### 2024 ANNUAL REPORT AND ANNUAL PLAN

# WOMEN, MINORITY, DISABLED, VETERAN, LGBT and SMALL OWNED BUSINESS ENTERPRISES

California Public Utilities Commission March 3,2025

[Corrected September 26, 2025]

## Frontier

### 2024 ANNUAL REPORT AND ANNUAL PLAN

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### 9.1.1 Description of Diverse Program Activities During the Previous Calendar Year

Frontier California Inc. (U-1002-C), Citizens Telecommunications of California Inc. (U-1024-C) and Frontier Communications of the Southwest Inc. (U-1026-C), (collectively "Frontier") submits this consolidated 2024 Annual Report and Annual Plan in compliance with General Order 156 ("GO 156") of the California Public Utilities Commission ("CPUC"). Each of the reporting items required by Section 9.0 and 10.0 of GO 156 are addressed herein below.

#### **INTERNAL PROGRAM ACTIVITIES**

At Frontier we recognize that our success is deeply connected to the communities we serve.

We are committed to fostering a program that reflects our customers, partners and stakeholders.

Our commitment is about creating sustainable opportunities leveraging the strength of different perspectives and building an ecosystem where businesses of all backgrounds can thrive. Frontier actively engages in supplier diversity and capacity building through the following activities:

### 1. Regular Monitoring and Analysis:

- Regularly monitor procurement spend data.
- Analyze spending patterns to identify any disproportionate impact on diverse suppliers.

#### 2. Supplier Scorecards:

- Develop supplier scorecards that include all metrics.
- Evaluate supplier performance based on established goals and monitor changes over time.

#### 3. Transparency and Reporting:

- Maintain transparency in procurement processes.
- Regularly report on metrics and their impact on spending decisions.

#### 4. Audits:

- Conduct periodic diversity audits to assess the effectiveness of initiatives to comply with GO 156.
- Ensure that diverse suppliers have equal opportunities in the procurement process.

### 5. Supplier Outreach and Support:

- Provide ongoing support and resources to suppliers.
- Implement programs to help suppliers navigate challenges and succeed.

#### 6. Stakeholder Engagement:

- Engage with stakeholders, including suppliers and advocacy groups.
- Solicit feedback and address concerns to ensure fair treatment.

### 7. Training and Awareness:

- Provide training to procurement teams on the importance of diversity.
- Raise awareness about potential biases and ensure fair evaluation processes.

#### 8. Continuous Improvement:

- Continuously assess and refine strategies based on feedback and outcomes.
- Adjust procurement processes to address any identified disparities.

### **Frontier Communications**

- 9. Benchmarking:
  - Benchmark the organization's performance against industry standards.
  - Identify areas for improvement by comparing with best practices in supplier diversity.

Below are some the internal supplier diversity activities in which Frontier engaged in 2024:

- Engaged Teal book as a technology partner to build our supply base of diverse suppliers to obtain
  insight in areas of strength, weakness and economic development opportunity throughout the supply
  chain.
- Frontier continued communicating the importance of including diverse suppliers in the sourcing process to California employees with operations and purchasing responsibilities.
- The Frontier sourcing team performs quarterly reviews encompassing detailed evaluation of spend to identify goods and services to ensure that we are focused on areas where we can make the most impact within our Supply Chain.
- Frontier continues to review group and individual spending goals to drive focused utilization of diverse suppliers.
- Frontier reviewed detailed spend analytics that categorize vendors, spend, and allows users to identify top areas of opportunity. We have built out a robust calendar of sourcing opportunities that is reviewed monthly by Strategic Sourcing category leaders to ensure diverse suppliers are included in spend opportunities.

#### EXTERNAL PROGRAM ACTIVITIES

Frontier's external activities included the following:

- Frontier continues to encourage its prime suppliers to include diverse providers in their subcontracting activities and report on their results. We encouraged our vendors to report Tier 2 spend on a quarterly basis. The implementation of technology has dramatically increased our visibility and control over the program.
- In 2024 Frontier was a member of the Advisory Council for the following organizations:
  - o American Indian Chamber of Commerce
  - Veterans in Business
  - o The Asian Business Association
- In 2024, again recognized as a foundation supporter of the Veterans in Business Network, Frontier also provided in-kind support via their mentoring program for the VIB's Veteran 2 Veteran capacity building program and supported the BRAVO mentorship program as one of 5 California utilities to guide mentees over the 6 month program.

The B.R.A.V.O. (Business Readiness And Veteran Optimization) Mentor Protege Program is a business development program specifically designed for veteran-owned businesses • Is a national, 6-month program designed to give veteran-owned businesses an opportunity to be mentored - with up

close, no holds barred access, by esteemed corporate partners and other successful veteran business owners from across the country to build relationships and the know-how crucial in today's competitive business and procurement environment • Businesses will be nurtured at various stages of development, establishing and cultivating mentor/mentee business relationships that will be mutually beneficial for all participants.

• In 2024, Frontier evaluated the viability of mentor protégé programs offered by Community based organizations we found that the Council for Supplier Diversity initiative to be best in class. Each virtual workshop is primarily facilitated by a University of California, San Diego (UCSD). In these highly interactive workshops, suppliers heard from leading thinkers in organizational strategy, marketing, resource management, financial strategy, and business leadership. Participants had extensive opportunity to apply the learning to their companies and to receive feedback from facilitators and like-minded leaders.

The following are some of the Frontier sponsored or participated in across the state in 2024.

- CPUC/ Joint Utilities Small Business EXPO.
- Supported the Asian Business Association International Women's luncheon.
- Participated in the CPUC Fall Expo
- Joint Utilities and All Community Based Public Comment Meeting.
- CPUC Annual En Banc public hearings
- National Diversity Coalition Economic Development Conference
- Supported and Volunteered for the *National VIB Conference*
- Supported as mentor for the VIB Veteran 2 Veteran Cohort

