



**Public Utilities Commission**  
STATE OF CALIFORNIA

**CITATION FOR VIOLATION  
OF PUBLIC UTILITIES CODE**

To: Omar Enrique Guillen

Attn: Omar Enrique Guillen, Sr.



Sausalito, CA 94965

File: TCP 19314-P-Revoked

Date: May 8, 2024

Citation #: T.24-05-003

Case #: CSE-000040

**VIOLATIONS**

You are hereby cited for violating sections of the Public Utilities Code (P.U. Code) and California Public Utilities Commission (CPUC) General Order (G.O.) as described below. These violations occurred from December 9, 2023, through April 22, 2024.

- (1) Operated as a charter-party carrier without valid authority in violation of Pub. Util. Code Section 5379 and CVC 14602.9 [1 count];
- (2) Advertised as a charter-party carrier without a valid authority in violation of Pub. Util. Code Section 5414.5 [1 count].

**STATEMENT OF FACTS**

The attached investigation report documents the above violations. It consists of the carrier's records and substantiating documents obtained from other sources.

**RESPONSE**

TEB used the Penalty Assessment Methodology adopted in Resolution M-4846 and considered mitigating and exacerbating factors in setting the fine.

You are hereby called upon to answer this citation on or before May 29, 2024. By way of such answer, you may either:

- (1) Pay a fine of \$3,000.00 pursuant to P.U. Code Section 5378. (Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by May 29, 2024, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The Commission may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders,

*Rahmon Momoh*

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Rahmon Momoh, Program and Project Supervisor  
Consumer Protection and Enforcement Division  
Transportation Enforcement Branch  
Telephone number (415) 816-5754  
E-mail address [Rahmon.Momoh@cpuc.ca.gov](mailto:Rahmon.Momoh@cpuc.ca.gov)

Attachments

File No.: TCP 19314-P

Citation #: T.24.05-003

Date: May 8, 2024

Case #: CSE-000040

### CITATION COMPLIANCE AGREEMENT

I (we) hereby agree to comply with this citation dated May 8, 2024, and herewith pay the fine of \$3,000.00.

Omar Enrique Guillen, Owner  
Omar Enrique Guillen  
dba Above All Limousines  
Sausalito, CA

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(Signature)

(Title)

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(Date)

Payment (cashier's check or money order) should be made payable to *California Public Utilities Commission* and sent to:

California Public Utilities Commission  
Attn: Fiscal Office  
505 Van Ness Avenue  
San Francisco, CA 94102-3298

Automatic credit and debit card payments are also available. To arrange for auto-pay, fill out the attached CREDIT OR DEBIT CARD AUTHORIZATION form and email to our Fiscal Office at [FiscalOffice-.TECitations@cpuc.ca.gov](mailto:FiscalOffice-.TECitations@cpuc.ca.gov).

**INVESTIGATION REPORT**

**CARRIER:** Omar Enrique Guillen dba Above All Limousines

**AUTHORITY:** TCP 19314-P Revoked 10/14/2022

**ADDRESS:** [REDACTED]  
Sausalito, CA 94965

**PHONE/EMAIL:** [REDACTED]  
[REDACTED]@gmail.com

**VEHICLE:** 1

**DRIVER:** 1 (Owner)

**PL&PD  
INSURANCE:** Redwood Fire and Casualty Insurance Company  
Policy# [REDACTED]  
Effective Date: 7/15/2023

**WORKERS'  
COMPENSATION  
INSURANCE:** None

**DRUG  
CONSORTIUM:** [REDACTED]

**REVENUE:** 2021: \$ [REDACTED]  
2022: \$ [REDACTED]  
2023: \$ [REDACTED]

## INTRODUCTION

On December 22, 2023, I was assigned to investigate the operations and practices of Omar Enrique Guillen dba Above All Limousines (Above All Limousines) after I observed their white modified limousine with a black top (license plate: [REDACTED]) operating after revocation at the Napa Joint Operation on December 9, 2023.

