



## Public Utilities Commission

STATE OF CALIFORNIA

### **CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE**

To: Lyft, Inc.  
[REDACTED]

File: TCP 32513 A  
Citation # T.24-03-003  
Date: March 15, 2024  
Case #: CSE000053

#### **VIOLATIONS**

You are hereby cited with having violated section(s) of the Public Utilities (Pub. Util.) Code and a Commission General Order (G.O.) as described below. These violations occurred on October 11, 2022.

- (1) Failure to maintain records on all drivers for the required retention period, in violation of G.O. 157-E, Part 6.01 **[1 count]**;
- (2) Utilized drivers who had not completed a criminal background check in violation of Pub. Util. Code Section 5445.2, and G.O. 157-E, Part 11.03 **[1 count]**;
- (3) Failure to obtain a driver's Department of Motor Vehicle driving records and ensure a compliant driving history, in violation of Pub. Util. Code Section 5445.3, subdivision (a)(2)(B) and G. O. 157-E, Part 11.06 **[1 count]**;
- (4) Failure to notify a driver with required training, in violation of G.O. 157-E, Part 11.07 **[1 count]**;
- (5) Failure to ensure that drivers possessed a valid California Driver's License or in the instance of an active-duty military member or nonresident dependent of an active-duty military member, a valid driver's license issued by another state or US territory, in violation of Pub. Util. Code Section 5445.3, subdivision (a)(1)(2) and G.O. 157-E, Part 11.08 **[1 count]**;
- (6) Conducted operations using unauthorized drivers' unauthorized vehicles, resulting in drivers operating vehicles not compliant with the required 19-point vehicle inspection, in violation of G.O. 157-E, Part 11.09 **[1 count]**;

- (7) Failure to maintain required records of driver's personal insurance, in violation of G.O. 157-E, Part 11.18 [**1 count**];
- (8) Failure to provide passengers with proper driver information disclosures, in violation of Pub. Util. Code Section 5445.1 [**1 count**];
- (9) Conducting airport operations on the property of or into any airport unless such operations are authorized by the airport authority involved, in violation of G.O. 157-E, Part 11.23 [**1 count**].

### **STATEMENT OF FACTS**

The above violations are documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

### **RESPONSE**

You are hereby called upon to answer this citation on or before April 5, 2024. By way of such answer, you may either:

- (1) Pay a fine of \$20,000 pursuant to P.U. Code Section 5378. (Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See the attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by April 5, 2024, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

*Eric Hooks*

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Eric Hooks  
Program and Project Supervisor  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
Telephone number: (415) 703-2302  
E-mail address: [Eric.Hooks@cpuc.ca.gov](mailto:Eric.Hooks@cpuc.ca.gov)

Cc: Janeé Weaver, Regulatory Compliance Counsel, Lyft

Kenneth Bruno, Chief – Transportation Enforcement Branch,  
CPUC [kenneth.bruno@cpuc.ca.gov](mailto:kenneth.bruno@cpuc.ca.gov)

**INVESTIGATION REPORT**

**CARRIER NAME:** Lyft, Inc.  
Corporation No. C3181802, Active

**OFFICERS:** Kevin Chen, Assistant Secretary  
Kristin Svercek, President  
John David Risher, Chief Executive Officer  
Lisa Blackwood-Kapral, Chief Accounting Officer  
Erin Brewer, Chief Financial Officer  
Lindsey Llewellyn, General Counsel and Secretary

