

**From:** Acimis, Banu  
**Sent:** Friday, October 27, 2017 1:52 PM  
**To:** Cho, Raymond  
**Subject:** FW: UPDATE: Northern California Fire Complexes Update

Yesterday was the last email we received which has all other notifications starting from Oct. 19th. If you need any earlier emails string, I can forward those as well.

Banu

-----Original Message-----

From: Allen, Meredith [mailto:MEAe@pge.com]  
Sent: Thursday, October 26, 2017 8:53 AM  
To: Malashenko, Elizaveta I.; Palmer, Leslie L.; TerKeurst, Charlotte; Bruno, Kenneth; Acimis, Banu; Randolph, Edward F.; Prosper, Terrie D.; Khatri, Sikandar; Lee, Dennis M.; Chan, Wai-Yin; Intably, Mahmoud; Epuna, Matthewson  
Cc: Winn, Valerie  
Subject: Re: UPDATE: Northern California Fire Complexes Update

All,

We currently have 135 customers without power in Santa Rosa. We continue to have challenges with access and terrain. We have 95 customers without gas service in Santa Rosa. We will relight those pilots when we are granted access by the customers.

Thanks,  
Meredith

On Oct 24, 2017, at 3:42 PM, Allen, Meredith <MEAe@pge.com<mailto:MEAe@pge.com>> wrote:

All,

We currently have 70 customers in the North Bay division without power. We expect to have these customers restored today. We have 125 customers in Santa Rosa without power. We expect to have them restored tomorrow.

We have 122 customers without gas service in Santa Rosa. We are working on completing these relights today.

Thanks,  
Meredith

On Oct 20, 2017, at 4:29 PM, Allen, Meredith <MEAe@pge.com<mailto:MEAe@pge.com>> wrote:

All,

At this point, the only homes and businesses remaining to be restored are those where customers have not been able to be contacted in order to coordinate gas pilot relights, or those located in areas where access is restricted by Cal Fire or as a result of the terrain. PG&E crews will remain active in Sonoma and Napa counties today and in the days ahead to provide service for the remaining 3,600 electric customers and 2,900 gas customers as they are

able to be restored.

Thanks,  
Meredith

On Oct 19, 2017, at 4:34 PM, Allen, Meredith <MEAe@pge.com<mailto:MEAe@pge.com>> wrote:

All,

We currently have 3,600 customers without power. We are working to restore about 1,100 customers today; we expect to have service restored to an additional 800 customers by Sunday; and about 1,700 of these customers are in areas where access is restricted due to challenging terrain or pending CAL FIRE approval to enter the area.

As of this morning, PG&E restored service to 33,769 gas customers. Our progress is detailed below. Of the roughly 4,100 remaining customers who can receive service, we've visited over 3,300 of them but have been unable to gain access to restore their service. We will work to restore all of the remaining customers as contact is made and access is granted by the customers.

LOCATION

ESTIMATED NUMBER OF METERS

RESTORATION EFFORTS (as of 10/19/17,1200)

Santa Rosa

36,967

29,021

Napa

1,653

1,306

Willits, L-21E

3,661

3,442

Thanks,  
Meredith

**From:** Acimis, Banu  
**Sent:** Wednesday, October 18, 2017 1:23 PM  
**To:** SED-Electric Safety and Reliability Branch - North  
**Cc:** Daye, Fadi; Fong, Derek; Tomassian, Koko M.  
**Subject:** FW: UPDATE: Northern California Fire Complexes Update

FYI

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**From:** Allen, Meredith [mailto:MEAe@pge.com]  
**Sent:** Wednesday, October 18, 2017 1:19 PM  
**To:** Malashenko, Elizaveta I.; Palmer, Leslie L.; TerKeurst, Charlotte; Bruno, Kenneth; Acimis, Banu; Randolph, Edward F.; Prosper, Terrie D.  
**Cc:** Winn, Valerie  
**Subject:** RE: UPDATE: Northern California Fire Complexes Update

All,

Since the fires began on Sunday, Oct. 8, more than 359,000 PG&E customers have lost electric power. As of this morning, all but 5,000 customers able to be restored have electric service. We expect to restore slightly more than 3,000 customers throughout Wednesday. This includes 2,500 customers in Sonoma County and 500 in Napa County. The remaining 2,000 customers without power who can be restored are in difficult-to-reach areas with challenging terrain and/or we are awaiting CALFire's approval to access. We expect to have electric service restored to these customers throughout Thursday continuing into Friday.

