



Public Utilities Commission

STATE OF CALIFORNIA

CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE

To: Panorama Limousine Inc.
Attn: Woo Yup Jun, CEO/CFO
37795 Fernwood Ct.
Fremont, CA 94536

File: TCP No. 20719-P
Citation #: T.2026-05-005
Date: May 12, 2026
Case #: CSE-000888

VIOLATIONS

You are hereby cited as having violated a section of the Public Utilities (Pub. Util.) Code as described below. The violations occurred on August 11, 2023, April 15, 2025, and March 18, 2026.

- Operated as a Charter-Party Carrier (TCP) after revocation of authority in violation of Pub. Util. Code Section 5379. **[3 counts]**

STATEMENT OF FACTS

The above violation is documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before June 2, 2026. By way of such an answer, you may either:

- (1) Pay a fine of \$6,000 pursuant to Pub. Util. Code Section 5378. Submit your payment online via TCP Portal (<https://tcpportal.cpuc.ca.gov/s/login/>) using a credit card, ACH, or check. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document *"How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal."*

If you fail to respond by June 2, 2026, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Eric Hooks

Eric Hooks
Program and Project Supervisor
Transportation Enforcement Branch
Telephone number (415) 703-2302
E-mail address: eric.hooks@cpuc.ca.gov

Attachments

INVESTIGATION REPORT

CARRIER: Panorama Limousine Inc.
A California Corporation Company, 2861422 (Active)

OFFICERS: Woo Yup Jun, Chief Executive Officer (CEO)/Chief Financial Officer (CFO)
Uncha Jun, Secretary

AUTHORITY: TCP 20719-P (Revoked)

MAILING ADDRESS: P.O. Box 640713 San Jose, CA 91564

BUSINESS ADDRESS: 37795 Fernwood Ct. Fremont, CA 94536

PHONE/EMAIL: [REDACTED]

VEHICLES: 2

EMPLOYEE-DRIVER: 1

**PL&PD¹
INSURANCE:** Pennsylvania Manufacturers' Association Insurance Company
Policy Number: 1519011033794
Cancellation Date: July 14, 2020

**WORKERS'
COMPENSATION
INSURANCE:** State Compensation Insurance Fund
Policy Number: 9223114
Cancellation Date: July 24, 2022

DRUG CONSORTIUM: Not on file with CPUC²

¹ Public Liability and Property Damage (PL&PD)

² California Public Utilities Commission (CPUC)

INTRODUCTION

On March 27, 2026, I was assigned to investigate the operations and practices of Panorama Limousine Inc. (hereinafter referred to as Panorama Limo) due to a complaint from San Francisco International Airport (SFO) alleging that Panorama Limo was operating after revocation of its Charter-Party Carrier (TCP) authority and no airport permit.

VIOLATIONS

I investigated Panorama Limo for the dates of August 11, 2023, April 15, 2025, and March 18, 2026, and found violations of the following provisions of the Public Utilities (Pub. Util.) Code:

- **Operated as a TCP after revocation of authority in violation of Pub. Util. Code Section 5379. [3 counts]**

On September 23 and 25, 2023, CPUC's Transportation and Licensing Analysis Branch (TLAB) sent an Order of Revocation to Panorama Limo via TCP Portal [**Attachment 1**]. The Orders notified Panorama Limo's operating authority had been revoked effective October 13, 2020, for failure to maintain adequate PL&PD insurance, and any unlawful operations are subject to fines and penalties as outlined in the Pub. Util. Code 5411.

On August 11, 2023, April 15, 2025, and March 18, 2026, SFO Ground Transportation Unit (GTU) Investigators issued administrative citations and cease-and-desist notices for operating after the revocation of TCP authority and without an airport permit. My investigation disclosed that Panorama Limo continued to operate after the revocation of its authority, as documented in **Table 1 and Attachment 2**.