**AUTHORITY:** Transportation Network Company (TNC) 32513 A, Active

**MAILING ADDRESS:** [REDACTED]

**PHONE/EMAIL:** ([REDACTED])

**VEHICLES:** None

**EMPLOYEE -DRIVERS:** None

**PL&PD INSURANCE:** Mobilitas Insurance Company of Arizona  
Policy #: [REDACTED], Effective Date: 10/1/2023

**COMMERCIAL LIABILITY:** Mobilitas Insurance Company of Arizona  
Policy #: [REDACTED], Effective Date: 10/1/2023

**WORKERS' COMPENSATION INSURANCE:** None

**DRUG CONSORTIUM:** None

## INTRODUCTION

The Transportation Enforcement Branch (TEB) of the Consumer Protection & Enforcement Division (CPED) of the California Public Utilities Commission (Commission) conducted an investigation into Lyft, Inc. (hereinafter referred to as Lyft), for Illegal Application Use, which was discovered during routine enforcement by the Los Angeles International Airport (LAX) Airport Police Department (APD) in 2022. LAX APD conducted commercial inspections, which included checking TNC application (app) profiles to the drivers of the vehicles. LAX APD determined that numerous driver profiles on the app did not match the drivers performing or waiting to perform a ride. Based on the LAX APD operations, a LAX misdemeanor citation, LAX administrative warning, or both, were issued to drivers operating without authority. In some instances, these LAX violations resulted in impoundment of the drivers' vehicles by LAX APD.

## VIOLATIONS

TEB investigated Lyft for the period of October 11, 2022, and found violations of the following provisions of the Public Utilities (Pub. Util.) Code and the Commission's General Order (G.O.). Citation [REDACTED], issued to [REDACTED] by LAX APD on October 11, 2022, revealed that [REDACTED] operated for one day and conducted one trip as an unauthorized driver on the Lyft platform [Attachment 1].

- **Failure to maintain records on all drivers for the required retention period, in violation of G.O. 157-E, Part 6.01. [1 count]**

Every carrier shall institute and maintain in its office a set of records that reflect information as to the services performed, including waybills. Lyft has failed to maintain such records for driver [REDACTED].

- **Utilized drivers who had not completed a criminal background check, in violation of Pub. Util. Code Section 5445.2 and G.O. 157-E, Part 11.03. [1 count]**

The background screening for each TNC driver must be conducted prior to allowing the driver to operate on the TNC's platform and repeated at least once per year thereafter, for as long as the TNC driver is authorized to operate on the TNC's platform. As of October 11, 2022, [REDACTED] was not the authorized profile holder, nor had he undergone a criminal background check to be authorized

for operation on the TNCs platform.

- **Failure to obtain a driver's Department of Motor Vehicle (DMV) driving records and ensure a compliant driving history, in violation of Pub. Util. Code Section 5445.3, subdivision (a)(2)(B) and G.O. 157-E, Part 11.06. [1 count]**

TNCs shall obtain each TNC driver's driving record before the driver begins providing service and quarterly thereafter. Lyft has failed to obtain the driving record for [REDACTED] prior to his operations on the Lyft platform.

- **Failure to notify a driver with required training, in violation of G.O. 157-E, Part 11.07. [1 count]**

TNCs shall establish a driver training program to ensure that all drivers are safely operating the vehicle prior to the driver being able to offer service. Driver [REDACTED] had not participated in any driver-required training program with Lyft before offering service to the public.

- **Failure to ensure that drivers possessed a valid California Driver's License (CDL) or in the instance of an active-duty military member or nonresident dependent of an active-duty military member, a valid driver's license issued by another state or US territory, in violation of Pub. Util. Code Section 5445.3, subdivision (a)(1)(2) and G.O. 157-E, Part 11.08. [1 count]**

TNC drivers must possess either: (a) a valid CDL or (b) in the case of a nonresident dependent of an active military member, a valid driver license issued by the other state or territory of the United States in which the member or dependent is a resident, be at least 21 years of age, and must provide at least one year of driving history before providing TNC services. Lyft failed to verify if the driver possessed a valid driver's license before providing service. At the time of detainment, [REDACTED] did not have a driver's license in his possession, only a photocopy in his cellphone.

