



Public Utilities Commission

STATE OF CALIFORNIA

Citation Date: December 19, 2025
Citation #: WSEB-1 W.25-12-001
Utility/Operator ID#: U-338E

CITATION ISSUED PURSUANT TO RESOLUTION WSEB-1

Electrical Corporation (Utility) To Which Citation is Issued:

Southern California Edison (U-338E)

OFFICERS OF THE RESPONDENT

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Southern California Edison

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CITATION

Southern California Edison (SCE or Utility) is cited for 29 categories of violations, including 184,960 advance and 85,064 post de-energization notification failures, resulting in a financial penalty of \$7,865,360 . This fine is a result of the California Public Utilities Commission (CPUC or Commission) Safety and Enforcement Division's (SED) investigation into SCE's Public Safety Power Shut-off (PSPS) events on January 2-17, 2025 (Post Event Report January 4, 2025), and January 17-27, 2025 (Post Event Report January 20, 2025). During the two events, SCE proactively de-energized 515,589 customers, including 16,941 Medical Baseline (MBL) customers, in eight counties due to escalation of weather conditions. Through its investigation, SED identified that SCE was in violation of the de-energization requirements set forth in Resolution ESRB-8 (ESRB-8), Decision (D.)19-05-042, D.20-05-051, D.21-06-014, D.21-06-034 and the Post Event Report Template issued by Administrative Law Judge (ALJ) Regina DeAngelis as Attachment to the *Email Ruling Issuing Template for Public Safety Power Shutoff Post Event & Lessons Learned Report*, on October 18, 2021 in Rulemaking (R.) 18-12-005 (Post Event Report Template).

VIOLATIONS

SCE is cited for violations of ESRB-8 and D.19-05-042, D.20-05-051, D.21-06-014, D.21-06-034 and Administrative Law Judge Ruling on Post Event Report Template as described below.

1. Resolution ESRB-8 states in part:

"A report to the Director of SED provided no later than 10 business days after the shut-off event ends that includes (iii) the time, place, and duration of the shut-off event" . ESRB-8 at 5.



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- 1.1 For the January 4, 2025, event, SCE incorrectly reported the “All Clear” declaration date and time as well as the “Restoration” date and time for SCE’s shared customers with PG&E.
- 1.2 For the January 20, 2025, event, SCE incorrectly reported the de-energization time and restoration time for SCE’s shared customers with SDG&E. SCE also incorrectly reported that one shared customer was de-energized across two counties.

2. Resolution ESRB-8 states in part:

“A report to the Director of SED provided no later than 10 business days after the shut-off event ends that includes (iv) the number of affected customers, broken down by residential, medical baseline, commercial/industrial, and other.” ESRB-8 at 3.

- 2.1 For the January 4, 2025, event, SCE did not report the breakdown of the five shared customers with PG&E.
- 2.2 For the January 20, 2025, event, SCE did not report the customer category of the one shared customer with SDG&E.

3. Resolution ESRB-8 states in part:

“[t]he report should include ‘The local communities’ representatives the IOU contacted prior to de-energization, the date on which they were contacted, and whether the areas affected by the de-energization are classified as Zone 1, Tier 2, or Tier 3 as per the definition in General Order 95, Rule 21.2-D.” ESRB-8 at 5.

For the January 20, 2025, event, SCE did not report the HFTD classification for 18 local communities’ representatives that SCE contacted.

4. Resolution ESRB-8 states in part:

“The IOU shall notify the Director of SED, as soon as practicable, once it decides to de-energize its facilities. If the notification was not prior to the de-energization event, the IOU shall explain why a pre-event notification was not possible. The notification shall include the area affected, an estimate of the number of customers affected, and an estimated restoration time. The IOU shall also notify the Director of SED of full restoration within 12 hours from the time the last service is restored.” ESRB-8 at 6.

For the January 4, 2025, event, SCE reported incorrect information to the Director of SED:



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- 4.1 SCE incorrectly notified the Director of SED of full restoration at 12:58 on January 17 while in fact, the last service was restored at 14:49 on January 17 per SCE PSPS Event Data Workbook, T05: De-energized Time, Place, Duration and Customers.
- 4.2 SCE incorrectly notified the Director of SED of the number of customers who remained de-energized. The notification to Director of SED at 12:58, January 17, 2025, stated “the period of concern has concluded and all PSPS customers have been restored. 6,617 customers remain de-energized due to fire damage and have been transferred to the management of the electrical services IMT”. In its response to SED’s Notice of Violation, SCE confirmed the correct customer count was 6,858.