### 9.1.2 Supplier Diversity Results by Ethnicity

									Page 2
Frontier Com	nmunications	Report	Year: 2024				GO	156 Section	9.1.2
		Supplier Dive	rsity Results by	/ Ethni	city				
							004 of Door		
				Di-	ect Spend <sup>1</sup> \$		024 of Repo		%
1		African American		\$	3,468,412		o Spena s	\$ 3.468.412	76 1.10
1		Asian Pacific American		\$	10,318,378		2 250 073	\$12,569,351	3.98
3	Minority Male	Hispanic American		\$	19,202,817			\$20,633,811	6.53
4	Willionty Wale	Native American		\$	19,202,017	\$	1,400,004	\$ -	0.00
5		Total Minority Male		\$	32.989.607	7	3 681 967	\$36,671,574	11.61
6		African American		\$	-	\$	5,001,507	\$ -	0.00
7		Asian Pacific American		\$	_	\$	1 586 024	\$ 1,586,024	0.50
8	Minority Female	Hispanic American		\$	1,715,388			\$ 6,411,195	2.03
9		Native American		\$	-	\$	-	\$ -	0.00
10		Total Minority Female		\$	1,715,388	\$	6,281,831	\$ 7,997,219	2.53
							•		
11	Total Minority Busine	ss Enterprise (MBE)		\$	34,704,994	\$	9,963,798	\$44,668,792	14.14
40	)				40.054.405	_	47.404.000	#00 4FF 474	0.04
12	Women Business Er	terprise (VVBE)		\$	13,054,465	\$	17,401,009	\$30,455,474	9.64
13	Lesbian, Gay, Bisex	ıal, Transgender Business Enterpris	se (LGBTBE)	\$	-	\$	-	\$ -	0.00
14	Disabled Veteran Bu	siness Enterprise (DVBE)		\$	205,443	\$	121,975	\$ 327,418	0.10
15	Persons with Disabili	ties Business Enterprise (PDBE)		\$	-	\$	-	\$ -	0.00
16	8(a)*			\$	-	\$	58,842	\$ 58,842	0.02
17	Total Supplier Div	vereity Spand		\$	47.964.902	¢	27 545 624	\$75,510,526	23.91
17	Total Supplier Div	eraity Openu		ĮΨ	47,304,302	Ψ	27,343,024	\$75,510,520	23.31
18	Net Procurement**			\$	315,831,250				
	NOTES:								
		ns classified as 8(a) by the Small Bu	usiness Administr	ation in	clude non-WMI	DVLC	BTPDBE.		
		es owned and controlled by persons							
		ation pursuant to Section 8(a) of the S							
		etary of Commerce, pursuant to Sectourement incudes purchase orders,							
	INGLEIU	outomontinioudos pulchase oldels,	non-parchase or	2013, dI	ia cicait caid u	Juan	,.		
	<sup>1</sup> Direct - N	Means Direct Procurement: when a u	utility directly procu	ures fro	m a supplier.				
		ans Subcontractor Procurement: wh				utility	, procures fro	m a subcontra	ctor
	to fulfil its of	contractual obligation(s).							
	% - Perce	ntage of Net Procurement.							

### 9.1.2 Supplier Diversity Direct Procurement by Product and Service Categories

Trontier Communications  1 2 3 Minority Male 5 6 7 8 Minority Female	African American Asian Pacific American Hispanic American Native American Total Minority Male African American		Produ \$ \$ 9,045,529 \$ 2,916,274	ct %	2024 of R Servic	•	GO 156 Sec	al
4 5 6 7	African American Asian Pacific American Hispanic American Native American Total Minority Male	Direct Direct Direct	Produ \$ \$ 9,045,529 \$ 2,916,274	ct %	2024 of R Servic	е		
4 5 6 7	Asian Pacific American Hispanic American Native American Total Minority Male	Direct Direct	\$ 9,045,529 \$ 2,916,274	%	Servic \$	е		
4 5 6 7	Asian Pacific American Hispanic American Native American Total Minority Male	Direct Direct	\$ 9,045,529 \$ 2,916,274	%	\$			
4 5 6 7	Asian Pacific American Hispanic American Native American Total Minority Male	Direct Direct	\$ 9,045,529 \$ 2,916,274		- T	%	ė l	
4 5 6 7	Asian Pacific American Hispanic American Native American Total Minority Male	Direct Direct	\$ 2,916,274	2.86%	A 4 070 040		<b>P</b>	%
4 5 6 7	Hispanic American Native American Total Minority Male	Direct			\$ 1,272,849		\$10,318,378	3.27%
4 5 6 7	Native American Total Minority Male			0.92%	\$ 552,138		\$ 3,468,412	1.10%
7	Total Minority Male	Direct	\$ -		\$19,202,816		\$19,202,816	6.08%
7	-		\$ -	0.00%		0.00%		0.00%
7	African American	Direct	\$11,961,803		\$21,027,803		\$32,989,606	10.45%
7 8 Minority Female		Direct	\$ -	0.00%		0.00%	_	0.00%
8 Minority Female	Asian Pacific American	Direct	\$ -	0.00%		0.00%	7	0.00%
	Hispanic American	Direct	\$ -		\$ 1,715,388		\$ 1,715,388	0.54%
9	Native American	Direct	\$ -	0.00%		0.00%		0.00%
10	Total Minority Female	Direct	\$ -	0.00%	\$ 1,715,388	0.54%	\$ 1,715,388	0.54%
11 Total Minority Busine	ess Enterprise (MBE)	Direct	\$11,961,803	3.79%	\$22,743,191	7.20%	\$34,704,994	10.99%
12 Women Business Er	nterprise (WBE)	Direct	\$ 8,427,030	2.67%	\$ 4,627,435	1.47%	\$13,054,465	4.13%
13 Lesbian, Gay, Bisex	ual, Transgender Business Enterprise (LGBTBE)	Direct	\$ -	0.00%	\$ -	0.00%	\$ -	0.00%
14 Disabled Veteran Bu	usiness Enterprise (DVBE)	Direct	\$ -	0.00%	\$ 205,443	0.07%	\$ 205,443	0.07%
15 Persons with Disabil	ities Business Enterprise (PDBE)	Direct	\$ -	0.00%	\$ -	0.00%	\$ -	0.00%
16 8(a)*		Direct	\$ -	0.00%	\$ -	0.00%	\$ -	0.00%
17 Total Supplier Div	versity Spend	Direct	\$20,388,833	6.46%	\$27,576,069	8.73%	\$47,964,902	15.19%
18 Net Procurement**		\$			315,831,250			
19 Net Product Procure	ment	\$			43,313,050			
20 Net Service Procure	ment	\$			272,518,200			
21 Total Number of Dive					35			