- **Conducted operations using unauthorized drivers' unauthorized vehicles, resulting in drivers operating vehicles not compliant with the required 19-point vehicle inspection, in violation of G.O. 157-E, Part 11.09. [1 count]**

Each TNC must ensure that each personal vehicle used by its TNC drivers complies with all applicable regulations, including but not limited to the insurance requirements, a 19-point vehicle inspection performed at a California Bureau of Automotive Repair-licensed facility, and trade dress

rules. Driver [REDACTED] and his vehicle had not undergone the required 19-point inspection which makes both unauthorized.

- **Failure to maintain required records of driver's personal insurance, in violation of G.O. 157-E, Part 11.18. [1 count]**

TNCs shall obtain proof of insurance from each TNC driver before the driver begins providing service and for as long as the driver remains available to provide service. Personal Liability and Property Damage (PL&PD) insurance was not collected and verified by Lyft prior to the driver offering services.

- **Failure to provide passengers with proper driver information disclosures, in violation of Pub. Util. Code Section 5445.1. [1 count]**

A TNC shall provide all the following information to a passenger on its online-enabled application or platform at the time the passenger is matched with a TNC driver: (a) the driver's first name and picture of the driver, (b) an image of the make and model of the TNC driver's vehicle, and (c) the license plate number of the TNC driver's vehicle. On October 11, 2022, the TNC driver's information and vehicle were different from the profile information on file with Lyft.

- **Conducting airport operations on the property of or into any airport unless such operations are authorized by the airport authority involved, in violation of G.O. 157-E, Part 11.23. [1 count]**

TNCs shall not conduct any operations on the property of or into any airport unless such operations are authorized by the airport authority involved. LAX APD cited [REDACTED] for not having an airport permit granting him the authority to operate at LAX.

## DECLARATION

I have read the foregoing and know the contents thereof, and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and as to those matters, I believe to be true.

Executed on March 15, 2024, in Los Angeles, California.

*Shantanro Taylor*

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Shantanro Taylor, Sr. Enforcement Analyst IV  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
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Telephone: 213-620-6480

## List of Attachment

- **Attachment 1.** ADP Citation [REDACTED] Employee and Vehicle Report



# TABLE OF CONTENTS

# ATTACHMENT 1

# EMPLOYEE'S REPORT

Airport Police Los Angeles Department of Airports

PR# [REDACTED]

Date & Time Occurred October 11, 2022/ 2055	Subject: <b>5411/5371 PUC- No Authority to Operate</b>	To: City Attorney
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Date & Time of Report October 11, 2022 / 2206	Location of Occurrence 400 World Way Arrivals Level Los Angeles CA 90045 Pillar 4B
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Code:	PR – Person Reporting Name & DOB	W – Witness	S – Suspect / Subject Address	V – Victim Phone No.
S	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
W	[REDACTED]			

### Source of Activity:

On 10/11/2022, at approximately 2055 HRS, I (Ofcr. [REDACTED] # [REDACTED]) was working uniformed patrol, driving a marked black and white police motorcycle, Unit 5M47. I was conducting commercial inspections at 400 World Way arrival level at the Los Angeles International Airport, I observed a Black Cadillac Escalade ([REDACTED]) parked 400 World Way, No TCP numbers or Trade dress was displayed. As the passengers approached I asked if this was an UBER? [REDACTED] responded, "Yes". Based on my training and experience in commercial investigations, I contacted the driver [REDACTED] for further investigation. LAX INC # [REDACTED].

### Observations/Investigation:

I asked to see the waybill for the trip (all LYFT trips are assigned a digital waybill for each trip). [REDACTED] pulled up the waybill which returned with the account belonging to a [REDACTED] ([REDACTED]). I asked [REDACTED] for his CA drivers license. [REDACTED] stated he did not have his license in possession but was able to produce a photograph of his license. I asked [REDACTED] who was [REDACTED] and why was he driving on his account. [REDACTED] stated, "I don't know". I advised [REDACTED] that he had no authority to operate ride share using another person's account.

W- [REDACTED] stated she requested the trip on LYFT and was going to be charged \$100.00 for transportation to Koreatown. I had [REDACTED] cancel the trip and [REDACTED] was able to request another ride for her transportation.