5. D.19-05-042 Appendix A states in part:

“The electric investor-owned utilities should, whenever possible, adhere to the following minimum notification timeline:

- *48-72 hours in advance of anticipated de-energization: notification of public safety partners/priority notification entities*
- *24-48 hours in advance of anticipated de-energization: notification of all other affected customers/populations*
- *1-4 hours in advance of anticipated de-energization, if possible: notification of all affected customers/populations.*
- *When de-energization is initiated: notification of all affected customers/population*
- *Immediately before re-energization begins: notification of all affected customers/populations*
- *When re-energization is complete: notification of all affected customers/populations”* (D.19-05-042 at A-8).

- 5.1 For the two January 2025 PSPS events, SED determined that SCE had 184,960 advance and 85,064 post de-energization notification failures. Among the 85,064 post de-energization notification failures, SED acknowledges that SCE withheld 13,242 imminent re-energization and re-energization complete notifications due to fire damage to customers’ homes.
- 5.2 For the January 4 event, per the notification timeline, the only re-energization notice sent to the shared customers with PG&E on Cachuma circuit was on January 9, 2025, at 03:17. However, the five shared customers with PG&E on three circuits were finally restored on Jan. 10 and Jan. 12 respectively. SCE did not identify or report the re-energization notification failures.
- 5.3 For the January 20 event, per the notification timeline in the Post Event Report, for the shared customer with SDG&E on the Chawa circuit, the initial notice was sent at 14:48 on January 22, 2025. No 4-1 hour notice was sent. The de-energization initiation notice was sent at 10:34 on January 23, 2025. Per the de-energization data SCE provided in response to SED’s data request, the shared customer with SDG&E on the Chawa circuit was initially



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de-energized at 09:44 on January 21, 2025. SCE did not identify nor report the following notification failures for the shared customer with SDG&E:

- 48-24 hour advance notification
- 4-1 hour imminent notification
- De-energization initiation notification on January 21, 2025

6. D.19-05-042 Appendix A states in part:

“Notification Preceding a De-Energization Event - The electric investor-owned utilities must convey to public safety partners at the time of first notification preceding a de-energization event information regarding the upcoming de-energization, including estimated start time of the event, estimated duration of the event, and estimated time to full restoration.” D.19-05-042 at A-16.

For both of the January events in 2025, SCE did not provide the estimated time of full restoration to public safety partners.

7. D.19-05-042 Appendix A states in part:

“Notification Preceding a De-Energization Event - The electric investor-owned utilities must partner with local public safety partners to communicate with all other customers that a de-energization event is possible, the estimated start date and time of the de- energization event, the estimated length of the de-energization event, which may be communicated as a range, and the estimated time to power restoration, which again, may be communicated as a range.” D.19-05-042 at A-17.

For both of the January events in 2025, per the notification scripts to customers, the notifications only included the estimated start date and fire weather conditions, it did not include the estimated start time nor estimated time to power restoration.

8. D.19-05-042 Appendix A states in part:

“the electric investor-owned utilities must provide..2) A copy of all notifications, the timing of notifications, the methods of notifications and who made the notifications (the utility or local public safety partners).” D.19-05-042 at A-23.

- 8.1 For both of the January events in 2025, the copy of the notification sent to public safety partners did not include the attached spreadsheet sent with the notification, which is part of the notification to public safety partners
- 8.2 In both of the January events in 2025, for the shared customers with PG&E and SDG&E, PG&E and SDG&E made the notification to the shared customers, not SCE. SCE incorrectly reported it performed all the primary customer notifications.



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9. D.19-05-042 Appendix A states in part:

“The electric investor-owned utilities must provide up-to-date information, including a depiction of the boundary of the de- energization event, on their websites’ homepage and a dedicated Public Safety Power Shut-off webpage regarding the de-energization event.” D.19-05-042 at A-18.

For the January 4, 2025, event:

- 9.1 SCE’s designated PSPS webpage and map contained overlapping polygons with conflicting information. Sometimes, a visitor to SCE’s website would initially see a “warning” of a potential power shut-off when checking a particular polygon and other times a visitor would initially see a notification of an active shut-off when checking that same polygon. Additionally, SCE also has created small buffer zones at the edges of each polygon for technical reasons. These overlapping polygons and small buffer zones caused inconsistencies and potential confusion to the customers.
- 9.2 For January 4 event, SCE’s homepage lacked information about the PSPS event. The period of concern of this event started on January 3, 2025. However, SCE did not put up a banner on their homepage until January 6, 2025, after SED informed SCE of the missing banner.
- 9.3 For January 4 event, SCE did not provide up-to-date information, including a depiction of the boundary of the de-energization event, on their website homepage for a brief period of time. SCE’s website was completely down starting at 15:48 and concluding at 16:15 on January 7, 2025. All pages including SCE’s homepage, PSPS page, outage map page, my account page, and billing & payment pages, were inaccessible

