



Public Utilities Commission

STATE OF CALIFORNIA

CITATION FOR VIOLATION OF PUBLIC UTILITIES CODE AND GENERAL ORDER

To: Preferred Limo SB, Inc.
Attn: Adrianna Bareto Dos Santos
776 Terni Lane #B
Santa Barbara, CA 93105

File: TCP 39590-A (Active)
Citation #: T.24-08-001
Date: August 7, 2024
Case #: CSE-000147

VIOLATIONS

You are hereby cited as having violated sections of the Public Utilities (Pub. Util.) Code and General Order (G.O.) as described below. These violations occurred during the period of March 10, 2024, to May 10, 2024.

- (1) Failure to produce records, in violation of Pub. Util. Code Sections 5381 & 5389 and G.O 157-E, Part 6.02 [**1 count**].

STATEMENT OF FACTS

The above violation is documented in the attached Investigation Report, which consists of the carrier's records and substantiating documents obtained from other sources.

RESPONSE

You are hereby called upon to answer this citation on or before August 27, 2024. By way of such an answer, you may either:

- (1) Pay a fine of \$2,000 pursuant to Pub. Util. Code Section 5378. Submit your check or money order payable to California Public Utilities Commission using the attached *Citation Agreement*. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and the CPUC staff will deem the matter closed, **or**
- (2) Contact the Supervisor below to make payment arrangements, **or**
- (3) Contest this Citation by filing an Appeal. See the attached document "*How to File an Appeal and Instructions for Filing a Notice of Appeal and Certificate of Service for a Citation Appeal.*"

If you fail to respond by August 27, 2024, you will be in default and will have forfeited your right to appeal the Citation. In addition, your operating authority will be immediately suspended and may be subsequently revoked pursuant to Resolution ALJ-187. The CPUC may also act through a civil or criminal proceeding to recover any unpaid fine and ensure compliance with applicable statutes and CPUC orders.

Eric Hooks

Eric Hooks
Program and Project Supervisor
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Telephone number: (415) 703-2302
E-mail address: eric.hooks@cpuc.ca.gov

Attachments

INVESTIGATION REPORT

CARRIER: Preferred Limo SB, Inc.
A California Corporation, 4640216 (Active)

OFFICERS Adriana Barreto Dos Santos, CEO/CFO
Ann Elizabeth Miller, Secretary

AUTHORITY: TCP 39590-A, Active

MAILING ADDRESS: 776 Terni Lane #B
Santa Barbara, CA 93105

PHONE/EMAIL: [REDACTED]

VEHICLES: 4

EMPLOYEE-DRIVERS: 2

**PL&PD¹
INSURANCE:** Philadelphia Indemnity Insurance Company
[REDACTED]
Effective Date: June 7, 2024

**WORKERS'
COMPENSATION
INSURANCE:** Markel Insurance Company
Policy Number: [REDACTED]
Effective Date: July 7, 2024

DRUG CONSORTIUM: Anzavista Enterprise, LLC dba Anzavista Drug & Alcohol Testing

¹ Public Liability and Property Damage (PL&PD)

INTRODUCTION

On May 10, 2024, I was assigned to investigate the operations and practices of Preferred Limo SB, Inc. (hereinafter referred to as Preferred Limo) because of a consumer complaint alleging that Preferred Limo operated with undisclosed vehicles and drivers.

VIOLATIONS

I investigated Preferred Limo for the period of March 10, 2024, to May 10, 2024, and found violations of the following provisions of the Public Utilities (Pub. Util.) Code and General Order (G.O.):

- **Failure to produce records, in violation of Pub. Util. Code Sections 5381 & 5389 and G.O. 157-E, Part 6.02. [1 count]**

On June 5, 2024, and June 20, 2024, I sent a data request letter [**Attachment 1**] to Preferred Limo via United States Postal Service (USPS) mail to 776 Terni Lane #B, Santa Barbara, CA 93105 and to email address: [REDACTED]. I called Preferred Limo on June 13, 2024, and June 18, 2024, at [REDACTED] to discuss the data request. On both dates, I was unable to make contact because the phone number had a recording stating that the caller was “not taking calls at this time”, and there was no voicemail to leave a message. I called Preferred Limo again on July 8, 2024, and left a voicemail message requesting a call back at [REDACTED] by the end of business regarding the data request. Unfortunately, I did not receive a callback. My investigation disclosed that Preferred Limo failed to produce the requested records.

DECLARATION

I have read the foregoing and know the contents thereof and I declare under penalty of perjury that the foregoing is true and correct, except as to those matters stated on information and belief, and to those matters, I believe to be true.

Executed on August 7, 2024 at Los Angeles, California.

LaTasha James

LaTasha James, Enforcement Analyst
Consumer Protection & Enforcement Division
Transportation Enforcement Branch

List of Attachments

- Attachment 1. 6.5.2024 and 6.20.2024 Data Request Letter for Preferred Limo SB, Inc.

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



June 5, 2024

TCP: 39590-A Active
Case No.: CSE-000147

Preferred Limo SB, Inc.
776 Terni Lane #B
Santa Barbara, CA 93105

Subject: Data Request

Dear Preferred Limo SB, Inc:

The California Public Utilities Commission's (CPUC) Consumer Protection and Enforcement Division (CPED) Transportation Enforcement Branch (TEB) is currently reviewing the CPUC's records for intrastate transportation carriers that are regulated by the CPUC.

