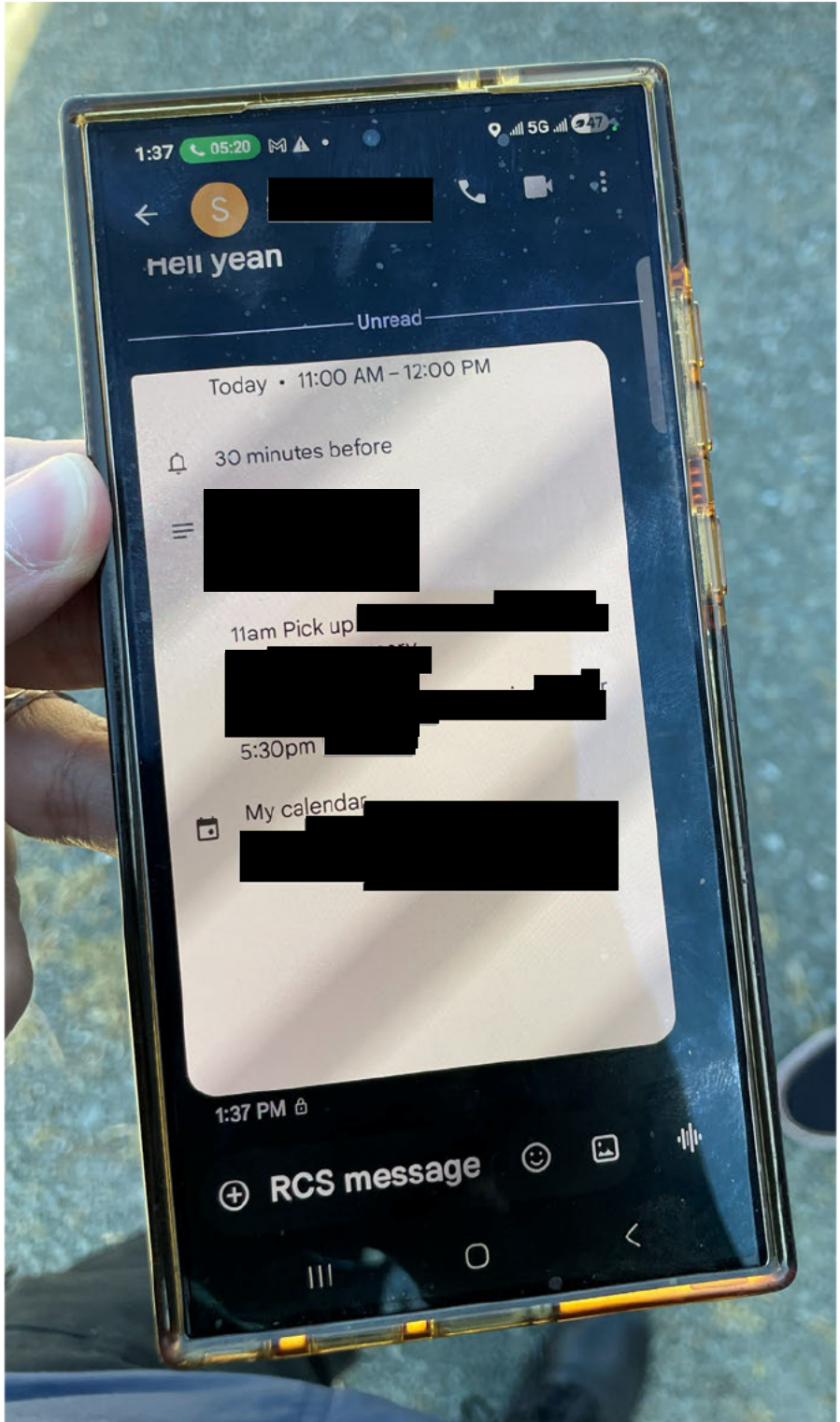
PUBLIC UTILITIES COMMISSION  
STATE OF CALIFORNIA

licensing@cpuc.ca.gov

# Attachment 3



# **Attachment 4**



1:37

05:20

5G 247



[Redacted contact name]



neil ye...

Unread

Today • 11:00 AM - 12:00 PM

30 minutes before



[Redacted text]

11am Pick up

[Redacted text]

5:30pm



My calendar

[Redacted text]

1:37 PM

RCS message



# **Attachment 5**



# **Attachment 6**



Drivers

Employers

### NAPA VALLEY G EXPERIENCE LLC

REQUESTER CODE: [REDACTED] DBA NAME:  
CONTACT PERSON: [REDACTED] ADDRESS: [REDACTED]  
PHONE NUMBER: [REDACTED] RC STATUS: [REDACTED]  
EMAIL: [REDACTED] CLASS/DESC: [REDACTED]  
EFFECTIVE: 03/13/2026 EXPIRES: 01/01/2040  
REASON CLOSED: CUTOFF:  
RESTORE: TOTAL DRIVERS: [REDACTED]

Close

Drivers

Employers

## DRIVER SEARCH

Driver Name  DL Number  Requester Code  Add Date  Delete Date

Driver Name	DL Number	Requester Code	Add Date	Delete Date	Status
[REDACTED]	[REDACTED]	[REDACTED]	03/13/2026		Enrolled
[REDACTED]	[REDACTED]	[REDACTED]	03/13/2026		Enrolled
[REDACTED]	[REDACTED]	[REDACTED]	03/13/2026		Enrolled
[REDACTED]	[REDACTED]	[REDACTED]	03/13/2026		Enrolled
[REDACTED]	[REDACTED]	[REDACTED]	03/13/2026		Enrolled

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