



Public Utilities Commission
STATE OF CALIFORNIA

CITATION FOR VIOLATION
OF PUBLIC UTILITIES CODE

To: Jorge Armando Arco Aragon



File: Unlicensed Citation#:

T.2026-05-006

Date: May 13, 2026

Case #: CSE-934

VIOLATIONS

You are hereby cited with having violated sections of the Public Utilities (Pub. Util.) Code and a California Public Utilities Commission (CPUC) General Order (G.O.) as described below. These violations occurred on May 11, 2026.

- (1) Operated as a charter-party carrier without authority in violation of Pub. Util. Code Section 5371 **[1 count]**

STATEMENT OF FACTS

The above violations are documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before June 3, 2026. By way of such answer, you may either:

- (1) Pay a fine of \$1,000 pursuant to P.U. Code Section 5378. (Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by June 3, 2026, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Shirley Lei

Shirley Lei, Program and Project Supervisor
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Telephone number: (415) 722-1548
E-mail address Shirley.lei@cpuc.ca.gov



Public Utilities Commission

STATE OF CALIFORNIA

CITATION COMPLIANCE AGREEMENT

File No.: Unlicensed
Citation #: T.2026-05-006
Date: May 13, 2026 Case
#: CSE-934

I (we) hereby agree to comply with this citation dated May 13, 2026, and herewith pay the fine of \$1,000.

Jorge Armando Arce Aragon

[Redacted Signature]

(Signature)

(Title)

(Date)

Payment (cashier check or money order) should be made payable to *California Public Utilities Commission* and sent to:

California Public Utilities Commission
Attn: Fiscal Office
505 Van Ness Avenue
San Francisco, CA 94102-3298

Automatic credit and debit card payments are also available. To arrange for autopay, fill out the attached CREDIT OR DEBIT CARD AUTHORIZATION form and email to our Fiscal Office at FiscalOffice-.TECitations@cpuc.ca.gov.

INVESTIGATION REPORT

DRIVER: Jorge Armando Arce Aragon (Driver)

**VEHICLE
OWNER:** Elizabeth Arce Aragon (Vehicle Registered Owner)

AUTHORITY: None (Unlicensed)

PHYSICAL ADDRESS: [REDACTED]

MAILING ADDRESS: [REDACTED]

PHONE/EMAIL: [REDACTED]

VEHICLES: 1 (License Plate # [REDACTED], VIN [REDACTED])

EMPLOYEE-DRIVERS: None

**AUTO
INSURANCE:** AXA Insurance Company
Policy# [REDACTED]
Effective Dates: [REDACTED]

**WORKERS'
COMPENSATION
INSURANCE:** None

DRUG CONSORTIUM: None

INTRODUCTION

On May 12, 2026, I was assigned to investigate the operations and practices of driver Jorge Armando Arce Aragon after the San Diego Police Department (SDPD) impounded his 2014 Honda CR-V (license plate [REDACTED]) for operating without authority. This impound took place during a joint operation with San Diego Police Department (SDPD) at 700 E. San Ysidro Blvd in San Ysidro on May 11, 2026 [**Attachment 1**].

VIOLATION

The investigation of Jorge Armando Arce Aragon found the following provisions of the Public Utilities (Pub. Util.) Code and a Commission General Order (GO):

- **Operated as a charter-party carrier without authority in violation of Pub. Util. Code Section 5371 [1 count]**

On May 11, 2026, SDPD Officer Diaz (Badge #7288) observed illegal soliciting activity involving Mr. Jorge Aragon providing transportation services to several passengers. Officer Diaz observed Mr. Jorge Aragon directing the passengers into a burgundy Honda CR-V and notified Officer Ascencio (Badge #6025) to conduct a traffic stop for further investigation [**Attachment 2**].

During the investigation, Officer Edington (Badge #6482) spoke with driver, Mr. Jorge Aragon, along with the passengers: Jesus Mora, Rosalinsa Ramirez, Laura Camarillo, and Jesus Jimenez. Mr. Aragon admitted he charged passengers between \$50 and \$70 per person for transportation services to destinations in San Diego and Los Angeles, which was consistent with statements provided by the passengers [**Attachment 3**].