Table 1: Dates of Operations After Revocation of Authority

Date of Operation	Vehicle License Plate Number	SFO Cease-and-Desist Issuance Date	SFO Administration Citation Number
August 11, 2023	██████████	August 21, 2023	31271
April 15, 2025	██████████	April 16, 2025	54612
March 18, 2026	██████████	March 18, 2026	135828

Furthermore, the investigation into Panorama Limo reveals a willful pattern of noncompliance. SFO License Plate Reader (LPR) data indicate that Panorama Limo maintained a high volume of unauthorized airport entries following SFO enforcement actions. Since the revocation of its authority, vehicle license plate [REDACTED] recorded at least 192 entries into SFO property after August 11, 2023, while vehicle license plate [REDACTED] recorded 64 entries after April 15, 2025³.

On April 21, 2026, I reached out to Woo Yup Jun, CEO, by phone at [REDACTED] and followed up with an email to [REDACTED] regarding Panorama Limo's continued illegal operations at SFO [Attachment 3]. In my communications, I requested that Mr. Jun contact me to discuss this matter and advised that further enforcement action would be taken, including the issuance of a citation and associated fines, for operating without a valid TCP authority. To date, I have not received any response from Panorama Limo.

DECLARATION

I have read the foregoing and know the contents thereof, and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on May 12, 2026, in Los Angeles, California.

H. Kim Quach-Castro

H. Kim Quach-Castro, Senior Enforcement Analyst

³ License plate reader records from SFO show 192 entries for plate [REDACTED] (8/15/23–12/2/24) and 64 entries for plate [REDACTED] (5/16/25–3/28/26). These entries occurred after the respective investigation dates of 8/11/2023 and 4/15/2025. These data will be provided upon request.

List of Attachments

- **Attachment 1.** TLAB Order of Revocations, Effective October 13, 2020
- **Attachment 2.** Administrative Citations for August 11, 2023, April 15, 2025, and March 18, 2026, Cease-and-Desist Notices, and Vehicle Photos
- **Attachment 3.** Follow-Up Email to Carrier Regarding Operating Without TCP Authority Dated April 21, 2026

ATTACHMENT 1

STATE OF CALIFORNIA

GAVIN NEWSOM, GOVERNOR

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, CA 94102-3298



DBA:

PSG0020719

ATTN: PANORAMA LIMOUSINE INC
P O BOX 640713
SAN JOSE CALIFORNIA 95164

TCP P PERMIT

Order of Revocation

This is notice from the California Public Utilities Commission (CPUC) that the operating authority listed on this letter is revoked effective **October 13, 2020**.

Failure to maintain adequate insurance

After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a Passenger Stage Corporation (PSC) or a Transportation Charter-Party carrier (TCP) of passengers to conduct any operations as a carrier. (California Public Utilities Code §§ 1045, 5379). Unlawful operations are subject to fines and penalties as set forth in the California Public Utilities Code and may include permanent revocation of your operating authority or being permanently barred from receiving an operating authority.

There is a ninety (90) day period in which a revoked carrier may apply to reinstate the revoked operating authority unless it was permanently revoked.

Date: Sep 23, 2023

PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA

licensing@cpuc.ca.gov

PUBLIC UTILITIES COMMISSION

505 Van Ness Avenue
San Francisco, CA 94102-3298



DBA:

PSG0020719

ATTN: PANORAMA LIMOUSINE INC
P O BOX 640713
SAN JOSE CALIFORNIA 95164

TCP P PERMIT

Order of Revocation

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There is a ninety (90) day period in which a revoked carrier may apply to reinstate the revoked operating authority unless it was permanently revoked.

