

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Order instituting Rulemaking for Electric
Distribution Facility Standard Setting.

(U 913 E)

R. 96-11-004
(Filed November 6, 1996)

**BEAR VALLEY ELECTRIC SERVICE
Annual Report on Compliance With General Order 166**

Compliance Period: January 1, 2024 – December 31, 2024

Pursuant to General Order 166, Standard 11, Bear Valley Electric Service, Inc. (BVES) hereby submits its report on its compliance with General Order 166 for the period January 1, 2024 through December 31, 2024 (“Compliance Period”). This report demonstrates BVES compliance with each of the fourteen standards of the General Order.

Standard 1. Emergency and Disaster Preparedness Plan

The Emergency & Disaster Response Plan (EDRP) is provided to all Bear Valley Electric Service, Inc. (“BVES”) employees to ensure an efficient, effective and uniform response during an emergency situation. BVES recognizes the importance of an integrated EDRP in order to safely provide for the energy needs of our customers and the requirements of our stakeholders in the event of an emergency.

The EDRP outlines BVES’ philosophy and procedures for managing major emergencies that may disrupt electric service to its customers or threaten the health and safety of the people in the communities it serves. The EDRP further establishes the structure, processes and protocols for BVES’s emergency response and identifies departments and individuals who are directly responsible for that response and critical support services. In addition, the EDRP provides a management structure for coordination and deployment of the essential resources necessary for the response.

The EDRP is designed to provide a framework for managing and responding to:

- Large outages
- Numerous smaller outages
- Potential for large outages
- Potential for numerous smaller outages
- Any combination of the above

The EDRP may be invoked as a precautionary measure when there is a strong potential for outages or in response to actual outages. The EDRP is designed to be implemented as needed in conjunction with other procedures, plans, and policies such as:

- Public Safety Power Shutoff Plan
- Wildfire Mitigation Plan
- Field Operations and Engineering Procedures
- Customer Service Procedures
- Other organizations such as State, County, and City Emergency Disaster Plans

The EDRP complies with the requirements set forth in the Public Utilities Commission of the State of California's General Order No. 166, Standards for Operation, Reliability, and Safety during Emergencies and Disasters. The EDRP is included as Attachment B to this Report. Attachment C includes the list of life support customers in the BVES territory that would be included as part of the EDRP.

As noted in Standard 14, on March 23, 2022 BVES organized a public conference for the representatives the City and County to provide consultation for the EDRP.

The most recent revision to BVES' 2023-2025 Wildfire Mitigation Plan is included as Attachment F to this Report.

Standard 2. Mutual Assistance Agreement

BVES is a member of the California Utilities Emergency Association (CUEA) and signatory of the Big Bear Mountain Mutual Aid Association. The agreement is included as Attachment D to this Report.

Standard 3. Emergency Training and Exercises

BVES continues with "on the job training" as well as departmental cross training. The EDRP was reviewed with BVES personnel. In 2024, BVES performed company-wide emergency trainings by performing a tabletop exercise on May 17, 2024 and a full-scale exercise on June 3, 2024. These events included activating the Emergency Operations Center (EOC) and exercising BVES' emergency response organization, which utilizes the standardized emergency management system (SEMS) structure.

Standard 4. Communications Strategy

BVES' strategy for communicating with the media, customers, regulatory agencies, and other governmental organizations is included in the EDRP, chapter 5 titled "Emergency and Disaster Response Communications Plan".

As a member of the CUEA, BVES has established ongoing communications with state, county and city governments, agencies, utilities, and other non-government organizations (NGOs). The purpose is to report hazardous conditions affecting BVES service area and vicinity.

Standard 5. Activation Standard

BVES experienced a short duration loss of supplies from Southern California Edison (SCE) due to an issue on the SCE system, which was reported to the CPUC. BVES did not experience any other major outage events during this compliance period.

Standard 6. Initial Notification Standard

BVES does follow the Reporting Procedures outlined by the CPUC for notifying Commission Staff of a major outage or damage.

Commission Staff will be notified through the Commission's web site, <https://ia.cpuc.ca.gov/electricincidents/>. If Internet access is not available, the emergency phone number will be used, 1-800-235-1076.

Also, within one hour of the identification of a major outage or other newsworthy event, BVES will notify the Commission, affected Essential Customers, and the Warning Center at the Office of Emergency Services of the location, possible cause and expected duration of the outage.

BVES experienced a short duration loss of supplies from Southern California Edison (SCE) due to an issue on the SCE system, which was reported to the CPUC. BVES did not experience any other major outage events during this compliance period.

Attachment E lists the emergency telephone for BVES employees.

Standard 7. Mutual Assistance Evaluation Standard

Mutual Assistance was not needed during this compliance-reporting period.

Standard 8. Major Outage and Restoration Estimate Communication Standard

BVES experienced a short duration loss of supplies from Southern California Edison (SCE) due to an issue on the SCE system, which was reported to the

CPUC. BVES did not experience any other major outage events during this compliance period. In addition, BVES has not initiated any Power Safety Power Shutoff events. BVES' EDRP is compatible with its Public Safety Power Shutoff Plan.

Standard 9. Personnel Redeployment Planning Standard

All employees are to be cross-trained with a different department. Also, BVES trains all of its safety standby personnel to ensure that proper techniques are used at all times. BVES' safety training for standby personnel included the following:

- CPR, AED, and First Aid
- Forklift
- Emergency Response
- Hazardous Waste Operations
- Hazardous Communications
- Fire Extinguisher Training
- Meter Safety
- Grounding
- Power Plant Black Starting
- Emergency Action Plan (EAP)
- Fall Protection
- Bloodborne Pathogens
- Confined Space Entry and Lockout/Tagout
- Traffic Control and Flagging
- Trenching, Shoring and Excavation
- Heat/Cold illness and Injury Prevention
- Personal Protective Equipment and Tool Safety

Standard 10. Annual Pre-Event Coordination Standard

As a member of the CUEA, BVES meets quarterly to discuss emergency planning and response issues and opportunities to support the respective organizations in an emergency. CUEA Mutual Aid meetings are attended quarterly.

As a member of Big Bear Mountain Mutual Aid Association (MMAA), BVES has established ongoing coordinated communications with state, local government (county and city), agencies, utilities, and other non-governmental organizations (NGOs). The purpose is to report hazardous conditions affecting the Bear Valley service area and vicinity. MMAA meetings are held five times per year. On June 11, 2024, BVES provided an update brief on its EDRP to local government, agencies, and stakeholders at a meeting of the Big Bear Mountain Mutual Aid Association.

Standard 11. Annual Report

BVES is in compliance with GO 166. The March 31, 2022 EDRP was reviewed and approved by BVES management on March 31, 2022. It is included as Attachment B to this Report.

No modifications were made to the EDRP in 2024.

BVES repair and maintenance personnel as of December 31, 2024 and the previous year (2023) is shown in Table 1, which is attached to this Report. As of December 31, 2024, BVES had 14 repair and maintenance personnel located at Big Bear Lake, San Bernardino County.

Standard 12. Restoration Performance Benchmark for Measured Event BVES has less than 150,000 customers and, therefore, is exempted from this standard.

Standard 13. Call Center Benchmark for a Measured Event

BVES has less than 150,000 customers and, therefore, is exempted from this standard.

Standard 14. Plan Development Coordination and Public Meeting

On March 2, 2022, and in compliance with D. 21-05-019, BVES emailed to representatives of the City of Big Bear Lake, the Fire Department, the city Wastewater Department as well representatives of the County of San Bernardino, an invitation to participate in a public conference to provide consultation on the development of the draft ERDP. BVES emails also included a copy of the draft ERDP, a request for comments on the ERDP, and city and county direct contacts. The virtual conference was held on March 23, 2022. On June 11, 2024, BVES provided an update brief on its EDRP to local government, agencies, and stakeholders at a meeting of the Big Bear Mountain Mutual Aid Association.

Respectfully submitted,

/s/Paul Marconi

Paul Marconi
President, Treasurer, & Secretary
Bear Valley Electric Service, Inc.
42020 Garstin Drive
Big Bear Lake, CA 92315
Telephone: (909) 866-1656

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TABLE 1

BEAR VALLEY ELECTRIC SERVICE NUMBER OF REPAIR AND MAINTENANCE PERSONNEL As of January 1, 2023 to December 31, 2024				
	San Bernardino County		Total Company	
<u>Personnel</u> <u>Classification</u>	<u>2023</u>	<u>2024</u>	<u>2023</u>	<u>2024</u>
Repair and Maintenance	14	14	14	14