We anticipate end-of-day restoration for 5,900 of our 9,100 customers without gas service who are able to receive it. The remaining 3,200 reflects those whose homes we have visited but have been unable to gain access to the property to restore the service. We will work to complete restoration as access is granted by the customers.

PG&E has deployed more than 4,300 workers, including PG&E employees and mutual-aid crews, to support the response.

Thanks,  
Meredith

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**From:** Allen, Meredith  
**Sent:** Tuesday, October 17, 2017 2:32 PM  
**To:** 'Malashenko, Elizaveta I. (elizaveta.malashenko@cpuc.ca.gov)'; 'Palmer, Leslie L. (Leslie.Palmer@cpuc.ca.gov)'; 'TerKeurst, Charlotte (charlotte.terkeurst@cpuc.ca.gov)'; 'Bruno, Kenneth'; 'Acimis, Banu (banu.acimis@cpuc.ca.gov)'; 'Edward F. Randolph (edward.randolph@cpuc.ca.gov)'; 'Terrie D. Prosper'  
**Cc:** Winn, Valerie  
**Subject:** RE: UPDATE: Northern California Fire Complexes Update

All,

We have about 14,200 customers without power mostly located in Sonoma and North Bay. We continue to be challenged by access and field conditions. We are working collaboratively with CAL FIRE to get permission to access neighborhoods to safely do our work. Even where we do get permission, limited aerial and road access make this restoration work complex.

As of this morning, we have completed relighting approximately 25,800 customers. We are working to restore

service to approximately 12,250 customers who do not presently have gas service but are in a position to accept gas service. Of those customers that have not been restored, 3,400 cannot be relit until repopulation is allowed.

Thanks,  
Meredith

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**From:** Allen, Meredith  
**Sent:** Monday, October 16, 2017 3:21 PM  
**To:** Malashenko, Elizaveta I. ([elizaveta.malashenko@cpuc.ca.gov](mailto:elizaveta.malashenko@cpuc.ca.gov)); Palmer, Leslie L. ([Leslie.Palmer@cpuc.ca.gov](mailto:Leslie.Palmer@cpuc.ca.gov)); TerKeurst, Charlotte ([charlotte.terkeurst@cpuc.ca.gov](mailto:charlotte.terkeurst@cpuc.ca.gov)); Bruno, Kenneth; Acimis, Banu ([banu.acimis@cpuc.ca.gov](mailto:banu.acimis@cpuc.ca.gov)); Edward F. Randolph ([edward.randolph@cpuc.ca.gov](mailto:edward.randolph@cpuc.ca.gov)); Terrie D. Prosper  
**Cc:** Winn, Valerie  
**Subject:** RE: UPDATE: Northern California Fire Complexes Update

All,

We have about 22,000 customers without power mostly located in Sonoma and North Bay.

Since the fires began, PG&E has turned off 36,000 gas services, impacting about 42,000 customers. As of Monday morning, we have completed relighting approximately 23,000 customers.