Date: Sep 25, 2023

PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA

licensing@cpuc.ca.gov

ATTACHMENT 2

August 11, 2023 – SFO Administrative Citation #31271



20-127519

AIRPORT COMMISSION
SAN FRANCISCO INTERNATIONAL AIRPORT
GROUND TRANSPORTATION ADMINISTRATIVE CITATION

Date: 8-11-23 Time: 1107 Day: FRI
Plate#: [REDACTED] VIN#: - 3669 -
Make: CAD Model/Style: LIMO Color: BLK
Driver: UNK
DL#: UNK
Company: PANORAMA LIMOUSINE TCP#/TNC#: 20719
Location: LL 1TB DOOR 2

SFO Permit and/or Rules and Regulations Violated:

- Warning Only
- 4.1 Violation of Traffic Rules _____
- 4.2 No Parking - Restricted Parking Area
- 4.2 Failure to Comply w/ All Signs and Road Markings
- 4.4 Improper Use of Roadways and Walks
- 4.5 Obstructing Vehicle Flow/Double Parking
- 4.6 _____ Zone - Improper Use
- 4.7 Failure to Comply with Permit Terms
- 4.7 Lack of or Improper Trade Dress, Placard, TCP#, Decal
- 4.7 Leaving a Vehicle Unattended
- 4.7 Loading/Unloading Undesignated Level
- 4.7 Providing False Information to Airport Officials
- 4.7 Recirculating or Looping Upper Lower
- 4.7 Soliciting Passengers
- 4.7 Staging
- 4.7 Unsafe Driving
- _____ No Valid CPUC Authorization
- _____
- _____

Comments: Drop off. Veh Ref. to PANORAMA
Limo or Jun Woo Yup (Fremont Addr)

Issue Auth: Wong ID#: [REDACTED]

FINES SHALL BE ASSESSED PER RULE 14 OF AIRPORT RULES AND REGULATIONS
AND/OR APPLICABLE OPERATING PERMIT

○ Citation # 31271 Airport Commission - White Copy

August 21, 2023 – Cease-and-Desist

From: [REDACTED] San (AIR) <[REDACTED]>
Sent: Monday, August 21, 2023 9:06 AM
To: [REDACTED]
Cc: GTU (AIR) [REDACTED]
Subject: TCP 20719 - Panorama Limousine Inc.

Good morning,

Your company's vehicle with CA plates [REDACTED] was observed and cited by SFPD on 08-11-23, see attached Administrative Citation #31271. Upon further research, your company does not have an active Airport permit and your TCP 20719 has been **REVOKED** since 01/08/2023. Per SFO Rules and Regulations, we required all commercial ground transportation operators to have an SFO Permit.

Please Cease and Desist all operation here at SFO until your company has obtain an Active Airport permit.

To obtain an SFO permit, you will need to attend mandatory orientation, in which you can sign up here:

http://www.supersaas.com/schedule/SFO_ITT/Orientation (next orientation is on 8/30/2023).

Continuing to operate may result in an administrative fine for each trip conducted, recollection of trip fees and further investigation by CPUC for violating the Public Utilities Codes and General Order 157-E.

Public Utilities Code General Order 157-E Section 3.02: Operations At Airports. No carrier shall conduct any operations on the property of or into any airport unless such operations are authorized by both this Commission and the airport authority involved. Consistent failure to comply with safety or traffic rules and regulations of an airport authority may result in suspension or revocation of Commission operating authority.

Public Utilities Code General Order 157-E Section 4.04: TCP Number to be Displayed on Vehicle, Except TNCs. *The number assigned by the Commission to the carrier's authority shall be shown in full on all charter party vehicles, including the prefix "TCP", the authority number and the authority suffix "A", "B", "C", "S", "P" and/or "Z" (which designate Class "A" certificate, Class "B" certificate, Class "C" certificate, round-trip sightseeing permit, charter-party permit, and specialized carrier permit, respectively). The letter and numeral symbol size and placement shall be as follows: The identification symbol shall be in sharp color contrast to the background and such size and shape and so located as to be readily legible during daylight hours at a distance of 50 feet. The symbols*

shall be displayed on each side of the vehicle, EXCEPT vehicles designed to carry not more than 15 persons, including the driver, which shall display the identification symbol on the front and rear bumpers.

Public Utilities Code Section 5379: After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a charter-party carrier of passengers to conduct any operations as a carrier. The commission may either grant or deny an application for a new permit or certificate whenever it appears that a prior permit or certificate of the applicant has been canceled or revoked pursuant to Section 5378 or whenever it appears, after hearing, that as a prior permit or certificate holder, the applicant engaged in any of the unlawful activities set forth in Section 5378 for which his or her permit or certificate might have been canceled or revoked.

