

**CALIFORNIA PUBLIC UTILITIES COMMISSION**  
**Consumer Protection and Enforcement Division**  
**Advice Letter Summary Form**

**TNC & AL FILER INFORMATION**

Date of Submission: 1/15/21	Date of Service: 1/15/21
TNC Name: Nomad Transit, LLC	PSG #: TCP0037983
DBA Name:	
Address: 160 Varick St. 4th Fl.	
City: New York	State: NY
	ZIP Code: 10013
Filer's Name: Caitlin Brady	
Filer's Email: caitlin@ridewithvia.com	Filer's Phone: 917-877-0915

**AL INFORMATION**

Advice Letter #: 6	AL Type: <input checked="" type="checkbox"/> Offset <input type="checkbox"/> Retroactive <input type="checkbox"/> Exemption
Geographic Area(s): Los Angeles and Yolo Counties	
Offset/Retroactive Amount: \$ 8,777.50	Quarter: 4
	Year: 2020 <input type="checkbox"/>
Documents Included: <input checked="" type="checkbox"/> Cover letter <input checked="" type="checkbox"/> Service List <input checked="" type="checkbox"/> Training Declaration <input checked="" type="checkbox"/> Marketing Materials	
<input checked="" type="checkbox"/> Signed Accounting of Funds <input checked="" type="checkbox"/> Inspection Declaration <input checked="" type="checkbox"/> Data Reports (Excel)	
Reason (if not all document boxes above are marked):	

**SUBMISSION INFORMATION**

**Combine (in this order) AL summary form, cover letter, service list, Marketing Materials, TNC WAV training declaration, TNC vehicle inspection declaration, Signed Accounting of Funds Expended, and Signed Claim form (if necessary) into a single PDF file. The completed data reports must be in a single Excel file. A complete advice letter submission will consist of only two attachments: the PDF and Excel packets. Submit via email the advice letter with two attachments to [TNCAccess@cpuc.ca.gov](mailto:TNCAccess@cpuc.ca.gov) and to the [R.19-02-012 service list](#).**

**The cut off time to be considered filed the same day as submitted is 5:00 PM (Pacific Standard Time). Files submitted after 5:00 PM or on a non-business day will be considered filed on the following business day.**

**FOR CPUC USE ONLY**

Analyst:	30-Day Due Date:
Completion Date:	Disposition:
Approved Offset/Retroactive Amount:	AL Effective Date:
Supervisor:	Supervisor Review Date:



Via Transportation, Inc.  
160 Varick Street, 4<sup>th</sup> Fl.  
New York, NY 10013  
www.ridewithvia.com

January 15, 2021

Nomad Transit, LLC  
Advice Letter No. 6

California Public Utilities Commission  
Consumer Protection and Enforcement Division  
Transportation Licensing and Analysis Branch  
505 Van Ness Avenue  
San Francisco, CA 94102

Dear Sir or Madam,

Pursuant to California Public Utilities Commission (“CPUC”) Decision (D.) 20-03-007, Nomad Transit, LLC (“Nomad”) submits this Advice Letter No. 6 to request an offset against its quarterly Transportation Network Company (“TNC”) Access Fund payments due (the “Offset Request”). The Offset Request corresponds to the amounts spent by Nomad to improve wheelchair accessible vehicle (“WAV”) service in the fourth quarter of 2020. The requested effective date is February 14, 2021.

The offset amounts requested by geographic areas are as follows:

County	Offset Requested (\$)
ALAMEDA	
ALPINE	
AMADOR	
BUTTE	
CALAVERAS	
COLUSA	
CONTRA COSTA	
DEL NORTE	
EL DORADO	
FRESNO	
GLENN	
HUMBOLDT	
IMPERIAL	
INYO	
KERN	
KINGS	
LAKE	
LASSEN	

County	Offset Requested (\$)
ORANGE	
PLACER	
PLUMAS	
RIVERSIDE	
SACRAMENTO	
SAN BENITO	
SAN BERNADINO	
SAN DIEGO	
SAN FRANCISCO	
SAN JOAQUIN	
SAN LUIS OBISPO	
SAN MATEO	
SANTA BARBARA	
SANTA CLARA	
SANTA CRUZ	
SHASTA	
SIERRA	
SISKIYOU	

<b>LOS ANGELES</b>	\$6,585.20
<b>MADERA</b>	
<b>MARIN</b>	
<b>MARIPOSA</b>	
<b>MENDOCINO</b>	
<b>MERCED</b>	
<b>MODOC</b>	
<b>MONO</b>	
<b>MONTEREY</b>	
<b>NAPA</b>	
<b>NEVADA</b>	
<b>Subtotal</b>	<u>\$ 6,585.20</u>

<b>SOLANO</b>	
<b>SONOMA</b>	
<b>STANISLAUS</b>	
<b>SUTTER</b>	
<b>TEHAMA</b>	
<b>TRINITY</b>	
<b>TULARE</b>	
<b>TUOLUMNE</b>	
<b>VENTURA</b>	
<b>YOLO</b>	\$2,192.30
<b>YUBA</b>	
<b>Subtotal</b>	<u>\$2,192.30</u>

**Total Offset** \$8,777.50

Pursuant to D.20-03-007, Nomad provides the following documents in support of its Offset Request:

1. Number of WAVs in operation – aggregated by hour of the day and day of the week;
2. Number and percentage of WAV trips completed, not accepted, cancelled by passenger, cancelled due to passenger no-show, and cancelled by driver – aggregated by hour of the day and day of the week;
3. Completed WAV trip request response times in deciles as well as Periods A and B in deciles;
4. Evidence of outreach efforts;
5. Accounting of funds expended;
6. Certification of WAV driver training;
7. WAV driver programs used and number of WAV drivers that completed the training in the quarter; and
8. Certification that all WAVs operating on its platform have been inspected and approved to conform with Americans with Disabilities Act (ADA) Accessibility Specifications.