10. D.19-05-042 Appendix A states in part:

“the electric investor-owned utilities must provide[...] For those customers where positive or affirmative notification was attempted, an accounting of the customers (which tariff and/or access and functional needs population designation), the number of notification attempts made, the timing of attempts, who made the notification attempt (utility or public safety partner) and the number of customers for whom positive notification was achieved;” D.19-05-042 at A-23.

- 10.1 For the January 4 event, SED determined SCE did not send positive notifications to 200 MBL customers and Self-Certified customers.
- 10.2 For the January 20 event, SCE did not send positive notifications to 39 MBL customers and Self-Certified customers

11. D.19-05-042 Appendix A states in part:

“In addition to the reporting requirements in Resolution ESRB-8, the electric investor-owned utilities must provide An explanation of how the utility determined



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that the benefit of de-energization outweighed potential public safety risks". D.19-05-042 at A-24.

SCE used a Firecast Output Ratio for each circuit to indicate whether the PSPS benefit outweighed the risks. For January 4 event, the Firecast Output Ratio for five circuits: Blue Cut, Brennan, Dysart, Glacier, and Harwood were N/A, and SCE did not indicate these five circuits were downstream of any other “parent” circuits that exceeded PSPS thresholds. According to the de-energization breakdown in Table 5, those five circuits were de-energized. SCE did not explain how they determined the benefits of de-energization outweighed the public safety risks for the five de-energized circuits.

12. D.20-05-051 states in part:

“CRCs shall be operable at least 8 AM-10 PM during an active de-energization event, with actual hours of operation to be determined by the local government in cases in which early closure of a facility is required due to inability to access a facility until 10 PM.” D.20-05-051 at A-6.

12.1 For the January 4 event, SCE did not follow the operations hours for the CRCs in the circumstances below:

12.1.1 Dismissed

12.1.2 Customers on two circuits in Kern County were de-energized on January 9 at 21:30 and 21:45, respectively; re-energized on January 10 at 11:53 and 15:49, respectively. However, SCE closed Golden Hills Community Center in Kern County at 13:30 on January 9 while customers on two circuits remained de-energized until January 10, 11:53 and 15:49, respectively.

12.1.3 SCE reported it “provided customer support at its Catalina Service Center from Jan. 7-9, 2025, closing on Jan. 9, 2025 at 18:15.” SCE did not explain why this CRC was closed before the required closing time of 22:00

12.2 Dismissed

13. D.20-05-051 states in part:

“Each electric investor-owned utility shall ensure that electric service to impacted service points is restored as soon as possible and within 24 hours from the termination of the de-energization event, unless it is unsafe to do so.” D.20-05-051 at A-6.

For the January 4 event, SCE incorrectly reported the circuit name and explanation regarding Barrington Circuit and Buckhorn Circuit requiring 24 hours to restore.



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14. D21-06-014 states in part:

“Pacific Gas and Electric Company (PG&E), Southern California Edison Company (SCE), and San Diego Gas & Electric Company (SDG&E) must identify and quantify customer, resident, and the general public risks and harms from a proactive de-energization and clearly explain in the 10-day post-event reports their risk models and risk assessment processes, and provide further documentation on how the power disruptions to customers, residents, and the general public is weighed against the benefits of a proactive de- energization. PG&E, SCE, and SDG&E must each also explain, in detail, the threshold established for initiating a Public Safety Power Shutoff event in the 10- day post-event reports.” D.21-06-014, OP2 at 284.

For the January 4 event, SCE did not quantify the wildfire risk for five circuits (Blue Cut, Brennan, Dysart, Glacier, and Harwood), but reported N/A. As a result, SCE did not report the Firecast Output Ratios, which were supposed to be one of the key decision-making factors to initiate de-energization.

15. D.21-06-014 states in part:

“Pacific Gas and Electric Company, Southern California Edison Company, and San Diego Gas & Electric Company must include a statement in the 10-day post-event reports verifying the availability to public safety partners of (1) accurate and timely geospatial information and (2) real time updates to the Geographic Information System shapefiles in preparation for an imminent Public Safety Power Shutoff (PSPS) event and during a PSPS event.” D.21-06-014, OP 18 at 289.

