

April 30, 2026

VIA ELECTRONIC FILING

California Public Utilities Commission
505 Van Ness Avenue
San Francisco, California, 94102-3298
SPD-SRB-EM@cpuc.ca.gov

RE: (U-901-E) PacifiCorp's 2025 Annual Report in Compliance with General Order No. 166, Decision 98-07-097 and Decision 21-05-019

Enclosed is a copy of PacifiCorp's d/b/a Pacific Power (PacifiCorp or company), 2025 Annual Report (covering January 1 – December 31, 2025) in compliance with General Order No. 166 (D.98-07-097), revised by D.21-05-019. A redacted version of this report is also being submitted in accordance with Safety Policy Division instruction.

PacifiCorp is requesting confidential treatment of certain information as outlined in the Declaration for Confidential Treatment provided with this report. To the best of the company's knowledge, the information designated as confidential has not been published externally.

The company submits this filing in accordance with Safety Policy Division directives. Confidential and redacted versions are provided, along with the declaration required under General Order 66-D and Decision 16-08-024.

This GO 166 submittal includes the following documents:

Attachment A 2025 General Order 166 Annual Report

Exhibits A1-A5 - Mutual Assistance Agreements

Exhibit A1 California Utilities Emergency Association (CUEA)
Mutual Assistance Agreement

Exhibit A2 CUEA PacifiCorp signature page

Exhibit A3 Intercompany Mutual Assistance Agreement signed

Exhibit A4 Western Region Mutual Assistance (WRMAG)
Agreement

Exhibit A5 WRMAG PacifiCorp's signature page

Exhibits B1-B5 - California 2025 Exercise Documents - Confidential

Exhibit B1 PacifiCorp 2025 Del Norte County PSPS Tabletop and
Siskiyou County FE After Action Report

Exhibit B2 PacifiCorp 2025 Del Norte County PSPS TTX
Presentation 05.27.25

Exhibit B3 PacifiCorp 2025 Siskiyou County PSPS Functional
Exercise Presentation 06.05.25

Exhibit B4 PacifiCorp 2025 Del Norte County TTX Situation Manual
05.27.25

Exhibit B5 PacifiCorp 2025 Siskiyou County PSPS FE Exercise Plan
06.05.25

Exhibit C 2026-2028 California Wildfire Mitigation Plan

Exhibits D1-D5 Public Safety Power Shutoff Execution

Exhibit D1 Public Safety Power Shutoff Execution Playbook 2026 -
Confidential

Exhibit D2 Community Resource Center Playbook 2026

Exhibit D3 Critical Facilities and Infrastructure Playbook 2026

Exhibit D4 Access and Functional Needs Plan 2026

Exhibit D5 Executive Emergency Manual 2026

Exhibits E1-E4 External Partner Engagement

Exhibit E1 Del Norte County Partner Meeting February 2026

Exhibit E2 Modoc County Disaster Council February 2026

Exhibit E3 Pacific Power CA Wildfire Advisory Board March 2026

Exhibit E4 Pacific Power CA Emergency Response Plan Webinar
March 2026

Attachment B Emergency Response Plan and Annexes - Confidential

B1 Emergency Response Plan 2026

B2 Annex 01 External Emergency Coordination and Communication 2026

B3 Annex 02 Mutual Assistance Functional Annex 2026

B4 Annex 03 Wildfire Hazard Annex 2026

B5 Annex 04 Severe Weather Annex 2026

California Public Utilities Commission

April 30, 2026

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Please direct any inquiries to Pooja Kishore, California Regulatory Affairs Manager, at (503) 813-7314.

Sincerely,

A handwritten signature in brown ink, appearing to read "Meredith", with a stylized flourish at the end.

Robert Meredith
Director, Regulation

Enclosures

cc: Danjel.Bout@cpuc.ca.gov
James.Cho@cpuc.ca.gov
Moustafa.Abou-Taleb@cpuc.ca.gov
Junaid.Rahman@cpuc.ca.gov
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Eric.Wu@cpuc.ca.gov
Lana.Tran@cpuc.ca.gov

DECLARATION OF RICK LINK (PACIFICORP)

