

CONFIDENTIAL ATTACHMENT 1

RECORDS FINDING

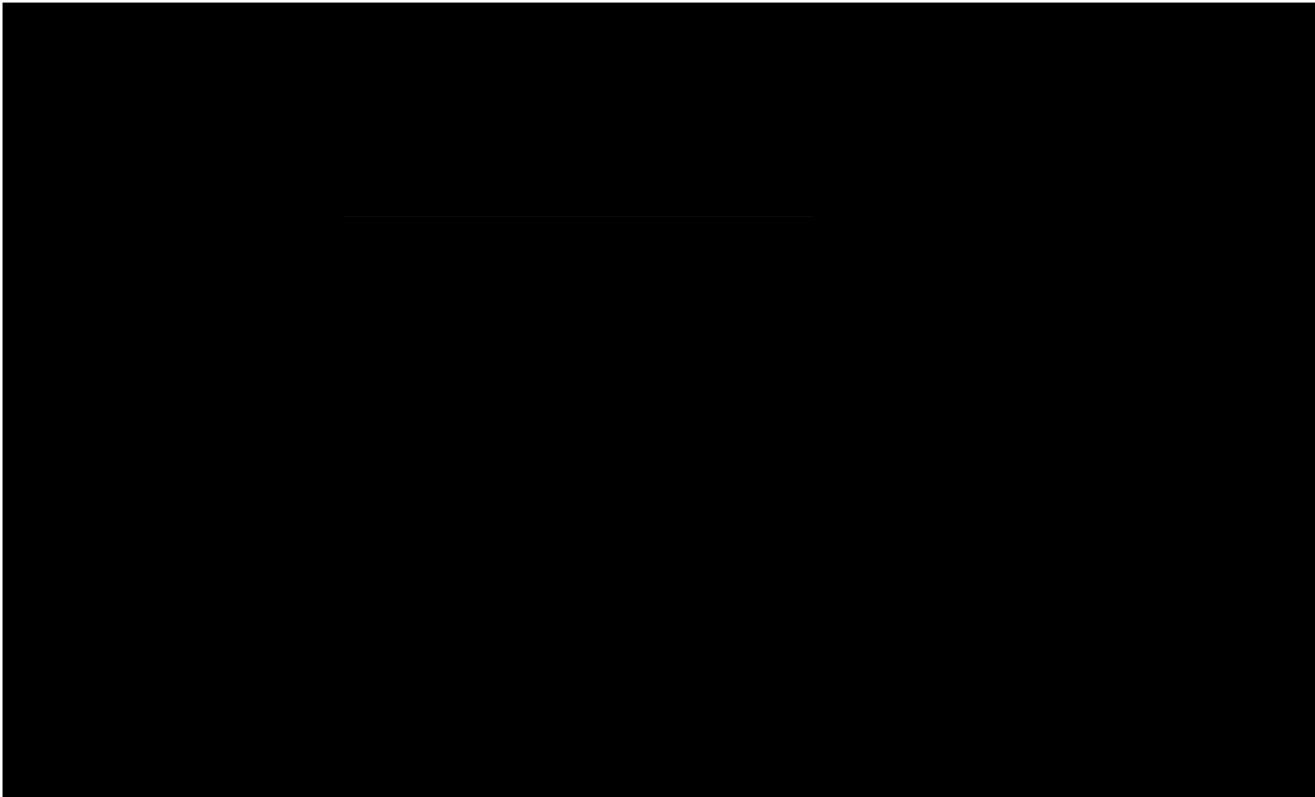
ESRB’s review of Comcast’s work orders submitted for the period from February 2019 through February 2024 found that Comcast had a total of 1,605 late work orders in the West Bay Region. Table 1 below lists the late work orders in the West Bay Region by county and priority level.