For both events in January 2025, SCE only verified a “near real-time” updates of the geospatial information. SCE did not verify the accuracy or real time updates of geospatial information and the GIS shapefiles provided to public safety partners during the events.

16. D.21-06-034 states in part:

“Prior to a PSPS event, immediately after the utility decides on which [Community Resource Centers (CRC)] locations to open during the PSPS event, the utility must provide notice to customers of the locations of the CRCs, the services available at each CRC, the hours of operation of each CRC, and where to access electricity during the hours the CRC is closed. This notice must be provided in all available means, including, but not limited to, text messages and on the utilities’ websites.” D.21-06-034 at A-2.

For both events in January 2025, SCE’s text and voice notification script did not mention the availability of community resources. SCE’s email notification script stated only “Visit sce.com/pmps for the latest information and availability of community resources.” SCE’s notification to customers did not specify whether customer can find the locations of the CRCs, the services available at each CRC, the hours of operation of each CRC, and where to access electricity during the hours the CRC is closed.



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17. D.21-06-034 states in part:

“[e]ach electric investor-owned utility must make every attempt to provide notification of the cancellation of a de-energization event, or removal from scope, by notifying all affected entities, including public safety partners, within two hours of the decision to cancel.” D.21-06-034 at A-11.

For both events, SED determined SCE did not provide notification of the cancellation of a de-energization event, or removal from scope to 25,423 critical facilities and general customers.

18. Post Event Report Template issued by Administrative Law Judge’s (ALJ) ruling on October 18, 2021, Section 9 requires the *utilities to use the following template to report Community Resource Center (CRC) information.*

Community Resource Centers

#	County	Site Name	Address	Operating Hours	Attendance	Site Type	Amenities Provided

For both events in January 2025, SCE did not follow the template to report the counties where the CRCs were located at.

19. The Post Event Report Template, Section 10 states:

“This section must include, at minimum: Mitigation actions and impacts (both waterfall graph and map) including: sectionalization devices, temporary generation, microgrids, permanent backup generation, transmission switching, covered conductor, and any other grid hardening that mitigated the impact of the event.”

For the January 4 event, SCE had a reporting error in the mitigation map. The mitigation map for the Bootlegger circuit did not accurately reflect the de-energization of Segment 10. The mitigation map indicated Bootlegger circuit Segment 10 was not de-energized, while in fact it was de-energized.

ENCLOSURES

The following attached enclosures were used to establish the findings of fact:

Enclosure 1 – SED’s Notice of Violation – Southern California Edison 2025 January Public Safety Power Shutoff Events

Enclosure 2 – SCE’s Response to SED’s Notice of Violation – Southern California Edison 2025 January Public Safety Power Shutoff Events



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STATEMENT OF FACTS

The above violations are documented in the attached Enclosure 1 – *SED’s Notice of Violation – Southern California Edison 2025 January Public Safety Power Shutoff Events (NOV)*, which is based on SED’s investigation of SCE’s January 2-17, 2025, PSPS event and January 17-27, 2025, PSPS event.

BACKGROUND

In January of 2025, SCE initiated two PSPS events on January 2-17, 2025, and January 17-27, 2025, respectively. During the two events, SCE extended the period of concern (POC) multiple times, proactively de-energized 515,589 customers including 16,941 Medical Baseline (MBL) customers in eight counties in response to increased wildfire risk as a result of escalating weather conditions. SCE submitted the Post Event Reports following each event summarizing SCE’s compliance with Commission PSPS rules.

SED performed real time compliance assessments during the events, reviewed the Post Event Reports, SCE’s responses to SED’s data requests, and stakeholder comments to evaluate SCE’s compliance with PSPS requirements. On June 13, 2025, SED issued its Notice of Violation (NOV) which identified 31 categories of violations resulting from the PSPS event (see Enclosure 1). SCE responded on July 14, 2025, with its Response to SED’s Notice of Violation (see Enclosure 2). Upon the review of SCE’s responses to the NOV, SED dismissed two categories of violations.

Violation 1.1

For the January 4, 2025, event, SCE did not meet ESRB-8 requirement to correctly report “All Clear” declaration date and time as well as “Restoration” date and time for the shared customer with PG&E.

Violation 1.2

For the January 20, 2025, event, SCE did not meet ESRB-8’s requirement to correctly report the de-energization time and restoration time for the shared customer with SDG&E. SCE also incorrectly reported the one shared de-energized customer was in two counties.

