PUBLIC UTILITIES COMMISSION
505 VAN NESS AVENUE
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March 19, 2026 CA2026-1332

Sherri Murillo
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Verizon Communications
1415 L Street, Ste 1250
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Subject: CIP Audit of Verizon's Orange County Area

Ms. Murillo:

On behalf of the Electric Safety and Reliability Branch (ESRB) of the California Public Utilities Commission (CPUC), Mily Vaidya of my staff conducted a Communication Infrastructure Provider (CIP) audit of Verizon's Orange County Area from February 9 to 13, 2026. The audit included a review of Verizon's inspection and maintenance records and a field inspection of Verizon's facilities.

During the audit, my staff identified violations of one or more General Orders (GOs). A copy of the audit findings itemized the violations is enclosed herewith. Please advise me no later than April 20, 2026, by electronic or hard copy, of all corrective measures taken by Verizon to remedy and prevent such violations.

Please note that ESRB will be posting the audit report and your response to our audit on the CPUC website. If there is any information in your response that you would like us to consider as confidential, we request that in addition to your confidential response, you also provide us with a public or redacted version of your response that can be posted publicly on our website.

If you have any questions concerning this audit, you can contact Mily Vaidya at (213) 999-8528 or Mily.Vaidya@cpuc.ca.gov.

Sincerely,

Majed Ibrahim

Majed Ibrahim, P.E.
Program and Project Supervisor
Electric Safety and Reliability Branch
Safety and Enforcement Division
California Public Utilities Commission

Enclosure: Audit Findings

Cc: Leslie Palmer, Deputy Executive Director, Safety Enforcement, Safety Policy, and Water
Eric Wu, Program Manager, ESRB, CPUC
Mily Vaidya, Utilities Engineer, Electric Safety and Reliability Branch, CPUC

Audit Findings

I. Records Review

During the audit, my staff reviewed the following records:

- Overhead and underground detailed inspection records
- Patrol records
- Completed and pending corrective action work orders
- Safety hazard notifications
- Pole-loading calculations
- Verizon's documented inspection program

II. Field Inspection

My staff inspected the following facilities during the field inspection portion of the audit:

No.	Structure ID	Type of Structure	Location	
1	4126295E	Pole	33.728113	-117.809462
2	1737525E	Pole	33.727779	-117.809781
3	1737526E	Pole	33.727472	117.810103
4	1737527E	Pole	33.727117	-117.810395
5	1737528E	Pole	33.727111	-117.810396
6	1737529E	Pole	33.726787	-117.810705
7	4797804E	Pole	33.726462	-117.811025
8	1737531E	Pole	33.726172	-117.811327
9	1737532E	Pole	33.725851	-117.811634
10	1810348E	Pole	33.725534	-117.811948
11	1413968E	Pole	33.927639	-117.932044
12	1629053E	Pole	33.924726	-117.943344
13	1629052E	Pole	33.924724	-117.943731
14	No Tag	Pole	33.924726	-117.944393
15	1629059E	Pole	33.924727	-117.944705
16	4256400E	Pole	33.924724	-117.945288
17	1611153E	Pole	33.924723	-117.945681
18	1611152E	Pole	33.924725	-117.946347
19	1611151E	Pole	33.924723	-117.946784
20	4471606E	Pole	33.924721	-117.947208
21	1629054E	Pole	33.924726	-117.942817
22	1729748E	Pole	33.926133	-117.924246
23	No Tag	Pole	33.917488	-117.921724
24	2281373E	Pole	33.920053	-117.825291
25	4587678E	Pole	33.919918	-117.824842
26	1251957E	Pole	33.919820	-117.824518
27	1972527E	Pole	33.919711	-117.824160
28	729098H	Pole	33.874826	-117.942126
29	1314219E	Pole	33.874521	-117.942139
30	1314218E	Pole	33.874105	-117.942128
31	1314217E	Pole	33.873711	-117.942127
32	1920315E	Pole	33.873793	-117.94173
33	772035E	Pole	33.873793	-117.941338
34	772038E	Pole	33.873787	-117.940743
35	772039E	Pole	33.873801	-117.940165
36	4431172E	Pole	33.873803	-117.939899
37	691484E	Pole	33.873803	-117.93914
38	772040E	Pole	33.873808	-117.938578
39	772041E	Pole	33.873808	-117.938578
40	4008891E	Pole	33.873816	-117.938211
41	772043E	Pole	33.873816	-117.937904
42	772044E	Pole	33.873821	-117.937484
43	772045E	Pole	33.873821	-117.937069