I confirmed with the Transportation Licensing and Analysis Branch's (TLAB) database that Mr. Jorge Aragon has never held any operating authority from the Commission. By transporting passengers for compensation without proper authority, Mr. Jorge Aragon was operating as a charter-party carrier in violation of California Public Utilities Code § 5371, which

requires any charter-party carrier of passengers, including TNC drivers, to obtain a valid CPUC certificate or permit prior to operating for compensation

As a result, Regulatory Analyst Steve Esguerra served Mr. Jorge Aragon with an Observation Report and Cease-and-Desist Order for operating without authority [**Attachment 4**]. Additionally, Steve Esguerra submitted a Request to Impound Form (CHP 180) to CHP Officer Edington, and the vehicle was impounded at the scene [**Attachment 5**].

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on May 13, 2026, in San Francisco, California

Mingfeng Li

Mingfeng Li, PURA II

List of Attachments

- **Attachment 1** – Images of Vehicle with LP [REDACTED] (Impounded)
- **Attachment 2** – Officer Diaz's Contact Report
- **Attachment 3** – Officer Edington's Contact Report
- **Attachment 4** – Signed Inspection Observation Report and Cease-and-Desist
- **Attachment 5** – Request for Impound (CHP 180)

Attachment 1

Images of Vehicle with LP [REDACTED] (Impounded)



Attachment 2

Officer Diaz's Contact Report

	San Diego Police Dept Officer Report	
	CAD Event No. [REDACTED]	Case No. [REDACTED]
	Report No. [REDACTED]	1 Page 1 of 1

GENERAL CASE INFORMATION

Special Studies:	Related Cases:
Location: [REDACTED]	Occurred On: [REDACTED]
Jurisdiction: [REDACTED]	Beat: [REDACTED]
	Call Source: [REDACTED]
	(and Between): [REDACTED]

**INDIVIDUAL/S
REPORT NARRATIVE**

OFFICER'S STATEMENT:
[REDACTED]

BACKGROUND:
[REDACTED]

OFFICER'S STATEMENT CONTINUED:
[REDACTED]

RELEATED REPORTS:
[REDACTED]