### Disposition:

Based on my investigation, I determined [REDACTED] was operating in a for hire capacity with no PUC authority to operate as he was using another person's LYFT account.

Susp- [REDACTED] was cited ([REDACTED]) to the Airport Court, 11701 South La Cienega Blvd, Dept. 90 on 02/07/2022, at 0800HRS for 5411/5371 PUC- No authority to operate, 5411/157e 4.02 G/O- No TCP displayed and 5411/157e 3.02 G/O- NO airport permit.

Additionally, [REDACTED] vehicle was impounded per 14602.9(1) CVC- 30 Day hold for PUC.

Reporting Officer [REDACTED]	Serial No. [REDACTED]	Supervisor Approving [REDACTED]
Reporting Officer	Serial No.	Reviewed [REDACTED]

CONTINUATION SHEET

Los Angeles Airport Police

Page No. <b>212</b>	Subject <b>5411/5371 PUC- No Authority to Operate</b>	Report No. [REDACTED]
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LOS ANGELES AIRPORT  
POLICE DIVISION  
CITY OF LOS ANGELES  
**NOTICE TO APPEAR**

TRAFFIC  MISDEMEANOR  NONTRAFFIC

Date of Violation **10 / 11 / 22** Time **4:55**  AM  PM Day of Week **S M W T F S** CASE NO. [REDACTED]

Name (First, Middle, Last) [REDACTED]  Owner's Responsibility (Veh. Code § 40001)

Address [REDACTED]

Vehicle [REDACTED] 5210b) Material [REDACTED] 3)

Evidence of Financial Responsibility **ON FILE**

Registered Owner or Lessee  Same as Driver

Address  Same as Driver

Correctable Violation (Veh. Code § 40610)	Description	Booking Request	Misdemeanor or Infraction (Circle)
<input checked="" type="checkbox"/> <b>5411/5371 PUC- NO AUTHORITY TO OPERATE</b>			<b>M</b> I
<input checked="" type="checkbox"/> <b>5411/57e 4.02 G/O- NO TOP DISPLAYED</b>			<b>M</b> I
<input checked="" type="checkbox"/> <b>5411/57e 3.02 G/O - No AIRPORT PERMIT</b>			<b>M</b> I
<input type="checkbox"/> <b>COMMERCIAL INSPECTION</b>			<b>M</b> I

Speed Approx.  P.F./Max Speed **15** Veh. Lmt. **PAC** Area of Occ. **PAC**  Continuation Form Issued  N

Location of Violation at **400 WILSON WAY L/L 4R** City and County of Los Angeles **W** **→** **E**

Violations not committed in my presence, etc. on information and belief.

I declare under penalty of perjury under the laws of the State of California the foregoing is true and correct.

**PAST**  
to  
Dates Off

WITHOUT ADMITTING GUILT, I PRODUCE TO APPEAR AT THE TIME AND PLACE INDICATED BELOW.

**X** Signature [REDACTED]

WHEN: ON THIS DATE: **2 / 7 / 23** TIME: **8:30 AM**

WHAT TO DO: FOLLOW THE INSTRUCTION ON THE REVERSE.

WHERE: CLERK'S OFFICE OF THE SUPERIOR COURT OR BELOW DIVISION. (An \* Indicates Night Court Available.)  
PHONE NO. FOR ADULT LOCATIONS (EXCEPT AIRPORT COURT) IS (213) 742-6648  
 Airport, 11701 South La Cienega Boulevard, Los Angeles, 90045 (Dept. **W90**)

I just got a ticket & a court date, what do I do next?  
You should call the CPUC's LAX Satellite Office.  
**California Public Utilities Commission (LAX Office)**  
**(424) 646-6417 Mon-Fri 8:30a-3:30p except holidays**  
Leave a message. CPUC will call you back.