Violation 2.1

For the January 4, 2025, event, SCE failed to report the breakdown of the five shared customers with PG&E as required by ESRB-8

Violation 2.2

For the January 20, 2025, event, SCE failed to report the customer category of the one shared customer with SDG&E per the requirement of ESRB-8.

Violation 3



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For the January 20, 2025, event, SCE did not follow the requirement of ESRB-8 to report the HFTD classification for 18 local communities' representatives they contacted.

Violation 4.1

For the January 4, 2025, event, SCE incorrectly notified the Director of SED of full restoration time.

Violation 4.2

For the January 4 event, upon event conclusion, SCE incorrectly notified the Director of SED of customer count who remained de-energized.

Violation 5.1

For the two January 2025 PSPS events, SCE had 184,960 advance and 85,064 post de-energization notification failures.

Violation 5.2

For the January 4 event, SCE did not identify nor report the re-energization notification failures for the shared customers with PG&E on Cachuma circuit.

Violation 5.3

For the January 20 event, SCE did not identify nor report the following notification failures for the shared customer with SDG&E:

- 48-24 hour advance notification
- 4-1 hour imminent notification
- De-energization initiation notification on January 21, 2025

Violation 6

For both of the January events in 2025, SCE did not provide the estimated time of full restoration to public safety partners per the requirement of D.19-05-042.

Violation 7

For both of the January events in 2025, SCE violated the customer notification requirement in D.19-05-042 by failing to provide the estimated start time and estimated time to power restoration.

Violation 8.1

For both of the January events in 2025, the copy of the notification to public safety partners included in SCE's post event report did not include the attached spreadsheet sent to public safety partners, which is part of the notification to public safety partners.

Violation 8.2

In both of the January events in 2025, for the shared customers with PG&E and SDG&E, PG&E and SDG&E made the notification to the shared customers, not SCE. SCE incorrectly reported it performed all the primary customer notifications.



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Violation 9.1

For the January 4 event, SCE violated the requirement in D.19-05-042 to provide up-to-date information, including a depiction of the boundary of the de-energization event, on the utilities' websites' homepage. SCE's designated PSPS webpage and map contained overlapping polygons with conflicting information. These overlapping polygons, coupled with small buffer zones created at the edges of each polygon, caused inconsistencies and potential confusion to the customers.

Violation 9.2

For January 4 event, the period of concern started on January 3, 2025. However, SCE did not put up a banner on their homepage to indicate the availability of up-to-date PSPS information until January 6, 2025, after SED informed SCE of the missing banner.

Violation 9.3

For January 4 event, SCE did not meet the requirement in D.19-05-042 to provide up-to-date information, including a depiction of the boundary of the de-energization event, on its website homepage for a brief period of time.

Violation 10.1

For January 4 event, SCE did not send positive notifications to 200 MBL customers and Self-Certified customers

Violation 10.2

For January 20 event, SCE did not send positive notifications to some 39 customers and Self-Certified customers

Violation 11

For January 4 event, SCE did not explain how they determined the benefits of de-energization outweighed the public safety risks for five de-energized circuits.

Violation 12.1.1

Dismissed

Violation 12.1.2

For January 4 event, SCE closed Golden Hills Community Center in Kern County at 13:30 on January 9 while customers on two circuits remained de-energized until January 10, 11:53 and 15:49, respectively.

Violation 12.1.3

For January 4 event, SCE closed the Community Resource Center: Catalina Service Center on January 9, 2025 at 18:15, but did not explain why it was closed before the required closing time of 22:00.



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Violation 12.2

Dismissed

Violation 13

For January 4 event, SCE incorrectly reported the circuit name and explanation regarding Barrington Circuit and Buckhorn Circuit requiring 24 hours to restore.

Violation 14

For January 4 event, SCE violated D.21-06-014 by not quantifying the wildfire risk for five circuits (Blue Cut, Brennan, Dysart, Glacier, and Harwood), but reported N/A.

Violation 15

For both events in January 2025, SCE violated D.21-06-014 by only verifying a “near real-time” updates of the geospatial information. SCE did not verify the accuracy or real time updates of geospatial information and the GIS shapefiles provided to public safety partners during the events.

Violation 16

For both events in January 2025, SCE’s notification script to customers did not specify whether customer can find the locations of the CRCs, the services available at each CRC, the hours of operation of each CRC, and where to access electricity during the hours the CRC is closed.

Violation 17

For both events, SCE did not provide notification of the cancellation of a de-energization event, or removal from scope to 25,423 critical facilities and general customers.

Violation 18

For both events in January 2025, SCE did not follow the template to report the counties where the CRCs were located at.