### 9.1.2 Supplier Diversity Subcontractor Procurement by Product and Service Categories

African American			Page 4
1	Product and Service	e Categories	GO 156 Section 9.1.2
African American		2024 of Report	
African American Asian Pacific American Asian Pacific American Asian Pacific American Sub \$ 1.5 African American Asian Pacific American Sub \$ 1.5 Asian Pacific American Asian Pacific Amer	Product	Service	Total
Asian Pacific American  Hispanic American  Native American  Sub \$ 1.9  African American  Asian Pacific American  Sub \$ 1.9  African American  Asian Pacific American  Sub \$ 1.9  African American  Asian Pacific American  Asian Pacific American  Sub \$ 1.9  Minority Female  Hispanic American  Sub \$ 1.8  Asian Pacific American  Sub \$ 1.8  Sub \$ 1.8  Total Minority Female  Sub \$ 1.8  Sub \$ 1.8  Sub \$ 1.8  Sub \$ 3.8  Sub \$ 3.8  Sub \$ 3.8  Sub \$ 3.8  Asian Pacific American  Sub \$ 1.9  Asian Pacific American  Sub \$ 1.9  Sub \$ 1.9  Sub \$ 1.9  Sub \$ 3.8  Sub	\$ %	\$ %	\$ %
Minority Male   Hispanic American   Sub   \$	- 0.00% \$		
Native American  Total Minority Male  African American  Asian Pacific American  Bub \$ 1,9  Minority Female  Hispanic American  Native American  Native American  Sub \$ 1,8  Minority Female  Hispanic American  Native American  Sub \$ 1,8  Disabled Veteran Business Enterprise (MBE)  Sub \$ 3,8  And Disabled Veteran Business Enterprise (DVBE)  Sub \$ 3,8  S	1,930,875 0.61% \$		\$ 2,250,973 0.71%
Total Minority Male  African American Asian Pacific American Bub \$  Minority Female  Hispanic American Sub \$  Asian Pacific American Sub \$  10  Total Minority Female  11  Total Minority Business Enterprise (MBE)  12  Women Business Enterprise (WBE)  13  Lesbian, Gay, Bisexual, Transgender Business Enterprise (LCBTBE)  14  Disabled Veteran Business Enterprise (DVBE)  15  Persons with Disabilities Business Enterprise (DBE)  16  8(a)*  Net Procurement**  \$  19  Net Product Procurement  Sub \$  19  Net Product Procurement  \$  Sub \$  \$  Sub \$  \$  \$  \$  \$  \$  \$  \$  \$  \$  \$  \$  \$		1,430,994 0.45%	\$ 1,430,994 0.45%
African American Asian Pacific American Sub \$  Minority Female    Hispanic American	- 0.00% \$		
Asian Pacific American  By  Minority Female  Asian Pacific American  Native American  Sub \$ 1.8  Native American  Total Minority Female  Sub \$ 1.9  Sub \$ 1.9  Total Minority Female  Sub \$ 3.8  Sub \$			\$ 3,681,967 1.17%
Minority Female	- 0.00% \$		
9 Native American Total Minority Female Sub \$ 1,9  11 Total Minority Business Enterprise (MBE) Sub \$ 3,8  12 Women Business Enterprise (WBE) Sub \$ 8,9  13 Lesbian, Gay, Bisexual, Transqender Business Enterprise (LGBTBE) Sub \$ Sub  14 Disabled Veteran Business Enterprise (DVBE) Sub \$ Sub  15 Persons with Disabilities Business Enterprise (DBE) Sub \$ Sub  16 8(a)* Sub \$ Sub  17 Total Supplier Diversity Spend  Sub \$ 12,9  Net Product Procurement**		1,508,384 0.48%	\$ 1,586,024 0.50%
Total Minority Female  Sub \$ 1,5  Sub \$ 3,8  11 Total Minority Business Enterprise (MBE)  Sub \$ 3,8  Sub \$ 3,8  12 Women Business Enterprise (WBE)  Sub \$ 8,9  Sub \$ 8,9  13 Lesbian, Gay, Bisexual, Transqender Business Enterprise (LGBTBE)  Sub \$ S	1,887,544 0.60% \$	2,808,263 0.89%	\$ 4,695,807 1.49%
11 Total Minority Business Enterprise (MBE)  12 Women Business Enterprise (WBE)  13 Lesbian, Gay, Bisexual, Transgender Business Enterprise (LGBTBE)  14 Disabled Veteran Business Enterprise (DVBE)  15 Persons with Disabilities Business Enterprise (DBE)  16 8(a)*  17 Total Supplier Diversity Spend  18 Net Procurement**  \$ \$	- 0.00% \$		
11 Total Minority Business Enterprise (MBE)  12 Women Business Enterprise (WBE)  13 Lesbian, Gay, Bisexual, Transgender Business Enterprise (LGBTBE)  14 Disabled Veteran Business Enterprise (DVBE)  15 Persons with Disabilities Business Enterprise (DBE)  16 8(a)*  17 Total Supplier Diversity Spend  18 Net Procurement**  \$ \$	1,965,184 0.62% \$	4,316,647 1.37%	\$ 6,281,831 1.99%
Sub   \$8,5			
12 Women Business Enterprise (WBE)  13 Lesbian, Gay, Bisexual, Transgender Business Enterprise (LGBTBE)  14 Disabled Veteran Business Enterprise (DVBE)  15 Persons with Disabilities Business Enterprise (DBE)  16 8(a)*  Sub  17 Total Supplier Diversity Spend  18 Net Procurement**  \$ \$	3,896,059 1.23% \$	6,067,739 1.92%	\$ 9,963,798 3.15%
Sub			
13 Lesbian, Gay, Bisexual, Transgender Business Enterprise (LGBTBE)  Sub \$  14 Disabled Veteran Business Enterprise (DVBE)  Sub \$  15 Persons with Disabilities Business Enterprise (DBE)  Sub \$  Sub \$  16 8(a)*  Sub \$  17 Total Supplier Diversity Spend  Sub \$  18 Net Procurement**  \$  19 Net Product Procurement  \$	8,960,441 2.84% \$	8,440,568 2.67%	\$17,401,009 5.51%
Sub   14 Disabled Veteran Business Enterprise (DVBE)   Sub   \$  15 Persons with Disabilities Business Enterprise (DBE)   Sub   \$  16 8(a)*   Sub   \$  17 Total Supplier Diversity Spend   Sub   \$  18 Net Procurement**   \$  19 Net Product Procurement   \$	0.000/_#	0.000/	Φ 0.000/
14 Disabled Veteran Business Enterprise (DVBE)  Sub \$ Sub \$  15 Persons with Disabilities Business Enterprise (DBE)  Sub \$ Sub \$  16 8(a)*  Sub \$ Sub \$  17 Total Supplier Diversity Spend  Sub \$12.9  18 Net Procurement**  \$	- 0.00% \$	- 0.00%	\$ - 0.00%
Sub     Sub   Sub     Sub   \$12,50   \$18     Net Procurement**   \$   \$   \$   \$   \$   \$   \$   \$   \$	- 0.00% \$	121,975 0.04%	\$ 121,975 0.04%
15   Persons with Disabilities Business Enterprise (DBE)   Sub   \$ S	- U.UU% \$	121,975 0.04%	φ 121,975 U.U476
Sub     Sub       Sub	- 0.00% \$	- 0.00%	\$ - 0.00%
16 8(a)*         Sub         \$ Sub           17 Total Supplier Diversity Spend         Sub         \$ 12.9           18 Net Procurement**         \$           19 Net Product Procurement         \$	0.0070 \$	0.0070	Ψ 0.0070
Sub   17 Total Supplier Diversity Spend   Sub   \$12.5    18 Net Procurement**   \$  19 Net Product Procurement   \$	58,842 0.02% \$	- 0.00%	\$ 58.842 0.02%
18 Net Procurement** \$  19 Net Product Procurement \$	2.5,2.2	3,0070	. 55,512 5.0270
19 Net Product Procurement \$	2,915,342 4.09% \$	14,630,282 4.63%	\$27,545,624 8.72%
ighter reader reader.	31	15,831,250	
ighter reader reader.	Α	13,313,050	
20 Net Service Procurement \$	7	.5,525,656	
ZOTACIOGINOS I TOCUICITEIR	27	72,518,200	