The CPUC has further requested that Nomad report in this cover letter “a narrative of [its] outreach engagement accomplishments” for each quarter in which it submits an Offset Request. In its file, “TCP0037983 Nomad Transit LLC AL 6A Data,” Nomad describes its accessibility outreach activities in Los Angeles and Yolo counties in the fourth quarter of 2020, which include an email campaign that was targeted towards riders in the Los Angeles and West Sacramento service areas. In connection with its ongoing efforts to create a seamless and enjoyable experience for WAV riders, publicize the availability of WAVs in the Via Los Angeles and West Sacramento services, and encourage additional riders who require a WAV to try the Via Platform, we shared instructions about how to request a WAV trip in the Via Rider Application and reminder about the ability to order a WAV in-app. This email fostered engagement by riders with the WAV service and spread awareness about availability for riders who wish to try out Via’s affordable and efficient service.

Please note that Nomad's Advice Letter 6 does not contain "any request for an offset for a contractual arrangement with a wheelchair accessible vehicle provider," pursuant to D.20-03-007 Ordering Paragraph 11. Accordingly, Nomad does not have any applicable contract information to report in its "TCP0037983 Nomad Transit LLC AL 6 Data" file.

Nomad notes that in the fourth quarter of 2020, it only operated as a TNC in two California counties: Los Angeles County and Yolo County. D. 20-03-007 states in Ordering Paragraph 18 that "[a TNC] that submits an Offset Request for a geographic area may retain its quarterly Access Fund payment for that geographic area until a disposition is reached on the Offset Request." Nomad hereby submits its Offset Request for Los Angeles and Yolo counties, and will retain the Access Fund Fees it collected during Q4 2020 in Los Angeles and Yolo counties, while its Advice Letter No. 6 Offset Request remains pending with the CPUC. Should the CPUC determine that Nomad must provide a payment prior to reaching a disposition on this Offset Request, Nomad will promptly do so.

In compliance with General Order 96-B, on January 15, 2021, Nomad served a copy of this advice letter via email upon the parties identified in the attached R.19-02-012 service list. If there are any questions regarding this or Nomad's other advice letters, please contact [compliance@ridewithvia.com](mailto:compliance@ridewithvia.com).

In accordance with the CPUC's guidelines, any Party can protest or respond to this advice letter by sending a written protest or response via email to CPED at [TNCAccess@cpuc.ca.gov](mailto:TNCAccess@cpuc.ca.gov). If submitting a protest, the protest must set forth the specific grounds on which it is based, including supporting information or legal arguments. A protest or response to the advice letter must be submitted to CPED within twenty (20) days of the date the advice letter was filed and must be served on the TNC on the same day.

If a protest to this advice letter is submitted, please email a copy of the protest or response to this advice letter to the Via Legal Team at [compliance@ridewithvia.com](mailto:compliance@ridewithvia.com).

To obtain information about the CPUC's procedures for advice letters and protests, visit CPUC's website at [www.cpuc.ca.gov](http://www.cpuc.ca.gov) and look for links to General Order 96-B.

**I HEREBY CERTIFY UNDER THE PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE FOLLOWING ATTACHMENTS HAS BEEN EXAMINED BY ME AND IS TRUE, CORRECT AND COMPLETE TO THE BEST OF MY KNOWLEDGE AND BELIEF.**

Sincerely,

DocuSigned by:  
*Erin Abrams*  
F89EDB5082754FA...

Erin Abrams  
Manager, Nomad Transit, LLC  
General Counsel, Via Transportation, Inc.  
917-877-0915

Enclosures



California  
Public Utilities  
Commission



CPUC Home

## CALIFORNIA PUBLIC UTILITIES COMMISSION Service Lists

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**PROCEEDING: R1902012 - CPUC - OIR TO IMPLEM  
FILER: CALIFORNIA PUBLIC UTILITIES COMMISSION  
LIST NAME: LIST  
LAST CHANGED: DECEMBER 16, 2020**

[Download the Comma-delimited File](#)  
[About Comma-delimited Files](#)

[Back to Service Lists Index](#)

### Parties

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ALEX LAVOI  
NOMAD TRANSIT LLC DBA VIA  
10 CROSBY STREET, 2ND FL.  
NEW YORK, NY 10013  
FOR: NOMAD TRANSIT LLC DBA VIA

JONATHAN COHEN  
LITIGATION AND REGULATORY COUNSEL  
VIA TRANSPORTATION INC.  
95 MORTON STREET, 3RD. FL.  
NEW YORK, NY 10014  
FOR: VIA TRANSPORTATION INC.

EDWARD HOFFMAN  
RIDE PLUS, LLC  
1275 PEACHTREE ST NE 6TH FL  
ATLANTA, GA 30309  
FOR: RIDE PLUS LLC DBA PROVADO MOBILE  
HEALTH

TRISH KRAJNIAK  
HOPSKIPDRIVE INC.  
1933 S. BROADWAY STE. 1144  
LOS ANGELES, CA 90007  
FOR: HOPSKIPDRIVE INC.