Violation 19

SCE violated Post Event Report Template by erroneously reporting Segment 10 of Bootlegger circuit in the mitigation map.



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SED CITATION ANALYSIS

Element	Staff Finding
Number of violations and duration of violations	<ol style="list-style-type: none">1. Seven categories of violations of ESRB-8 (January 4 and January 20, 2025 events).2. Thirteen categories of violations of D.19-05-042 (January 4 and January 20, 2025 events).3. Three categories of violations of D.20-05-051 (January 4, 2025 event).4. Three categories of violations of D.21-06-014 (January 4 and January 20, 2025 events).5. One category of violation of D.21-06-034 (January 4 and January 20, 2025 events).6. Two categories of violations of Post Event Report Template (January 4 and January 20, 2025 events).



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Severity or gravity of the offense	<p>Economic Harm and Physical Harm:</p> <p>Notification failures have the potential to cause physical or economic harm. Of particular concern to SED was SCE's failure to provide over 270,000 advanced and post de-energization notifications. Failure to notify customers before de-energization could result in economic and physical harm for some customers and increases safety risks to persons within the deenergized area beyond a noticed de-energization, because customers do not have time to plan for the de-energization.</p> <p>Regulatory Harm/Number of Violations:</p> <p>SCE complied with SED during the investigation of SCE's 2025 January PSPS Events. SED identified 29 categories of total violations. Seven categories of violations of ESRB-8, thirteen categories of violations of D.19-05-042, three categories of violations of D.20-05-051, three categories of violations of D.21-06-014, one category of violation of D.21-06-034, and two categories of violations of the Post Event Report Template.</p>
Conduct of the utility	Many of SCE's violations above are repeated violations. Nevertheless, SCE was forthcoming in providing SED with more information and the context of its violations in SCE's responses to SED' NOV, particularly detailed information regarding the notification failures.
Prior history of similar violation(s)	SED's investigations of prior PSPS events have found that SCE failed to meet the requirements of ESRB-8, D.19-05-042, D.20-05-051, D.21-06-014, D.21-06-034 and the Post Event Report Template on other occasions, specifically, in 2020, 2021, 2022, and 2023. The Commission issued Administrative Enforcement Orders (AEO) to address the 2020, 2022, and 2023 violations. The Commission and SCE agreed to an Administrative Consent Order (ACO) for the 2021 violation.
Self-reporting of the violation	SCE reported some notification failures and noncompliance. SED discovered other violations upon review of the Post Event Report, SCE's responses to data requests, and stakeholders' comments.
Financial resources of the utility	SCE is one of the largest electric utilities in the state of California in terms of customers and revenue. The penalty amount of \$7,865,360 is large enough to emphasize the importance of the PSPS requirements relative to SCE's size.



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The totality of the circumstances	<p>Aggravating factors include:</p> <ul style="list-style-type: none">• SCE did not notify public safety partners that it lowered its PSPS thresholds, or adjusted its operational protocols to de-energize sooner prior to winds hitting circuit thresholds. Both events covered extended POCs with some circuits being de-energized multiple times or with extended de-energization.• SCE continued to fail to provide some advance and post de-energization notifications, and cancellation notifications to customers in the areas of concern.• SCE failed to provide some positive notifications to Medical Baseline customers and Self-certified customers.• SCE repeated violations from previous events. <p>Mitigating factors include:</p> <ul style="list-style-type: none">• SCE self-reported some notification failures in the Post Event Report.• SCE curbed some imminent re-energization and re-energization complete notifications due to fire damage to customers' homes. No penalty was assessed due to those notification failures.
The role of precedent	As described above in the "Prior History of Similar Violations" section, the CPUC previously issued AEOs to SCE for violations of ESRB-8, D.19 05-042, D.20-05-051, D.21-06-014, D.21-06-034 and Post Event Report Template in 2020, 2022 and 2023. The Commission and SCE entered into an ACO for violations in 2021.



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Resultant citation taking all of these factors into account

The penalty of \$7,865,360 (Seven million eight hundred sixty five thousand and three hundred sixty dollars) is consistent with the table of specified violations and scheduled fines in Resolution WSEB-1, appendix B.

The schedule allows for fines of \$500 to \$100,000 per PSPS Report, per day that the filing was late; \$500 to \$10,000 per instance of incomplete or missing reporting information; \$500 to \$1,000 per missed PSPS Notice; or \$500 to \$100,000 per accumulation of missed PSPS Notices; and \$500 to \$100,000 per infraction per day for failure to operate a CRC and PSPS Website.