1. My name is Rick Link. My business address is 825 N.E. Multnomah Street, Suite 2000, Portland, Oregon 97232.
2. I am Senior Vice President of Regulation and Resource Planning.
3. This declaration is based on my information and belief and is submitted in accordance with General Order (GO) 66-D of the California Public Utilities Commission (Commission).
4. Information submitted to the California Public Utilities Commission (Commission) is public, unless otherwise protected as confidential.¹ Various California statutes and Commission decisions detail how stakeholders can request the Commission to protect certain information as confidential.² To merit protection in informal proceedings, stakeholders must: identify what information should be protected, describe the basis for protection, provide an appropriate declaration that supports the request, and include appropriate contact information.³ “Information” includes but is not limited to “any document, record, account, book, or paper regardless of whether it is in an analog or digital format, which is prepared, owned, used, submitted to or retained by the Commission.”⁴ The Commission protects information as confidential when permitted by relevant California and federal law, and has adopted categories of information that the Commission generally protects as confidential.⁵

¹ Cal. Const. Art. I §§ 3(b)(1)–(2); Cal. Pub. Util. Code § 583.

² *E.g.*, Cal. Civil Code § 3426.1(d); Cal. Gov. Code § 7930.205 (exempting trade secrets from disclosure), § 7922.000 (general exemptions); Cal. Evid. Code § 1060 (privileging trade secrets from disclosure); *In re CPUC Procedures for Obtaining Information and Records*, Dkt. R.14-11-001, GO 66-D Rev. 2 (Adopted Sept. 28, 2017; Second Revision Aug. 27, 2020); *In re Confidential Information Procedures*, Dkt. R.05-06-040, Decision 06-06-066, Appendix I, IOU Matrix (IOU Matrix) (Jun. 29, 2006).

³ GO 66-D § 3.2.

⁴ *Id.* § 1.5.

⁵ *See* IOU Matrix.

5. PacifiCorp hereby requests confidential treatment for certain information contained in its updated 2026 Annual Report in Compliance with Standard 11 of General Order No. 166. The documents containing confidential information are as follows: from Attachment B – B1 through B5, from Exhibit B – Exhibits B1 through B5, and from Exhibit D – Exhibit D1 and Exhibit D5.

6. Confidential information within the listed documents includes certain phone numbers, login information, confidential internal processes, and location information. This information has not been published externally by the company, and confidential treatment of this data is requested because the information is subject to privacy protections and protected from disclosure under California law due to confidential names and contact information.⁶ Additionally, release of the information related to locations identified as emergency operation centers during events could result in disruptions in execution of the company's emergency response plan.⁷ Finally, some of the information related to response plans contains private company procedures that are not publicly disclosed.⁸ For these reasons, it is in the public interest to maintain this information as confidential.⁹ Protection of this information will ensure that the company is able to quickly and efficiently respond to emergency conditions without interference.

7. PacifiCorp makes every effort to prevent public disclosure of this information, and this information has not been disclosed to date. This information falls within the scope of the information protected in the IOU Matrix and is protected data

⁶ Cal. Gov't Code §§ 7927.700 (not requiring the disclosure of personnel files); 7927.705 (not requiring the disclosure of information that is exempted from disclosure by federal or state law).

⁷ Cal. Gov't Code § 7929.205 (not requiring the disclosure of critical infrastructure information).

⁸ Cal. Gov't Code § 7927.605 (not requiring the disclosure of corporate proprietary information).

⁹ Cal. Gov't Code § 7922.000 (presenting a public interest standard for determining the whether a record must be disclosed).

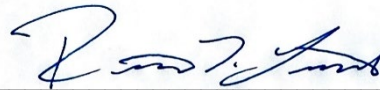
subject to confidential treatment under GO 66-D, or other applicable state statute or Commission order.

8. Information regarding requests for disclosure of the information for which PacifiCorp seeks confidential treatment should be directed to the following individuals:

Pooja Kishore
PacifiCorp
Regulatory Affairs Manager
pooja.kishore@pacificorp.com
californiadockets@pacificorp.com

I declare under penalty of perjury under the laws of the state of California that the statements and information contained in this Declaration are true and correct.

Executed in Portland, Oregon, on April 30, 2026.

A handwritten signature in blue ink, appearing to read "Rick Link", is positioned above a horizontal line.

Rick Link
Senior Vice President
Regulation and Resource Planning
PacifiCorp

Attachment A

PacifiCorp

General Order No. 166

Compliance Report

Year Ending December 31, 2025

PACIFICORP’S (U 901 E)
2025 ANNUAL REPORT IN COMPLIANCE WITH
GENERAL ORDER NO. 166

Pursuant to General Order 166, Standard 11, PacifiCorp d/b/a Pacific Power (“PacifiCorp” or “Pacific Power” or “Company”) submits its annual report its compliance with General Order 166 (GO 166) for the period January 1, 2025, through December 31, 2025 (“compliance period”). As detailed below, this report demonstrates PacifiCorp’s compliance with each of the fourteen standards of the General Order and is submitted as two Attachments (Attachment A – 2025 Annual Report with Exhibits A through E and Attachment B – Emergency Response Plan with four supplemental annexes).

A detailed list of documents submitted with this filing are provided in Table 3 of this report.

Standard 1 - Prepare an emergency response plan and update the plan annually.

PacifiCorp’s Emergency Response Plan consists of one volume, included as Attachment B with four annexes. The Emergency Response Plan addresses each of the requirements specified in GO 166 Standard 1, as detailed below.

Requirements

The section below identifies where in PacifiCorp’s Emergency Response Plan and associated annexes each of the required elements of GO 166 are covered. The plans and annexes submitted with this filing are the most current version and are reviewed for improvement after any exercise or response.

- A. Internal coordination functions are outlined in **Attachment B1 Emergency Response Plan**, section 3. *Incident Management Structure*. External coordination activities are outlined in **Attachment B2 Annex 01 External Emergency Coordination and Communication**, section 4. *Roles and Responsibilities*, and restoration activities are outlined in **Attachment B1 Emergency Response Plan**, section 5. *Damage Assessment and Restoration Priorities*.
- B. Independent System Operator/Transmission Owner (ISO/TO) coordination is outlined in **Attachment B2 Annex 01 External Emergency Coordination and Communication**, section 3.4.1 *Coordination with Adjacent Transmission Operators and Balancing Authorities*. Restoration priorities are described in **Attachment B1 Emergency Response Plan** sections 5.2 *System Restoration Priorities* and 5.3 *System Restoration Guidelines for Critical Customers*.
- C. Media coordination before, during and after an outage is outlined in **Attachment B1 Emergency Response Plan**, section 3.4.4 *Emergency Coordination Center (ECC) Roles and Responsibilities, General Staff, Joint Information Team*; and **Attachment B2 Annex 01 External Emergency Coordination and Communication**, sections 3.5.2 *Customer*

Communication Timeline, 4.1.6 Corporate Communication, and 4.2.3 ECC Joint Information Team Lead.

- D. External and governmental coordination with essential customers and appropriate state and local government agencies is outlined in **Attachment B2 Annex 01 External Emergency Coordination and Communication**, section 3. *Notification*. PacifiCorp maintains lists of external contacts in emergency management directories that are referenced in this section. Regulatory contacts are referenced in section 3.1.1 *Public Utility Commission Notification*.

PacifiCorp is a multi-state company and uses the National Incident Management System (NIMS). PacifiCorp's use of the NIMS framework is described in **Attachment B1 Emergency Response Plan**, section 2.7 *Plan Alignment* and in the opening statement of section 3. *Incident Management Structure*.

- E. PacifiCorp's most recent, approved 2026-2028 **California Wildfire Mitigation Plan** is provided as **Exhibit C**.
- F. Safety considerations for the public and PacifiCorp's employees are addressed in **Attachment B1 Emergency Response Plan** section 4. *Safety*; and safety-specific positions in PacifiCorp's incident management structure are described in sections 3.4.4, *ECC Roles and Responsibilities, Safety Officer* and 3.5.1 *Power Delivery Department Operations Center (DOC) Roles and Responsibilities, Field Safety* and 3.5.2 *Power Supply DOC Roles and Responsibilities, Safety Officer*.
- G. PacifiCorp's approach to assessing damage is described in **Attachment B1 Emergency Response Plan** sections 5.1 *Damage Assessment Priorities*, and 3.5.1 *Power Delivery DOC Roles and Responsibilities* and 3.5.2 *Power Supply DOC Roles and Responsibilities*.
- H. Restoration priority guidelines are outlined in **Attachment B1 Emergency Response Plan** sections 5.2 *System Restoration Priorities* and 5.3. *System Restoration Guidelines for Critical Customers*.
- I. Mutual assistance processes are outlined in **Attachment B1 Emergency Response Plan** section 6. *Resourcing and Mutual Assistance* and **Attachment B3 Annex 02 Mutual Assistance Functional Annex**. Signed **Mutual Assistance Agreements** are provided as **Exhibits A1 – A5** of this report.
- J. PacifiCorp's Emergency Response Plan, associated annexes, and Public Safety Power Shutoff (PSPS) execution documents are to be updated annually and following emergencies and disasters to ensure standards and considerations are appropriate. The 2026 update was informed by (1) internal review with relevant internal business units, (2) lessons learned and industry best practices identified during trainings, exercises and real-world events, (3) feedback from external stakeholders following real world events and exercises and, in addition, during four focused community meetings described in Standard 14, and (4) the development of three additional functional and hazard-specific annexes, as determined to be necessary based on demonstrated need. Primary changes to the Emergency Response Plan and Annex 01 are outlined in Table 1 below.

Table 1: Description of Changes

Part of Document	Section in 2026 Submittal	Change
Emergency Response Plan	Attachment B1	Reviewed plan with stakeholders listed to incorporate any updates Updated incident management organizational structures, titles, and descriptions Expanded upon Department Operations Center structure and role descriptions Reviewed and updated Emergency Communication Systems
Annex 01 External Emergency Coordination and Communication	Attachment B2	Reviewed plan with stakeholders listed to incorporate any updates Added new and updated existing incident management positions and descriptions
Annex 02 Mutual Assistance Functional Annex	Attachment B3	Developed and finalized annex with engagement from applicable stakeholders
Annex 03 Wildfire Hazard Annex	Attachment B4	Developed and finalized annex with engagement from applicable stakeholders
Annex 04 Severe Weather Annex	Attachment B5	Developed and finalized annex with engagement from applicable stakeholders

Standard 2 - Enter into mutual assistance agreements with other utilities.

(See **Attachment B1 - Emergency Response Plan**, section 6. *Resourcing and Mutual Assistance*, **Attachment B3 Annex 02 Mutual Assistance Functional Annex** and **Exhibits A1-A5**)

PacifiCorp has the unique ability to leverage mutual assistance in serving its California customers through access to a wide breadth of resources, including those of PacifiCorp's parent and sister companies. This includes resources in other Pacific Power jurisdictions (Oregon and Washington), those in Rocky Mountain Power (Utah, Wyoming and Idaho), NV Energy (Nevada) and MidAmerican Energy (Iowa and Illinois). Further, PacifiCorp is a member of several mutual assistance organizations, including most significantly, the California Utilities Emergency Association (CUEA) and the Western Energy Institute's Western Region Mutual Assistance Group (WRMAG), which is coordinated through the Edison Electric Institute's (EEI) Mutual Assistance Network. The CUEA allows immediate access to regional, state and federal information. CUEA, via the executive director, actively participates in senior leadership and executive level planning sessions and working groups. The executive director serves as the California Office of Emergency Services Utilities Branch liaison at the state operations center or one of the regional operation centers, representing the CUEA member utilities. The WRMAG accesses resources from Western

Energy Institute members spanning across areas west of the Rocky Mountains, while EEI has members across the continent accessible when support from outside the western region is necessary.

These associations and the three agreements which support the mutual assistance arrangements provide access to many resources across the western region of the United States and provide streamlined administration during situations where mutual assistance agreements are needed.

Requirements of Standard 2 incorporated into PacifiCorp’s Mutual Service Agreements and Attachment B3 Annex 02 Mutual Assistance Functional Annex:

- A. Resources available to be shared are entered in real time within the Ramp-Up tool that is available through the WRMAG agreement
- B. Procedures for requesting and providing assistance.
- C. Provisions for payment, cost recovery, liability and other financial arrangements
- D. Activation and deactivation criteria

The **mutual assistance agreements** and **signatory pages** are provided as **Exhibits A1 – A5** submitted with this filing.

Standard 3 - Conduct annual emergency training and exercises using the utility’s emergency response plan.

(See **Exhibits B1-B5** and **Attachment B1 Emergency Response Plan**)

Requirement

- A. On May 27, 2025, PacifiCorp hosted a tabletop exercise in Del Norte County and on June 5, 2025, a functional exercise in Siskiyou County. The exercises simulated wildfire response and recovery procedures in which a public safety power shutoff (PSPS) was necessary. Provided as **Exhibits B1-B5** are the presentations, after action reports and additional documentation for these exercises.

The tabletop exercise measured the company’s operational coordination and communications, public information and warning, and mass care services. This exercise was attended by state, county and tribal representatives, local agencies and vendors that evaluated 1) decision making process, 2) notification process, 3) the company’s community resource center (CRC) plan and ability to support the impacted community, 4) resource allocation, and 5) the Company’s options for supporting people with access and functional needs.

The functional exercise tested operational coordination and communication, public information and warning, and mass care services capabilities. Thirty-five local, state, federal, private and tribal organizations participated in assessing 1) communication channels, 2) notification processes to customers with access and functional needs and medical baseline needs, and 3) the PSPS implementation process overall.

- B. The utility shall annually evaluate its response to an exercise or major outage. These evaluations are provided in **Exhibit B1** as after-action reports.

- C. PacifiCorp employees participate in monthly safety meetings to discuss ongoing company safety standards, including responding to emergency situations. Employee telephone numbers are available on an “emergency call out list,” which is updated and circulated bi-monthly. Field employee contact information is stored and utilized for automated callouts through a system called Automated Roster Call-Out System (ARCOS).

PacifiCorp ensures that all employees assigned responsibilities within the Department Operations Center (DOC), Emergency Coordination Center (ECC), or Executive Policy Group (EPG) complete required training on an annual basis. To strengthen internal emergency coordination capabilities, the company provides annual DOC, ECC, and EPG training to designated personnel. PacifiCorp also offers modified National Incident Management System (NIMS) courses through internal computer-based training, and promotes additional training opportunities available through the Federal Emergency Management Agency’s (FEMA) independent study online program.

- D. Invitations and notice of both PacifiCorp exercises were delivered in advance of 10 days to appropriate state and local authorities, including the CPUC, state and regional offices of the OES or its successor, the California Energy Commission (CEC), and emergency offices of the counties at or adjacent to the exercise.

Standard 4 - Develop a strategy for informing the public and relevant agencies of a major outage.

PacifiCorp’s strategy for communicating with the media, customers, regulatory agencies, Tribal entities, and other local governmental organizations is contained in **Attachment B2 Annex 01 External Emergency Coordination and Communication**.

Requirement

- A. **Attachment B2 Annex 01 External Emergency Coordination and Communication**, section 3.5 *Notifications to Customers*, outlines notification methods to customers in 3.5.1 *Notification Methods* and affected customer contact timelines in 3.5.2 *Customer Communication Timeline*. Additionally, section 4. *Roles and Responsibilities* outlines external communications to customers and media before, during and immediately following a major outage.

PacifiCorp’s **Access and Functional Needs Plan, Exhibit D4**, outlines the Company’s methods for identifying, contacting, and providing outreach, communication, and education to customers with access and functional needs (AFN) before, during and after a Public Safety Power Shutoff (PSPS). In addition, PSPS communication methods for people with AFN, individuals with limited English proficiency, tribes and people in remote areas are listed in *Table 11-9 Protocols for Emergency Communications to Stakeholder Groups* located in **Exhibit C 2026-2028 California Wildfire Mitigation Plan**. Both the **2026 Access and Functional Needs Plan** and **2026-2028 Wildfire Mitigation Plan** align with the **PSPS Execution Playbook** submitted as **Exhibit D1**, and the **Community Resource Center (CRC) Playbook, Exhibit D2**.

- B. During a major event, communication is concurrently directed through the 911 call center for immediate dispatch of first responders and between PacifiCorp's emergency manager and county and local emergency management agencies for additional response coordination (see **Attachment B2 Annex 01 External Emergency Coordination and Communication**, sections *3.2 Notification to Government and Response Agencies*, and *3.3 Notification to Other Local Public Safety Partners*. PacifiCorp coordinates all aspects of emergency planning with local governments, including up-to-date points of contact. See section *4. Roles and Responsibilities*
- C. PacifiCorp is part of the California Independent System Operator's (CAISO) Western Energy Imbalance Market, but does not utilize CAISO as an Independent System Operator. As such, PacifiCorp is the Transmission Owner (TO), Transmission Operator (TOP), and Balancing Authority (BA) for its assets in California. As a North American Electric Reliability Corporation (NERC) registered TO, TOP, and BA, PacifiCorp is required to meet all applicable NERC communications standards with other interconnected BA, TO, TOP, and GO's. See **Attachment B2 Annex 01 External Emergency Coordination and Communication**, section *3.4.1 Coordination with Adjacent Transmission Operators and Balancing Authorities*.

Standard 5 - Coordinate internal activities during a major outage in a timely manner.