JARVIS MURRAY  
ADMIN - FOR-HIRE POLICY & ENFORCEMENT  
LA DEPT OF TRANSPORTATION  
100 S. MAIN STREET  
LOS ANGELES, CA 90012  
FOR: LOS ANGELES DEPARTMENT OF  
TRANSPORTATION (LADOT)

WIL RIDDER  
EXE. OFFICER - PLANNING & DEVELOPMENT  
LA COUNTY METROPOLITAN TRANSPORT AUTHOR  
ONE GATEWAY PLAZA, MS 99-23-3  
LOS ANGELES, CA 90012  
FOR: LOS ANGELES COUNTY METROPOLITAN  
TRANSPORTATION AUTHORITY

AUTUMN M. ELLIOTT  
SR COUNSEL  
DISABILITY RIGHTS CALIFORNIA  
350 SOUTH BIXEL STREET, STE 290  
LOS ANGELES, CA 90017  
FOR: DISABILITY RIGHTS CALIFORNIA

WHITNEY LEWIS  
MVN 2 LLC  
1048 MARINE AVE APT 10  
GARDENA, CA 90247  
FOR: MVN 2 LLC

LAYLA SOTTO  
EXECUTIVE RIDE LLC  
4532 W IMPERIAL HWY  
HAWTHORNE, CA 90304  
FOR: EXECUTIVE RIDE LLC DBA OPOLI

ANDRE COLAIACE  
ACCESS SERVICES  
PO BOX 5728  
EL MONTE, CA 91734-1738  
FOR: ACCESS SERVICES

1/15/2021  
ROBYN WAPNER  
SR. GOV'T RELATIONS ANALYST  
SAN DIEGO ASSOCIATION OF GOVERNMENTS  
401 B STREET, SUITE 800  
SAN DIEGO, CA 92101  
FOR: SAN DIEGO ASSOCIATION OF  
GOVERNMENTS

MARK POTTER  
ALTRUISTIC INC DBA BOUNCE  
9845 ERMA ROAD, STE. 300  
SAN DIEGO, CA 92131  
FOR: ALTRUISTIC INC. DBA BOUNCE

ANNE MAYER  
EXE. DIR  
RIVERSIDE COUNTY TRANSP. COMMISSION  
4080 LEMON STREET, 3RD FL.  
RIVERSIDE, CA 92501  
FOR: RIVERSIDE COUNTY TRANSPORTATION  
COMMISSION

NANCY WHELAN  
GEN. MGR.  
MARIN TRANSIT  
711 GRAND AVENUE, STE.110  
SAN RAFAEL, CA 94000  
FOR: MARIN TRANSIT

JOHN I. KENNEDY  
DEPUTY CITY ATTORNEY  
CITY OF SAN FRANCISCO  
SF CITY ATTORNEY'S OFFICE  
1390 MARKET STREET, 7TH FL. FOX PLAZA  
SAN FRANCISCO, CA 94102  
FOR: SAN FRANCISCO MUNICIPAL  
TRANSPORTATION AGENCY (SFMTA)

ANNA UHLS  
ATTORNEY  
RASIER-CA, LLC  
1455 MARKET STREET  
SAN FRANCISCO, CA 94103  
FOR: RASIER-CA, LLC DBA UBER  
TECHNOLOGIES INC.

NICOLE BOHN  
DIRECTOR  
SF MAYOR'S OFFICE ON DISABILITY  
1155 MARKET STREET 1ST FLOOR  
SAN FRANCISCO, CA 94103  
FOR: SAN FRANCISCO MAYOR'S OFFICE OF  
DISABILITY

TILLY CHANG  
EXECUTIVE DIRECTOR  
SAN FRANCISCO COUNTY TRANSPORTATION AUTH  
1455 MARKET STREET, 22ND FLOOR  
SAN FRANCISCO, CA 94103  
FOR: SAN FRANCISCO TRANSPORTATION  
AUTHORITY

VARUN JAIN  
UBER TECHNOLOGIES, INC.  
1455 MARKET STREET, 4TH FLOOR  
SAN FRANCISCO, CA 94103  
FOR: UBER TECHNOLOGIES, INC.

DRENNEN SHELTON  
PLANNER  
BAY AREA METRO CENTER  
375 BEALE STREET, STE.800  
SAN FRANCISCO, CA 94105  
FOR: METROPOLITAN TRANSPORTATION  
COMMISSION (MTC)

BRETT COLLINS  
DIR - LEGAL, REGULATORY COMPLIANCE  
LYFT, INC.  
185 BERRY STREET  
SAN FRANCISCO, CA 94107  
FOR: LYFT INC.

CHRISTOF BAUMBACH  
CEO  
WINGZ, INC.  
795 FOLSOM STREET  
SAN FRANCISCO, CA 94107  
FOR: WINGZ, INC.

SARA SCHAER  
DOLIGHTFUL, INC  
31 WINFIELD ST  
SAN FRANCISCO, CA 94110  
FOR: DOLIGHTFUL, INC.

DANIEL ROCKEY  
PARTNER  
BRYAN CAVE LEIGHTON PAISNER LLP  
THREE EMBARCADERO CENTER, 7TH FL  
SAN FRANCISCO, CA 94111  
FOR: LYFT, INC.

