

## Strategic Directive Development and Leads

The list below shows the flow of development of Strategic Directives, with the assigned leads and the committee meeting in which the draft Strategic Directive will first be discussed by the Commission.

<b>Strategic Directive:</b>	<b>Commissioner Lead:</b>	<b>Staff Lead:</b>	<b>Group:</b>
Consumer Assistance and Protection <ul style="list-style-type: none"> <li>▪ Consumer education</li> <li>▪ Consumer protection</li> <li>▪ Consumer engagement</li> </ul>		Marzia Zafar and Tim Sullivan	Group A: Finance and Administration Committee Meeting October 21, 2015
Safety <ul style="list-style-type: none"> <li>▪ Utility</li> <li>▪ Rail</li> <li>▪ Transportation</li> </ul>	President Picker, Commissioner Peterman	Elizaveta Malashenko	
Communications <ul style="list-style-type: none"> <li>▪ Sharing information about the CPUC's work</li> <li>▪ Easing access to our policy and ratemaking</li> <li>▪ Ensuring information flow within the organization</li> </ul>	President Picker	Terrie Prosper	
Compliance and Enforcement	President Picker	Arocles Aguilar	Group B: Finance and Administration Committee Meeting November 18, 2015
Risk Management <ul style="list-style-type: none"> <li>▪ Enterprise risk management</li> <li>▪ Audits</li> </ul>	Commissioner Peterman	Carl Danner	
Administration <ul style="list-style-type: none"> <li>▪ Financial responsibility</li> <li>▪ Business continuity</li> <li>▪ Workforce planning and development</li> <li>▪ Enabling technology</li> </ul>	President Picker	Michelle Cooke (with Carl Danner)	
Decision-Making Process <ul style="list-style-type: none"> <li>▪ Regulatory efficiency/balance (incl. due deference, proceedings process, reports, certificate of public convenience and necessity, financial audits)</li> <li>▪ Planning for emerging utility regulatory issues</li> </ul>	Commissioner Sandoval	Co-leads: Arocles Aguilar Karen Clopton	Group B: Modernization Committee Meeting November 18, 2015
Rates and Affordability	Commissioner Florio	Ed Randolph	Group C: Finance and Administration Committee Meeting December 16, 2015
Reliability <ul style="list-style-type: none"> <li>▪ Reliability</li> <li>▪ Resiliency</li> <li>▪ Service quality</li> </ul>	Commissioner Florio	Rami Kahlon	
Environmental Sustainability <ul style="list-style-type: none"> <li>▪ Environmental protection</li> <li>▪ Greenhouse gas reduction</li> </ul>	Commissioner Randolph	Ed Randolph	
Universal Access <ul style="list-style-type: none"> <li>▪ Public purpose/universal access</li> </ul>	Commissioner Sandoval	Ryan Dulin	
Mission/Vision	President Picker	Tim Sullivan	Group D: Jan. 27, 2016