

CALIFORNIA PUBLIC UTILITIES COMMISSION
Consumer Protection and Enforcement Division
Advice Letter Summary Form

TNC & AL FILER INFORMATION

Date of Submission: 10/15/20	Date of Service: 10/15/20
TNC Name: Nomad Transit, LLC	PSG #: TCP0037983
DBA Name:	
Address: 160 Varick St. 4th Fl.	
City: New York	State: NY
	ZIP Code: 10013
Filer's Name: Caitlin Brady	
Filer's Email: caitlin@ridewithvia.com	Filer's Phone: 917-877-0915

AL INFORMATION

Advice Letter #: 5	AL Type: <input checked="" type="checkbox"/> Offset <input type="checkbox"/> Retroactive <input type="checkbox"/> Exemption
Geographic Area(s): Los Angeles County, Yolo County	
Offset/Retroactive Amount: \$ 6,094.30	Quarter: 3
	Year: 2020
Documents Included: <input checked="" type="checkbox"/> Cover letter <input checked="" type="checkbox"/> Service List <input checked="" type="checkbox"/> Training Declaration <input checked="" type="checkbox"/> Marketing Materials	
<input checked="" type="checkbox"/> Signed Accounting of Funds <input checked="" type="checkbox"/> Inspection Declaration <input checked="" type="checkbox"/> Data Reports (Excel)	
Reason (if not all document boxes above are marked):	

SUBMISSION INFORMATION

Combine (in this order) AL summary form, cover letter, service list, Marketing Materials, TNC WAV training declaration, TNC vehicle inspection declaration, Signed Accounting of Funds Expended, and Signed Claim form (if necessary) into a single PDF file. The completed data reports must be in a single Excel file. A complete advice letter submission will consist of only two attachments: the PDF and Excel packets. Submit via email the advice letter with two attachments to TNCAccess@cpuc.ca.gov and to the [R.19-02-012 service list](#).

The cut off time to be considered filed the same day as submitted is 5:00 PM (Pacific Standard Time). Files submitted after 5:00 PM or on a non-business day will be considered filed on the following business day.

FOR CPUC USE ONLY

Analyst: AML	30-Day Due Date: 11/14/20
Completion Date: 11/12/20	Disposition: Approve
Approved Offset/Retroactive Amount: \$6,094.30	AL Effective Date: 11/15/20
Supervisor: CN1	Supervisor Review Date: 11/16/20



Via Transportation, Inc.
160 Varick Street, 4th Fl.
New York, NY 10013
www.ridewithvia.com

October 15, 2020

Nomad Transit, LLC
Advice Letter No. 5

California Public Utilities Commission
Consumer Protection and Enforcement Division
Transportation Licensing and Analysis Branch
505 Van Ness Avenue
San Francisco, CA 94102

Dear Sir or Madam,

Pursuant to California Public Utilities Commission (“CPUC”) Decision (D.) 20-03-007, Nomad Transit, LLC (“Nomad”) submits this Advice Letter No. 5 to request an offset against its quarterly Transportation Network Company (“TNC”) Access Fund payments due (the “Offset Request”). The Offset Request corresponds to the amounts spent by Nomad to improve wheelchair accessible vehicle (“WAV”) service in the third quarter of 2020. The requested effective date is November 14, 2020.

The offset amounts requested by geographic areas are as follows:

County	Offset Requested (\$)
ALAMEDA	
ALPINE	
AMADOR	
BUTTE	
CALAVERAS	
COLUSA	
CONTRA COSTA	
DEL NORTE	
EL DORADO	
FRESNO	
GLENN	
HUMBOLDT	
IMPERIAL	
INYO	
KERN	
KINGS	
LAKE	

County	Offset Requested (\$)
ORANGE	
PLACER	
PLUMAS	
RIVERSIDE	
SACRAMENTO	
SAN BENITO	
SAN BERNADINO	
SAN DIEGO	
SAN FRANCISCO	
SAN JOAQUIN	
SAN LUIS OBISPO	
SAN MATEO	
SANTA BARBARA	
SANTA CLARA	
SANTA CRUZ	
SHASTA	
SIERRA	

LASSEN	
LOS ANGELES	\$4,106.90
MADERA	
MARIN	
MARIPOSA	
MENDOCINO	
MERCED	
MODOC	
MONO	
MONTEREY	
NAPA	
NEVADA	
Subtotal	\$ 4,106.90

SISKIYOU	
SOLANO	
SONOMA	
STANISLAUS	
SUTTER	
TEHAMA	
TRINITY	
TULARE	
TUOLUMNE	
VENTURA	
YOLO	\$1,987.4
YUBA	
Subtotal	\$1,987.4