Public Utilities Code Section 5411: Every charter-party carrier of passengers and every officer, director, agent, or employee of any charter-party carrier of passengers who violates or who fails to comply with, or who procures, aids, or abets any violation by any charter-party carrier of passengers of any provision of this chapter, or who fails to obey, observe, or comply with any order, decision, rule, regulation, direction, demand, or requirement of the commission, or of any operating permit or certificate issued to any charter-party carrier of passengers, or who procures, aids, or abets any charter-party carrier of passengers in its failure to obey, observe, or comply with any such order, decision, rule, regulation, direction, demand, requirement, or operating permit or certificate, is guilty of a misdemeanor and is punishable by a fine of not less than one thousand dollars (\$1,000) and not more than five thousand dollars (\$5,000) or by imprisonment in a county jail for not more than three months, or by both that fine and imprisonment.

Thank you for your cooperation.



San
Investigator, Compliance | Ground Transportation Unit | Airport Services
San Francisco International Airport | P.O. Box 8097 | San Francisco, CA 94128
Tel [REDACTED] | Fax [REDACTED] [REDACTED]

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April 16, 2025 – Cease-and-Desist

From: [REDACTED] Chen (AIR)
Sent: Wednesday, April 16, 2025 6:32 AM
To: [REDACTED]
Cc: GTU (AIR) [REDACTED]
Subject: Citation#54612: No CPUC and SFO Authority - Notice to Cease and Desist - TCP#20719
Panorama Limousine INC

Good morning,

Attached is Citation#54612.

On 4/15/2025, your vehicle with LIC# [REDACTED] was seen operating at SFO without CPUC and SFO authority. Your CPUC Authority has been revoked since 02/09/2021, and your SFO permit was terminated on 09/15/2021.

Please Cease and Desist any commercial transportation that requires CPUC and Airport Authority at SFO until you have obtained the proper authority to do so.

Continuing to operate may result in an administrative fine for each trip conducted, recollection of trip fees and further investigation by CPUC for violating the Public Utilities Codes and General Order 157-E.

CPUC General Order 157-E § 3.02: No carrier shall conduct any operations on the property of or into any airport unless such operations are authorized by both this Commission and the airport authority involved. Consistent failure to comply with safety or traffic rules and regulations of an airport authority may result in suspension or revocation of Commission operating authority.

Public Utilities Code Section 5379: After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a charter-party carrier of passengers to conduct any operations as a carrier. The commission may either grant or deny an application for a new permit or certificate whenever it appears that a prior permit or certificate of the applicant has been canceled or revoked pursuant to Section 5378 or whenever it appears, after hearing, that as a prior permit or certificate holder, the applicant engaged in any of the unlawful activities set

March 18, 2026 – SFO Administrative Citation #135828



**AIRPORT COMMISSION
SAN FRANCISCO INTERNATIONAL AIRPORT
GROUND TRANSPORTATION ADMINISTRATIVE CITATION**

135828

Date of Observation: 3/18/2026 **Time:** 07:33 PDT **Day:** Wednesday
Plate #: [REDACTED] **VIN #:**
Make: Cadillac **Model:** **Style:** 4 Door **Color:** Black
Company: Panorama Limousine Inc **TCP #:** 020719
Location: IT Dep