Public Utilities (Pub. Util.) Code Section 5389 authorizes the Commission and its staff to have access at any time to the land, buildings, or equipment of a charter-party carrier (TCP) of passengers used in connection with the operation of its business and may inspect the accounts, books, papers, and documents of the carrier.

General Order (G.O.) 157-E, Part 6.01 specifically states in part that every carrier shall institute and maintain in its offices a set of records that reflect information as to the transportation services performed, including waybills, driver records, and safety and maintenance records including copies of all lease and sub-carrier agreements. Such records shall be maintained for a minimum period of three years.

Pursuant to Pub. Util. Code Section 5389, the CPUC is requesting a review of the TCP intrastate transportation records for Preferred Limo SB, Inc. Failure to provide access to records is a misdemeanor punishable by a fine not less than \$1,000 (Pub. Util. Code Section 5411).

We are requesting that you present your documents listed below in electronic form. Please scan the following documents and email a copy to LaTasha James at Latasha.James@cpuc.ca.gov by June 19, 2024.

1. Your current Public Liability and Property Damage (PL&PD) insurance policy showing a schedule of vehicles and drivers insured,
2. Your current workers' compensation insurance policy,

3. List of all current sub-carriers and agreements,
4. List of all drivers,
5. Current service agreement with your Drug Consortium and a list of all drivers enrolled showing dates added and/or deleted,
6. List of active vehicles,
7. Other Fictitious Business Names (FBN) doing business as (dba),
8. All pre-employment and random drug test results for all your drivers within the last six (6) months, and
9. Waybills for all intrastate TCP transportation, including transportation performed as Preferred Limo SB, Inc. 03/10/24 to 05/10/24.

CPED reserves the right to amend, add to, or revise this Data Request in the future if necessary.

Any responsive records provided by you that have been properly labeled and submitted as confidential will be treated as such under Pub. Util. Code Section 583 (see also G.O. 66-D). Confidential documents will not be released to the public except as required by law following a Public Records Request and redaction of confidential material.

If you have any questions, please do not hesitate to contact me via telephone number or e-mail address listed below.

Sincerely,

LaTasha James

LaTasha James, Enforcement Analyst
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: Latasha.James@cpuc.ca.gov
Telephone: 213-605-0652

cc: Eric Hooks, Program and Project Supervisor

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



June 20, 2024

TCP: 39590-A Active
Case No.: CSE-000147

Preferred Limo SB, Inc.
Attn: Adiana Barreto Dos Santos
776 Terni Lane #B
Santa Barbara, CA 93105

Subject: Data Request

Dear Adriana Barreto Dos Santos:

The California Public Utilities Commission's (CPUC) Consumer Protection and Enforcement Division (CPED) Transportation Enforcement Branch (TEB) is currently reviewing the CPUC's records for intrastate transportation carriers that are regulated by the CPUC.

Public Utilities (Pub. Util.) Code Section 5389 authorizes the Commission and its staff to have access at any time to the land, buildings, or equipment of a charter-party carrier (TCP) of passengers used in connection with the operation of its business and may inspect the accounts, books, papers, and documents of the carrier.

General Order (G.O.) 157-E, Part 6.01 specifically states in part that every carrier shall institute and maintain in its offices a set of records that reflect information as to the transportation services performed, including waybills, driver records, and safety and maintenance records including copies of all lease and sub-carrier agreements. Such records shall be maintained for a minimum period of three years.

Pursuant to Pub. Util. Code Section 5389, the CPUC is requesting a review of the TCP intrastate transportation records for Preferred Limo SB, Inc. Failure to provide access to records is a misdemeanor punishable by a fine not less than \$1,000 (Pub. Util. Code Section 5411).

We are requesting that you present your documents listed below in electronic form. Please scan the following documents and email a copy to LaTasha James at Latasha.James@cpuc.ca.gov by July 5, 2024.

1. Your current Public Liability and Property Damage (PL&PD) insurance policy showing a schedule of vehicles and drivers insured,

2. Your current workers' compensation insurance policy,
3. List of all current sub-carriers and agreements,
4. List of all drivers,
5. Current service agreement with your Drug Consortium and a list of all drivers enrolled showing dates added and/or deleted,
6. List of active vehicles,
7. Other Fictitious Business Names (FBN) doing business as (dba),
8. All pre-employment and random drug test results for all your drivers within the last six (6) months, and
9. Waybills for all intrastate TCP transportation, including transportation performed as Preferred Limo SB, Inc. 03/10/24 to 05/10/24.

CPED reserves the right to amend, add to, or revise this Data Request in the future if necessary.

Any responsive records provided by you that have been properly labeled and submitted as confidential will be treated as such under Pub. Util. Code Section 583 (see also G.O. 66-D). Confidential documents will not be released to the public except as required by law following a Public Records Request and redaction of confidential material.

If you have any questions, please do not hesitate to contact me via telephone number or e-mail address listed below.

Sincerely,

LaTasha James

LaTasha James, Enforcement Analyst
California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Enforcement Branch
Email: Latasha.James@cpuc.ca.gov
Telephone: 213-605-0652

cc: Eric Hooks, Program and Project Supervisor