Thanks,  
Meredith

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**From:** Allen, Meredith  
**Sent:** Sunday, October 15, 2017 2:20 PM  
**To:** Malashenko, Elizaveta I. ([elizaveta.malashenko@cpuc.ca.gov](mailto:elizaveta.malashenko@cpuc.ca.gov)); Palmer, Leslie L. ([Leslie.Palmer@cpuc.ca.gov](mailto:Leslie.Palmer@cpuc.ca.gov)); TerKeurst, Charlotte ([charlotte.terkeurst@cpuc.ca.gov](mailto:charlotte.terkeurst@cpuc.ca.gov)); Bruno, Kenneth; Acimis, Banu ([banu.acimis@cpuc.ca.gov](mailto:banu.acimis@cpuc.ca.gov)); Edward F. Randolph ([edward.randolph@cpuc.ca.gov](mailto:edward.randolph@cpuc.ca.gov)); Terrie D. Prosper  
**Cc:** Winn, Valerie  
**Subject:** Re: UPDATE: Northern California Fire Complexes Update

All,

We currently have about 23,000 customers without power mostly located in Sonoma (about 18,000) and North Bay (about 4,000).

We have about 24,000 customers without gas service. We have completed 90% of relights in areas that we can access.

# Thanks, Meredith

On Oct 14, 2017, at 3:41 PM, Allen, Meredith <[MEAe@pge.com](mailto:MEAe@pge.com)> wrote:

All,

PG&E has 25,794 electric customers without power with approximately 20,500 in Sonoma and 4,500 in Napa. We have 29,368 gas customers impacted primarily in Napa.

Thanks,  
Meredith

On Oct 13, 2017, at 6:10 PM, Allen, Meredith <[MEAe@pge.com](mailto:MEAe@pge.com)> wrote:

All,

In regard to mutual aid, 214 workers are assisting with restoration efforts -- 114 for gas, and 100 for electric. They are from Southern California and Oregon. We have also received 23 sleeping trailers from Alabama to help house them.

Thanks,  
Meredith

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**From:** Allen, Meredith  
**Sent:** Friday, October 13, 2017 2:38 PM  
**To:** Malashenko, Elizaveta I. ([elizaveta.malashenko@cpuc.ca.gov](mailto:elizaveta.malashenko@cpuc.ca.gov)); Palmer, Leslie L. ([Leslie.Palmer@cpuc.ca.gov](mailto:Leslie.Palmer@cpuc.ca.gov)); TerKeurst, Charlotte ([charlotte.terkeurst@cpuc.ca.gov](mailto:charlotte.terkeurst@cpuc.ca.gov)); Bruno, Kenneth; Acimis, Banu ([banu.acimis@cpuc.ca.gov](mailto:banu.acimis@cpuc.ca.gov)); Edward F. Randolph ([edward.randolph@cpuc.ca.gov](mailto:edward.randolph@cpuc.ca.gov)); Terrie D. Prosper  
**Cc:** Jacobson, Erik; Winn, Valerie  
**Subject:** RE: UPDATE: Northern California Fire Complexes Update

All,

Here are the updated outage numbers and staffing levels.

Since the fires began on Sunday, about 272,000 PG&E customers have lost electric power; more than 88% have since been restored. Total remaining wildfire-related outages are about 28,900, with about 23,000 in the Santa Rosa area and 5,900 in the Napa area.

As of early this morning, we have completed approximately 8,900 relights.

PG&E is deploying more than 1,500 employees from across our service area to support the response with mutual-aid crews from So Cal Gas, San Diego Gas and Electric and Oregon.

I am still working to confirm the number of mutual aid crews and will provide that shortly.

Meredith

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**From:** Allen, Meredith

**Sent:** Thursday, October 12, 2017 10:25 AM

**To:** Malashenko, Elizaveta I. ([elizaveta.malashenko@cpuc.ca.gov](mailto:elizaveta.malashenko@cpuc.ca.gov)); Palmer, Leslie L. ([Leslie.Palmer@cpuc.ca.gov](mailto:Leslie.Palmer@cpuc.ca.gov)); TerKeurst, Charlotte ([charlotte.terkeurst@cpuc.ca.gov](mailto:charlotte.terkeurst@cpuc.ca.gov)); Bruno, Kenneth; Acimis, Banu ([banu.acimis@cpuc.ca.gov](mailto:banu.acimis@cpuc.ca.gov)); Edward F. Randolph ([edward.randolph@cpuc.ca.gov](mailto:edward.randolph@cpuc.ca.gov)); Terrie D. Prosper

**Cc:** Jacobson, Erik; Winn, Valerie

**Subject:** Re: UPDATE: Northern California Fire Complexes Update

All,

PG&E crews worked overnight to restore about 5,000 outages, reducing the total of remaining wildfire-related outages to about 49,000, including 39,000 without power in Santa Rosa and 4,900 In Napa.