### 9.1.2 Supplier Diversity Results By Standard Industry Codes (SIC)

																	Page 5
Frontier Communications								Report	Year: 2024							GO 156 Se	tion 9.1.2
Trondor Communications					Supp	lier Diversity R	esults by Sta			on (SIC) Code	s					uc 100 co	3401101112
				Classification (SI Occupational Safe								Lesbian, Gav.					
		Administration		occupational Sate	ty and Healt	<u>n</u>						Bisexual.	Disabled	Persons with			
		7 tarrimotration	. (0011a.gov)							Minority	Women	Transgender	Veteran	Disabilities		Total	
		4614		A . !				N		Business	Business	Business	Business	Business		Supplier	
SIC Code		African A	mencan Female	Asian Pacific / Male	American Female	Hispanic / Male	American Female	Male Male	American Female	Enterorise (MBE)	Enterorise (WBE)	(LGBTBE)	Enterprise (DVBE)	Enterprise (DBE)	8(a)*	Diversity Spend	Total Procurement
010 0000	\$	\$ 552,138	\$ -		1,508,384	\$ 16,221,395		\$ -	\$ -	\$ 21,410,278		\$ -	\$ 121,975	\$ -			\$ 187,963,21
1623-Water, Sewer, and Utility Lines	%	0.29%	0.00%	0.17%	0.80%	8.63%	1.49%	0.00%	0.00%	11.39%	4.86%	0.00%	0.06%	0.00%	0.00%	16.32%	
4744 PH 1: 11 / A: 10: 1	<u>\$</u> %	\$ -	\$ - 0.00%	\$ 240,911 \$	0.00%	\$ - 0.00%	\$ -	\$ - 0.00%	\$ -	\$ 240,911	\$ -	\$ - 0.00%	\$ - 0.00%	\$ - 0.00%	\$ - 0.00%	\$ 240.911 100.00%	\$ 240.91
1711-Plumbing, Heating, Air-conditioning		\$ -	\$ -	100.00% \$ 12.800 9	0.00%	\$ -	\$ -	\$ -	\$ -	\$ 12.800		\$ -		\$ -	\$ -	\$ 306.953	\$ 306.95
1731-Electrical Work	%	0.00%	0.00%	4.17%	0.00%	0.00%	0.00%	0.00%		4.17%		0.00%		0.00%	0.00%	100.00%	
	\$	\$ -	\$ -	\$ - 9	· -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,897,251	\$ -	\$ -	\$ -	\$ -	\$ 1,897,251	\$ 1,897,25
1761-Roofing. Siding. and Sheetmetal Work	<u>%</u> \$	0.00%	0.00%	0.00%	0.00%	0.00% \$ 497.363		0.00%	0.0070	0.00% \$ 497.363		\$ 0.00%	0.0070	0.00% \$ -	0.00%	100.00% \$ 1.465.388	\$ 1,465,38
1799-Special Trade Contractors, Nec	<u>*</u>	0.00%	0.00%	0.00%	0.00%	\$ 497.363 33.94%		0.00%		\$ 497.363 33.94%	\$ 968,025	0.00%		0.00%	0.00%	\$ 1,465,388 100,00%	a 1,405,38
	\$	\$ -	\$ -	\$ 4,772,195 \$	· -	\$ -	\$ -	\$ -	\$ -	\$ 4,772,195	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 4,772,195	\$ 4,772,19
3089-Plastic Products. Nec	%	0.00%	0.00%	100.00%	0.00%	0.00%		0.00%	0.00%	100.00%		0.00%	0.00%	0.00%	0.00%	100.00%	
2021 Materia and Occupation	<u>\$</u> %	\$ - 0.00%	\$ - 0.00%	\$ - 9 0.00%	0.00%	\$ 95,622 100,00%		\$ - 0.00%	\$ -	\$ 95,622 100,00%		\$ - 0.00%	0.00%	\$ - 0.00%	\$ - 0.00%	\$ 95,622 100,00%	\$ 95.62
3621-Motors and Generators	- 70 - \$	\$ -	\$ -	\$ - 4	0.00%	\$ -	\$ -	\$ -		\$ -	\$ 7.866.262	\$ -				\$ 7.866.262	\$ 6.551.84
3661-Telephone and Telegraph Apparatus	%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%	120.06%	0.00%		0.00%	0.00%	120.06%	0.001.01
	\$	\$ -	\$ -	\$ 1.930.875	77.640	\$ -	\$ 1.887.544	\$ -	\$ -	\$ 3.896.059		\$ -	\$ -	\$ -	\$ 58.842		\$ 8.572.99
3669-Communications Equipment, Nec	<u>%</u> \$	0.00%	0.00%	22.52%	0.91%	0.00%		\$ -		45.45%	104.52%	\$ -		0.00%	0.69% \$ -	150.65% \$ -	\$ 12.772.14
4731-Passenger Transportation	<u>*</u>	\$ - 0.00%	\$ - 0.00%	0.00%	0.00%	<u>\$ -</u>	\$ - 0.00%	0.00%		\$ - 0.00%	\$ - 0.00%	0.00%		\$ - 0.00%	0.00%	0.00%	3 12,772,14
TOTT GSSCINC! Harbbottation	\$	\$ -	\$ -	\$ - \$	3 -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -	\$ 5.010.42
4899-Communication Services. Nec	%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%	0.00%	0.00%	0.00%	0.00%	
5065-Electronic Parts and Equipment. Nec	<u>\$</u>	\$ - 0.00%	\$ - 0.00%	\$ - \$ 0.00%	0.00%	\$ - 0.00%	\$ - 0.00%	\$ - 0.00%	\$ -	\$ - 0.00%	\$ 560.923 4.72%	\$ - 0.00%	\$ - 0.00%	\$ - 0.00%	\$ - 0.00%	\$ 560.923 4.72%	
5065-Electronic Paris and Equipment, Nec	- 70 \$	\$ -	\$ -	\$ - 9	0.00%	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -			\$ -		
7319-Advertisina. Nec	%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%	0.00%	0.00%		0.00%	0.00%	0.00%	
	\$	\$ -	\$ -	\$ - 9	<u>-</u>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1.001.09
7349-Building Maintenance Services, Nec	<u>%</u> \$	9.00%	0.00% \$ -	\$ - 9	0.00%	\$ -	0.00%	\$ -		\$ -	9.00%	\$ -		0.00% \$ -	0.00% \$ -	\$ -	
7361-Employment Agencies	<u>%</u>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%		0.00%		0.00%	0.00%	0.00%	3 3.201.60
	\$	\$ 2.916.274		\$ 654 \$	· -	\$ -	\$ -	\$ -	\$ -	\$ 2.916.928		\$ -	\$ -		\$ -	W Z.310.320	\$ 2.916.92
7379-Computer Related Services, Nec	%	99.98%	0.00%	0.02%	0.00%	0.00%		0.00%	0.00%	100.00%		0.00%		0.00%	0.00%	100.00%	
7389-Business Services, Nec	<u>\$</u> %	\$ - 0.00%	\$ - 0.00%	\$ 984.743 \$ 23.33%	0.00%	\$ 351.279 8.32%		\$ - 0.00%	\$ -	\$ 2.993.586 70.92%	\$ 308.110 7.30%	\$ - 0.00%		<u>\$ -</u>	\$ - 0.00%	\$ 3.477.801 82.39%	\$ 4.221.29
7000 Dualificas Octivides, INCC	\$	\$ -	\$ -	\$ - 9	; -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 458.549	\$ -	\$ -	\$ -		\$ 458.549	\$ 2.679.99
7513-Truck Rental and Leasina. Without Drivers	%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	17.11%	0.00%		0.00%	0.00%	17.11%	
7527 Automotivo Transmission Donoi: Comit-	\$	\$ -	\$ -	\$ - \$	0.00%	\$ -	\$ -	\$ -	\$ -	\$ - 0.00%	\$ -	\$ -	\$ 29.338 100.00%	\$ -	\$ - 0.00%	\$ 29.338 100.00%	\$ 29.33
7537-Automotive Transmission Repair Service	<u>%</u>	\$ -	\$ -	\$ 4,259,880 \$	0.00%	\$ 3,468,152		\$ -	\$ 0.00%	\$ 7,785,856		\$ -	\$ -	\$ -	\$ -	\$ 7,785,856	\$ 30.904.80
8711-Engineering Services	%	0.00%	0.00%	13.78%	0.00%	11.22%	0.19%	0.00%	0.00%	25.19%	0.00%	0.00%	0.00%	0.00%	0.00%	25.19%	
	\$	\$ -	\$ -	\$ 47,194 \$	- 6	\$ -	\$ -	\$ -	\$ -	\$ 47,194	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 47,194	\$ 47,19
8712-Architectural Services	%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	\$ 24.016.37
8744-Facilities Support Services	<u>\$</u>	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	\$ - 0.00%	\$ - 0.00%	\$ - 0.00%	<u>⊅ ∠4,∪16,3/</u>
C Gomeso Support Convices	\$	\$ -	\$ -	\$ - 9	· -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 30	\$ -	\$ -	\$ -	\$ -	\$ 30	\$ 1,006,87
8999-Services, Nec	%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
0000 Dublic Order and Safety No.	<u>\$</u>	\$ -	\$ - 0.00%	\$ - \$	0.00%	\$ -	\$ -	\$ -	\$ -	\$ - 0.00%	\$ -	\$ -	\$ - 0.00%	\$ - 0.00%	\$ -	\$ - 0.00%	\$ 1,730,24
9229-Public Order and Safety, Nec	70	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Total	\$	\$ 3,468,412		\$ 12,569,350 \$			\$ 6,411,195		\$ -	\$ 44,668,792			\$ 327,418		\$ 58,842		
IUMI	%	1 10%	0.00%	3.98%	0.50%	6.53%	2.03%	0.00%	0.00%	14.14%	9.64%	0.00%	0.10%	0.00%	0.02%	23.91%	