Resolution M-4846 and Resolution WSEB-1 provide the factors to apply to determine the appropriate penalty within that range, which are discussed in this citation's analysis section. SED evaluated the penalty amounts for each of the 29 categories of violations and determined the combined penalty to be reasonable consistent with the Commission's Penalty Assessment Methodology.



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RESPONSE:

Respondent is called upon to provide a response to this Citation by: **5:00 PM on Monday January 19, 2026**. By way of such response, Respondent, **within 30 calendar days**, must either pay the amount of the penalty set forth in this citation,¹ or appeal² the citation. In addition, the Respondent must do one of the following:

- 1) **For violations constituting immediate safety hazards:** Respondent must immediately correct the immediate safety hazards.
- 2) **For violations that do not constitute immediate safety hazards:** Violations that do not constitute immediate safety hazards must be corrected within 30 days after the citation is served. If said violations that do not constitute immediate safety hazards cannot be corrected within 30 days, then the Respondent must submit a detailed Compliance Plan to the Director of SED within 30 days after the citation issues, unless the utility and the Director of SED, before the expiration of the 30-day period, agree in writing to another date, reflecting the soonest that the Respondent can correct the violations. The Compliance Plan must provide a detailed description of when the violation will be corrected, the methodology to be utilized, and a statement supported by a declaration from the Respondent's Chief Executive Officer or appropriate designee (CEO Declaration) stating that in the Respondent's best judgment, the time that will be taken to correct the violation will not affect the safety or integrity of the operating system or endanger public safety.

Note: Respondent will forfeit the right to appeal the citation by failing to do one of the options outlined above within 30 days. Payment of a citation or filing a Notice of Appeal does not excuse the Respondent from curing the violation. The amount of the penalty may continue to accrue until a Notice of Appeal is filed. Penalties are stayed during the appeal process. A late payment will be subject to a penalty of 10% per year, compounded daily and to be assessed beginning the calendar day following the payment-due date. The Commission may take additional action to recover any unpaid fine and ensure compliance with applicable statutes and Commission orders.

¹ For fines paid pursuant to Public Utilities Code (Pub. Util. Code) Section 2107 and Decision (D.) 16-09-055 Respondent shall submit a certified check or wire transfer payable to California Public Utilities Commission using the attached Citation Payment Form. Upon payment, the fine will be deposited in the State Treasury to the credit of the General Fund and this citation will become final.

² Respondent may Appeal this citation by completing and submitting a Notice of Appeal Form. Please see the attached document, "Directions For Submitting An Appeal To A Citation Issued Pursuant to Decision 16-09-055" for information on the appeals process and the attached "Notice of Appeal Of Citation Form."



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NOTIFICATION TO LOCAL AUTHORITIES:

As soon as is reasonable and necessary, and no later than 10 calendar days after service of the citation is effected, Respondent must provide a notification to the Chief Administrative Officer or similar authority in the city and county where the violation occurred. Within 10 days of providing such notification, Respondent must serve an affidavit to the Director of SED, at the mail or e-mail address noted below, attesting that the local authorities have been notified; the date(s) for when notification was provided; and the name(s) and contact information for each local authority so notified.

The CPUC expects the Utility to take actions, as soon as feasible, to correct, mitigate, or otherwise make safe all violations noted on the Citation regardless of the Utility's intentions to accept or appeal the violation(s) noted in the Citation.

Lee Palmer

Deputy Executive Director for
Safety Enforcement, Safety Policy
and Water

Safety and Enforcement Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102
Leslie.Palmer@cpuc.ca.gov



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CITATION PAYMENT FORM

I (we) _____ hereby agree to comply with this citation dated _____, and have corrected/mitigated the violation(s) noted in the citation on _____ and no later than _____, _____ all work to make permanent corrections to any mitigated, or otherwise remaining concerns related to the violation(s) will be completed as noted in the Compliance Plan we have submitted to the Director of SED and, herewith, pay a fine in the amount of

\$ _____ as included in the citation.

Signature of Electrical Corporation's Treasurer, Chief Financial Officer, or President/Chief Executive Officer, or delegated Officer thereof

_____ (Signature) _____ (Date)

_____ (Printed Name and Title)

Payment must be with a certified check or wire transfer made payable to the ***California Public Utilities Commission*** and sent to the below address. Please include the citation number on the memorandum line of the check or money transfer to ensure your payment is properly applied.

California Public Utilities Commission
Attn: Fiscal Office
505 Van Ness Avenue
San Francisco, CA 94102-3298

NOTE: A copy of the completed Citation Payment Form must be sent to the Director of the Safety and Enforcement Division, via email or regular mail, to the address provided on the Citation.



