PUBLIC UTILITIES COMMISSION
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298

November 5, 2026 CA2026-1333

Jovan Hicks
AT&T Services, Inc.
Lead Regulatory Relations
2260 E. Imperial Hwy.
El Segundo, CA 90245

SUBJECT: Audit of AT&T's San Luis Obispo District

Ms. Hicks:

On behalf of the Electric Safety and Reliability Branch of the California Public Utilities Commission (CPUC), Mily Vaidya of my staff conducted a Communication Infrastructure Provider (CIP) audit of AT&T's San Luis Obispo District from June 22 – 26, 2026. The audit included a review of AT&T's inspection and maintenance records and a field inspection of AT&T's facilities.

During the audit, my staff identified violations of one or more General Orders (GOs). A copy of the audit findings itemizing the violations is enclosed. Please advise me no later than December 7, 2026, by electronic or hard copy, of all corrective measures taken by AT&T to remedy and prevent such violations.

Please note that ESRB will be posting the audit report and your response to our audit on the CPUC website. If there is any information in your response that you would like us to consider as confidential, we request that in addition to your confidential response, you also provide us with a public or redacted version of your response that can be posted publicly on our website.

If you have any questions concerning this audit, please contact Mily Vaidya at (213) 999-8528 or Mily.Vaidya@cpuc.ca.gov.

Sincerely,

Majed Ibrahim

Majed Ibrahim, P.E.
Program and Project Supervisor
Electric Safety and Reliability Branch
Safety and Enforcement Division
California Public Utilities Commission

Enclosures: Audit Findings

Cc: Koko Tomassian, Director, Safety and Enforcement Division, CPUC
Eric Wu, Program Manager, Electric Safety and Reliability Branch, CPUC
Derek Fong, Senior Utilities Engineer, Electric Safety and Reliability Branch, CPUC
Mily Vaidya, Utilities Engineer, Electric Safety and Reliability Branch, CPUC

AUDIT FINDINGS

I. Records Review

During the audit, my staff reviewed the following records:

- Patrol and Detailed Inspection Records
- Repair Work Order Records
- AT&T's overhead and underground inspection program procedures
- AT&T's overhead and underground maintenance program procedures
- Third-Party Safety Hazard Notifications
- Pole Loading Calculations

II. Records Review- Violation List

My staff observed the following violations during the records review portion of the audit:

GO 95, Rule 18-B1, Maintenance Programs, states in part:

> *Companies shall undertake corrective actions within the time periods stated for each of the priority levels set forth below. Scheduling of corrective actions within the time periods below may be based on additional factors, including the following factors, as appropriate …*

GO 95, Rule 31.1, Design, Construction and Maintenance, states in part:

> *For all particulars not specified in these rules, design, construction, and maintenance should be done in accordance with accepted good practice for the given local conditions known at the time by those responsible for the design, construction, or maintenance of communication or supply lines and equipment.*

AT&T's records indicated that from June 1, 2022 to April 30, 2026, AT&T completed 33 work orders past AT&T's scheduled due date and 133 work orders still pending after AT&T's scheduled due date for corrective action.

GO 165, Section III-B, Standards for Inspection, states:

> *Each utility subject to this General Order shall conduct inspections of its distribution facilities, as necessary, to ensure reliable, high-quality, and safe operation, but in no case may the period between inspections (measured in years) exceed the time specified in Table 1.*

GO 95, Rule 31.2, Inspection of Lines, states in part:

> *Lines shall be inspected frequently and thoroughly for the purpose of insuring that they are in good condition so as to conform with these rules.*

AT&T's records indicate that from June 1, 2022 to April 30, 2026, AT&T completed 45 overhead patrol inspections past AT&T's scheduled due date.

III. Field Inspection

My staff inspected the following structures during the field inspection portion of the audit:

No.	Asset Tag (Pole) Number	Structure Type	Latitude	Longitude
1	3630	Pole	35.652232290505	-120.694703392141
2	3600 in front of Library Study Center	Pole	35.6518661256399	-120.694686193031
3	120770193	Pole	35.651232553291	-120.694716056668
4	3526	Pole	35.6508823575557	-120.694619891939
5	533	Pole	35.6475083779708	-120.694838341042
6	617 Oak	Pole	35.6475375626434	-120.694290518492
7		Serving area interface	35.6475459257382	-120.694279003429
8	120767356	Pole	35.6474003681582	-120.694315276648
9	110247579	Pole	35.1446843160092	-120.641355815755
10	121490214	Pole	35.1445023022047	-120.641041988876
11	120426459	Pole	35.1441223899418	-120.640693695368
12	120493792	Pole	35.1172376901925	-120.603141408838
13	120493794	Pole	35.1172442628446	-120.602741071478
14	120493793	Pole	35.1172390556091	-120.602299395635
15	120873761	Pole	35.1172686537727	-120.601852720925
16	120493542	Pole	35.1170909025755	-120.601465453014
17	120493543	Pole	35.1174910835804	-120.601460887356
18	120593545	Pole	35.1178387185845	-120.601477368875
19	120493547	Pole	35.1180963177298	-120.601473135131
20	120493787	Pole	35.1180801983802	-120.601558237281
21	120493786	Pole	35.1180778781049	-120.602146940046
22	120493785	Pole	35.1180619991966	-120.602476385564
23	120493784	Pole	35.1180775983683	-120.602938268156
24	120593783	Pole	35.1180637588758	-120.603134065764
25	120493782	Pole	35.1181123859577	-120.603540099693
26	110339847	Pole	35.1176834895386	-120.603537265683
27	120493788	Pole	35.117309024003	-120.603520538928
28	121337111	Pole	35.1632885620686	-120.687122190695
29	2665	Connection Box	35.1632774738991	-120.68712548088
30	100	Connection Box	35.1781759457073	-120.730897731339
31	142A	Hand Hole	35.1781924627281	-120.730842592881
32	214	Hand Hole	35.1782335504211	-120.731202798831
33	268	Hand Hole	35.1785247428039	-120.732172936443
34		Access Hole	35.1787450305547	-120.732422362418
35	44	Hand Hole	35.1789237415114	-120.732387764152
36	90	Access Hole	35.1791418881615	-120.732271481658
37	348	Hand Hole	35.1794913160226	-120.73275185214
38	370	Hand Hole	35.1796353488369	-120.732988154578
39	402	Hand Hole	35.1797265598906	-120.733483305666
40	491	Hand Hole	35.1798192958813	-120.734157121473

41	502	Hand Hole	35.18008987675	-120.734810832105
42	550	Hand Hole	35.1801668389163	-120.735090814334
43	61	Hand Hole	35.179591141284	-120.734805660883
44	380	Hand Hole	35.1788548889241	-120.733512834118
45	360	Access Hole	35.1787970959035	-120.733286906536
46	348	Hand Hole	35.1787422032347	-120.733015921822
47	121195327	Pole	35.2188362500891	-120.629532274669
48	121195328	Pole	35.2188995152781	-120.629635911546
49	121509558	Pole	35.2183562109316	-120.629793470771
50	121323291	Pole	35.2187055739265	-120.630554368671
51	120072414	Pole	35.2190656090142	-120.631339042562
52	121195341	Pole	35.219387080263	-120.63207336329
53	121195347	Pole	35.2197541903281	-120.632948028132
54	121328962	Pole	35.2200131699728	-120.633496190087
55	121195346	Pole	35.2203651162378	-120.634332285841
56	122069332	Pole	35.2207124306488	-120.635117551336
57	122069334	Pole	35.2210822488645	-120.635908269191
58	121328795	Pole	35.221430786222	-120.636706326172
59	121384688	Pole	35.2217680081792	-120.637478890613
60	121384692	Pole	35.2218201056271	-120.637338668425
61	121328793	Pole	35.2224037372033	-120.636403493483
62	121328960	Pole	35.2230223982639	-120.635956242628
63	121430418	Pole	35.2234794972002	-120.635367029533
64	121426769	Pole	35.2239251861541	-120.634796186161
65	121328958	Pole	35.2240504441754	-120.634020057729
66	121328959	Pole	35.2237492809548	-120.633257488964
67	121195349	Pole	35.2236208144685	-120.633311958725
68	121328791	Pole	35.2233468849002	-120.632300137141
69	121328792	Pole	35.2226968281521	-120.631716755532
70	121328794	Pole	35.2220416689724	-120.630885391997
71	121195342	Pole	35.2217745036041	-120.630046879592
72	121337093	Pole	35.2212979955555	-120.629166173604
73	121337096	Pole	35.2207885505821	-120.628264558251
75	122070565	Pole	35.2207379420277	-120.628312388411
74	122218615	Pole	35.2195859550483	-120.629067641335
77	121319078	Pole	35.2196237437584	-120.629130200356
76	120398797	Pole	35.2632200632075	-120.638117677095
78	120760285	Pole	35.2714648746405	-120.664690376762
79	120477786	Pole	35.2711568517834	-120.664668315468
80	120477785	Pole	35.2711587235265	-120.664169516398
81	373 (Address of the house)	Pole	35.2712741520533	-120.66412822687
82	120131272	Pole	35.2711614819684	-120.663611733106
83	120477783	Pole	35.2711906281543	-120.663309637674
84	120420022	Pole	35.2715507920851	-120.663572216225
85	122069186	Pole	35.2717069302785	-120.663571697279
86	1222269	Pole	35.2721703862174	-120.663615105854
87	121428406	Pole	35.2721670535333	-120.664132612626