9.1.2 Number of Diverse Suppliers and Revenue Reported to the Supplier Clearinghouse.

Diverse   Minority Business   Enterprise (MBE)   Enterprise (MBE)   Enterprise (LGBTBE)   Enterprise (LGBTBE															Page 6
Number of Diverse Suppliers Data  Revenue Reported to the Supplier Data  Number of Diverse Suppliers Data  Revenue Reported to the Supplier Data  Number of Diverse Suppliers Data  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Revenue of Diverse Suppliers Data  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Revenue of Diverse Suppliers Data  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Revenue of Diverse Suppliers Data  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Revenue of Diverse Suppliers Data  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Revenue of Diverse Suppliers Data  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterprise (MBE)  Utility-Specific 2024 Summary  Lasblan, Gay, Disabled Susiness Enterpri															
Number of Diverse   Number of Diverse   Supplier   Data   Dat	Frontle	r Communications												GO 156 Se	ction 9.1.2
Number of Diverse   Suppliers   Women Diverse   Enterprise (MBE)   Under \$1 million   12   11   13   14   15   15   16   16   17   16   16   16   17   16   16					Number of D	iverse Suppli	ers and Re	evenue Reported to	the Supplier C	earinghouse					
Number of Diverse   Enterprise (MBE)   Under \$1 million   2   3   1   1   1   1   1   1   1   1   1															
Number of Diverse   Suppliers   Women Diverse   Enterprise (MBE)   Under \$1 million   12   11   13   14   15   15   16   16   17   16   16   16   17   16   16							NI.	mbor of Divorce Cur	nliom Doto						
Number of Diverse   Persons   Pers			Reven	ue Reported to	the Sunnlier	Clearinghous		IIIDei OI Diveise Sut	pliels Data		LitilityS	necific 2024	Summery		
Number of Diverse   Suppliers   Women Disabled Disabled Disabled Disabled Disabled Disabled Susiness Enterprise (WBE)   Bisexual, Transgender Business Enterprise (UBE)   Clastring Bu		1	TOVOII	· ·	ию осрриот	Citatingnous			+	1		Pecilic ZOZ-	Unimary		
Under\$5million   7	Diverse	Minority Business Enterprise (MBE)	Business Enterprise	Gay, Bisexual, Transgender Business Enterprise	Veteran Business Enterprise	with Disabilities Business Enterprise	8(a)*	Total	Business Enterprise	Business Enterprise	Gay, Bisexual, Transgender Business Enterprise	Veteran Business Enterprise	Disabilities Business Enterprise	8(a)*	Total
Minority Business Enterprise (WBE)   Minority	Under \$1 million	2	3		2			7	11	13		4		2	30
Above \$10 million   12	Under \$5 million	7	. 3		2		1	13	5	5					10
Revenue   Reve		5	13				1		5	6					
Revenue of Diverse Suppliers   Revenue Reported to the Suppliers   Revenue and Payment Data   Revenue and Payment Data   Revenue and Payment Data   Utility-Specific 2024 Summary															
Revenue of Diverse   Suppliers   Women   Suppliers   Willing   Susiness Enterprise (WBE)   Uniter Similion   \$ 1.120,000 \$ 149.411   \$ 1.00,000 \$ 1.120,000 \$ 1.120,000 \$ 1.120,000 \$ 1.120,000 \$ 1.120,000 \$ 1.120,000 \$ 1.120,000 \$ 1.120,000 \$ 1.120,000 \$ 1.120,000 \$ 1.120,000 \$ 1.120,000 \$ 1.120,000 \$ 1.120,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.00,000 \$ 1.0	Total	26	30		4		2	62	26	30		4		2	62
Revenue of Diverse Suppliers    Minority Business Enterprise (MBE)   Minority Business Enterprise (ICABTE)   Min															
Revenue of Diverse Suppliers   Minority Business Enterprise (MBE)   Under \$1 million   \$ 1.120.000 \$ 149.411   \$ 1.000.000 \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1.000.000 \$ \$ 1								Revenue and Paym	ent Data						
Revenue of Diverse   Revenue of Diverse   Suppliers   Revenue of Diverse   Revenue of Diverse   Suppliers   Revenue of Diverse   Suppliers   Revenue of Diverse   Revenue of Revenue of Diverse   Revenue of Diverse		Revenue Reported to the Supplier Clearinghouse Utility-Specific 2024 Summary													
Under \$5 million         \$ 12,191,607         \$ 7,426,287         \$ 1,000,000         \$ 20,617,894         \$ 18,088,677         \$ 4,907,068         \$ 121,975         \$ 23,117,720           Under \$10 million         \$ 11,317,534         \$ 5,801,599         \$ 17,119,133         \$ 14,790,402         \$ 19,696,194         \$ 34,486,596	Diverse		Business Enterprise	Gay, Bisexual, Transgender Business Enterprise	Veteran Business Enterprise	with Disabilities Business Enterprise	8(a)*	Total	Business Enterprise	Business Enterprise	Gay, Bisexual, Transgender Business Enterprise	Veteran Business Enterprise	Disabilities Business Enterprise	8(a)*	Total
Under\$10 million \$ 11,317,534 \$ 5,801,599 \$ 17,119,133 \$ 14,790,402 \$ 19,696,194 \$ 34,486,596		\$ 1120,000	\$ 149,411											\$ 58.842	
											1			1	
	Under \$5 million	\$ 12.191.607			\$ 1,000,000							3 IZI,9/3			