JEFF MALTZ  
CEO  
SILVERRIDE, LLC  
425 DIVISADERO ST., SUITE 201  
SAN FRANCISCO, CA 94117  
FOR: SILVERRIDE, LLC

MARK GRUBERG  
MEMBER OF EXE. BOARD  
S. F. TAXI WORKERS ALLIANCE  
1415 PALOU AVE.  
SAN FRANCISCO, CA 94124  
FOR: SAN FRANCISCO TAXI WORKERS  
ALLIANCE (SFTWA)

RITU NARAYAN  
ZUM SERVICES, INC.  
555 TWIN DOLPHINE DR STE 350  
REDWOOD CITY, CA 94401

DARYL HALLS  
EXE. DIR.  
SOLANO TRANSPORTATION AUTHORITY  
ONE HARBOR CENTER, STE. 130

FOR: ZUM SERVICES, INC.

SUISUN CITY, CA 94585  
FOR: SOLANO TRANSPORTATION AUTHORITY

MARILYN GOLDEN  
SR POLICY ANALYST  
DISABILITY RIGHTS EDU. & DEFENSE FUND  
3075 ADELINE STREET, STE. 210  
BERKELEY, CA 94703  
FOR: DISABILITY RIGHTS EDUCATION &  
DEFENSE FUND (DREDF)

MELISSA W. KASNITZ  
LEGAL DIR  
CENTER FOR ACCESSIBLE TECHNOLOGY  
3075 ADELINE STREET, STE. 220  
BERKELEY, CA 94703  
FOR: CENTER FOR ACCESSIBLE TECHNOLOGY

ABHAY JAIN  
ACTIVE SCALER INC., DBA TAGSI  
1551 MCCARTHY BLVD., STE. 10  
MILPITAS, CA 95035  
FOR: ACTIVE SCALER INC., DBA TAGSI

AUSTIN BROWN  
EXECUTIVE DIRECTOR  
UC DAVIS POLICY INSTITUTE  
1605 TILIA STREET, SUITE 100  
DAVIS, CA 95616  
FOR: UC DAVIS POLICY INSTITUTE FOR  
ENERGY, ENVIRONMENT, AND THE ECONOMY

## Information Only

---

ABIGAIL COCHRAN  
UNIVERSITY OF CALIFORNIA, BERKELEY  
EMAIL ONLY  
EMAIL ONLY, CA 00000

ANNA FERO  
DAVIS WRIGHT TREMAINE LLP  
EMAIL ONLY  
EMAIL ONLY, CA 00000

ANNETTE WILLIAMS  
SF MUNICIPAL TRANSPORTATION AGENCY  
EMAIL ONLY  
EMAIL ONLY, CA 00000

APARNA PALADUGU  
ZOOX  
EMAIL ONLY  
EMAIL ONLY, AA 00000

AUSTIN HEYWORTH  
UBER  
EMAIL ONLY  
EMAIL ONLY, CA 00000

ERIN MCAULIFF  
SF MUNICIPAL TRANSPORTATION AGENCY  
EMAIL ONLY  
EMAIL ONLY, CA 00000

HENRY CLAYPOOL  
CONSULTANT - TECH POLICY  
AMERICAN ASSN OF PEPLW WITH DISABILITIES  
EMAIL ONLY  
EMAIL ONLY, CA 00000

JAMES ANDREW  
MANAGER, TRANSPORTATION PLANNING  
LA METROPOLITAN TRANSPORTATION AUTHORITY  
EMAIL ONLY  
EMAIL ONLY, CA 00000

JOHN BOWIE  
KEARNS & WEST, INC.  
EMAIL ONLY  
EMAIL ONLY, CA 00000

JOHN ROWLEY  
PRIME TIME SERVICES  
EMAIL ONLY  
EMAIL ONLY, CA 00000

KATHLEEN CORTEZ  
PROGRAM ANALYST - AREA AGENCY ON AGING  
COUNTY OF SONOMA  
HUMAN SERVICES DEPT  
EMAIL ONLY  
EMAIL ONLY, CA 00000