Total Offset \$6,094.30

Pursuant to D.20-03-007, Nomad provides the following documents in support of its Offset Request:

1. Number of WAVs in operation – aggregated by hour of the day and day of the week;
2. Number and percentage of WAV trips completed, not accepted, cancelled by passenger, cancelled due to passenger no-show, and cancelled by driver – aggregated by hour of the day and day of the week;
3. Completed WAV trip request response times in deciles as well as Periods A and B in deciles;
4. Evidence of outreach efforts;
5. Accounting of funds expended;
6. Certification of WAV driver training;
7. WAV driver programs used and number of WAV drivers that completed the training in the quarter; and
8. Certification that all WAVs operating on its platform have been inspected and approved to conform with Americans with Disabilities Act (ADA) Accessibility Specifications.

Nomad notes that in the third quarter of 2020, it only operated as a TNC in three California counties: Los Angeles County, Yolo County, and Santa Clara County. D. 20-03-007 states in Ordering Paragraph 18 that “[a TNC] that submits an Offset Request for a geographic area may retain its quarterly Access Fund payment for that geographic area until a disposition is reached on the Offset Request.” Nomad has submitted an Offset Request for Los Angeles and Yolo counties and has remitted its Access Fees for Santa Clara County. Nomad will retain the Access Fund Fees it collected during Q3 2020 in Los Angeles and Yolo, while it’s Advice Letter 5 Offset Request remains pending with the CPUC. Should the CPUC determine that Nomad must provide a payment prior to reaching a disposition on this Offset Request, Nomad will promptly do so.

Additionally, Nomad understands that the revised data reporting template issued by the CPUC on September 25, 2020 for reporting Offset Requests includes a requirement to report driver cancellations, which are defined by D. 20-03-007 as “when a driver accepts a request but then cancels the trip of any other reason other than ‘no-show.’” Currently, Nomad’s technology and reporting capabilities do not distinguish between driver cancellations under this definition and any number of other cancellations by drivers and riders (including but not limited to include rider no-shows, rider cancellation requests due to errors or lack of internet connectivity, administrative cancellations when a driver or rider’s application receives an error message or experiences a glitch, or reassignments due to accidents or other incidents). If the CPUC requires information regarding specific reasons for driver cancellations in order to make its determination on Nomad’s Offset Request, we will work to establish a means by which to identify driver cancellations under this definition.

In compliance with General Order 96-B, on October 15, 2020, Nomad served a copy of this advice letter via email upon the parties identified in the attached R.19-02-012 service list. If there are any questions regarding this or Nomad’s other advice letters, please contact compliance@ridewithvia.com.

In accordance with the CPUC’s guidelines, any Party can protest or respond to this advice letter by sending a written protest or response via email to CPED at TNCAccess@cpuc.ca.gov. If submitting a protest, the protest must set forth the specific grounds on which it is based, including supporting information or legal arguments. A protest or response to the advice letter must be submitted to CPED within twenty (20) days of the date the advice letter was filed and must be served on the TNC on the same day.

If a protest to this advice letter is submitted, please email a copy of the protest or response to this advice letter to the Via Legal Team at compliance@ridewithvia.com.

To obtain information about the CPUC’s procedures for advice letters and protests, visit CPUC’s website at www.cpuc.ca.gov and look for links to General Order 96-B.

I HEREBY CERTIFY UNDER THE PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FOLLOWING ATTACHMENTS HAS BEEN EXAMINED BY ME AND IS TRUE, CORRECT AND COMPLETE TO THE BEST OF MY KNOWLEDGE AND BELIEF.

Sincerely,

DocuSigned by:

Erin Abrams

F89EDB5082754FA...

Erin Abrams
Officer, Nomad Transit, LLC
General Counsel, Via Transportation, Inc.
917-877-0915

Enclosures



California
Public Utilities
Commission



CPUC Home

CALIFORNIA PUBLIC UTILITIES COMMISSION

Service Lists

PROCEEDING: R1902012 - CPUC - OIR TO IMPLEM
FILER: CALIFORNIA PUBLIC UTILITIES COMMISSION
LIST NAME: LIST
LAST CHANGED: OCTOBER 8, 2020

[Download the Comma-delimited File](#)
[About Comma-delimited Files](#)

[Back to Service Lists Index](#)

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**PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA
TNC ACCESS FOR ALL
WHEELCHAIR ACCESSIBLE VEHICLE TRAINING DECLARATION FORM**

Carrier Name: Nomad Transit, LLC

PSG #: TCP0037983

Pursuant to Decision 20-03-007 Ordering Paragraph 14(a) and 16(f), all Wheelchair Accessible Vehicle (WAV) drivers operating on TNCs platform shall have completed WAV driver training within the past three years. The required training shall include, at minimum below:

1. Sensitivity training
2. Passenger assistance techniques
3. Accessibility equipment use
4. Door-to-door service
5. Safety procedures

TNCs shall be responsible for ensuring that each of their WAV drivers complies with these requirements and shall maintain records of such compliance for the duration of the program which is scheduled to sunset on January 1, 2026.