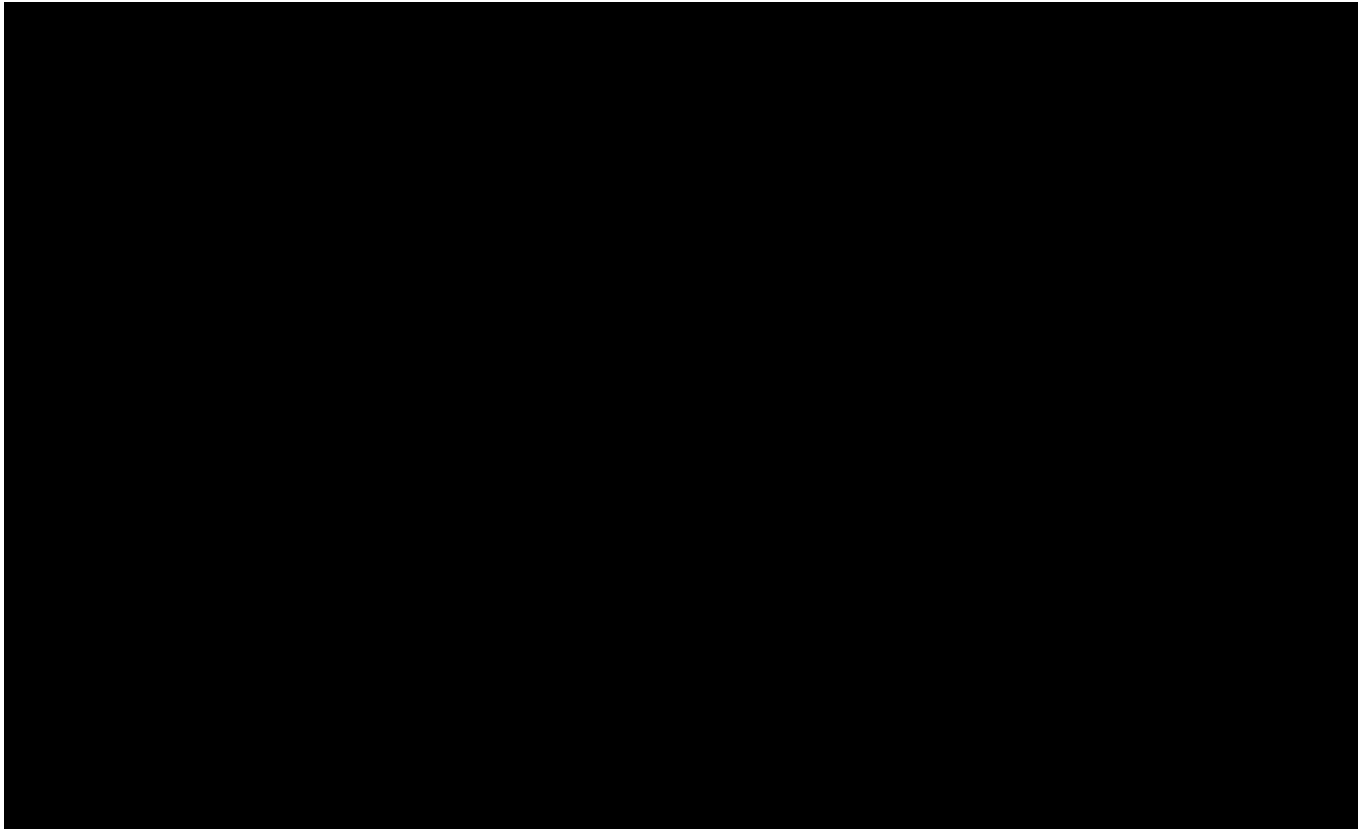
Table 1: West Bay Region Late Work Orders

Priority Levels	San Francisco	San Mateo	Total
1	18	30	48
2	609	948	1,557
Total	627	978	1,605

Late completed work orders are those completed after their assigned due dates based on their repair categories; and late pending work orders are those that had not been completed as of February 29, 2024, the end of the reporting period for the CIP audit of Comcast’s West Bay Region.

COMCAST’S CONFIDENTIAL RESPONSE:





CONFIDENTIAL ATTACHMENT 1 (continued)

