Frequently Asked Questions

What is COPs?

Compliance with Ordering Paragraphs (COPs) is a web application designed to assist CPUC staff in tracking compliance with Ordering Paragraphs (OPs) of regulated entities with Commission decisions. On a monthly basis various agency staff members will use COPs to identify, and enter relevant OPs, verify and document compliance, and produce reports summarizing compliance with OPs.

What is an Ordering Paragraph (OP)?

CPUC formal decisions include Ordering Paragraphs (OPs), which can: Direct a regulated entity to take action such as submitting a report, conducting a workshop, or simply providing information.

Who has access to COPs?

COPs is available to the public on the CPUC's webpage at https://ia.cpuc.ca.gov/cops/.

How do I access COPs?

To access the COPs web application, follow the following steps listed below.

Step 1:   Open a new browser window and enter following link: https://ia.cpuc.ca.gov/cops/.

Step 2:   Select the appropriate button for your desired activity.

How do I search for an Ordering Paragraph in COPs?

On the COPs main page, click the Search for OP's button to launch the Custom Search screen. Within the Custom Search screen, set your filters and click the "Search" link to apply the filters. The record table will reload to show your search results. Click on the record row to view the details of your OP.

For more detailed instruction, see the **COPs User Guide- Public Users document located** on the COPs Webpage.

How do I create a customized report for my Industry?

On the COPs main page, click the Search for OP's button to launch the Custom Search screen. Within the Custom Search screen, set your filters and click the "Search" link to apply the filters. The record table will reload to show your search results.

On the Custom Search screen, set the report preferences at the top of the page and click on the Export to Word button to create your report file. Click the Save button at the bottom of the page and then the Open button to see the customized report.

For more detailed instruction, see the **COPs User Guide- Public Users document** located on the COPs Training Website.

How do I run a COPs summary report?

On the COPs main page, click the OP Summary Statistics Report button. Enter a date range and click on the Run Report button. The page will reload to show the Summary Report. Click on the Export to PDF button to save a copy to your computer[1].

NOTE: Ordering Paragraph data within the COPS web application is from January 2015 forward.

How do I exit and close COPs?

To exit the COPs web application, click on the red "X" in the upper right corner to close your browser window.

Who do I contact if I notice something is incorrect in COPs?

If you have any questions about the COPs process, please send an email to the Executive Office at COPs@cpuc.ca.gov. Additional information can be found on the COPs web pages within the CPUC intranet. To access the COPs web pages, within the application click on the "?" located in the upper right of the application header.

What do I do if COPs is not working on my computer?

If you have experience any issues with using the COPs application, please send an email to COPs@cpuc.ca.gov.

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[1] Note: IE9+ needed to export/download reports.