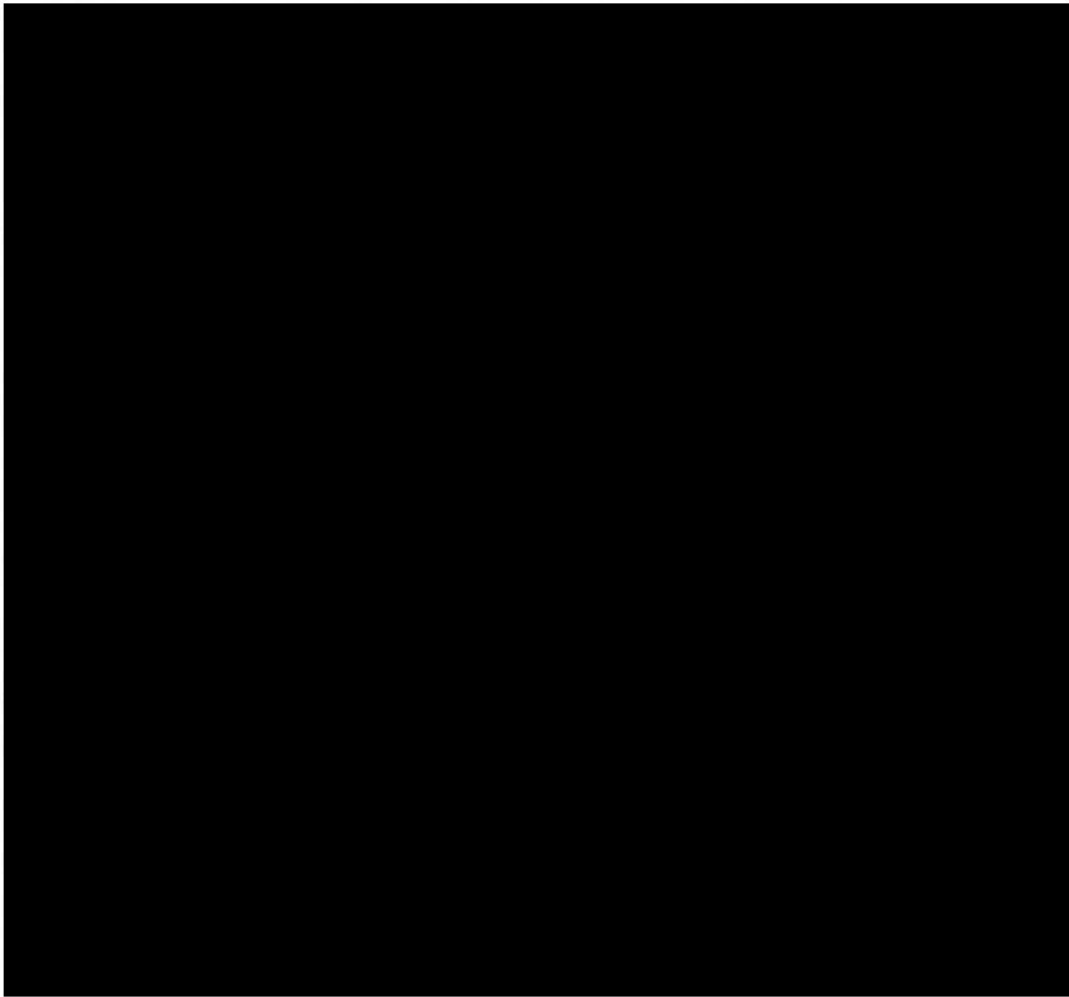
Reporting Officer: [REDACTED]	Division / Organization: [REDACTED]	Reviewed By: [REDACTED]
Report Date: [REDACTED]	Detective Assigned: [REDACTED]	Reviewed Date: [REDACTED]

ATTACHMENT 3

Officer Edington's Contact Report

	San Diego Police Dept Arrest/Juvenile Contact Report		
	CAD Event No.:	[REDACTED]	Case No. [REDACTED]
	Primary Victim:	[REDACTED]	Case Disposition: [REDACTED]
			Report No. [REDACTED]
		4 <small>Page 4 of 6</small>	

OTHER ENTITIES
PROPERTY
REPORT NARRATIVE



Reporting Officer [REDACTED]	Division / Organization [REDACTED]	Reviewed By [REDACTED]
Report Date [REDACTED]	Detective Assigned [REDACTED]	Reviewed Date [REDACTED]



San Diego Police Dept Arrest/Juvenile Contact Report

Case No. [REDACTED]

CAD Event No.: [REDACTED]