88	120420014	Pole	35.2721447410475	-120.664615974932
89	122247895	Pole	35.2718592184942	-120.664661026912
90	120420016	Pole	35.2716850728221	-120.664683745848
91	211012651	Hand Hole	35.23801870137	-120.671733186507
92	195	Hand Hole	35.2379476692481	-120.672041905342
93	194	Hand Hole	35.2379965922982	-120.672045750257
94	184	Hand Hole	35.238170582043	-120.672052192859
95	178	Hand Hole	35.2379742101323	-120.6721636436
96	179	Hand Hole	35.2379530929724	-120.672431500517
97	180	Hand Hole	35.2382585862754	-120.672517902147
98	4400	Hand Hole	35.238011916102	-120.672855325687
99	4400-1	Hand Hole	35.2380382834536	-120.672963942459
100	157	Hand Hole	35.2379125899774	-120.672974808795
101	121080321	Pole	35.0466402862641	-120.473099268511
102	121080322	Pole	35.0464024837262	-120.473237915664
104	121080324	Pole	35.0461393305068	-120.473608311752
103	121080325	Pole	35.0458400035589	-120.474005755237
105	121080327	Pole	35.0455668294404	-120.474344856689
106	121080326	Pole	35.0456848291227	-120.474317169779

IV. Field Inspection – Violations List

My staff observed the following violations during the field inspection portion of the audit:

GO 128, Rule 17.1: Design, Construction, and Maintenance states in part:

> *Electrical supply and communication systems shall be designed, constructed, and maintained for their intended use, regard being given to the conditions under which they are to be operated, to enable the furnishing of safe, proper, and adequate service.*

The following AT&T underground facilities required maintenance:

- 142A: The handhole was not opened to inspect
- 348: Damaged frame and could not be opened
- 370: Damaged frame and could not be opened
- 491: Damaged frame and could not be opened
- 61: Damaged frame and could not be opened
- 380: No access/cover is not opened
- 348: Damaged frame and could not be opened

GO 95, Rule 18-A3: Resolution of Potential Violations of General Order 95 and Safety Hazards states in part:

> *If a company, while performing inspections of its facilities, discovers a Safety Hazard(s) on or near a communications facility or electric facility involving another company, the inspecting company shall notify the other entity of such Safety Hazard(s) no later than ten (10) business days after the discovery.*

AT&T did not notify the third-party responsible for the following safety hazards:

- 121509558: Abandoned Buddy Pole
- 121426769: Abandoned Buddy Pole

GO 95, Rule 31.1: Design, Construction, and Maintenance states in part:

> *Electrical supply and communication systems shall be designed, constructed, and maintained for their intended use, regard being given to the conditions under which they are to be operated, to enable the furnishing of safe, proper, and adequate service.*

AT&T facilities supported on the following poles required maintenance:

- 120493792: Damaged lashing wire
- 120873761: Damaged lashing wire

GO 95, Rule 31.6: Abandoned Lines states in part:

> *Lines or portions of lines permanently abandoned shall be removed by their owners so that such lines shall not become a public nuisance or a hazard to life or property. For the purposes of this rule, lines that are permanently abandoned shall be defined as those lines that are determined by their owner to have no foreseeable future use.*

AT&T facilities supported on the following poles were abandoned:

- 120493794: abandoned service drop
- 110339847: abandoned service drop
- 121328960: abandoned service drop
- 121080322: abandoned service drop

GO 95, Rule 34: Foreign Attachments states in part:

> *Nothing in these rules shall be construed as permitting the unauthorized attachment, to supply, street light or communication poles or structures, of antennas, signs, posters, banners, decorations, wires, lighting fixtures, guys, ropes and any other such equipment foreign to the purposes of overhead electric line construction.*

The following AT&T poles supported unauthorized attachments:

- 120493788: unauthorized advertisement
- 120760285: unauthorized advertisement

GO 95, Rule 38, Table 2, Case 3, Column C requires the clearance between "communication conductors" and "communication conductors" not supported on the same poles at crossings to be 24 inches.

The AT&T communications conductor supported on the following poles were touching a third-party communications conductor:

- 120493542
- 121428406
- 120420016
- 121080327
- 121080326

GO 95, Rule 84.6-B: Ground Wires states in part:

> *Ground wires, other than lightning protection wires not attached to equipment or ground wires on grounded structures, shall be covered by metal pipe or suitable covering of wood or metal, or of plastic conduit material as specified in Rule 22.8–A, for a distance above ground sufficient to protect against mechanical injury, but in no case shall such distance be less than 7 feet.*

Pole 121195327 had damaged ground molding.