## HISTORY OF ENFORCEMENT

**Prior Case ([REDACTED]):** In November 2010, the Transportation Enforcement Branch (TEB) served Above All Limousines with Citation FC-429 for the following violations: operating after suspension, failing to maintain waybills, advertising after suspension, and advertising outside the scope of its authority [**Attachment 1**]. Above All Limousines subsequently paid the \$1,000 fine on December 10, 2010.

## VIOLATIONS

The investigation for December 9, 2023, through April 22, 2024, disclosed violations of the following provisions of the Public Utilities (Pub. Util.) Code and a Commission General Order (GO):

- **Operated as a charter-party carrier after the revocation of its operating authority in violation of Pub. Util. Code Section 5379 and CVC 14602.9 [1 count].**

On October 14, 2022, the California Public Utilities Commission's (CPUC) Transportation Licensing and Analysis Branch (TLAB) sent Above All Limousines an email to [REDACTED].[com](#), entitled CPUC Notice of Revoked Operating Authority for failure to pay quarterly Public Utilities Commission Transportation Reimbursement Account (PUCTRA) fees. The CPUC TCP Portal indicates this email was opened and read on October 14, 2022[**Attachment 2**].

On December 9, 2023, I participated in the Napa Joint Operation with assistance from the St. Helena Police Department and the Napa County District Attorney's office. At approximately 1:10 PM, I observed a white modified limousine with a black top

(license plate: [REDACTED]) and a revoked TCP number on the bumper (TCP 19314-P). Six passengers exited the limousine and were about to enter a restaurant when I approached the passengers to inquire about their trip, but the passengers refused to speak with me. I then approached the limousine driver, the owner of Above All Limousines (Mr. Omar Enrique Guillen, Sr.). Mr. Guillen did not have a waybill, but he showed me his text messages, which showed his customer/passenger was [REDACTED] [REDACTED] CA 94526, and Mr. [REDACTED] phone number was ([REDACTED]). The text messages also showed that this job was requested by [REDACTED] at [REDACTED]-Revoked and [REDACTED]Revoked). I admonished Mr. Guillen and advised that he could no longer operate or advertise until he had an active TCP permit [Attachment 3].

- **Advertised as a charter-party carrier without a valid authority in violation of Pub. Util. Code Section 5414.5 [1 count].**

Pub. Util. Code Section 5414.5 states: “Every corporation or person who knowingly and willfully issues, publishes, or affixes, or causes or permits the issuance, publishing, or affixing, of any oral or written advertisement, broadcast, or other holding out to the public, or any portion thereof, that the corporation or person is in operation as a charter-party carrier of passengers without having a valid certificate or permit issued under this chapter is guilty of a misdemeanor punishable, if an individual, by a fine of not more than one thousand dollars (\$1,000) or by imprisonment in the county jail for not more than six months, or by both, or, if a corporation, by a fine of not more than five thousand dollars (\$5,000).”

Business and Professions (B&P) Code Sections 17200 and 17500 state in part, that unfair competition shall mean and include any unlawful, unfair, or fraudulent business act or practice and unfair, deceptive, untrue, or misleading advertising and any act prohibited by Chapter 1 of the B&P code.

On December 22, 2023, and April 22, 2024, I observed Above All Limousines advertising illegally after revocation on their website, www.[REDACTED].com.

These website advertisements list the cell phone number ( [Attachment 4]).

**DECLARATION**

I have read the foregoing and know the contents thereof. I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief and to those matters, I believe to be true.

Executed on May 8, 2024, in Los Angeles, California.