### 9.1.2 Description of Supplier Workforce

At this time Frontier does not require our Contractors or Subcontractors to provide the specific data requested. We are committed to transparency but also the contractors' right to privacy data.

This information is not readily accessible and is not tracked by Frontier.

### 9.1.3 Supplier Diversity Program Expense

The following is a summary of Frontier's supplier diversity program expenses incurred in 2024

			Page 8
Frontier Communications	Report Year:	GO 156 Section 9.1.3	
	Supplier Diversity Prog	ram Expense	
	Expense Category	Year 2024	
	Wages	250,000	
	Other Employee Expenses	28,000	
	Program Expenses	50,000	
	Reporting Expenses	19000	
	Sponsorship Expense	0	
	Consultant Expenses	0	
	Other Expenses	7500	
	Total	354,500	

#### 9.1.4 A Description of the Progress in Meeting or Exceeding Set Goals

In 2024, Frontier spent 23.91% of its procurement dollars with women, minority, and disabled veteran and LGBTQ owned business enterprises. We exceeded the GO 156 diversity spend goals for women and minority owned business enterprises and acknowledge there is much more work to do in the African American, Veteran, Native supplier communities. Although our supplier based was impacted by rising cost, supplier acquisitions by Venture Capital organizations as well as inflation we maintained key supplier initiatives such as the Council for Supplier Diversity capacity building program.

Frontier monitored progress and took additional steps to meet its supplier diversity goals through the procurement opportunities associated with construction, outside plant and materials management. Frontier's supplier diversity team led a strategic cross-functional effort to identify key focus areas. The team targeted large and small Request for Proposals ("RFP") across the various products/services that had California spend impact. Some of these products and services included fiber optic cable, inside wire, network construction, and fiber to the premises ("FTTP"). As supplier transition to a new consumer product impacted 2<sup>nd</sup> tier spend and we seek to locate additional suppliers to fulfill the void. The supplier diversity team worked directly with cross-functional teams to ensure that diverse suppliers were considered for every opportunity in 2024.

### 9.1.4 Description of Results Compared to Set Goals

	Supplier Diversity Annual	Mehorr and An	IIUAI FIAII	
				Page 1
Frontier Communications	Report Ye	ear: 2024	ļ.	GO 156 Section 9.
	Supplier Diversity Results	s Compared to Se	t Goals	
	Category	2024 Result %	2024 Goal %	
	Minority Male Business Enterprise	11.61	7	
	Minority Female Business Enterprise	2.53	7	
	Minority Business Enterprise (MBE)	14.14	14	
	Women Business Enterprise (WBE)	9.64	5	
	Lesbian, Gay, Bisexual, Transgender Business Enterprise (LGBTBE)	0	1.5	
	Disabled Veteran Business Enterprise (DVBE)	0.1	3	
	Persons with Disabilities Business Enterprise (DBE)	0	2	
	Total	23.91	25.5	
	NOTE:			
	% - Percentage of Net Procurement.			

### 9.1.5 Description of Prime and Subcontractor Contractor Utilization

Frontier's supply chain/strategic sourcing department continued to focus on second tier spend that provided a direct means to increase contracting opportunities for diverse suppliers through prime supplier engagement.

Frontier's supply chain/strategic sourcing continues to review and renegotiated grandfathered agreements to ensure diversity clauses are included in applicable supplier agreements. We also requested that new suppliers certify WMDVLGBTBE status during initial registration via our online portal. Frontier's supply chain/strategic sourcing department also worked with prime suppliers to ensure utilization of diverse suppliers and to ensure they meet their utilization requirements. In addition, Frontier encouraged prime suppliers to explore areas of opportunity and expansion of diverse suppliers.

### **Frontier Communications**

	Supplier Diversity An	nual Report and A	Annual Plan	
				Page 12
Frontier Communications		Report Year: 2024		GO 156 Section 9.1.5
	New Diverse	Prime and Subcontr	actor Utilization	
	Category	New Prime Contractors #	New Subcontractors #	
	Minority Male Business Enterprise	7	1	
	Minority Female Business Enterprise	0	0	
	Total Minority Business Enterprise (MBE)	7	1	
	Women Business Enterprise (WBE)	5	2	
	Lesbian, Gay, Bisexual, Transgender Business Enterprise (LGBTBE)	0	0	
	Disabled Veteran Business Enterprise (DVBE)	0	0	
	Persons with Disabilities Business Enterprise (DBE)	0	0	
	8(a)	0	2	
	Total	12	5	