44	960435E	Pole	33.767546	-117.724793
45	960436E	Pole	33.767694	-117.724029
46	960438E	Pole	33.768217	-117.722233
47	1060570H	Pole	33.768107	-117.722574
48	960439E	Pole	33.768217	-117.721459
49	2145811E	Pole	33.76874	-117.720785
50	2117331E	Pole	33.762742	-117.710741
51	4460552E	Pole	33.763001	-117.711547
52	2159588E	Pole	33.763429	-117.712419
53	4469970E	Pole	33.76321	-117.712528
54	4435564E	Pole	33.763924	-117.713140
55	4715894E	Pole	33.763810	-117.713353
56	2146071E	Pole	33.762437	-117.709889
57	1247633E	Pole	33.762091	-117.708987
58	4255799E	Pole	33.760518	-117.705025
59	1115219E	Pole	33.760819	-117.705753
60	1115218E	Pole	33.761133	-117.706523
61	1115216E	Pole	33.761425	-117.707225
62	1115215E	Pole	33.761707	-117.708132
63	1247633E	Pole	33.762101	-117.709029
64	2146071E	Pole	33.76242	-117.709924
65	1247634E	Pole	33.761581	-117.707124
66	641744H	Pole	33.767323	-117.820034
67	641745H	Pole	33.767749	-117.820012
68	641746H (NT)	Pole	33.768309	-117.819962
69	641747H	Pole	33.768838	-117.819921
70	641748H (NT)	Pole	33.769402	-117.819888
71	641749H	Pole	33.769711	-117.819865
72	4678035E	Pole	33.769953	-117.819891
73	969958E	Pole	33.770485	-117.819848
74	969967E	Pole	33.771008	-117.819815
75	969968E	Pole	33.771312	-117.819793
76	4324183E	Pole	33.771586	-117.819782
77	4372322E	Pole	33.771865	-117.819751
78	641750H (NT)	Pole	33.769923	-117.820056
79	ACPT:HH::502111952	Handhole	33.871424	-117.930167
80	ACPT:HH::502111882	Handhole	33.871435	-117.927851
81	ACPT:HH::502111948	Handhole	33.871454	-117.925892
82	ACPT:HH::502111903	Handhole	33.87146	-117.924643
83	ACPT:HH::502111892	Handhole	33.87147	-117.922433
84	ACPT:HH::502111890	Handhole	33.871482	-117.921605
85	ACPT:HH::501609345	Handhole	33.873328	-117.921931
86	ACPT:HH::501609345	Handhole	33.874004	-117.925981
87	ACPT:HH::502112277	Handhole	33.874278	-117.924436
88	ACPT:HH::502240174	Handhole	33.875115	-117.924444
89	ACPT:HH::502112090	Handhole	33.877171	-117.924439
90	ACPT:HH::502016179	Manhole	33.839456	-117.975566
91	ACPT:HH::502108147	Handhole	33.83961	-117.976404
92	ACPT:HH::502108086	Handhole	33.83965	-117.974193

93	ACPT:HH::502108232	Handhole	33.839692	-117.971862
94	NA- Concrete STLT with VZ Cellsite -SCL ANAHEIM #67	Handhole	33.839696	-117.97183
95	1321876E	Handhole	33.839543	-117.971379
96	1321877E	Handhole	33.839557	-117.970704

III. Field Inspection – Violations List

My staff observed the following violations during the field inspection portion of the audit:

GO 95, Rule 31.1, Design Construction and Maintenance, states in part:

> *Electrical supply and communication systems shall be designed, constructed, and maintained for their intended use, regard being given to the conditions under which they are to be operated, to enable the furnishing of safe, proper, and adequate service.*

Verizon's facilities on the following poles required maintenance:

- Pole No. 2159588E - incomplete pole transfer
- Pole No. 2145811E - incomplete pole transfer
- Pole No. 1115216E - incomplete pole transfer

GO 95, Rule 84.6-B, Ground Wires, states in part:

> *Ground wires, other than lightning protection wires not attached to equipment or ground wires on grounded structures, shall be covered by metal pipe or suitable covering of wood or metal, or of plastic conduit material as specified in Rule 22.8–A, for a distance above ground sufficient to protect against mechanical injury, but in no case shall such distance be less than 7 feet.*

The ground moulding attached to Pole No. 729098H was damaged.

GO 95, Rule 86.2 – Overhead Guys, Anchor Guys and Span Wire Use, states in part:

> *Guys shall be attached to structures, as nearly as practicable, at the center of load. They shall be maintained taut and of such strength as to meet the safety factors of Rule 44.*

The Verizon down guy wire supporting Pole No. 960435E was loose.

GO 95, Rule 38 – Minimum Clearances of Wires from Other Wires, Table 2, Column C, Case 8, requires the minimum vertical separation between "Communication Conductors (Including Open Wire, Cables and Service Drops)" from "Communication Conductors and Supply Drops" on the same pole and in adjoining midspans to be 12 inches.

A Verizon communications conductor supported on Pole No. 1810348E had less than 12 inches of vertical clearance from a third-party communications conductors supported on the same pole.