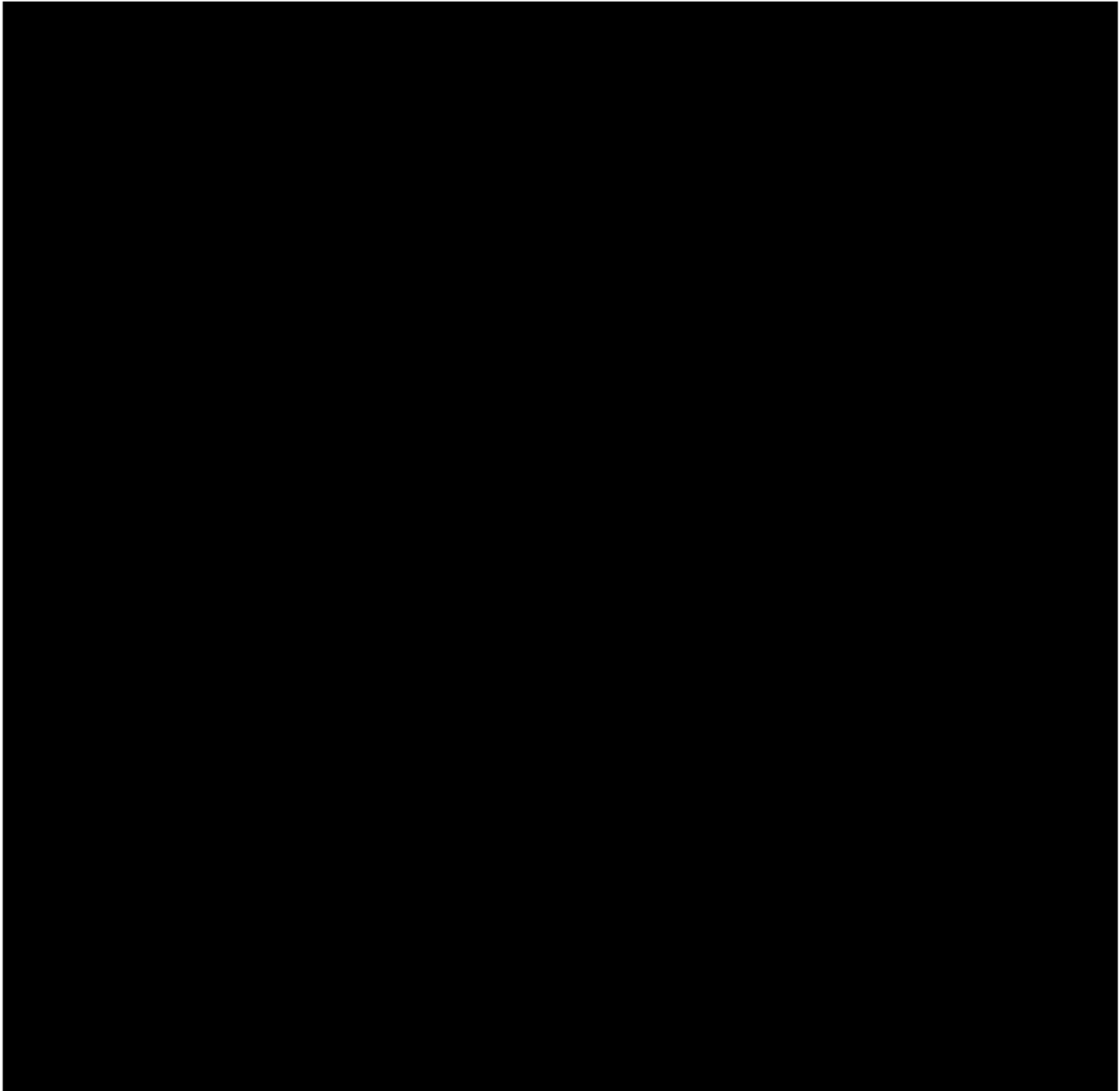
Case Disposition: [REDACTED]

Primary Victim: [REDACTED]

Report No. [REDACTED]

5

Page 5 of 6



Reporting Officer [REDACTED]	Division / Organization [REDACTED]	Reviewed By [REDACTED]
Report Date [REDACTED]	Detective Assigned [REDACTED]	Reviewed Date [REDACTED]

Attachment 4

Signed Inspection Observation Report and Cease-and-Desist

CALIFORNIA PUBLIC UTILITIES COMMISSION
INSPECTION OBSERVATION REPORT

Date: 5/11/26

Location: Airport/Other: San Ysidro PSC/TCP/TNC: unlicensed Investigator: MJF

Prime Carrier: unlicensed Phone#: _____

Address: _____ City: _____ Zip: _____

Driver: Jorge AA Aragon CDL#: _____ State: _____ Class: _____

Address: _____ City: _____ Zip: _____

Phone: _____ Years w/company: 9 Prime Carrier: _____

Relationship with Carrier: Owner/ Employee/ Sub-carrier/ Other: _____

Comments: Email: _____

License Plate #: _____ VIN #: _____ Registration Exp.: 5 Seats: _____

Registered Owner: Elizabeth Arce Aragon (Baja California Mexico) Leased/Owned (circle one)

Address: _____

City: _____ Zip: _____ Phone: _____

Violation(s):

Vehicle:

- TCP # Not shown on rear/front bumper
- Vehicle not listed with PUC
- PSC/TCP # not on side of vehicle* *exempt for vehicles < 15 passengers incl. driver or leased < 30 days
- No Trade Dress
- Front
- Rear
- Carrier's name not on side of vehicle*