\_\_\_\_\_  
*Steve Esguerra*  
Steve Esguerra, TEB Enforcement Analyst

### List of Attachments

- Attachment 1** – Prior Citation FC-429, served November 2010 (Prior Case: PSG- [REDACTED])
- Attachment 2** – Order of Revocation letter dated/effective October 14, 2022, and a screenshot showing this email was opened on October 14, 2022
- Attachment 3** – Text messages from [REDACTED] to Omar Enrique Guillen (Above All Limousines) and photos of the limousine/scene, etc.
- Attachment 4** – Website advertisements [www.\[REDACTED\].com](http://www.[REDACTED].com) (12/22/23 and 4/22/24)



# **ATTACHMENT 1**



**Public Utilities Commission**

STATE OF CALIFORNIA

**CITATION FOR VIOLATION  
OF PUBLIC UTILITIES CODE**

To: Omar Enrique Guillen  
dba: Above All Limousine  
[REDACTED]  
Richmond, CA 94806

File: TCP 19314

Date: November \_\_, 2010

Citation #: FC- 429

Case #: PSG-[REDACTED]

**VIOLATIONS**

You are hereby cited with having violated section(s) of the Public Utilities Code (PUC) and Commission General Order (G.O.) as described below. These violations occurred during the period August 1, 2009 through November 4, 2009.

- (1) Operated as a charter-party carrier after suspension of its authority, in violation of PUC section 5379. [**13 counts**]; and
- (2) Failed to maintain waybills in violation of PUC section 5381.5, 5381 and G.O. 157-D part 3.01. [**21 counts**]; and
- (3) Advertised as a charter-party carrier after suspension of its authority in violation of PUC section 5414.5. [**1 count**].
- (4) Advertised as a charter-party carrier of passengers with vehicles outside the scope of its operating authority, in violation of PUC section and 5414.5 [**4 counts**]

**STATEMENT OF FACTS**

The above violations are documented in the attached investigator's summary report, which consists of carrier's records and substantiating documents obtained from other sources.

**RESPONSE**

You are hereby called upon to answer this citation on or before \_\_\_\_\_, 2010.

By way of such answer you may either:

- (1) Pay a fine of \$1,000 pursuant to PUC section 5378 (Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Payment Form*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the Commission staff will deem the matter closed.) **or**
- (2) Contest this citation by filing an appeal. See attached document "*How To File An Appeal*".

If you fail to respond within the 20 calendar days, you will be in default of the citation and will have forfeited your right to appeal the citation. In addition, your operating authority will be immediately suspended and subsequently revoked, pursuant to Resolution ALJ-187.

---

Senior Transportation Representative, Badge # [REDACTED]  
Transportation Enforcement Branch  
Consumer Protection and Safety Division

Attachments



## Public Utilities Commission

STATE OF CALIFORNIA

File No.: TCP 19314

Citation #: FC- 429

Case #: PSG-2725

### CITATION COMPLIANCE AGREEMENT

I hereby agree to comply with this citation dated \_\_\_\_\_, 2010, and herewith pay the fine of \$1,000.

Omar Enrique Guillen  
Above All Limousines  
Richmond, CA 94806

\_\_\_\_\_  
(Signature)