CERTIFICATION

I (we) certify (or declare), under penalty of perjury, that I (we) have read and understand the above requirement that all WAV drivers operating on TNCs platform must have completed WAV driver training within the past three years, and that I (we) am (are) to and will comply with it. I (we) certify (or declare), under penalty of perjury, that the foregoing is true and correct.

Date: October 15, 2020

Erin Abrams

Print Name of Applicant/Officer

See below

Signature of Applicant(s)

DocuSigned by:
Erin Abrams

F89EDB6082754FA...

Signature of Corporate Officer

Officer, Nomad Transit, LLC

Title of Corporate Officer

**PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA
TNC ACCESS FOR ALL
WHEELCHAIR ACCESSIBLE VEHICLE INSPECTION DECLARATION FORM**

Carrier Name: Nomad Transit, LLC

PSG#: TCP0037983

Pursuant to Decision 20-03-007 Ordering Paragraphs 14(c) and 15(h), all Wheelchair Accessible Vehicles (WAVs) operating on a TNC's platform shall be inspected and approved to conform with the Americans with Disabilities Act Accessibility Specifications for Transportation Vehicles within the past year.

TNCs shall be responsible for ensuring that each of their WAVs complies with this requirement and shall maintain records of such compliance for the duration of the program which is scheduled to sunset on January 1, 2026.

CERTIFICATION

I (we) certify (or declare), under penalty of perjury, that I (we) have read and understand the above requirements that all WAVs operating on the TNC platform be inspected and approved to conform with the Americans with Disabilities Act (ADA) Accessibility Specifications for Transportation Vehicles, and that I (we) am (are) to and will comply with it. I (we) certify (or declare), under penalty of perjury, that the foregoing is true and correct.

Date: October 15, 2020

Erin Abrams

Print Name of Applicant/Officer

see below

Signature of Applicant(s)

DocuSigned by:
Erin Abrams
E89EDB5082754FA

Signature of Corporate Officer

Officer, Nomad Transit, LLC

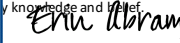
Title of Corporate Officer

APPENDIX A

Nomad Transit, LLC Cost Summary
Reporting Period Q3 2020

Vehicle Costs	\$	-
Lease/Rental/Purchase Costs	\$	-
Rental Subsidies for Driver	\$	-
Inspections	\$	-
Maintenance, Service & Warranty	\$	-
Fuel Cost	\$	-
Cleaning Supplies/Services	\$	-
Other (Describe)	\$	-
Partnership Costs	\$	-
Transportation Service Partner Fees/Incentives and/or Management Fees	\$	-
Vehicle Subsidies	\$	-
Consultants/Legal	\$	-
Other (Describe)	\$	-
Marketplace Costs	\$	-
Recruiting	\$	-
Driver Onboarding	\$	-
Training Costs	\$	-
Driver Incentives	\$	-
Promo Codes for WAV	\$	-
Other (Describe)	\$	-
Operational Costs	\$	103,884.00
Marketing Costs	\$	-
Technology Investments/Engineering Costs/Enhancements	\$	-
Community Partnership/Engagement Costs	\$	-
Rental Management	\$	-
Pilot Management	\$	-
Wages, Salaries and Benefits (non-maintenance personnel)	\$	103,884.00
Other (Describe)	\$	-
Other (Describe)	\$	-
Total Expended	\$	103,884.00
Total Offset Requested	\$	6,094.30

I hereby certify that this document is true and correct to the best of my knowledge and belief. I have examined the foregoing cost summary and it is true, correct and complete to the best of my knowledge and belief.

Signature  Erin Abrams
 Preparer Caitlin Brady
 Address 160 Varick St. 4th Floor
 New York, NY 10013

Title Officer, Nomad Transit, LLC
 Date 10/15/2020
 Phone 917-877-0915
 Email compliance@ridewithvia.com

**Consider us your safe,
accessible, and affordable
transit option.**



Dear {"first_name" value} or {"Via-ista"},

If you need to get around right now, we're here to make sure you can do so safely and affordably with wheelchair-accessible rides.

First time booking a WAV with Via? Here's how:

1. In the app menu, tap your name or photo to navigate to your account page.
2. Toggle on Wheelchair accessibility.