LAURA TIMOTHY  
MGR - ACCESS, PARATRANSIT  
S.F. BAY AREA RAPID TRANSIT DISTRICT  
EMAIL ONLY  
EMAIL ONLY, CA 00000

LEUWAM TESFAI  
EXE. DIV.  
CALIFORNIA PUBLIC UTILITIES COMMISSION  
EMAIL ONLY  
EMAIL ONLY, CA 00000

MALLORY NESTOR-BRUSH  
MGR - ACCESSIBLE SERVICES  
AC TRANSIT  
EMAIL ONLY  
EMAIL ONLY, CA 00000

NEELA PAYKEL  
DEPUTY GENERAL COUNSEL  
EMAIL ONLY

PAT PIRAS  
EMAIL ONLY  
EMAIL ONLY, CA 00000

EMAIL ONLY, CA 00000

PAUL S. BRANSON  
CEO  
LAKE LINKS  
EMAIL ONLY  
EMAIL ONLY, CA 00000

PHILIP LAW  
EMAIL ONLY  
EMAILONLY, CA 00000

PRISCILLA FREDUAH-AGYEMANG  
EMAIL ONLY  
EMAIL ONLY, CA 00000

RICHARD SKAFF  
EXECUTIVE DIRECTOR  
DESIGNING ACCESSIBLE COMMUNITIES  
EMAIL ONLY  
EMAIL ONLY, CA 00000

ROSS GREEN  
ASSOCIATE  
KEARNS & WEST, INC  
EMAIL ONLY  
EMAIL ONLY, CA 00000

STEVEN T. WALLAUCH  
PLATINUM ADVISORS  
EMAIL ONLY  
EMAIL ONLY, CA 00000

THYME CURTIS  
EXECUTIVE DIRECTOR  
THE CITY OF SAN DIEGO  
EMAIL ONLY  
EMAIL ONLY, CA 00000

TOM BELLINO  
EMAIL ONLY  
EMAIL ONLY, CA 00000

TRACI LEE  
SENIOR PUBLIC POLICY MANAGER  
LYFT  
EMAIL ONLY  
EMAIL ONLY, CA 00000

CAMERON-DANIEL, P.C.  
EMAIL ONLY  
EMAIL ONLY, CA 00000

DAVIS WRIGHT TREMAINE LLP  
EMAIL ONLY  
EMAIL ONLY, CA 00000

ANDREI GREENAWALT  
HEAD OF PUBLIC POLICY  
VIA TRANSPORTATION INC.  
160 VARICK STREET, 4TH FL.  
NEW YORK, NY 10013  
FOR: VIA TRANSPORTATION INC.

NOMAD TRANSIT LLC DBA VIA  
10 CROSBY STREET, 2ND FL.  
NEW YORK, NY 10013

CAITLIN BRADY  
LEGALOPERATIONS ASSOCIATE  
VIA TRANSPORTATION  
95 MORTON ST., 3RD FL.  
NEW YORK, NY 10014  
FOR: VIA TRANSPORTATION INC.

JAMES C. BEH  
JONES DAY  
51 LOUISIANA AVENUE, N.W.  
WASHINGTON, DC 20001  
FOR: INSTITUTIONAL EQUITY INVESTORS

PATRICK T. METZ  
JONES DAY  
51 LOUISIANA AVENUE, N.W.  
WASHINGTON, DC 20001  
FOR: INSTITUTIONAL EQUITY INVESTORS

ANDREI GREENAWALT  
PUBLIC POLICY  
NOMAD TRANSIT, LLC  
2233 WISCONSIN AVE., STE 201  
WASHINGTON, DC 20007

IZZY AALA  
CABCONNECT, INC.  
714 E. MONUMENT AVE, SUITE 107  
DAYTON, OH 45402

ASHAD HAMIDEH, PH.D  
SR. DIR. - PLANNING & DEVELOPMENT  
L.A. COUNTY METRO TRANSPORT.AUTHORITY  
ONE GATEWAY PLAZA, MS 99-23-3  
LOS ANGELES, CA 90012

JAMES ANDREW  
MGR - PLANNING  
L.A. COUNTY METRO TRANSPORT AUTHORITY  
ONE GATEWAY PLAZA, MS 99-23-3  
LOS ANGELES, CA 90012



1/13/2021

JAMES O. JOHNSTON  
JONES DAY  
555 SOUTH FLOWER ST, FIFTIETH FL.  
LOS ANGELES, CA 90071  
FOR: INSTITUTIONAL EQUITY INVESTORS

PARMINDER JOEA  
EXECUTIVE RIDE LLC  
4532 W IMPERIAL HWY  
HAWTHORNE, CA 90304  
FOR: EXECUTIVE RIDE LLC DBA OPOLI

MEAGAN SCHMIDT  
OPERATIONS MANAGER  
FACT  
600 MISSION AVENUE  
OCEANSIDE, CA 92054

ROBERT GEBO  
ADA PARATRANSIT PROGRAM ADMINISTRATOR  
NORTH COUNTY TRANSIT DISTRICT  
810 MISSION AVENUE  
OCEANSIDE, CA 92054

JACK CHRISTENSEN  
GRANTS ADMINISTRATOR  
SANDAG  
401 B STREET, STE. 800  
SAN DIEGO, CA 92101

AMY KALIVAS  
DIRECTOR OF PROGRAMS  
ACCESS TO INDEPENDENCE  
8885 RIO SAN DIEGO DRIVE NO 131  
SAN DIEGO, CA 92108

AARON HAKE  
RIVERSIDE COUNTY TRANSP. COMMISSION  
4080 LEMON STREE, 3RD FL.  
RIVERSIDE, CA 92501

DAVID KNUDSEN  
RIVERSIDE COUNTY TRANSP. COMMISSION  
4080 LEMON STREET, 3RD FL.  
RIVERSIDE, CA 92501

ERIC DEHATE  
RIVERSIDE COUNTY TRANSP. COMMISSION  
4080 LEMON STREET, 3RD FL.  
RIVERSIDE, CA 92501

LORELLE MOE-LUNA  
RIVERSIDE COUNTY TRANSP. COMMISSION  
4080 LEMON STREET, 3RD FL.  
RIVERSIDE, CA 92501

MONICA MORALES  
RIVERSIDE COUNTY TRANSP. COMMISSION  
4080 LEMON STREET, 3RD FL.  
RIVERSIDE, CA 92501

ALLISON DRUTCHAS  
WAYMO LLC  
1600 AMPHITHEATRE PARKWAY  
MOUNTAIN VIEW, CA 94043

GEORGE IVANOV  
WAYMO LLC  
100 MAYFIELD AVENUE  
MOUNTAIN VIEW, CA 94043

MARI DAVIDSON  
ATTORNEY AT LAW  
WAYMO LLC  
100 MAYFIELD AVENUE  
MOUNTAIN VIEW, CA 94043

VIVEK GARG  
ZUM SERVICES, INC.  
555 TWIN DOLPHINE DRIVE, STE. 350  
REDWOOD CITY, CA 94065

JULIE VEIT  
DEPUTY CITY ATTORNEY  
S. F. CITY ATTORNEY'S OFFICE  
1390 MARKET STREET, 7TH FL.  
SAN FRANCISCO, CA 94102  
FOR: SAN FRANCISCO MUNICIPAL  
TRANSPORTATION AGENCY (SFMTA)