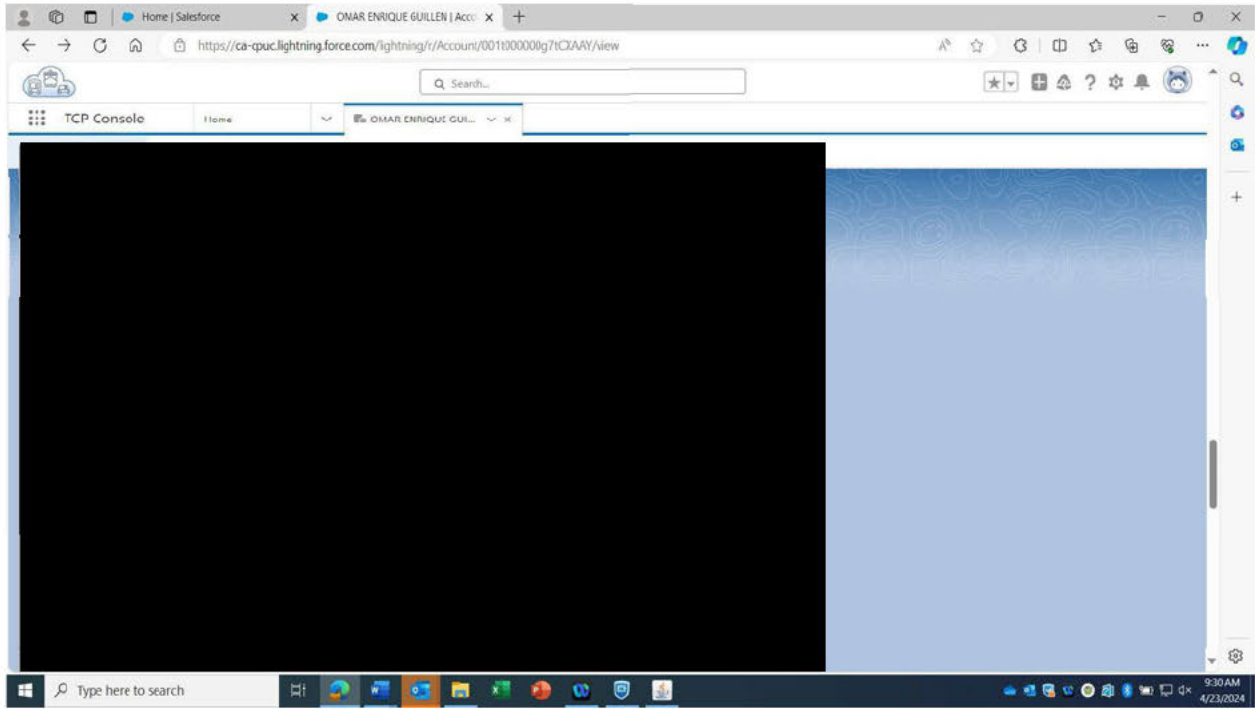
\_\_\_\_\_  
(Title)

\_\_\_\_\_  
(Date)

Payment should be made payable to *California Public Utilities Commission* and sent to:

**California Public Utilities Commission**  
**Transportation Enforcement Section**  
**505 Van Ness Avenue, 2<sup>nd</sup> Floor**  
**San Francisco, CA 94102**

## **ATTACHMENT 2**



**PUBLIC UTILITIES COMMISSION**

505 Van Ness Avenue  
San Francisco, CA 94102-3298



DBA: ABOVE ALL LIMOUSINES

PSG0019314

ATTN:GUILLEN OMAR ENRIQUE

[REDACTED]  
SAUSALITO CALIFORNIA 94965**TCP P PERMIT****Order of Revocation**

This is notice from the California Public Utilities Commission (CPUC) that the operating authority listed on this letter is revoked effective **October 14, 2022**.

**Failure to pay quarterly fees (PUCTRA)**

After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a Passenger Stage Corporation (PSC) or a Transportation Charter-Party carrier (TCP) of passengers to conduct any operations as a carrier. (California Public Utilities Code §§ 1045, 5379). Unlawful operations are subject to fines and penalties as set forth in the California Public Utilities Code and may include permanent revocation of your operating authority or being permanently barred from receiving an operating authority.

There is a ninety (90) day period in which a revoked carrier may apply to reinstate the revoked operating authority unless it was permanently revoked.

Date: Oct 14, 2022

PUBLIC UTILITIES COMMISSION  
STATE OF CALIFORNIA

licensing@cpuc.ca.gov

# **ATTACHMENT 3**





1:14

5G



iMessage  
Tue, Nov 21 at 3:55 PM

**Omar** my friend are you available December 9th ?  
Napa Tour  
\$106 an hour

December 9th  
9am



\$106 an hour you collect

Ok

Thank you you drive him  
a few times he likes you!