### **Frontier Communications**

																Page 13	
Frontier Com	nunicati	ons					Rep	ort	Year: 2024						GO :	156 Section 9	1.1.
					Summa	ry c	of Diverse C	<u>ìon</u>	tractor Utiliz	atic	on						
		ſ			Total Pr	ime	Contractor	Uti	ilization of D	ive	rse Sub	contr	actors				
									Lesbian.								
									Gav.								
					Minority		Women		Bisexual.				ons with			Total	
					Minority Business		Business		ansgender Business		eteran Isiness		siness			Supplier	
	Mino	rity	N	Minority	Enterprise		nterprise		Enterprise		erprise		erprise			Diversity	
	Mal		F	Female	(MBE)		(WBE)		(LGBTBE)		OVBE)	(	DBE)	8(a	a)*	Spend	
Direct\$		989,607		1,715,388	34,704,994		13,054,465				205,443		-	\$	-	\$47,964,902	
Sub\$		81,967		6,281,831	9,963,798		17,401,009		-		121,975					\$27,545,624	
Total \$	\$ 36,6	571,574	\$	7,997,219	\$ 44,668,792	\$	30,455,474	\$	-	\$	327,418	\$		\$ 58	,842	\$75,510,526	
Direct %		10.45%		0.54%	10.99%		4.13%		0.00%		0.07%		0.00%	0	.00%	15.19%	
Sub %		1.17%		1.99%	3.15%		5.51%		0.00%		0.04%		0.00%	0	.02%	8.72%	
Total %		11.61%		2.53%	14.14%		9.64%		0.00%		0.10%		0.00%	0	.02%	23.91%	
Net Procurement **	\$				315,831,250												

### 9.1.5 In State Prime Contractor Utilization of Diverse Subcontractors (California Domicile)

At this time Frontier does not require our Contractors or Subcontractors to provide the specific data requested. We are committed to transparency but also the contractors right to privacy data.

This information is not readily accessible and is not tracked by Frontier.

9.1.6 List of Supplier Diversity Complaints and Current Status

Description of Diverse Program Activities During the Previous Calendar Year Frontier continued its internal appeals process as outlined in GO 156, Section 7, to accept, review and resolve complaints relating to Frontier's supplier diversity program.

Frontier did not receive any formal complaints filed with the CPUC in connection with its Supplier Diversity program during the 2024 reporting period.

9.1.7 Description of Efforts to recruit Diverse Suppliers In Low Utilization Categories

To identify diverse suppliers in areas of low utilization, Frontier has:

- Searched for diverse suppliers within the low utilization categories to make contact and develop relationships that may lead to procurement opportunities.
- Worked actively with other utilities to share ideas on how to identify and solicit new diverse suppliers.
- Participation in the CPUC Fall and Spring EXPO
- Worked with suppliers not certified with the Clearinghouse to complete the necessary documentation to become certified.
- Collaborated with the Small Business Association to identify small minority businesses for procurement opportunities.
- 9.1.9-11 Description of Supplier Diversity Activities and Progress in Power Procurement

(Section 9.1-9-1 NOT APPLICABLE TO FRONTIER COMMUNICATIONS - APPLIES DIRECTLY TO THE ENERGY SEGMENT OF CALIFORNIA STATE UTILITES)

### 10.1.1 Supplier Diversity Short-Mid- and Long-Term Procurement Goals

																		Page 2		
Empler ^-	mmunications								Report Y	-ar 2024							GO 158 :	Section 1		
Pronuer Co	IIIII III III III III III III III III						Supplier Diver	sity Short-, M	id-, and Long-1		ment Goals						GO 100 1	G-GCHOIL 1		
			Short-Term 2	2025					Mid-Term	2028					Long-Term 2027					
		1	Leeblan,						Lesblan,	2020					Leeblan,	2027				
	Minority Business	Women Business	Gay, Bleexuel, Transgender Business	Disabled Veteran Business	Persons with Disabilities Business	Total Supplier	Minority Business	Women Business	Gay, Bisexual, Transgender Business	Disabled Veteran Business	Persons with Disabilities Business	Total Supplier	Minority Business	Women Business	Gay, Bisexuel, Transgender Business	Disabled Veteran Business	Persons with Disabilities Business	Total Supplie		
SIC Code	Enterprise	Enterprise	Enterprise	Enterprise	Enterprise	Diversity	Enterprise	Enterprise	Enterprise	Enterprise	Enterprise	Diversity	Enterprise	Enterprise	Enterprise	Enterprise	Enterprise	Diversi		
Product	(MBE)	(WBE)	(LGBTBE)	(DVBE)	(DBE)	Goal	(MBE)	(WBE)	(LGBTBE)	(DVBE)	(DBE)	Goal	(MBE)	(WBE)	(LGBTBE)	(DVBE)	(DBE)	Goal		
1731	0.00%	0.00%	0.00%	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.00		
8741	0.00%	0.00%	1.00%	1.00%	0.009	2.009	0.009	0.009	1.009	1.009	0.009	2.009	0.009	0.009	0.009	0.009	0.009	0.00		
431513	5.00%	0.00%	0.00%	0.00%	0.009	5.00%	5.009	0.009	0.009	0.009	0.009	5.009	0.009	0.009	0.009	0.009	0.009	0.00		
7349	2.50%	0.00%	0.00%	0.00%	0.009	2.509	2.509	0.009	0.009	0.009	0.009	2.509	0.009	0.009	0.009	0.009	0.009	0.00		
5072	0.00%	0.00%	0.50%	2.00%	1.00%	3.509	0.009	0.009	0.509	2.009	1.009	3.509	0.009	0.009	0.009	0.009	0.009	0.00		
5063 1611	4.00%	3.00%	0.00%	0.00%	0.00%	7.009	4.009 0.009	3.009	0.00	0.009	0.009	7.009	0.009	0.009	0.009	0.009	0.009	0.00		
7538	3.00%	0.00%	0.00%	0.00%	0.00%	3.00%	3.009	0.009	0.00	0.009	0.009	3.009	0.009	0.009	0.009	0.009	0.009	0.00		
7538 80022	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.009	0.00	0.009	0.009	0.009	0.009	0.009	0.009	0.009		0.00		
7373	0.00%	0.00%	0.00%	1.00%	0.00%	1.00%	0.00%	0.009	0.00	1.009	0.009	1.009	0.009	0.009	0.009	0.009	0.009	0.00		
Subtotel	14.50%	3.00%	2.00%	4.00%	1.00%	23.50%	14.50%	3.009	2.00	4.009	2.009	24.509	0.009	0.009	0.009	0.009	0.009	0.00		
Oubload	14.00%	0.007	2.00 %	4.00%	1.00%	20.00 /	14.00 %	0.007	2.00	4.007	2.007	24.007	0.007	0.007	0.007	0.007	0.007	0.00		
			Short-Term 2	was					Mid-Term	2020					Long-Term	2027				
			Lesbian.						Lesbian.	2020					Leebian.	2027				
			Gey, Bleexuel.	Disabled	Persons with				Gay, Bisexual.	Disabled	Persons with				Gey, Bleexuel.	Disabled	Persons with			
	Minority	Women	Transgender	Veteran	Disabilities	Total	Minority	Women	Transgender	Veteran	Disabilities	Total	Minority	Women	Transgender	Veteran	Disabilities	Total		
	Business	Business	Business	Business	Business	Supplier	Business	Business	Business	Business	Business	Supplier	Business	Business	Business	Business	Business	Supplie		
SIC Code	Enterprise	Enterprise	Enterprise	Enterprise	Enterprise	Diversity	Enterprise	Enterprise	Enterprise	Enterprise	Enterprise	Diversity	Enterprise	Enterprise	Enterprise	Enterprise	Enterprise	Diversi		
Service	(MBE)	(WBE)	(LGBTBE)	(DVBE)	(DBE)	Goal	(MBE)	(WBE)	(LGBTBE)	(DVBE)	(DBE)	Goal	(MBE)	(WBE)	(LGBTBE)	(DVBE)	(DBE)	Goal		
1731	0.00%	0.00%	0.00%	0.00%	0.00%	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.00		
8741	0.00%	0.00%	1.00%	1.00%	0.009	2.009	0.009	0.009	1.009	1.009	0.009	2.009	0.009	0.009	1.009	1.009	0.009	2.00		
431513	5.00%	0.00%	0.00%	0.00%	0.009	5.00%	5.009	0.009	0.009	0.009	0.009	5.009	5.009	0.009	0.009	0.009	0.009	5.00		
7349	2.50%	0.00%	0.00%	0.00%	0.00%	2.509	2.509	0.009	0.009	0.009	0.009	2.509	2.509	0.009	0.009	0.009	0.009	2.50		
5072	0.00%	0.00%	0.50%	2.00%	1.00%	3.509	0.009	0.009	0.50	2.009	1.009	3.509	0.009	0.009	0.509	2.009	1.009	3.50 7.00		
5063 1611	4.00% 0.00%	3.00% 0.00%	0.00%	0.00%	0.00%	7.009	4.009 0.009	3.009	0.009	0.009	0.009	7.009	4.009	3.009	0.009	0.009	0.009	0.00		
7538	3.00%	0.00%	0.00%		0.00%	3.00%	3.00%	0.009	0.00	0.009	0.009	3.009	3.009	0.009	0.009	0.009	1.009	3.00		
7538 80022	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.009	0.00	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.009	0.00		
7373	0.00%	0.00%	0.50%	2.00%	0.00%	1.00%	0.00%	0.009	0.50	1.009	0.009	1.009	0.009	0.009	0.509	1.009	0.009	1.00		
Subtotal	14.50%	3.00%	2.00%	5.00%	2.00%	26.50%	14.50%	5.00%	2.00	5.009	2.009	27.509	14.509	5.009	2.009	5.009	2.009	27.50		
		0.007	2.00 %			25.00 %										0.007	2.007			
Total	29.00%	6.00%	4.00%	9.00%	3.00%	50.00%	29.00%	8.00%	4.00	9.009	4.009	52.009	29.009	8.009	4.009	9.009	4.009	52.00		