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DIRECTIONS FOR SUBMITTING AN APPEAL TO A CITATION ISSUED PURSUANT TO RESOLUTION WSEB-1

Within 30 calendar days of the Respondent being served with a **CITATION ISSUED PURSUANT TO RESOLUTION WSEB-1**, Respondent may appeal the citation. Beyond 30 calendar days of being served with the citation, Respondent is in default and, as a result, is considered as having forfeited rights to appeal the citation. The Respondent must still correct the violation(s) as instructed in the Response section of this citation.

To appeal the citation, Appellant must file a Notice of Appeal (including a completed title page complying with Rule 1.6 of the Commission's Rules of Practice and Procedure, and attached Notice of Appeal Form) along with copies of any materials the Appellant wants to provide in support of its appeal with the Commission's Docket Office **and** must serve the Notice of Appeal, at a minimum, on:

- 1) The Chief Administrative Law Judge (with an electronic copy to: ALJ_Div_Appeals_Coordinator@cpuc.ca.gov),
- 2) The Director of the Safety and Enforcement Division
- 3) The Executive Director of the California Public Utilities Commission
- 4) General Counsel
- 5) The Director of the Public Advocates Office at the California Public Utilities Commission

at the address listed below within 30 calendar days of the date on which the Appellant is served the Citation. The Appellant must file a proof of service to this effect at the same time the Appellant files the Notice of Appeal. The Notice of Appeal must at a minimum state: (a) the date of the citation that is appealed; and (b) the rationale for the appeal with specificity on all grounds for the appeal of the citation.

California Public Utilities Commission
505 Van Ness Ave.
San Francisco, CA 94102
Attn: <Insert Title>

NOTE: Submission of a *Notice of Appeal Form* in no way diminishes Appellant's responsibility for correcting the violation described in the citation, or otherwise ensuring the safety of facilities or conditions that underlie the violations noted in the Citation.

Ex Parte Communications as defined by Rule 8.1(c) of the Commission's Rules of Practice and Procedure, are prohibited from the date the citation is issued through the date a final order is issued on the citation appeal.



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After receipt of the Appellant's *Notice of Appeal Form*, a hearing will be convened before an Administrative Law Judge. At least ten days before the date of the hearing, the Appellant will be notified and provided with the location, date, and time for the hearing. At the hearing,

- (a) Appellant may be represented by an attorney or other representative, but any such representation shall be at the sole expense of the Appellant;
- (b) Appellant may request a transcript of the hearing, but must pay for the cost of the transcript in accordance with the Commission's usual procedures;
- (c) Appellant is entitled to the services of an interpreter at the Commission's expense upon written request to the Chief Administrative Law Judge not less than five business days prior to the date of the hearing;
- (d) Appellant is entitled to a copy of or electronic reference to "Resolution ALJ-377 Modifies and Makes Permanent the Citation Appellate Rules and General Order I56 Appellate Rules (Citation Appellate Rules)"; and
- (e) Appellant may bring documents to offer in evidence (Rule 13.6 (Evidence) of the Commission's Rules of Practice and Procedure applies) and/or call witnesses to testify on Appellant's behalf. At the Commission's discretion, the hearing in regard to the Appellant's appeal can be held in a CPUC hearing room at either of the following locations:

San Francisco:
505 Van Ness Avenue
San Francisco, CA 94102

Los Angeles:
320 West 4th Street, Suite 500
Los Angeles, CA 90013

The hearing(s) held in regard to the Appellant's appeal will be adjudicated in conformance with all applicable Public Utilities Code requirements.



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Notice of Appeal Form
Appeal from Citation issued by Safety and Enforcement Division
(Pursuant to RESOLUTION WSEB-1)

Appellant:

[Name]

[Title]

[Utility Name]

[Mailing Address]

[City, CA Zip Code]

Citation Date: _____

Citation #: _____

Utility/Operator ID#: _____

Appeal Date: _____

“Appeal of _____ from _____
[Utility/Operator Name] [Citation Number]

Issued by the Safety and Enforcement Division”

Statements supporting Appellant’s Appeal of Citation (You may use additional pages if needed and/or attach copies of supporting materials along with this form).



Public Utilities Commission

STATE OF CALIFORNIA

Citation Date: September 19, 2025
Citation #: WSEB-2 W.25-09-001
Utility/Operator ID#: U 39 E

Enclosures to Accompany Utility Appeal

Utility to add list of Enclosures as appropriate: