

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298

**VIA ELECTRONIC MAIL**

April 24, 2026

Justine Woodland
Uber Technologies, Inc.
1515 Third Street
San Francisco, CA 94158
jwoodland@uber.com

Subject: TNC Access for All Advice Letter 39 Disposition

Dear Justine Woodland,

Pursuant to California Public Utilities Commission (CPUC) Decisions D.20-03-007, D.21-03-005, D.21-11-004, and D.23-02-024, the Consumer Protection and Enforcement Division (CPED) of the CPUC has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records. This status certificate indicates:

Advice Letter Number
Name of Filer
CPUC Corporate ID number of Filer
Subject of AL Filing
Date Filed
Disposition of Filing (Approved, Rejected, Withdrawn, etc.)
Effective Date of Filing

CPED did not receive any protests against AL 39.

Please review your advice letter filing with the information contained in the attached AL status certificate and the Appendix for a description of the AL, protest, and staff's disposition. If you have any questions on this matter, please contact CPED Staff via email at tncaccess@cpuc.ca.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Joshua Huneycutt".

Joshua Huneycutt
Program Manager, Transportation Licensing and Analysis Branch
Consumer Protection and Enforcement Division

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Advice Letter Status Certificate

Status of Advice Letter 39 as of April 24, 2026

Uber Technologies, Inc. (TCP 38150)
Attention: Justine Woodland
1515 Third Street
San Francisco, CA 94158

Advice Letter Subject: TNC Access for All Advice Letter 39 Disposition

Division Assigned: Consumer Protection and Enforcement

Date Filed: 02-02-2026

Disposition: Approved
Effective Date: 4-24-2026

CPUC Contact Information: tncaccess@cpuc.ca.gov

TNC Contact Information: Justine Woodland
jwoodland@uber.com

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**Appendix: Staff Review and Disposition****Background**

In accordance with D.20-03-007, D.21-03-005, D.21-11-004, and D.23-02-024, Uber Technologies, Inc. (Uber) filed advice letter (AL) 39 on February 2, 2026 to resubmit wheelchair accessible vehicle (WAV) service response time information displayed in Table A of previous AL filings for the period of Q2 2024 to Q2 2025 (ALs 28-30, 33 & 35) for the counties of Los Angeles, San Francisco, and San Mateo. No parties filed protests or responses.

This disposition evaluates Uber's compliance with offset requirements based on the dataset provided.

Discussion**A. Response time information resubmission review**

The resubmitted response time information meets or exceeds the level one and two benchmarks. There is no impact on Uber's previously approved offset eligibility for these quarters.

B. Disposition of AL 39

After review of AL 39, Staff concludes that Uber's resubmitted response time information demonstrates that Uber complied with all offset eligibility requirements for on-demand WAV service in D.20-03-007, D.21-03-005, and in D.21-11-004 for the counties of Los Angeles, San Francisco, and San Mateo for the period of Q2 2024 to Q2 2025. Therefore, Uber's AL 39 is approved, effective April 24, 2026.