Public Utilities Commission

STATE OF CALIFORNIA

CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE AND GENERAL ORDER

To: GA Group Services Inc
Attn: Ayad Alhusseini, CEO
2437 Royal Saint James Dr
El Cajon, CA 92019

File: TCP 46491-B
Citation #: T.2026-10-009
Date: October 22, 2026
Case #: CSE-001086

VIOLATION

You are hereby cited as having violated a section of the California Public Utilities Commission (CPUC) General Order (G.O.) as described below. This violation occurred on July 21, 2026.

(1) Failure to display Transportation Charter-Party Carrier (TCP) number in full on vehicle, including the prefix "TCP" and authority suffix, in violation of Pub. Util. Code Section 5385 and G.O. 157-E, Part 4.04. **[1 count]**.

STATEMENT OF FACTS

The above violation is documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before November 12, 2026. By way of such an answer, you may either:

(1) Pay a fine of $1,000 pursuant to Pub. Util. Code Section 5378. Submit your payment online via TCP Portal (https://tcportal.cpuc.ca.gov/s/login/) using a credit card, ACH or check. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund, and the Commission staff will deem the matter closed, **or**

(2) Contact the Supervisor below to make payment arrangements, **or**

(3) Contest this Citation by filing an Appeal. See attached document *"How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal."*

If you fail to respond by November 12, 2026, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

Eric Hooks

Eric Hooks
Program and Project Supervisor
Transportation Enforcement Branch
Telephone number (415) 703-2302
E-mail address: eric.hooks@cpuc.ca.gov

Attachments

INVESTIGATION REPORT

CARRIER:	GA Group Services Inc A California Corporation, #6376758 (Active)
OFFICERS:	Gadah Al Saadi, Chief Financial Officer (CFO) Ayad Alhusseini, Chief Executive Officer (CEO)
AUTHORITY:	TCP 46491-B (Active)
MAILING ADDRESS:	2437 Royal Saint James Dr El Cajon, CA, 92019
PHONE/EMAIL:	[redacted]
VEHICLES:	2
PL&PD[1] INSURANCE:	Incline Americas Ins Co Policy Number: IA2026TLP00959 Effective Date: 10/11/2026
DRUG CONSORTIUM:	Substance Abuse Evaluation Resource Center (SAERC)

[1] Public Liability and Property Damage (PL&PD)
[2] California Public Utilities Commission (CPUC)

INTRODUCTION

On August 28, 2026, I was assigned to investigate the operations and practices of GA Group Services Inc (hereinafter referred to as GA Group). GA Group was observed at San Diego International Airport (SAN) on July 21, 2026, operating a vehicle (LP [redacted]) with no Charter-Party Carrier (TCP) number on both the front and rear bumpers. An Observation report **[Attachment 1]** was written in the field, and photos of the front and rear of the vehicle were taken **[Attachment 2]**.

VIOLATION

I investigated GA Group for the date of July 21, 2026, and found a violation of the following provisions of the Public Utilities (Pub. Util.) Code and a CPUC General Order (G.O.):

- Failure to display TCP number in full on vehicle, including the prefix "TCP" and authority suffix, in violation of Pub. Util. Code Section 5385 and G.O. 157-E, Part 4.04. **[1 count]**.

On July 22, 2026, GA Group sent CPUC Enforcement Analyst LaTasha James an email **[Attachment 3]** including photos of the vehicle with the TCP number affixed to the front and rear bumpers **[Attachment 4]**.

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on October 22, 2026, at Los Angeles, California.