Waybill:

- No waybill
- Driver's Name
- No. of person in group
- Transportation arranged by phone or written contract
- Name of at least 1 passenger in traveling party or identification of traveling party's affiliation
- Carrier Name /TCP#
- Time/Date Charter arranged
- Name/address of persons arranging charter
- Vehicle License Plate #
- Origin/Destination

TNC OPS:

- No Trade Dress
- Profile Non-Match
- Lack Proof of Prearranged Ride
- Non-State CDL
- No Airport Permit
- Front
- Rear

Violation(s): Yes, as noted above and in comments below No Violation

Law Enforcement Citation No.: _____

Comments: - Operating without TCP Authority
- #3 passengers to Los Angeles for #500 per passenger
- 1 passenger to SD for #50



NOTICE TO CEASE AND DESIST

Date: 5/11/26
Carrier: Horse Aragon
TCP number, if any N/A Operating Status: Unlicensed

The California Public Utilities Commission (CPUC) has determined that you are operating without valid authority.

YOUR COMPANY MUST IMMEDIATELY CEASE AND DESIST FROM ANY AND ALL OPERATIONS, INCLUDING ADVERTISING, UNTIL YOU MEET ALL LICENSING REQUIREMENTS AND RECEIVE VALID OPERATING AUTHORITY FROM THE CPUC.


ANY OPERATIONS, INCLUDING ADVERTISING, WHILE OPERATING IN A SUSPENDED, CANCELLED, REVOKED, OR DENIED STATE IS UNLAWFUL.

This letter places your company on notice that any activity without the required permit or certificate is a violation and may result in civil or criminal prosecutions, possible fines, and possible termination of telephone service. To acknowledge receipt of this notice, please call 800-894-9444 within 5 business days of receipt.

OPERATION WITHOUT AUTHORITY
Public Utilities Code Sections 5371 and 5387 (TCP)/Section 1031 (PSC).- Circle One

OPERATION AFTER: SUSPENSION/REVOCATION/EXPIRATION/DENIAL OF AUTHORITY
Public Utilities Code Section 5379 (TCP)/Section 1045 (PSC).- Circle One

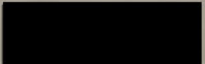
ADVERTISEMENT WITHOUT AUTHORITY
Public Utilities Code Section 5414.5 (TCP)/ Section 1037 (PSC).- Circle One

Signature:  TITLE Owner

****IF DRIVER IS NOT RESPONSIBLE, DRIVER IS TO GIVE NOTICE TO RESPONSIBLE OWNER****

COMMENTS: Operating without authority, 4 passengers
3 to 2 for \$50 - \$60 each and 1 passenger to SD
Down town for \$50.00

See attached Inspection Observation Report Form for more detail.


Enforcement Analyst Signature

Attachment 5

Request for Impound (CHP 180)



Public Utilities Commission
STATE OF CALIFORNIA
Request to Impound

Indicate seating capacity of vehicle (including driver): 5

Indicate number of passengers (including driver): 4

One of the following is required:

- No TCP permit or certificate issued
- TCP/PSC: _____ (circle one) pending, suspended, revoked, expired, or denied.
- Driver does not possess a valid and current CDL for vehicle operated license class, endorsement, or required certificate

Name of CPUC Enforcement Analyst requesting impound: Steve Esquerro

Charge one of the following:

- PU Code Sections 5411/1037 ref PU Code Sections 5371/1031 - Misdemeanor/Unlawful to operate without proper PUC operating authority.
- PU Code Sections 5411/1037 ref PU Code Sections 5379/1045 - Misdemeanor/Unlawful to operate with suspended, revoked, or expired authority.

In body of citation indicate: "Vehicle impounded per 14602.9 CVC."

Name of person, who within 2 DAYS, notified the legal owner of the impound by certified mail:

Steve Esquerro

Citing/Arresting Officer Name: Eddington

Allied Agency Case Number: 26017343

Date: 5/11/26

Reason for stop and additional notes on back of this form.