10.1.2 Description of Diverse Planned Program Activities for the Next Calendar Year

Frontier plans to continue to strengthen its supplier diversity results. Frontier's supplier diversity team will lead internal and external activities to further develop our program and increase opportunities for diverse suppliers. A summary of these activities is described below:

#### INTERNAL PROGRAM ACTIVITIES

- Develop and implement strategic plans to increase commitments to existing diverse suppliers and to provide opportunities for suppliers in low utilization areas based on quarterly review forecasting.
- Maintain supplier diversity's participation on cross-functional teams for RFPs and contracts to drive inclusion of diverse suppliers as subcontractors/2nd tier vendors in Frontier procurement opportunities.
- Partner and collaborate with internal business leaders to develop and implement strategies to increase diverse spend.
- Partner with sourcing and strategic prime suppliers to ensure multi-tier diversity inclusion.
- Communicate Frontier's short and long-term supplier diversity related strategic directions to key internal stakeholders.
- Regularly monitor, review, and analyze reports to track progress to ensure diversity initiatives are being executed.
- Collaborate with National and local CBOs to build greater inroads to the Minority Women owned business community with focus on construction and engineering services.
- Continue to collaborate with minority and non-minority advocacy organizations and prime contractors to support doing business with and encourage economic development of diverse suppliers.
- Continue to encourage Frontier's prime suppliers to expand their base of diverse suppliers and subcontractors.
- Continue to work with local community-based organizations to identify diverse suppliers as well as the Supplier Clearinghouse database.

#### **EXTERNAL PROGRAM ACTIVITIES**

Frontier plans to continue to develop its supplier diversity program, with an emphasis on outreach to the supplier community, web-based tools to allow effective supplier access, and the development of best practices. Frontier will also closely monitor opportunities to increase spending results, to promote supplier diversity and to meet its objectives, including:

- Participate in local, regional, and national supplier diversity events such as: conferences, forums, symposiums, trade fairs and workshops to build awareness of Frontier's procurement requirements by participating in business matchmaking and one-on-one supplier meetings.
- Work closely with prime suppliers to ensure they meet their 2nd tier utilization requirements and review and expand areas of opportunity for diverse spend.

### 10.1.3 Plans for Recruiting Diverse Suppliers in Low

Utilization Areas Frontier plans to continue to:

- Develop and implement strategic plans to increase commitments to existing diverse suppliers and to provide opportunities for suppliers in low utilization areas.
- Work with community organizations to drive diverse participation in Frontier sourcing opportunities.
- Benchmark with other utilities to identify diverse suppliers in low utilization areas.
- Increase supplier diversity's participation on cross functional teams for RFPs for services that historically have lower levels of diverse spend including alternate sales channels, network electronics and professional services to drive inclusion of diverse suppliers for procurement opportunities.

### 10.1.4 Plans for Recruiting Diverse Suppliers Where Unavailable

The CPUC issued Decision 05-11-024 on November 13, 2005, in which it eliminated the use of exclusions in reporting diversity procurement results. Frontier has not used exclusions in providing this report.

#### 10.1.5 Plans for Encouraging Prime Contractors to Subcontract Diverse Suppliers

Frontier plans to continue to work closely with prime suppliers to encourage them to identify and utilize diverse suppliers for subcontracting opportunities and review and expand areas of opportunity for diverse spend. In addition, the company's procurement department will make efforts to ensure that a contract clause requesting suppliers to include diverse sub-contractors, as appropriate, and report on resulting diverse activity is part of future agreements.

### 10.1.6 Plans for Complying with Diverse Program Guidelines

Frontier plans to continue its efforts to identify and include as many diverse suppliers as possible in its procurement activities and to follow the program guidelines established by the CPUC. Frontier's procurement department management will continue to actively communicate the need to meet Frontier's goals. In addition, we continued our supplier diversity status updates within the sourcing organization. This is a time for employees to share opportunities, recent successes and for our director of supplier diversity to share updates on the program.