SUSAN CLEVELAND-KNOWLES  
GEN. COUNSEL / DEPUTY CITY ATTY.  
OFFICE OF THE CITY ATTORNEY  
1390 MARKET STREET, 7TH . FOX PLAZA  
SAN FRANCISCO, CA 94102  
FOR: SAN FRANCISCO MUNICIPAL  
TRANSPORTATION AGENCY (SFMTA)

ANDREW DUGOWSON  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

ANNA JEW  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
AREA 3-D  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

BRIAN KAHRS  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
AREA 2-F  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

CODY NAYLOR  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH

DEBBIE CHIV  
CALIF PUBLIC UTILITIES COMMISSION  
ADMINISTRATIVE LAW JUDGE DIVISION

1/15/2021

AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

ROOM 5011  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

IRYNA KWASNY  
CALIF PUBLIC UTILITIES COMMISSION  
LEGAL DIVISION  
ROOM 4107  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

JEFF KASMAR  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
ROOM 2253  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

MICHAEL LUO  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

MONICA PALMEIRA  
CALIF PUBLIC UTILITIES COMMISSION  
NEWS AND OUTREACH OFFICE  
ROOM 3-90  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

NIKI BAWA  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

REAGAN ROCKZSFFORDE  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

ROBERT MASON  
CALIF PUBLIC UTILITIES COMMISSION  
ADMINISTRATIVE LAW JUDGE DIVISION  
ROOM 5016  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

SYCHE CAI  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
AREA 4-A  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

TERENCE SHIA  
CALIF PUBLIC UTILITIES COMMISSION  
COMMISSIONER SHIROMA  
ROOM 5306  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

TERRA M. CURTIS  
CALIF PUBLIC UTILITIES COMMISSION  
TRANSPORTATION ENFORCEMENT BRANCH  
AREA  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

THERESA BUCKLEY  
CALIF PUBLIC UTILITIES COMMISSION  
LEGAL DIVISION  
ROOM 5139  
505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3214

ADAM BIERMAN  
UBER TECHNOLOGIES, INC.  
1455 MARKET STREET, 4TH FLOOR  
SAN FRANCISCO, CA 94103

ELIZABETH YATES  
UBER TECHNOLOGIES, INC.  
1455 MARKET STREET, 4TH FL.  
SAN FRANCISCO, CA 94103

JADIE WASILCO  
SR. ANALYST, GOV'T AFFAIRS DIVISION  
SF MUNICIPAL TRANSPORTATION AGENCY  
1 SOUTH VAN NESS AVENUE, 8TH FLOOR  
SAN FRANCISCO, CA 94103

JANE Y. LEE  
ATTORNEY  
UBER TECHNOLOGIES, INC.  
1455 MARKET STREET, 4TH FL.  
SAN FRANCISCO, CA 94103

JUSTINE WOODLAND  
UBER TECHNOLOGIES, INC.  
1455 MARKET STREET, 4TH FLOOR  
SAN FRANCISCO, CA 94103

KATE TORAN  
INT. DIR.- TAXIS & ACCESSIBLE SVCS DIV.  
S. F. MUNICIPAL TRANSPORTATION AGENCY  
1 SOUTH VAN NESS AVE., 7TH FLOOR  
SAN FRANCISCO, CA 94103

LAURA GRAY  
COMMUNITY & GOVN'T RELATIONS MGR.  
CRUISE AUTOMATION  
1201 BRYANT STREET  
SAN FRANCISCO, CA 94103

LISA TSE

SHIVANI SIDHAR

1/13/2021

ATTORNEY  
RASIER-CA, LLC  
1455 MARKET STREET  
SAN FRANCISCO, CA 94103  
FOR: RASIER-CA, LLC DBA UBER

COUNSEL, REGULATORY  
UBER TECHNOLOGIES, INC.  
1455 MARKET STREET, 4TH FL.  
SAN FRANCISCO, CA 94103

STEPHANIE KUHLMAN  
PARALEGAL, REGULATORY  
UBER TECHNOLOGIES, INC.  
1455 MARKET STREET, 4TH FL.  
SAN FRANCISCO, CA 94103

VALERIE COLEMAN  
PROGRAM ANALYST  
SF DEPT OF AGING & ADULT SERVICES  
1650 MISSION ST., 5TH FLR  
SAN FRANCISCO, CA 94103

JOSH RAPOPORT  
MORGAN LEWIS & BOCKIUS, LLP  
ONE MARKET, SPEAR STREET TOWER  
SAN FRANCISCO, CA 94105

PEJMAN MOSHFEGH  
ATTORNEY AT LAW  
MORGAN, LEWIS & BOCKIUS LLP  
ONE MARKET, SPEAR STREET TOWER  
SAN FRANCISCO, CA 94105

F. JACKSON STODDARD  
ATTORNEY  
MORGAN LEWIS & BOCKIUS, LLP  
ONE MARKET, SPEAR STREET TOWER  
SAN FRANCISCO, CA 94105-1126

AICHI DANIEL  
COUNSEL, REGULATORY  
LYFT, INC.  
185 BERRY STREET, SUITE 5000  
SAN FRANCISCO, CA 94107

ANNETTE TRAN  
COUNSEL - REGULATORY COMPLIANCE  
LYFT, INC.

