CALIFORNIA PUBLIC UTILITIES COMMISSION

Consumer Protection and Enforcement Division

Passenger Transportation Carrier Advice Letter (AL) Summary Form

PASSENGER TRANSPORTATION CARRIER FILER INFORMATION

Date of Submission: 11/12/2026		Date AL served on parties: 11/12/2026	
Carrier Name: Lyft, Inc.		PSG #: 0032513	
DBA Name: Lyft			
Address: 185 Berry St., Suite 400			
City: San Francisco	State: CA	ZIP Code: 94107	
Filer's Name: First, Last Janee Weaver			
Filer's Email: jweaver@lyft.com		Filer's Phone: 415-475-8459	

AL INFORMATION

Advice Letter #: 38A	Requested Effective Date: 11/14/2026	AL Tier: ☐ I ■ II ☐ III ☐ Information Only
Subject of filing: Lyft, Inc.'s Advice Letter 38A		
Authorization for filing: Resolution #, Decision #, etc. D.20-03-007, D.21-03-005, D.21-11-004, D.23-02-024		
Notes/comments: Other information & reference to advice letter, etc. Lyft, Inc.'s Amended Advice Letter No. 38A requesting an offset against the quarterly Access For All Fee payments collected for Los Angeles and San Francisco Counties for Quarter 3 of 2026.		

SUBMISSION INFORMATION

The cut off time to be considered filed the same day as submitted is 5:00 PM (Pacific Standard Time). Files submitted after 5:00 PM or on a non-business day will be considered filed on the following business day.

Questions regarding the Access for All Program Advice Letter filings, please email:
tncaccess@cpuc.ca.gov

Questions regarding the Autonomous Vehicle Passenger Service Programs Advice Letter filings, please email:
AVPrograms@cpuc.ca.gov

Questions regarding the Clean Miles Standard Advice Letter filings, please email:
CleanMiles@cpuc.ca.gov

Questions regarding the Transportation Network Companies general Advice Letter filings, please email:
Licensing_TNC@cpuc.ca.gov

185 Berry Street
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November 12, 2026
Lyft, Inc.
Advice Letter No. WAV-038A

California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Licensing and Analysis Branch
505 Van Ness Avenue
San Francisco, CA 94102

Pursuant to Decision (D.) 20-03-007, D.21-03-005, D.21-11-004, and D.23-02-024, Lyft, Inc. submits this amended Tier 2 Advice Letter No. WAV-038A to correct information in the advice letter submission to the California Public Utilities Commission (CPUC) for Q3 of 2026. Specifically, Lyft is correcting the percent allowed reflected in the cover letter for San Francisco County.

The revised offset amount requested is as follows:

County	Offset Expenses ($)	Percent Allowed (%)[1]	Offset Requested ($)
LOS ANGELES	847,578.80	78.15%	$662,392.71
Subtotal:			$662,392.71
SAN FRANCISCO	348,442.50	100.00%	$348,442.50
Subtotal:			$348,442.50
Total Offset Request			$1,010,835.21

[1] D.23-02-024 OP6.

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Table A: Level 1 and Level 2 Offset Time Standards (percent) and ORTB (minutes) by County

County	Q3 2026					TNC claims the data demonstrates meeting or exceeding % of completed trips and within ORTB for Level 1 and 2?
	# Quarter Submission (1st, 2nd, 3rd, …8th)	Level 1 (%)	Level 1 (mins)	Level 2 (%)	Level 2 (mins)	
Los Angeles	18	75.36%	24.24	97.31%	34.1	Y
San Francisco	18	83.67%	11.36	96.00%	16.1	Y

Table B: Trip Completion Standard (part b.1)

County	# Quarter Submission (1st, 2nd, 3rd, …8th)	County Group A, Group B, or Group C?	Trip Completion Rate (%)	TNC claims the data demonstrates meeting the minimum % of trip requests completed?
Los Angeles	18	B	73.17%	Y
San Francisco	18	A	88.83%	Y

Table C: Trip Completion Standard (part b.2)

County	Option 1 or 2[2]	(1) # of completed trips previous quarter	(2) # of completed trips in the immediately prior year's same quarter	(1) # of completed trips this quarter	(2) # of completed trip this quarter
Los Angeles	2	8,271	7,433	8,838	8,838
San Francisco	2	1,602	1,234	1,623	1,623