Subject

iMessage









1:16

5G 70



\$106 an hour you collect

Ok

Thank you you drive him a few times he likes you!

I remember him. Thanks for the job!

Yesterday 12:37 PM

Hi [redacted] just confirming for tomorrow?

Yesterday 1:46 PM

Confirmed you can text him if you want

Ok thanks

Read Yesterday

Subject



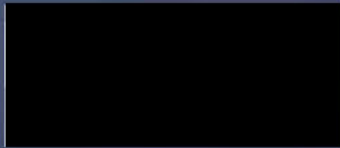
iMessage

1:17

5G



How does Ohtani's dea... now  
Shohei Ohtani's reported  
\$700M fully guaranteed...



- mess...
- call
- FaceT...
- mail
- pay

Contact Photo & Poster

mobile  
[Redacted]

FaceTime

Notes

- Favorites
- Recents
- Contacts
- Keypad
- Voicemail



THIS VALIDATED REGISTRATION CARD OR A FACSIMILE COPY IS TO BE KEPT WITH THE VEHICLE FOR WHICH IT IS ISSUED. THIS REQUIREMENT DOES NOT APPLY WHEN THE VEHICLE IS LEFT UNATTENDED. IT NEED NOT BE DISPLAYED. PRESENT IT TO ANY PEACE OFFICER UPON DEMAND. IF YOU DO NOT RECEIVE A RENEWAL NOTICE, USE THIS FORM TO PAY YOUR RENEWAL FEES OR NOTIFY THE DEPARTMENT OF MOTOR VEHICLES OF THE PLANNED NON-OPERATIONAL STATUS (PNO) OF A STORED VEHICLE. RENEWAL FEES MUST BE PAID ON OR BEFORE THE REGISTRATION EXPIRATION DATE OR PENALTIES WILL BE DUE PURSUANT TO CALIFORNIA VEHICLE CODE SECTIONS 9552 - 9554.

EVIDENCE OF LIABILITY INSURANCE FROM YOUR INSURANCE COMPANY MUST BE PROVIDED TO THE DEPARTMENT WITH THE PAYMENT OF RENEWAL FEES. EVIDENCE OF LIABILITY INSURANCE IS NOT REQUIRED WITH REGISTRATION RENEWAL OF OFF-HIGHWAY VEHICLES, TRAILERS, VESSELS, OR IF YOU FILE A PNO ON THE VEHICLE.

WHEN WRITING TO DMV, ALWAYS GIVE YOUR FULL NAME, ADDRESS, PHONE NUMBER, VEHICLE MAKE, LICENSE, AND IDENTIFICATION NUMBER.

\*\*\*\*\* DO NOT DETACH REGISTERED OWNER'S COPY \*\*\*\*\*

California USA DRIVER LICENSE FEDERAL

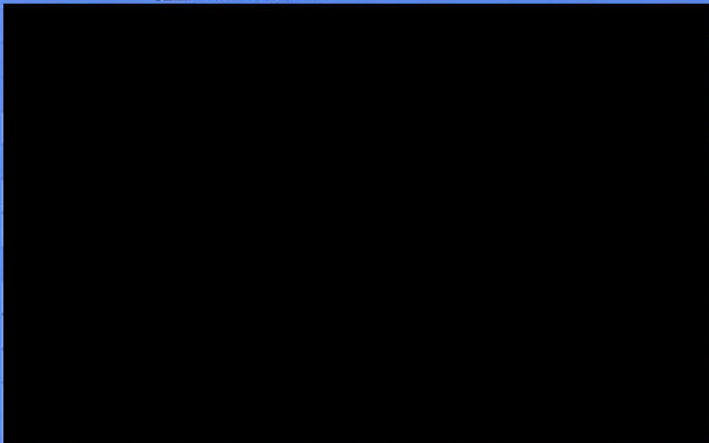


REGISTRATION CARD VALID FROM: 12/31/2022 TO: 12/31/2023

MAKE	YR. MODEL	YR. 1ST SOLD	VLF CLASS	**YR.	
CHRY	2007	0000	TJ	2007	
BODY TYPE MODEL	MP	MO	AX	WC	UNLADEN/G/CGW
LM	G	DL	2	F	06080
TYPE VEHICLE USE	DATE ISSUED	CC/ALCO	DT FEE R		
COMMERCIAL	12/29/22	21	12/29		