(See **Attachment B1 Emergency Response Plan**, section *3.4.1 ECC Activation*)

The Emergency Coordination Center (ECC) can be activated for any event that requires enhanced strategic planning, incident management, communication, and resource coordination. When there is advanced warning of an event that can have potential widespread impacts to customers or company operations (e.g., National Weather service alert), the ECC may be activated to facilitate pre-event planning and communications.

- PacifiCorp did not experience a major event outage as defined by GO 166 during the January 1, 2025 – December 31, 2025, reporting period.¹

Standard 6 – Notify relevant individuals and agencies of an emergency or major outage in a timely manner.

(See **Attachment B2 Annex 01 External Emergency Coordination and Communication**, sections *3.1 Notification and Regulatory Partners*, *3.1.1 Public Utility Commission Notification, California Specific Guidelines for Notification and Reporting*, *3.2 Notification to Government and Response Agencies*, and *3.3 Notification to Other Local Public Safety Partners*)

General Order No. 166, Standards for Operation, Reliability, and Safety during Emergencies and Disasters

1. Outage of electric service expected to accrue to over 300,000 customer hours, exceeding 300 megawatts of interrupted load, or affecting more than 10% of your electric customers (for

¹ For utilities with less than 150,000 customers within California, a major outage occurs when 50 percent of the electric utility's serviceable customers experience a simultaneous, non-momentary interruption of service.

utilities with fewer than 150,000 customers in California (small utilities), report when 50% of your customers are affected or 30,000 customer hours of interruption are expected to accrue.)

Notify the CPUC within one hour. Report:

- Possible cause of the outage, and the time and location of the initiating event
- Approximate number and location (by county/city) of customers affected
- Work necessary to restore service
- Estimated time of service restoration
- Contact person for this emergency, with contact numbers

2. An electric outage affecting more than 30,000 customers, or lasting over 24 hours for 2,500 customers, or expected to total over 60,000 customer hours, or a situation (such as floodwaters threatening a substation) likely to lead to such an outage. (Small utilities shall report outages affecting 3,000 customers, or lasting over 24 hours for more than 250 customers, or are expected to accrue to more than 6,000 customer hours.)

Notify CPUC by 9:00 a.m. the next business day. Report:

- The cause and time of the interruption, and name and location of facilities affected
- Starting and end times of the outage
- Location (by county and city) and number of customers affected
- Number of customers for whom the outage exceeded four hours
- If the outage is ongoing, when service will be restored
- Contact person for this event, with contact numbers

California emergency reporting requirements pertaining to the Company's facilities or personnel are done in accordance with [CPUC General Order No. 167](#).

Standard 7 - Mutual Assistance Evaluation

(See **Attachment B1 Emergency Response Plan**, section 6. *Resourcing and Mutual Assistance*, **Attachment B3 Annex 02 Mutual Assistance Functional Annex**, and **Mutual Assistance Agreements in Exhibit A**)

The ECC Executive has the responsibility to identify the need for mutual assistance and to initiate and coordinate Mutual Assistance as outlined in **Attachment B1 Emergency Response Plan**, section 6. *Resourcing and Mutual Assistance* and **Attachment B3 Annex 02 Mutual Assistance Functional Annex**. PacifiCorp evaluates estimated time of repair following assessment and based on priorities. This information is manually updated and communicated during major outage events. The need for mutual assistance is evaluated on an ongoing basis.

Standard 8 – Major Outage and Restoration Estimate Communication

(See **Attachment B2 Annex 01 – External Emergency Coordination and Communication**, sections 3.5.2 *Customer Communication Timeline*, 4.1.8 *Customer Service* and 4.2.3 *ECC Joint Information Team, Mission Control Coordinator*; and **Attachment B1 Emergency Response Plan**, section 5. *Damage Assessment and Restoration Priorities*)

Requirement

- A. Within four hours of the identification of a major outage, PacifiCorp’s call centers will inform customers of the location of the outage, the cause of the outage, and the expected duration of the outage. Customers will be contacted by text, email, or phone call based on their preference. If no preference is selected, an email will be sent, if an email address has been provided. If no email has been provided, a phone call will be made to the primary phone number on the account.

PacifiCorp’s notification to and ongoing communication and coordination with state, local, and tribal public agencies and the media are described in **Attachment B2 Annex 01 External Emergency Coordination and Communication**.