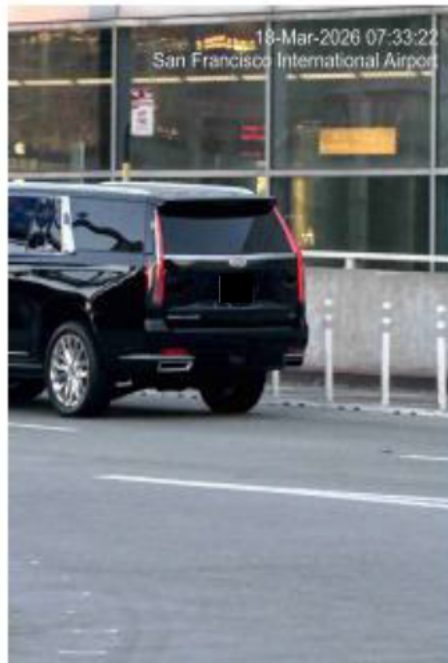
Violated Rules and Regulations

9.2 Operating a Business without Airport Authorization

Comment: Vehicle operating with no Airport or CPUC Authority violating General Order 157-E § 3.02, General Order 157-E Section 4.01, General Order 157-E Section 4.04, Code Section 5379, and Code Section 5411. GTMS Citation #37936.

Issuing Authority: GTC **Issuer Id:** 103

FINES SHALL BE ASSESSED PER RULE 14 OF SFO AIRPORT RULES AND REGULATIONS AND/OR APPLICABLE OPERATING PERMIT.



March 18, 2026 – Cease-and-Desist

From: [GTU \(AIR\)](#)
To: [REDACTED]
Cc: [GTU \(AIR\)](#)
Bcc: [REDACTED]
Subject: CEASE & DESIST - SFO PERMIT #8456 - TCP#20719 – PANORAMA LIMO - NO CPUC AND AIRPORT AUTHORITY
Date: Wednesday, March 18, 2026 11:28:53 AM
Attachments: [Citation#37936.pdf](#)

Good afternoon,

Attached is Citation #37936.

On 03/18/2026, your vehicle, a black Cadillac with CA plates # [REDACTED], was observed operating at SFO without an airport decal. Upon further research, we found that your TCP #20719 status with the California Public Utilities Commission (CPUC) has been revoked, and your company has not renewed your SFO Permit #8456. Additionally, you were sent a Cease & Desist notice on 04/16/2025 and your vehicle continued to operate at SFO at least 63 more times since that notice was sent.

Please cease and desist any commercial transportation activities that require CPUC and Airport Authority approval at SFO until you have obtained the proper authorization to do so.

Continuing to operate may result in an administrative fine for each trip conducted, recollection of trip fees, and further investigation by CPUC for violations of the Public Utilities Codes and General Order 157-E.

CPUC General Order 157-E § 3.02: No carrier shall conduct any operations on the property of or into any airport unless such operations are authorized by both this Commission and the airport authority involved. Consistent failure to comply with safety or traffic rules and regulations of an airport authority may result in suspension or revocation of Commission operating authority.

Public Utilities Code General Order 157-E Section 4.01: Equipment Statement to be Current. Every charter-party carrier, excluding TNCs, shall maintain, on file with the Commission, an equipment list of all vehicles (owned or leased) in use under each certificate and permit. The information for each vehicle shall include the manufacturer, model year, vehicle identification number (VIN), seating capacity (including driver), description of body type or model designation, whether the vehicle is leased or owned, 9 handicap accessible status, and its license plate number, its gross vehicle weight rating (GVWR) or gross vehicle weight (GVW), and whether the vehicle is a modified limousine, and the vehicle's terminal address. Additions and deletions to the equipment list shall be filed within ten days of the date the

vehicle is put into or pulled out of service.

Public Utilities Code General Order 157-E Section 4.04: TCP Number to be Displayed on Vehicle, Except TNCs. The number assigned by the Commission to the carrier's authority shall be shown in full on all charter party vehicles, including the prefix "TCP", the authority number and the authority suffix "A", "B", "C", "S", "P" and/or "Z" (which designate Class "A" certificate, Class "B" certificate, Class "C" certificate, round-trip sightseeing permit, charter-party permit, and specialized carrier permit, respectively). The letter and numeral symbol size and placement shall be as follows: The identification symbol shall be in sharp color contrast to the background and such size and shape and so located as to be readily legible during daylight hours at a distance of 50 feet. The symbols shall be displayed on each side of the vehicle, EXCEPT vehicles designed to carry not more than 15 persons, including the driver, which shall display the identification symbol on the front and rear bumpers.