INSURANCE IDENTIFICATION CARD  
STATE California

OP ID HA



THIS CARD MUST BE KEPT IN THE INSURED  
VEHICLE AND PRESENTED UPON DEMAND

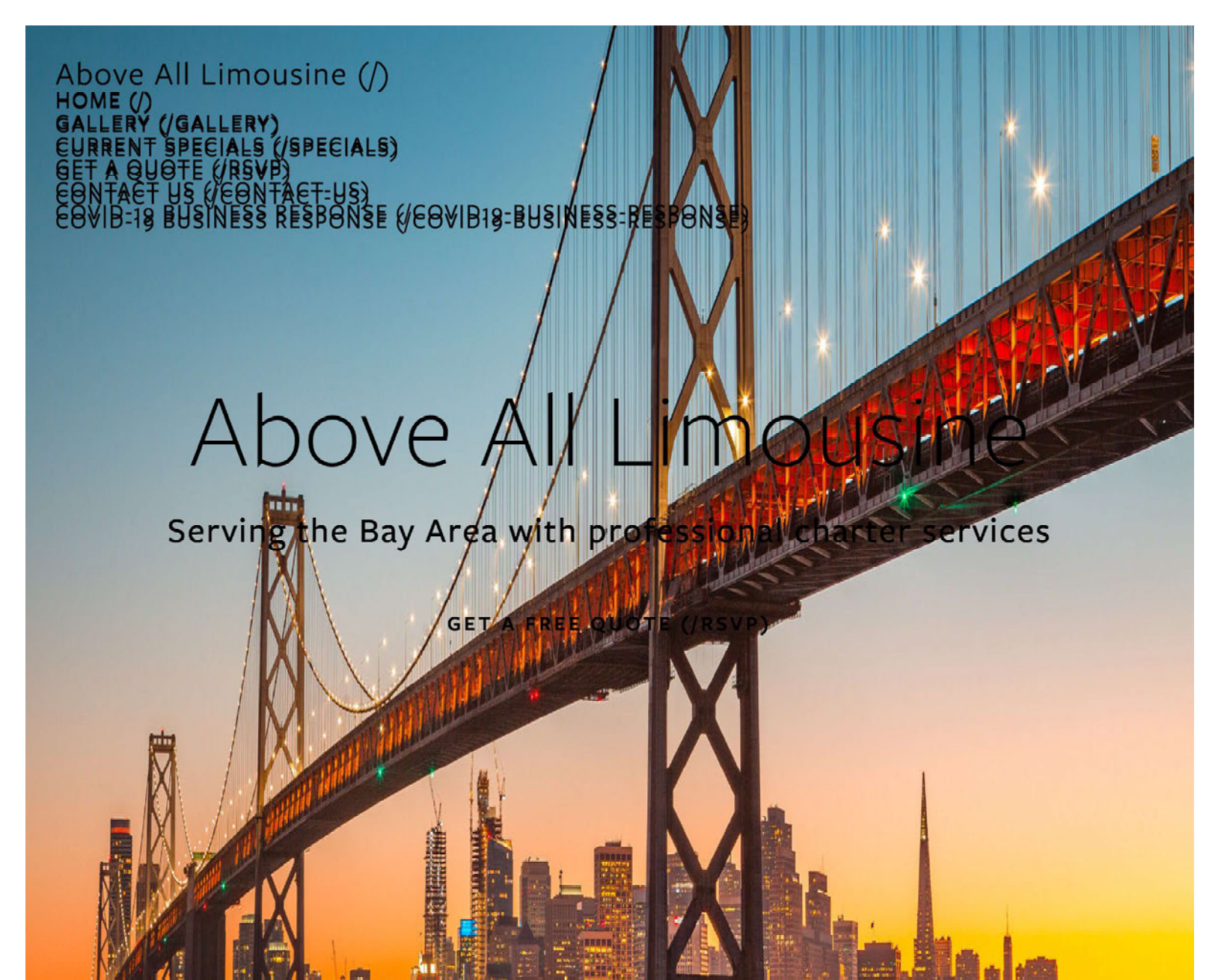
CASE OF ACCIDENT: Report all accidents  
to your Agent/Company as soon as possible.  
Provide the following information:

1. Name and address of each driver,  
passenger and witness.
2. Name of Insurance Company and policy  
number for each vehicle involved.

FD 50 WM (2/95)

# **ATTACHMENT 4**





[Above All Limousine \(/\)](#)  
[HOME \(/\)](#)  
[GALLERY \(/GALLERY\)](#)  
[CURRENT SPECIALS \(/SPECIALS\)](#)  
[GET A QUOTE \(/RSVP\)](#)  
[CONTACT US \(/CONTACT-US\)](#)  
[COVID-19 BUSINESS RESPONSE \(/COVID19-BUSINESS-RESPONSE\)](#)

# Above All Limousine

Serving the Bay Area with professional charter services

[GET A FREE QUOTE \(/RSVP\)](#)

During these times, we want to make sure you feel safe. Feel free to review our COVID-19 Business Response Plan below:

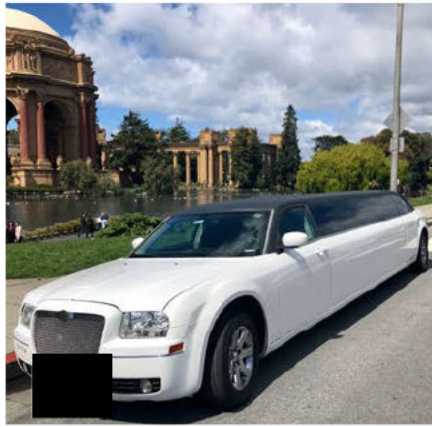
[COVID-19 RESPONSE PLAN \(/COVID19-BUSINESS-RESPONSE\)](#)

Ready for an  
unforgettable

# night?

Above All Limousine is ready to provide you with an unparalleled experience around the bay area.

From luxury vehicles to exceptional customer experience, we strive to be the best in every category. Find out for yourself with your next event!



Chrysler 300 Luxury Limousine

## Serving the Greater Bay Area

For over 15 years, we have been faithfully serving our clients here in the Greater Bay Area.



### Get a quote for Limo Service in San Francisco (/rsvp)

Fill out this quick form below to receive a free quote.

In a hurry? Text us at [REDACTED]

## Your event, our responsibility

We make your event our responsibility to ensure everyone gets around safe and on time - always guaranteed to arrive on time. With professional, knowledgeable, you'll be sure to be in the best hands possible so you and your guests can have the time of your lives.