- B. PacifiCorp will distribute communications to media outlets and the general public with information regarding the nature of the outage, estimated restoration time and any other pertinent information within four hours of initial outage assessments. Tailored customer communications are sent as new information becomes available. See **Attachment B2 Annex 01 External Emergency Coordination and Communication**, sections *3.5.2 Customer Communication Timeline* and *4.2.3 ECC Joint Information Team* for the established processes for notifying essential customers, state and local public agencies, and media partners.
- C. PacifiCorp will continue to provide estimates of restoration times as soon as possible following an initial assessment of damage and the establishment of priorities for service restoration. When call volume exceeds the integrated voice response system capabilities, PacifiCorp will activate an external call handling system to divert some of the high call volume coming into the business centers and to prevent long queue times and busy signals. See **Attachment B2 Annex 01 External Emergency Coordination and Communication**, sections *3.5.2 Customer Communication Timeline*, *4.1.8 Customer Service*, and *4.2.3 ECC Joint Information Team, Mission Control Coordinator*.
- D. During a major outage, corporate communications will make proactive contact with the media to provide outage news releases. The releases will include the number of customers and areas affected, estimated duration of outage, and public electrical safety messages as applicable. PacifiCorp will notify essential customers, state, local, and tribal public agencies and the media.

Restoration time estimates are generated automatically at initiation of outage based on the outage extent and an algorithm of historically similar events. During an emergency or disaster, automated restoration estimates are often disabled, and estimates are updated manually on an ongoing basis for the duration of the emergency or disaster. Customers are informed of restoration time estimates via PacifiCorp’s Outage Map. In addition, updates are posted on social media, customer specific restoration time estimates are communicated by outbound call, e-mail, or text notification for the duration of the emergency or disaster. See **Attachment B1 Emergency Response Plan**, section *5. Damage Assessment and Restoration Priorities*.

- E. **Attachment B2 Annex 01 External Emergency Coordination and Communication** is compatible with the documents in **Exhibit D Public Safety Power Shutoff Execution**

Standard 9 - Personnel Redeployment Planning Standard

(Attachment B1 Emergency Response Plan, section 5. *Safety*)

PacifiCorp trains field personnel both on electronic tools use and roles for safety standby and damage assessment. Safety standby and damage assessment is extended to journeymen linemen, journeymen substation personnel, journeymen estimators and where needed contract line resources when a major event is anticipated. In order to ensure adequate personnel, PacifiCorp also augments with internal personnel from adjacent districts in Southern Oregon for safety standby, augmentation to local personnel on safety standby, and to deploy additional for damage assessment and restoration activities.

PacifiCorp utilizes its Line Services Agreement partnership to stage and utilize contract resources and vegetation management resources to augment and support both damage assessment and improve repair and response times beyond internal resource capabilities in a disaster or major event.

Standard 10 - Annual Pre-Event Coordination Standard

PacifiCorp is a member of several mutual assistance organizations that are incorporated into regular activation processes and regularly updates methods of communications and contacts. PacifiCorp coordinates with the Western Power Pool and all neighboring entities throughout the grid.

PacifiCorp routinely updates and exchanges contact information with state, county, local, and tribal agencies and engages in planning, training and exercises as described in **Attachment B1 Emergency Response Plan**, section 8. *Integrated Preparedness Plan*.

Standard 11 - Annual Report

PacifiCorp is in compliance with GO 166, with the submission of this annual report which includes the Company's Emergency Response Plan, updated in April 2026. The 2026 plan updates are listed in above in Table 1: Description of Changes.

The number of repair and maintenance personnel in each personnel classification, identified by county (and throughout the Company) is updated and provided in Table 2 below.

Table 2: Number of Pacific Power Repair and Maintenance Personnel (Dec. 31, 2025)

Location	Number of Personnel
Alturas	1
Crescent City	9
Mt. Shasta	2
Yreka	16
Total California Service Territory	28
Total within 2 hour travel time to California Service Territory	122

Standard 12 – Restoration performance benchmark for a measured event.

As a utility with fewer than 150,000 electric customers, PacifiCorp is exempt from Standard 12 of GO 166.

Standard 13 – Call center performance benchmark for a measured event.

As a utility with fewer than 150,000 electric customers, PacifiCorp is exempt from Standard 13 of GO 166.

Standard 14 – Plan Development Coordinating and Public Meeting

In addition to the wide range of coordination activities that informed this plan’s update, PacifiCorp presented to external partners at multiple engagements, which included Del Norte County’s Partner Meeting on February 25, 2026, the Modoc Disaster Council on February 26, 2026, the California Wildfire Advisory Board meeting on March 10, 2026, and the Pacific Power Emergency Response Plan Update Webinar on March 25, 2026. Feedback was solicited in both verbal and written formats. This meeting’s feedback combined with feedback gathered throughout 2025 from public safety partners confirmed that PacifiCorp plans are in alignment with county and local plans.