DEMETRIUS REAGANS  
LYFT, INC.  
185 BERRY STREET, SUITE 5000

185 BERRY STREET  
SAN FRANCISCO, CA 94107

SAN FRANCISCO, CA 94107

IZZY GERUNDIO  
LYFT, INC.  
185 BERRY STREET, STE. 5000  
SAN FRANCISCO, CA 94107

MARGARET TOBIAS  
ATTORNEY AT LAW  
TOBIAS LAW OFFICE  
460 PENNSYLVANIA AVE  
SAN FRANCISCO, CA 94107

ELIZABETH GALLAGHER  
LYFT INC.  
2300 HARRISON STREET  
SAN FRANCISCO, CA 94110  
FOR: LYFT INC.

DOLIGHTFUL INC. DBA KANGO  
31 WINFIELD STREET  
SAN FRANCISCO, CA 94110

TAHIYA SULTAN  
ASSOCIATE  
DAVIS WRIGHT TREMAINE LLP  
505 MONTGOMERY STREET, STE. 800  
SAN FRANCISCO, CA 94111

VIDHYA PRABHAKARAN  
ATTORNEY  
DAVIS WRIGHT TREMAINE LLP  
505 MONTGOMERY ST., STE. 800  
SAN FRANCISCO, CA 94111-6533

RACHELLE CHONG  
COUNSEL  
LAW OFFICES OF RACHELLE CHONG  
345 WEST PORTAL AVENUE, STE. 110  
SAN FRANCISCO, CA 94127

THOMAS GREGORY  
DEPUTY DIR  
CENTER FOR INDEPENDENT LIVING  
2490 MARINER SQUARE LOOP, STE. 210  
ALAMEDA, CA 94501  
FOR: CENTER FOR INDEPENDENT LIVING

KATE LEFKOWITZ  
ASSOCIATE TRANSPORTATION PLANNER  
ALAMEDA TRANSPORTATION COMMISSION  
1111 BROADWAY, SUITE 800  
OAKLAND, CA 94607

ANH NGUYEN  
MGR., ADA PROGRAMS DIV.  
CITY OF OAKLAND  
1 FRANK OGAWA PLAZA, 11TH FL.  
OAKLAND, CA 94612

REBECCA RUFF  
CENTER FOR ACCESSIBLE TECHNOLOGY  
3075 ADELINE STREET, SUITE 220

JAMES W. CARSON  
ATTORNEY AT LAW  
NIELSEN MERKSAMER PARRINELLO GROSS

BERKELEY, CA 94703

2350 KERNER BOULEVARD, SUITE 250  
SAN RAFAEL, CA 94901

JOANNA HUITT  
MOBILITY PLANNER  
MARIN TRANSIT  
711 GRANVE AVE, SUITE 110  
SAN RAFAEL, CA 94901

ACTIVE SCALER INC. DBA TAGSI  
1551 MCCARTHY BLVD, STE. 10  
MILPITAS, CA 95035

JOANNA EDMONDS  
TECHNICIAN - TRANSPORTATION PLANNING  
SCCRTC  
1523 PACIFIC AVENUE  
SANTA CRUZ, CA 95060  
FOR: SANTA CRUZ COUNTY REGIONAL  
TRANSPORTATION COMMISSION

LORENA BERNAL-VIDAL  
PLANNER III  
SANTA CLARA VALLEY TRANSP. AUTHORITY  
3331 NORTH FIRST STREET, BUILDING A  
SAN JOSE, CA 95134-1927  
FOR: SANTA CLARA VALLEY TRANSPORTATION  
AUTHORITY

ELIZABETH RICHARDS  
ER CONSULTING  
607 ELMIRA RD. NO. 234  
VACAVILLE, CA 95687

CURTIS L. CHILD  
LEGISLATIVE DIR  
DISABILITY RIGHTS CALIFORNIA  
1831 K STREET  
SACRAMENTO, CA 95811-4114

DOUGLAS ITO  
CALIF PUBLIC UTILITIES COMMISSION  
CONSUMER PROTECTION AND ENFORCEMENT DIVI  
300 Capitol Mall  
Sacramento, CA 95814

LAURA MCWILLIAMS  
STATE SENATOR JERRY HILL  
STATE CAPITOL, ROOM 5035  
SACRAMENTO, CA 95814

ANDREW B. BROWN  
ATTORNEY AT LAW  
ELLISON SCHNEIDER HARRIS & DONLAN LLP  
2600 CAPITOL AVENUE, SUITE 400  
SACRAMENTO, CA 95816-5931  
FOR: INSTITUTIONAL EQUITY INVESTORS

DARIN SANDS  
BRADLEY BERNSTEIN SANDS LLP  
PO BOX 4120, PMB 62056  
PORTLAND, OR 97208

HEIDI BRADLEY  
BRADLEY BERSNTEIN SANDS LLP  
113 CHERRY STREET  
SEATTLE, WA 98104-2205

[TOP OF PAGE](#)  
[BACK TO INDEX OF SERVICE LISTS](#)

**PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA  
TNC ACCESS FOR ALL  
WHEELCHAIR ACCESSIBLE VEHICLE TRAINING DECLARATION FORM**

Carrier Name: Nomad Transit, LLC

PSG #: TCP0037983

Pursuant to Decision 20-03-007 Ordering Paragraph 14(a) and 16(f), all Wheelchair Accessible Vehicle (WAV) drivers operating on TNCs platform shall have completed WAV driver training within the past three years. The required training shall include, at minimum below:

1. Sensitivity training
2. Passenger assistance techniques
3. Accessibility equipment use
4. Door-to-door service
5. Safety procedures

TNCs shall be responsible for ensuring that each of their WAV drivers complies with these requirements and shall maintain records of such compliance for the duration of the program which is scheduled to sunset on January 1, 2026.

**CERTIFICATION**

**I (we) certify (or declare), under penalty of perjury, that I (we) have read and understand the above requirement that all WAV drivers operating on TNCs platform must have completed WAV driver training within the past three years, and that I (we) am (are) to and will comply with it. I (we) certify (or declare), under penalty of perjury, that the foregoing is true and correct.**

Date: January 15, 2021

Erin Abrams

Print Name of Applicant/Officer

see below

Signature of Applicant(s)

DocuSigned by:  
*Erin Abrams*  
E89EDB5082754EA...

Signature of Corporate Officer

Officer, Nomad Transit, LLC

Title of Corporate Officer

**PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA  
TNC ACCESS FOR ALL  
WHEELCHAIR ACCESSIBLE VEHICLE INSPECTION DECLARATION FORM**

Carrier Name: Nomad Transit, LLC

PSG#: TCP0037983

Pursuant to Decision 20-03-007 Ordering Paragraphs 14(c) and 15(h), all Wheelchair Accessible Vehicles (WAVs) operating on a TNC's platform shall be inspected and approved to conform with the Americans with Disabilities Act Accessibility Specifications for Transportation Vehicles within the past year.

TNCs shall be responsible for ensuring that each of their WAVs complies with this requirement and shall maintain records of such compliance for the duration of the program which is scheduled to sunset on January 1, 2026.

**CERTIFICATION**

**I (we) certify (or declare), under penalty of perjury, that I (we) have read and understand the above requirements that all WAVs operating on the TNC platform be inspected and approved to conform with the Americans with Disabilities Act (ADA) Accessibility Specifications for Transportation Vehicles, and that I (we) am (are) to and will comply with it. I (we) certify (or declare), under penalty of perjury, that the foregoing is true and correct.**

Date: January 15, 2021

Erin Abrams

Print Name of Applicant/Officer

see below

Signature of Applicant(s)

DocuSigned by:

*Erin Abrams*

F89EDB5082754FA

Signature of Corporate Officer

Officer, Nomad Transit, LLC

Title of Corporate Officer

APPENDIX A

Nomad Transit, LLC Cost Summary  
Reporting Period Q4 2020

<b>Vehicle Costs</b>	\$	-
Lease/Rental/Purchase Costs	\$	-
Rental Subsidies for Driver	\$	-
Inspections	\$	-
Maintenance, Service & Warranty	\$	-
Fuel Cost	\$	-
Cleaning Supplies/Services	\$	-
Other (Describe)	\$	-
<b>Partnership Costs</b>	\$	-
Transportation Service Partner Fees/Incentives and/or Management Fees	\$	-
Vehicle Subsidies	\$	-
Consultants/Legal	\$	-
Other (Describe)	\$	-
<b>Marketplace Costs</b>	\$	-
Recruiting	\$	-
Driver Onboarding	\$	-
Training Costs	\$	-
Driver Incentives	\$	-
Promo Codes for WAV	\$	-
Other (Describe)	\$	-
<b>Operational Costs</b>	\$	75,139.00
Marketing Costs	\$	-
Technology Investments/Engineering Costs/Enhancements	\$	-
Community Partnership/Engagement Costs	\$	-
Rental Management	\$	-
Pilot Management	\$	-
Wages, Salaries and Benefits (non-maintenance personnel)	\$	75,139.00
Other (Describe)	\$	-
<b>Other (Describe)</b>	\$	-
<b>Total Expended</b>	\$	75,139.00
<b>Total Offset Requested</b>	\$	8,777.50

I hereby certify under the penalty of perjury under the laws of the State of California that the foregoing cost summary has been examined by me and is true, correct and complete to the best of my knowledge and belief.

DocuSigned by:  
*Erin Abrams*  
Signature: F89EDB5082754FA...  
Preparer: Caitlin Brady (Signatory is Erin Abrams)  
Address: 160 Varick St. 4th Fl  
New York, NY 10013

Title: Erin Abrams, Officer, Nomad Transit, LLC  
Date: January 15, 2021  
Phone: 917-877-0915  
Email: compliance@ridewithvia.com



## We're here for you.

Dear [NAME]

If you need to get around this holiday season, we've got you covered with wheelchair-accessible vehicles! Just be sure to let us know you need a WAV. Here's how:

1. In the Via app menu, tap your name or photo to head to your account page.
2. Tap the Wheelchair accessibility toggle to turn it on.

That's it! Easy.

Feel free to respond to this email with questions.

With love,  
Team Via



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