Yasmine Shah

Yasmine Shah, Enforcement Analyst
Consumer Protection and Enforcement Division
Transportation and Enforcement Branch

List of Attachments

- Attachment 1. Inspection Observation Report
- Attachment 2. TCP Violation Photos
- Attachment 3. Corrected TCP Email
- Attachment 4. TCP Correction Photos

Attachment 1

CALIFORNIA PUBLIC UTILITIES COMMISSION
INSPECTION OBSERVATION REPORT

Date: 7.21.24

Location: Airport/Other: SAN (circle one) PSC/TCP/TNC: 4649 Investigator: LJ

Prime Carrier: GA Group SVC INC Phone#: _____

Address: 2437 Laval Saint James Dr City: El Cajon Zip: 92019

Driver: [redacted] CDL# [redacted] Sta [redacted] Cla: [redacted]

Address: [redacted] City: [redacted] Zip: [redacted]

Phone: 619 277 3524 Years w/company: _____ Prime Carrier: _____

Relationship with Carrier: Owner/ Employee/ Sub-carrier/ Other: Driver (circle one)

Comments: NO TCP DISPLAYED ON FRONT/REAR BUMPER

License Plate #: [redacted] VIN #: [redacted] Registration Exp.: 3.1923 Seats: ___

Registered Owner: GA Group SVC Leased/Owned (circle one)

Address: _____

City: _____ Zip: _____ Phone: _____

Violation(s):

Vehicle:
- ☑ TCP # Not shown on rear/front bumper
- ☐ Vehicle not listed with PUC
- ☐ PSC/TCP # not on side of vehicle*
- ☑ No Trade Dress ☑ Front ☐ Rear
- ☐ Carrier's name not on side of vehicle*

*exempt for vehicles < 15 passengers incl. driver or leased < 30 days

Waybill:
- ☐ No waybill
- ☐ Driver's Name
- ☐ No. of person in group
- ☐ Carrier Name /TCP#
- ☐ Time/Date Charter arranged
- ☐ Name/address of persons arranging charter
- ☐ Vehicle License Plate #
- ☐ Origin/Destination
- ☐ Transportation arranged by phone or written contract
- ☐ Name of at least 1 passenger in traveling party or identification of traveling party's affiliation

TNC OPS:
- ☐ No Trade Dress ☐ Front ☐ Rear
- ☐ Profile Non-Match
- ☐ Lack Proof of Prearranged Ride
- ☐ Non-State CDL
- ☐ No Airport Permit