PG&E crews began restoring gas service and lighting pilots on Wednesday, Oct. 11 in Willits and Santa Rosa. Pilot relights are scheduled to begin in the Silverado area of Napa tomorrow. Over 700 customers had their pilots relighted yesterday. Mutual assistance crews from SoCalGas and SDG&E are arriving today and tomorrow.

Thanks,  
Meredith

On Oct 11, 2017, at 6:46 AM, Allen, Meredith <[MEAe@pge.com](mailto:MEAe@pge.com)> wrote:

All,

Overnight we completed safety patrols of our electric facilities in

parts of the North Bay including neighborhoods in Napa. After completing that work we received CalFire's authorization to bring power back to approximately 20k customers. This effort further reduced total wildfire related outages from 72k to 53k primarily in Santa Rosa and Napa. We have 40,000 customers without power in Santa Rosa and 8,000 in Napa. We'll continue working with CalFire to safely bring back power where we're able.

Gas restoration efforts are scheduled to begin Wednesday morning for customers in Santa Rosa and in the afternoon for customers in Willits. 250 GSRs will be in the field working on restoration; they will be joined by another 100 GSRs part of mutual aid from Southern California Gas and San Diego

# Gas and Electric.

Thanks,  
Meredith

On Oct 10, 2017, at 3:59 PM, Allen, Meredith <[MEAe@pge.com](mailto:MEAe@pge.com)> wrote:

All,

This morning, PG&E crews were permitted to begin assessing damage to the electric and gas system. Crews are working closely with first responders to ensure areas are safe to access before conducting equipment and facility assessments.

We have about 87,000 customers out of power throughout our service area with the majority of them in Sonoma and Napa counties.

PG&E has shut in/turned off gas service to another 2,000 customers bringing the total to approximately 28,000 customers in Santa Rosa, Yountville, Napa and Kenwood. Additionally, another 4,000 customers in Mendocino County along the corridor between Willits and Calpella continue to be shut in. We have started to assess the damage to our gas facilities. Restoration of service will depend on the extent of damage we find.

PG&E has suspended all customer disconnections and credit/collection activities in area affected by the fires.

Please let us know if you have any questions.

Thanks,  
Meredith

On Oct 9, 2017, at 4:51 PM, Allen, Meredith  
<[MEAe@pge.com](mailto:MEAe@pge.com)> wrote:



All,

Below is an update.

Please let me know if you have questions.

Thanks,  
Meredith

In addition to operating multiple emergency operations centers throughout our service area to facilitate our response to the fires, we are establishing five base camps and have deployed Incident Management teams to lead our response to the major fire complexes.

PG&E meteorologists report that a prolonged, sustained wind event struck overnight Sunday into Monday morning in Sonoma and Napa counties and elsewhere. Gusts were recorded between 50 and 75 mph, resulting in damage to PG&E's electrical system in some locations. In other cases, fire has damaged our electric and gas facilities. We will be assessing this damage once we have safe access and permission from first responders. We continue to have crews who are working safely to support first responders and additional crews available for response.

Since the fires began on Sunday, 196,000 PG&E customers have lost electric power and approximately 50% have since been restored. We have about 99,000 customers out of power throughout our service area, with the majority of them in Sonoma and Napa counties.

Related to our gas facilities, PG&E has shut in/turned off gas service to approximately 26,000 customers in Santa Rosa, Yountville, Napa and Kenwood. Additionally, another 4,000 customers in the Willits to Calpella area were shut in. As we continue to assess this developing situation, we may need to shut in additional gas customers in the area.