

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Order instituting Rulemaking for Electric  
Distribution Facility Standard Setting.

(U 913 E)

R. 96-11-004  
(Filed November 6, 1996)

BEAR VALLEY ELECTRIC SERVICE  
Annual Report on Compliance  
With General Order 166

Compliance Period: January 1, 2023 – December 31, 2023

Pursuant to General Order 166, Standard 11, Bear Valley Electric Service, Inc. (BVES) hereby submits its report on its compliance with General Order 166 for the period January 1, 2023 through December 31, 2023 (“Compliance Period”). This report demonstrates BVES compliance with each of the fourteen standards of the General Order.

**Standard 1. Emergency and Disaster Preparedness Plan**

The Emergency & Disaster Response Plan (EDRP) is provided to all Bear Valley Electric Service, Inc. (“BVES”) employees to ensure an efficient, effective and uniform response during an emergency situation. BVES recognizes the importance of an integrated EDRP in order to safely provide for the energy needs of our customers and the requirements of our stakeholders in the event of an emergency.

The EDRP outlines BVES’ philosophy and procedures for managing major emergencies that may disrupt electric service to its customers or threaten the health and safety of the people in the communities it serves. The EDRP further establishes the structure, processes and protocols for BVES’s emergency response and identifies departments and individuals who are directly responsible for that response and critical support services. In addition, the EDRP provides a

management structure for coordination and deployment of the essential resources necessary for the response.

The EDRP is designed to provide a framework for managing and responding to:

- Large outages
- Numerous smaller outages
- Potential for large outages
- Potential for numerous smaller outages
- Any combination of the above

The EDRP may be invoked as a precautionary measure when there is a strong potential for outages or in response to actual outages. The EDRP is designed to be implemented as needed in conjunction with other procedures, plans, and policies such as:

- Public Safety Power Shutoff Plan
- Wildfire Mitigation Plan
- Field Operations and Engineering Procedures
- Customer Service Procedures
- Other organizations such as State, County, and City Emergency Disaster Plans

The EDRP complies with the requirements set forth in the Public Utilities Commission of the State of California's General Order No. 166, Standards for Operation, Reliability, and Safety during Emergencies and Disasters. The EDRP is included as Attachment B to this Report. Attachment C includes the list of life support customers in the BVES territory that would be included as part of the EDRP.

As noted in Standard 14, on March 23, 2022 BVES organized a public conference for the representatives the City and County to provide consultation for the EDRP.

### **Standard 2. Mutual Assistance Agreement**

BVES is a member of the California Utilities Emergency Association (CUEA) and signatory of the Mutual Assistance Agreement. The agreement is included as Attachment D to this Report.

### **Standard 3. Emergency Training and Exercises**

BVES continues with "on the job training" as well as departmental cross training. The EDRP was reviewed with BVES personnel. In 2023, BVES perform company-wide emergency trainings by performing a tabletop exercise on April 13, 2023 and a functional exercise on June 12, 2023.

**Standard 4. Communications Strategy**

BVES' strategy for communicating with the media, customers, regulatory agencies, and other governmental organizations is included in the EDRP, chapter 5 titled "Emergency and Disaster Response Communications Plan".

As a member of the CUEA, BVES has established ongoing communications with state, county and city governments, agencies, utilities, and other non-government organizations (NGOs). The purpose is to report hazardous conditions affecting BVES service area and vicinity.

**Standard 5. Activation Standard**

BVES experience a weather related outage on July 22, 2023 which was reported to the CPUC. BVES did not experience any other such events during this compliance period.

**Standard 6. Initial Notification Standard**

BVES does follow the Reporting Procedures outlined by the CPUC for notifying Commission Staff of a major outage or damage exceeding \$50,000.

Commission Staff will be notified through the Commission's web site, <https://ia.cpuc.ca.gov/electricincidents/>. If Internet access is not available, the emergency phone number will be used, 1-800-235-1076.

Also, within four hours of the identification of a major outage or other newsworthy event, BVES will notify the Warning Center at the Office of Emergency Services of the location, possible cause and expected duration of the outage.

BVES experience a weather related outage on July 22, 2023 which was reported to the CPUC. BVES did not experience any other such events during this compliance period.

Attachment E lists the emergency telephone for BVES employees.

**Standard 7. Mutual Assistance Evaluation Standard**

Mutual Assistance was not needed during this compliance-reporting period.

**Standard 8. Major Outage and Restoration Estimate Communication**

**Standard** BVES experience a weather related outage on July 22, 2023 which was reported to the CPUC. BVES did not experience any other such events

during this compliance period. In addition, BVES has not incurred a Power Safety Power Shutoff event.

### **Standard 9. Personnel Redeployment Planning Standard**

All employees are to be cross-trained with a different department. Also, BVES trains all of its safety standby personnel to ensure that proper techniques are used at all times. BVES' safety training for standby personnel included the following:

- CPR, AED, and First Aid
- Forklift
- Emergency Response
- Hazardous Waste Operations
- Hazardous Communications
- Fire Extinguisher Training
- Meter Safety
- Grounding
- Power Plant Black Starting
- Emergency Action Plan (EAP)
- Fall Protection
- Bloodborne Pathogens
- Confined Space Entry and Lockout/Tagout
- Traffic Control and Flagging
- Trenching, Shoring and Excavation
- Heat/Cold illness and Injury Prevention
- Personal Protective Equipment and Tool Safety

### **Standard 10. Annual Pre-Event Coordination Standard**

As a member of the CUEA, BVES meets quarterly to discuss emergency planning and response issues and opportunities to support the respective organizations in an emergency. CUEA Mutual Aid meetings are attended quarterly.

As a member of Bear Valley Mountain Mutual Aid Association (MMAA), BVES has established ongoing coordinated communications with state, local government (county and city), agencies, utilities, and other non-governmental organizations (NGOs). The purpose is to report hazardous conditions affecting the Bear Valley service area and vicinity. MMAA meetings are held five times per year.

### **Standard 11. Annual Report**

BVES is in compliance with GO 166. The March 31, 2022 EDRP was reviewed and approved by BVES management on March 30, 2022. It is included as Attachment B to this Report.

BVES 2022 Wildfire Mitigation Plan is included as Attachment F to this Report.

BVES Fire Prevention Plan is included as Attachment G to this Report.

BVES repair and maintenance personnel is shown in Table 1, which is attached to this Report. As of December 31, 2023, BVES has 14 repair and maintenance personnel located at Big Bear Lake, San Bernardino County.

**Standard 12. Restoration Performance Benchmark for Measured Event**

BVES has less than 150,000 customers and therefore is exempted from this standard.

**Standard 13. Call Center Benchmark for a Measured Event**

BVES has less than 150,000 customers and therefore is exempted from this standard.

**Standard 14. Plan Development Coordination and Public Meeting**

On March 2, 2022, and in compliance with D. 21-05-019, BVES emailed to representatives of the City of Big Bear Lake, the Fire Department, the city Wastewater Department as well representatives of the County of San Bernardino, an invitation to participate in a public conference to provide consultation on the development of the draft ERDP. BVES emails also included a copy of the draft ERDP, a request for comments on the ERDP, and city and county direct contacts. The virtual conference was held on March 23, 2022.

Respectfully submitted,

/s/Jon Pecchia

Jon Pecchia  
Utility Manager  
Bear Valley Electric Service, Inc.  
42020 Garstin Drive  
Big Bear Lake, CA 92315  
Telephone: (909) 866-1656

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# TABLE 1

**BEAR VALLEY ELECTRIC SERVICE**  
**NUMBER OF REPAIR AND MAINTENANCE PERSONNEL**

As of January 1, 2019 to December 31, 2023

	<b>San Bernardino County</b>					<b>Total Company</b>				
<u>Personnel Classification</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>	<u>2023</u>
Repair and Maintenance	11	14	14	14	14	11	14	14	14	14