Table D: Pre-scheduled Pickup Delay Standards (PDS) (percent) and Pickup Delay Benchmarks (PDB) (minutes) by County

County	Q3 2026			TNC claims the data demonstrates meeting or exceeding % of completed trips and within PDB?
	# Quarter Submission (1st, 2nd, 3rd, …8th)	PDS (%)	PDB (mins)	
Los Angeles	13	87.42%	15.89	N
San Francisco	13	91.82%	6.9	Y

[2] See D.21-11-004 Ordering Paragraph 6.

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Table E: Pre-scheduled Trip Completion Standard (part b.1)

County	# Quarter Submission (1st, 2nd, 3rd, …8th)	County Group A, Group B, or Group C?	Pre-scheduled Trip Completion Standard (%)	TNC claims the data demonstrates meeting the minimum % of trip requests completed?
Los Angeles	13	B	86.44%	N
San Francisco	13	A	93.22%	Y

Table F: Pre-scheduled Trip Completion Standard (part b.2)

County	Option 1 or 2[3]	(1) # of completed trips previous quarter	(2) # of completed trips in the immediately prior year's same quarter	(1) # of completed trips this quarter	(2) # of completed trip this quarter
Los Angeles	2	1,604	834	1,931	1,931
San Francisco	2	145	108	110	110

Per D.23-02-24[4], Lyft, Inc. submits information on the on-demand and Pre-scheduled Service Mix as indicated in the table below.

Table G: On-demand and Pre-scheduled Service Mix

County	# of On-Demand WAV Trips	# of Pre-scheduled WAV Trips	% of On-Demand WAV trips out of the total Pre-scheduled WAV trips	% of Pre-scheduled WAV trips out of the total on-demand WAV trips
Los Angeles	8,838	1,931	457.69%	21.85%
San Francisco	1,623	110	1475.45%	6.78%

Per D.23-02-24[5], Lyft, Inc. submits information on the Wait and Save Data as indicated in the table below.

Table H: Wait and Save

County	# of WAV Wait & Save Trips	# of On-Demand WAV Trips	% of Wait & Save Trips out of the total on-demand WAV trips
Los Angeles	2,814	8,838	31.84%
San Francisco	777	1,623	47.87%

In compliance with General Order 96-B, we served a copy of this advice letter via email upon the parties identified on the attached R.19-02-012 service list on November 12, 2026. If there are any questions regarding this advice letter, please contact Janeé Weaver at jweaver@lyft.com .

[3] See D.23-02-024 Ordering Paragraph 5.
[4] See D.23-02-024 Ordering Paragraph 6.
[5] See D.23-02-024 Ordering Paragraph 11.

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Any Party can protest or respond to this advice letter by sending a written protest or response via email to CPED at TNCAccess@cpuc.ca.gov. If submitting a protest, the protest must set forth the specific grounds on which it is based, including supporting information or legal arguments. A protest or response to the advice letter must be submitted to CPED within twenty (20) days of the date the advice letter was filed and must be served on the TNC on the same day.

Email a copy of the protest or response to this advice letter to Janeé Weaver at jweaver@lyft.com .

To obtain information about the CPUC's procedures for advice letters and protests, visit CPUC's website at www.cpuc.ca.gov and look for links to General Order 96-B.

I HEREBY CERTIFY UNDER THE PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FOLLOWING ATTACHMENTS HAVE BEEN EXAMINED BY ME AND IS TRUE, CORRECT AND COMPLETE TO THE BEST OF MY KNOWLEDGE AND BELIEF.

Yours truly,



Janeé Weaver
Senior Counsel, Regulatory Compliance
Lyft, Inc.
Registered In House Counsel - California Bar

CALIFORNIA PUBLIC UTILITIES COMMISSION
Service Lists

PROCEEDING: R1902012 - CPUC - OIR TO IMPLEM
FILER: CALIFORNIA PUBLIC UTILITIES COMMISSION
LIST NAME: LIST
LAST CHANGED: JANUARY 15, 2026

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TOP OF PAGE
BACK TO INDEX OF SERVICE LISTS