Right Thumbprint: [REDACTED]

ARTMENT [REDACTED] (on contacting the Probation Department)

**TO BE COMPLETED ON ALL JUVENILE VIOLATORS**

Juv's Cell Phone or Parent Cell No.  Juvenile Advised of 625 WIC

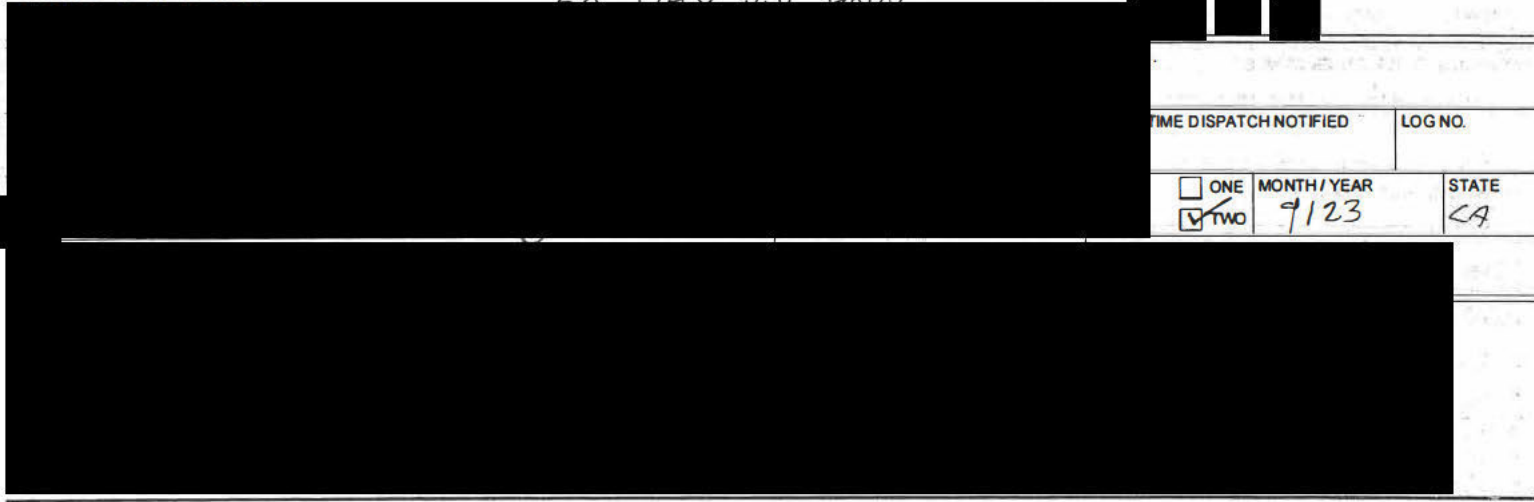
Home Phone or Parent Cell No.



EVID# [REDACTED]

VEHICLE REPORT

30 DAY PUC HOLD



TIME DISPATCH NOTIFIED	LOG NO.
<input type="checkbox"/> ONE <input checked="" type="checkbox"/> TWO	MONTH/YEAR 9/23 STATE CA

STORED     
  IMPOUNDED     
  RELEASED     
  RECOVERED - VEHICLE / COMPONENT

TOWING / STORAGE CONCERN (NAME, ADDRESS, PHONE) **BRUFFY'S OFF 11101 S. HINDRY AVE LA CA 90045 310 395 0084** STORAGE AUTHORITY / REASON **(4602.91) VC - 30P4**