Violation(s): ☐ Yes, as noted above and in comments below ☐ No Violation

Law Enforcement Citation No.: _____

Comments: NO TCP DISPLAYED ON FRONT/REAR BUMPER

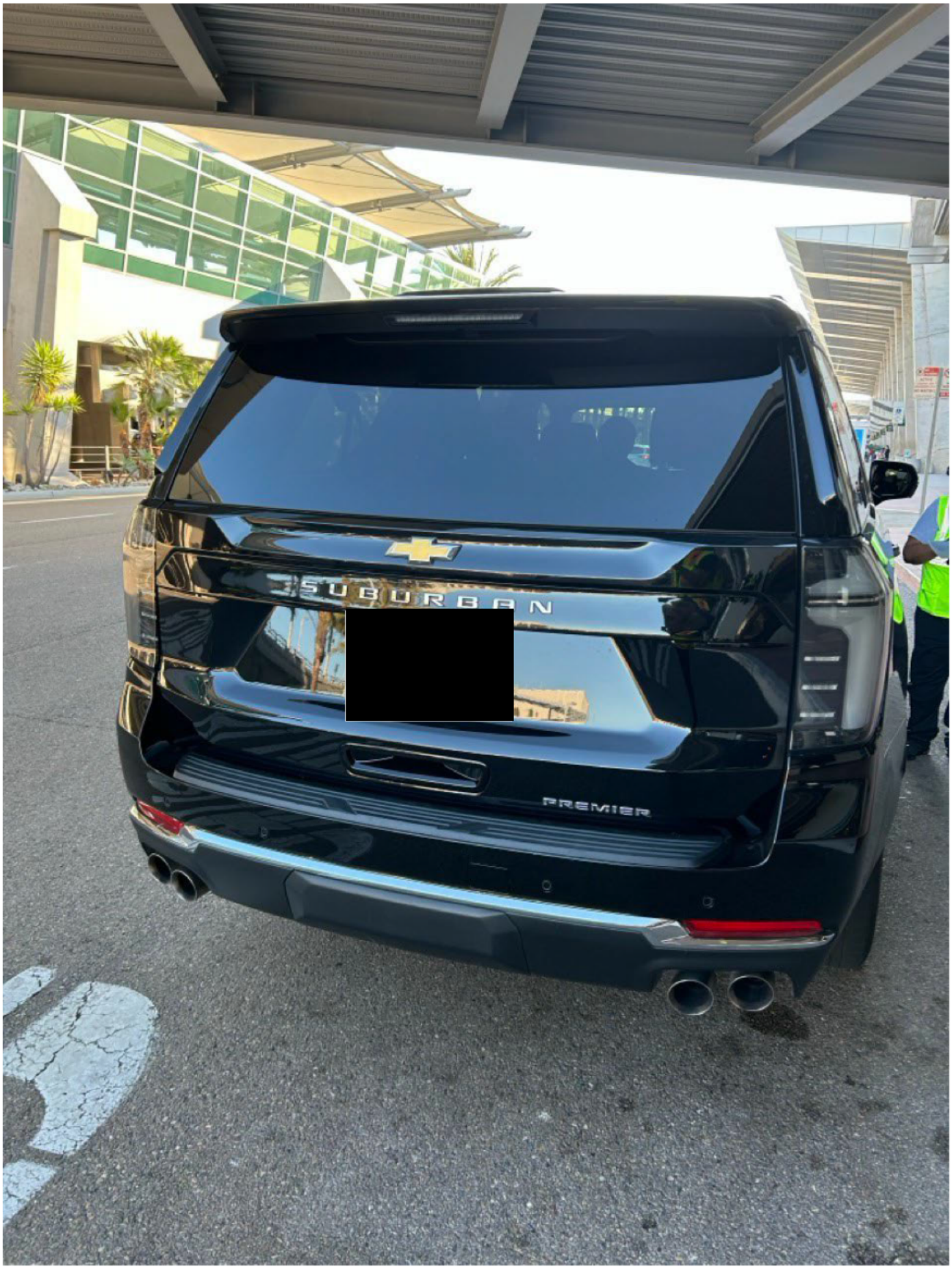
BA Driver

Signature and Title

CPUC COPY

Attachment 2

PUC


SUBURBAN
PREMIER

Attachment 3

From: Ghadah [redacted]
Sent: Wednesday, July 22, 2026 3:35 PM
To: James, Latasha <Latasha.James@cpuc.ca.gov>
Subject: [EXTERNAL] Proof of TCP Number Display, 2023 Chevrolet Suburban

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Ms. James,

My name is Ayad Alhusseini, and I am the fleet owner of GA Group Services, together with my wife, Ghadah Al Saadi.

This email is regarding the inspection observation report for our 2023 Chevrolet Suburban. We have corrected the issue noted during the inspection. The required TCP number is now properly displayed on both the front and rear of the vehicle, in compliance with CPUC requirements.

Attached are photos showing that the TCP number has been installed on the vehicle.

At your convenience, could you please confirm receipt of this email and let us know if any additional information or documentation is needed? We would greatly appreciate it.

Thank you very much for your time and assistance. We appreciate your help and look forward to your confirmation.

Kind regards,

Ayad Alhusseini
GA Group Services
Phone: [redacted]

Attachment 4

TCP-46491-B

SUBURBAN
PREMIER
TCP-46491-B

CERTIFICATE OF SERVICE

I certify that I have this day served the following documents on

Ga Group Services Inc

TCP 46491-B

Case # CSE-001086

1. Administrative Citation T.2026-10-009
2. Citation Compliance Agreement
3. Investigation Report and Attachments
4. How to File an Appeal
5. Notice of Appeal Form and Certificates of Service Form (from Resolution ALJ-377)
6. Resolution ALJ-187
7. Certificate of Service

Date: October 22, 2026

Yasmine Shah

Yasmine Shah
TEB Enforcement Analyst