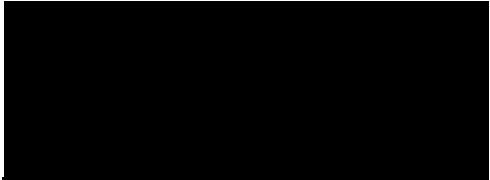


FIELD INSPECTION FINDINGS

Location #	Approximate GPS Coordinates	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
Table 2: GO 95, Rule 12.2 Finding					
46	37.77566° N, 122.45442° W	Pole	Comcast needs to complete transfer off the deteriorated pole	6/11/2024	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [END CONFIDENTIAL]
Table 3: GO 95, Rule 31.1 Finding					
100	37.46254° N, 122.42896° W	Pole	The guy anchor is buried	10/10/2024	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [REDACTED] [END CONFIDENTIAL]
Table 4: GO 95, Rule 84.6-B Findings					
64	37.77343° N, 122.50888° W	Pole	Ground wire cover is damaged	5/11/2024	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [END CONFIDENTIAL]
66	37.77280° N, 122.50895° W	Pole	Ground wire cover is damaged	5/6/2024	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [END CONFIDENTIAL]

Location #	Approximate GPS Coordinates	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
Table 5: GO 95, Rule 37 Findings					
58	37.77539° N, 122.45704° W	Pole	Low service drop	4/17/2024	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]
69	37.75856° N, 122.50763° W	Pole	Low service drop	4/17/2024	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]
90	37.54225° N, 122.50341° W	Pole	Low service drop	4/18/2024	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]
Table 6: GO 95, Rule 84.6-D Finding					
30	37.79742° N, 122.42520° W	Pole	The cables are not secured to the pole	5/12/2024	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]
Table 7: GO 95, Rule 87.7-D(1) Findings					
11	37.80619° N, 122.40718° W	Pole	The riser guard at the base of the pole is damaged	5/7/2024	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]
98	37.46362° N, 122.42981° W	Pole	Test cable needs to be moved to riser guard	4/18/2024	[BEGIN CONFIDENTIAL] [REDACTED]

Location #	Approximate GPS Coordinates	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
					[REDACTED] [END CONFIDENTIAL]
100	37.46254° N, 122.42896° W	Pole	Riser guard not secured to pole	5/8/2024	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [END CONFIDENTIAL]
102	37.46261° N, 122.42796°	Pole	No riser guard	5/8/2024	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]
103	37.46249° N, 122.42750° W	Pole	No riser guard	5/8/2024	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]
Table 8: GO 128, Rule 17.1 Findings					
79	37.70060° N, 122.48530° W	Wall Terminal	The wall mounted enclosure was unsecured and found open	4/18/2024	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [END CONFIDENTIAL]
80	37.70077° N, 122.48514° W	Wall Terminal	The wall mounted enclosure was unsecured and found open	4/18/2024	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [END CONFIDENTIAL]
81	37.70055° N, 122.48497° W	Wall Terminal	The wall mounted enclosure was unsecured and found open	4/18/2024	[BEGIN CONFIDENTIAL] [REDACTED] [REDACTED] [END CONFIDENTIAL]

Location #	Approximate GPS Coordinates	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
82	37.70055° N, 122.48497° W	Wall Terminal	The wall mounted enclosure was unsecured and found open	4/18/2024	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]
83	37.70040° N, 122.48492° W	Wall Terminal	The wall mounted enclosure was unsecured and found open	4/18/2024	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]
Table 9: GO 128, Rule 32.7 Findings					
34	37.80098° N, 122.43535° W	Vault	Lid rings are damaged, lid can't be removed without replacement	Pending Permit	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]
52	37.77469° N, 122.45847° W	Vault	Vault lid is damaged	Pending Permit	[BEGIN CONFIDENTIAL] [REDACTED] [END CONFIDENTIAL]

Location #	Approximate GPS Coordinates	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
54	37.77526° N, 122.45817° W	Vault	Lid rings are damaged, lid can't be removed without replacement	Pending permit	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
60	37.77247° N, 122.51004° W	Vault	Lid rings are damaged, lid can't be removed without replacement	Pending permit	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
63	37.77337° N, 122.50951° W	Vault	Lid is stuck and can't be removed without replacement	Pending permit	[BEGIN CONFIDENTIAL]  [END CONFIDENTIAL]
Table 10: Third-Party Observations					
1	37.47095° N, 122.20173° W	Pole	Needs to complete pole transfer and cover riser	4/30/2024	Comcast sent notice to AT&T.