Table 3: Table of Contents

Item	Supporting Documents	Compliance Purpose/ Relevant Standard
Attachment A – PacifiCorp Annual GO 166 Compliance Report Year Ending December 31, 2025	See below	Describes how PacifiCorp has complied with Standards 1 and 11

Attachment B – PacifiCorp’s Confidential Emergency Response Plan describes the key activities to be addressed in response to an emergency incident or planned event and includes four annexes	B1 Emergency Response Plan 2026 – Confidential B2 Annex 01 External Emergency Coordination and Communication 2026 B3 Annex 02 Mutual Assistance Functional Annex 2026 - Confidential B4 Annex 03 Wildfire Hazard Annex 2026 B5 Annex 04 Severe Weather Annex 2026	Provides PacifiCorp’s Emergency Response Plan and supporting documentation in compliance with Standard 1
Exhibit A – Mutual Assistance Agreements	Exhibit A1 California Utilities Emergency Association (CUEA) Mutual Assistance Agreement Among Members of the Exhibit A2 CUEA PacifiCorp signature Page Exhibit A3 Intercompany Mutual Assistance Agreement signed Exhibit A4 Western Region Mutual Assistance (WRMAG) Agreement Exhibit A5 WRMAG PacifiCorp’s signature page	Provides PacifiCorp’s inter-company and inter-utility mutual assistance agreements, in compliance with Standard 2
Exhibit B – California Exercise Documents from a tabletop exercise on May 27, 2025, and a functional exercise, June 5, 2025	Exhibit B1 PacifiCorp 2025 Del Norte County PSPS Tabletop and Siskiyou County FE After Action Report – Confidential Exhibit B2 PacifiCorp 2025 Del Norte County PSPS TTX Presentation 05.27.25 – Confidential Exhibit B3 PacifiCorp 2025 Siskiyou County PSPS Functional Exercise Presentation 06.05.25 – Confidential Exhibit B4 PacifiCorp 2025 Del Norte County TTX Situation Manual 05.27.25 – Confidential	Provides presentation slides, exercise evaluation report (after action report) and additional documentation in compliance with Standard 3

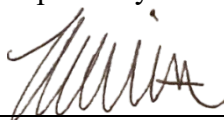
	Exhibit B5 PacifiCorp 2025 Siskiyou County PSPS FE Exercise Plan 06.05.25 – Confidential	
Exhibit C – California Wildfire Mitigation Plan ²	Exhibit C PacifiCorp’s 2026-2028 California Wildfire Mitigation Plan – Revised Errata filed March 18, 2026.	Provides 2025 WMP, in compliance with Standard 1E
Exhibit D – Public Safety Power Shutoff Execution	Exhibit D1 Public Safety Power Shutoff Execution Playbook 2026 – Confidential Exhibit D2 Community Resource Center Plan 2026 Exhibit D3 Critical Facilities and Infrastructure Plan 2026 Exhibit D4 PacifiCorp’s 2026 Plan to Support Customers with Access and Functional Needs During a Public Safety Power Shut Off Exhibit D5 Executive Emergency Manual 2026 - Confidential	Documents describing the company’s process for PSPS events and supplement procedures for California
Exhibit E – External Partner Engagement	Exhibit E1 PacifiCorp CA Wildfire Advisory Board March 2026 Exhibit E1 Del Norte County Partner Meeting February 2026 Exhibit E2 Modoc County Disaster Council February 2026 Exhibit E3 Pacific Power CA Wildfire Advisory Board March 2026 Exhibit E4 Pacific Power CA ERP Webinar March 2026	PowerPoint presentations for external partner feedback on the Emergency Response Plan update in compliance with Standard 14

² All PacifiCorp Wildfire Mitigation Plan Documents are available at <https://www.pacificorp.com/community/safety/wildfire-mitigation-plans.html>

Please direct any informal questions regarding this filing to Pooja Kishore, Regulatory Affairs Manager, at (503) 813-7314.

DATED: April 30, 2026

Respectfully submitted,

A handwritten signature in dark ink, appearing to read 'R Meredith', is written over a horizontal line.

Robert Meredith
Director, Regulation
PacifiCorp