REASON FOR STOP **SUB VEH COMMERCIAL** AIRBAG?  YES  NO DRIVEABLE?  YES  NO  JUNK  UNK VIN SWITCHED?  YES  NO

CONDITION	YES	NO	ITEMS	YES	NO	ITEMS	YES	NO	ITEMS	YES	NO	TIRES / WHEELS	CONDITION
WRECKED		<input checked="" type="checkbox"/>	SEAT (FRONT)	<input checked="" type="checkbox"/>		REGISTRATION	<input checked="" type="checkbox"/>		CAMPER			LEFT FRONT	FAIR
BURNED HULK per 431(c) CVC		<input checked="" type="checkbox"/>	SEAT (REAR)	<input checked="" type="checkbox"/>		ALT. / GENERATOR	<input checked="" type="checkbox"/>		VESSEL AS LOAD			RIGHT FRONT	
VANDALIZED		<input checked="" type="checkbox"/>	RADIO	<input checked="" type="checkbox"/>		BATTERY	<input checked="" type="checkbox"/>		FIREARMS			LEFT REAR	
ENG. / TRANS. STRIP		<input checked="" type="checkbox"/>	TAPE DECK		<input checked="" type="checkbox"/>	DIFFERENTIAL	<input checked="" type="checkbox"/>		OTHER			RIGHT REAR	
MISC. PARTS STRIP		<input checked="" type="checkbox"/>	TAPES		<input checked="" type="checkbox"/>	TRANSMISSION	<input checked="" type="checkbox"/>					SPARE	GOOD
BODY METAL STRIP		<input checked="" type="checkbox"/>	OTHER RADIO	<input checked="" type="checkbox"/>		AUTOMATIC	<input checked="" type="checkbox"/>					HUB CAPS	NO
SURGICAL STRIP per 431(b) CVC		<input checked="" type="checkbox"/>	IGNITION KEY	<input checked="" type="checkbox"/>		MANUAL		<input checked="" type="checkbox"/>				SPECIAL WHEELS	NO

RELEASE VEHICLE TO:  R/O OR AGENT  AGENCY HOLD  22850.3 CVC **HOLD FOR PUC 4246466417** GAR [REDACTED] DATE / TIME **10/11/22**

NAME OF PERSON / AGENCY AUTHORIZING RELEASE [REDACTED] I.D. NO. [REDACTED] DATE [REDACTED] CERTIFICATION: I, THE UNDERSIGNED, DO HEREBY CERTIFY THAT I AM LEGALLY AUTHORIZED AND ENTITLED TO TAKE POSSESSION OF THE ABOVE DESCRIBED VEHICLE. SIGNATURE OF PERSON AUTHORIZING RELEASE [REDACTED] SIGNATURE OF PERSON TAKING POSSESSION [REDACTED]

STOLEN VEHICLE / COMPONENT     
  EMBEZZLED VEHICLE     
  PLATE(S) REPORT

DATE / TIME OF OCCURRENCE	DATE / TIME REPORTED	NAME OF REPORTING PARTY (R/P)	DRIVER LICENSE NO. / STATE
LAST DRIVER OF VEHICLE	DATE / TIME	ADDRESS OF R/P	TELEPHONE OF R/P ( )
I CERTIFY OR DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FOREGOING IS TRUE AND CORRECT.		SIGNATURE OF PERSON MAKING REPORT	

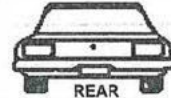
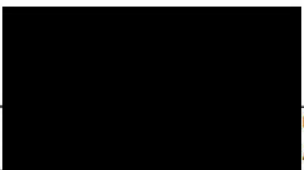
REMARKS

[LIST PROPERTY, TOOLS, VEHICLE DAMAGE, ARRESTS]

DRIVER'S NAME [REDACTED] ARRESTED / SECTION?  YES  NO REPORTED BY [REDACTED] CARGO / TYPE?  YES  NO VALUE \$ [REDACTED]  BILL OF LADING ATTACHED

INTERIOR: CELL PHONE CHARGING CABLES, BUSINESS CARDS

CARGO SPACE: CLEANING CLOTH, CLOTHES HANGAR



SIGNATURE OF OFFICER TAKIN [REDACTED] REQUIRED NOTICES SENT TO REGISTERED AND LEGAL OWNERS PER 22852 CVC?  YES  NO DATE NOTIFIED