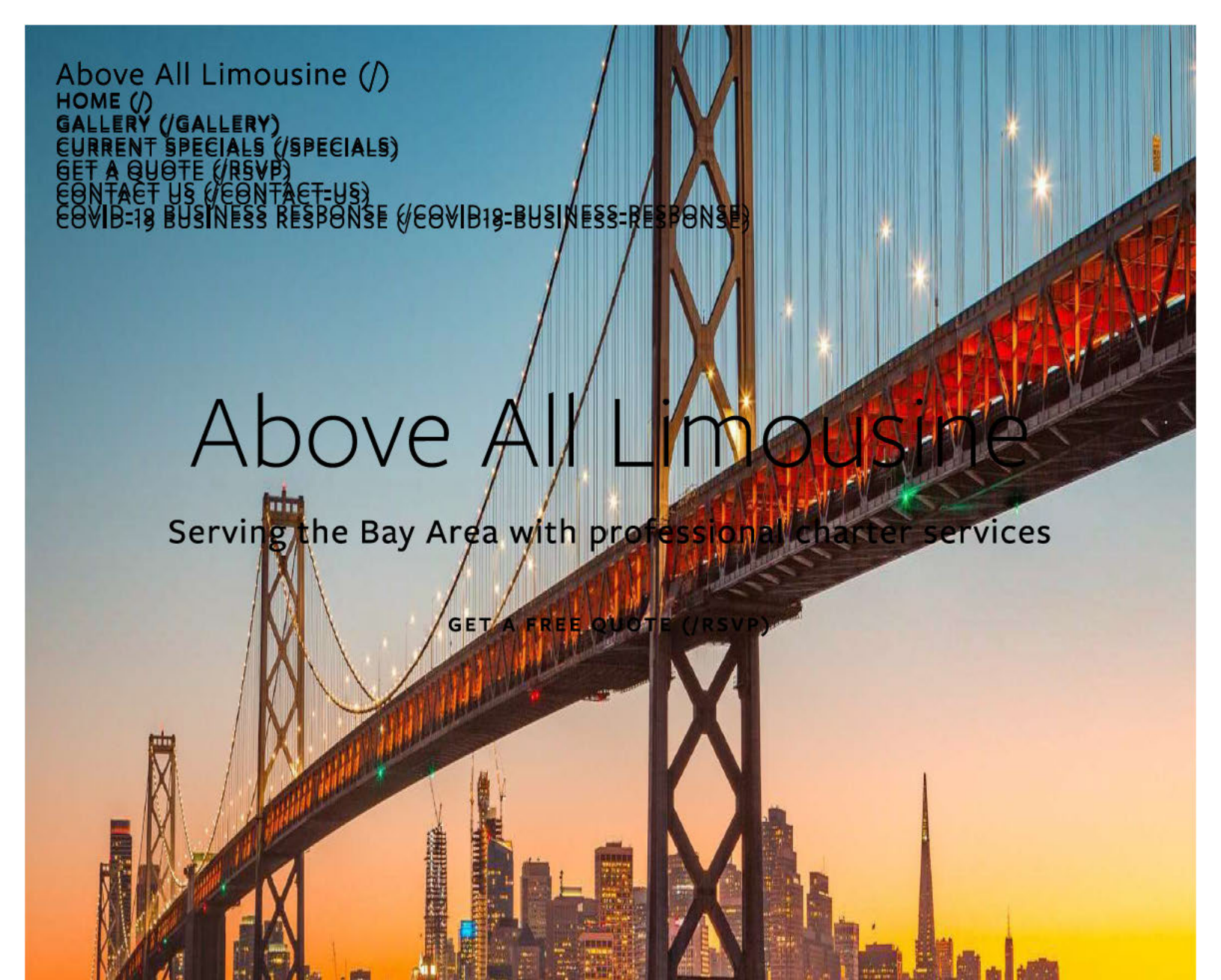
We are equipped with bluetooth, iPhone/Android plug ins, auxiliary cables with state of the art surround sound system - so you won't miss a beat!

*\* Rates may vary and do not include 20% gratuity, fees, or other out of pocket expenses.*

*\*Some restrictions may apply. Please request a quote or contact us directly.*







[Above All Limousine \(/\)](#)  
[HOME \(/\)](#)  
[GALLERY \(/GALLERY\)](#)  
[CURRENT SPECIALS \(/SPECIALS\)](#)  
[GET A QUOTE \(/RSVP\)](#)  
[CONTACT US \(/CONTACT-US\)](#)  
[COVID-19 BUSINESS RESPONSE \(/COVID19-BUSINESS-RESPONSE\)](#)

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