Public Utilities Code Section 5379: After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a charter-party carrier of passengers to conduct any operations as a carrier. The commission may either grant or deny an application for a new permit or certificate whenever it appears that a prior permit or certificate of the applicant has been canceled or revoked pursuant to Section 5378 or whenever it appears, after hearing, that as a prior permit or certificate holder, the applicant engaged in any of the unlawful activities set forth in Section 5378 for which his or her permit or certificate might have been canceled or revoked.

Public Utilities Code Section 5411: Every charter-party carrier of passengers and every officer, director, agent, or employee of any charter-party carrier of passengers who violates or who fails to comply with, or who procures, aids, or abets any violation by any charter-party carrier of passengers of any provision of this chapter, or who fails to obey, observe, or comply with any order, decision, rule, regulation, direction, demand, or requirement of the commission, or of any operating permit or certificate issued to any charter-party carrier of passengers, or who procures, aids, or abets any charter-party carrier of passengers in its failure to obey, observe, or comply with any such order, decision, rule, regulation, direction, demand, requirement, or operating permit or certificate, is guilty of a misdemeanor and is punishable by a fine of not less than one thousand dollars (\$1,000) and not more than five thousand dollars (\$5,000) or by imprisonment in a county jail for not more than three months, or by both that fine and imprisonment.

Please let me know if you have any questions.

Thanks,



Ground Transportation Unit | Landside Operations | Airport Services
San Francisco International Airport | P.O. Box 8097 | San Francisco, CA 94128
Office: 650.821.3600 | Fax: 650.821.3606 | flysfo.com

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ATTACHMENT 3

April 21, 2026 – Follow-Up Email to Panorama Limousine Inc.

From: [Quach, Hang Kim](#)
To: [REDACTED]
Subject: Follow-Up Telephone Call - Panorama Limousine Inc., TCP 20719 P (Revoked), Case File #CSE-000888
Date: Tuesday, April 21, 2026 5:08:58 PM

Dear Woo Yup June,

I contacted you on April 20, 2026, at 3:05 PM at [REDACTED] the number listed for Panorama Limousine Inc. in the Salesforce TCP Portal. In my voicemail, I stated that my call concerned your airport operations and requested that you return my call at (626) 228-8660. I am following up in writing to clearly outline the purpose of my phone call.

This message concerns your continued operations at San Francisco International Airport (SFO) involving vehicles with license plates [REDACTED] and [REDACTED]. Records indicate that your California Public Utilities Commission (CPUC) Charter-Party Carrier (TCP) authority was revoked on October 13, 2020, and your airport permit was terminated on September 15, 2021. Despite this, you have been observed operating at SFO and have been issued multiple administrative citations and cease-and-desist notices by the SFO Ground Transportation Unit (GTU), as detailed below:

1. Administrative Citation #31271 (issued August 11, 2023) and Cease-and-Desist Notice (issued August 21, 2023) – Vehicle plate # [REDACTED]
2. Administrative Citation #54612 (issued April 15, 2025) and Cease-and-Desist Notice (issued April 16, 2025) – Vehicle plate # [REDACTED]
3. Administrative Citation #135828 (issued March 18, 2026) and Cease-and-Desist Notice (issued March 18, 2026) – Vehicle plate # [REDACTED]

Additionally, SFO License Plate Reader (LPR) data shows that vehicle plate # [REDACTED] has continued operating at SFO at least 64 times since April 15, 2025. The last LPR data shows vehicle plate # [REDACTED] was at SFO International Arrivals Entry on March 28, 2026 @ 8:12 PM. Based on the above findings, further enforcement action will be taken, including the issuance of a citation and associated fines for operating without a valid CPUC authority.

Please confirm receipt of this message. If you have any questions or wish to discuss this matter, feel free to contact me using the information provided below.

Thank you,

Kim Quach-Castro
Public Utilities Regulatory Analyst V

Consumer Protection & Enforcement Division
California Public Utilities Commission
O 626-228-8660
www.cpuc.ca.gov | hkq@cpuc.ca.gov