**STOLEN / EMBEZZLED NARRATIVE**

1. AREA <input type="checkbox"/> RURAL <input type="checkbox"/> URBAN		2. TAKEN FROM <input type="checkbox"/> STREET <input type="checkbox"/> PARKING LOT <input type="checkbox"/> GARAGE <input type="checkbox"/> DRIVEWAY <input type="checkbox"/> OTHER				3. REGISTRATION IN VEHICLE? <input type="checkbox"/> YES <input type="checkbox"/> NO			
4. WAS NEIGHBORHOOD CHECKED FOR VEHICLE, WITNESSES, CLUES, OTHER CRIMES? <input type="checkbox"/> YES <input type="checkbox"/> NO		5. PAYMENTS CURRENT? <input type="checkbox"/> YES <input type="checkbox"/> NO		6. DOORS LOCKED? <input type="checkbox"/> YES <input type="checkbox"/> NO		7. KEYS IN VEHICLE? <input type="checkbox"/> YES <input type="checkbox"/> NO		8. ALL KEYS ACCOUNTED FOR? <input type="checkbox"/> YES <input type="checkbox"/> NO	
8. WHEN WAS VEHICLE LAST SERVICED?			10. WHERE?			11. IS THIS THE USUAL MECHANIC? <input type="checkbox"/> YES <input type="checkbox"/> NO			
12. RECENTLY LEFT IN PARKING GARAGE OR PARKING VALET SERVICE? <input type="checkbox"/> YES <input type="checkbox"/> NO			13. IF YES, WHERE?			14. VEHICLE EQUIPPED WITH ORIGINAL ENGINE? <input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> UNK			
15. ORIGINAL TRANSMISSION? <input type="checkbox"/> YES <input type="checkbox"/> NO		16. ORIGINAL PAINT? <input type="checkbox"/> YES <input type="checkbox"/> NO		17. IF ANSWER TO 14, 15, OR 16 IS NO, PROVIDE ADDITIONAL INFORMATION, SERIAL NO., ORIGINAL COLOR, ETC.					
18. HAS VEHICLE BEEN PREVIOUSLY INVOLVED IN AN ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO			19. IF YES, HAS DAMAGE BEEN FIXED? <input type="checkbox"/> YES <input type="checkbox"/> NO		20. PARTS DAMAGED				
21. FACTORY EQUIPPED RADIO? <input type="checkbox"/> YES <input type="checkbox"/> NO			22. IF NO, MAKE AND SERIAL NO.		23. DOES VEHICLE HAVE LOCKING GAS CAP? <input type="checkbox"/> YES <input type="checkbox"/> NO				
24. IS VEHICLE FULLY INSURED? <input type="checkbox"/> YES <input type="checkbox"/> NO			25. NAME / ADDRESS OF INSURANCE COMPANY						
26. NAME / ADDRESS OF NEAREST RELATIVE NOT LIVING WITH R/P									
27. IDENTIFYING MARKS, BUMPER STICKERS, ADD ON EQUIPMENT, ETC.									

28. SUSPECT NAME		DRIVER LICENSE NO. / STATE		ADDRESS		
HEIGHT	WEIGHT	EYES	HAIR	MISC.		

**RECOVERY NARRATIVE**

29. NAME, DATE AND CASE NUMBER OF REPORTING AGENCY					
30. AREA RECOVERED <input type="checkbox"/> RURAL <input type="checkbox"/> URBAN		31. DESCRIPTION OF RECOVERY AREA		32. RECOVERY <input type="checkbox"/> COMPLETE <input type="checkbox"/> PARTIAL	
33. ANY EVIDENCE LOCATED? <input type="checkbox"/> YES <input type="checkbox"/> NO		34. WITNESSES, CLUES AND OTHER CRIMES		35. HAVE MISSING, IDENTIFIABLE PARTS BEEN ENTERED IN SVS? <input type="checkbox"/> YES <input type="checkbox"/> NO	

**COMPONENT RECOVERY**

36. DESCRIPTION		37. SERIAL NO.	
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**NARRATIVE**

DRIVER DID NOT MATCH WAYBILL.

DRIVER CITED, VEH IMPOUNDED PER 14602.9(1) VC - 30 DAY