Location #	Approximate GPS Coordinates	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
2	37.47136° N, 122.20142° W	Pole	Abandoned service drop	4/30/2024	Comcast sent notice to AT&T.
3	37.47175° N, 122.20127° W	Pole	Missing riser guard, riser not secured to pole	4/30/2024	Comcast sent notice to AT&T.
4	37.47206° N, 122.20102° W	Pole	Missing riser guard, riser not secured to pole	4/30/2024	Comcast sent notice to AT&T.
8	37.48141° N, 122.25390° W	Pole	Vegetation contact above guy sectionalizer	4/30/2024	Comcast sent notice to PG&E.
12	37.80635° N, 122.40709° W	Pole	Abandoned service drop	4/30/2024	Comcast sent notice to AT&T.
13	37.80589° N, 122.40700° W	Pole	The pole is deteriorated and needs to be replaced	4/30/2024	Comcast sent notice to PG&E.
29	37.79746° N, 122.42485° W	Pole	Broken ground wire cover	4/30/2024	Comcast sent notice to AT&T.
46	37.77566° N, 122.45442° W	Pole	Need to complete pole transfer	4/30/2024	Comcast sent notice to AT&T.
48	37.77575° N, 122.45359° W	Pole	Low service drop	4/30/2024	Comcast sent notice to AT&T.
50	37.77580° N, 122.45320° W	Pole	Damaged riser cover	4/30/2024	Comcast sent notice to AT&T.
56	37.77526° N, 122.45789° W	Pole	Abandoned service drop	4/30/2024	Comcast sent notice to AT&T.
57	37.77531° N, 122.45752° W	Pole	Damaged and unsecured riser cover	4/30/2024	Comcast sent notice to AT&T.
58	37.77539° N, 122.45704° W	Pole	Low service drop	4/30/2024	Comcast sent notice to AT&T.
59	37.77542° N, 122.45661° W	Pole	Broken guard arm	4/30/2024	Comcast sent notice to AT&T.

Location #	Approximate GPS Coordinates	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
65	37.77323° N, 122.50890° W	Pole	Damaged riser cover	4/30/2024	Comcast sent notice to AT&T.
66	37.77280° N, 122.50895° W	Pole	Abandoned guy hanging on pole	4/30/2024	Comcast sent notice to AT&T.
68	37.77217° N, 122.50881° W	Pole	Damaged ground wire cover	4/30/2024	Comcast sent notice to PG&E.
71	37.75863° N, 122.50677° W	Pole	Abandon service drop	4/30/2024	Comcast sent notice to AT&T.
72	37.75862° N, 122.50637° W	Pole	Need to complete pole transfer	4/30/2024	Comcast sent notice to AT&T.
88	37.54178° N, 122.50363° W	Pole	Pole leaning greater than 10%	4/30/2024	Comcast sent notice to PG&E.
88	37.54178° N, 122.50363° W	Pole	Slack down guy	4/30/2024	Comcast sent notice to AT&T.
90	37.54225° N, 122.50341° W	Pole	Low service drop	4/30/2024	Comcast sent notice to AT&T.
92	37.50187° N, 122.46741° W	Pole	Missing riser guard	4/30/2024	Comcast sent notice to AT&T.
93	37.50212° N, 122.46763° W	Pole	Riser not secured to pole, missing riser guard	4/30/2024	Comcast sent notice to AT&T.
94	37.50234° N, 122.46780° W	Pole	Riser not secured to pole, missing riser guard	4/30/2024	Comcast sent notice to AT&T.
101	37.46247° N, 122.42866° W	Pole	Damaged ground wire cover	4/30/2024	Comcast sent notice to PG&E.
105	37.57616° N, 122.34065° W	Pole	Damaged ground wire cover and riser guard	4/30/2024	Comcast sent notice to PG&E.
106	37.57636° N, 122.34030° W	Pole	Low service drop	4/30/2024	Comcast sent notice to PG&E.

Location #	Approximate GPS Coordinates	Structure Type	Findings	Date of Remedial Action	Preventative Measure / Corrective Action
107	37.57563° N, 122.34061° W	Pole	Riser guard is not secured to the pole	4/30/2024	Comcast sent notice to AT&T.
109	37.57514° N, 122.33999° W	Pole	Low service drop	4/30/2024	Comcast sent notice to PG&E.
109	37.57514° N, 122.33999° W	Pole	Riser guard is not 8'	4/30/2024	Comcast sent notice to AT&T.
112	37.56760° N, 122.32914° W	Pole	Abandoned service drop, down guys contacting span	4/30/2024	Comcast sent notice to AT&T.